How to upgrade my Philips Songbird, my add-ons, and my device firmware?

Contents
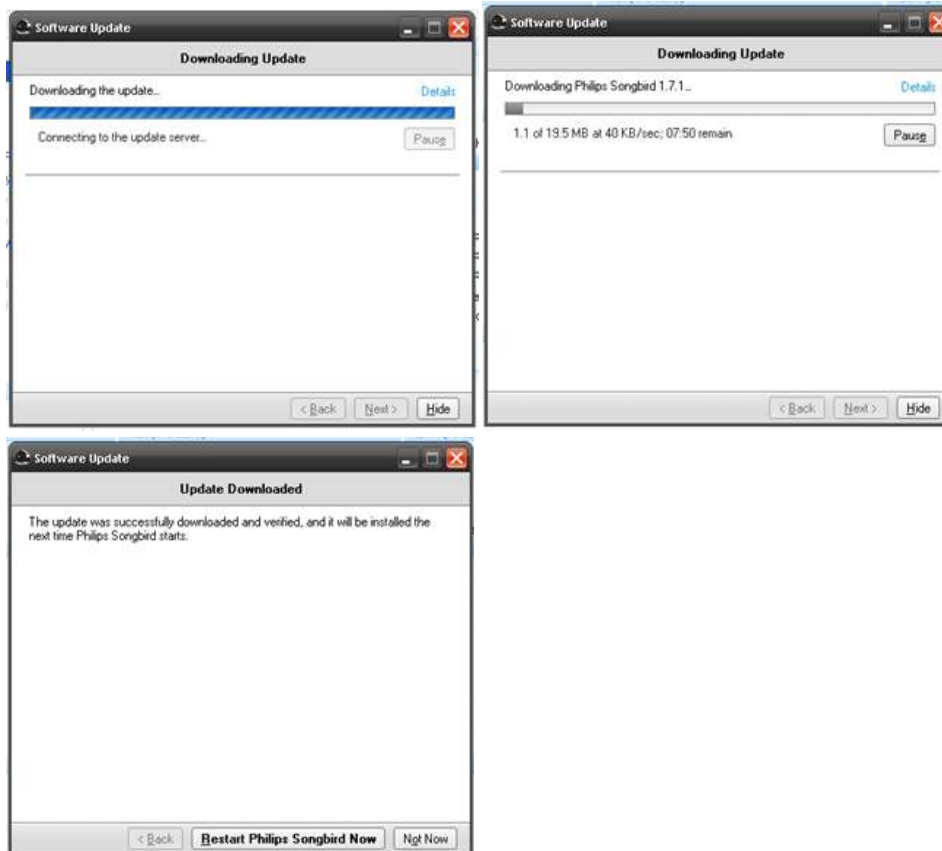
1. Philips Songbird
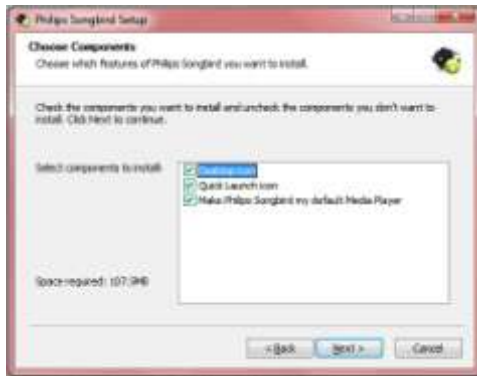

1. Under <Help>, select <Check for Updates…>.
2. The Software Update pop-up windows will display. Click <Download & Install Now> to start downloading and the update installation.

3. The software will automatically download the updates.

4. Once the download is completed, click <Restart Philips Songbird Now>.
5. Philips Songbird will ask to remove the previous software version and to install the new version. Click <Yes>.

6. Click <Next> in the Setup Wizard window.
7. Click <I Agree> in the License Agreement window.
8. Select your preferred components, and click <Next>, and the Philips Songbird will start the installation.
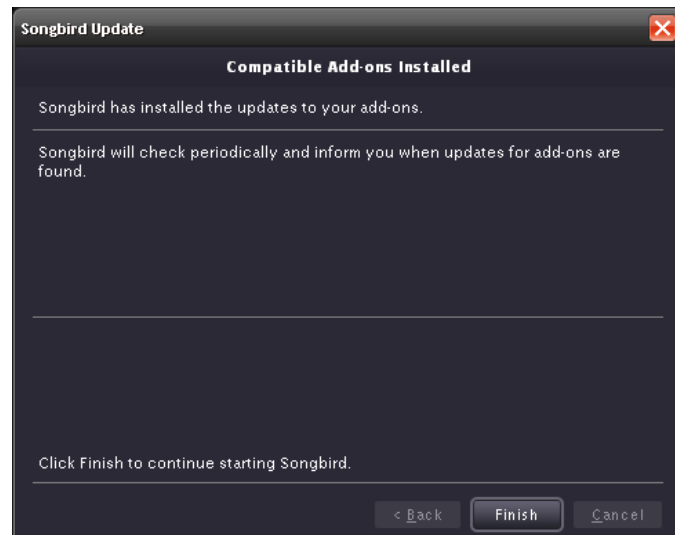
9. Once the installation is complete, click <Finish> to complete the installation.
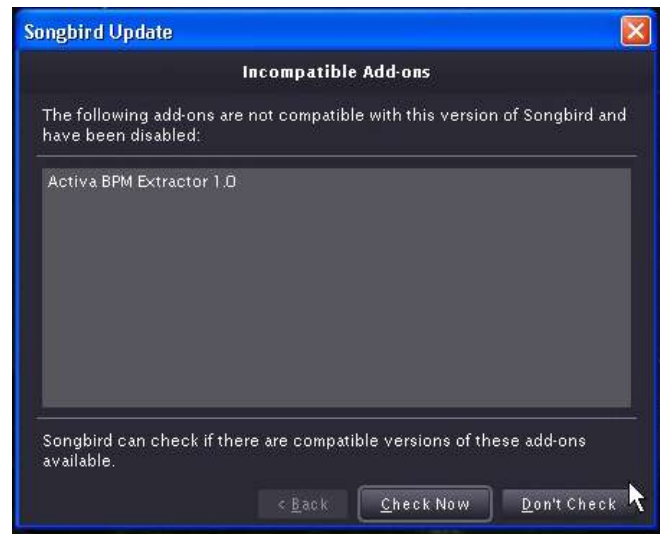
10. Once your Philips Songbird is updated, it will check the add-ons compatibility. Click <Check Now>.

11. Check off all the add-ons which you want to add. Then, click <Install Now>.
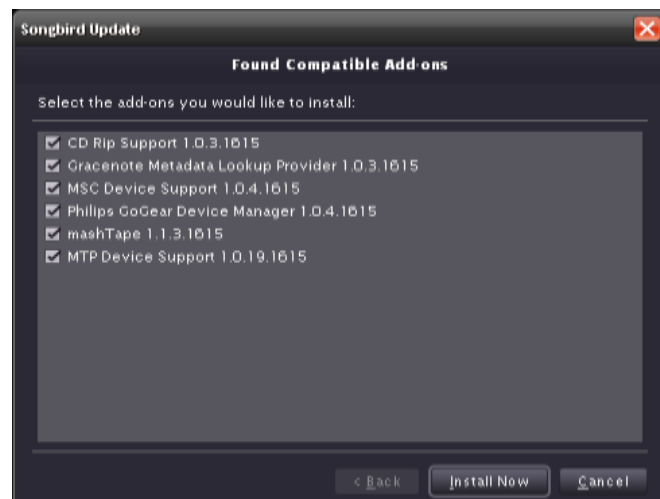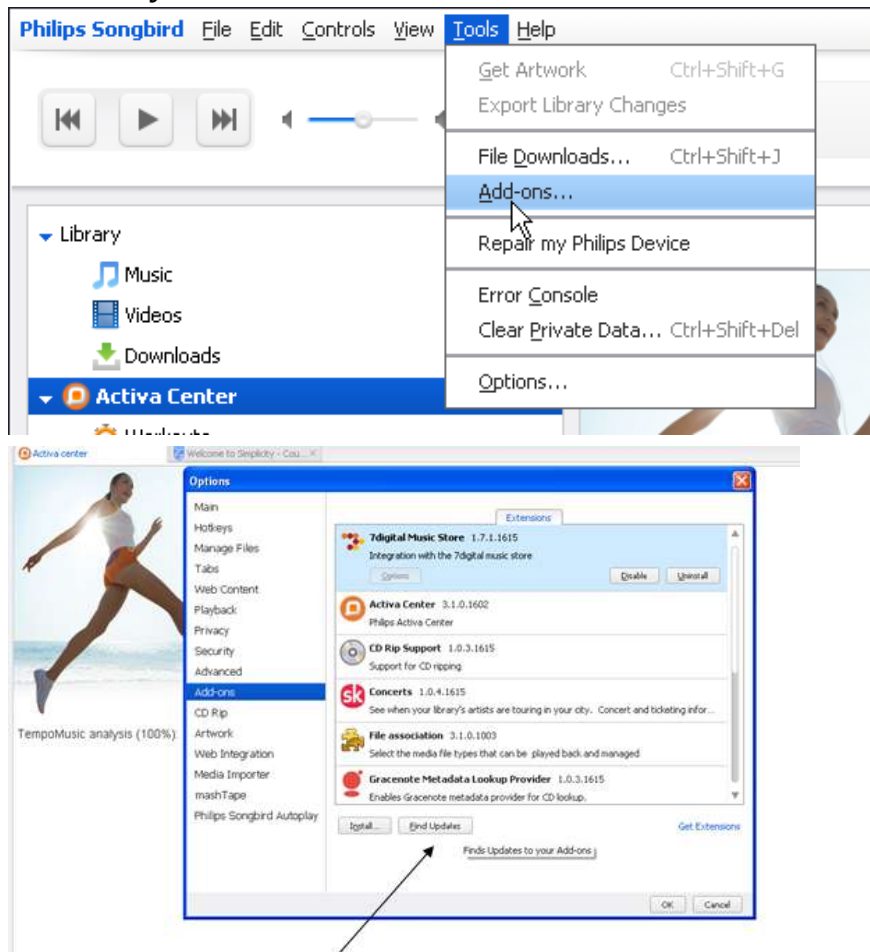
12. Once the add-ons installation is
    complete, click <Finish>.
13. Philips Songbird is now in new version.

2. My Add-ons

1. To simply upgrade your add-ons, under <Tools> and select <Add-ons...>.

2. The <Option> windows will display. Click <Find Updates> to look for the latest add-ons update from Philips Songbird.
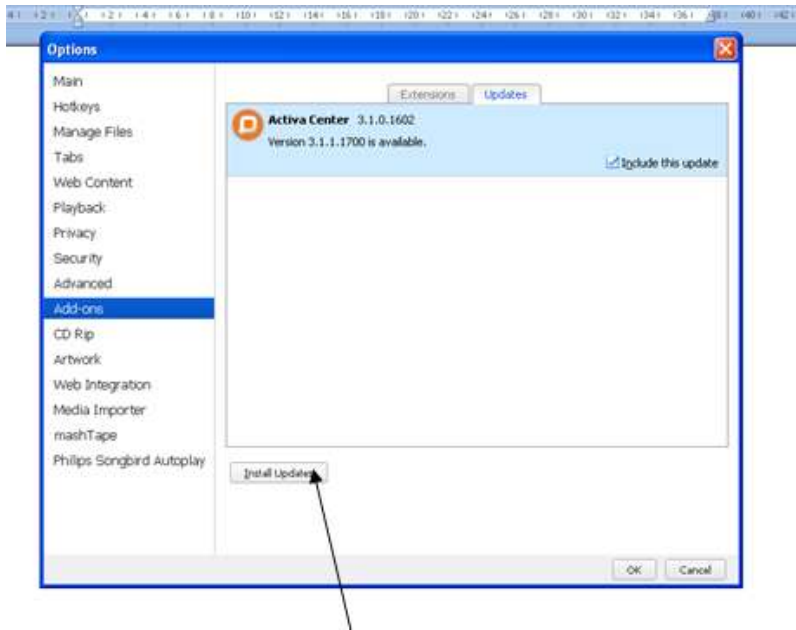
3. If there is a latest add-on, it will display under the <Updates> tab. Click <Install Update> to install.
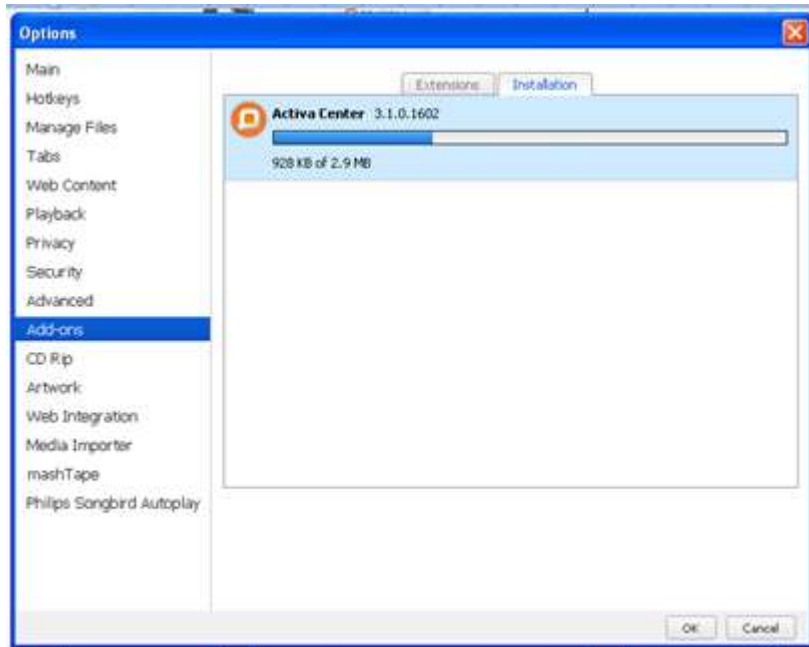
4. The update will take a few moments and install automatically.
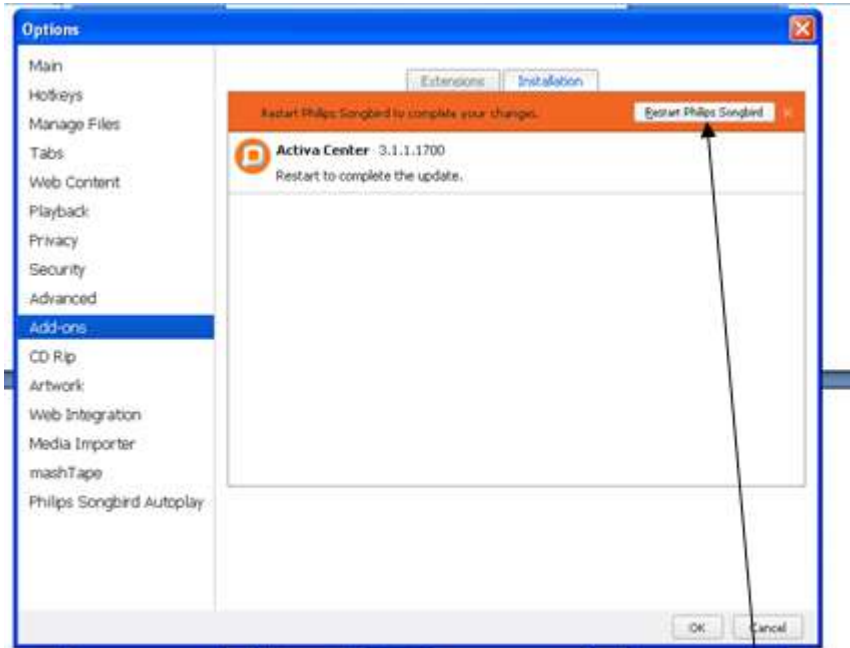
5. Once the installation is complete, click <Restart Philips Songbird>. You can now use the Philips Songbird as normal.

3. My Device Firmware
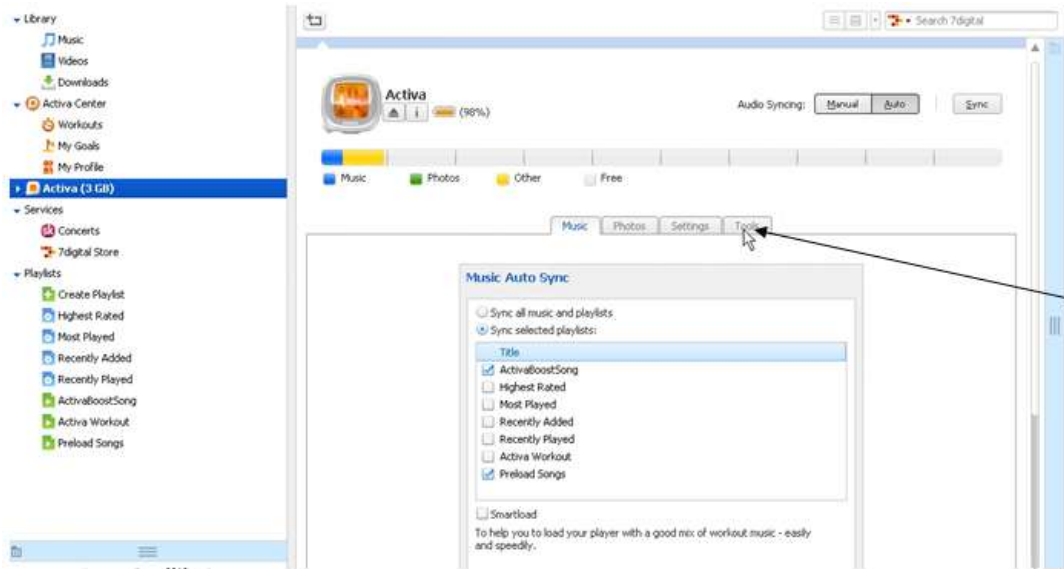
1. To upgrade the device firmware, select <Activa> from the side menu.
2. Select <Tools> tab and click <Check for updated firmware>.
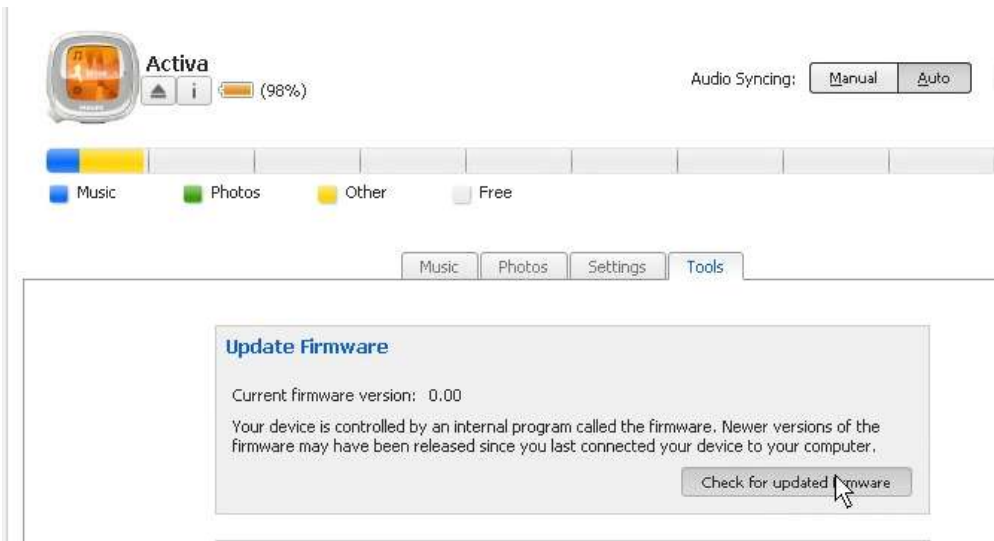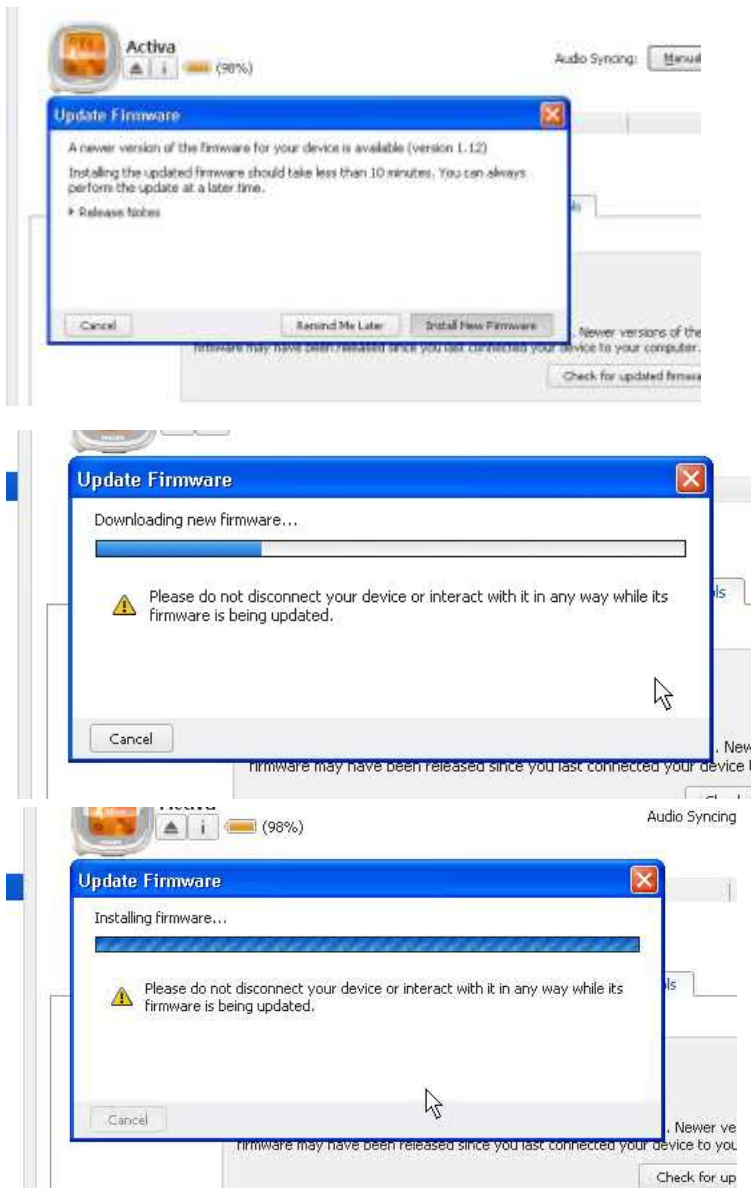
3. If there is a newer version of the firmware, an <Update Firmware> window will pop-up.
4. Click <Install New Firmware> and the downloading process will begin.
5. The installation will continue automatically. The entire process will take several minutes.

Special Major Firmware Upgrade – Restore to Factory Default Setting

Update Firmware

The device must be connected in repair mode to continue. Please follow the instructions below to set your device to repair mode.

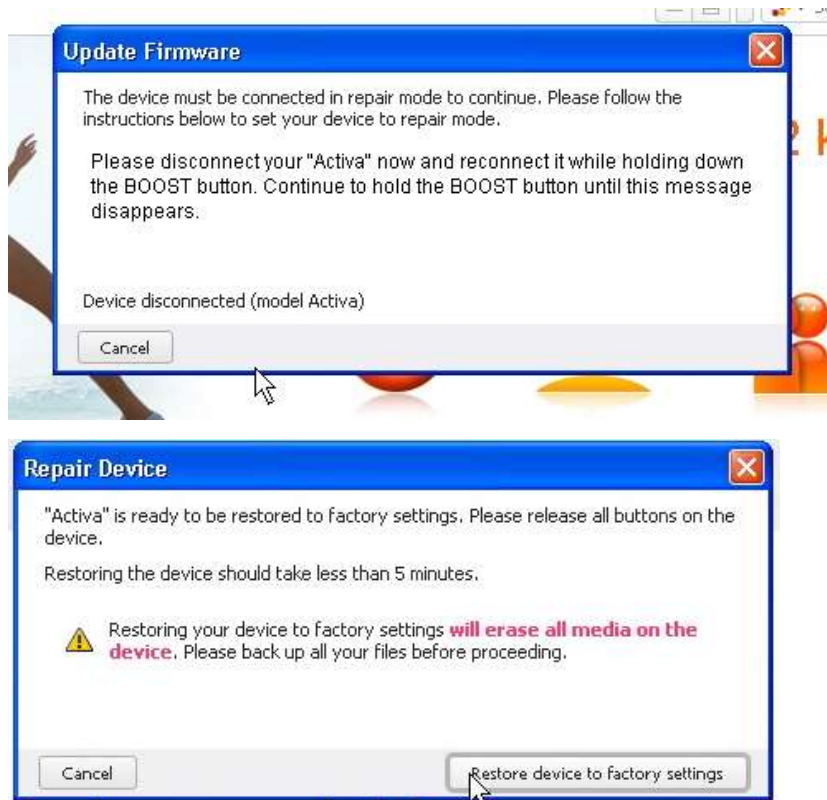Please disconnect your "Activa" now and reconnect it while holding down the BOOST button. Continue to hold the BOOST button until this message disappears.

Device disconnected (model Activa)

Cancel

Repair Device

"Activa" is ready to be restored to factory settings. Please release all buttons on the device.

Restoring the device should take less than 5 minutes.

⚠ Restoring your device to factory settings **will erase all media on the device**. Please back up all your files before proceeding.

Cancel   Restore device to factory settings

NOTE: Due to some special firmware update, you may need to restore your firmware to factory default setting. As such, the process will erase all media on your Activa.

1. Disconnect your Activa from the computer first.
2. Reconnect it while holding down the **BOOST** button until the message(as shown on the left) disappears.

3. The <Repair Device> window will pop-up and click <Restore device to factory settings>.
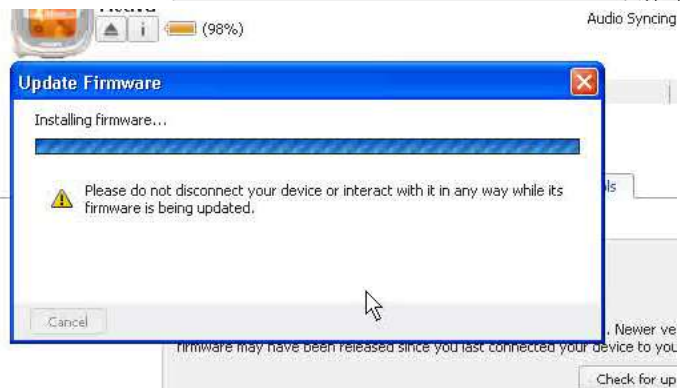
4. The entire downloading and installation process will take several minutes.
5. Once your Activa reappear in Philips Songbird, this means the the process is complete.

Restore your device music after a major Firmware upgrade.
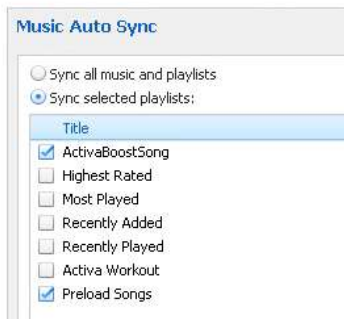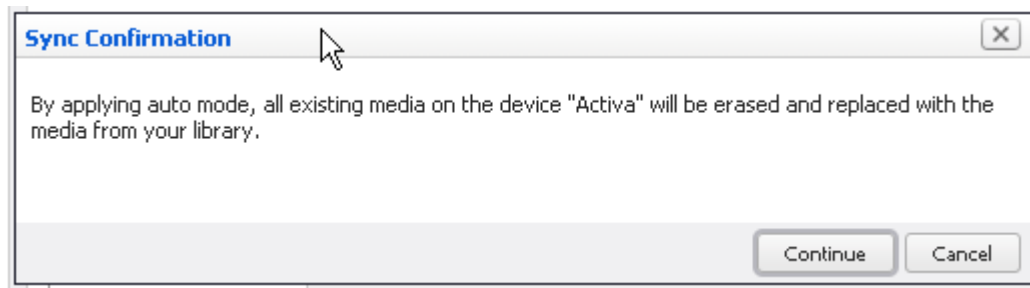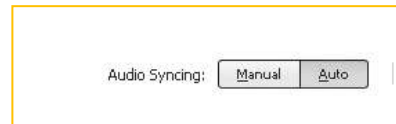
1. Select <Activa> from the side menu.
2. Click <Auto> under <Auto Syncing>, which located at the top right corner.

NOTE: This allows the music updates in your Songbird library to automatically sync to your Activa.

3. Click <confirm> when the <Sync Confirmation> window pop-up.

4. Reselect the parameters (e.g. the playlists) you had before the synchronization.
5. Click <Apply> and your Activa will sync all your data back.