

**LIMITED WARRANTY**  
**SAMSUNG Air Conditioning**  
**Mini-Split Heat Pumps manufactured after 1/12006**

1. **LIMITED WARRANTY** – SAMSUNG Air Conditioning warrants to the original end-user (“you”) of SAMSUNG Mini-Split Heat Pumps, the “Product” as follows:

- (a) If within Five (5) years after initial installation of the Product, the compressor ONLY in the Product shall prove to be defective in material or workmanship, SAMSUNG will replace the defective compressor at no charge.
- (b) If within Three (3) years after initial installation of the Product, ANY OTHER component/part of the Product shall prove to be defective in material or workmanship, SAMSUNG will at SAMSUNG’s option, repair or replace the defective part at no charge for the part.
- (c) If you are unable to prove the date of initial installation of the Product to the satisfaction of SAMSUNG, the warranty period shall be deemed to commence on the 30<sup>th</sup> day after the date of manufacture of the Product.
- (d) The warranty on the replacement compressor and replacement parts will be limited to the unexpired term of the original warranty for the Product.

2. **CONDITIONS** – The warranty applies only if the Product: (a) was initially installed within the continental United States, Hawaii or Canada and remains at the site of its original installation (except for mobile home installations); and (b) was installed and operated and maintained in accordance with all written instructions, all applicable local installation and building codes, and good industry practices.

3. **LIMITED LABOR WARRANTY:** The above warranty applies with respect to parts only and NOT labor. Accordingly, subject to the conditions and limitations set forth herein, the above warranty entitles the Customer only to receive a repaired or replacement part, shipped via SAMSUNG’s choice of carrier and way and not to the installation of said part. However for a period of 120 (One Hundred & Twenty) Days from proven date of installation in the above warranty period SAMSUNG will provide labor services to repair a product or install repair or replacement parts at its designated repair facilities, or at its option, compensate its authorized dealers and contractors at SAMSUNG standard fixed rates in effect (irrespective of charges actually imposed and time actually expended) to provide such services. This limited labor warranty covers only the installation of parts or repair of the unit, not diagnosis of fault, time taken to obtain such parts or travel time to and from the jobsite. This warranty also does not cover costs for parts (such as filters or belts) incurred in connection with normal maintenance or owner-required maintenance of the Product. Consult the instructions enclosed with the Product for information regarding recommended maintenance.

4. **THIS WARRANTY DOES NOT COVER** damages caused by: (a) accident, abuse, negligence or misuse; (b) operating the Product in a corrosive atmosphere containing chlorine, fluorine, or any other damaging chemicals; (c) modification, alteration, repair service by any person other than an authorized SAMSUNG dealer or HVAC contractor; (d) improper matching or application of the Product or components or loss of refrigerant; (e) failure to provide proper maintenance or service to the Product according to manufacturer’s instructions; (f) if the Product is not applied, installed, and operated in compliance with SAMSUNG’s written instructions, training seminars and recommendations; (g) fluctuations in electrical power;(h) lightning, flood, fire or other acts of God; or (i) if the product has not been paid for in full

5. **TO OBTAIN WARRANTY PERFORMANCE** or replacement parts you must notify an authorized SAMSUNG dealer or your HVAC contractor in writing of any claimed defect within the applicable warranty period. Any defective part to be replaced must be made available to SAMSUNG in exchange for the replacement part. To obtain the name of the nearest authorized SAMSUNG dealer or information on warranty performance, you may contact:  
QUIETSIDE, 8750 PIONEER BLVD, SANTA FE SPRINGS CA 90670, Tel : 1-562-699-6066

6. Any and all implied warranties, including without limitation, any warranties of merchantability and fitness for a particular purpose, are limited in duration to the lesser of: (a) the applicable warranty period specified in paragraph 1 above, or (b) the warranty period provided by law for such implied warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

7. In no event shall SAMSUNG be liable to the owner of the Product or any other person for any special incidental or consequential damages in connection with the Product, whether arising out of breach of warranty, breach of contract, or otherwise. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

8. This warranty contains the sole express warranty made by SAMSUNG in connection with the Product. No SAMSUNG dealer or contractor or other person is authorized to make any other warranties or representations on behalf of SAMSUNG in connection with the Product.

9. This warranty gives you specific rights, and you may also have other rights which vary from state to state.