PHILIPS

Monolith

Design cordless
phone with
answering machine
(M995)

Short
user manual

⚠ Important safety instructions

Warning

- The Electrical network is classified as hazardous. The only way to power down the charger is to unplug the power supply from the electrical outlet. Ensure that the electrical outlet is always easily accessible.
- Refer to safety information before using the product.
- Hereby, Gibson Innovations declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.
- Use only the power supply listed in the user instructions.
- Use only the batteries listed in the user instructions.
- Do not allow the product to come into contact with liquids.
- Risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries according to the instructions.
- When the handset rings or when the handsfree is activated, keep the handset away from your ear to avoid hearing damage.

When using the phone as a baby monitor

- Children should be supervised to ensure that they do not play with the appliance.
- Make sure the baby unit and the cord are always out of reach of the baby (at least 1 metre/3 feet away).
- Keep the parent unit at least 1.5 metres/5 feet away from the baby unit to prevent acoustic feedback.
- Never place the baby unit inside the baby's bed or playpen.
- Never cover the parent unit and the baby unit with anything (e.g. a towel or blanket). Always make sure the cooling vents of the baby unit are free.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- If you place the parent unit next to a transmitter or other DECT appliance (e.g. a DECT telephone or wireless router for the internet), the connection with the baby unit may be lost. Move the baby monitor further away from the other wireless appliances until the connection is restored.
- This baby monitor is intended as an aid. It is not a substitute for responsible and proper adult supervision and should not be used as such.

In call

- ⊟ Enter the option menu.
- ⊟ Change the sound profile.
- ▲/▼ Adjust the volume.
- ℝ Recall (network dependent).
- ☎ End calls.
- #a/A Enter a pause (press and hold).
- ◀)) Turn the speaker on/off.
- 🎙/🖭 Mute/unmute the microphone.

Standby

- ⊟ Access the main menu (press and hold when there is a new event).
- ⊟ Access the redial list.
- ▲ Phonebook
- ▼ Call log
- ℝ Make and receive calls.
- 1☎ Access the network voice mail (network and country dependent) (press and hold).
- ☎ Switch the handset on or off (press and hold).
- *INT Make intercom call (press and hold).
- 0☎ Lock/unlock the keypad (press and hold).
- ◀)) Make and receive calls through the speaker.
- 🎙/🖭 Press to play new message from the answer machine. / Access to the answer machine menu.
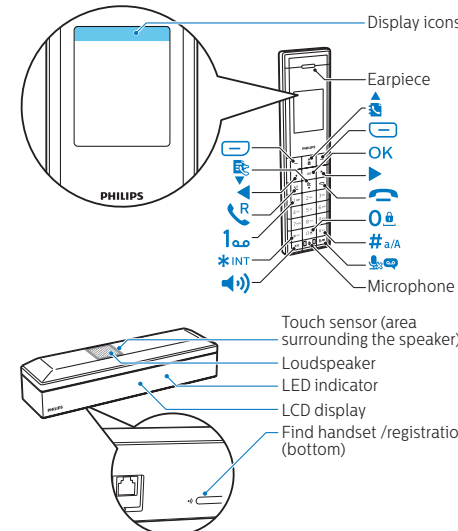
In menu

- ⊟ Confirm / Select / Enter the option menu.
- ⊟ Cancel / back
- ▲/▼ Up / down
- ☎ Exit menu.

In text input

- ⊟ Delete text.
- 0☎ Enter a space.
- ◀/▶ Left / Right
- #a/A Switch upper/lower case (press and hold).

Main menu icons

- 🕐 Alarm
- 📖 Phonebook
- 🖵 Services
- ◀)) Sounds
- ⚙ Phone setup
- 👶 Baby monitor
- ✂ Privacy mode
- 🖭 Answering machine

Touch sensor (when handset is on base station)

Standby	Receive calls through the speaker (touch and release).
In call	End call (touch and release).
Alarm ringing	Snooze
Answering machine is recording	Interrupts the recording and receives the call.

Display icons

Earpiece

OK

Microphone

Touch sensor (area surrounding the speaker)
Loudspeaker
LED indicator
LCD display
Find handset /registration (bottom)

Display icons

- 📶 It shows the connection status between the handset and base station. The more bars are shown, the better the signal strength is.
- 📵 It flashes when there is a new missed call. It remains steadily on when browsing unread missed calls in call log, or when browsing the read missed calls in call log.
- 📵 It remains steadily on when browsing blocked calls in call log.
- 🏠 It flashes when there is an incoming home number.
- 🏢 It flashes when there is an incoming office number.
- 📱 It flashes when there is an incoming mobile number.
- 🎵 The ringer is off. The silent mode is set and within active period (the phone does not ring).

- 🖭 Answering machine: it flashes when there is a new message or when the memory is full. It is displayed when the telephone answering machine is turned on.
- 🖭 Voice messages indicator: flashes for new messages, is steady for reviewed messages. * This is network dependent.
- 🎵 The silent mode is set, but is outside of active period.
- 🕐 The alarm is activated.
- ECO The Eco mode is activated.
- ECO+ The ECO+ mode is activated.
- HAC It enables the phone to couple with the hearing aid device to amplify the sound and reduce noise interference.

2 Connect

3 Get started

Charge your phone

Charge 8 hours

Charge your handset by docking it in either direction.

 > 70%

 40% – 70%

 10% – 40%
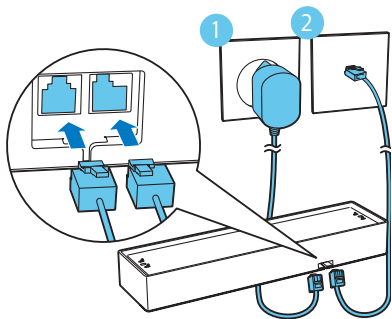
 Flashing: low battery
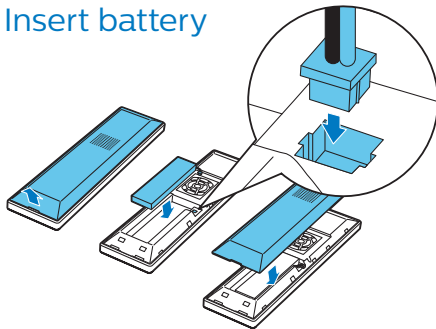
Configure your phone

1 When using your phone for the first time, you see a welcome message (country dependent).
2 Set the country and language if prompted.
3 Set the date and time.
 · If the time is in 12-hour format, press / to select **[am]** or **[pm]** (country dependent).

4 Enjoy

Phonebook

Add record
1 Press ▲
2 Select **[Option]** › **[Add new]**.
3 Follow on-screen instructions.

Call from the phonebook
1 Press ▲
2 Select a record and press ☎R.

Call from the direct access memory
Press and hold on the keys in standby mode. The availaibility of direct access memory is country dependent.

Speed dial

Add record
1 Press **[Menu]** › 📇 › **[Speed dial]**.
2 Press ◀ / ▶ to select an empty key location.
3 Select **[Assign]** › **[Manual]**.
4 Follow on-screen instructions.

Call from the speed dial
1 Press and hold a speed dial key (keys 3 to 9).
2 Press ☎R.

Call log

Call from the call log
1 Press 📇.
2 Select a record and press ☎R.

Save record
1 Press 📇 › **[Option]** › **[Save number]**.
2 Follow on-screen instructions.

Redial list

Call from the redial list
1 Press **[Redial]**.
2 Select a record and press ☎R.

Save record
1 Press **[Redial]**.
2 Select a record and select **[OK]** › **[Option]** › **[Save number]**
3 Follow on-screen instructions.

Telephone answering machine

Turn the answering machine on or off
1 Press **[Menu]**
2 Press ◀ / ▶ to select 📟 › **[On/off]**.
3 Follow on-screen instructions.
  · **[On]** › **[Answer only]** means the answering machine is on. Calls are only answered, messages are not recorded.
  · **[On]** › **[Answer & rec.]** means the answering machine is on. Calls are answered and messages are recorded.

Listen to the incoming messages
Press 🔇📟 › key 2.

Register the handset or additional handsets

You can register additional handsets to the base station.
1 Press **[Menu]** on the handset.
2 Press ◀ / ▶ to select 💼 › **[Register]**, then press **[OK]** to confirm.
3 Follow on-screen instructions.

> ### Note
>
> · The preset PIN is **0000**.
> · The handset and the base station are GAP compliant, which means they guarantee the minimum functions: register a handset, take the line, make a call and receive a call. The advanced features may not be available if you use them with other makes. To register the handset to another GAP-compliant base station, follow the registration procedure of that base station.

Restore default settings

You can reset your phone settings to the original factory settings, and recall the original PIN/passcode.
1 Press **[Menu]**.
2 Press ◀ / ▶ to select 💼 › **[Reset]**, then press **[OK]** to confirm.
3 Follow on-screen instructions.

5 Learn more

Silent mode
Sets time during which the phone will not ring.
📞 > PIN (default:0000) > **[Silent mode]**

MySound
Customizes the sound of voices to your liking.
🔊 > **[MySound]**

Eco/ECO+ mode
Reduces transmission power and radiation (causes 2 seconds ring delay, 50% shorter standby time).
⚙ > **[Eco mode]**/**[ECO+ mode]**

Call barring
Prevents unwanted outgoing calls to selected numbers.
📞 > PIN (default:0000) > **[Call barring]**

Block incoming calls
Mutes the ringer for certain undesirable numbers.
📞 > PIN (default:0000) > **[Call block]**

Technical data

Battery
- Philips: NiMH 2.4 V rechargeable 550 mAh battery

Use only the supplied batteries.

Adapter

Tenpao: S003EB06000302

Input: 100-240 V~ 50/60 Hz 200 mA

Output: (i) 6 Vdc 300 mA; (ii) 6 Vdc 200 mA

Phonebook with 100 entries
Call log with 50 entries
Talk time: 18 hours
Standby time: 250 hours
RF output power: < 24 dBm
Frequency band: 1880 MHz ~ 1900 MHz

Note

You can find the Declaration of Conformity on www.p4c.philips.com.

? Frequently asked questions

My handset displays [Searching] or [Unavailable], or [Register your Handset], what do I do?

- Make sure that the base station has power supply.
- The handset is out of range. Move it closer to the base station.
- The handset is not paired with the base. Register the handset to the base station.

If I fail to pair (register) the additional handsets to the base station, what do I do?

- Your base memory is full. Access ▭ > ⚙ > [Unregister] to unregister the unused handsets and try again.
- If registration fails, unplug the power adapter from the base station and plug it back. Wait for 15 seconds, and then repeat the registration procedure.

I have chosen a wrong country in Welcome screen, what do I do?

Reset your phone settings to the original factory settings (see the section on "Restore default settings").

I have chosen a wrong language which I cannot read, what do I do?

1 Press ☎ to go back to the standby screen.
2 Press ▭ to access the main menu screen.
3 Press ◀ / ▶ to select ⚙, then you see one of the following texts appear on the screen:

| [Language] | [Langue] | [Sprache] |
| [Lingua] | [語言] | |

4 Select them to access the language options.
5 Select your own language.

The handset loses connection with the base or the sound interrupts during a call.

- The handset is nearly out of range. Move it closer to the base station.
- Check if the Eco mode is activated. Turn it off to increase the handset range and enjoy the optimal call conditions.
- Re-register the handset to the base station.

The battery discharges too fast.

- The battery is not fully recharged. Leave the handset on the charging cradle for at least 8 hours or until the battery icon on the handset stops scrolling and indicates full bar.
- The batteries are old or defective. Purchase and replace with new rechargeable batteries with the same specifications.
- Check if the ECO+ mode is activated. Turn it off to increase the standby time.

Bad audio (crackles, echo, etc.)

- The handset is nearly out of range. Move it closer to the base station.
- The phone receives interference from the nearby electrical appliances. Move the base station away from them.
- The phone is at a location with thick walls. Move the base away from them.
- The phone receives interference from the DSL (digital subscriber line) connection. Install a DSL filter to prevent the noise. Contact your service provider for the DSL filter.

The caller ID does not display.

- The service is not activated. Check with your service provider.
- The caller's information is withheld or unavailable.
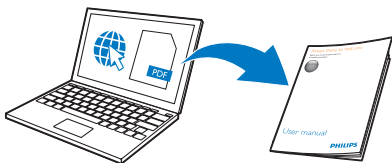
www.philips.com/support

To access the user instructions online, use the
reference model number written on the product
label at the bottom of the base station.

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