

www.HawthorneGC.com Dealer Quick Start Guide

Version 2.5

Updated: August 2018

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Dealer Login

Your First Login

You will receive a welcome email once your Dealer Login has been created. Complete your account setup using the following steps:

1. Go to the following URL <https://www.HawthorneGC.com/account/NewCustomer>.
2. Enter the email address listed in the welcome email and select the **Email Login Instructions** button.

New Dealer Account Set Up

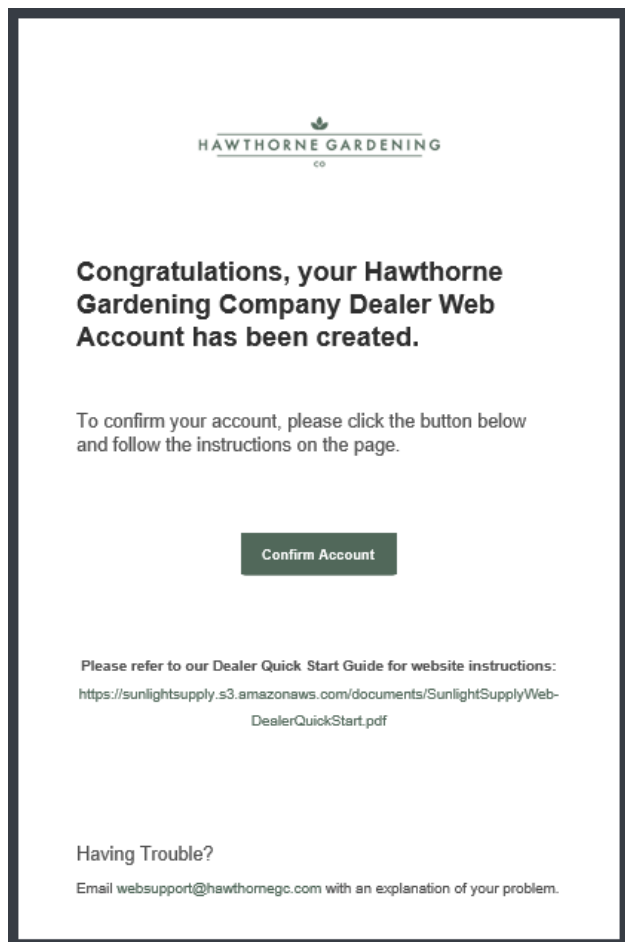
Hawthorne Gardening Company is a wholesale distributor. If you are a retail customer interested in purchasing our products you can visit our Find an Authorized Dealer page. If you are interested in becoming a dealer please visit our Become a Dealer page.

Email Address

Email Login Instructions

Not your first time? Login Here.

3. You will receive an email that looks like the following. Select the **Confirm Account** link.



4. Enter your new password, following the password requirements. Then enter it again to confirm. Select Create password.

Create Password

Welcome to the Hawthorne Gardening Company Authorized Dealer Website.

To complete your registration, please enter your desired password below.

New Password

Confirm New Password

✘ Passwords Match

Password Requirements:

- ✘ 6 Characters Long
- ✘ One Number
- ✘ One Lowercase Letter
- ✘ One Uppercase Letter

Create Password

5. You will be redirected to the main login page. Type in your email address and password, then select **Log in**.

Login

Email Address

myemailaddress@mycompany.com

Password

.....

Log in

Forgot your password? [Reset Password.](#)

New Dealer? [Start Here.](#)

Forgotten Password

If you forget your password, select the **Reset Password** link from the login page. Follow steps 3-5 from the “Your First Login” section above.

Login

Email Address

myemailaddress@mycompany.com

Password

Log in

Forgot your password? [Reset Password.](#)



[New Dealer? Start Here.](#)

Manage Account Information

You can also change your password under **MY ACCOUNT-> Manage My Account.**

User Management

If you are a Store Administrator, you can manage logins for your store under **MY ACCOUNT-> Manage All Accounts.**

Manage All Accounts

Show: All Users ▼

amy@inactive.com (Inactive)	Edit User	Edit Permissions	Reset Password
store@mystore.com	Edit User	Edit Permissions	Reset Password

Add New User

Add a new User by clicking the **Add New User** button at the bottom of the page. Enter the First Name, Last Name, and Email address of the new user. Select any permissions they should have. **By default, a user can only view Manufacturer's Suggested Retail pricing and will not be able to Checkout** unless you grant them permission.

Manage All Accounts

Show: Active Users ▾

testemail@mytest.com	Edit User	Edit Permissions	Reset Password
user2@mytest.com	Edit User	Edit Permissions	Reset Password

[Add New User](#)

Complete the form, then select **Save**. The user will be sent an email with instructions on setting their password.

If the email address entered for a new user is already in use, an error message is displayed saying the account is already in use.

User Add Failed: Unable to Save. Email address already in use on another account (123GRO).

Edit Permissions

To edit permissions for a user, select **Edit Permissions**. **By default, a user can only view Manufacturer's Suggested Retail pricing and will not be able to Checkout** unless you grant them permission. Choose the permissions you want for the user, then **Save**.

Add New User

First Name:

Last Name:

Email:

Permissions

Dealer

Select All Clear All

- Account Admin- Able to manage users plus everything listed below

Order

Select All Clear All

- Checkout
- View Stock
- View Back Orders

Pricing

- View SPA Pricing - Required for Checkout
- View Base Pricing (SPA & Bracket Pricing Removed)
- View MSRP Pricing Only

Report

Select All Clear All

- Purchase Last 12 Months Report
- Top Purchases by Units Report
- Top Purchase by Dollar Report
- YTD vs LYTD Report
- Purchases by Brand Report
- Order Confirmation Report
- Order Report
- Order Tracking Report
- Account Report
- Invoice Report
- RMA Report

RMA

Select All Clear All

- Rma Request

Cancel

Save

testemail@mytest.com

Edit User Edit Permissions Reset Password

Dealer

- Account Admin- Able to manage users plus everything listed below

Order

- Checkout
- View Stock
- View Back Orders

Pricing

- View SPA Pricing - Required for Checkout
- View Base Pricing (SPA & Bracket Pricing Removed)
- View MSRP Pricing Only

Payment

- Online Payments


Report

- Purchase Last 12 Months Report
- Top Purchases by Units Report
- Top Purchase by Dollar Report
- YTD vs LYTD Report
- Purchases by Brand Report
- Order Confirmation Report
- Order Report
- Order Tracking Report
- Account Report
- Invoice Report
- RMA Report

RMA

- Rma Request

Cancel Save



Deactivate a User

To deactivate a user, click on **Edit User** and then select the **No** button next to Active. This will prevent the user from logging into the site, but will retain any history (Orders, RMAs, etc.) related to the user. Select **Save** when finished.

amyinactive@mycompany.com (Inactive) [Edit User](#) [Edit Permissions](#) [Reset Password](#)

First Name:	<input type="text" value="Amy"/>
Last Name:	<input type="text" value="Inactive"/>
Active:	<input type="button" value="Yes"/> <input type="button" value="No"/>
<input type="button" value="Cancel"/> <input type="button" value="Save"/>	

Logout

To logout of your account, select **MY ACCOUNT** -> **Log Off**.

MY ACCOUNT ▾

██████████

- Quick Order
- Back Order Management
- Downloads
- Image Downloads
- RMA Info & Request
- Contact Us
- Promos & New Products
- Terms & Conditions
- Online Payments
- Direct Ship Overview
- Direct Ship Quote Management

- Manage My Account
- Manage All Accounts
- Log Off

News & Promotions

After login the **Recent Promotions and New Product Announcements** section is displayed on the home page. This section contains documents relating to specials, promotions, pricing changes, or important news.


Recent Promotions & New Product Announcements

	Document Name	Effective Date
	Fall Blowout Sale 11-01-13 Excel	11/04/2013 - 12/31/2013
	After Burner • Agrotech • Hurricane • Phresh • Clearoma 10% - 20% OFF!	11/01/2013 - 11/30/2013
	10% OFF - Growlab Sale ends November 30th	11/01/2013 - 11/30/2013
	15% OFF - NPK RAW Display and Ultimate Wash Sale ends November 30th	11/01/2013 - 11/30/2013
	15% OFF - Uber Nutrients (Case Quantities Only) Sale ends November 30th	11/01/2013 - 11/30/2013
	15% OFF - Ushio (Case Quantities Only) Sale ends November 30th	11/01/2013 - 11/30/2013
	15% OFF - Hurricane After Burner Sale ends November 30th	11/01/2013 - 11/30/2013
	Fall Blowout Sale 11-01-13	11/01/2013 - 12/31/2013
	HyperFan • Ideal-Air • EcoPlus • Econo Wing XL • Titan Controls Up to 15% OFF!!!	10/01/2013 - 10/31/2013

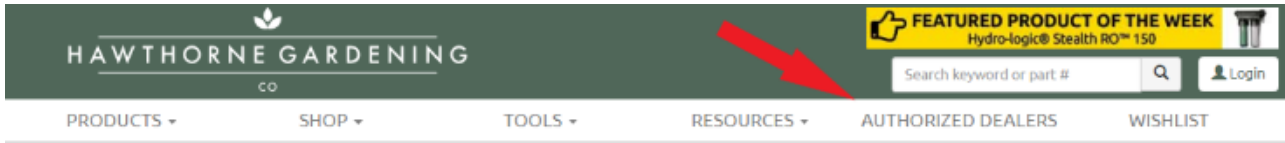
Retailer Locator

Authorized dealers can be found by using the link found under the **Tools** menu.

TOOLS ▾ **RE!**

- Find Authorized Dealer 
- Lighting Layout Tool
- Power Usage Calculator
- CO2 Flow Calculator
- Titan Product Selector
- Ideal Air BTU Calculator
- Soil Calculator
- Soil Amendment Calculator
- iSunlight® Mobile Application
- Tax Rate Calculator
- Check Stock

Alternately, if you are logged out of your dealer account, you can select the **FIND RETAILER** link along the top menu.



You can search by zip code or city and state. The search distance can be set from 10 miles up to 100 miles. Selecting a retailer balloon will show their address and a link to their website. A printed list of the retailers lies below the map, ordered from nearest to most far. You can update your retailer listing using the **Update** button, or, if you do not have a location listed on the map, click the **Add Retail Location** button.

Find an Authorized Dealer

Shop with confidence at our network of trusted and professional retailers

Just about anywhere you live in the United States, you're close to a Hawthorne Gardening Co. Authorized Dealer and many of these dealers also have internet stores. We encourage you to find an Authorized Dealer that has the products and level of service that give you the vibrant harvest that you deserve.

If the brands or product(s) that you are looking for are not in stock, our Authorized Dealers can order it for you, and in most cases, they will have it on hand in 24-48 hours. We can also drop ship to you directly on behalf of our dealers. ONLY Hawthorne Gardening Company's Authorized Dealers can deliver this level of service.

Thank you for selecting Hawthorne Gardening Co. brands and services.

Current Map Listings

[Add Retail Location](#)

You do not have any locations listed on the map.

Zip Code or City Miles: 50

Please Enter A Location Above

Name	Distance	Address	Directions
------	----------	---------	------------

International Wholesaler / Retailer

Choosing **Update** or **Add** brings up the following form where you can make necessary changes. Select **Send Update Request** to submit your changes.

Add Retail Location ×

Company Name:

Address:

City:

State:

Zip Code:


Country:

Telephone:

Website:

Notes:

To see a list of international distributors, select the **International Wholesaler/Retailer** link near the bottom of the page, just above the page footer.


[International Wholesaler / Retailer](#) 

[How to Buy](#)

[Find a Retailer](#)

[Helpful Links](#)

[Supply Chain](#)

 [Need Help or Have a Question >](#)

Warehouse & Stock

When your account is created you will be set up with a default warehouse. You can view stock in that warehouse and in other warehouses as well.

For Which Warehouse Am I Seeing Stock?

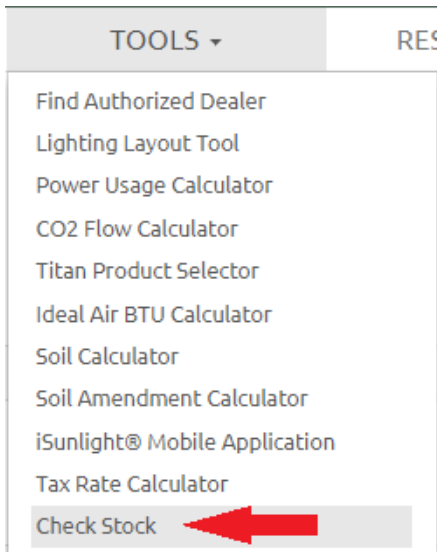
You can see your current warehouse setting in the following places:

1. Go to **MY ACCOUNT** -> **Manage My Account** and it will be shown in the “Warehouse” section.

Account Properties

Store Id	TROY
Warehouse	VAN 3204 38th Circle NW Vancouver, WA 98660 (360) 883-8846

2. From the **Tools** menu, open the **Check Stock** tool by selecting the link.
Enter a part ID to search for stock in regional warehouses. The Shipping Zip code defaults to your primary shipping address zip code. Modifying the Shipping Zip code might change the list of regional warehouses. Your primary warehouse will be highlighted in the list. You can add the part to your cart directly from the Check Stock tool.



The 'Check Stock' tool interface shows a search for part 904904. It displays a table of stock levels across various locations, with Vancouver, WA highlighted in orange. To the right, pricing information is shown, including a dealer wholesale price of \$209.95 and an MSRP of \$379.95. An 'Add To Cart' button is visible.

Location	Stock
Livermore, CA	0
Ontario, CA	100
Samoa, CA	12
Denver, CO	71
Pompano, FL	26
Detroit, MI	36
York, PA	25
Nashville, TN	9
Vancouver, WA	259


904904
AC/DE Double Ended Air-Cooled Reflector 8 in (12/Pkt)

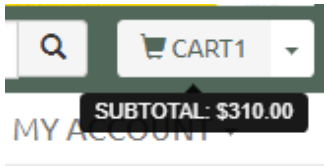
Dealer Wholesale : **\$209.95**
MSRP : \$379.95
Catalog Margin : \$170.00 (44.7%)


Qty Add To Cart

NOTE: Using the Check Stock feature will not influence our demand planning. Please add products to your shopping cart, even if there is no stock, so we can recognize the desired demand and respond by increasing our future stock levels accordingly.

Viewing Stock in Your Cart

To view your shopping cart, select the  icon near the page's upper right corner. Hovering over this icon shows your cart subtotal.



In your shopping cart, hovering over the  icon in the Stock column will display a stock list by warehouse. The list of warehouses is based on the zip code of your cart's current shipping address. Modifying the shipping address might change the list of warehouses in the display.

Shipping Address:

Test Account
3204 NW 38TH CIRCLE
VANCOUVER, WA 98660
999-999-9999

Fulfilling Warehouse:

Hawthorne Gardening Company - VAN

Livermore, CA	0	Circle NW
Ontario, CA	100	WVA 98660
Samosa, CA	12	83-8846
Denver, CO	71	
Pompano, FL	26	
Detroit, MI	36	
York, PA	25	
Nashville, TN	9	
Vancouver, WA	259	

Change Address

Will Call

Drop Ship

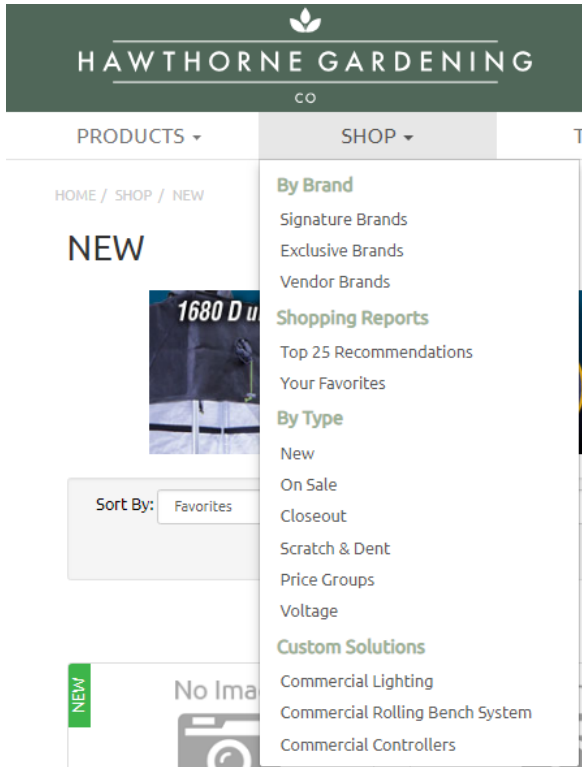
Name	Price	Quantity	Line Total
<input type="button" value="Delete"/> AC/DE Double Ended Air-Cooled Reflector 8 in (12/Pkt) <small>Product number: 904924</small>	\$209.95	<input type="text" value="1"/>	\$209.95
Back Order Items:			
<input type="button" value="Cancel"/> Hortilux LU1000B/HTL/EN (6/Cs) <small>Product number: 901363</small>	\$62.00	5	\$310.00
Shipping: Charges may apply if order does not qualify for prepaid shipping & handling.			
Subtotal:			\$519.95

Quick Add

Shopping

Shop by Type

The **SHOP** menu is divided into descriptive sections. You can shop **By Brand** or **By Type**, or use **Shopping Reports** to show top recommendations or favorites. Once you've selected a shopping type, further filtering is available using the Show, Sort By, and Brand fields.



Shop by Product Category

Use the **PRODUCTS** menu to shop by functional category. For example, you can shop for products related to plant nutrition and health by selecting **Nutrients & Supplements** from the **Plant Propagation, Nutrition & Health** category. Once a category is selected, you can filter results further using Show, Sort By, and Brand fields.



Category Page

Sort By

Change how parts are sorted by selecting an option in the **Sort By** menu.

Growing Media

Hawthorne Gardening Company offers a huge selection of growing media expressly produced for hydroponic, indoor gardening and greenhouse applications including: potting soil, organic potting soil, coco fiber, perlite, hydroponic substrate, Stonewool, Hydroton, worm castings, peat moss and BioChar.

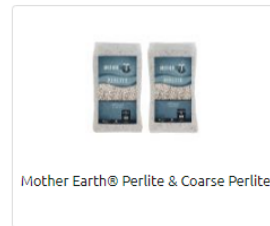
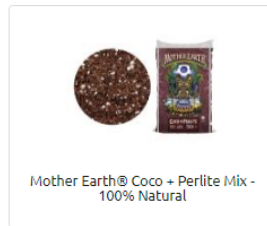
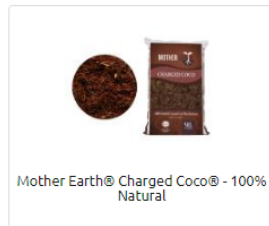
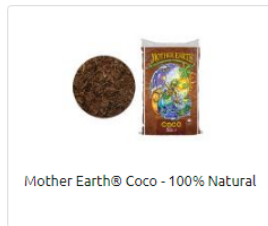
Sort By: Favorites
Show On: Favorites
New Date
Product Name

Brand: All (129)

Search: Name or keyword

Reset Filters

1 2 3 4 5 6 7 View All



Brand

Filter by manufacturer's brand using the **Brand** menu.

Growing Media

Hawthorne Gardening Company offers a huge selection of growing media expressly produced for hydroponic, indoor gardening and greenhouse applications including: potting soil, organic potting soil, coco fiber, perlite, hydroponic substrate, Stonewool, Hydroton, worm castings, peat moss and BioChar.

Sort By: Favorites

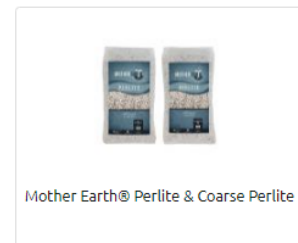
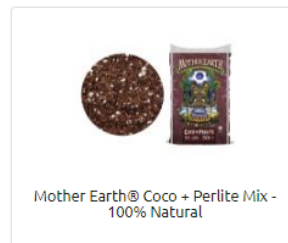
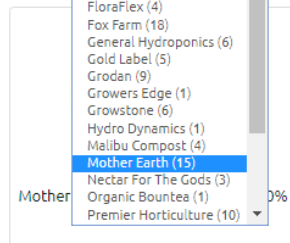
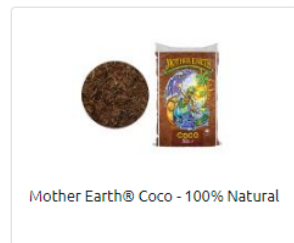
Show Only: SALE NEW

Brand: All (129)

Search: Name or keyword

Reset Filters

1 2 3 4 5 6 7 View All



Page Navigation


Move to another page of products using the page number links which lie above and below the products display list.

Growing Media


Hawthorne Gardening Company offers a huge selection of growing media expressly produced for hydroponic, indoor gardening and greenhouse applications including: potting soil, organic potting soil, coco fiber, perlite, hydroponic substrate, Stonewool, Hydroton, worm castings, peat moss and BioChar.

Sort By: Brand: Search:


Show Only:




Mother Earth® Coco - 100% Natural



Mother Earth® Charged Coco® - 100% Natural



Mother Earth® Coco + Perlite Mix - 100% Natural



Mother Earth® Perlite & Coarse Perlite

Product Detail Page

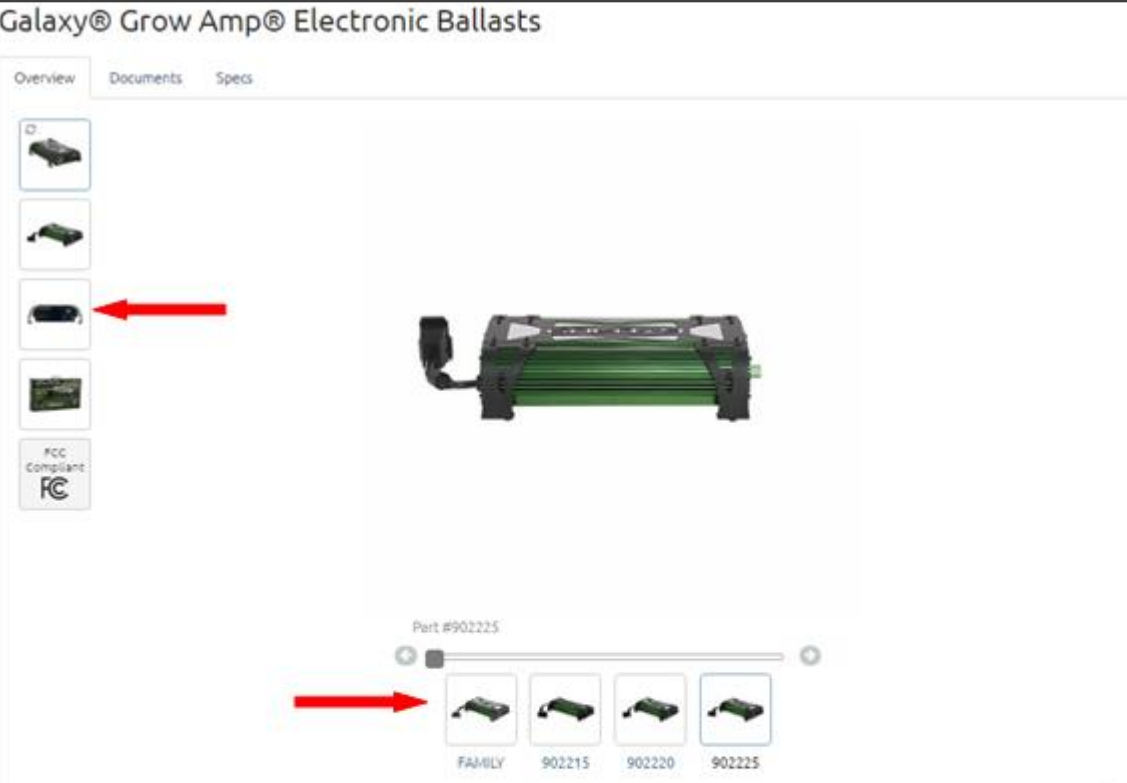
Select a product to go to its product detail page. There you'll find further information in tabbed sections. The information will vary depending on the product, but might include additional images, video, specs, and documents. Other products from the same part family are listed below the main image and description.

Overview

The **Overview** tab contains a large picture of the part and a part family description. Use the image icons on the left to see the part from other angles. Selecting the image icons below the main image will show other parts from the same part family.

Galaxy® Grow Amp® Electronic Ballasts

Overview Documents Specs



Part #902225








FAMILY 902215 902220 902225

Galaxy® Grow Amp ballasts are engineered to properly power every major brand lamp in the industry. They are compatible with metal halide, single-ended HPS and double-ended HPS lamps. The 1000 watt ballast can operate a 1000 watt lamp at 600, 750, 1000 watts and Turbo Charge®. It will also properly operate 600 and 750 watt lamps. The 750 watt ballast can operate a 750 watt lamp at 600, 750 watts & Turbo Charge®. It will also properly operate a 600 watt lamp. The 600 watt ballast can operate a 600 watt lamp at 400, 600 watts & Turbo Charge®. It will also properly operate a 400 watt lamp. All Grow Amp's come pre-wired with a dual universal lamp cord receptacle that is compatible with all Sun System® brand reflectors as well as other branded reflectors. The 120-240 volt models come standard with a 6 foot 120 volt power cord. Purchase a 240 volt power cord separately (903088). The 240 V model (902225) comes standard with a 240 V power cord. Grow Amp's are extremely efficient at 99.9%. High-quality extruded aluminum housings. The 120-240 volt models are fan cooled for excellent thermal management. The 240 V model is not fan cooled. These ballasts are lightweight and very quiet. US Patents: D725,820 D698,074. US Patent Pending: 29/500,576.

Part#	Title	Price	Quantity	In Cart
902215	Galaxy Grow Amp 600 Watt 400/600/Turbo Charge - 120 - 240 Volt		0	ADD TO CART

Documents

The Documents tab contains part related documents available for download or viewing.

Overview	Documents	Specs
902215 - Galaxy Grow Amp 600 Watt 400/600/Turbo Charge - 120 - 240 Volt		
	Instructions	(PDF Document)
	FCC Report	(PDF Document)
	Spec Sheet	(PDF Document)
902220 - Galaxy Grow Amp 1000 Watt 600/750/1000/Turbo Charge - 120 - 240 Volt		
	Instructions	(PDF Document)
	FCC Report	(PDF Document)
	Spec Sheet	(PDF Document)
902225 - Galaxy Grow Amp 1000 Watt 600/750/1000/Turbo Charge - 240 Volt Only		
	Instructions	(PDF Document)



















Specs

Part and part family specs are found in the **Specs** tab. The columns list specs per individual item, case, or pallet.

Overview	Related Products	Documents	Specs
960290 - Sun Blaze T5 HO 22 - 2 ft 2 Lamp			
	EACH	CASE	PALLET
Upc:	870883001766		
Volume (cf):	0.576		
Dim Weight (in ³ /lb):	5.1294		
Weight (lb):	8		
Length (in):	26.75		
Width (in):	9.3		
Height (in):	4		
960293 - Sun Blaze T5 HO 28 - 2 ft 8 Lamp			
	EACH	CASE	PALLET
Upc:	870883002930		
Volume (cf):	1.487		
Dim Weight (in ³ /lb):	13.2426		
Weight (lb):	17.9		
Length (in):	26		

Part Family List








At the bottom of the product detail page is a part family list with pricing, stock counts, and add-to-cart functionality.

	Part#	Title	Price	Quantity	In Cart
	902215	Galaxy Grow Amp 600 Watt 400/600/Turbo Charge - 120 - 240 Volt  		0 FRV: 71	Add To  0 
	902220	Galaxy Grow Amp 1000 Watt 600/750/1000/Turbo Charge - 120 - 240 Volt  		0 FRV: 4239	Add To  0 
	902225	Galaxy Grow Amp 1000 Watt 600/750/1000/Turbo Charge - 240 Volt Only  		0 FRV: 1547	Add To  0 









[Add All To !\[\]\(d53450decdc3db110d7af0c7e1fd9124_img.jpg\)](#)

Signature Parts, Sales, and Seconds


There is special notation in the parts list for parts that are Signature, On Sale, or Seconds. Signature parts are parts exclusively sold by Hawthorne Gardening Company. They are noted with the blue **SIGNATURE** badge next to the part image. Parts currently on sale have a red **SALE** badge in the Price column.






	Part#	Title	Price	Quantity	In Cart
	904930	Evolution 8 in Air-Cooled Reflector (12/P/t)  Layout Tool 	 	0 FRV: 157	Add To  0 



Working parts that are scratched or dented and cannot be sold as new are noted with the green **SECONDS** badge. These parts have an "S" appended to the part number, identifying them as seconds.






	Part#	Title	Price	Quantity	In Cart
	7028355	Titan Controls Helios 16 - 16 Light 240 Volt Controller w/ Dual Trigger Cords Seconds  	 	0 FRV: 1	Add To  0  






Stop Sales


Some of the parts on our website cannot be sold in certain states. Hover over the  icon for locations where the part cannot be sold.


		Part# 704550	Title H2O2 Liquid Oxygen 34% Gallon (4/Cs)	<div data-bbox="982 346 1274 451"> <p>Not for sale in the following location(s): CT, DE, IA, ID, IL, MD, MN, NE, NJ, NM, OR, PA, PR, SD, TN, VA, WI, WV, WY</p> </div> <div data-bbox="1047 451 1209 514">    </div>

Hover over the  icon and the  icon for more information on shipping for these parts.

		Part# 704550	Title H2O2 Liquid Oxygen 34% Gallon (4/Cs)	<div data-bbox="958 703 1258 787"> <p>Shipped as hazardous material. Additional fee applies on LTL carriers.</p> </div> <div data-bbox="1079 798 1242 861">    </div>

		Part# 704550	Title H2O2 Liquid Oxygen 34% Gallon (4/Cs)	<div data-bbox="990 976 1258 1039"> <p>This item cannot be shipped via UPS</p> </div> <div data-bbox="1006 1039 1242 1102">    </div>	MSRP: \$ Margin:

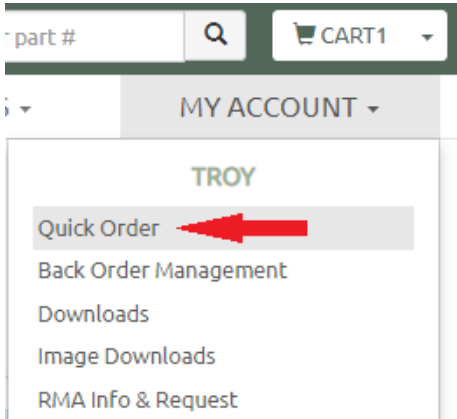
You can add Stop Sale parts to your cart, even if your default shipping address is one of the states listed. You might do this if you are drop-shipping to another state. Your shopping cart will show a warning if attempting to ship to a disallowed state. Hover over the  icon to get more information. The product rows in the part list will be highlighted in red for the affected parts.

USA 999-999-9999		The items are not for sale at the location they are being shipped to. You must remove the items from your cart or ship to another location to checkout.		(360) 883-8846		
Items in your cart are not available for purchase from your location:  704552						
Move		Copy		Delete		Update
Select	Stock	Part#	Title	Price	Quantity	Line Total
<input type="checkbox"/>	1840	902650	Sun System Hard Core HPS/MH 1000 Watt 120/240 Volt	STK	20	
<input type="checkbox"/>	317	746700	Black Ops Carbon Filter 4 in x 12 in 200 CFM	STK	5	
<input type="checkbox"/>	340	704552	H2O2 Liquid Oxygen 34% Gallon (4/Cs) (OR Label)	STK	QR 4	

Quick Order Entry

Manual Entry

A fast way to shop is to use our Quick Order form. You can get to this page by going to **MY ACCOUNT -> Quick Order**.



Manually add a quantity and part number for each part, then select the **Add All to Cart** button at the bottom of the screen. Part numbers are validated in real time with the row background turning green for valid product numbers or red for invalid product numbers.

Quick Order

Manual Entry

Quantity	Part #	Name	
<input type="text" value="5"/>	<input type="text" value="123456"/>	123456- Invalid Part	⊗
<input type="text" value="10"/>	<input type="text" value="904904"/>	AC/DE Double Ended Air-Cooled Reflector 8 in (12/Plt)	⊗
<input type="text"/>	<input type="text"/>		⊗
<input type="text"/>	<input type="text"/>		⊗
<input type="text"/>	<input type="text"/>		⊗
<input type="text"/>	<input type="text"/>		⊗
<input type="text"/>	<input type="text"/>		⊗
<input type="text"/>	<input type="text"/>		⊗

Bulk Entry

If you have many parts to enter or want to copy data already listed in a file or spreadsheet, you can use the Bulk Entry form on the same page ([MY ACCOUNT -> Quick Order](#)). Parts can be entered here in two ways:

1. Quantity **[SPACE or TAB]** Part #

NOTE: copying and pasting from excel puts the results into this format.

```
5 707145  
2 700965  
1 724400
```

2. Quantity **[COMMA]** Part #

```
5,707145  
2,700965  
1,724400
```

Selecting the **Add All to Cart** button at the bottom of the page will add the items to your cart.



Paste Entry


Paste the data into the text area below, cutting and pasting from Excel works great. Your entry must have only one item per line in the following format:

[Quantity] [TAB or COMMA] [Part #]

```
10,904904  
5,714882]
```

Example:

```
30 174822  
30,714822
```

Add All to 

Pricing

Your Price

The Price column shows your price for each part. It also lists MSRP and Margin.


Price	Quantity	In Cart
\$16.95 MSRP: \$28.49 Margin: 40.5%	<input type="text" value="0"/> FRV: 1254	Add To <input type="text" value="2"/> STK

Case Price

Some parts, like Nutrients & Supplements, are sold in case quantities. For these products the case quantity is preloaded into the Quantity box and you are shown the price for each individual unit in the case.

Price	Quantity	In Cart
\$4.95 MSRP: \$8.95 Margin: 44.7%	<input type="text" value="12"/> FRV: 475	Add To <input type="text" value="0"/> STK
\$7.95 MSRP: \$14.95 Margin: 46.8%	<input type="text" value="4"/> FRV: 0	Add To <input type="text" value="0"/> STK

Quantity Price Breaks

Some parts have bracketed pricing or quantity discounts – the more you buy, the lower the cost. To see this information, roll over the  icon and a box will appear showing the price breaks.

Price	Quantity	In Cart
\$21.00 MSRP: \$37.95 Margin: 52.6%	<input type="text" value="0"/>	Add To <input type="text" value="0"/> STK
\$33.00 MSRP: \$61.95 Margin: 51.6%	<input type="text" value="0"/>	Add To <input type="text" value="0"/> STK

12-119 \$31.00
120-10000 \$30.00

Price Updates with Quantity Update

For products with bulk sale price breaks, you will see the Price column change with relation to the Quantity value. For example, the product from the image above shows a price change from \$33.00 to \$30.00 when the quantity is updated to 150.



Dealer Wish List



When logged in as a dealer there is no Wish List available. However, a dealer can set up an additional shopping cart as a “wish list cart”. This process is covered in the [Multiple Shopping Carts](#) section of this document.

Public Wish List

Public (non-dealer) users have the option of setting up a wish list and printing or emailing it. This functionality provides a simple way to share their list with their local dealer when communicating over email or in person.

Add To Wish List

You can create a wish list when signed out of your dealer account. When not logged in, the **+ Wish List** button replaces the **Add to Cart** button when part lists are displayed.

	Title	MSRP	Wishlist
	 714830 Mother Earth Coco 50 Liter 1.5 cu ft (67/Plt)	\$22.95	+ Wishlist Find Retailer

View Wish list

You can view your wish list by clicking on **WISHLIST** under the **TOOLS** tab.

HOME / SHOP / GROWING MEDIA / MOTHER EARTH® COCO - 100%

Mother Earth® Coco - 100%

Overview


Specs




- Find Authorized Dealer
- Lighting Layout Tool
- Power Usage Calculator
- CO2 Flow Calculator
- Titan Product Selector
- Ideal Air BTU Calculator
- Soil Calculator
- Soil Amendment Calculator
- Wishlist

Delete Part

Delete a part from your wish list by selecting the **Delete** button next to the item you wish to delete, or click the **Delete Multiple** button to select multiple items for deletion.

 Delete Multiple

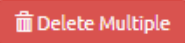
Select	Image	Part#	Title
Delete		904904	AC/DE Doute


Update Wish List

Your wish list will be updated automatically as you make changes.

Print Wish List


Print your Wish List by selecting the **Print** button on the right of the page.




Select	Image	Part#	Title
<input type="button" value="Delete"/>		904904	AC/DE Doubt
<input type="button" value="Print"/>	<input type="button" value=""/>		

A preview of the printed page will open up. Select your printer options, then select the **Print** button.

Print
Total: 1 sheet of paper



Destination  Adobe PDF

Pages All
 e.g. 1-5, 8, 11-13

Layout

Color

[+ More settings](#)

Print using system dialog... (Ctrl+Shift+P)

8/21/2018



HAWTHORNE GARDENING
C.O


Bring this list in to your local Hawth

Part#	Title
904904	AC/DE Double Ended Ai in (12/Pit)

Email Wish List

You can email your Wish List by selecting the **Email** button.



Select	Image	Part#	Title
<input type="button" value="Delete"/>		904904	AC/DE Doubt
<input type="button" value="Print"/>	<input type="button" value="Email"/>		

A box opens up. Enter an email address and select the **Send Wish List** button.

Email Wishlist ✕

Please enter a valid email address to receive your wishlist.

Shopping Cart










Add To Cart

Sign back in to your Dealer account if you signed out for the wish list section of this document. Now you can add a part to your shopping cart by entering a quantity and selecting the **Add To Cart** button.

		738712	Ideal-Air White/Silver Vinyl Light Tight Flex Ducting 4 in x 25 ft		<input type="text" value="2"/> FRV: 1	<input type="button" value="Add To Cart"/> 0 
		738714	Ideal-Air White/Silver Vinyl Light Tight Flex Ducting 6 in x 25 ft		<input type="text" value="0"/> FRV: 327	<input type="button" value="Add To Cart"/> 0 

Add All To Cart

If you have multiple parts on the same page that you would like to add to your cart you can use the **Add All To Cart** button.

		721827	Gro Pro Premium Round Fabric Pot w/ Handles 15 Gallon - Black (48/Cs)	\$4.11 MSRP: \$7.46 Margin: \$3.35 (44.9%)	<input type="text" value="0"/> VAN: 2101	<input type="button" value="Add To Cart"/> 0 
		721829	Gro Pro Premium Round Fabric Pot w/ Handles 20 Gallon - Black (42/Cs)	\$4.93 MSRP: \$8.97 Margin: \$4.04 (45.0%)	<input type="text" value="0"/> VAN: 768	<input type="button" value="Add To Cart"/> 0 
		721831	Gro Pro Premium Round Fabric Pot w/ Handles 30 Gallon - Black (30/Cs)	\$6.57 MSRP: \$11.94 Margin: \$5.37 (45.0%)	<input type="text" value="0"/> VAN: 466	<input type="button" value="Add To Cart"/> 0 

Quick Add

Use the Quick Add form to search and add parts to the cart very quickly. Search for a part or type of part, or directly enter quantity and part number. Select **Add To Cart** to add the part to your shopping cart.

Quick Add

Qty:

Back Orders

- Titan Controls Eos 1 - Humidify/Dehumidify Controller (702605)
- Titan Controls Atlas 3 - Day/Night CO2 Monitor/Controller (702608)
- Titan Controls Environmental Controller Replacement Filter - 4/Pack (702609)
- Titan Controls Atlas 4 - 2 Room CO2 Monitor/Controller (702610)
- Titan Controls Atlas 5 - Portable Handheld CO2 Temperature/Humidity Monitor (702611)
- Titan Controls Atlas 7 - CO2 Controller (702614)

Quick Add

Titan Controls Atlas 5 - Portable Handheld CO2 Temperature/Humidity Monitor(702611)

Qty: Part#: 702611

Adding Restricted Quantities to Cart

Some products have quantity restrictions and must be purchased in certain quantities. For these parts, select the total quantity you want to purchase from the drop down menu, then select the **Add To Cart** button. The icon will provide more information if you hover over it.

	742510	Hydro Flow Mini-Bubbler w/ 6 in Stake Barbed Inlet - Display Box (100/Box)	\$0.46 MSRP: \$0.83 Margin: 45.0%	0 FRV: 0 100 200 300 400 500	<input type="button" value="Add To"/> 0
	742515	Hydro Flow Half Circle Mini-Bubbler w/ 6 in Stake Barbed Inlet - Display Box (100/Box)	\$0.44 MSRP: \$0.81	0 FRV: 900	<input type="button" value="Add To"/> 0

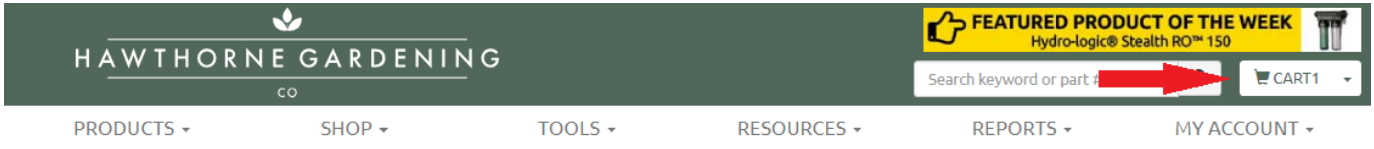
In Cart

The "In Cart" column of part listings will show the amount of that product already in your cart.

	Part#	Title	Price	Quantity	In Cart
	742510	Hydro Flow Mini-Bubbler w/ 6 in Stake Barbed Inlet - Display Box (100/Box)		0 FRV: 900	<input type="button" value="Add To"/> 100

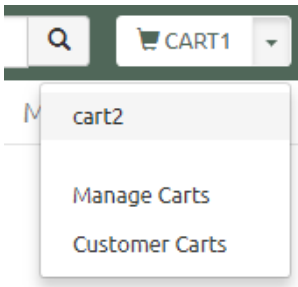
View Cart

View your shopping cart by selecting the cart icon near the top of the page.

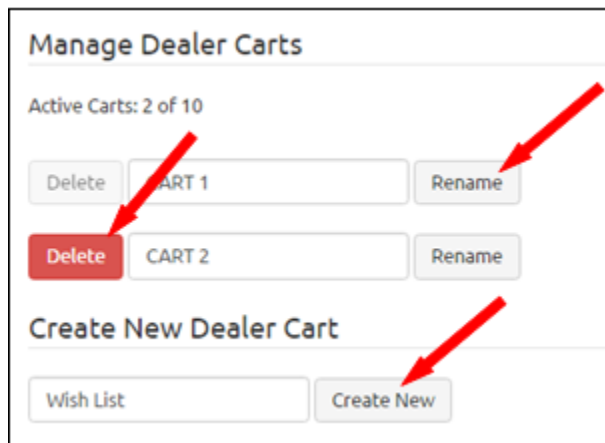


Multiple Shopping Carts

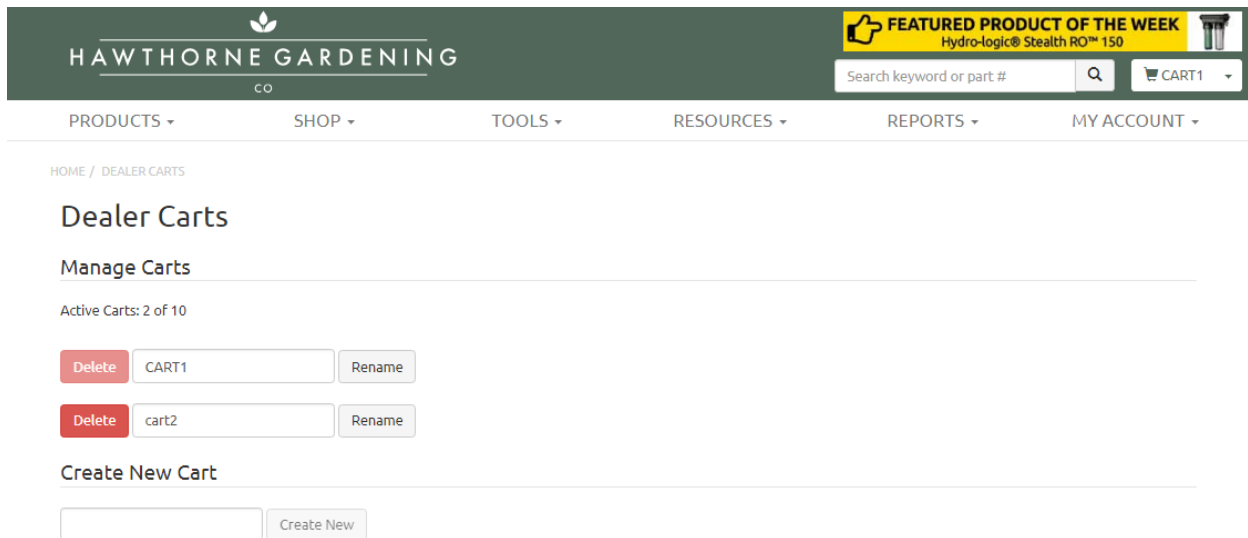
You can manage multiple shopping carts when you are logged in as a dealer. To do this, select the down arrow that is to the right of your current shopping cart and then choose **Manage Carts** from the drop down menu.



On the **Manage Dealer Carts** page, you can create new carts, rename current carts, or delete carts.

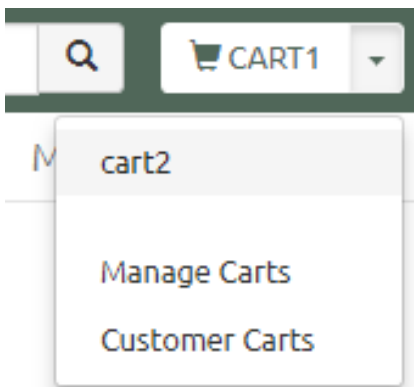


You will not be able to delete your active cart, even if it is empty. The **Delete** button will be disabled for the current cart. If you wish to delete the active cart, simply select a different cart from the Cart drop down list to make that cart active, then you can delete the previously active cart.



Switching Between Carts

You can switch between carts by selecting the arrow to the right of your current cart and choosing the desired cart from the drop down menu.



Update a Part

To update a part quantity in your shopping cart, change the quantity number. A **Reset** button and an **Update** button will appear below the quantity, and the **Update** button at the top right of the parts list will become active. To save the new quantity, select either **Update** button. If you decide not to update the quantity, selecting the **Reset** button will return your quantity to the previously saved value. **Note:** **Reset** only works before you have updated. Once quantities have been updated, **Reset** will no longer be an option.

Select	Stock	Part#	Title	Price	Quantity	Line Total
<input type="checkbox"/>	1840	902650	Sun System Hard Core HPS/MH 1000 Watt 120/240 Volt	STK \$73.00	20	\$1,460.00
<input type="checkbox"/>	317	746700	Black Ops Carbon Filter 4 in x 12 in 200 CFM	STK \$52.00	3	\$260.00

Delete a Part

To delete a part from your shopping cart, click the **Delete** button next to the product you wish to remove.

Name

AC/DE Double Ended Air-Cooled Reflector 8 in (12/Plt)
 Product number: 904904

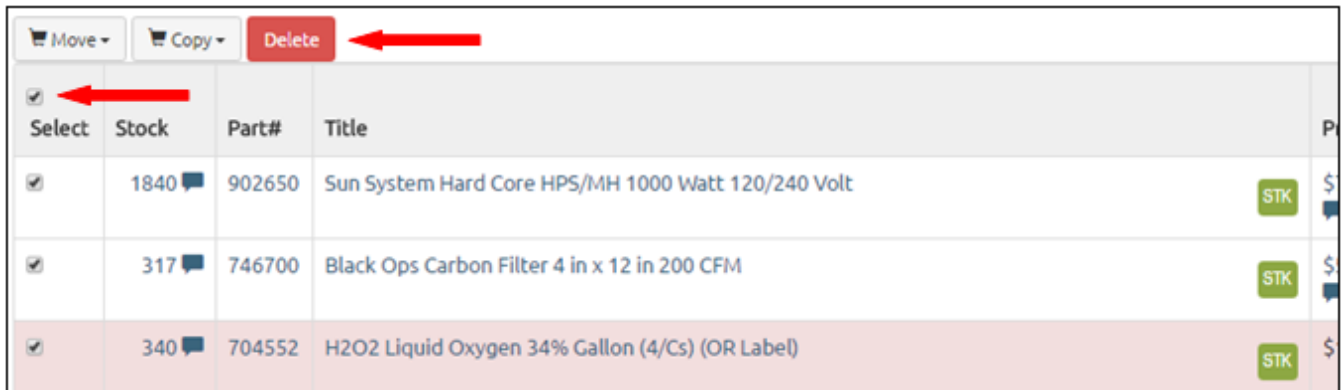
An alert will pop up to provide the opportunity to undo the delete action if you wish to add the part back to the cart.

Deleted part 904904.

Search keyword or part #

Delete All Parts

If you wish to delete all parts in your shopping cart, select all parts by checking the very top checkbox in the "Select" column, located above the column title. Then select the **Delete** button.



The screenshot shows a shopping cart table with columns: Select, Stock, Part#, Title, and Price. The top checkbox in the 'Select' column is checked. The 'Delete' button is highlighted with a red arrow. The table contains three items:

Select	Stock	Part#	Title	Price
<input checked="" type="checkbox"/>	1840	902650	Sun System Hard Core HPS/MH 1000 Watt 120/240 Volt	\$
<input checked="" type="checkbox"/>	317	746700	Black Ops Carbon Filter 4 in x 12 in 200 CFM	\$
<input checked="" type="checkbox"/>	340	704552	H2O2 Liquid Oxygen 34% Gallon (4/Cs) (OR Label)	\$

Move/Copy Part

To move or copy parts from one shopping cart to another, check the Select boxes of the affected parts, then choose the **Move** button to move the parts or the **Copy** button to copy the parts. **Move** removes any checked parts from the current cart and places them in the cart of your choice. **Copy** adds the parts to the cart of your choice but also leaves the parts in your current cart.

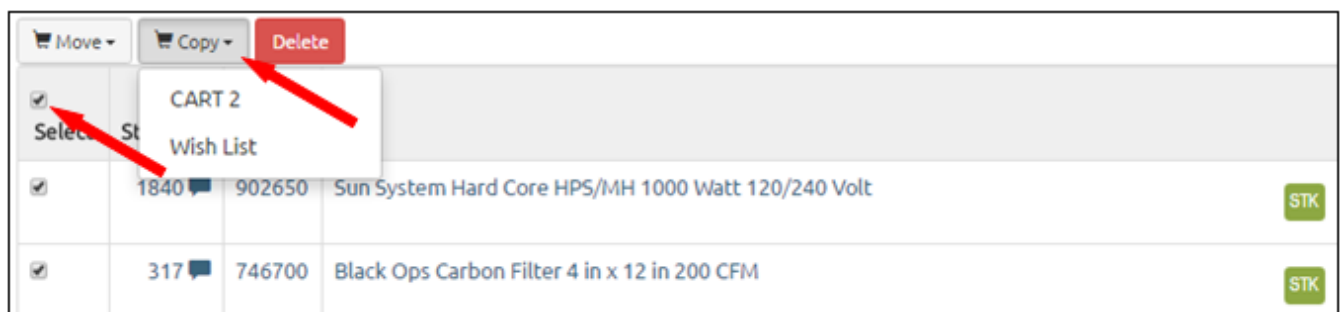


The screenshot shows the 'Move' button dropdown menu open, with options for 'CART 2' and 'Wish List'. The 'Move' button is highlighted with a red arrow. The table contains two items:

Select	Stock	Part#	Title	Price
<input checked="" type="checkbox"/>	1840	902650	Sun System Hard Core HPS/MH 1000 Watt 120/240 Volt	\$
<input checked="" type="checkbox"/>	317	746700	Black Ops Carbon Filter 4 in x 12 in 200 CFM	\$

Move/Copy All Parts

Move or copy all parts in your current shopping cart to another by checking the very top box above the "Select" column title, then selecting the **Move** or **Copy** button.



The screenshot shows the top checkbox in the 'Select' column checked. The 'Move' button dropdown menu is open, showing options for 'CART 2' and 'Wish List'. The 'Move' button is highlighted with a red arrow. The table contains two items:

Select	Stock	Part#	Title	Price
<input checked="" type="checkbox"/>	1840	902650	Sun System Hard Core HPS/MH 1000 Watt 120/240 Volt	\$
<input checked="" type="checkbox"/>	317	746700	Black Ops Carbon Filter 4 in x 12 in 200 CFM	\$

PO Number and Order Notes

To add a PO number and/or notes to your order, scroll down below your cart and enter your information in the fields provided.

PO Number
Order instructions/notes

[◀ Continue Shopping](#) [Checkout ▶](#)

Checkout

Step 1 - Shopping Cart

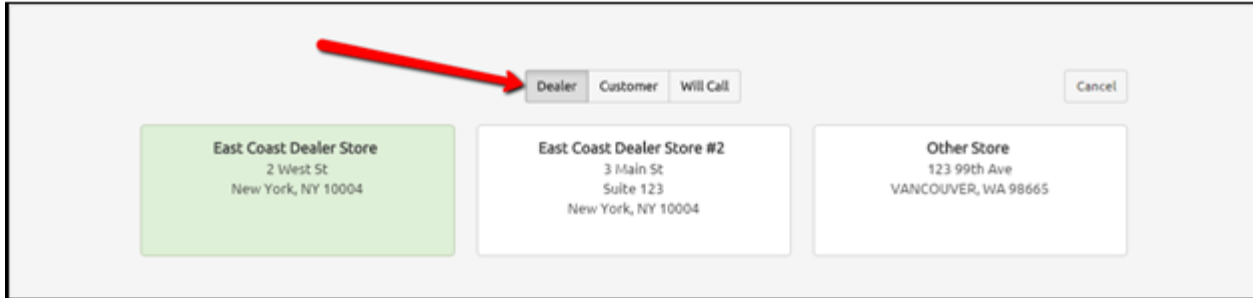
Address Selection

The current shipping address and fulfilling warehouse are listed on the cart page. To change the shipping address, select the **Change Shipping Address** button. Alternately, choose the **Select Will Call** button to pick up your order from Will Call.

◀ Continue Shopping Checkout ▶		
Shipping Address: Test Account 3204 NW 38TH CIRCLE VANCOUVER, WA 98660 999-999-9999	Fulfilling Warehouse: Hawthorne Gardening Company - VAN 3204 38th Circle NW Vancouver, WA 98660 (360) 883-8846	Change Address Will Call Drop Ship

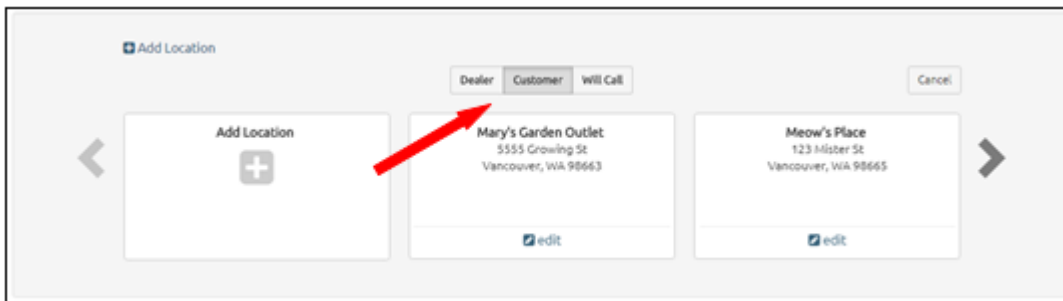
Ship to Dealer Location

Select the **Dealer** toggle button to show a list of dealer store locations. If the current active cart address is a dealer location then that address will be highlighted with a green background. Clicking on an address selects it as the shipping address for the cart.



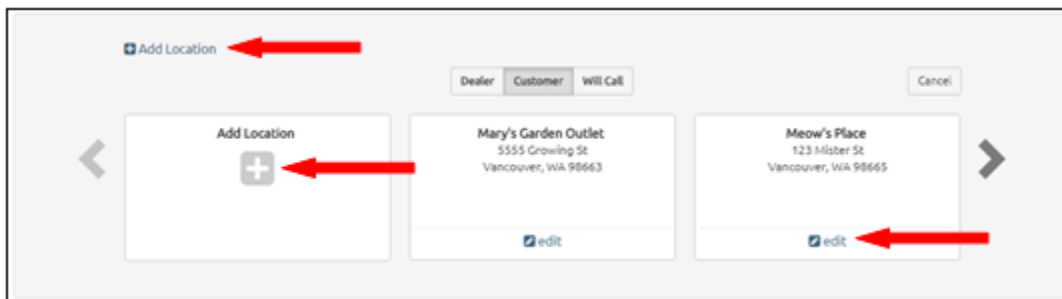
Ship to Customer Location

If the **Customer** toggle button is selected you will see a list of saved customer locations. For a large number of saved addresses, it may be necessary to use the arrows to scroll through the list (or you can click and drag). If the current active cart address is a customer location, then that address will be highlighted with a green background. Click on an address to select it as the active shipping address for the cart.



Add/Edit Customer Location

To add a new customer location, select the **Add Location** link at the top right or the **Add Location** slide at the beginning of the customer address list. To edit an existing customer address, select the **edit** link at the bottom of the address slide.



For a new address, fill in all required fields. If it is a commercial address, check the corresponding box at the bottom. If you will be shipping to the address again, you can select "Save for Future Use". If the "Save for Future Use" checkbox is not checked, the address will be available to edit until the order has been submitted. Once you have entered all information, select the **Save** button.

Dealer Customer Cancel

*Name John Doe *City Toronto *Phone (555) 555-5555

*Address 123 Main St. *State Washington *Country USA

Address 2 *Zip Code 98660

Commercial Address Yes No Save Address Yes No

Cancel Edit Delete Save

If adding a new address, selecting **Save** will automatically make that address the current shipping address for the cart. If you are editing an existing address, selecting **Save** will return you to the customer address list.

Pick up at Will Call


To change your cart to Will Call, click the **Will Call** button from the main cart page.

Continue Shopping Checkout

Pick up at Will Call:	Fulfilling Warehouse:	
Hawthorne Gardening Company - VAN 3204 38th Circle NW Vancouver, WA 98660 (360) 883-8846	Hawthorne Gardening Company - VAN 3204 38th Circle NW Vancouver, WA 98660 (360) 883-8846	Change Address Will Call Drop Ship

Checkout


To start the checkout process, select the **Checkout >** button. This button is located at the top and bottom of the cart.

[← Continue Shopping](#) [Checkout >](#) 

Pick up at Will Call:	Fulfilling Warehouse:	
Hawthorne Gardening Company - VAN 3204 38th Circle NW Vancouver, WA 98660 (360) 883-8846	Hawthorne Gardening Company - VAN 3204 38th Circle NW Vancouver, WA 98660 (360) 883-8846	Change Address
		Will Call
		Drop Ship

PO Number

Order instructions/notes

[← Continue Shopping](#) [Checkout >](#) 

Step 2 – Review

Now you can review your order options. The fulfilling warehouse is shown in the tan bar located below the progress line. Below that is the shipping address, followed by a listing of your order items.

Review - CART1



Your order will be fulfilled from the **VAN** warehouse.

Shipping To Dealer Address

Test Account
3204 NW 38TH CIRCLE
VANCOUVER, WA 98660
USA
999-999-9999



[← Edit Cart](#)

[Place Order >](#)

If you need to edit your cart, select either of the **Edit Cart** buttons. If all information is correct, select either of the **Place Order** buttons to place your order.

[← Edit Cart](#)

[Place Order >](#)

Name	Stock	Price	Quantity	Line Total
AC/DE Double Ended Air-Cooled Reflector 8 in (12/Plt) Product number: 904904	259	\$209.95	1	\$209.95
Cart Total:				\$209.95
Shipping:	Charges may apply if order does not qualify for prepaid shipping & handling.			
Tax (10.10 %):				\$21.20
Subtotal:				\$231.15

PO Number

Order Notes

[← Edit Cart](#)

[Place Order >](#)

Step 3 – Order Confirmation

Your order has been placed and your confirmation is displayed. Select the **Print Order Confirmation** button to print the order confirmation.

Order Confirmation



Thank you, your order has successfully been placed.
Confirmation #239758

Print Order Confirmation

Reports

To view reports, use the **REPORTS** drop down menu.

The screenshot shows the top navigation bar of the Hawthorne Gardening website. The 'REPORTS' dropdown menu is open, displaying a list of report options. A red arrow points to the 'Order' option. Below the menu, a table of order reports is visible, with columns for Order #, Order Date, Status, PO Number, and Web Confirmation #.

Order #	Order Date ↑	Status	PO Number	Web Confirmation #
1833147	8/8/2018	Open		
1832278	7/25/2018	Open		
1830726	7/20/2018	Open		

Account Report

The account report shows open and closed transactions over the previous 90 days. Go to **REPORTS -> Account** to view the account report.

Show Only Open

To see only the open transactions, select the **Show Only Open** checkbox at the top of the page. You can also filter the results with keyword search.

Account Report



Show Only Open:

Yes No

Filter Results:

Clear


Open Transactions

Open transactions are displayed with a red background color. You can reverse the date sort order by selecting the  icon or the  icon.

Date 	Invoice#	Due Date	PO#	Check	Days To Pay	Charge	Balance	Invoice (PDF)
6/23/2016	██████	7/23/2016	NONE 06-23-2016 04:34:31 PM			\$6,191.77	\$6,191.77	██████ 

Paid Transactions

Paid transactions show the **PAID** icon and are displayed on a green background. The original open transaction data is shown on the first line along with the days-to-pay information. The second line provides payment details, including date paid and check number if paid by check.

Date 	Invoice#	Due Date	PO#	Check	Days To Pay	Charge	Balance	Invoice (PDF)
PAID 5/18/2016	██████	6/17/2016	NONE 05-18-2016 03:17:02 PM		27	\$1,821.05	\$0.00	██████
6/14/2016			PayInv	██████		\$-1,821.05		

Balance & Average Days to Pay

The bottom of the page shows balances and “Average Days to Pay” information for your account.

Current	Over 30	Over 60	Over 90	Over 120	Balance Due
\$23,039.65	\$0.00	\$2,445.43	\$0.00	\$0.00	\$25,485.08
					Average Days To Pay: 27

Invoice Report

Go to **REPORTS** -> **Invoice** to see the invoice report page. All invoices for the last 90 days are shown. View an online version of an invoice by clicking on the link in the “Invoice (PDF)” column.

Invoice Report

Filter Results: [Clear](#) Filter by Part: [Clear](#)

Date	Invoice#	Order#	Due Date	Lines	Total	Balance	PO#	Invoice (PDF)
6/7/2016	██████		7/7/2016		5-200.37	5-200.37	██████	██████

Order Report

View your orders over the last 90 days in the order report at **REPORTS -> Order**. This report displays order numbers, dates, status, PO number, web confirmation number, links to specific order details, and total cost. For more detailed information about the line items, select the links in the "Lines" column.

Order Report

Show Only Open: Yes No

Filter Results: [Clear](#) Filter by Part: [Clear](#)

Order #	Order Date	Status	PO Number	Web Confirmation #	Lines	Total
1437464	6/24/2016	Open	NONE 06-24-2016 08:47:04 AM	181791	4 csv	██████
1437462	6/20/2016	Open	NONE 06-20-2016 08:49:07 AM	181679	8 csv	██████
1436421	6/1/2016	Closed	NONE 06-01-2016 03:23:07 PM	227503	1 csv	██████

The first link (example:) will bring up a window with the order specifics. You will see part number and description, the quantity ordered, price, requested date, and the current status.

Order #1437464

Part#	Description	Qty	Line Price	Requested Date	Status
902682	Galaxy DE Select-A-Watt 600/750/875/1000/1150 - 120 - 240 Volt	1	██████	6/28/2016	Open
736474	Hurricane Pro High Velocity Metal Wall Mount Fan 20 in	2	██████	6/28/2016	Open
901981	Feliz Blue Fluorescent 125 Watt 6500K (20/Cs)	2	██████	6/28/2016	Open
723010	Humboldt Nutrients Micro Gallon (4/Cs)	1	██████	6/28/2016	Open

The link in the Lines column will download the same information into a spreadsheet or csv file.

Order_1437462_2016-6-27.csv - Excel

	A	B	C	D	E	F	G	H
1	Order Number	Part Number	Description	Quantity	Line Price	Requested Date	Status	
2	1437462	700500	Ideal-Air Mini Split Heat Pump 12,000 BTU 15	1	xxxx	6/22/2016	Open	
3	1437462	714822	Grower's Edge Block Covers 6 in 40/Pack	30	xxxx	6/22/2016	Open	
4	1437462	718120	GH Flora Micro Quart (12/Cs)	2	xxxx	6/22/2016	Open	
5	1437462	718577	FoxFarm Nutrient Trio - Hydro (4/Cs)	4	xxxx	6/22/2016	Open	

Order Tracking Report

View the Order Tracking page by selecting **REPORTS -> Order Tracking**. Order tracking information includes order shipment stats for the last 30 days and a clickable tracking number when applicable. You can select the links in the Lines column to view specific order information or to download order data, just like in the Order report. If a tracking number exists for the order, you can select it from the "Tracking Link" column and it will take you to the tracking page for the shipping company.

Order Tracking Report

Filter Results Clear Sort Order Id Descending

Order Id	PO Number						Lines
1505350	274906						6
Ship Status	Ship Date	Fulfilling DC	Pack Id	Ship Via	Tracking Link	Lines	
SHIPPED	10/14/2016	DET	815926	UPS		6	
1505349	274906						1
Ship Status	Ship Date	Fulfilling DC	Pack Id	Ship Via	Tracking Link	Lines	
SHIPPED	10/14/2016	DET	815925	UPS		1	

Note: Red arrows in the original image point to the 'Lines' column headers and the 'Tracking Link' column values.

Web Confirmation Report

Web orders that have been placed show up in "Web Confirmation Report" under **REPORTS -> Web Confirmation**. Here you can select the links in the Lines column to view specific order information or to download order data, just like in the Order Tracking report. Selecting the **Print** link for a row will bring up a print screen where you can print out the order information.

Web Confirmation Report

Confirmation# ↑	Date	PO Number	Lines	Total	Print
181791	6/24/2016		4 csv ↓	██████	Print
181679	6/20/2016		8 csv ↓	██████	Print

RMA Report

Generate an RMA report by navigating to **REPORTS -> RMA Report**. This report includes all RMAs from the last 90 days. Select links in “Lines”, “Invoice (PDF)”, or “RMA Form (PDF)” columns for more detailed information. Select the up or down arrow in the “RMA#” column header to change the sort order for that column.

RMA# ↑	Date	Stage	Lines	Credit	Invoice (PDF)	RMA Form (PDF)
110001	10/24/2016	AUTHORIZATION	1 csv ↓			██████
108888	10/11/2016	CLOSED	2 csv ↓			██████
108795	10/10/2016	CLOSED	1 csv ↓	\$-185.00	██████	
108190	10/3/2016	AUTHORIZATION	5 csv ↓			██████
107863	9/28/2016	CLOSED	1 csv ↓			██████
107011	9/19/2016	AUTHORIZATION Box 1 (2 lbs): Print Label Track	1 csv ↓			

Column Information

Stage

The stage column shows the current stage of the RMA. The most common are:

1. **AUTHORIZATION** – the RMA has been entered or submitted on the web and is being processed.
2. **CLOSED** – the RMA has been closed.

Line Details

You can select the first link in the “Lines” column to view the line details. This should include any resolutions that are available. The csv download link will download the information to a file.

RMA #67661		
Part#	Description	Resolution
720179	Happy Frog High Phosphorus Bat Guano 4 lb (12/Cs)	N/A

Invoice (PDF)

You can select the invoice number in the Invoice column to view details of an invoice.

RMA#	Date	Stage	Lines	Credit	Invoice (PDF)
100470	6/24/2016	AUTHORIZATION Box 1 (25 lbs): Print Label Track	1 csv		
98859	6/4/2016	CLOSED	1 csv	\$-70.51	

RMA Form (PDF)

Select the RMA form number in the RMA Form column to view a copy of an RMA request form.

Back Order Management

Back ordered items can be viewed under **MY ACCOUNT -> Back Order Management**. On this page you can add back orders to your cart, cancel back orders, and request a notification email to be sent to you when your item is in stock.

In the images below, the first item is in stock. In the Available column, you see "1 of 1" listed. This tells you that one item of this product is back ordered and that there is enough stock to fill the entire back order. If any stock is available for a back ordered item, the line item will be on a blue background.

The next item is completely out of stock. You see "0 of 3" in the Available column. These items cannot be added to your cart but you can request an email to be sent to you when the full stock is available.

The third item is partially in stock. You see "1 of 2" in the Available column. You can add the 1 in stock item to your cart and the 1 unavailable item will still be back ordered once the order is complete.

Order #: 1471921 - 8/12/2016 PO #: NONE 08-13-2016 10:15:15 AM						
	Part#	Title	Price	Available	Line Total	Action
	904540	Adjust-A-Wings Avenger Large Reflector w/ Cord (36/Pkt)		1 of 1 POM: 69		<input type="button" value="CANCEL"/> <input type="button" value="Add To Cart"/>

	716850	Hanna pH 7 Calibration Solution Pint (12/Cs)		0 of 3 POM: 0		CANCEL Notify
	747134	Hydro Flow 3/4 in Y Filter MPT x MPT 150 Mesh (1/Bag)		1 of 2 POM: 1		CANCEL Add To

Add Back Order to Cart

If any stock is available for a back ordered item, the line shows on a blue background and there will be an **Add to Cart** button available. You can add full back ordered quantities and partial quantities to your cart.

Part#	Title	Price	Available	Line Total	Action
	725985		10 of 10 FRV: 2338		Add To

Once a line is added to the cart it will be removed from the Back Order Management page and will show in your shopping cart below any regular items.


Select	Stock	Part#	Title	Price	Quantity	Line Total
<input type="checkbox"/>	9	906217	System LEC 630 120 Volt w/ 3100 K Lamps	STK	1	
Back Order Items:						
<input type="checkbox"/>	2338	725985	Cro Pro Premium 200 Gallon Round Fabric Pot-Tan (10/Cs)		10	
Shipping:						Freight charges may apply if order does not qualify for free freight.

From there you can continue with checkout and the back ordered item will be added to your order.

Request Back Order Notification Email

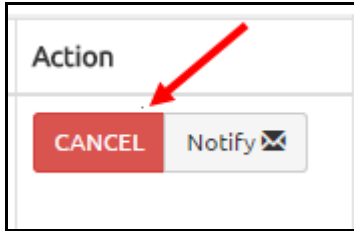
To be notified when a back order is in stock, select the **Notify** option. This option is only available for products with no available stock. You will receive an email notification when the item is back in stock. Select **Unnotify** if you would like to remove the notification.

Part#	Title	Price	Available	Line Total	Action
	736472	\$69.95	0 of 2 POM: 0	\$139.90	CANCEL Notify

	Part#	Title	Price	Available	Line Total	Action
	736472	Hurricane Pro High Velocity Metal Stand Fan 20 in	\$69.95	0 of 2 POM: 0	\$139.90	CANCEL Unnotify 

Cancel Back Order

To remove an item from your back order list, select **CANCEL**.



Downloads

To browse available downloads, go to **MY ACCOUNT -> Downloads**. This page contains tabbed sections for different kinds of downloads.


Dealer Downloads

This page contains a variety of assets for use for your store, website, or application.

Data Files | Images | QuickBooks POS Bridge | Retail Graphics | Forms

Data Files

Our data files are based on the products currently being sold on our website. Generate as needed.

File	Description	Formats 
Parts Data File	Data file containing part related data including part specs, details, and web data for all parts found on this website.	CSV TSV JSON XML
Inventory Data File	Data file containing partid and inventory data for all parts found on this website.	CSV TSV JSON XML
Specs Data File	Data file with partid and part specs for all parts found on this website.	CSV TSV JSON XML
Stop Sale Data File	Data file with partid and stop sale information by state for all parts found on this website.	CSV TSV JSON XML

Dealer Quick Start Guide

Description	Formats
If you would like help getting started on the site please refer to this document.	PDF

Data Files

Real-time data files are available in XLSX, CSV, TSV, JSON, and XML formats. Use them to update dealer applications or a dealer website. They are located on your dealer drop down menu under **Dealer Downloads**.

- **Parts** – contains all part related information and inventory for your primary warehouse and a total inventory count for all warehouses.
- **Inventory** – contains only part number and inventory for your primary warehouse and a total inventory count for all warehouses.
- **Specs** – contains part id and specs for all parts on the website.
- **Stop Sale** – contains part id and stop sale information by state for all parts on the website.

Images

The images tab contains downloads of images of products currently sold on the website. Select the **ZIP** link in the Formats column to download a zipped file of images.

- **Parts (Original, Medium, and Small)** – Website part images in different sizes.
- **Part Family (Medium)** – Website part family images in medium size for all part families on the website.
- **Signature Brand Logos** – All Hawthorne Gardening Company signature brand logos in PDF format.
- **Brand Logos** – Logos from other manufacturers in PDF format.

File	Description	Formats
Parts (Original)	Part Images in their original size for all parts found on this website. Generated Nightly. Approximate size - 4.0GB.	ZIP
Parts (Medium)	Part Images in our medium size(max 500x500px) for all parts found on this website. Generated Nightly. Approximate size - 170MB.	ZIP
Parts (Small)	Part Images in our thumbnail size(150x150px) for all parts found on this website. Generated Nightly. Approximate size - 30MB.	ZIP
Part Family (Medium)	Part Family Images in our medium size(max 500x500px) for all part families found on this website. Generated Nightly. Approximate size - 60MB.	ZIP
Signature Brand Logos	All Sunlight Supply signature brand logos in .pdf format. Logos suitable for web and print purposes - artwork is formatted so that it may be scaled to any size without compromising quality. Note: Permission granted for web and print use - any artwork alteration will require prior authorization from Sunlight Supply. Logos may not be used in any manner that does not accurately represent the brand.	ZIP
Brand Logos	Several other brand logos in .pdf format. Logos are suitable for web and print purposes. Artwork is formatted so that it may be scaled to any size without compromising quality. Note: Permission granted for web and print use - any artwork alteration is expressly forbidden. Logos may not be used in any manner that does not accurately represent the brand.	ZIP

Retail Graphics

In this tab, a selection of retail graphics in PDF format is available for download.

Forms

A selection of forms is available for download and use.

- Hawthorne Gardening RMA
- Marketing Materials Request

Dealer Quick Start Guide

At the bottom of the Dealer Downloads page in the Data Files tab, this document, the Dealer Quick Start Guide, is available for download. If you're reading an offline version, use this download to make sure you have the latest copy of the document.



Part Documents/Media

All part documents are available by manufacturer under **RESOURCES -> Product Media**. These are the same documents available on the Product Detail pages. Search for a part name, brand, etc. to get a list of available documents and images.




Product Media

Q Clear

727700 - EcoPlus Adjustable Water Pump 172 GPH (30/Cs)

	Instructions
	727700

727800 - EcoPlus Convertible Bottom Draw Water Pump 265 GPH (6/Cs)

	Pump Fitting-Guide
	Instructions
	727800

RMA Information

You can view all of our RMA Information at **MY ACCOUNT -> RMA Info & Request**. This page contains links to the **RMA Statement** and **RMA Request** forms as well as tabs for other relevant RMA information.

Return Warranty Information

← RMA Statement 

 RMA Request →

Policy Information Process Flow Date Codes Direct Vendor List Freight Claims Terms & Conditions

Hawthorne Gardening Company RMA Handbook

Description	Format
The Hawthorne Gardening Company RMA handbook contains return, warranty, and policy information.	PDF

Return, Warranty & Repair Policy Information

RMA Hot Line: We have an RMA Hot Line for your convenience to answer technical questions, troubleshoot product challenges, help expedite your return/repair process, and/or potentially eliminate a return/ repair altogether.

HOT LINE	(888) 582-2RMA(762)
E-MAIL	RMA@HawthorneGC.com
FAX	(360) 918-9696
WEBSITE	www.HawthorneGC.com <small>(Login as a dealer and follow the instructions below)</small>
TITAN CONTROLS HOT LINE	(888) 808-4826
IDEAL-AIR HOT LINE	(877) 943-3251

Titan Hotline hours 5:00 am to 4:30 pm PST, RMA & Ideal-Air Hotline hours 7:00 am to 5:00 pm PST

RMA Instructions


- The RMA web page is available on the dealer login portion of our web site - www.HawthorneGC.com. Click on the "My Account" drop down menu at the top of the home page and go to **RMA Info & Requests**. An updated RMA request form is included in this section. **Fill out the form completely. All fields are required.** If you need additional forms contact our Customer Service Department so they can e-mail, mail or fax you the form.

RMA Request

From the **MY ACCOUNT** -> **RMA Info & Request** page, select the **RMA Request** button to navigate to the RMA Request form.

Return Warranty Information

← RMA Statement 

 RMA Request → 

Policy Information Process Flow Date Codes Direct Vendor List Freight Claims Terms & Conditions

Help

Please note the  icons on the page. Hovering over the icons will display additional information.

Contact Information

Section 1 of the RMA Request is **Contact Information**. This section is pre-populated with your customer information. This section should include the dealer contact information.

1. Contact Information

Customer ID: HEALTHY

Name *: John Smith

Phone *: 999-999-9999

Contact Fax:

Contact Email *: [Redacted]

Notification Email: [Redacted]

+ Add Email

Add Email Address

You can add two additional email addresses by selecting the **+ Add Email** link at the bottom of the Contact Information section. All email communication on the RMA will be sent to each email address.


Notification Email: [Redacted]

+ Add Email

Shipping From Information

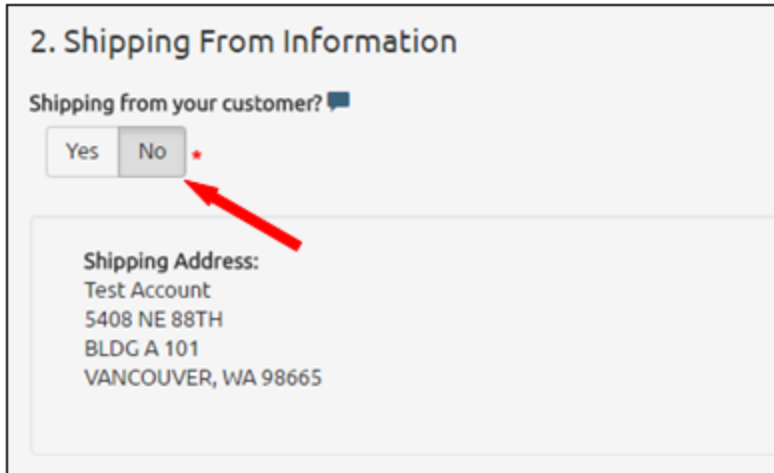
The **Shipping From** section specifies from where the RMA will be returned. This section is pre-populated with your store address information.

2. Shipping From Information

Shipping from your customer? 

Yes No *


Shipping Address:
Test Account
5408 NE 88TH
BLDG A 101
VANCOUVER, WA 98665



Shipping From Your Customer

If the RMA is being returned directly from your customer instead of from your store, select **Yes**. Your store address is cleared from the form and you can enter your customer's shipping address. If needed, you can select the **Clear Address** button to clear the address and enter new data.

2. Shipping From Information

Shipping from your customer? 

Yes No *

Name *

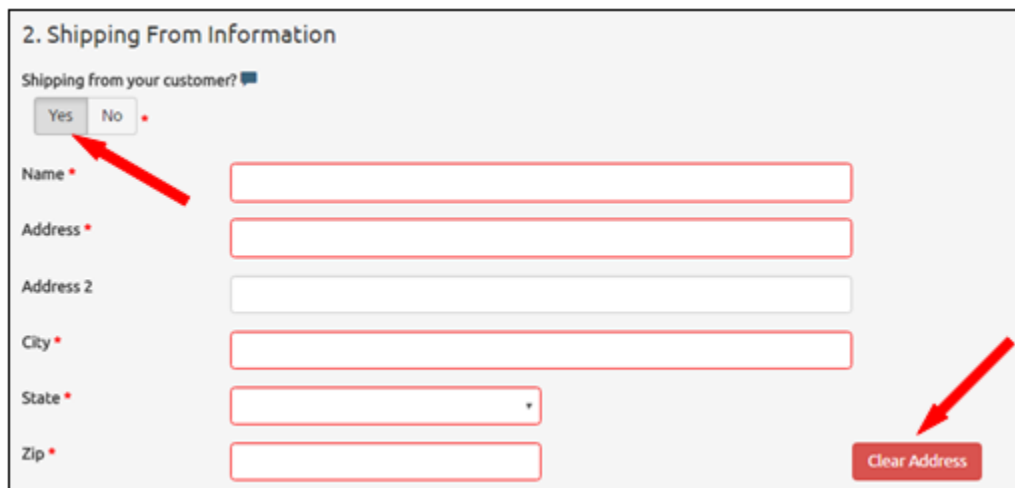
Address *

Address 2

City *

State *

Zip *

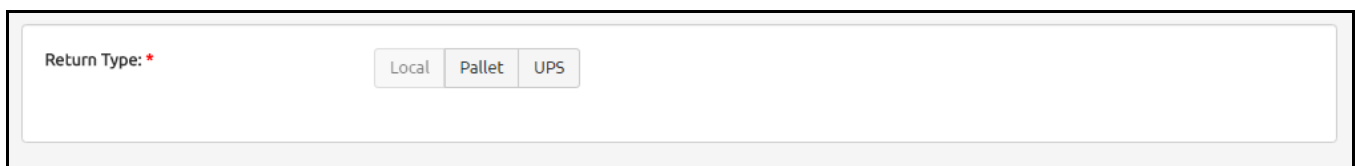


Return Type

There are 3 return types available for an RMA: **Local**, **Pallet**, and **UPS**.

Return Type: *

Local Pallet UPS

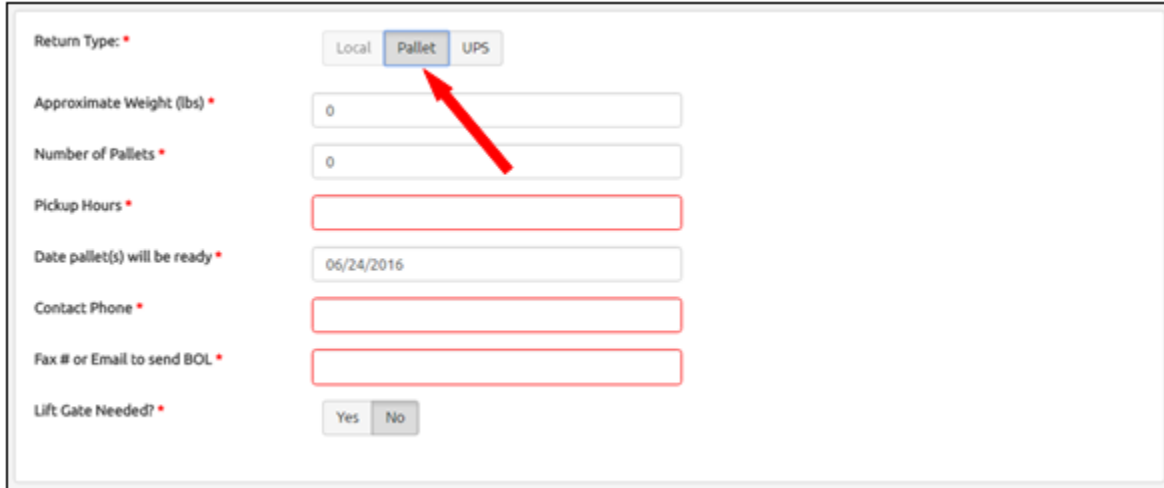


Local Pickup

Select **Local** if you are a store on our local delivery route and you want us to pick-up your RMA on our route. No additional information is needed.

Pallet Pickup

Select **Pallet** if you are returning a large shipment or heavy item. Additional information is required for pallet pickup.



Return Type: * Local Pallet UPS

Approximate Weight (lbs) *

Number of Pallets *

Pickup Hours *

Date pallet(s) will be ready *

Contact Phone *

Fax # or Email to send BOL *

Lift Gate Needed? * Yes No

UPS Ground

Select **UPS** if you are returning one or more smaller boxes using UPS Ground. Enter the number of boxes being returned.

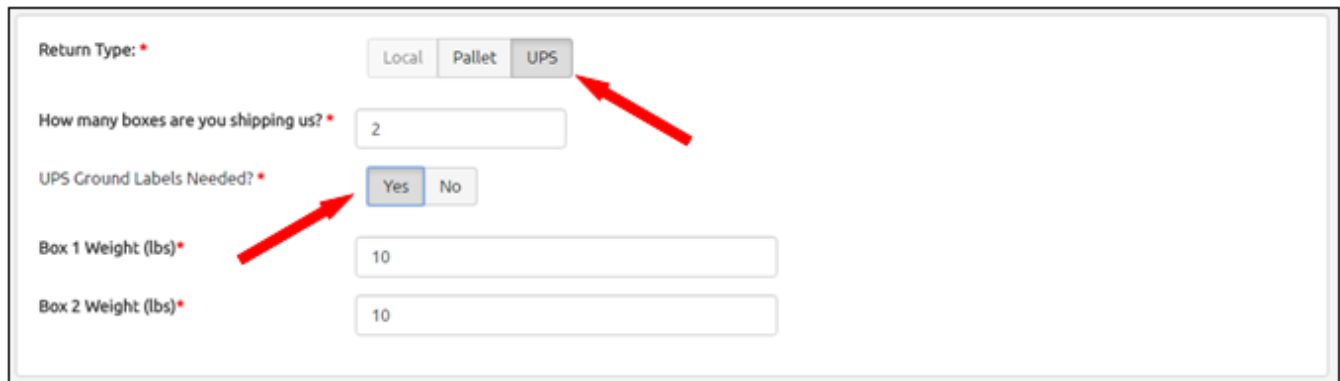


Return Type: * Local Pallet UPS

How many boxes are you shipping us? *

UPS Ground Shipping Labels

If you have selected **UPS** as your return type and your return is eligible for paid return shipment, select **Yes** for the “*UPS Ground Labels Needed?*” question. Box weight information is required for each box you are returning. An email containing links to the UPS Shipping Labels will be sent to you.



Return Type: * Local Pallet UPS

How many boxes are you shipping us? *


UPS Ground Labels Needed? * Yes No

Box 1 Weight (lbs) *


Box 2 Weight (lbs) *

Product Information

Section 3 of the RMA Request Form is for product information on the parts you are returning.

3. Product Information 


Search keyword or part #

*Part#	*Qty	Name	Serial#	*Issue	*Reason	
<input type="text"/>	<input type="text" value="1"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	


+ Add Row

Part

1. The "Part #" field must contain an active/valid part number. If the part is valid, the name field will populate when you move the cursor out of the Part # field.


3. Product Information 

Search keyword or part #


*Part#	*Qty	Name	Serial#	*Issue	*Reason	
<input type="text" value="728459"/>	<input type="text" value="1"/>	<input type="text" value="EcoPlus Commercial"/>	<input type="text"/>	<input type="text" value="broken"/>	<input type="text" value="Damaged in Trans"/>	

+ Add Row

2. If the part is invalid or no longer sold on our website, you will see an error.

3. Product Information 

Search keyword or part #

*Part#	*Qty	Name	Serial#	*Issue	*Reason	
<input type="text" value="123456"/>	<input type="text" value="1"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	

123456- Invalid Part

+ Add Row

3. If the part is a direct-to-vendor part, you will be shown the vendor contact information

3. Product Information

Search keyword or part #

*Part#	*Qty	Name	Serial#	*Issue	*Reason	
706178	1	Botanicare White Por				

If defective return directly to Botanicare. Phone: (877) 753-0404, Fax: (480) 777-2015

+ Add Row

Add Row

You can add an additional RMA part row by selecting the **+ Add Row** button at the bottom of the “Product Information” section.

3. Product Information

Search keyword or part #

*Part#	*Qty	Name	Serial#	*Issue	*Reason	
728459	1	EcoPlus Commercial		broken	Damaged In Trans	
714123	1	Hydroton Giant 50 LI		torn packaging, lost r	Damaged In Trans	

+ Add Row

Part – Delete Row

Delete a part by selecting the icon to the right of the part row.

3. Product Information

Search keyword or part #

*Part#	*Qty	Name	Serial#	*Issue	*Reason	
728459	1	EcoPlus Commercial		broken	Damaged In Trans	
714123	1	Hydroton Giant 50 LI		torn packaging, lost r	Damaged In Trans	
123456	1					

123456- Invalid Part

Qty

Please enter the quantity you are returning.

Name

This field will automatically be populated for valid parts.

Serial

When available, please include the part's Serial Number. Serial Number location details are available on the **MY ACCOUNT -> RMA Info & Request** page under the **Date Codes** tab.

Issue

Please include a description of the problem or the reason the part is being returned.

Reason

Please select the most applicable reason describing why you are returning the part. **Note:** Different part types can have different "Reason" menu choices.

Terms & Conditions

Section 4, "Terms & Conditions", should be read thoroughly before submitting the RMA.

4. Terms & Conditions

An RMA Confirmation will be sent to you and must be used as the Packaging Slip

- Product returned without RMA approval or not sold by us will be refused and shipping charges and administrative fees applied.
- All Sun System reflectors, Titan Controllers, EcoPlus Chillers, Ideal-Air products and Sun System Ballasts except Electronic Ballasts will be handled as a repair. Most other distributed items that Hawthorne authorizes to be returned will be credited if deemed defective and is within warranty period.
- If product is returned for Warranty Repair and is out of Warranty or is in Warranty but found to be working, shipping charges will be applied. Repairs are \$60/hour labor, plus parts when not in warranty.
- Product should be returned in original packaging or equivalent. Damage due to poor packing may void the warranty and will be the Customer's responsibility.
- Warranty will be void if factory serial # has been tampered with or removed.
- Distributed products should never be returned without prior approval.
- Return products for credit are subject to a minimum 20% restocking fee.
- Our proprietary product warranties apply to US and Canadian customers only. In some cases, customer will be responsible for inbound freight.
- All fields are required. Please be as complete as possible when describing the problem, use extra lines if needed.
- Payment terms on your account will be applied to all credits.


Agreement

Section 5, "Agreement", contains a button confirming that you have reviewed and agree to the Terms & Conditions.

5. Agreement

I have reviewed and agree to the Terms & Conditions.

Yes No



Comments

Section 6, "Comments", is optional. Please enter any additional information or comments here.

6. Comments

Submit RMA

Once all fields are entered and the Terms & Conditions are accepted, you can submit your RMA by selecting the **Submit RMA** button. Following submission, you should receive an email containing your RMA Request details.

RMA Statement

From the **MY ACCOUNT -> RMA Info & Request** page, select the **RMA Statement** button to navigate to the RMA Statement information. This is another way to get to the RMA Report information discussed in the **RMA Report** section of this document.

More RMA Information

From the **MY ACCOUNT -> RMA Info & Request** page, toggle any of the tabbed sections for more RMA information. **Policy Information** provides contact information, instructions, and guidelines for RMA submission. **Process Flow** describes the general process which occurs for RMAs. The **Date Codes** tab shows how to identify serial number date codes. The **Direct Vendor List** section lists contact information for vendors. Freight Claims provides instructions for shipping returns. Please read the information in the **Terms & Conditions** tab.

Online Payments

The online payments page (**MY ACCOUNT -> Online Payments**) allows you to apply existing credits, and make full or partial payments against outstanding invoices. Note the link near the top of the page providing **Online Payments Instructions**.

Online Payments

Online Payments Instructions: [PDF](#)

Credits

<input type="checkbox"/> Apply All	Inv Date	Inv#	Balance	Discount	Already Discounted	Discount Date	Pay Amount
<input type="checkbox"/>	2/19/2016	1342387	\$-23.03	\$0.00	\$-0.47	2/29/2016	0
<input type="checkbox"/>	3/15/2016	1357828	\$-110.92	\$0.00	\$-2.84	3/25/2016	0
<input type="checkbox"/>	3/23/2016	1363434	\$-339.10	\$0.00	\$-8.70	4/2/2016	0
<input type="checkbox"/>	3/30/2016	1367856	\$-53.21	\$0.00	\$-1.09	4/9/2016	0

Open Invoices

<input type="checkbox"/> Pay All	Inv Date	Inv#	Balance	Discount	Already Discounted	Discount Date	Pay Amount
<input type="checkbox"/>	4/19/2016	1380927	\$3,307.21	\$0.00	\$0.00	4/29/2016	0
<input type="checkbox"/>	4/27/2016	1386270	\$1,620.60	\$0.00	\$0.00	5/7/2016	0
<input type="checkbox"/>	5/2/2016	1388881	\$135.00	\$0.00	\$0.00	5/12/2016	0
<input type="checkbox"/>	5/2/2016	1388882	\$1,473.20	\$0.00	\$0.00	5/12/2016	0
<input type="checkbox"/>	5/3/2016	1390350	\$743.40	\$0.00	\$0.00	5/13/2016	0

Step 1 – Select Credits to Apply

The first optional step is to select credits to apply to your web payment. Credits must be applied in full, you cannot partially apply a credit. To choose a credit to apply, select the checkbox on the corresponding credit line. If you wish to apply all credits, select the checkbox next to “Apply All” at the top of the Credits form.

<input type="checkbox"/> Apply All	Inv Date	Inv#	Balance	Discount	Already Discounted	Discount Date	Pay Amount
<input type="checkbox"/>	2/19/2016	1342387	\$-23.03	\$0.00	\$-0.47	2/29/2016	0
<input type="checkbox"/>	3/15/2016	1357828	\$-110.92	\$0.00	\$-2.84	3/25/2016	0
<input checked="" type="checkbox"/>	3/23/2016	1363434	\$-339.10	\$0.00	\$-8.70	4/2/2016	-339.10
<input type="checkbox"/>	3/30/2016	1367856	\$-53.21	\$0.00	\$-1.09	4/9/2016	0

Step 2 – Selecting Invoices to Pay

Next, select how many invoices and/or how much of an invoice you want to pay. There are two options:

1. Select the checkbox to pay the invoice in full.

OR

2. Enter the amount you would like to pay in the "Pay Amount" input field.

Fully Paying an Invoice

To fully pay an invoice, select the check box at the end of the line. The full amount will be automatically entered into the "Pay Amount" field. If any discounts are available, they will be included in the "Pay Amount" field.

Open Invoices							
<input type="checkbox"/> Pay All	Inv Date	Inv#	Balance	Discount	Already Discounted	Discount Date	Pay Amount
<input checked="" type="checkbox"/>	4/19/2016	1380927	\$3,307.21	\$0.00	\$0.00	4/29/2016	3307.21

Partially Paying an Invoice

To partially pay an invoice, first verify that the checkbox is not selected. Next, enter the amount you would like pay into the "Pay amount" field. No discounts are applied to partial payments.

Open Invoices							
<input type="checkbox"/> Pay All	Inv Date	Inv#	Balance	Discount	Already Discounted	Discount Date	Pay Amount
<input type="checkbox"/>	4/19/2016	1380927	\$3,307.21	\$0.00	\$0.00	4/29/2016	500.00

Paying multiple Invoices

You can pay as many invoices at a time as you would like – full and partial. Just follow above steps for each line that you would like to pay.

Open Invoices							
<input type="checkbox"/> Pay All	Inv Date	Inv#	Balance	Discount	Already Discounted	Discount Date	Pay Amount
<input type="checkbox"/>	4/19/2016	1380927	\$3,307.21	\$0.00	\$0.00	4/29/2016	500.00
<input type="checkbox"/>	4/27/2016	1386270	\$1,620.60	\$0.00	\$0.00	5/7/2016	0
<input checked="" type="checkbox"/>	5/2/2016	1388881	\$135.00	\$0.00	\$0.00	5/12/2016	135.00

At the bottom of the invoices list, you can see a total of credits, invoices being paid, discounts, and the total payment you will be making.

Payment Details	
Payment Method:	Select Payment Method
Selected Credits:	\$0.00
Selected Invoices:	\$3,459.98
Discounts:	\$0.00
Payment:	\$3,459.98
Credit Card Fee:	\$0.00
Total Payment:	\$3,459.98
Make Payment Now >	

Step 3 – Balance Payment

Before you can proceed you need to make sure that you have balanced your payment. There are a few things to know:

1. You must pay a positive amount.
 - a. No negative payments are allowed.
 - b. No zero dollar payments are allowed.
 - c. The Total Payment must be greater than 0.
2. The ‘Discounts’ Total must be greater than or equal to zero. Discounts come from the sum of the ‘Discount’ column, NOT the ‘Already Discounted’ column. A negative discount total will trigger this error:

ERROR:
Insufficient available credit discounts to apply toward open invoices. NOTE: Selected Open invoices must have discount balance in order to use credits with discount balance and invoice must be paid in full (e.g. no partial payments). Selected Invoices must be greater than selected credits.



Step 4 - Selecting Payment Type

Once you have balanced your payment, the option to select your payment method will be displayed below the totals. Please note that not all payment options are available for all customers.

Check Payment

The **Select Payment Method** button allows you to choose your payment method. To pay by check, choose “Check” from the drop down list, then select the **Make Payment Now >** button.

Payment Details	
Payment Method:	MasterCard/Visa
Selected Credits:	\$0.00
Selected Invoices:	\$3,459.98
Discounts:	\$0.00
Payment:	\$3,459.98
Credit Card Fee:	\$69.20
Total Payment:	\$3,529.18

You will need to read and agree to our **Check Payment Acceptance** policy. If you agree, select the **Yes** button to continue. If not, select the **No** button to return to the online payment page.

Check Payment Acceptance ✕

By selecting "Yes", I authorize my payment to be processed as an electronic funds transfer or draft drawn from my account. If the payment is returned unpaid, I understand respective discounts will be lost and I authorize you or your service provider to collect the payment and a \$40 service fee by electronic funds transfer(s) or draft(s) drawn from my account. If this payment is from a corporate account, I make these authorizations as an authorized corporate representative and agree that the entity will be bound by the NACHA (formerly National Automated Clearing House Association) operating rules (see www.nacha.org).

Do you want to continue?

After selecting **Yes**, you are taken to our payment provider, Wells Fargo CyberSource. Here you will enter your billing Information and payment details. In the Payment Details section, enter your bank routing number, account number, and the account type.

Payment Details 🔒

Routing Number *

Account Number *

Account Type *

By clicking Pay, I agree to the E

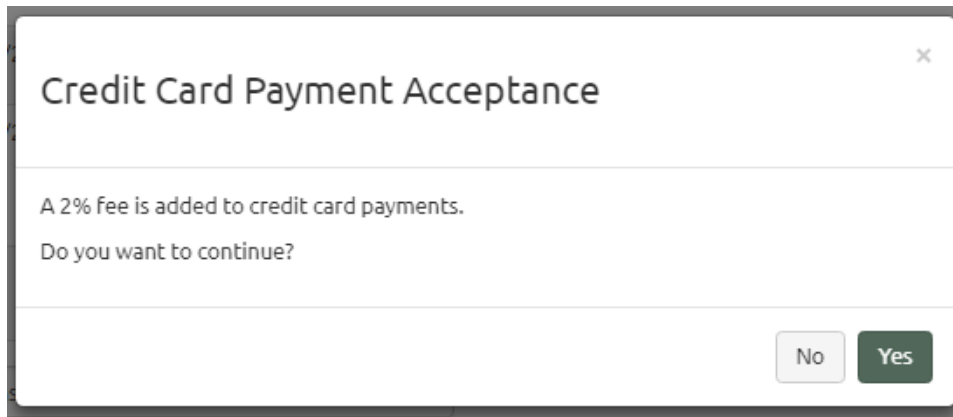
- Checking
- Savings
- Corporate Checking

After you have entered your information, select the **Pay** button. You will be taken to the payment receipt page.

Credit Card Payment

Currently accepted credit cards are Visa, MasterCard, and American Express. A 2% fee is added to credit card payments. To pay with a credit card, select the desired credit card type from the **Select Payment Method** drop down list. The credit card fee is now reflected in the “Total Payment” field.

Upon selecting the **Make Payment Now >** button, you will see a popup informing you of the 2% fee for credit card payment. Choose **Yes** if you wish to continue, or **No** to go back and choose a different payment method.



If you select **Yes**, the Wells Fargo CyberSource payment page opens. Enter your billing information and your credit card payment details. Be sure to enter the billing address information corresponding to the credit card you have chosen. Then select **Pay** to complete the payment. From there you will be taken to the Payment Receipt page. (If you enter an invalid credit card number, an error is triggered and you will not be able to complete the transaction until the data is valid.)

Billing Information * Required field

First Name *

Last Name *

Address *

City *

Country *

State/Province *

Zip/Postal Code *

Email *

Payment Details

Card Type * Visa MasterCard

Card Number *
Enter a valid card number

Expiration Date *

Your Order

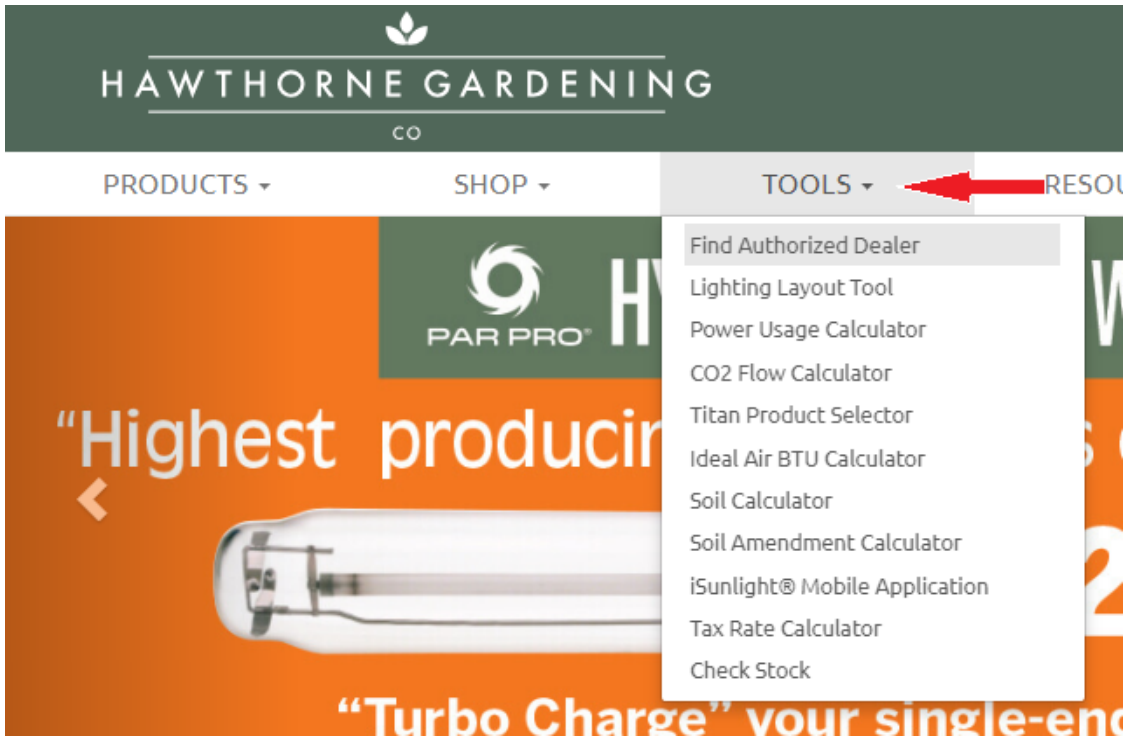
Total amount **\$389.40**

Step 5 – Payment Receipt

Upon completing your payment, the Hawthorne Gardening Company website will display the Payment Receipt page. The receipt will show you the invoice(s) paid and the total amount paid. Print this information by selecting the **Print Receipt** link at the bottom of the page.

Tools

Hawthorne Gardening Company offers a variety of useful online tools and calculators from the **TOOLS** menu.



Lighting Layout Tool

The online Lighting Tool will assist in planning the layout of a grow room. It calculates the average illuminance, number of reflectors needed, and light power density based on information entered by the user. Select the **Help** or **Tutorial Video** buttons to get started with this tool. The **Español?** button will change the tool language from English to Spanish.

Power Usage Calculator

The Power Usage Calculator helps estimate electricity costs. Enter the product(s) used or watts/hr, the cost per hour, hours used per day, and number of products to calculate the estimate.

Power Usage Calculator

Product or Wattage

Product OR Watts/Hr

Cost & Usage

KW/Hr cost cents

Hours used per day 12 hours

Number of Products

A light system will increase your electricity cost – the exact amount depends on the size of the system and the number of hours operated. However, since these grow lights are so energy efficient, you are getting huge amounts of light (and growing power) for your money! Make sure your grow room's power circuit can handle the power draw. For safety reason, do not exceed 75% of the rated ability of the fuse/breaker (for example: use no more than 15 amps on a 20-amp circuit).

CO₂ Flow Calculator

Carbon dioxide is vital to plant health. Use the CO₂ Flow Calculator to estimate a room's carbon dioxide flow rate. Enter room dimensions and CO₂ level information to get the estimate. Select the **Email Results** button to email the data calculation.

CO₂ Flow Calculator

Units:

Room Dimensions (feet)

Length Width Height

Room Size

Area: 64 Feet²
Volume: 512 Feet³

CO₂ Level

Ambient CO₂ Level 300 ppm

Target CO₂ Level 1500 ppm

On 15 minutes per hour

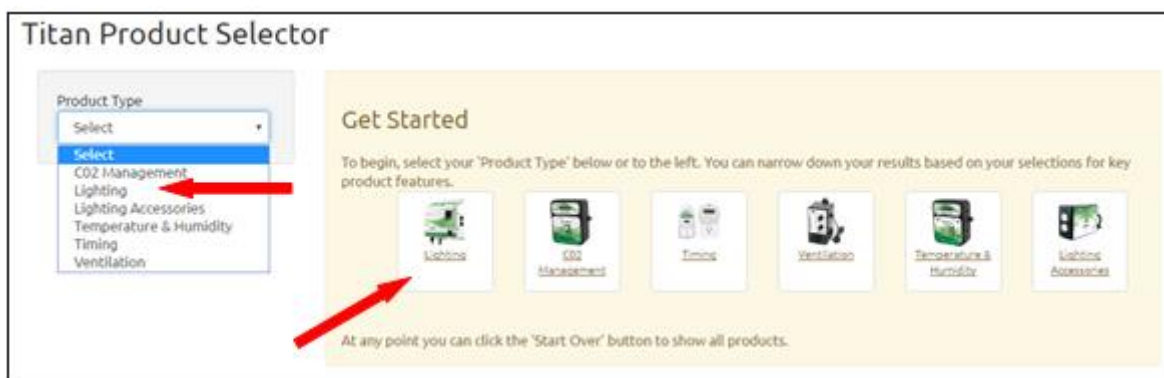
CO₂ Flow Rate

2.46 feet³ per hour*

*This is stated as SCFH (standard cubic feet per hour) on Titan Controls CO₂ Regulators

Titan Product Selector

The Titan Product Selector tool guides the user to the Titan products best suited for their growing environment. Select the type of product from the image links or using the Product Type drop down list. The tool opens up a page where the user enters their setup details.



For example, choosing **Lighting** opens a page where more detailed lighting information is entered. The displayed products change according to entered data. To clear the data and start over, select the **Start Over** button.

Titan Product Selector

Product Type
 Lighting ▾

Lighting

Number Of Lights ▾
 All ▾

Voltage ▾
 All ▾

Amperage ▾
 All ▾

Outlet Type ▾
 All ▾










Trigger or Timer ▾
 All ▾

ETL Listed ▾
 All ▾

Chassis Material ▾
 All ▾

Circuit Breaker ▾
 All ▾

[Start Over](#) ←

	Part#	Title
	702660	Helios 1 Titan Controls Helios 1 - 4 Light 120 Volt Controller with Timer
	702665	Helios 2 Titan Controls Helios 2 - 4 Light 120 Volt Controller with Relay Trigger Cord
	702670	Helios 3 Titan Controls Helios 3 - 4 Light 240 Volt Controller with Timer
	702675	Helios 4 Titan Controls Helios 4 - 4 Light Controller with Relay Trigger Cord
	702671	Helios 5 Titan Controls Helios 5 - 4 Light 240 Volt Controller with NEMA 6-15 Outlets
	702672	Helios 6 Titan Controls Helios 6 - 8 Light 240 Volt Controller with NEMA 6-15 Outlets
	702676	Helios 7 Titan Controls Helios 7 - 8 Light 240 Volt Controller with Timer
	702677	Helios 8 Titan Controls Helios 8 - 8 Light 240 Volt Controller w/ Dual Trigger Cords
	702678	Helios 9 Titan Controls Helios 9 - 4 Light Timer w/ Circuit Breaker

Ideal Air BTU Calculator

Use the Ideal Air BTU Calculator to obtain a general estimate of total recommended BTUs for a growing environment. Select room size and lighting to get started. If needed, add ballast, CO₂ generator, and dehumidifier data. To add additional lines for lights, ballasts, CO₂ generators, or dehumidifiers, select [+ Light](#), [+ Ballast](#), [+ CO₂ Generator](#), or [+ Dehumidifier](#). Each section will keep a BTU total, and beneath all the component sections, an overall total BTU value is displayed. Select the **Email Results** button to send the calculation to yourself or others.

BTU Calculator

Room Dimensions (feet)

Length Width Height

Room Size

Area: 100 square feet
Volume: 800 cubic feet
Total BTUs required for room volume: 4200 BTUs

Quantity	<input type="text" value="5"/>	Light	<input type="text" value="400 Watt HID"/>		<input type="text" value="6,840 BTUs"/>	<input type="button" value="X"/>		
Quantity	<input type="text" value="1"/>	Watts	<input type="text" value="400 Watt"/>	Type	<input type="text" value="Magnetic"/>	<input type="button" value="X"/>		
Quantity	<input type="text" value="1"/>	Watts	<input type="text" value="Turbo"/>	Type	<input type="text" value="Digital"/>	<input type="button" value="X"/>		
Quantity	<input type="text" value="1"/>	<input type="text" value="Two Burner LP CO2 Generator"/>		Hours*	<input type="text" value="5"/>	Minutes*	<input type="text" value="30"/>	<input type="button" value="X"/>
Quantity	<input type="text" value="1"/>	Dehumidifier	<input type="text" value="100 pints per day"/>		<input type="text" value="3,000 BTUs"/>	<input type="button" value="X"/>		

<input type="button" value="+ Light"/>	<input type="text" value="6,840 Total Light BTUs"/>
<input type="button" value="+ Ballast"/>	<input type="text" value="4,966 Total Ballast BTUs"/>
<input type="button" value="+ CO2 Generator"/>	<input type="text" value="11,250 Total CO2 Generator BTUs"/>
<input type="button" value="+ Dehumidifier"/>	<input type="text" value="3,000 Total Dehumidifier BTUs"/>

Part#	BTUs	Title	MSRP
700500	12000	Ideal-Air Mini Split Heat Pump 12,000 BTU 15 SEER - DIY	
700820	12000	Ideal-Air Dual Hose Air Conditioner 12,000 BTU	
700480	24000	Ideal-Air Pro Series Cooling Only 24,000 BTU 18 SEER	
700505	24000	Ideal-Air Mini Split Heat Pump 24,000 BTU 15 SEER - DIY	
700476	24000	Ideal-Air Pro Series Heating & Cooling 24,000 BTU 18 SEER	
700482	36000	Ideal-Air Pro Series Cooling Only 36,000 BTU 18 SEER	
700510	36000	Ideal-Air Mini Split Heat Pump 36,000 BTU 15 SEER - DIY	
700478	36000	Ideal-Air Pro Series Heating & Cooling 36,000 BTU 18 SEER	

For BTU ranges above 36,000, multiple units can be used, or try Ideal-Air DriFecta Commercial Air Conditioners.

iSunlight Mobile Application

Go to **TOOLS** -> **iSunlight Mobile Application** to learn about the mobile app for iOS and Android.

iSunlight®

Mobile Application for Android and iOS Devices.

About



The iSunlight® application allows you to view products, shop, and place orders. The majority of the features are available offline, allowing you to spend more time being productive and less time worrying about having an internet connection.



Requirements

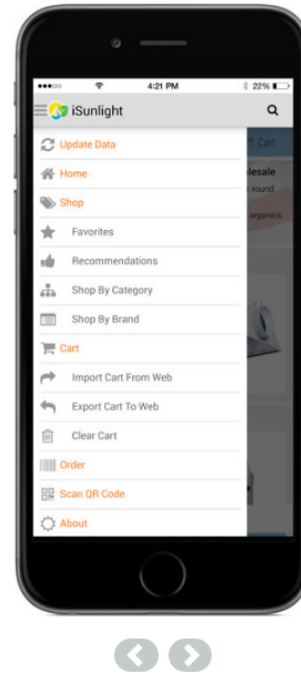
The iSunlight® application is intended for wholesale customers of Hawthorne Hydroponics, LLC. You must have a valid web login for www.HawthorneGC.com in order to use this application.

Key Features

- Multiple ways to shop including favorites, recommendations, by category, & by brand
- Part Search
- Manual quick ordering
- Barcode scanner quick ordering
- QR code scanner to view product videos or key links
- Import cart contents from the web
- Export cart contents to the web
- Order placement

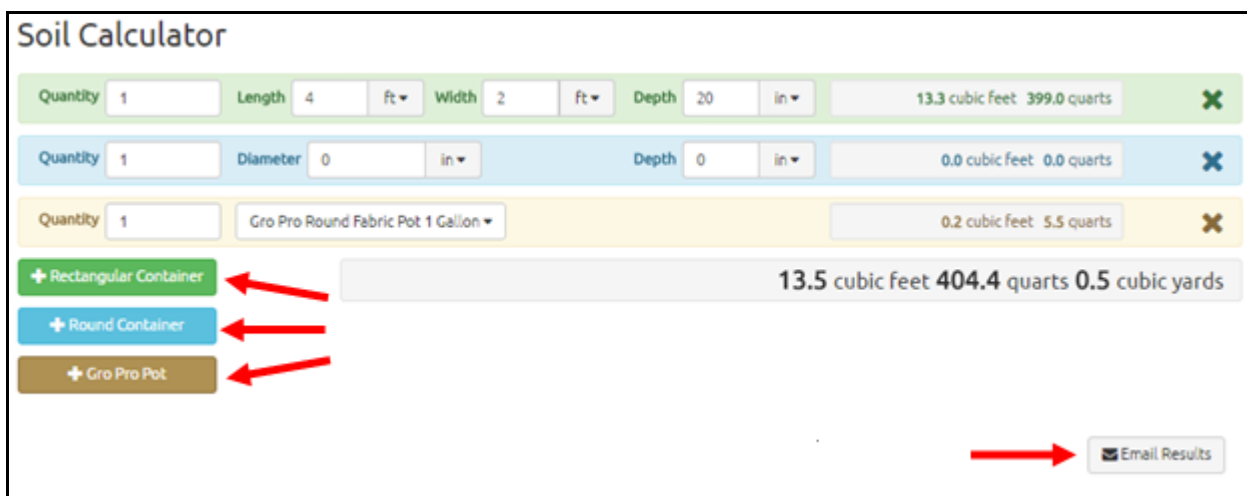





Soil Calculator

Find out how much soil is needed using the Soil Calculator tool. Enter data for either rectangular or round growing containers. Use the **+ Rectangular Container** to add more lines for rectangular container calculations, or **+ Round Container** to add round container lines. You can choose a specific Gro-Pro pot using the **+ Gro Pro Pot** button. Selecting the **x** at the end of any line will delete that row. Email results by selecting the **Email Results** button.



Container Type	Quantity	Dimensions	Volume	Actions
Rectangular	1	Length: 4 ft, Width: 2 ft, Depth: 20 in	13.3 cubic feet, 399.0 quarts	X
Round	1	Diameter: 0 in, Depth: 0 in	0.0 cubic feet, 0.0 quarts	X
Gro Pro Pot	1	Gro Pro Round Fabric Pot 1 Gallon	0.2 cubic feet, 5.5 quarts	X
Total			13.5 cubic feet, 404.4 quarts, 0.5 cubic yards	

Buttons: **+ Rectangular Container**, **+ Round Container**, **+ Gro Pro Pot**, **Email Results**