











Remote Control and USB Key

Our new Remote Control is easy to use and comes with a USB key that liberates you from having to point the Remote Control directly at the Cogeco Set-Top Box. You can now hide your STB if you so wish.



Key	Symbol	Function
Power		Controls both your TV and STB. Long key press resync syour devices.
Vol - , Vol +		Controls TV volume.
Mute		Activated by long key press on "Vol -". Deactivated by pressing "Vol +".
Cogeco		Press to access the MAIN MENU .
Ok		Confirm key. Brings up the Action Menu when watching content in full screen mode. Double key press goes to last channel. Long key press when browsing the Guide to bring up the ACTION MENU for a specific program.
Right arrow, Left arrow		Navigate the user interface left and right. Press to skip forward (30 seconds) or skip backward (7 seconds) when watching content in full screen mode.
Up arrow, Down arrow		Navigate user interface up and down. FAST CHANNEL CHANGE allows you to quickly scan through TV channels when watching content in full screen mode. Long key press brings up a list of logos to quickly browse channels.
Back		Back to previous screen when browsing the user interface. In full screen mode, this key brings up the CHANNEL BAR .
Playback keys		Control TV viewing, record content, and pause live TV.
Number keys		Navigate channels and enter your parental control or subscription NIPs.

Setup

Step 1 – Insert the batteries

Two batteries are provided with your remote control. Insert them by opening the battery door on the back of your remote control.

Step 2 – RF Pairing (might not be available at launch)

RF technology will allow you to control your Cogeco Set-Top Box (STB) without having to point your remote control directly towards it. It will also allow you to hide the STB in an enclosed space if you so wish.

NOTE: Do not plug in the USB key until the first installation of the service has been completed.

Your remote control should be pre-paired with the provided RF USB key. Just plug it in the USB port in the front or in the back of your STB (for improved results, select the front port). If this doesn't allow you to control your STB without line of sight, follow the simple pairing instructions below. These instructions are also available online at Cogeco.ca/genesis/remotecomtrol.

1. Unplug and plug the USB key in your Cogeco STB USB port.
2. Press number 1 and 6 simultaneously for 3 seconds. The red light on your remote will blink twice and remain on, release the keys.
3. Press Menu, the red light will turn on.
4. Release the Menu key. If successful, the red light will turn off and then blink twice; if the pairing was unsuccessful, the red light will turn off and blink five times.

Please note that during pairing the remote should be as close as possible to the USB key; a distance greater than two meters may cause the pairing to fail.

Step 3 – Synchronizing the remote control with your TV

You can program your new remote with your TV in order to control your TV Volume and to Power it On/Off at the same time as your STB, using a single key press.

A list of codes is provided with your remote control. Find your 4-digit TV code within that list and follow the instructions below:

- Press numbers 1 and 3 simultaneously for 3 seconds. The red light on your remote will blink twice and remain on, release the keys.
- Enter the 4 digits associated to your TV brand and model. If successful, the red light will blink twice; if the digits entered are invalid, the red light will blink five times.

If you can't find your TV model in the list provided with your remote control, follow the simple auto-search instructions below. These instructions are also available online at Cogeco.ca/genesis/remotecomtrol.

Auto-search instructions:

1. Press number 1 and 6 simultaneously for 3 seconds. The red light on your remote will blink twice and remain on. Release the keys.
2. Press number 9, number 9 again and then number 1. The red light will blink twice and remain on.
3. Press the Power key continuously; it will blink periodically. If successful, your TV will turn off (this might take a few minutes); if the programming failed, the red light will blink five times.
4. When the TV turns off, release the Power key.
5. Within the next 30 seconds, try the Power key and the Volume keys. If they all work press OK, your setup is completed. If they are not all working, press the Power key continuously, until your TV turns off again and restart from step 4.

If auto-search fails, your TV model might not exist, might not be Canadian or might be too new. If your TV was bought in Canada but the pairing does not work, please call Customer Care.

Reset TV configuration

Use this setup mode to remove the link between your STB and your TV. To program a new TV, do not use this setup; simply use the Program your TV setup which will overwrite the previous entry.

- Press numbers 1 and 6 simultaneously for 3 seconds. The red light on your remote will blink twice and remain on, release the keys.
- Press number 9, number 9 again and then number 6. After a valid key sequence, your remote will delete the TV configuration and will blink twice if successful; if the deletion fails, the red light will blink five times.

Switch from RF to IR

If your RF USB key is not functioning, call Customer Care to order a new one. In the mean time, you can remove the pairing between the USB key and your remote in order to control the STB directly (please note that line of sight will now be required). Once you receive your new USB key, you will need to follow the RF Pairing instructions (Refer to "Step 2 – RF Pairing (might not be available at launch)" on page 3).

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.