

ORTHOVISC® Line

Web-Based and Hotline Reimbursement Services



ORTHOVISC®
HIGH MOLECULAR WEIGHT HYALURONAN



AN OFFICIAL HEALTH AND FITNESS PROVIDER

never stop moving™

DePuy
Mitek Inc.
a *Johnson & Johnson* company

ORTHOVISC® Line Reimbursement Services

Healthcare providers and office personnel have access to a knowledgeable reimbursement professional through the ORTHOVISLine toll-free hotline or the ORTHOVISLine Web Portal for assistance with general coding and reimbursement questions related to the administration of ORTHOVISC® High Molecular Weight Hyaluronan.

ORTHOVISLine services will:

- Investigate patient insurance coverage and prior authorization requirements
- Provide assistance with general coding and billing questions
- Assist with payor-specific claim submission requirements
- Evaluate claim denials and provide assistance with appeals process
- Offer Patient Assistance Program to patients without insurance coverage (financial qualifications required)

ORTHOVISC Reimbursement facts:

- ORTHOVISC is covered by Medicare in all 50 states
- ORTHOVISC is covered by most managed care plans
- DePuy Mitek offers established reimbursement programs to assist your office with information about billing and coding
- HCPCS code J7324

ORTHOVISLine Hotline:

Monday – Friday
9:00 a.m. to 8:00 p.m. ET
Phone: 1.866.633.VISC (8472)
Fax: 1.877.248.1182



www.orthovisline.com

ORTHOVISC®Line Web Portal and National Reimbursement Map



www.orthovisline.com features the new ORTHOVISLine Web Portal for online patient insurance coverage verification and the National Reimbursement Map for the most updated reimbursement information by state. www.orthovisline.com offers easy online navigation providing 24/7 localized ORTHOVISC® reimbursement information.

The ORTHOVISLine Web Portal is a secure website that offers healthcare professionals and office personnel the ability to submit insurance benefits verification requests on-line. This user-friendly web portal is accessible 24/7 and may help you to streamline your ORTHOVISC reimbursement process.

Provides immediate access to:

- Submit benefits verification online
- Receive automated alerts on status of submissions
- Track patient referrals by prescribing physician
- View basic reports on claims submitted and processed
- Download frequently used forms, templates and patient brochures
- Patient Assistance Program website
- Quick links to helpful industry websites



The National Reimbursement Map for ORTHOVISC has made getting the most updated reimbursement information faster and more efficient. This interactive reimbursement map provides quick and easy access to ORTHOVISC reimbursement coverage information for Medicare, Medicaid and Private Payers in each state.

- Direct links to third party payers for information on their reimbursement policies
- Instant state-specific access to Payer Medical Policies, HCPCS Codes and Specialty Pharmacy information
- State-by-state breakdown of reimbursement coverage for:
 - Medicare/Medicaid
 - Private Payers
 - Specialty Pharmacy



**For additional reimbursement support,
please contact ORTHOVISC®Line**

Monday – Friday
9:00 a.m. to 8:00 p.m. ET
Phone: 1.866.633.VISC (8472)
Fax: 1.877.248.1182

**For information on reimbursement for DePuy
Mitek medical device products contact:**

Monday – Friday
9:00 a.m. to 8:00 p.m. ET
Phone: 1.877.744.5617
Fax: 1.800.305.5299



ORDERING INFORMATION

Physicians may order ORTHOVISC®
for Medicare or Private Pay injections
by contacting:

DePuy Mitek Customer Service: 1.800.382.4682

Monday – Friday
8:30 a.m. to 6:30 p.m. ET

Orders must be received prior to 6:00 p.m. ET
to guarantee same day shipping.

HCPCS Code J7324

The reimbursement material in this document is provided for information purposes only and represents no statement, promise or guarantee by DePuy Mitek, Inc. concerning levels of reimbursement, payment or charge. It is not intended to increase or maximize reimbursement by any payer. Providers are advised to consult their local payer organization with regard to local reimbursement policies.

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