

**IMPORTANT:**  
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## DISHDRAWERS

### ***DD602 Micro-switch Failure – NZ, AUS, SGP, UK, USA***

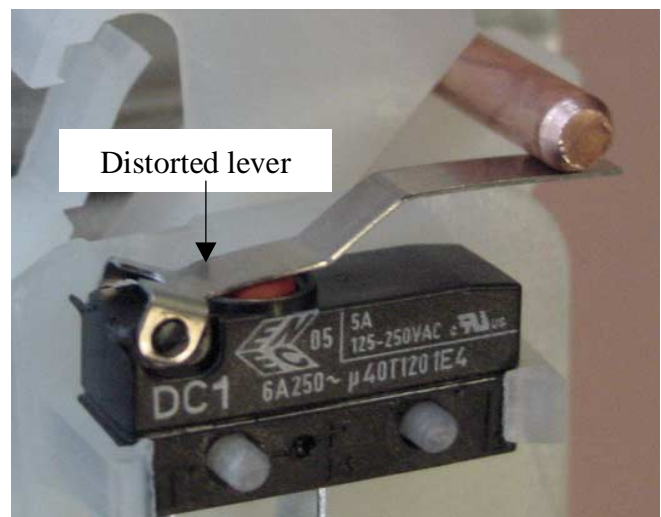
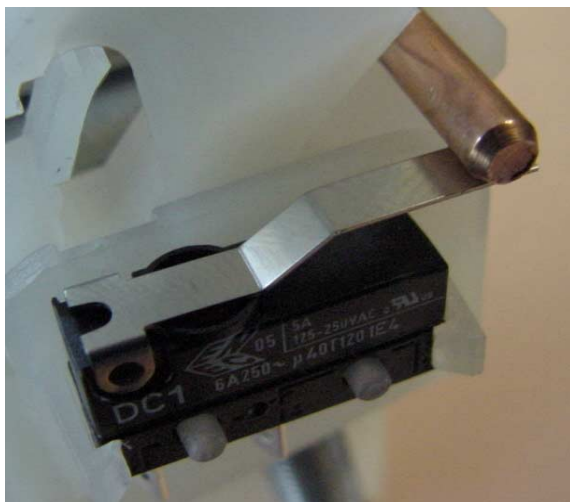
We are seeing a large number of microswitch failures in the field. The main reason switches are failing is because they were damaged during the product's assembly. The slide pin has got under the microswitch lever spring, probably as the slide was being fitted to the product. When the slide was then extended to fit the tub, the lever spring is bent back and damaged. Everything still works the same as the slide pin still activates the microswitch when the drawer is closed. However the life of the spring is reduced from approximately 50,000 operations to approximately 1000 (depending on the extent of the damage.)

When replacing a broken microswitch, it is important to check that the slide pin cannot get under the microswitch lever spring and damage the new part.

Also, for a double DishDrawer, it is essential to check the microswitch in the other drawer to ensure that it hasn't also been damaged. The picture on the left shows a good microswitch, the one on the right shows a damaged microswitch.

To help us determine the failure mode in the field, please return all microswitches that are replaced in New Zealand before the 30th June '02, including the lever spring pieces. Please include product details, and if it is a repeat failure, advise whether it is the top or bottom tub.

Please send the failed components along with the requested details direct to: Peter Swale, Fisher & Paykel Appliances Ltd, Dukes Road, Mosgiel, New Zealand. The warranty claim forms can be sent through to the Warranty Claims Department in Auckland and processed in the normal way.



**Fisher & Paykel Appliances Ltd**

78 Springs Road, East Tamaki, PO Box 58-732, Greenmount,  
Auckland, New Zealand, Ph: 09 273 0600, Fax: 09 273 0656

**Fisher & Paykel Customer Services Pty Ltd**

A.C.N. 003 3335 171, 19 Enterprise Street, Cleveland, QLD 4163  
PO Box 798, Cleveland, QLD 4163, Ph: 07 3826 9100, Fax: 07 3826 9164

**Fisher & Paykel Appliances Inc**

27 Hubble, Irvine, California, CA92618, USA,  
Ph: 949 790 8900, Fax: 949 790 8911

**Fisher & Paykel Appliances Ltd UK**

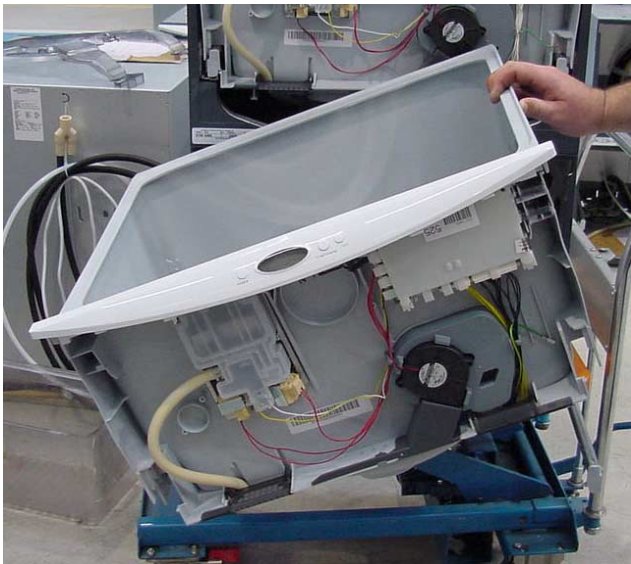
Broxell Close, Wedgcock Industrial Estate, Warwick CV34 5QF,  
Ph: 01926 626700, Fax: 01926 626701

**DW030**

April 2002

## ***DD603 Tub Removal Tip***

When a tub is lifted off the slides and turned upside down for servicing, e.g to replace a heater plate, it is best to rotate it in an anti-clockwise direction. This is the opposite way to which it was assembled and will help prevent the hoses from getting twisted inside the link support. Once upside down, the hoses and wiring can be removed and placed over the right hand slide. These can then be reassembled to the tub without the need to twist them awkwardly.



It is also a good idea to push the hoses and the link support down while re-fitting the wiring cover. This ensures that the link support does not interfere with the tub when the drawer is closing. If the hoses have become twisted in the link support, or if the link support is too close to the tub, this can cause drawer closing problems. Either the drawer will not close fully or will close slowly over the last 35 mm. (1 ½ inches)



**DW030**

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## ***DD603 Chassis – Top Installation Tabs***

The top installation tabs on double DishDrawers were changed to the new type (illustrated) on 20/02/02. The tabs push into the slots in the chassis from the front. The clips on the tab lock it into place once inserted.



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## WASHING MACHINES

### **GWLO3 (phase 3) motor module replacements (110volts) – USA**

The older GWLO3 (Phase 3) motor controller modules are no longer available. If a motor controller module fails, the motor controller module along with the display module must be replaced together.

The following part numbers apply:

<b>Old Module Part Number</b>	<b>New Module Part Number</b>
425900P	426205CP
	426206P

With the changes above, there is the need to change the control panel; part number: 426266P

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