

IMPORTANT: Please read this bulletin and **pass on** to others in your organisation.



DishDrawer and Dishwasher

DishDrawer LCD

MARKETS: NZ, AU, ROW, USA, GB-EU, TW, JP

MODELS: DD / DS 603

ACTION: A new LCD with a more reliable backlight is now in production, which should solve the problem of black blotchy marks on the LCD, or backlight failure.

New part numbers are introduced.

528043P LCD BOARD HEAT 3M PH3 SVC for LCD's that display "hours and minutes",
supersedes 527643P

528044P LCD BOARD HEAT 3M PH3.5 SVC for LCD's that display "minutes" only,
supersedes 527644P

It would be useful for you to add these parts to the bottom of the flowchart for "controller / LCD matching" in tech. Bulletin DW043.

DW043 has been updated on CoolBlue World. A copy of the relevant page is also attached for your reference.

DishDrawer Lid Actuator spares

MARKETS: NZ, AU, ROW, USA, GB-EU, TW, JP

MODELS: DD / DS 603

ACTION: Tech. Bulletin DW043 introduced top and bottom lid actuator kits.

As a result of confusion over the contents, these kits now contain either 2 top or 2 bottom lid actuators. The new descriptions and part numbers are:

528112 KIT LID ACTUATORS TOP (PKT 2)
contains 2 x 526371

528113 KIT LID ACTUATORS BOT (PKT 2)
contains 2 x 526470

Lid actuators that do not have cases sealed with epoxy, or which do not have the cover and boot (as shown in tech bulletin DW043), should not be used as replacement spare parts.

Dishwasher Hinge Springs

MARKETS: NZ, AU

MODELS: 712, 812, 912, 818 / 918, 820 / 920

ACTION: Dishwasher hinge springs, previously available separately, are now only available in kits of 2.
388824 SPRING HINGE, used in DW 712, 812, and 912 models now supersedes to:

388824P SERVICE KIT DW SPRING HINGE (PKT2)

521565 SPRING HINGE, used in DW818 / 918, and 820 / 920 models now supersedes to:

521565P SERVICE KIT DW SPRING HINGE (PKT2)

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NZ = New Zealand

AU = Australia

ROW = International Markets

USA = United States of America & Canada

GB or UK = Great Britain & Ireland

EU = Europe

TW = Taiwan

JP = Japan

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Controller / LCD matching (from bulletin DW043 updated)

MARKETS: NZ, AU, USA, EU-GB, TW, JP, ROW
MODELS: DD603, DS603
WARRANTY: Not a warranty issue, information only.
ACTION: Controller / LCD Matching

To match controllers and LCD's on a 603 DishDrawer, it will be necessary to determine if it is a phase 3 or a phase 3.5 product. To do this, first identify if the product displays hours / minutes (Phase 3), or minutes only (Phase 3.5) on the LCD. (In addition, all products fitted with a water softener will be Phase 3.5, and will have "minutes only" LCDs.)

The table below shows the part number suffixes for the New Zealand and Australian markets (NAP for Phase 3, or HNAP for Phase 3.5).

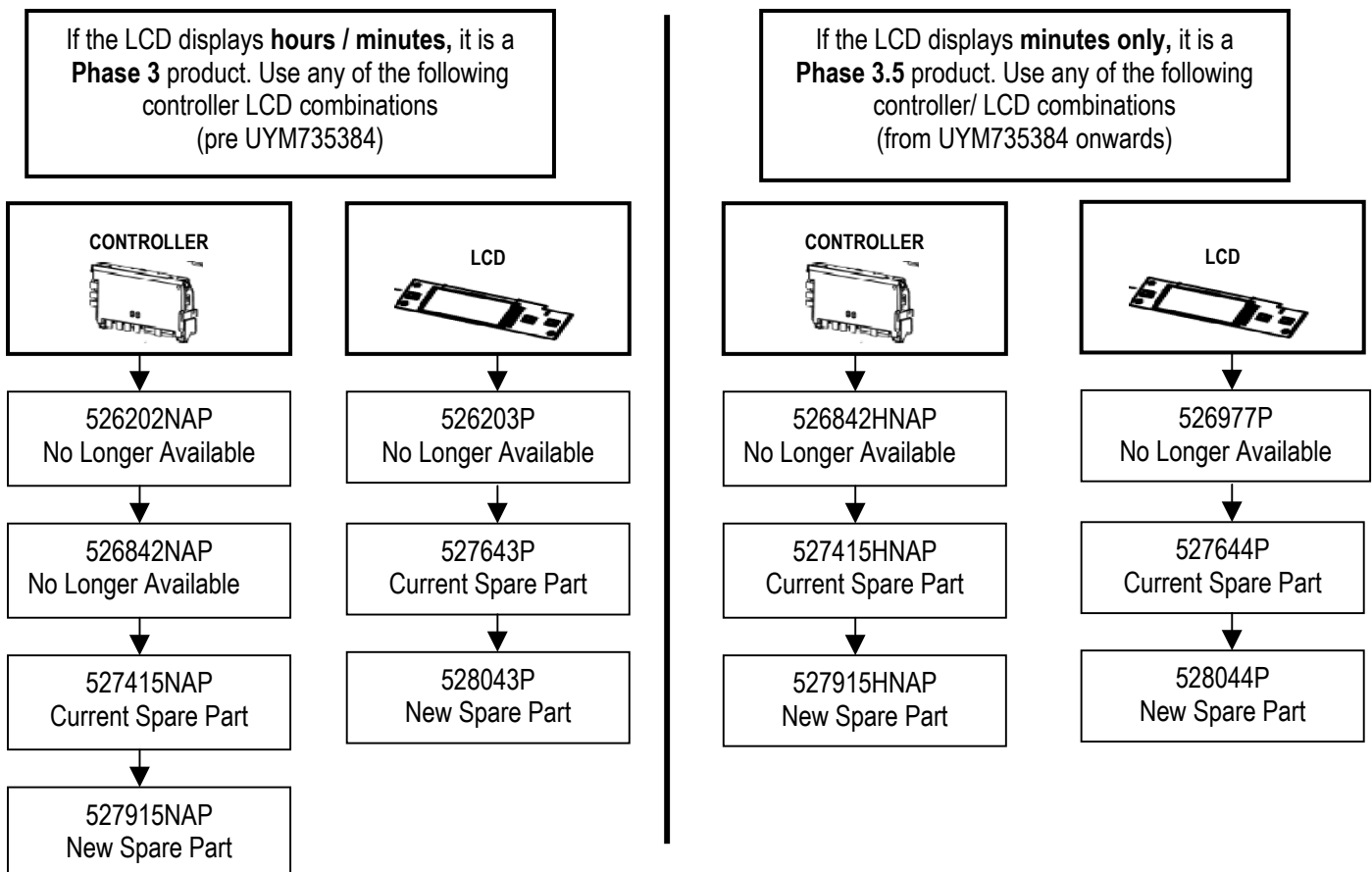
For the following markets, substitute NAP or HNAP with:

- USP or HUSP for US.
- JAP or HJAP for Japan.
- EUP or HEUP for Europe and the UK.

In both Phase 3 and Phase 3.5 models, the controller determines the program cycle times (Phase 3 and 3.5 cycle times are different), and it is the LCD that determines the type of time display (ie. Phase 3 displays hrs/mins, Phase 3.5 displays mins. only).

This means that you will need to keep both types of Controller for your market, and both types of LCD, in stock.

Note: The new spare part controller 527915 has two hour fan run on, after the "end of cycle" beeps, where all previous controllers had 30 minutes fan run on. This is the only spare part controller that can be used on products fitted with trim seals, or on all NZ and Australian products from serial number BEM750080 onwards, manufactured from 17/5/04.



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