

CONSUMER LIFESTYLE WARRANTY CARD

Dear Customer,

Thank you for purchasing a Philips Consumer Lifestyle product. All Philips Consumer Lifestyle products are designed and manufactured to the highest standards to deliver high-quality performance, as well as ease of installation and use. At Philips, we believe in providing not only service, but adding value to your purchase. The warranty has therefore been specially designed for you with your interest at heart.

WARRANTY SERVICE

All Philips Consumer Lifestyle products are covered against manufacturers' defects from the date of purchase.

Product	Warranty Coverage
Audio & Video	1 Year Warranty
Domestic Appliances & Personal Care	2 Years Warranty
Mother & Child Care (Electronic Products)	2 Years Warranty

Please note that purchase receipt is necessary for warranty verification should the product require servicing.

Consumer Care Hotline:

(02) 667 9000 (within Metro Manila)

1-800-10-PHILIPS (Toll Free Number outside Metro Manila)
7445477

Operating Hours:

Mondays-Fridays 9am to 6pm

Saturdays 9am to 1pm, Closed on Sundays & Public Holidays

CUSTOMER DETAILS

Name: _____

Address: _____

Home Number: _____

Office Number: _____

Mobile Number: _____

Email Address: _____

PRODUCT DETAILS

Model: _____

Serial Number: _____

Purchase Date: _____

Invoice Number: _____

Dealer's Name: _____

Please fill out the form and mail within 14 days to Philips head office or email us your complete Customer and Product details, including the GC number to customercare@philips.com.ph

Dealer's Stamp

CONSUMER LIFESTYLE WARRANTY TERMS AND CONDITIONS

LIMITED WARRANTY

1. Philips Electronics and Lighting, Inc. ("Philips") hereby guarantees to the original retail purchaser ("Consumer" or "You") that its Audio, Video and Domestic Appliances products ("Product") are free from defects in material, design and workmanship under normal use in accordance with the operating instructions and pursuant to the following terms and conditions.

2. The limited warranty period covers one (1) year for Audio/Video and two (2) years for Domestic Appliances and Avert electronic products from the date of purchase as documented by a valid proof of purchase-- e.g. Official Receipt, Original Invoice, Certificate of Purchase or any similar valid documents indicating clearly the following information: Dealer's name/stamp, date of purchase, product model and serial number. Non-compliance of the required proof of purchase may delay and void the application of the limited warranty.

3. During the limited warranty period, Philips or its authorized service provider will repair without charge the defective unit inclusive of labor and parts and restore the unit to its optimum working condition. All defective parts used for the warranty repair should be surrendered to Philips and/or to its authorized servicer.

Limited Warranty Conditions

- On-site Repair –applicable to selected audio products (contact our Consumer Call Center 1-800-PHILIPS to confirm if on-site repair is available for your Product).
 - Carry-in Repair – applicable for all Audio/Video (including DVD) and Domestic Appliances products unless otherwise stated.
 - Repaired or Replaced product will be covered by limited warranty for the balance of the original limited warranty period.
 - A diagnosis charge of PHP500.00 will be levied if the audio/video and domestic appliance products for service has been found not faulty due to the following:
 - No power due to unplugged power cable, appliance not switched "ON", problem on electrical power source.
 - Inappropriate power/voltage supply used in the product.
 - Products are not set-up properly.
4. This limited warranty does not cover:
- Claims for loss of use/inconveniences due to any malfunction, damages caused by lightning, water or other liquid intrusion, fire, flood, accident, computer virus attack, negligence, misuse or improper handling/operation, damages to tapes and discs.
 - Product that has been damaged due to installation, repairs, alteration or modification by unauthorized service organizations or persons.
 - Product label specifying the model number, serial number and production code that has been removed and altered.

- Defects or parts requiring replacement due to ordinary wear and tear, corrosion, rust or stains, scratches, dents on the casing or paintwork of the product.
- Defects or faults in product (excluding display devices) which have been used for commercial/industrial purposes or which have been rented/leased or have been otherwise subject to non-household/non-domestic use.
- Claims for damaged and/or missing parts (accessories) after 7 days from the original date of goods received.
- For Optical Disk equipment (including CD, DVD player & recorders) – support for discs which are outside established specifications (e.g. Yellow Book).

5. Philips On-Site Repair service is applicable for selected Products purchased in the Philippines from any of the Philips authorized distributors and retailers. This service is offered to selected products located and used in the Philippines excluding transportation cost. Philips and its service representatives are not obligated to install, dismantle, and conduct any related works to any appliance that is not on a ground level (e.g. product mounted to the wall at elevated heights) and any disbursement of carrying out the warranty repair.

6. Philips obligations under Clause 1 are limited to the repair and replacement of defective Product. Except as set forth above, there are no other express or implied warranties and all warranties, conditions or other terms implied by statute or common law (including any warranty of satisfactory quality, merchantability or fitness for a particular purpose) are excluded to the fullest extent permitted by law.

Philips total liability for damages relating to or arising out of the purchase or use of the Product regardless of the type or cause of such damage of the form of characterization of the claim asserted (e.g. contract or tort) shall not exceed the original purchase price paid for the Product.

However in no event shall Philips, Philips Affiliated companies, Philips authorized distributors and retailers be liable for any punitive, special incidental, indirect or consequential losses or damages whatsoever (including without limitation, damages for loss revenue, business, profits, goodwill or contracts, business interruptions, loss of business information or any other pecuniary loss). Whether or not Philips has been advised of the possibility of such damages. These limitations shall apply notwithstanding the failure of the essential purpose of any limited warranty. This limited warranty does not affect the Consumer's statutory rights under law.

No carrier, retailer, agent, dealer or employee thereof is authorized to make modifications to this limited warranty and you should not rely on any such representation. Philips reserves the right to amend the terms and conditions if necessary.

Stamp

Philips Electronics and Lighting, Inc.

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