cricket

Clear and Simple Quick Start Guide

Alcatel QUICKFLIP™

More information

On the web

Detailed support information including device specifications and troubleshooting are available at **www.cricketwireless.com/support/devices.**

On the phone

- Call Customer Care at **1-855-246-2461** or
- Dial **611** from your cell phone

Accessories

For more information about accessories, please visit your local Cricket store or go to **www.cricketwireless.com/shop/accessories.**

Note: Store and online inventories may vary.

Product meets FCC Radio Frequency Exposure Guidelines-FCC ID 2ACCJN012. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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All "Signature" ringtones embedded in this phone have been composed, arranged and mixed by NUTTIOFIC (Amar Kabouche).

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Getting to Know your Alcatel QUICKFLIP™

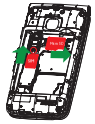
Phone setup

1. Remove back cover by gently pulling up on the indentation on the bottom left of the cover

2. Remove battery by gently pulling up on the indentation on the upper right of the battery

3. Insert the SIM card by carefully sliding it into the "SIM" slot on the right with the gold contacts facing down and the slanted corner to the right

4. Insert the microSD card (not included) into the "microSD" slot on the right, ensuring that the gold contacts are facing down and the flat edge is facing the top. Reattach back cover of phone



Please see illustration to verify correct card insertion orientation. To remove the SIM or microSD card, push down on the plastic spring and pull the SIM or microSD card out.

WARNING: To avoid damage to the phone, only use a standard nano-SIM card provided by your service provider.

Personalize

Set wallpaper

1. From the Home screen, press OK
2. Use the **Navigation** ring to scroll down and to the right until **Settings** is highlighted. Press OK to select **Settings**
3. Scroll right to the Personalization menu, and then scroll down to Display and press OK to select
4. Press OK once more and then scroll to select Wallpaper picture location. Press OK to select
5. Use the **Navigation** ring to scroll through photos. When you have one you like, press the **Right Soft** key to save to your Home screen

Lock and unlock your screen

To create a passcode

1. From the Home screen, press OK
2. Use the **Navigation** ring to scroll down and to the right until **Settings** is highlighted. Press OK to select **Settings**
3. Use the **Navigation** ring to the right until Privacy & Security is highlighted
4. Use the **Navigation** ring to scroll down until Screen Lock is highlighted. Press OK to select Screen Lock
5. Within the Lock Screen menu, use the **Navigation** ring to scroll down until Screen Lock is highlighted. Press OK to select Screen Lock once again.
6. Press OK to select On to turn on enable passcode
7. Create a passcode using the dial pad, enter passcode once again to confirm the passcode
8. Press the **Right Soft** key to create

To lock the phone screen

Closing the phone will lock the screen.

To unlock the phone screen

Open the phone and enter your password using the dial pad to unlock the screen.

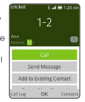
Calls and Voicemail

HD voice

HD Voice means clearer conversations with reduced background noise when both participants are using HD Voice compatible phones and the call is made over Cricket's LTE network or a compatible network*.

Make a call

1. From the Home screen, press OK
2. Enter the desired number then press the **Call** key to place the call
3. You can also press the **Call** key to access your call log. Use the **Navigation** ring to scroll down and select the desired number
4. Once the desired number is highlighted, press OK to place the call
5. If you make a mistake, press the **Back/Clear** key to delete the incorrect digits
6. To end the call, press the **End/Power** key



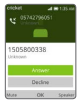
Check voicemail

- Simply press and hold the 1 key

Call waiting

Call waiting allows you to answer a second call while you are on an existing call. While on a call, your phone will vibrate if another call comes in.

- Use the **Navigation** ring to scroll up to answer or scroll down to decline. Press OK to select
- Press the **Left Soft** key to mute
- Press the **Right Soft** key to enable speaker



*1. Requires a Cricket HD Voice, both callers must have a compatible HD Voice capable smartphone and make the call over Cricket's LTE Network and Sprint's LTE network or a compatible network. HD Voice calls are subject to Sprint's network coverage. HD Voice calls in roam on a compatible device and on the LTE network may not experience an HD Voice connection at times of network congestion. Other carriers' networks may interoperate with Cricket's LTE network to support an HD Voice call.

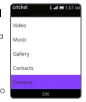
Text and picture messaging

Send a text message

1. From the Home screen, press OK
2. Use the **Navigation** ring to scroll down and until **Messages** is highlighted. Press OK to select **Messages**, or press the **Messages** key from home screen to enter Messages
3. Press the **Left Soft** key to select New Message.
4. Enter the phone number of the recipient in the **To** bar or press the **Right Soft** key to add a contact
5. Scroll down to the **Message** bar using the **Navigation** ring to compose the message
6. Press the **Left Soft** key to send text message

Send a picture message

1. Follow steps 1-4 above
2. Press the **Right Soft** key to access options menu, then press OK to add an attachment
3. Select **Gallery** to choose your desired picture or **Camera** to take a picture to attach.
4. Using the **Navigation** ring scroll up or down to the image you would like to attach. Once the image is highlighted, press OK to select then confirm by pressing **Right Soft** key
5. Once your image has been attached, press the **Left Soft** key to send the message



WARNING: Please don't text and drive.

Camera and video

Take a picture

1. Press the **Camera** key or press OK
2. Use the **Navigation** ring to scroll to the right until **Camera** is highlighted. Press OK to select **Camera**
3. Press the **Right Soft** key to display camera options and settings
4. Zoom in and out by tapping the **Navigation** ring up (+) to zoom in, tap **Navigation** ring down (-) to zoom out
5. Press OK to take a picture. After taking the picture, press the **Left Soft** key to preview

Take a video

1. Press the **Camera** key or press OK from the Home screen and select **Camera**
2. Use the **Navigation** ring to scroll to the right until **Camera** is highlighted. Press OK to select **Camera**
3. Use the **Navigation** ring to scroll to the right to switch to Video mode
4. Press OK to start and stop recording video

View pictures

1. From the Home screen, press OK to open the Main Menu
2. Use the **Navigation** ring to scroll down and to the right until **Gallery** is highlighted. Press OK to select **Gallery**
3. Press OK to view the selected picture

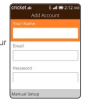
Send a picture

1. In **Gallery**, use the **Navigation** ring to scroll up or down to select a picture to send
2. Once your desired picture has been selected press the **Right Soft** key to open options menu
3. Use the **Navigation** ring to scroll down to **Share** and press OK
4. Using the **Navigation** ring choose to send picture via E-mail, Messages, or Bluetooth then press OK to make your selection

E-mail

Email setup (Hotmail™, Gmail™, Yahoo!®, etc.)

1. From the Home screen, press OK
2. Use the **Navigation** ring to scroll down until **Email** is highlighted. Press OK to select **Email**
3. Press the **Right Soft** key to navigate to **Next** menu to set up your email account
4. Enter you email name, address, and password by scrolling up or down using the **Navigation** ring. Once complete, press **Right Soft** key **Next** to set up account



Note: To set up corporate email, contact your IT administrator.

Create and send an email message

1. From the Home screen, press OK
2. Use the **Navigation** ring to scroll down until **E-mail** is highlighted. Press OK to select **E-mail**
3. Press the **Left Soft** key to compose a new email from the Inbox screen
4. Scroll down using the **Navigation** ring to enter a subject, scroll down once more to enter an email message
5. To attach files to the email message, press the **Right Soft** key and make your selection
6. To attach a file to your email message, press the **Right Soft** key to enter the options menu. Using the **Navigation** ring scroll up or down to select Add Attachment then press OK to select file type, once your file type is highlighted, press OK to select
7. Using the **Navigation** ring scroll up or down to select the file you would like to attach to the email message, once highlighted press OK. Press **Right Soft** key once more to attach file to email message

Mobile Web

Browsing the web is easier with QUICKFLIP. Read, scroll, view pictures and videos, more like on a computer or smartphone.

1. From the Home screen, press OK
2. Use the **Navigation** ring to scroll down and right to **Browser** and press OK to select **Browser**
3. Press the **Left Soft** Key to select Search
4. Use the keypad to enter Search criteria or an URL address
5. Press OK to search or the **Left Soft** Key to Cancel search
6. Once on a webpage, use the **Navigation** ring to scroll the page and use OK to select link
7. Press the **End/Power** key at lower right of keypad or tap the **Back/Clear** key to return to the main menu

Connectivity

Connect a Bluetooth headset or speaker for hands-free communication or access Wi-Fi to surf the Web and save on data use.

Connect your Bluetooth device

1. From the Home screen, press OK
2. Use the **Navigation** ring to scroll down and right to **Settings** and press OK to select
3. Use the **Navigation** ring to scroll down to Bluetooth under the Network & Connectivity sub menu and press OK to select
4. Press OK to turn Bluetooth ON (or OFF) to view nearby devices
5. Use the **Navigation** ring to scroll down to view Nearby Devices and press OK to start searching for devices to pair with
6. Once your desired Bluetooth devices shows in the list, press OK to select the device. If asked, confirm passkey to complete pairing
7. Once your device is paired, it will show up in Paired Devices list in the Bluetooth menu

Connect to a WiFi network

1. From the Home screen, press OK
2. Use the **Navigation** ring to scroll down and right to **Settings** and press OK to select
3. Use the **Navigation** ring to scroll down to Wi-Fi under the Network & Connectivity sub menu and press OK to select
4. Press OK to turn ON (or OFF) Wi-Fi
5. Use the **Navigation** ring to scroll down to Available Networks and press OK to see a list of available Wi-Fi connections
6. Tap the **Navigation** ring to highlight the desired Wi-Fi connection and press OK to select
7. Use the **Navigation** ring to scroll down to Password and use keypad to enter Wi-Fi password
8. Press the **Right Soft** Key to Connect. If successful, you will see the word Connected listed under the network name

Text and picture messaging

Useful Tools

Use these tools to keep you organized and entertained.

Notices: From the homescreen, press the **Left Soft** key to see missed calls, text message, calendar reminders and other notifications.

Alarm: Set alarms, use the timer or stopwatch to keep you on track.

Gallery: View photos and organize your photos.

Calendar: Keep your schedule in your pocket. Track your events with notes and get schedule reminders.

Music: Listen to music loaded on or downloaded to your phone.

My Cricket: Sign in to view your account features.

Calculator: Figure out tips, add up your bills and other calculations.

FM Radio: Listen to your favorite radio stations on the go (Wired headset required).