

Peplink Balance Multi-WAN Bonding Routers

User Manual

For Models:

ONE AC/20/30/30 LTE/50/210/310/305/380/580/710/1350/2500 MediaFast 200/500/750

Peplink Balance Firmware 6.3

May 2016



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USER MANUAL Peplink Balance Series



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1 Introduction and Scope

The Peplink Balance series provides link aggregation and load balancing across up to thirteen WAN connections.

The Peplink Balance series offers cost-effective solutions suitable for SOHO/power users and small businesses. The Balance lineup also features a range of advanced enterprise solutions. Peplink enterprise routers are ideal single-box solutions for medium to large business environments, and they allow service providers to enable highly available multi-network services.

The Peplink MediaFast series downloads and buffers video, audio, iTunes/iTunes U, HTTP, and other content for uninterrupted learning and fun anytime.

The manual covers setting up your Peplink Balance or MediaFast and provides a collection of case studies detailing the advanced features of the Peplink Balance.

Important Note to Users Upgrading from Firmware 4.7 or below

If your current firmware version is 4.7 or below, please upgrade to Firmware 4.8.2 before upgrading to firmware 6.3.

Important Note to Users of the Peplink Balance 30 (Classic Edition)

Firmware 5.0 or above is NOT applicable to the Peplink Balance 30 (Classic Edition). For more information on identifying the generation of your Peplink Balance 30, please visit our knowledgebase at http://www.peplink.com/index.php?view=fag&id=231&path=16.



2 Glossary

The following terms, acronyms, and abbreviations are frequently used in this manual:

Term	Definition		
3G	3rd generation standards for wireless communications (e.g., HSDPA)		
4G	4th generation standards for wireless communications (e.g., LTE)		
DHCP	Dynamic Host Configuration Protocol		
DNS	Domain Name System		
EVDO	Evolution-Data Optimized		
FQDN	Fully Qualified Domain Name		
HSDPA	High-Speed Downlink Packet Access		
HTTP	Hyper-Text Transfer Protocol		
ICMP	Internet Control Message Protocol		
IP	Internet Protocol		
LAN	Local Area Network		
MAC Address	Media Access Control Address		
MTU	Maximum Transmission Unit		
MSS	Maximum Segment Size		
NAT	Network Address Translation		
PPPoE	Point to Point Protocol over Ethernet		
QoS	Quality of Service		
SNMP	Simple Network Management Protocol		
TCP	Transmission Control Protocol		
UDP	User Datagram Protocol		
VPN	Virtual Private Network		
VRRP	Virtual Router Redundancy Protocol		
WAN	Wide Area Network		
WINS	Windows Internet Name Service		
WLAN Wireless Local Area Network			
210+ Refers to Peplink Balance 210/310/380/580/710/1350/2500			
380+	Refers to Peplink Balance 380/580/710/1350/2500		



3 Product Comparison Chart

Click <u>underlined</u> features to reach the relevant portion of the manual.

	20/30/50	30LTE	One AC	210	310	305	380
WAN Ports	2/3/5	2	2	2	3	3	2
Throughput (Mbps)	150	150	600	200	200	1Gbps	1Gbps
Embedded 4G LTE Modem	-	1	-	-	-	-	-
PepVPN	Yes	Yes	Yes	Yes	Yes	Yes	Yes
SpeedFusion Hot Failover	=	-	_^	Yes	Yes	_^	Yes
SF Bandwidth Bonding	=	-	_^	Yes	Yes	_^	Yes
SF WAN Smoothing	=	-	_^	Yes	Yes	_^	Yes
<u>Drop-In Mode</u>	-	-	-	Yes	Yes	Yes	Yes
High Availability	=	-	-	Yes	Yes	Yes	Yes
Simultaneous Dual-Band 802.11ac/a/b/g/n Wi-Fi AP	-	-	Yes	-	-	-	-
AP Controller	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Remote AP Management	=	-	=	=	=	Yes	Yes
Web Filtering Blacklist	-	-	Light	Light	Light	Full	Full
MediaFast Content Caching	-	-	-	-	-	-	-

[^]Available as an optional feature

Full product comparison available at: http://www.peplink.com/products/balance/model-comparison/



	580	710	1350	2500	MFA200	MFA500	MFA750
WAN Ports	5	7	13	12	2	5	7
Throughput (Mbps)	1.5Gbps	2.5Gbps	5Gbps	8Gbps	200	800	1.5Gbps
Embedded 4G LTE Modem	-	-	-	=	=	-	-
<u>PepVPN</u>	Yes	Yes	Yes	Yes	Yes	Yes	Yes
SpeedFusion Hot Failover	Yes	Yes	Yes	Yes	_^	Yes	Yes
SF Bandwidth Bonding	Yes	Yes	Yes	Yes	_^	Yes	Yes
SF WAN Smoothing	Yes	Yes	Yes	Yes	_^	Yes	Yes
Drop-In Mode	Yes	Yes	Yes	Yes	Yes	Yes	Yes
High Availability	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Simultaneous Dual-Band 802.11a/b/g/n Wi-Fi AP	-	-	-	-	Yes	-	-
AP Controller	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Remote AP Management	Yes	Yes	Yes	Yes	-	Yes	Yes
Web Filtering Blacklist	Full	Full	Full	Full	Light	Full	Full
MediaFast Content Caching	-	-	-	-	Yes	Yes	Yes

[^]Available as an optional feature

Full product comparison available at: http://www.peplink.com/products/balance/model-comparison/



4 Product Features

Peplink Balance Series products enable all LAN users to share broadband Internet connections and provide advanced features to enhance Internet access. The following is a list of supported features:

4.1 Supported Network Features

4.2 **WAN**

- Multiple public IP support (DHCP, PPPoE, static IP address)
- Static IP support for PPPoE
- 10/100/1000Mbps Ethernet connection in full/half duplex
- Built-in HSPA and EVDO cellular modems
- USB mobile connection (only one USB modem can be connected at a time)
- Drop-in mode on selectable WAN port with MAC address passthrough network address translation (NAT) / port address translation (PAT)
- Inbound and outbound NAT mapping
- Multiple static IP addresses per WAN connection
- MAC address clone
- Customizable MTU and MSS values
- WAN connection health check
- Dynamic DNS (supported service providers: changeip.com, dyndns.org, noip.org,tzo.com, and DNS-O-Matic)
- Ping, DNS lookup, and HTTP-based health check

4.3 **LAN**

- DHCP server on LAN
- Extended DHCP option support
- Static routing rules
- Local DNS proxy server
- VLAN on LAN support

4.4 **VPN**

- Secure SpeedFusionTM
- SpeedFusion performance analyzer
- X.509 certificate support (feature activation required on some Balance models)
- Bandwidth bonding and failover among selected WAN connections
- Ability to route traffic to a remote VPN peer
- Optional pre-shared key setting

Peplink Balance Series



- Layer 2 bridging
- Layer 2 Peer Isolation
- SpeedFusion[™] throughput, ping, and traceroute tests
- Built-in L2TP / PPTP VPN server
- Authenticate L2TP / PPTP clients using RADIUS and LDAP servers
- Multi-Site PepVPN Profile
- IPsec VPN for network-to-network connections (works with Cisco and Juniper only)
- L2TP / PPTP and IPsec passthrough

4.5 Inbound Traffic Management

- TCP/UDP traffic redirection to dedicated LAN server(s)
- Inbound link load balancing by means of DNS

4.6 **Outbound Policy**

- Link load distribution per TCP/UDP service
- Persistent routing for specified source and/or destination IP addresses per TCP/UDP service
- Prioritize and route traffic to VPN tunnels with Priority and Enforced algorithms
- Time-based scheduling

4.7 AP Controller

- Configure and manage Pepwave AP devices
- Review the status of connected AP

4.8 **QoS**

- Quality of service for different applications and custom protocols
- User group classification for different service levels
- Bandwidth usage control and monitoring on group- and user-level
- Application prioritization for custom protocols and DSL optimization



4.9 Firewall

- Outbound (LAN to WAN) firewall rules
- Inbound (WAN to LAN) firewall rules per WAN connection
- Intrusion detection and prevention
- Specification of NAT mappings
- Web blocking
- Application blocking
- Time-based scheduling
- Outbound firewall rules can be defined by destination domain name

4.10 Captive Portal

- Social Wi-Fi Hotspot Support
- Splash screen of open networks, login page for secure networks
- Customizable built-in captive portal
- Supports linking to outside page for captive portal



4.11 Other Supported Features

- Easy-to-use web administration interface
- HTTP and HTTPS support for web administration interface
- Configurable web administration port and administrator password
- Read-only user for web admin
- Shared-IP drop-in mode
- Authentication and accounting by RADIUS server for web admin
- Firmware upgrades, configuration backups, ping, and traceroute via web administration interface
- Remote web-based configuration (via WAN and LAN interfaces)
- Remote reporting to Peplink Balance reporting server
- Hardware high availability via VRRP, with automatic configuration synchronization
- Real-time, hourly, daily and monthly bandwidth usage reports and charts
- Hardware backup via LAN bypass
- Built-in WINS server
- Time server synchronization
- SNMP
- Email notification
- Syslog
- SIP passthrough
- PPTP packet passthrough
- Active sessions
- Active client list
- WINS client list
- UPnP / NAT-PMP
- Improved active sessions page
- Event log is persistent across reboots
- IPv6 support
- Support for USB tethering on Android 2.2+ phones



5 Advanced Feature Summary

5.1 **Drop-in Mode and LAN Bypass: Transparent Deployment**



As your organization grows, it needs more bandwidth. But modifying your network would require effort better spent elsewhere. In **Drop-in Mode**, you can conveniently install your Peplink router without making any changes to your network. And if the Peplink router loses power for any reason, **LAN Bypass** will safely and automatically bypass the Peplink router to resume your original network connection.

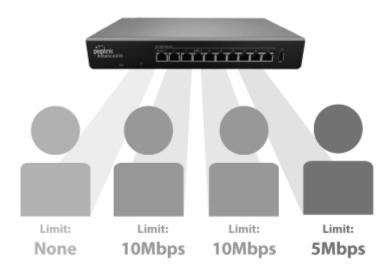
5.2 **QoS: Clearer VolP**



VoIP and videoconferencing are highly sensitive to latency. With QoS, Peplink routers can detect VoIP traffic and assign it the highest priority, giving you crystal-clear calls.



5.3 Per-User Bandwidth Control



With per-user bandwidth control, you can define bandwidth control policies for up to 3 groups of users to prevent network congestion. Define groups by IP address and subnet, and set bandwidth limits for every user in the group.

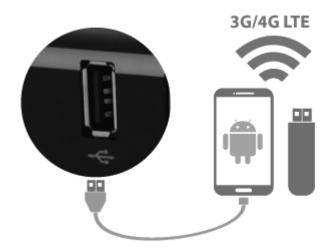
5.4 High Availability via VRRP



When your organization has a corporate requirement demanding the highest availability with no single point of failure, you can deploy two Peplink routers in **High Availability mode**. With High Availability mode, the second device will take over when needed.



5.5 **USB Modem and Android Tethering**



For increased WAN diversity, plug in a USB LTE modem as backup. Peplink routers are compatible with over 200 modem types. You can also tether to smartphones running Android 4.1.X and above.

5.6 Built-In Remote User VPN Support



Use L2TP with IPsec to safely and conveniently connect remote clients to your private network. L2TP with IPsec is supported by most devices, but legacy devices can also connect using PPTP.

Click here for full instructions on setting up L2TP with IPsec.



5.7 **LACP NIC Bonding**



Use 802.3ad to combine multiple LAN connections into a virtual LAN connection. This virtual connection has higher throughput and redundancy in case any single link fails.



6 Usage Scenarios

The Balance SD-WAN router series has a wide range of products suitable for many different deployments and markets. Entry level SD-WAN models such as the Balance 30, and MediaFast 200 are suitable for SMEs or branch offices. High-capacity SD-WAN routers such as the Balance 580, Balance 2500, and MediaFast 750 are suitable for larger organizations and head offices.

Set out below are the major industries that have been using our SD-WAN routers:



Public Safety

Public safety sector has strict demand and review processes when procuring routers suitable for deployment. Our MAX BR1 are ruggedized and perform as required and have been used by police departments, fire departments and other emergency response units in different countries. The most common application is vehicular wireless connectivity, where multiple wireless employed to ensure service vehicles stay connected. Our wireless routers are also being used for adding wireless backhaul to remote CCTV networks.



Education

It is common for schools network to become slow and congested during classes due to students' simultaneous access. Our MediaFast routers can reduce network traffic to ease the load on the network. Teachers can store frequently accessed education content including high definition media, mobile applications, web content and mobile device updates in advance. This reduces network congestion during classes and provides students with a much improved education content user experience.



Retail

The retail sector generally has to keep their branch networks up and running for applications such as enterprise resource planning (ERP), terminal services and point-of-sale (POS) systems. By deploying wireless routers, our end users have been able to save significant amount of network costs at their branches by replacing or supplementing their MPLS lines with inexpensive WAN connections.





Industrial Construction Utilities

The industrial, construction and utilities sector typically have sites that are out of the way or temporary in nature. End uses in this sector have been deploying our wireless routers to quickly setup WAN connections through wireless connections. For areas where wireless connectivity coverage is intermittent, our customers have been deploying our MAX HD routers for more bandwidth and reliability by bonding multiple wireless networks through our SpeedFusion technology.



Hospitality

A hospitality customer usually needs a network infrastructure that can provide fast internet access to hundreds of guests. By deploying our Balance series routers, hospitality end-users are able to prioritize and separate network traffic to prevent congestion, and the ability to use 4G LTE USB modems for an additional resilience and bandwidth.



Broadcasting and Media

Broadcasters, including journalists and reporters, usually rely on wireless networks to stream live content back to stations, especially for live broadcast and sports events. Our MAX HD2, MAX HD4 and MAX On-The-Go routers have been selected by end-users to employ multiple wireless networks to stream live multimedia contents.





Maritime

Vessels often roam between shore networks, wireless networks and satellite. Vessels which have been deploying our wireless routers to improve offshore communications, transmitting oceanographic research data and providing Internet access to its crew and passengers.



Transportation

Our MAX HD series routers with its multiple embedded wireless modems can keep passengers connected to high speed Internet. Fleet management is also built-in and available to transportation operators via InControl.



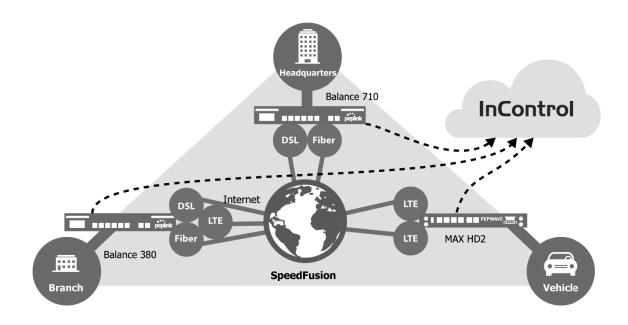
Energy

It is crucial for stakeholders in energy sector to access their supervisory control and data acquisition systems reliably and remotely. Our wireless routers have been helping our customers modernize their networking communications part of their supervisory control and data acquisition systems, providing them with reliability and resiliency over wireless connections while enabling real-time monitoring and controls.

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The diagram below illustrates how our SD-WAN routers, SpeedFusion technology and InControl cloud services can be used together.



Each of our SD-WAN routers (Balance 710, Balance 380 and MAX HD2) can form SpeedFusion with each other. Thus, secure connections can be established among the headquarters, branch and vehicle. Further Balance 710, Balance 380 and MAX HD2 can be managed by InControl to reduce administration effort.



7 Package Contents

The contents of Peplink Balance product packages are as follows:

7.1 Peplink Balance One AC

- Peplink Balance One
- Power adapter
- Information slip

7.2 Peplink Balance 20/30/30 LTE/50

- Peplink Balance 20/30/30 LTE/50
- Power adapter
- Information slip

7.3 Peplink Balance 210/310

- Peplink Balance 210/310
- Power adapter
- Information slip
- Rackmount kit

7.4 Peplink Balance 305/380/580/710/1350/2500

- Peplink Balance 305/380/580/710/1350/2500
- Power cord
- Information slip
- Rackmount kit

7.5 Peplink MediaFast 200

- Peplink MediaFast 200
- Power adapter
- Information slip

7.6 Peplink MediaFast 500

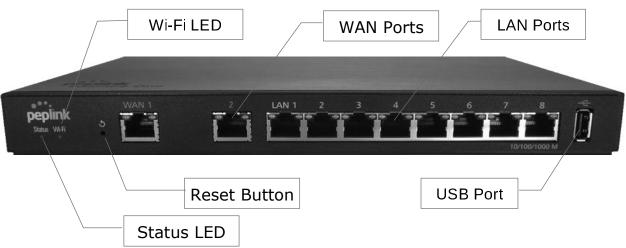
- Peplink MediaFast 500
- Power cord
- Information slip
- Rackmount kit



8 Peplink Balance Overview

8.1 Peplink Balance One AC

8.1.1 Front Panel Appearance



8.1.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Power and Status Indicators				
Wi-Fi	OFF – Wi-Fi is off			
VVI-F1	Green – Ready			
	OFF – Upgrading firmware			
Status	Red – Booting up or busy			
Status	Blinking red – Boot up error			
	Green – Ready			

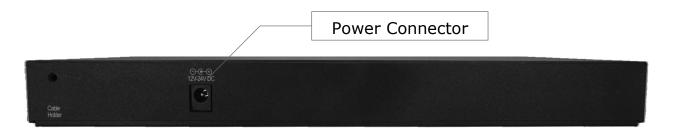
	LAN and WAN Ports					
Green LED	Green LED ON – 10 / 1000 / 1000 Mbps					
Orange LED	Blinking – Data is transferring					
	OFF – No data is being transferred or port is not connected					
Port Type	Auto MDI/MDI-X ports					

USB Port



USB Ports For future functionality

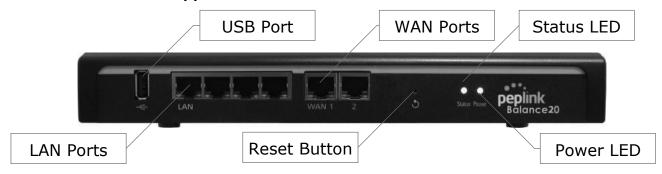
8.1.3 Rear Panel Appearance





8.2 Peplink Balance 20

8.2.1 Front Panel Appearance



8.2.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

	Power and Status Indicators			
Power	OFF – Power off			
Power	Green – Power on			
	OFF – Upgrading firmware			
Status	Red – Booting up or busy			
Status	Blinking red – Boot up error			
	Green – Ready			

LAN and WAN Ports					
Green LED	ON - 10 / 100 / 1000 Mbps				
Orange LED	Blinking – Data is transferring				
Ofalige LED	OFF – No data is being transferred or port is not connected				
Port Type	Auto MDI/MDI-X ports				

USB Port	
USB Ports	For connecting a 4G/3G USB modem



8.2.3 Rear Panel Appearance



8.2.4 Unit Base Appearance

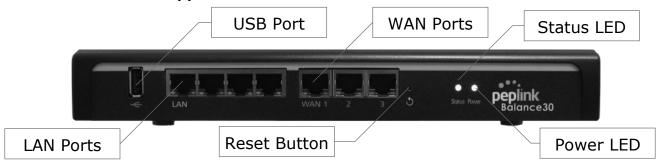
Serial Number and LAN MAC Address

Paplink Balance 20
Product Code (PR-QU)
Paplink Balance 20
Paplink Balanc



8.3 **Peplink Balance 30**

8.3.1 Front Panel Appearance



8.3.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

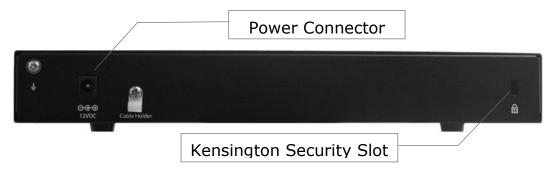
Power and Status Indicators	
Dawar	OFF – Power off
Power	Green – Power on
	OFF – Upgrading firmware
Status	Red – Booting up or busy
	Blinking red — Boot up error
	Green – Ready

LAN and WAN Ports	
Green LED	ON – 10 / 100 /1000 Mbps
Orange LED	Blinking – Data is transferring
	OFF – No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports

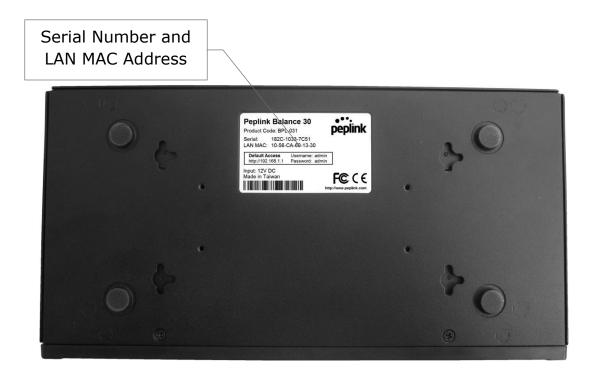
USB Port	
USB Ports	For connecting a 4G/3G USB modem



8.3.3 Rear Panel Appearance



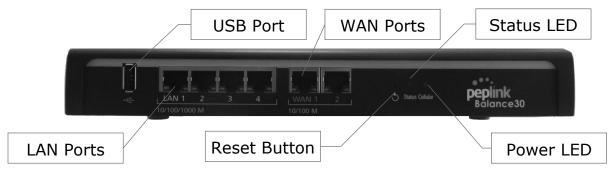
8.3.4 Unit Base Appearance





8.4 Peplink Balance 30 LTE

8.4.1 Front Panel Appearance



8.4.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

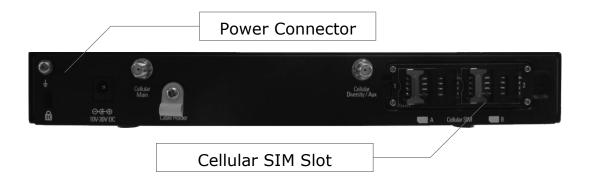
Power and Status Indicators	
Dawar	OFF – Power off
Power	Green – Power on
Status	OFF – Upgrading firmware
	Red – Booting up or busy
	Blinking red – Boot up error
	Green – Ready

LAN and WAN Ports	
Green LED	ON – 10 / 100 /1000 Mbps
Orange LED	Blinking – Data is transferring
	OFF – No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports

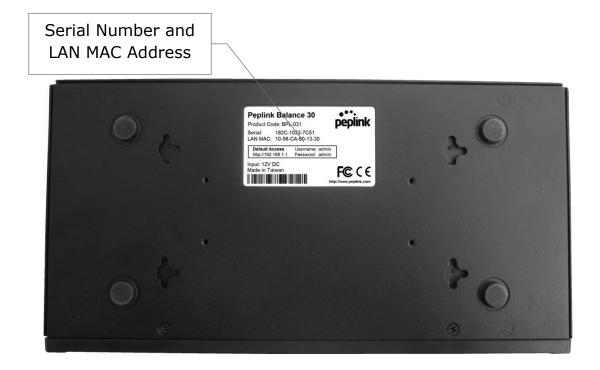
	USB Port
USB Ports	For connecting a 4G/3G USB modem



8.4.3 Rear Panel Appearance



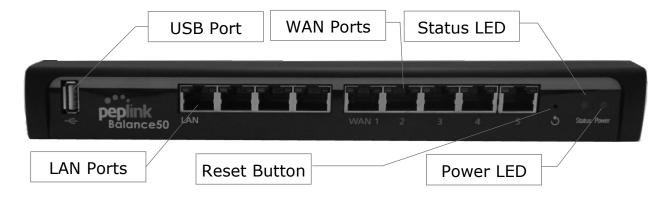
8.4.4 Unit Base Appearance





8.5 **Peplink Balance 50**

8.5.1 Front Panel Appearance



8.5.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

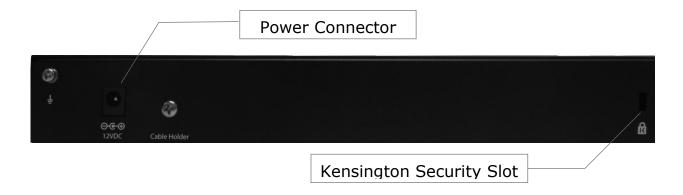
Power and Status Indicators	
Power	OFF – Power off
	Green – Power on
Status	OFF – Upgrading firmware
	Red – Booting up or busy
	Blinking red – Boot up error
	Green – Ready

LAN and WAN Ports	
Green LED	ON - 10 / 100 /1000 Mbps
Orange LED	Blinking – Data is transferring
	OFF – No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports

	USB Port	
USB Ports	For connecting a 4G/3G USB modem	



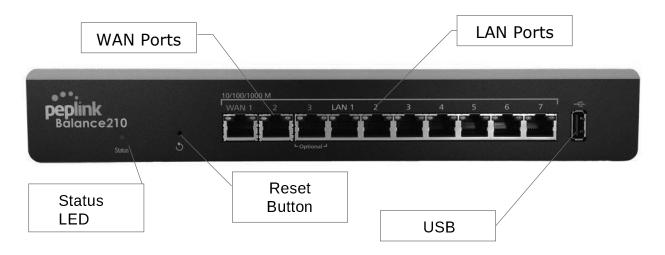
8.5.3 Rear Panel Appearance





8.6 **Peplink Balance 210**

8.6.1 Front Panel Appearance



8.6.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

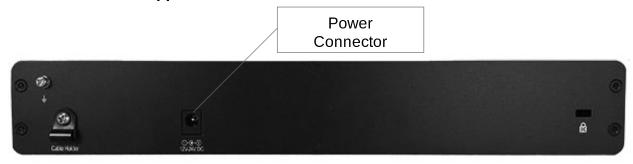
Power and Status Indicators	
Status	OFF – Upgrading firmware
	Red – Booting up or busy
	Blinking red – Boot up error
	Green – Ready

LAN and WAN Ports	
Green LED	ON - 10 / 100 / 1000 Mbps
Orange LED	Blinking – Data is transferring
	OFF – No data is being transferred or port is not connected
Port Type	Auto MDI/MDI-X ports

USB Port	
USB Ports	For connecting a 4G/3G USB modem



8.6.3 Rear Panel Appearance



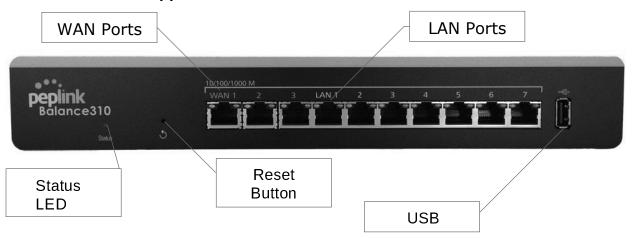
8.6.4 Unit Base Appearance





8.7 Peplink Balance 310

8.7.1 Front Panel Appearance



8.7.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

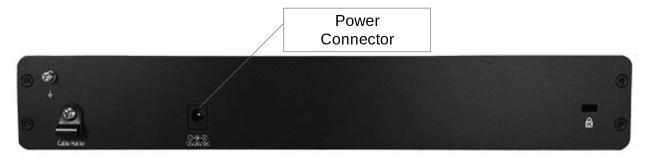
Power and Status Indicators		
Status	OFF – Upgrading firmware	
	Red – Booting up or busy	
	Blinking red – Boot up error	
	Green – Ready	

LAN and WAN Ports		
Green LED	ON - 10 / 100 / 1000 Mbps	
Orange LED	Blinking – Data is transferring	
	OFF – No data is being transferred or port is not connected	
Port Type	Auto MDI/MDI-X ports	

	USB Port
USB Ports	For connecting a 4G/3G USB modem



8.7.3 Rear Panel Appearance



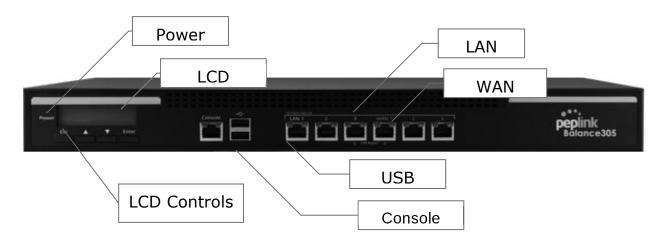
8.7.4 Unit Base Appearance





8.8 Peplink Balance 305

8.8.1 Front Panel Appearance



8.8.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Power and Status Indicators	
Power LED	OFF – Power off
	GREEN – Power on

LAN Port, WAN 1 – 3 Ports	
Right LED	ORANGE – 1000 Mbps
	GREEN - 100 Mbps
	OFF – 10 Mbps
Left LED	Solid – Port is connected without traffic
	Blinking – Data is transferring
	OFF – Port is not connected
Port Type	Auto MDI/MDI-X ports

Console and USB Ports	
Console Port	Reserved for engineering use
USB Ports	For connecting a 4G/3G USB modem



8.8.3 LCD Display Menu

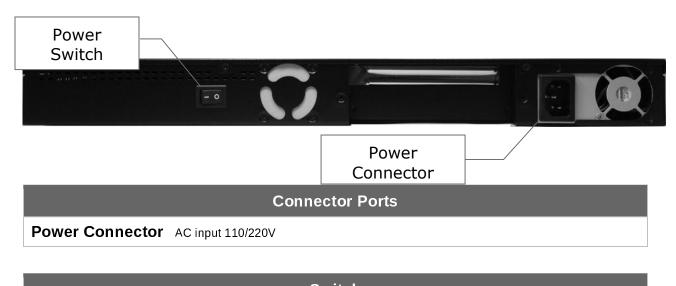


```
> HA State: Master/Slave
        > LAN IP
        > VIP
> System Status
        > System
                > Firmware ver.
                                                           (shows firmware version)
                > Serial number
                                                           (shows serial number)
                > System time
                                                           (shows current time)
                > System up time
                                                           (shows system uptime since last reboot)
                > CPU load
                                                           (shows current CPU loading, 0-100%)
                > LAN
                         > Status
                                                           (shows LAN port physical status)
                         > IP address
                                                           (shows LAN IP address)
                         > Subnet mask
                                                           (shows LAN subnet mask)
        > Link status
                                                           (shows Connected/Disconnected, IP address list)
                > WAN1
                > WAN2
                > WAN3
                                                           (shows Connected/Disconnected)
        > VPN status
                >VPN Profile 1
                >VPN Profile 2
                >...
                >VPN Profile n
        > Link usage
                > Throughput in
                                                           (shows transfer rate in Kbps)
                         > WAN1
                         > WAN2
                         > WAN3
                                                           (shows transfer rate in Kbps)
                > Throughput out
                         >WAN1
                         > WAN2
                         > WAN3
        > Data Transfer'd
                                                           (shows volume transferred since last reboot in MB)
                > WAN1
                > WAN2
                > WAN3
> Maintenance
        > Reboot > Reboot? (Yes/No)
                                                           (to reboot the unit)
        > Factory default > Factory default? (Yes/No)
                                                           (to restore factory defaults)
> LAN config
        > Port speed
                                                           (shows port speed: Auto, 10baseT-FD, 10baseT-HD,
                                                           100baseTx-FD, 100baseTx-HD, 1000baseTx-FD)
                > LAN
                > WAN1
                > WAN2
```

> WAN3



8.8.4 Rear Panel Appearance



Switch

Power Switch

Pressing and holding the key for four seconds will power down the unit. When the unit is powered off, pressing this switch will power on the unit.

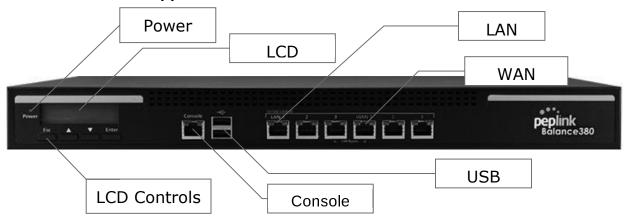
8.8.5 Unit Label Appearance





8.9 **Peplink Balance 380**

8.9.1 Front Panel Appearance



8.9.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Power and Status Indicators	
Power LED	OFF – Power off
	GREEN – Power on

LAN Port, WAN 1 – 3 Ports	
Right LED	ORANGE – 1000 Mbps
	GREEN - 100 Mbps
	OFF – 10 Mbps
Left LED	Solid – Port is connected without traffic
	Blinking – Data is transferring
	OFF – Port is not connected
Port Type	Auto MDI/MDI-X ports

	Console and USB Ports
Console Port	Reserved for engineering use
USB Ports	For connecting a 4G/3G USB modem



8.9.3 LCD Display Menu

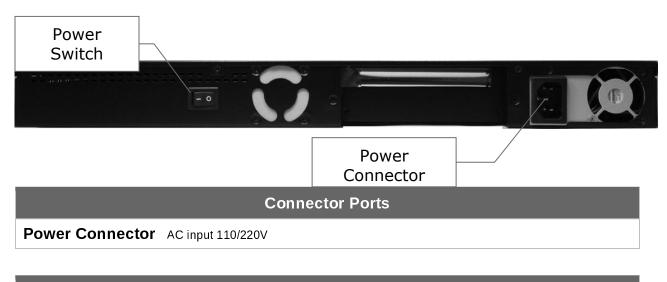


```
> HA State: Master/Slave
        > LAN IP
        > VIP
> System Status
        > System
                > Firmware ver.
                                                           (shows firmware version)
                > Serial number
                                                           (shows serial number)
                > System time
                                                           (shows current time)
                > System up time
                                                           (shows system uptime since last reboot)
                > CPU load
                                                           (shows current CPU loading, 0-100%)
                > LAN
                         > Status
                                                           (shows LAN port physical status)
                         > IP address
                                                           (shows LAN IP address)
                         > Subnet mask
                                                           (shows LAN subnet mask)
        > Link status
                                                           (shows Connected/Disconnected, IP address list)
                > WAN1
                > WAN2
                > WAN3
                                                           (shows Connected/Disconnected)
        > VPN status
                >VPN Profile 1
                >VPN Profile 2
                >...
                >VPN Profile n
        > Link usage
                > Throughput in
                                                           (shows transfer rate in Kbps)
                         > WAN1
                         > WAN2
                         > WAN3
                                                           (shows transfer rate in Kbps)
                > Throughput out
                         >WAN1
                         > WAN2
                         > WAN3
        > Data Transfer'd
                                                           (shows volume transferred since last reboot in MB)
                > WAN1
                > WAN2
                > WAN3
> Maintenance
        > Reboot > Reboot? (Yes/No)
                                                           (to reboot the unit)
        > Factory default > Factory default? (Yes/No)
                                                           (to restore factory defaults)
> LAN config
        > Port speed
                                                           (shows port speed: Auto, 10baseT-FD, 10baseT-HD,
                                                           100baseTx-FD, 100baseTx-HD, 1000baseTx-FD)
                > LAN
                > WAN1
                > WAN2
```

> WAN3



8.9.4 Rear Panel Appearance

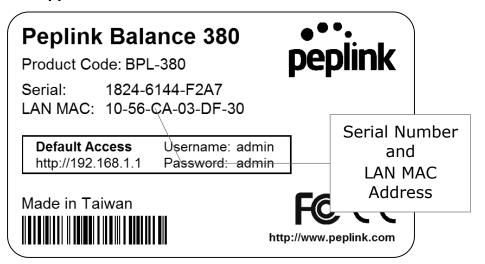


Switch

Power Switch

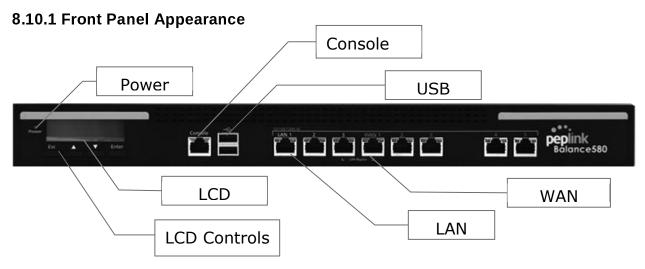
Pressing and holding the key for four seconds will power down the unit. When the unit is powered off, pressing this switch will power on the unit.

8.9.5 Unit Label Appearance





8.10 Peplink Balance 580



8.10.2 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Power and Status Indicators	
Power LED	OFF – Power off
	GREEN – Power on

LAN Port, WAN 1 – 5 Ports	
Right LED	ORANGE – 1000 Mbps
	GREEN - 100 Mbps
	OFF – 10 Mbps
	Solid – Port is connected without traffic
Left LED	Blinking – Data is transferring
	OFF – Port is not connected
Port Type	Auto MDI/MDI-X ports

Console and USB Ports	
Console Port	Reserved for engineering use
USB Ports	For connecting a 4G/3G USB modem

8.10.3 LCD Display Menu



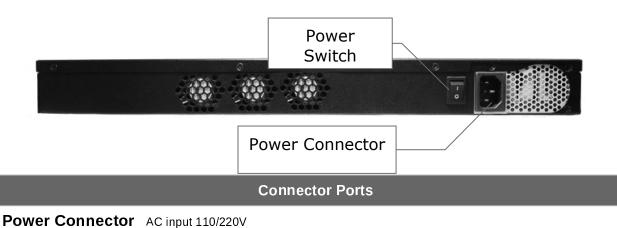


```
> HA State: Master/Slave
        > LAN IP
        > VIP
> System Status
        > System
                > Firmware ver.
                                                           (shows firmware version)
                > Serial number
                                                           (shows serial number)
                > System time
                                                           (shows current time)
                > System up time
                                                           (shows system uptime since last reboot)
                > CPU load
                                                           (shows current CPU loading, 0-100%)
                > LAN
                         > Status
                                                           (shows LAN port physical status)
                         > IP address
                                                           (shows LAN IP address)
                         > Subnet mask
                                                           (shows LAN subnet mask)
                                                           (shows Connected/Disconnected, IP address list)
        > Link status
                > WAN1
                > WAN2
                > ...
                >WAN5
        > VPN status
                                                           (shows Connected/Disconnected)
                >VPN Profile 1
                >VPN Profile 2
                >...
                >VPN Profile n
        > Link usage
                > Throughput in
                                                           (shows transfer rate in Kbps)
                         > WAN1
                         > WAN2
                         > ...
                         >WAN5
                > Throughput out
                                                           (shows transfer rate in Kbps)
                         > WAN1
                         > WAN2
                         > ...
                         >WAN5
        > Data Transfer'd
                                                           (shows volume transferred since last reboot in MB)
                > WAN1
                > WAN2
                >WAN5
> Maintenance
        > Reboot > Reboot? (Yes/No)
                                                           (to reboot the unit)
        > Factory default > Factory default? (Yes/No)
                                                           (to restore factory defaults)
> LAN config
        > Port speed
                                                           (shows port speed: Auto, 10baseT-FD, 10baseT-HD,
                > LAN
                                                           100baseTx-FD, 100baseTx-HD, 1000baseTx-FD)
                > WAN1
                > WAN2
```

>WAN5



Rear Panel Appearance

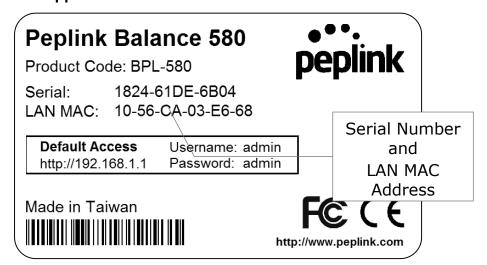


Switch

Power Switch

Pressing and holding the key for four seconds will power down the unit. When the unit is powered off, pressing this switch will power on the unit.

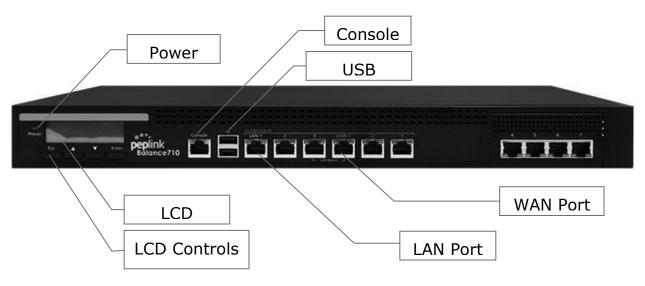
8.10.4 Unit Label Appearance





8.11 Peplink Balance 710

8.11.1 Front Panel Appearance



Status indicated in the front panel is as follows:

LED Indicator	
Power LED	OFF – Power off
	GREEN – Power on

LAN Port, WAN 1 – 7 Ports	
Green LED	ON – 1000 Mbps
	OFF – 100/10 Mbps
Orange LED	Solid – Port is connected without traffic
	Blinking – Data is transferring
	OFF – Port is not connected
Port Type	Auto MDI/MDI-X ports

Console & USB Ports	
Console Port	Reserved for engineering use
USB Ports	For connecting a 4G/3G USB modem



8.11.2 LCD Display Menu

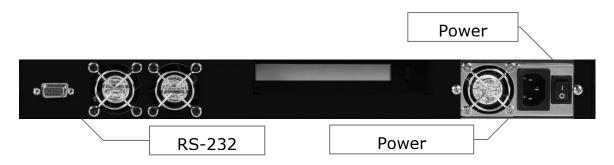


```
> HA State: Master/Slave
        >LAN IP
        > VIP
> System Status
        > System
                > Firmware ver.
                                                           (shows firmware version)
                > Serial number
                                                           (shows serial number)
                > System time
                                                           (shows current time)
                > System up time
                                                           (shows system uptime since last reboot)
                > CPU load
                                                           (shows current CPU loading, 0-100%)
                > LAN
                         > Status
                                                           (shows LAN port physical status)
                                                           (shows LAN IP address)
                         > IP address
                         > Subnet mask
                                                           (shows LAN subnet mask)
                                                           (shows Connected/Disconnected, IP address list)
        > Link status
                > WAN1
                > WAN2
                > ...
                > WAN7
        > VPN status
                                                           (shows Connected/Disconnected)
                >VPN Profile 1
                >VPN Profile 2
                >...
                >VPN Profile n
        > Link usage
                > Throughput in
                                                           (shows transfer rate in Kbps)
                         > WAN1
                         > WAN2
                         > ...
                         > WAN7
                > Throughput out
                                                           (shows transfer rate in Kbps)
                         > WAN1
                         > WAN2
                         > ...
                         > WAN7
        > Data Transfer'd
                                                           (shows volume transferred since last reboot in MB)
                > WAN1
                > WAN2
                > WAN7
> Maintenance
        > Reboot > Reboot? (Yes/No)
                                                           (to reboot the unit)
        > Factory default > Factory default? (Yes/No)
                                                           (to restore factory defaults)
> LAN config
        > Port speed
                                                           (shows port speed: Auto, 10baseT-FD,
                > LAN
                                                           10baseT-HD, 100baseTx-FD, 100baseTx-HD,
                > WAN1
                                                           1000baseTx-FD)
                > WAN2
```

> WAN7



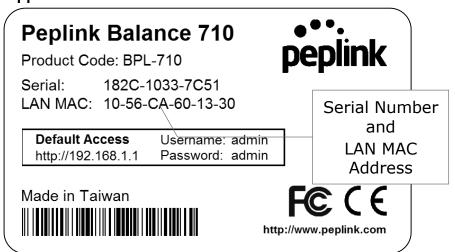
8.11.3 Rear Panel Appearance



Connector Ports RS-232 Port Reserved for engineering use Power Connector AC input 110/220V

Switches	
Power Switch	Pressing and holding the key for four seconds will power down the unit. When the unit is powered off, pressing this switch will power on the unit.
Reset Switch	Press and release once to reset the system.

8.11.4 Unit Label Appearance





LAN

8.12 Peplink Balance 1350

8.12.1 Front Panel Appearance Power LCD USB Ports Console WAN

Status indicated in the front panel is as follows:

LCD Controls

LED Indicator	
Power LED	OFF – Power off
	GREEN – Power on

LAN Port, WAN 1 – 13 Ports	
Right LED	ORANGE – 1000 Mbps
	GREEN - 100 Mbps
	OFF – 10 Mbps
Left LED	Solid – Port is connected without traffic
	Blinking – Data is transferring
	OFF – Port is not connected
Port Type	Auto MDI/MDI-X ports

Console & USB Ports	
Console Port	Reserved for engineering use
USB Ports	For connecting a 4G/3G USB modem



8.12.2 LCD Display Menu

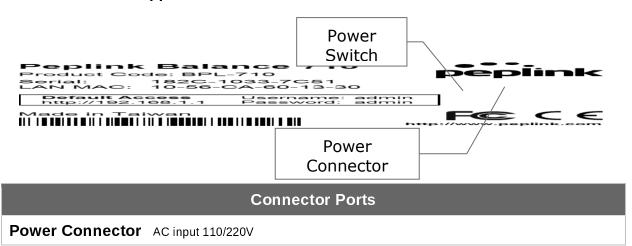


```
> HA State: Master/Slave
        >LAN IP
        > VIP
> System Status
        > System
                > Firmware ver.
                                                           (shows firmware version)
                > Serial number
                                                           (shows serial number)
                > System time
                                                           (shows current time)
                > System up time
                                                           (shows system uptime since last reboot)
                > CPU load
                                                           (shows current CPU loading, 0-100%)
                > LAN
                         > Status
                                                           (shows LAN port physical status)
                                                           (shows LAN IP address)
                         > IP address
                         > Subnet mask
                                                           (shows LAN subnet mask)
                                                           (shows Connected/Disconnected, IP address list)
        > Link status
                > WAN1
                > WAN2
                > ...
                > WAN13
        > VPN status
                                                           (shows Connected/Disconnected)
                >VPN Profile 1
                >VPN Profile 2
                >...
                >VPN Profile n
        > Link usage
                > Throughput in
                                                           (shows transfer rate in Kbps)
                         > WAN1
                         > WAN2
                         > ...
                         > WAN13
                > Throughput out
                                                           (shows transfer rate in Kbps)
                         > WAN1
                         > WAN2
                         > ...
                         > WAN13
        > Data Transfer'd
                                                           (shows volume transferred since last reboot in MB)
                > WAN1
                > WAN2
                > WAN13
> Maintenance
        > Reboot > Reboot? (Yes/No)
                                                           (to reboot the unit)
        > Factory default > Factory default? (Yes/No)
                                                           (to restore factory defaults)
> LAN config
        > Port speed
                                                           (shows port speed: Auto, 10baseT-FD, 10baseT-HD,
                > LAN
                                                           100baseTx-FD, 100baseTx-HD,1000baseTx-FD)
                > WAN1
                > WAN2
```

> WAN13

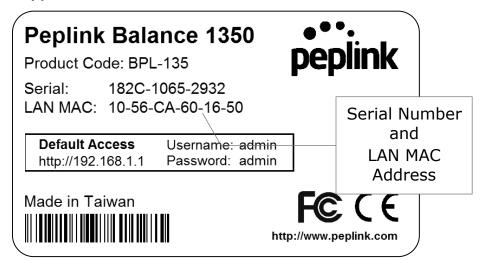


8.12.3 Rear Panel Appearance



Power Switch Pressing and holding the key for four seconds will power down the unit. When the unit is powered off, pressing this switch will power on the unit.

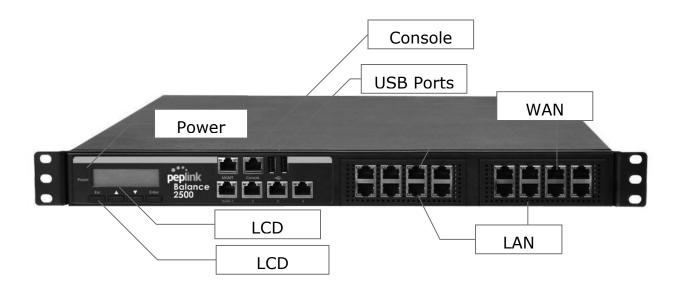
8.12.4 Unit Label Appearance



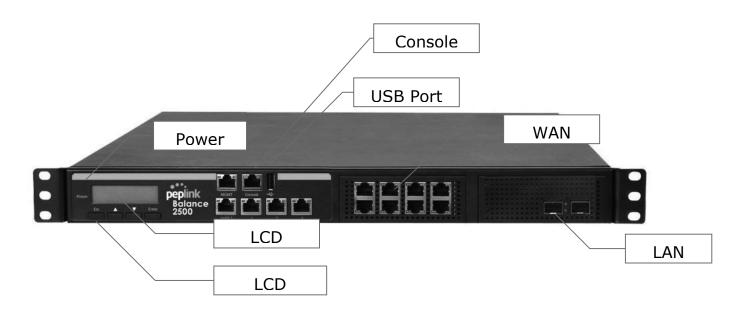


8.13 Peplink Balance 2500

8.13.1 Front Panel Appearance BPL-2500



BPL-2500-SFP





Status indicated in the front panel is as follows:

LED Indicator	
Power LED	OFF – Power off
	GREEN – Power on

LAN and WAN Ports	
Right LED	ORANGE – 1000 Mbps
	GREEN - 100 Mbps
	OFF – 10 Mbps
Left LED	Solid – Port is connected without traffic
	Blinking – Data is transferring
	OFF – Port is not connected
Port Type	Auto MDI/MDI-X ports

Console & USB Ports	
Console Port	Reserved for engineering use
USB Ports	For connecting a 4G/3G USB modem



8.13.2 LCD Display Menu

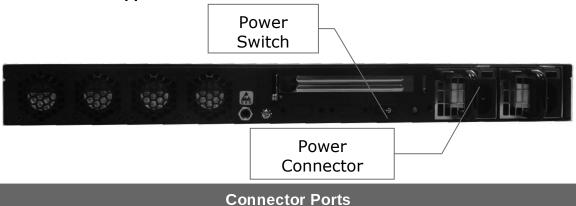


```
> HA State: Master/Slave
        >LAN IP
        > VIP
> System Status
        > System
                > Firmware ver.
                                                           (shows firmware version)
                > Serial number
                                                           (shows serial number)
                > System time
                                                           (shows current time)
                > System up time
                                                           (shows system uptime since last reboot)
                > CPU load
                                                           (shows current CPU loading, 0-100%)
                > LAN
                         > Status
                                                           (shows LAN port physical status)
                                                           (shows LAN IP address)
                         > IP address
                                                           (shows LAN subnet mask)
                         > Subnet mask
                                                           (shows Connected/Disconnected, IP address list)
        > Link status
                > WAN1
                > WAN2
                > ...
                > WAN13
        > VPN status
                                                           (shows Connected/Disconnected)
                >VPN Profile 1
                >VPN Profile 2
                >...
                >VPN Profile n
        > Link usage
                > Throughput in
                                                           (shows transfer rate in Kbps)
                         > WAN1
                         > WAN2
                         > ...
                         > WAN13
                > Throughput out
                                                           (shows transfer rate in Kbps)
                         > WAN1
                         > WAN2
                         > ...
                         > WAN13
        > Data Transfer'd
                                                           (shows volume transferred since last reboot in MB)
                > WAN1
                > WAN2
                > WAN13
> Maintenance
        > Reboot > Reboot? (Yes/No)
                                                           (to reboot the unit)
        > Factory default > Factory default? (Yes/No)
                                                           (to restore factory defaults)
> LAN config
        > Port speed
                                                           (shows port speed: Auto, 10baseT-FD, 10baseT-HD,
                > LAN
                                                           100baseTx-FD, 100baseTx-HD,1000baseTx-FD)
                > WAN1
                > WAN2
```

> WAN13



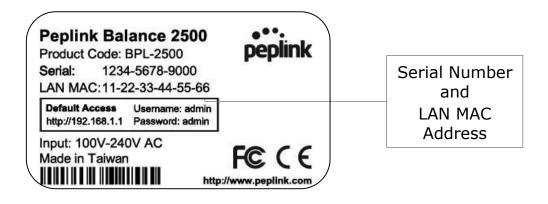
8.13.3 Rear Panel Appearance



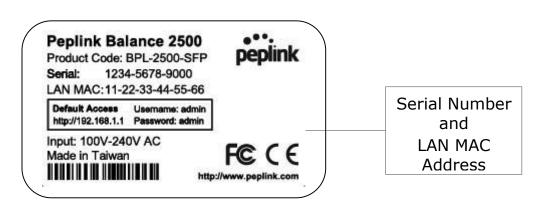
Power Connector AC input 100-240V

Switches Pressing and holding the key for four seconds will power down the unit. **Power Switch** When the unit is powered off, pressing this switch will power on the unit.

8.13.4 Unit Label Appearance **BPL-2500**



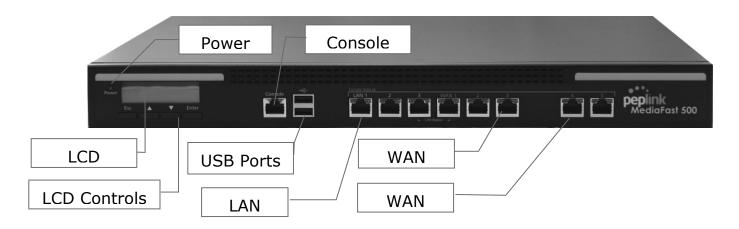
BPL-2500-SFP





8.14 Peplink MediaFast 500

8.14.1 Front Panel Appearance



Status indicated in the front panel is as follows:

LED Indicator	
Power LED	OFF – Power off
	GREEN – Power on

LAN 1-3 Ports, WAN 1-5 Ports	
	ORANGE – 1000 Mbps
Right LED	GREEN – 100 Mbps
	OFF – 10 Mbps
Left LED	Solid – Port is connected without traffic
	Blinking – Data is transferring
	OFF – Port is not connected
Port Type	Auto MDI/MDI-X ports

Console & USB Ports	
Console Port	Reserved for engineering use
USB Ports	For connecting 4G/3G USB modems



8.14.2 LCD Display Menu

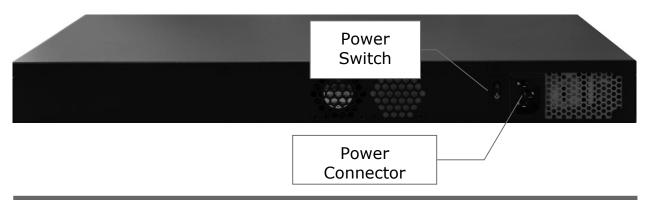


```
> HA State: Master/Slave
        > LAN IP
        > VIP
> System Status
        > System
                > Firmware ver.
                                                           (shows firmware version)
                > Serial number
                                                           (shows serial number)
                > System time
                                                           (shows current time)
                > System up time
                                                           (shows system uptime since last reboot)
                > CPU load
                                                           (shows current CPU loading, 0-100%)
                > LAN
                         > Status
                                                           (shows LAN port physical status)
                         > IP address
                                                           (shows LAN IP address)
                         > Subnet mask
                                                           (shows LAN subnet mask)
                                                           (shows Connected/Disconnected, IP address list)
        > Link status
                > WAN1
                > WAN2
                > ...
                >WAN5
        > VPN status
                                                           (shows Connected/Disconnected)
                >VPN Profile 1
                >VPN Profile 2
                >...
                >VPN Profile n
        > Link usage
                > Throughput in
                                                           (shows transfer rate in Kbps)
                         > WAN1
                         > WAN2
                         > ...
                         >WAN5
                > Throughput out
                                                           (shows transfer rate in Kbps)
                         > WAN1
                         > WAN2
                         > ...
                         >WAN5
        > Data Transfer'd
                                                           (shows volume transferred since last reboot in MB)
                > WAN1
                > WAN2
                >WAN5
> Maintenance
        > Reboot > Reboot? (Yes/No)
                                                           (to reboot the unit)
        > Factory default > Factory default? (Yes/No)
                                                           (to restore factory defaults)
> LAN config
        > Port speed
                                                           (shows port speed: Auto, 10baseT-FD, 10baseT-HD,
                > LAN
                                                           100baseTx-FD, 100baseTx-HD, 1000baseTx-FD)
                > WAN1
                > WAN2
```

>WAN5



8.14.3 Rear Panel Appearance



Connector Ports

Power Connector AC input 100-240V

Switches	
Power Switch	Pressing and holding the key for four seconds will power down the unit. When the unit is powered off, pressing this switch will power on the unit.



9 Installation

The following section details connecting the Peplink Balance to your network:

9.1 **Preparation**

Before installing your Peplink Balance, please prepare the following:

- At least one Internet/WAN access account
- For each network connection, one 10/100BaseT UTP cable with RJ45 connector, one 1000BaseT Cat5E UTP cable for the Gigabit port, or one USB modem for the USB WAN port
- A computer with the TCP/IP network protocol and a web browser installed supported browsers include Microsoft Internet Explorer 8.0 and above, Mozilla Firefox 10.0 and above, Apple Safari 5.1 and above, and Google Chrome 18 and above

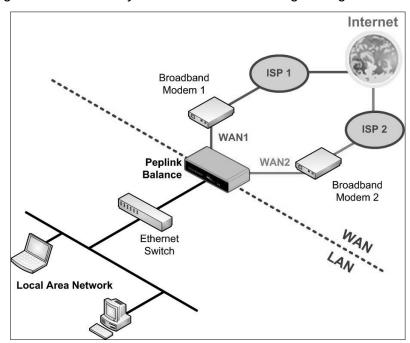
9.2 Constructing the Network

At the high level, construct the network according to the following steps:

- 1. With an Ethernet cable, connect a computer to one of the LAN ports on the Peplink Balance. For Peplink Balance models that support multiple connections, repeat with different cables for up to four computers to be connected.
- 2. With another Ethernet cable, connect the WAN/broadband modem to one of the WAN ports on the Peplink Balance. Repeat using different cables to connect from two to 13 WAN/broadband connections or connect a USB modem to the USB WAN port.
- 3. Connect the provided power adapter or cord to the power connector on the Peplink Balance, and then plug the power adapter into a power outlet.



The following figure schematically illustrates the resulting configuration:





9.3 Configuring the Network Environment

To ensure that your Peplink Balance works properly in the LAN environment and can access the Internet via the WAN connections, please refer to the following setup procedures:

- LAN configuration
 For basic configuration, refer to Section 10, Basic Configuration.
 For advanced configuration, refer to Section 0, Configuring the LAN Interface(s).
- WAN configuration
 For basic configuration, refer to Section 10, Basic Configuration.
 For advanced configuration, refer to Section 14, Configuring the WAN Interface(s).
- MediaFast configuration
 For MediaFast configuration, refer to Section 11, MediaFast Configuration.



10 Basic Configuration

10.1 Connecting to the Web Admin Interface

- 1. Start a web browser on a computer that is connected with the Peplink Balance through the LAN.
- To connect to the web admin of the Peplink Balance, enter the following LAN IP address in the address field of the web browser:

http://192.168.1.1

(This is the default LAN IP address of the Peplink Balance.)

3. Enter the following to access the web admin interface.

Username: admin **Password**: admin

(This is the default admin user login of the Peplink Balance. The admin and read-only user password can be changed at **System>Admin Security**.)



4. After successful login, the **Dashboard** of the web admin interface will be displayed. It looks similar to the following:





Important Note

The **Save** button causes the changes to be saved. Configuration changes (e.g., WAN, LAN, admin settings, etc.) take effect after clicking the **Apply Changes** button on each page's top-right corner.

10.2 Configuration with the Setup Wizard

The Setup Wizard simplifies the task of configuring WAN connection(s) by guiding the configuration process step-by-step.

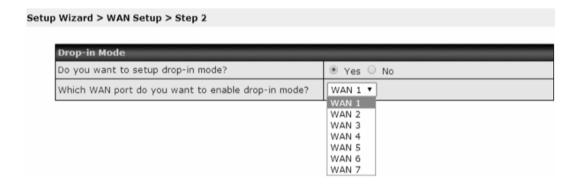
To begin, click **Setup Wizard** after connecting to the web admin interface.



Click **Next** >> to begin.

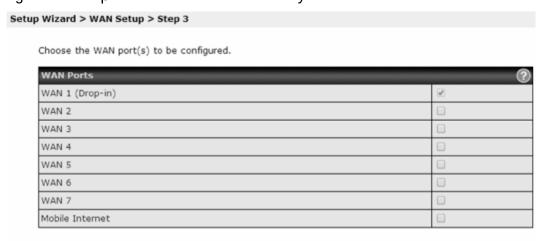


Select **Yes** if you want to set up drop-in mode using the Setup Wizard.

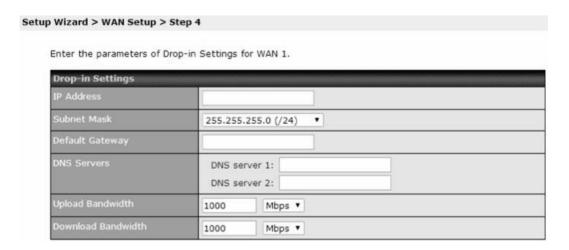




Click on the appropriate checkbox(es) to select the WAN connection(s) to be configured. If you have chosen to configure drop-in mode using the Setup Wizard, the WAN port to be configured in drop-in mode will be checked by default.

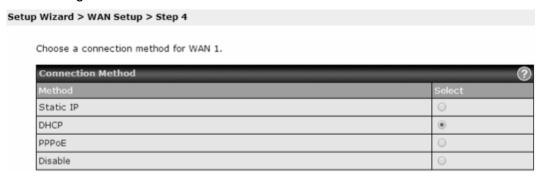


If drop-in mode is going to be configured, the setup wizard will move on to **Drop-in Settings**.



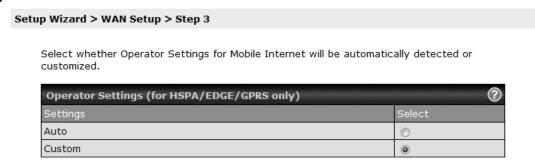


If you are not using drop-in mode, select the connection method for the WAN connection(s) from the following screen:



Depending on the selection of connection type, further configuration may be needed. For example, PPPoE and static IP require additional settings for the selected WAN port. Please refer to **Section 14, Configuring the WAN Interface(s)** for details on setting up DHCP, static IP, and PPPoE.

If **Mobile Internet Connection** is checked, the setup wizard will move on to **Operator Settings**.

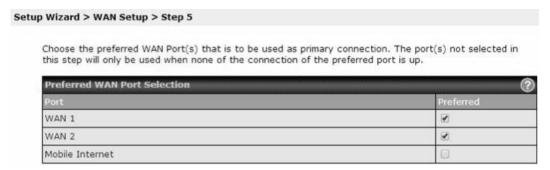


If **Custom Mobile Operator Settings** is selected, APN parameters are required. Some service providers may charge a fee for connecting to a different APN. Please consult your service provider for the correct settings.

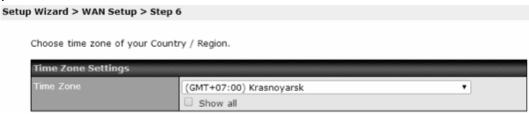




Click on the appropriate check box(es) to select the preferred WAN connection(s). Connection(s) not selected in this step will be used as backup only. Click Next >> to continue.



Choose the time zone of your country/region. Check the box **Show all** to display all time zone options.



Check in the following screen to make sure all settings have been configured correctly, and then click **Save Settings** to confirm.

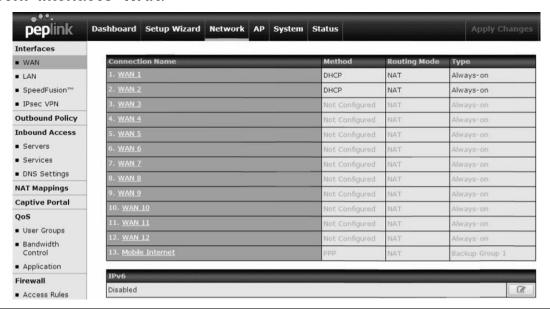


After finishing the last step in the setup wizard, click **Apply Changes** on the page header to allow the configuration changes to take effect.



10.3 Advanced Setup

Advanced settings can be configured from the **Network** menu. WAN connections can be configured by entering the corresponding WAN connection information at **Network>Interfaces>WAN**.



Tip

Please refer to **Section 14, Configuring the WAN Interface(s)**, for details on setting up DHCP, static IP, PPPoE, L2TP, and mobile Internet connections.



10.4 Cellular WAN

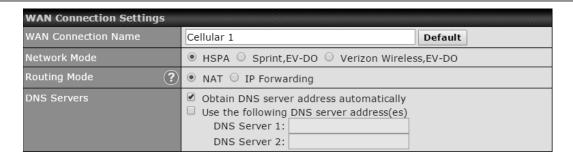
To access cellular WAN settings, click **Network>WAN>Details** next to the appropriate cellular connection listing.



Cellular 2 Status	
IMSI	(No SIM Card Detected)
MEID	HEX: A100001F7DB61E DEC: 270113180708238622
ESN	8075D998
IMEI	356144040003283
Network Mode	HSPA

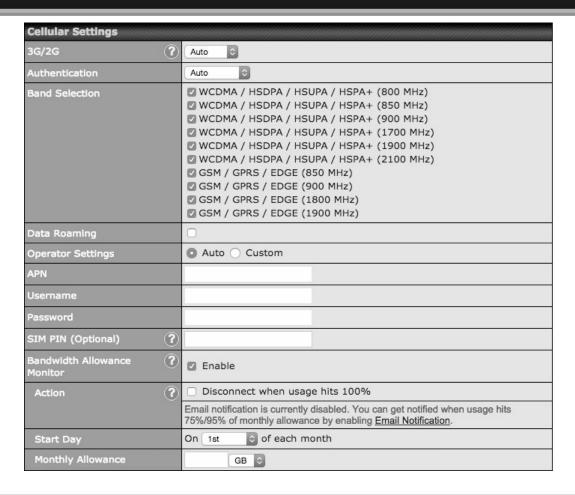
Cellular Status	
IMSI	This is the International Mobile Subscriber Identity, which uniquely identifies the SIM card. This is applicable to 3G modems only.
MEID	Some Balance models support both HSPA and EV-DO. For Sprint or Verizon Wireless EV-DO users, a unique MEID identifier code (in hexadecimal format) is used by the carrier to associate the EV-DO device with the user. This information is presented in hex and decimal format.
ESN	This serves the same purpose as MEID HEX but uses an older format.
IMEI	This is the unique ID for identifying the modem in GSM/HSPA mode.
Network Mode	This field displays the network mode, such as HSPA, for the listed cellular connection.





WAN Connection Settings	
WAN Connection Name	Enter a name to represent this WAN connection.
Network Mode	Choose the appropriate network mode for the cellular connection.
Routing Mode	Select the routing method to be used in routing IP frames via the WAN connection. The mode can be either NAT (network address translation) or IP Forwarding . Click the button to enable IP forwarding.
	Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection.
DNS Servers	Selecting Obtain DNS server address automatically results in the DNS servers assigned by the PPPoE server being used for outbound DNS lookups over the WAN connection. (The DNS servers are obtained along with the WAN IP address assigned from the PPPoE server.)
	When Use the following DNS server address(es) is selected, you can put custom DNS server addresses for this WAN connection into the DNS Server 1 and DNS Server 2 fields.





Cellular Settings		
3G/2G	Select Auto , 3G Only , or 2G Onl y. Click to display advanced band selection options.	
Authentication	Choose from Auto, PAP Only, or CHAP Only to authenticate cellular connections.	
Band Selection	Select on or more bands to restrict cellular traffic to those bands.	
Data Roaming	This checkbox enables data roaming on this particular SIM card. Please check your service provider's data roaming policy before proceeding.	
Operator Settings	This setting applies to 3G / EDGE / GPRS modems only. It does not apply to EVDO / EVDO Rev. A modems. This allows you to configure the APN settings of your connection. If Auto is selected, the mobile operator should be detected automatically. The connected device will be configured, and connection will be made automatically afterwards. If there is any difficulty in making a connection, you may select Custom to enter your carrier's APN , Username , and Password settings manually. The correct values can be obtained from your carrier. The default and recommended value for Operator Settings is Auto .	



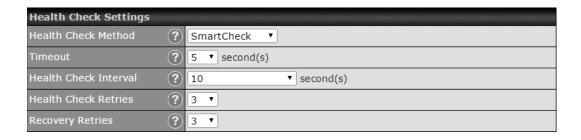
APN / Username / Password / SIM PIN	When Auto is selected, the information in these fields will be filled automatically. Select Custom to customize these parameters. The parameter values are determined by and can be obtained from the ISP. Click to display a link to manage your SIM pin.
Bandwidth Allowance Monitor	Check Enable to turn on bandwidth usage monitoring on this WAN connection for each billing cycle. When this option is not enabled, bandwidth usage of each month is still being tracked, but no action will be taken.
Action	If Email Notification is enabled, you will be notified by email when usage hits 75% and 95% of the monthly allowance.
	If Disconnect when usage hits 100% of monthly allowance is checked, this WAN connection will be disconnected automatically when the usage hits the monthly allowance. It will not resume connection unless this option has been turned off or the usage has been reset when a new billing cycle starts.
Start Day	This option allows you to define which day of the month each billing cycle begins.
Monthly Allowance	This field is for defining the maximum bandwidth usage allowed for the WAN connection each month.



General Settings When IP Passthrough is checked, after the cellular WAN connection is up, the router's DHCP server will offer the connection's IP address to one LAN client. All incoming or outgoing traffic will be routed without NAT. Regardless the WAN connection's state, the router always binds to the LAN IP address (default: 192.168.50.1). When the cellular WAN is connected, the LAN client could access the router's web admin by manually configuring its IP address to the same subnet as the router's LAN IP address (e.g., 192.168.50.10). **IP Passthrough** Note: when this option is first enabled, the LAN client may not be able to refresh its IP address to the cellular WAN IP address in a timely fashion. The LAN client may have to manually renew its IP address from DHCP server. After this option is enabled, the DHCP lease time will be two minutes (i.e., the LAN client could refresh its IP address and access the network at most one minute after the cellular WAN connection goes up). Also note that if an Ethernet WAN link fails during IP passthrough, the router can failover to a cellular WAN link that is also using IP passthrough.

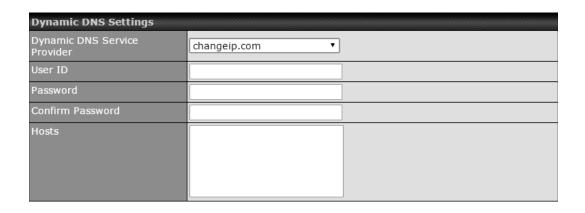


Standby State	This option allows you to choose whether to remain connected or disconnect when this WAN connection is no longer in the highest priority and has entered the standby state. When Remain connected is chosen, setting this WAN connection as active will make it immediately available for use.
Idle Disconnect	When Internet traffic is not detected within the user-specified timeframe, the modem will automatically disconnect. Once the traffic is resumed by the LAN host, the connection will be reactivated.



	Health Check Settings
Heath Check Method	This setting allows you to specify the health check method for the cellular connection. The available options are Disabled , Ping , DNS Lookup , HTTP , and SmartCheck . The default method is DNS Lookup . See Section 14.3 for configuration details.
Timeout	If a health check test cannot be completed within the specified amount of time, the test will be treated as failed.
Health Check Interval	This is the time interval between each health check test.
Health Check Retries	This is the number of consecutive check failures before treating a connection as down.
Recovery Retries	This is the number of responses required after a health check failure before treating a connection as up again.





Dynamic DNS Settings

This setting specifies the dynamic DNS service provider to be used for the WAN based on supported dynamic DNS service providers:

- changeip.com
- **Dynamic DNS Service Provider**
- dyndns.org
- no-ip.org
- tzo.com
- **DNS-O-Matic**

Select **Disabled** to disable this feature. See **Section 14.6** for configuration details.

		Default	1428	TU	MTU
--	--	---------	------	----	-----

MTU MTU MTU determines the maximum allowable size per packet, in bytes.



11 MediaFast Configuration

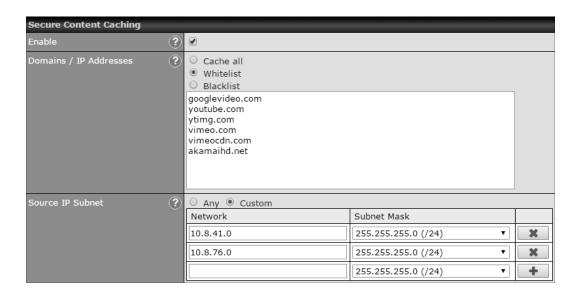
MediaFast settings can be configured from the **Network** menu.

11.1 Setting Up MediaFast Content Caching

To access MediaFast content caching settings, select Network>MediaFast.

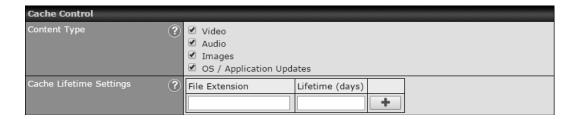


	MediaFast
Enable	Click the checkbox to enable MediaFast content caching.
Domains / IP Addresses	Choose to Cache on all domains , or enter domain names and then choose either Whitelist (cache the specified domains only) or Blacklist (do not cache the specified domains).



The **Secure Content Caching** menu operates identically to the **MediaFast** menu, except it is for secure contenting accessible through https://.





	Cache Control
Content Type	Check these boxes to cache the listed content types or leave boxes unchecked to disable caching for the listed types.
Cache Lifetime Settings	Enter a file extension, such as JPG or DOC. Then enter a lifetime in days to specify how long files with that extension will be cached. Add or delete entries using the controls on the right.

11.2 Scheduling Content Prefetching

Content prefetching allows you to download content on a schedule that you define, which can help to preserve network bandwidth during busy times and keep costs down. To access MediaFast content prefetching settings, select Network>MediaFast>Prefetch Schedule.

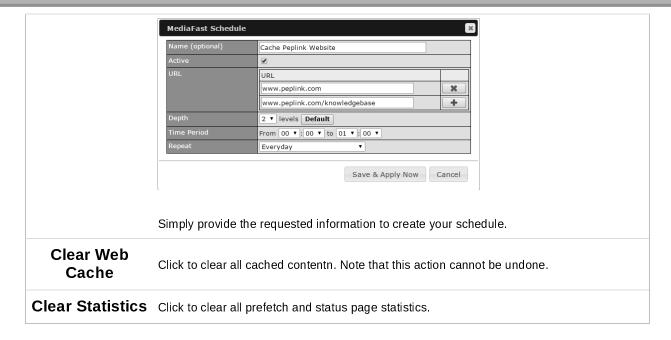


Prefetch Schedule							
Name	Status	Next Run Time	Last Run Time	Last Duration	Result	Last Download	Actions
Course Progress	Downloading	04-11 06:00	04-09 02:03	-	Ġ	0 B	
► National Geog	Ready	04-11 00:00	04-09 00:00	00:01	4	4.98 kB	± 8 ×
▶ Syllabus	Downloading	04-11 06:00	04-09 06:00	-	Ó	0 B	
▶ Vimeo	Ready	04-11 00:00	04-09 02:03	00:01	4	115.91 kB	± 8 ×
▶ ted	Ready	04-11 00:00	04-09 00:00	00:01	4	62.26 kB	± 8 ×
		Ne	w Schedule				

Tools	
Clear Web Cache Clear Statistics	

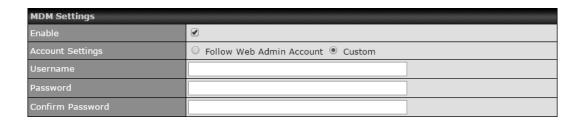
	Prefetch Schedule Settings
Name	This field displays the name given to the scheduled download.
Status	Check the status of your scheduled download here.
Next Run Time/Last Run Time	These fields display the date and time of the next and most recent occurrences of the scheduled download.
Last Duration	Check this field to ensure that the most recent download took as long as expected to complete. A value that is too low might indicate an incomplete download or incorrectly specified download target, while a value that is too long could mean a download with an incorrectly specified target or stop time.
Result	This field indicates whether downloads are in progress $(^{\&})$ or complete $(^{\checkmark})$.
Last Download	Check this field to ensure that the most recent download file size is within the expected range. A value that is too low might indicate an incomplete download or incorrectly specified download target, while a value that is too long could mean a download with an incorrectly specified target or stop time. This field is also useful for quickly seeing which downloads are consuming the most storage space.
Actions	To begin a scheduled download immediately, click . To cancel a scheduled download, click . To edit a scheduled download, click . To delete a scheduled download, click .
New Schedule	Click to begin creating a new scheduled download. Clicking the button will cause the following screen to appear:





11.3 MDM Settings

In addition to performing content caching, MediaFast-enabled routers can also serve as an MDM, administrating to client devices.

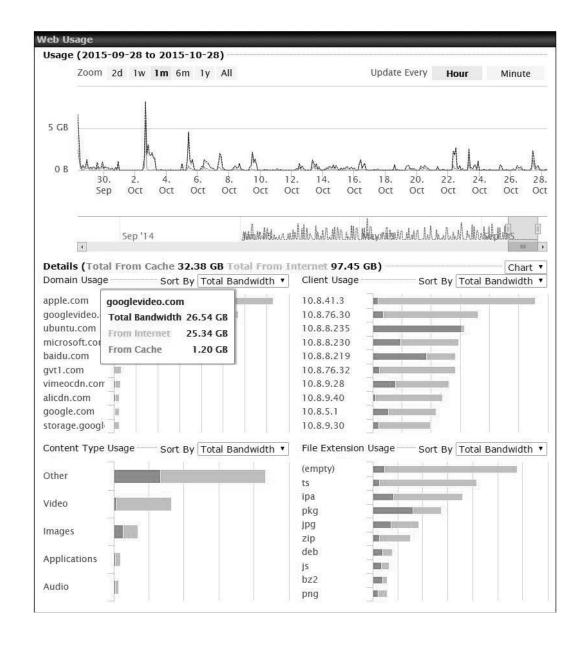


	MDM Settings
Enable	Click this checkbox to enable MDM on your router.
Account Settings	Click Follow Web Admin Account to allow client devices to use the built-in administrator account when performing MDM. Set Custom to specify a username and password your router will use to log into your client devices.



11.4 Viewing MediaFast Statistics

To get details on storage and bandwidth usage, select **Status>MediaFast**.





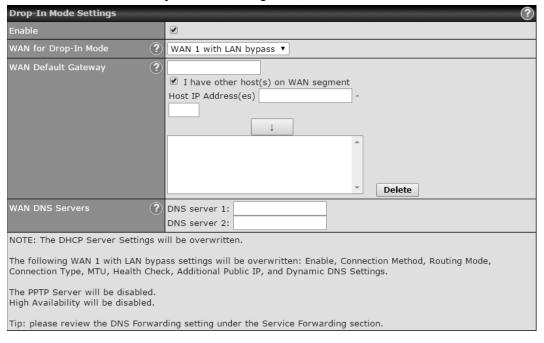
12 Configuring the LAN Interface(s)

LAN Interface settings are located at **Network>LAN>Network Settings**. Begin setting up your physical LAN by entering IP settings (VLAN configuration will be covered following physical LAN setup).



IP Settings Enter the Peplink Balance's IP address and subnet mask values to be used on the LAN. To IP Address & subnet Mask enable multiple VLANs, press the button on the top right-hand corner.

If drop-in mode will be used, you can configure it in the next section.



	Drop-in Mode Settings
Enable	Drop-in mode eases the installation of the Peplink Balance on a live network between the existing firewall and router, such that no configuration changes are required on existing equipment. Check the box to enable the drop-in mode feature. Please refer to Section 13, Drop-in Mode for details.
WAN for Drop- In Mode	Select the WAN port to be used for drop-in mode. If WAN 1 with LAN Bypass is selected, the high availability feature will be disabled automatically.



Shared Drop-In IP ^A	When this option is enabled, the passthrough IP address will be used to connect to WAN hosts (email notification, remote syslog, etc.). The Balance will listen for this IP address when WAN hosts access services provided by the Balance (web admin access from the WAN, DNS server requests, etc.). To connect to hosts on the LAN (email notification, remote syslog, etc.), the default gateway address will be used. The Balance will listen for this IP address when LAN hosts access services provided by the Balance (web admin access from the WAN, DNS proxy, etc.).
Shared IP Address ^A	Access to this IP address will be passed through to the LAN port if this device is not serving the service being accessed. The shared IP address will be used in connecting to hosts on the WAN (e.g., email notification, remote syslog, etc.) The device will also listen on the IP address when hosts on the WAN access services served on this device (e.g., web admin accesses from WAN, DNS server, etc.)
WAN Default Gateway	Enter the WAN router's IP address in this field. If there are more hosts in addition to the router on the WAN segment, click the button next to "WAN Default Gateway" and check the I have other host(s) on WAN segment box and enter the IP address of the hosts that need to access LAN devices or be accessed by others.
WAN DNS Servers	Enter the selected WAN's corresponding DNS server IP addresses.

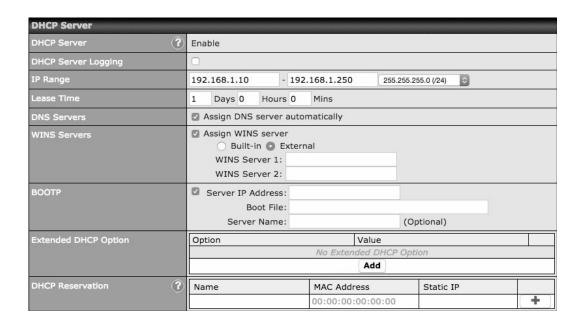
^A - Advanced feature, please click the **1** button on the top right-hand corner to activate.



	Layer 2 PepVPN Bridging Settings
PepVPN Profiles to Bridge	The remote network of the selected PepVPN profiles will be bridged with this local LAN, creating a Layer 2 PepVPN. They will be connected and operate like a single LAN, and any broadcast or multicast packets will be sent over the VPN.
Remote Network Isolation	Enable this option if you want to block network traffic between the remote networks. This will not affect the connectivity between them and this local LAN.
Spanning Tree Protocol	Click this checkbox to enable spanning tree protocol in your L2 PepVPN.
Override IP Address when	Select Do not override if the LAN IP address and local DHCP server should remain unchanged after the Layer 2 PepVPN is up.
bridge connected	If you choose to override IP address when the VPN is connected, the device will not act as a router, and most Layer 3 routing functions will cease to work.



Note: drop-in mode and VLAN functionality are mutually exclusive. To change DHCP settings, continue to the next section.



	DHCP Server Settings
DHCP Server	When this setting is enabled, the Peplink Balance's DHCP server automatically assigns an IP address to each computer that is connected via LAN and configured to obtain an IP address via DHCP. The Peplink Balance's DHCP server can prevent IP address collisions on the LAN.
DHCP Server Logging	Check this box to log DHCP server activity.
IP Range & Subnet Mask	These settings allocate a range of IP addresses that will be assigned to LAN computers by the Peplink Balance's DHCP server.
Lease Time	This setting specifies the length of time throughout which an IP address of a DHCP client remains valid. Upon expiration of Lease Time , the assigned IP address will no longer be valid and the IP address assignment must be renewed.
DNS Servers	This option allows you to input the DNS server addresses to be offered to DHCP clients. If Assign DNS server automatically is selected, the Peplink Balance's built-in DNS server address (i.e., LAN IP address) will be offered.
WINS Server	This option allows you to specify the Windows Internet Name Service (WINS) server. You may choose to use the built-in WINS server or external WINS servers. When this unit is connected using SpeedFusion TM , other VPN peers can share this unit's built-in WINS server by entering this unit's LAN IP address in their DHCP WINS Servers setting. Therefore, all PC clients in the VPN can resolve the NetBIOS names of other clients in remote peers. If you have enabled this option, a list of WINS clients will be displayed at Status>WINS Clients .
воотр	Check this box to enable BOOTP on older networks that still require it.



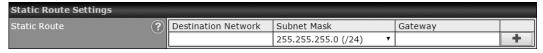
Extended DHCP Option	In addition to standard DHCP options (e.g. DNS server address, gateway address, subnet mask), you can specify the value of additional extended DHCP options, as defined in RFC 2132. With these extended options enabled, you can pass additional configuration information to LAN hosts. To define an extended DHCP option, click the Add button, choose the option to define, and then enter its value. For values that are in IP address list format, you can enter one IP address per line in the provided text area input control. Each option can be defined once only.
DHCP Reservation	This setting reserves the assignment of fixed IP addresses for a list of computers on the LAN. The computers to be assigned fixed IP addresses on the LAN are identified by their MAC addresses. The fixed IP address assignment is displayed as a cross-reference list between the computers' names, MAC addresses, and fixed IP addresses. Name (an optional field) allows you to specify a name to represent the device. MAC addresses should be in 00:AA:BB:CC:DD:EE format. Press to create a new record.
	Press to remove a record. Reserved clients information can be imported from the Client List, located at Status>Client List. For more details, please refer to Section 28.3.

Next, choose port settings.



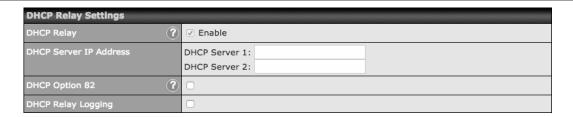
	LAN Physical Settings
Speed	The default speed setting is Auto , which allows the Balance to detect and apply an appropriate speed setting. You can also set the speed manually, as well as specify whether the speed will be advertised on the network. Generally, advertising port speed is necessary only when the port experiences difficulty negotiating speeds with peer devices.
IEEE 802.3ad Link Aggregation	Choose the interfaces that you wish to aggregate here if needed.

If required, enter static route and/or WINS server settings.



DHCP relay settings is an advanced feature. To enable it, click the button next to **DHCP Server**.





DHCP Relay Settings	
DHCP Relay	Enter the address of the DHCP server here. DHCP requests will be relayed to it.
DHCP Server IP Address	DHCP requests from the LAN are relayed to the entered DHCP server. For active-passive DHCP server configurations, enter active and passive DHCP server IPs into the DHCP Server 1 and DHCP Server 2 fields.
DHCP Option 82	This feature includes device information as relay agent for the attached client when forwarding DHCP requests from a DHCP client to a DHCP server. Device MAC address and network name are embedded to circuit ID and Remote ID in option 82.
DHCP Relay Logging	Check this box to log DHCP relay activity.

Static Route Settings				
Static Route	Destination Network	Subnet Mask	Gateway	
		255.255.255.0 (/24) 💠		(+)
	Note: Static routes will be	advertised to remote PepVPN peer	S	

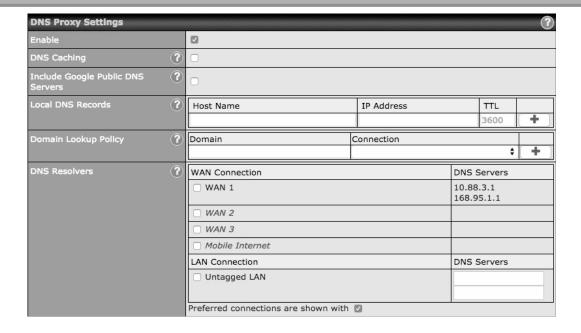
	Static Route Settings
Static Route	This table is for defining static routing rules for the LAN segment. A static route consists of the network address, subnet mask, and gateway address. The address and subnet mask values are in w.x.y.z format.
	The local LAN subnet and subnets behind the LAN will be advertised to the VPN. Remote routes sent over the VPN will also be accepted. Any VPN member will be able to route to the local subnets. Click to create a new route. Click to remove a route.



WINS Server Settings	
Enable	Check the box to enable the WINS Server. A list of WINS clients will be displayed at Status>WINS Clients.

Enter any needed DNS proxy settings. Once all settings have been entered, click **Save** to store your changes.





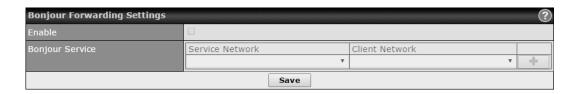
	DNS Proxy Settings
Enable	To enable the DNS proxy feature, check this box, and then set up the feature at Network>LAN>DNS Proxy Settings . A DNS proxy server can be enabled to serve DNS requests originating from LAN/PPTP/SpeedFusion [™] peers. Requests are forwarded to the DNS servers/resolvers defined for each WAN connection.
DNS Caching	This field is to enable DNS caching on the built-in DNS proxy server. When the option is enabled, queried DNS replies will be cached until the records' TTL has been reached. This feature can improve DNS response time by storing all received DNS results for faster DNS lookup. However, it cannot return the most updated result for frequently updated DNS records. By default, DNS Caching is disabled.
Include Google Public DNS Servers	When this option is enabled, the DNS proxy server will forward DNS requests to Google's public DNS servers, in addition to the DNS servers defined in each WAN. This could increase the DNS service's availability. This setting is disabled by default.
Local DNS Records	This table is for defining custom local DNS records. A static local DNS record consists of a host name and IP address. When looking up the host name from the LAN to LAN IP of the Peplink Balance, the corresponding IP address will be returned. To display the option to set TTL manually, click Click to create a new record. Click to remove a record.
Domain Lookup Policy	DNS proxy will look up the domain names defined here using only the specified connections.
DNS Resolvers ^A	Check the box to enable the WINS server. A list of WINS clients will be displayed at Network>LAN>DNS Proxy Settings>DNS Resolvers . This field specifies which DNS resolvers will receive forwarded DNS requests. If no WAN/VPN/LAN DNS resolver is selected, all of the WAN's DNS resolvers will be selected. If a SpeedFusion™ peer is selected, you may enter the VPN peer's DNS resolver IP



address(es).

Queries will be forwarded to the selected connections' resolvers. If all of the selected connections are down, queries will be forwarded to all resolvers on healthy WAN connections.

Finally, if needed, configure your Bonjour forwarding settings. Once all settings have been entered, click **Save** to store your changes.



Bonjour Forwarding Settings	
Enable	Check this box to turn on Bonjour forwarding.
Bonjour Service	Choose Service and Client networks from the drop-down menus, and then click add the networks. To delete an existing Bonjour listing, click.

A - Advanced feature, please click the Dutton on the top right-hand corner to activate.



12.1 LAN Configuration with VLAN

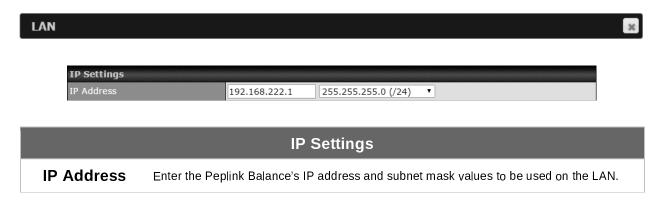
To enable VLAN configuration, click the **D** button in the **IP Settings** section.

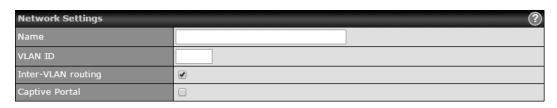


To add a new LAN, click the **New LAN** button. To change LAN settings, click the name of the LAN to change under the **LAN** heading.



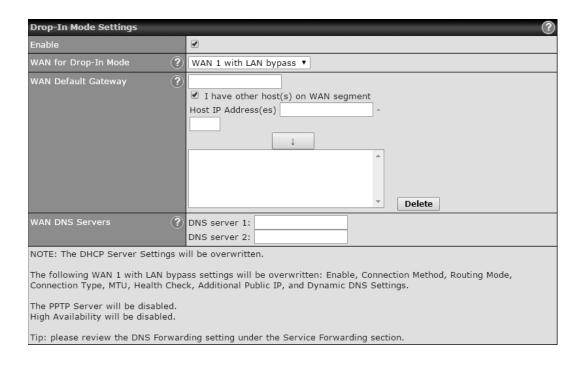
The following settings are displayed:





Network Settings	
Name	Enter a name for the LAN.
VLAN ID	Enter a VLAN ID for your LAN.
Inter-VLAN routing	Check this box to enable routing between virtual LANs.
Captive Portal	Check this box to turn on captive portals.





	Drop-in Mode Settings
Enable	Drop-in mode eases the installation of the Peplink Balance on a live network between the existing firewall and router, such that no configuration changes are required on existing equipment. Check the box to enable the drop-in mode feature. Please refer to Section 13 , Drop-in Mode for details.
WAN for Drop- In Mode	Select the WAN port to be used for drop-in mode. If WAN 1 with LAN bypass is selected, the high availability feature will be disabled automatically.
Shared Drop-In IP ^A	When this option is enabled, the passthrough IP address will be used to connect to WAN hosts (email notification, remote syslog, etc.). The Balance will listen for this IP address when WAN hosts access services provided by the Balance (web admin access from the WAN, DNS server requests, etc.). To connect to hosts on the LAN (email notification, remote syslog, etc.), the default gateway address will be used. The Balance will listen for this IP address when LAN hosts access services provided by the Balance (web admin access from the WAN, DNS proxy, etc.).
Shared IP Address ^A	Access to this IP address will be passed through to the LAN port if this device is not serving the service being accessed. The shared IP address will be used in connecting to hosts on the WAN (e.g., email notification, remote syslog, etc.) The device will also listen on the IP address when hosts on the WAN access services served on this device (e.g., web admin accesses from WAN, DNS server, etc.)
WAN Default Gateway	Enter the WAN router's IP address in this field. If there are more hosts in addition to the router on the WAN segment, click the button next to WAN Default Gateway and check the I have other host(s) on WAN segment box and enter the IP address of the hosts that



meed to access LAN devices or be accessed by others.

WAN DNS
Servers

Enter the selected WAN's corresponding DNS server IP addresses.

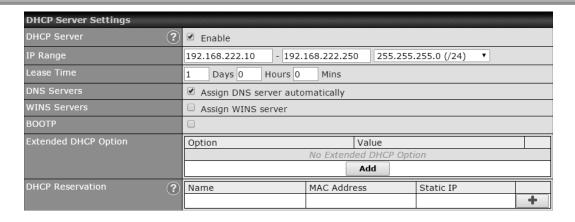
A - Advanced feature, please click the Dutton on the top right-hand corner to activate.



Layer 2 PepVPN Bridging ^A	
PepVPN Profiles to Bridge ^A	The remote network of the selected PepVPN profiles will be bridged with this local LAN, creating a Layer 2 PepVPN. They will be connected and operate like a single LAN, and any broadcast or multicast packets will be sent over the VPN.
Remote Network Isolation ^A	Enable this option if you want to block network traffic between remote networks. This will not affect the connectivity between them and this local LAN.
Spanning Tree Protocol ^A	When Layer 2 bridging is enabled, this field specifies the port to be bridged to the remote site. If you choose WAN, the selected WAN will be dedicated to bridging with the remote site and will be disabled for WAN purposes. The LAN port will remain unchanged.
Override IP Address when bridge is connected ^A	Select "Do not override" if the LAN IP address and local DHCP server should remain unchanged after the Layer 2 PepVPN is up. If you choose to override IP address when the VPN is connected, the device will not act as a router, and most Layer 3 routing functions will cease to work.

A - Advanced feature, please click the button on the top right-hand corner of the **Network Settings** menu to activate.





	DHCP Server Settings
DHCP Server	When this setting is enabled, the Peplink Balance's DHCP server automatically assigns an IP address to each computer that is connected via LAN and configured to obtain an IP address via DHCP. The Peplink Balance's DHCP server can prevent IP address collisions on the LAN.
DHCP Server Logging	Check this box to log DHCP server activity.
IP Range & Subnet Mask	These settings allocate a range of IP address that will be assigned to LAN computers by the Peplink Balance's DHCP server.
Lease Time	This setting specifies the length of time throughout which an IP address of a DHCP client remains valid. Upon expiration of Lease Time , the assigned IP address will no longer be valid and the IP address assignment must be renewed.
DNS Servers	This option allows you to input the DNS server addresses to be offered to DHCP clients. If Assign DNS server automatically is selected, the Peplink Balance's built-in DNS server address (i.e., LAN IP address) will be offered.
WINS Servers	This option allows you to specify the Windows Internet Name Service (WINS) server. You may choose to use the built-in WINS server or external WINS servers. When this unit is connected using SpeedFusion TM , other VPN peers can share this unit's built-in WINS server by entering this unit's LAN IP address in their DHCP WINS Servers
	setting. Therefore, all PC clients in the VPN can resolve the NetBIOS names of other clients in remote peers. If you have enabled this option, a list of WINS clients will be displayed at Status>WINS Clients.
воотр	Check this box to enable BOOTP on older networks that still require it.
Extended DHCP Option	In addition to standard DHCP options (e.g., DNS server address, gateway address, subnet mask), you can specify the value of additional extended DHCP options, as defined in RFC 2132. With these extended options enabled, you can pass additional configuration information to LAN hosts.
	To define an extended DHCP option, click the Add button, choose the option to define, and then enter its value. For values that are in IP address list format, you can enter one IP address per line in the provided text area input control. Each option can be defined once only.



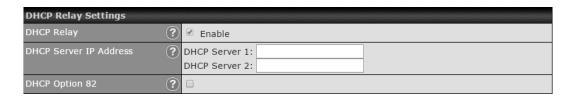
DHCP Reservation

This setting reserves the assignment of fixed IP addresses for a list of computers on the LAN. The computers to be assigned fixed IP addresses on the LAN are identified by their MAC addresses. The fixed IP address assignment is displayed as a cross-reference list between the computers' names, MAC addresses, and fixed IP addresses.

Name (an optional field) allows you to specify a name to represent the device. MAC addresses should be in 00:AA:BB:CC:DD:EE format. Click to create a new record. Click to remove a record. Reserved clients information can be imported from the Client List, located at Status>Client List. For more details, please refer to Section 28.3.

Once configuration is complete, click **Save** to store the changes.

To configure DHCP relay, first click the button found next to the **DHCP Server** option to display the settings.



DHCP Relay Settings	
Enable	Check this box to turn on DHCP relay.
DHCP Server IP Address	Enter the IP addresses of one or two DHCP servers in the provided fields. The DHCP servers entered here will receive relayed DHCP requests from the LAN. For active-passive DHCP server configurations, enter active and passive DHCP server relay IP addresses in DHCP Server 1 and DHCP Server 2 .
DHCP Option 82	DCHP Option 82 includes device information as relay agent for the attached client when forwarding DHCP requests from client to server. This option also embeds the device's MAC address and network name in circuit and remote IDs. Check this box to enable DHCP Option 82.
DHCP Relay Logging	Check this box to log DHCP relay activity.

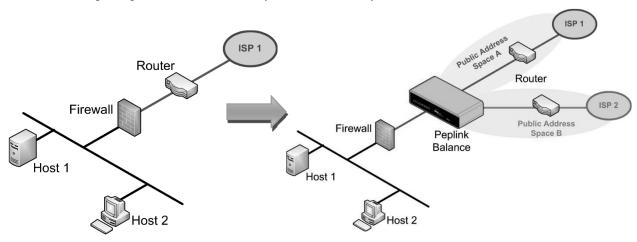
Once DHCP is set up, click **Save** and configure **LAN Physical Settings**, **Static Route Settings**, **WINS Server Settings**, **DNS Proxy Settings**, and **Bonjour Forwarding** as noted above.



13 Drop-in Mode

Drop-in mode (or transparent bridging mode) eases the installation of the Peplink Balance on a live network between the firewall and router, such that changes to the settings of existing equipment are not required.

The following diagram illustrates drop-in mode setup:



Enable drop-in mode using the Setup Wizard. After enabling this feature and selecting the WAN for drop-in mode, various settings, including the WAN's connection method and IP address, will be automatically updated.

When drop-in mode is enabled, the LAN and the WAN for drop-in mode ports will be bridged. Traffic between the LAN hosts and WAN router will be forwarded between the devices. In this case, the hosts on both sides will not notice any IP or MAC address changes.

After successfully setting up the Peplink Balance as part of the network using drop-in mode, it will, depending on model, support one or more WAN connections. Some MediaFast units also support multiple WAN connections after activating drop-in mode, though a SpeedFusion license may be required to activate more than one WAN port.

IMPORTANT NOTE for customers using drop-in mode and planning to upgrade from Firmware 4.8.2 or below to 5.0+

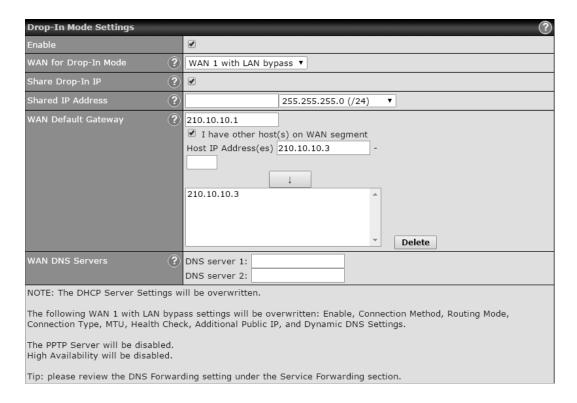
MAC address passthrough for drop-in mode is implemented in Firmware 5.0 and above. If drop-in mode is enabled when upgrading from a previous firmware version, the ARP tables on hosts on LAN and WAN segments must be flushed once. Alternately, the hosts may be rebooted. Otherwise, hosts on one side may not be able to reach hosts on the other side of the Peplink Balance until old ARP records expire. Units not using drop-in mode are not affected.

NOTE

The PPTP server will be disabled in drop-in mode.



To enable drop-in mode, perform the following steps:



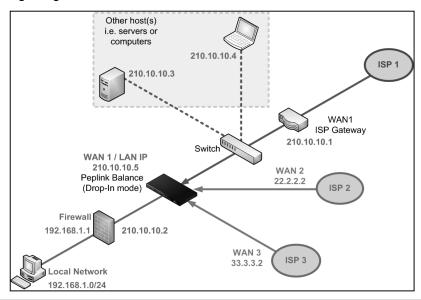
- Check the Enable box under Drop-in Mode, located at Network>LAN>Network Settings. (After checking the Enable box, most network settings for WAN1 will be hidden in the web admin interface.)
- 2. Enter the IP address of the WAN1 router in the **WAN Default Gateway** field. Ensure that the Peplink Balance's IP subnet is the same as the firewall's WAN port and the router's LAN port.
- 3. If there are hosts other than the router on the WAN segment of the Peplink Balance, check the I have other host(s) on WAN segment box, enter the IP address(es) of the host(s), and then click the down-arrow to add the hosts.
- 4. To avoid consuming an IP address, click to turn on the shared IP address feature. Then check **Share Drop-In IP** and enter a **Shared IP Address**.

USER MANUAL Peplink Balance Series





The following diagram illustrates:

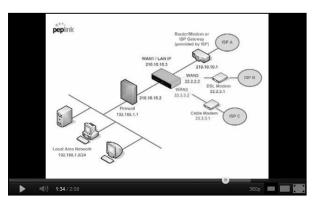


Important Note

Starting from Firmware version 5.0, drop-in mode can be configured on any WAN port. Please note that only one WAN port can be configured in drop-in mode. If you have selected the LAN bypass port as the WAN for drop-in mode, the high availability feature will be DISABLED automatically.

Tip

Want to know more about drop-in mode? Visit our YouTube Channel for video tutorials!



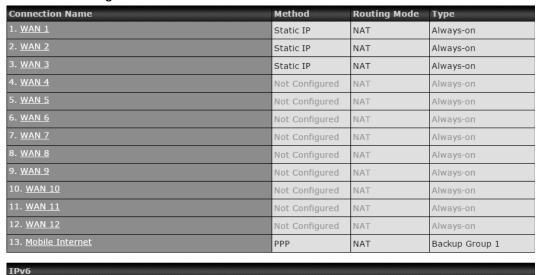
http://youtu.be/IZG2-VPml5w

Disabled



14 Configuring the WAN Interface(s)

WAN interface settings are located at Network>WAN.



By clicking a **Connection Name**, connection settings of that WAN can be modified. The connection method and details can be obtained from your ISP.



Connection Settings		
WAN Connection Name	Enter a name to represent this WAN connection.	
Enable	Click to enable this WAN connection. If needed, click the drop-down menu to apply a schedule to this connection.	
	This option allows you to select the connection method for this WAN connection. Available options are:	
Connection	1. DHCP	
Method	2. Static IP	
	3. PPPoE	
	4. L2TP	

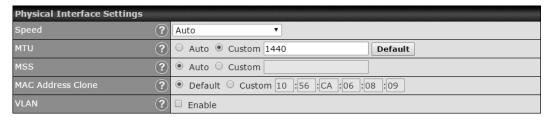


	5. GRE See Sections 14.2.1, 14.2.2, 14.2.3, 14.2.4 and 14.2.5 for configuration details pertaining to each connection method.	
Routing Mode	This field shows that NAT (network address translation) will be applied to the traffic routing over this WAN connection. IP Forwarding is also available when you click the link in the help text. For further details, please refer to Appendix B , Routing under DHCP , Static IP , and PPPoE .	
Connection Type	This setting specifies the utilization of the WAN connection. Always-on results in the WAN connection being used whenever it is available. If Backup Priority and a priority group are selected, the WAN connection is treated as a backup connection and is used only in the absence of available always-on WAN connection(s) and higher priority backup connection(s). Connection Type Always-on Always-on Backup Priority Group 1 (Highest) Croup 1 (Highest) The default and recommended connection type is Always-on.	
Reply to ICMP Ping	If this field is disabled, the WAN connection will not respond to ICMP ping requests. By default, this setting is enabled.	
Upload Bandwidth This setting specifies the data bandwidth in the outbound direction from the LAN through the WAN interface. This value is provided by your ISP and should reflect the actual speed of the WAN. This value is referenced when default weight is chosen for outbound traffic and traffic prioritization. Setting the correct value here can result in effective traffic prioritization and efficient use of upload bandwidth.		
Download Bandwidth	This setting specifies the data bandwidth in the inbound direction from the WAN interface to the LAN. This value is provided by your ISP and should reflect the actual speed of the WAN. This value is referenced as the default weight value when using the Least Used or Persistence (Auto) algorithms in Outbound Policy with Managed by Custom Rules chosen.	

IPv6 IPv6 support can be enabled on one of the available Ethernet WAN ports. On this screen, you can choose which WAN will support IPv6. IPv6 Disabled To enable IPv6 support on a WAN, the WAN router must respond to stateless address auto configuration advertisements and DHCPv6 requests. IPv6 clients on the LAN will acquire their IPv6, gateway, and DNS server addresses from it. The device will also acquire an IPv6 address for performing ping/traceroute checks and accepting web admin accesses.



14.1 Physical Interface Settings



	Physical Interface Settings
Speed	This setting specifies port speed and duplex configurations of the WAN port. By default, Auto is selected, and the appropriate data speed is automatically detected by the Peplink Balance. In the event of negotiation issues, the port speed can be manually specified. You can also choose whether or not to advertise the speed to the peer by selecting Advertise Speed .
мти	This setting specifies the maximum transmission unit. By default, MTU is set to Custom 1440 . You may adjust the MTU value by editing the text field. Click Default to restore the default MTU value. Select Auto , and the appropriate MTU value will be automatically detected. The auto-detection will run each time the WAN connection establishes.
MSS	This setting should be configured based on the maximum payload size that the local system can handle. The MSS (maximum segment size) is computed by taking the MTU and subtracting 40 bytes for TCP over IPv4.If MTU is set to Auto , MSS will also be set automatically. By default, MSS is set to Auto .
MAC Address Clone	This setting allows you to configure the MAC address. Some service providers (e.g., cable providers) identify the client's MAC address and require the client to always use the same MAC address to connect to the network. In such cases, change the WAN interface's MAC address to the original client PC's MAC address via this field. The default MAC address is a unique value assigned at the factory. In most cases, the default value is sufficient. Clicking the Default button restores the MAC address to the default value.
VLAN	Some service providers require the router to enable VLAN tagging for Internet traffic. If it is required by your service provider, you can enable this field and enter the VLAN ID that the provider requires. Note: leave this field disabled if you are not sure.



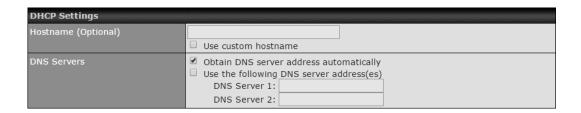
14.2 Connection Method(s)

There are four possible connection methods:

- 1. DHCP
- 2 Static IP
- 3. PPPoE
- 4. L2TP
- 5. Mobile Internet Connection (for USB WAN)

14.2.1 DHCP Connection

The DHCP connection method is suitable if your ISP provides an IP address automatically using DHCP (e.g., cable, metro Ethernet, etc.).



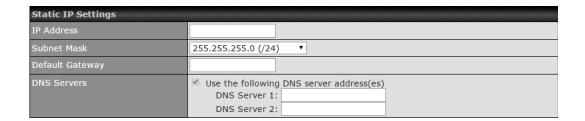
	DHCP Settings
Hostname (Optional)	If your service provider's DHCP server requires you to supply a hostname value upon acquiring an IP address, you may enter the value here. If your service provider does not provide you with a hostname, you can safely bypass this option.
	Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection.
DNS Servers	Selecting Obtain DNS server address automatically results in the DNS servers assigned by the WAN DHCP server being used for outbound DNS lookups over the connection. (The DNS servers are obtained along with the WAN IP address assigned by the DHCP server.) When Use the following DNS server address(es) is selected, you may enter custom DNS server addresses for this WAN connection into the DNS server 1 and DNS server 2 fields.

Please refer to **Sections 14.3**, **14.4**, **14.5**, and **14.6** for details about **WAN Health Check**, **Bandwidth Allowance Monitor**, **Additional Public IP Settings**, and **Dynamic DNS Settings**.



14.2.2 Static IP Connection

The static IP connection method is suitable if your ISP provides a static IP address to connect directly.

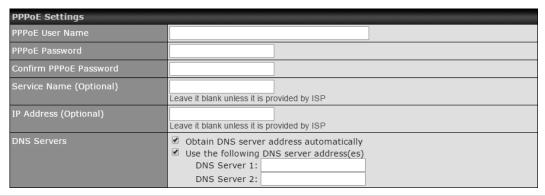


Static IP Settings	
IP Address / Subnet Mask / Default Gateway	These settings specify the information required in order to communicate on the Internet via a fixed Internet IP address. The information is typically determined by and can be obtained from your ISP.
DNS Servers	Each ISP may provide a set of DNS servers for DNS lookups. This field specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection.
	You can input the ISP-provided DNS server addresses into the DNS server 1 and DNS server 2 fields. If no address is entered here, this link will not be used for DNS lookups.



14.2.3 PPPoE Connection

This connection method is suitable if your ISP provides a login ID/password to connect via PPPoE.



PPPoE Settings	
PPPoE User Name / Password	Enter the required information in these fields in order to connect via PPPoE to your ISP. The parameter values are determined by and can be obtained from your ISP.
Confirm PPPoE Password	Verify your password by entering it again in this field.
Server Name (Optional)	Server name is a PPPoE parameter which is provided by your ISP. Note: Leave this field blank unless it is provided by your ISP.
IP Address	PPPoE server address is a parameter which is provided by your ISP. Note: Leave this field blank unless it is provided by your ISP.
	Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection.
DNS Servers	Selecting Obtain DNS server address automatically results in the DNS servers assigned by the PPPoE server to be used for outbound DNS lookups over the WAN connection. (The DNS servers are obtained along with the WAN IP address assigned from the PPPoE server.)
	When Use the following DNS server address(es) is selected, you can enter custom DNS server addresses for this WAN connection into the DNS server 1 and DNS server 2 fields.

Please refer to Sections 14.3, 14.4, 14.5, and 14.6 for details about WAN Health Check, Bandwidth Allowance Monitor, Additional Public IP Settings, and Dynamic DNS Settings.

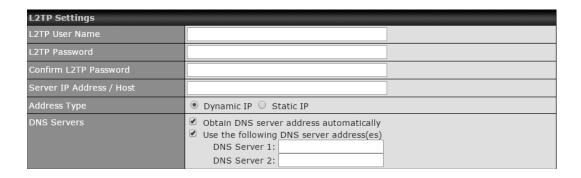
Ν	O.	te

A PPPoE connection made from a firewall does not work with drop-in mode.



14.2.4 L2TP Connection

L2TP has all the compatibility and convenience of PPTP with greater security. Combine this with IPsec for a good balance between ease of use and security.

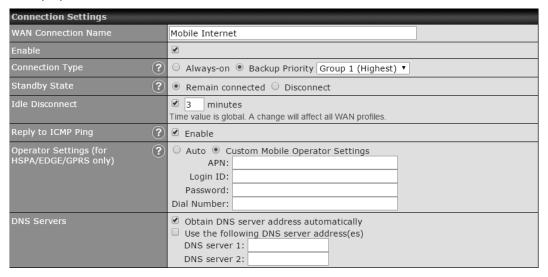


L2TP Settings		
L2TP User Name / Password	Enter the required information in these fields in order to connect via L2TP to your ISP. The parameter values are determined by and can be obtained from your ISP.	
Confirm L2TP Password	Verify your password by entering it again in this field	
Server IP Address / Host	L2TP server address is a parameter which is provided by your ISP. Note: Leave this field blank unless it is provided by your ISP.	
Address Type	Your ISP will also indicate whether the server IP address is Dynamic or Static. Please click the appropriate value.	
	Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection.	
DNS Servers	Selecting Obtain DNS server address automatically results in the DNS servers assigned by the PPPoE server to be used for outbound DNS lookups over the WAN connection. (The DNS servers are obtained along with the WAN IP address assigned from the PPPoE server.)	
	When Use the following DNS server address(es) is selected, you can enter custom DNS server addresses for this WAN connection into the DNS server 1 and DNS server 2 fields.	



14.2.5 Mobile Internet Connection

The **Mobile Internet Connection** method is suitable for USB modem mobile connections, such as 3G, WiMAX, LTE, EVDO, EDGE, and GPRS. Currently, it only applies to connections made via the Balance's USB mobile WAN port, except in the case of the Balance units that include a built-in 4G LTE modem. For a list of supported modems, please refer to Peplink Modem Support page at http://www.peplink.com/modem.



	Mobile Internet Connection Settings
WAN Connection Name	Enter a name for this WAN connection.
Enable	Click the box to enable the connection.
Connection Type	This setting specifies the utilization of the WAN connection. Always-on results in the WAN connection being used whenever it is available. If Backup is selected, the WAN connection is treated as a backup connection and is used only in the absence of an available always-on WAN. The default and recommended connection type is Always-on .
Standby State	This option allows you to choose whether to remain connected or disconnect when this WAN connection is no longer in the highest priority and has entered the standby state. When Remain connected is chosen and this WAN connection is made active, the WAN connection will be immediately available for use.
ldle Disconnect	With this option enabled, an idle connection will be disconnected after a specified period of time. This time value specified is global and will affect all WAN profiles. The mobile connection will reestablish on demand.
Reply to ICMP Ping	If this field is disabled, the WAN connection will not respond to ICMP ping requests. By default, this setting is enabled.



Operator Settings	This setting applies to 3G/LTE/EDGE/GPRS modems only. It does not apply to EVDO/EVDO Rev. A modems. Operator Settings allows you to configure the APN settings of your connection. If Auto is selected, the Peplink Balance will automatically detect the APN, configure the modem, and make a connection. You may change the APN settings by selecting Custom Mobile Operator Settings. The default and recommended Operator Settings value is Auto. The correct values can be obtained from your mobile Internet service provider.
SIM PIN (Optional)	This is an optional field which is only needed when there is SIM lock for your SIM card service.
DNS Servers	Each ISP may provide a set of DNS servers for DNS lookups. This field specifies the DNS servers to be used when a DNS lookup is routed through this connection. You can input the ISP-provided DNS server addresses into the DNS server 1 and DNS server 2 fields. If no address is entered here, this link will not be used for DNS lookups.

Please refer to **Sections 14.3**, **14.4**, **14.5**, and **14.6** for details about **WAN Health Check**, **Bandwidth Allowance Monitor**, **Additional Public IP Settings**, and **Dynamic DNS Settings**.



14.2.5.1 Modem Specific Custom Settings

The following settings may be available, depending on the modem model. The example below is for a 3G modem.

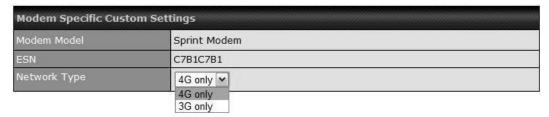
Modem Specific Custom Settings		
Modem Model	xxx Modem	
IMSI	123400005678900	
Network Type	3G preferred ▼	
GSM Frequency Band	All Bands ▼	

Modem Specific Custom Settings		
Modem Model	This field displays the manufacturer name of the connected mobile modem.	
IMSI	This field shows the IMSI number associated with the SIM inside the mobile modem.	
Network Type	This setting allows you to define your preference for using 3G and/or 2G networks. 3G networks include HSPA/UMTS. 2G networks include EDGE/GPRS. If 3G only or 2G only is chosen, only the HSPA/UMTS or EDGE/GPRS network will be used, respectively. If the chosen network is not available, no other network will be used, regardless of its availability. The modem connection will remain offline. If 3G preferred or 2G preferred is chosen, the chosen network will be used when it is available. If the chosen network is not available, the other network will be used whenever available. The default network type is 3G preferred .	
GSM Frequency Band	This setting allows you to specify which GSM frequency band will be used. GSM1900 is used in the United States, Canada, and many other countries in the Americas. GSM900 / GSM1800 / GSM2100 are used in Europe, the Middle East, Africa, Asia, Oceania, and Brazil. If All Bands is chosen, the appropriate frequency band will be used automatically. The default GSM frequency band is All Bands.	



14.2.5.2 WiMAX Settings

If a WiMAX modem is present in the system, its settings user interface can be accessed at **Network>Interfaces>WAN>Mobile Internet**. The example shown here relates to Sprint's 250U or 600U WiMAX modems.



	Modem Specific Custom Settings
Modem Model	The brand of the modem is automatically detected and appears here.
ESN	The modem's electronic serial number (ESN) is also auto-detected and appears here.
Network Type	This is to specify the network type (e.g., 3G or 4G) to be used with the modem.



14.3 WAN Health Check

To ensure traffic is routed to healthy WAN connections only, the Peplink Balance can periodically check the health of each WAN connection.

Health Check settings for each WAN connection can be independently configured via Network>Interfaces>WAN>*Connection name*>Health Check Settings.



Enable Health Check by selecting PING, DNS Lookup, or HTTP from the Health Check Method drop-down menu.

Health Check Settings This setting specifies the health check method for the WAN connection. This value can be configured as Disabled, PING, DNS Lookup, or HTTP. The default method is DNS Method **Lookup.** For mobile Internet connections, the value of **Method** can be configured as Disabled or SmartCheck. **Health Check Disabled Health Check Settings** Health Check Method Disabled When Disabled is chosen in the Method field, the WAN connection will always be considered as up. The connection will **NOT** be treated as down in the event of IP routing errors. **Health Check Method: PING** ? PING PING Hosts Host 1: Host 2: Use first two DNS servers as PING Hosts ICMP ping packets will be issued to test the connectivity with a configurable target IP address or hostname. A WAN connection is considered as up if ping responses are received from either one or both of the ping hosts. This setting specifies IP addresses or hostnames with which connectivity is to be tested via ICMP ping. If Use first two DNS servers as Ping Hosts is checked, the target ping host **PING Hosts** will be the first DNS server for the corresponding WAN connection. Reliable ping hosts with a high uptime should be considered. By default, the first two DNS servers of the WAN connection are used as the ping hosts. **Health Check Method: DNS Lookup** Health Check Method ? DNS Lookup ▼ Health Check DNS Servers Host 1: Host 2: Use first two DNS servers as Health Check DNS Servers Include public DNS servers DNS lookups will be issued to test connectivity with target DNS servers. The connection will be treated as up if DNS responses are received from one or both of the servers, regardless of whether the result was positive or negative.



This field allows you to specify two DNS hosts' IP addresses with which connectivity is to be tested via DNS Lookup.

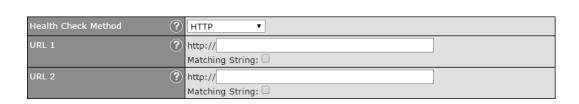
If Use first two DNS servers as Health Check DNS Servers is checked, the first two DNS servers will be the DNS lookup targets for checking a connection's health. If the box is not checked, Host 1 must be filled, while a value for Host 2 is optional.

Health Check DNS Servers

If **Include public DNS servers** is selected and no response is received from all specified DNS servers. DNS lookups will also be issued to some public DNS servers. A WAN connection will be treated as down only if there is also no response received from the public DNS servers.

Connections will be considered as up if DNS responses are received from any one of the health check DNS servers, regardless of a positive or negative result. By default, the first two DNS servers of the WAN connection are used as the health check DNS servers.

Health Check Method: HTTP



HTTP connections will be issued to test connectivity with configurable URLs and strings to match.

WAN Settings>WAN Edit>Health Check Settings>URL1

URL1

The URL will be retrieved when performing an HTTP health check. When **String to Match** is left blank, a health check will pass if the HTTP return code is between 200 and 299 (Note: HTTP redirection codes 301 or 302 are treated as failures). When String to Match is filled, a health check will pass if the HTTP return code is between 200 and 299 and if the HTTP response content contains the string.

URL 2

WAN Settings>WAN Edit>Health Check Settings>URL2

If **URL2** is also provided, a health check will pass if either one of the tests passed.



	Other Health Check Settings	
Timeout Health Check Int	[?] [5] ▼ second(s) terval [?] [5] ▼ second(s)	
Health Check Re Recovery Retries		
Timeout	This setting specifies the timeout in seconds for ping/DNS lookup requests. The default timeout is 5 seconds .	
Health Check Interval	This setting specifies the time interval in seconds between ping or DNS lookup requests. The default health check interval is 5 seconds .	
Health Check Retries	This setting specifies the number of consecutive ping/DNS lookup timeouts after which the Peplink Balance will treat the corresponding WAN connection as down. Default health retries is set to 3. Using the default Health Retries setting of 3, the corresponding WAN connection will be treated as down after three consecutive timeouts.	
Recovery Retries	This setting specifies the number of consecutive successful ping/DNS lookup responses that must be received before the Peplink Balance treats a previously down WAN connection as up again. By default, Recover Retries is set to 3 . Using the default setting, a WAN connection that is treated as down will be considered as up again upon receiving three consecutive successful ping/DNS lookup responses.	

Note

If a WAN connection goes down, all of the WAN connections not set with a Connection Type of Always-on will also be brought up until any one of higher priority WAN connections is up and found to be healthy. This design could increase overall network availability.

For example, if WAN1, WAN2, and WAN3 have connection types of Always-on, Backup Priority Group 1, and Backup Priority Group 2, respectively, when WAN1 goes down, WAN2 and WAN3 will try to connect. If WAN3 is connected first, WAN2 will still be kept connecting. If WAN2 is connected, WAN3 will disconnect or abort making connection.

Automatic Public DNS Server Check on DNS Test Failure

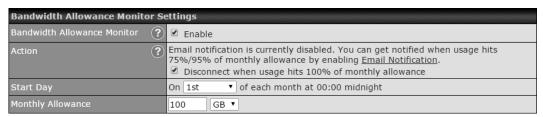
When the health check method is set to DNS Lookup and checks fail, the Balance will automatically perform DNS lookups on some public DNS servers. If the tests are successful, the WAN may not be down, but rather the target DNS server malfunctioned. You will see the following warning message on the main page:





14.4 Bandwidth Allowance Monitor

The Bandwidth Allowance Monitor helps track your network usage. Please refer to Section 28.8 to view usage statistics.



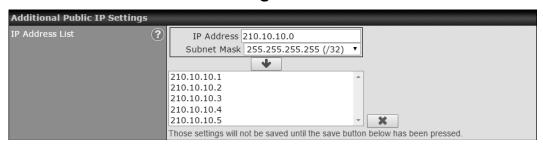
	Bandwidth Allowance Monitor
	If Email Notification is enabled, you will be notified by email when usage hits 75% and 95% of the monthly allowance.
Action	If Disconnect when usage hits 100% of monthly allowance is checked, this WAN connection will be disconnected automatically when the usage hits the monthly allowance. It will not resume connection unless this option has been turned off or the usage has been reset when a new billing cycle starts.
Start Day	This option allows you to define which day of the month each billing cycle begins.
Monthly Allowance	This field is for defining the maximum bandwidth usage allowed for the WAN connection each month.

Disclaimer

Due to different network protocol overheads and conversions, the amount of data reported by this Peplink device is not representative of actual billable data usage as metered by your network provider. Peplink disclaims any obligation or responsibility for any events arising from use of the numbers shown here.



14.5 Additional Public IP Settings



Additional Public IP Settings

IP Address List

IP Address List represents the list of fixed Internet IP addresses assigned by the ISP in the event that more than one Internet IP address is assigned to this WAN connection. Enter the fixed Internet IP addresses and the corresponding subnet mask, and then click the **Down Arrow** button to populate IP address entries to the **IP Address List**.



14.6 Dynamic DNS Settings

The Peplink Balance allows registering domain name relationships to dynamic DNS service providers. Through registration with dynamic DNS service provider(s), the default public Internet IP address of each WAN connection can be associated with a hostname. With dynamic DNS service enabled for a WAN connection, you can connect to your WAN's IP address externally even if its IP address is dynamic. You must register for an account from the listed dynamic DNS service providers before enabling this option.

If the WAN connection's IP address is a reserved private IP address (i.e., behind a NAT router), the public IP of each WAN will be automatically reported to the DNS service provider.

Either upon a change in IP addresses or every 23 days without link reconnection, the Peplink Balance will connect to the dynamic DNS service provider to update the provider's IP address records.

The settings for dynamic DNS service provider(s) and the association of hostname(s) are configured via Network>Interfaces>WAN>*Connection name*>Dynamic DNS Settings.



If your desired provider is not listed, you may check with **DNS-O-Matic**. This service supports updating 30 other dynamic DNS service providers. (Note: Peplink is not affiliated with DNS-O-Matic.)



Dynamic DNS Settings			
Service Provider	DNS-O-Matic	▼	
Username			
Password			
Confirm Password			
Update All Hosts			
Hosts / IDs			

	Dynamic DNS Settings	
Service Provider	This setting specifies the dynamic DNS service provider to be used for the WAN. Supported providers are: • changeip.com • dyndns.org • no-ip.org • tzo.com • DNS-O-Matic • Others support custom Dynamic DNS servers by entering its URL. Works with any service compatible with DynDNS API. Select Disabled to disable this feature.	
User ID / User / Email	This setting specifies the registered user name for the dynamic DNS service.	
Password / Pass / TZO Key	This setting specifies the password for the dynamic DNS service.	
Update All Hosts	Check this box to automatically update all hosts.	
Hosts / Domain	This setting specifies a list of hostnames or domains to be associated with the public Internet IP address of the WAN connection.	

Important Note

In order to use dynamic DNS services, appropriate hostname registration(s), as well as a valid account with a supported dynamic DNS service provider, are required.

A dynamic DNS update is performed whenever a WAN's IP address is changed, such as when an IP is changed after a DHCP IP refresh or reconnection.

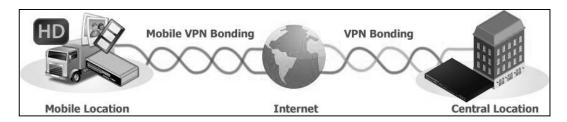
Due to dynamic DNS service providers' policies, a dynamic DNS host expires automatically when the host record has not been not updated for a long time. Therefore, the Peplink Balance performs an update every 23 days, even if a WAN's IP address did not change.

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PepVPN with SpeedFusion™ Bandwidth Bonding 15



Peplink Balance SpeedFusion[™] Bandwidth Bonding is our patented technology that enables our SD-WAN routers to bond multiple Internet connections to increase site-tosite bandwidth and reliability. SpeedFusion securely connects one or more branch offices to your company's main headquarters or to other branches. The data, voice, and video communications between these locations are kept confidential across the public Internet.

The SpeedFusion[™] of the Peplink Balance is specifically designed for multi-WAN environments. With SpeedFusion, in case of failures and network congestion at one or more WANs, other WANs can be used to continue carrying the network traffic. The Peplink Balance can bond all WAN connections' bandwidth for routing SpeedFusion™ traffic. Unless all the WAN connections of one site are down, the Peplink Balance can keep the VPN up and running. Bandwidth bonding is enabled by default.

15.1 SpeedFusion™ Settings

Some Peplink Balance models support making multiple SpeedFusion™ connections with a remote Peplink Balance, MediaFast, or Pepwave MAX mobile router. Different models of our SD-WAN routers have different numbers of site-to-site connections allowed. End-users who need to have more site-to-site connections can purchase a SpeedFusion license to increase the number of site-to-site connections allowed.

A Peplink Balance that supports multiple VPN connections can act as a central hub which connects branch offices. For example, if Branch Office A and Branch Office B make VPN connections to Headquarters C, both branch office LAN subnets and the subnets behind them (i.e., static routes) will also be advertised to Headquarters C and the other branches. So Branch Office A will be able to access Branch Office B via Headquarters C in this case.

The local LAN subnet and subnets behind the LAN (defined under **Static Route** on the LAN settings page) will be advertised to the VPN. All VPN members (branch offices and headquarters) will be able to route to local subnets.

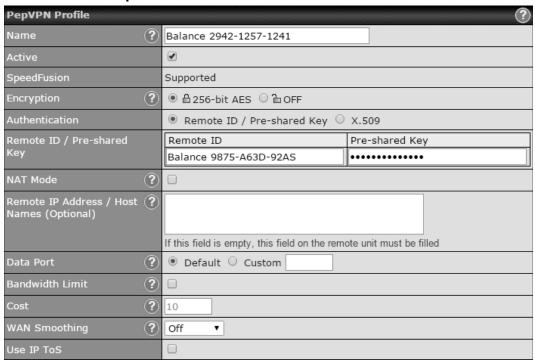
Note that all LAN subnets and the subnets behind them must be unique. Otherwise, VPN members will not be able to access each other.



All data can be routed over the VPN with 256-bit AES encryption standard. To configure this, navigate to **Network>Interfaces>SpeedFusion**.

PepVPN with SpeedFusion InControl management enabled. Settings can now be configured on InControl. Remote Address(es) Remote ID △ FL Office Balance_20D3 × △ NY Office Balance_FBDB × **New Profile** Send All Traffic To No PepVPN profile selected PepVPN Local ID B @ Balance_01AA PepVPN Settings Link Failure Detection Time Recommended (Approx. 15 secs) Fast (Approx. 6 secs) Faster (Approx. 2 secs) Extreme (Under 1 sec) Shorter detection time incurs more health checks and higher bandwidth overhead Save

To configure a new SpeedFusion profile, navigate to Network>Interfaces>SpeedFusion>New Profile.





A list of defined SpeedFusion connection profiles and a **Link Failure Detection Time** option will be shown. Click the **New Profile** button to create a new VPN connection profile for making a VPN connection to a remote Peplink Balance via the available WAN connections. Each profile is for making a VPN connection with one remote Peplink Balance.

	PepVPN Profile Settings
Name	This field is for specifying a name to represent this profile. The name can be any combination of alphanumeric characters (0-9, A-Z, a-z), underscores (_), dashes (-), and/or non-leading/trailing spaces ().
	Click the local icon next to the PepVPN Profile title bar to use the IP ToS field of your data packet on PepVPN WAN traffic.
Active	When this box is checked, this VPN connection profile will be enabled. Otherwise, it will be disabled.
Encryption	By default, VPN traffic is encrypted with 256-bit AES . If Off is selected on both sides of a VPN connection, no encryption will be applied.
Authentication	Select from By Remote ID Only , Preshared Key , or X.509 to specify the method the Peplink Balance will use to authenticate peers. When selecting By Remote ID Only , be sure to enter a unique peer ID number in the Remote ID field.
Remote ID / Pre-shared Key	This optional field becomes available when Remote ID / Pre-shared Key is selected as the Peplink Balance's VPN Authentication method, as explained above. Pre-shared Key defines the pre-shared key used for this particular VPN connection. The VPN connection's session key will be further protected by the pre-shared key. The connection will be up only if the pre-shared keys on each side match. When the peer is running firmware 5.0+, this setting will be ignored.
	Enter Remote IDs either by typing out each Remote ID and Pre-shared Key, or by pasting a CSV. If you wish to paste a CSV, click the icon next to the "Remote ID / Preshared Key" setting.
Remote ID/Remote Certificate	These optional fields become available when X.509 is selected as the Peplink Balance's VPN authentication method, as explained above. To authenticate VPN connections using X.509 certificates, copy and paste certificate details into these fields. To get more information on a listed X.509 certificate, click the Show Details link below the field.
Allow Shared Remote ID	When this option is enabled, the router will allow multiple peers to run using the same remote ID.
NAT Mode	Check this box to allow the local DHCP server to assign an IP address to the remote peer. When NAT Mode is enabled, all remote traffic over the VPN will be tagged with the assigned IP address using network address translation.
Remote IP Address / Host Names (Optional)	If NAT Mode is not enabled, you can enter a remote peer's WAN IP address or hostname(s) here. If the remote uses more than one address, enter only one of them here. Multiple hostnames are allowed and can be separated by a space character or carriage return. Dynamic-DNS host names are also accepted.

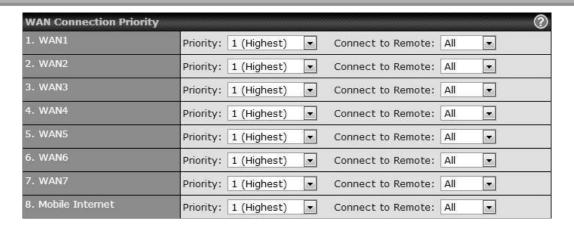


	This field is optional. With this field filled, the Peplink Balance will initiate connection to each of the remote IP addresses until it succeeds in making a connection. If the field is empty, the Peplink Balance will wait for connection from the remote peer. Therefore, at least one of the two VPN peers must specify this value. Otherwise, VPN connections cannot be established. Click the connection to customize the handshake port (TCP)
Data Port	This field is used to specify a UDP port number for transporting outgoing VPN data. If Default is selected, UDP port 4500 will be used. Port 32015 will be used if the remote unit uses Firmware prior to version 5.4 or if port 4500 is unavailable. If Custom is selected, enter an outgoing port number from 1 to 65535.
Bandwidth Limit	Define maximum download and upload speed to each individual peer. This functionality requires the peer to use PepVPN version 4.0.0 or above.
Cost	Define path cost for this profile. OSPF will determine the best route through the network using the assigned cost. Default: 10
	While using PepVPN, utilize multiple WAN links to reduce the impact of packet loss and get the lowest possible latency at the expense of extra bandwidth consumption. This is suitable for streaming applications where the average bitrate requirement is much lower than the WAN's available bandwidth.
WAN	Off - Disable WAN Smoothing.
Smoothing ^A	Normal - The total bandwidth consumption will be at most 2x of the original data traffic.
	Medium - The total bandwidth consumption will be at most 3x of the original data traffic.
	High - The total bandwidth consumption depends on the number of connected active tunnels.

 $^{^{\}rm A}$ - Advanced feature, please click the $\boxed{0}$ button on the top right-hand corner to activate.

To enable Layer 2 Bridging between PepVPN profiles, navigate to **Network>LAN>*LAN Profile Name*** and refer to instructions in section 0.





WAN Connection Priority

WAN Connection **Priority**

These settings specify the priority of the WAN connections to be used in making VPN bonding connections. A WAN connection will never be used when OFF is selected. Only available WAN connections with the highest priority will be utilized.

To allow connection mapping to remote WANs, click the question mark icon found at the top right of this section, and then click the displayed link to reveal the Connect to Remote drop-down menu.



Send All Traffic To

This feature allows you to redirect all traffic to a specified PepVPN connection. Click the button to select your connection and the following menu will appear:



You could also specify a DNS server to resolve incoming DNS requests. Click the checkbox next to Backup Site to designate a backup SpeedFusion profile that will take over, should the main PepVPN connection fail.



PepVPN Local ID

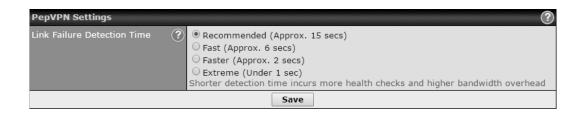
This feature allows you to change the local ID of a PepVPN connection. Click the button to select your



connection and the following menu will appear:



After updating the local ID, click **Save** to store your changes.



Link Failure Detection

The bonded VPN can detect routing failures on the path between two sites over each WAN connection. Failed WAN connections will not be used to route VPN traffic. Health check packets are sent to the remote unit to detect any failure. The more frequently checks are sent, the shorter the detection time, although more bandwidth will be consumed.

When **Recommended** (default) is selected, a health check packet is sent every five seconds, and the expected detection time is 15 seconds.

Link Failure Detection Time

When Fast is selected, a health check packet is sent every three seconds, and the expected detection time is six seconds.

When Faster is selected, a health check packet is sent every second, and the expected detection time is two seconds.

When **Extreme** is selected, a health check packet is sent every 0.1 second, and the expected detection time is less than one second.

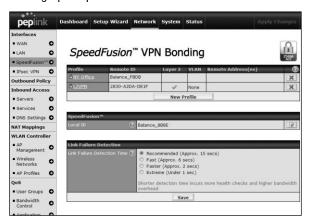
Important Note

Peplink proprietary SpeedFusion™ uses TCP port 32015 and UDP port 4500 for establishing VPN connections. If you have a firewall in front of your Peplink Balance devices, you will need to add firewall rules for these ports and protocols to allow inbound and outbound traffic to pass through the firewall.

Tip



Watch a video walkthrough of setting up a SpeedFusion™ VPN on our YouTube Channel!



http://youtu.be/xNaq13FWu_g



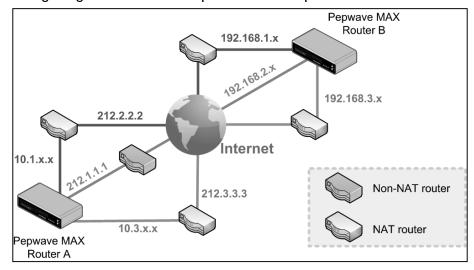
15.2 The Peplink Balance Behind a NAT Router

The Peplink Balance supports establishing SpeedFusion[™] over WAN connections which are behind a NAT (network address translation) router.

To enable a WAN connection behind a NAT router to accept VPN connections, you can configure the NAT router in front of the WAN connection to inbound port-forward TCP port 32015 to the Peplink Balance.

If one or more WAN connections on Unit A can accept VPN connections (by means of port forwarding or not), while none of the WAN connections on the peer Unit B can do so, you should enter all of Unit A's public IP addresses or hostnames into Unit B's **Remote IP Addresses / Host Names** field. Leave the field in Unit A blank. With this setting, a SpeedFusionTM connection can be set up and all WAN connections on both sides will be utilized.

See the following diagram for an example of this setup in use:



One of the WANs connected to Balance A is non-NAT'd (212.1.1.1). The rest of the WANs connected to Balance A and all WANs connected to Balance B are NAT'd. In this case, the **Peer IP Addresses / Host Names** field for Balance B should be filled with all of Balance A's hostnames or public IP addresses (i.e., 212.1.1.1, 212.2.2.2, and 212.3.3.3), and the field in Balance A can be left blank. The two NAT routers on WAN1 and WAN3 connected to Balance A should inbound port-forward TCP port 32015 to Balance A so that all WANs will be utilized in establishing the VPN.

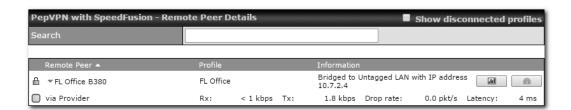


15.3 SpeedFusion™ Status

SpeedFusionTM status is shown in the **Dashboard**. The connection status of each connection profile is shown as below.



After clicking the **Status** button at the top right corner of the SpeedFusionTM table, you will be forwarded to **Status>SpeedFusion**TM, where you can view subnet and WAN connection information for each VPN peer. Please refer to **Section 28.6** for details.



IP Subnets Must Be Unique Among VPN Peers

The entire interconnected SpeedFusionTM network is a single non-NAT IP network. Avoid duplicating subnets in your sites to prevent connectivity problems when accessing those subnets.



16 IPsec VPN

Peplink Balance IPsec VPN functionality securely connects one or more branch offices to your company's main headquarters or to other branches. Data, voice, and video communications between these locations are kept safe and confidential across the public Internet.

IPsec VPN on the Peplink Balance is specially designed for multi-WAN environments. For instance, if a user sets up multiple IPsec profiles for his multi-WAN environment and WAN1 is connected and healthy, IPsec traffic will go through this link. However, should unforeseen problems (e.g.,unplugged cables or ISP problems) cause WAN1 to go down, our IPsec implementation will make use of WAN2 and WAN3 for failover.

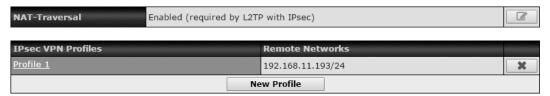
16.1 IPsec VPN Settings

All Peplink products can make multiple IPsec VPN connections with Peplink routers, as well as Cisco and Juniper routers.

Note that all LAN subnets and the subnets behind them must be unique. Otherwise, VPN members will not be able to access each other.

All data can be routed over the VPN with a selection of encryption standards, such as 3DES, AES-128, and AES-256.

To configure, navigate to **Network>Interfaces>IPsec VPN**.



A **NAT-Traversal** option and list of defined **IPsec VPN** profiles will be shown.

NAT-Traversal should be enabled if your system is behind a NAT router.

Click the **New Profile** button to create new IPsec VPN profiles that make VPN connections to remote Peplink Balance, Cisco, or Juniper Routers via available WAN connections. To edit any of the profiles, click on its associated connection name in the leftmost column.



IPsec VPN Profile Profile 1 **(?**) • ✓ WAN 2 Remote Gateway IP Address / Host Name (?) 12.12.12.12 Propose the following networks to remote gateway: Local Networks ? ☐ 172.16.1.1/24 □ 172.16.2.1/24 172.16.3.1/24 ☑ 10.10.0.1/32 ☑ 192.168.10.0/24 ☑ 192.168.11.0/24 Apply the following NAT policies: ☑ 172.16.2.0/24 10.10.0.1/32 ☑ 172.16.3.11/32 **1**92.168.11.101/32 ☑ 172.16.3.21/32 **1**92.168.11.201/32 NAT Network ☐ Local Network Remote Networks Network Subnet Mask 192.167.11.193 255.255.255.0 (/24) Authentication Preshared Key X.509 Certificate Mode Main Mode (All WANs need to have Static IP) Aggressive Mode Force UDP Encapsulation Preshared Key Hide Characters Local ID (?) (?) Remote ID Phase 1 (IKE) Proposal 1 AES-256 & SHA1 Phase 1 DH Group ✓ Group 2: MODP 1024 ☐ Group 5: MODP 1536 3600 seconds Default Phase 2 (ESP) Proposal 1 AES-256 & SHA1 2 -----• None Phase 2 PFS Group Group 2: MODP 1024 Group 5: MODP 1536 Phase 2 SA Lifetime 28800 seconds Default



	IPsec VPN Settings
Name	This field is for specifying a local name to represent this connection profile.
Active	When this box is checked, this IPsec VPN connection profile will be enabled. Otherwise, it will be disabled.
Connect Upon Disconnection of	Check this box and select a WAN to connect to this VPN automatically when the specified WAN is disconnected. To activate this function, click the button next to the "Active" option.
Remote Gateway IP Address / Host Name	Enter the remote peer's public IP address. For Aggressive Mode , this is optional.
	Enter the local LAN subnets here. If you have defined static routes, they will be shown here.
	Using NAT, you can map a specific local network / IP address to another, and the packets received by remote gateway will appear to be coming from the mapped network / IP address. This allow you to establish IPsec connection to a remote site that has one or more subnets overlapped with local site.
Local Networks	Two types of NAT policies can be defined: One-to-One NAT policy: if the defined subnet in Local Network and NAT Network has the same size, for example, policy "192.168.50.0/24 > 172.16.1.0/24" will translate the local IP address 192.168.50.10 to 172.16.1.10 and 192.168.50.20 to 172.16.1.20. This is a bidirectional mapping which means clients in remote site can initiate connection to the local clients using the mapped address too.
	Many-to-One NAT policy : if the defined NAT Network on the right hand side is an IP address (or having a network prefix /32), for example, policy "192.168.1.0/24 > 172.168.50.1/32" will translate all clients in 192.168.1.0/24 network to 172.168.50.1. This is a unidirectional mapping which means clients in remote site will not be able to initiate connection to the local clients.
Remote Networks	Enter the LAN and subnets that are located at the remote site here.
Authentication	To access your VPN, clients will need to authenticate by your choice of methods. Choose between the Preshared Key and X.509 Certificate methods of authentication.
Mode	Choose Main Mode if both IPsec peers use static IP addresses. Choose Aggressive Mode if one of the IPsec peers uses dynamic IP addresses.
Force UDP Encapsulation	For forced UDP encapsulation regardless of NAT-traversal, tick this checkbox.
Pre-shared	This defines the peer authentication pre-shared key used to authenticate this VPN



Key	connection. The connection will be up only if the pre-shared keys on each side match.
Remote Certificate (pem encoded)	Available only when X.509 Certificate is chosen as the Authentication method, this field allows you to paste a valid X.509 certificate.
Local ID	In Main Mode , this field can be left blank. In Aggressive Mode , if Remote Gateway IP Address is filled on this end and the peer end, this field can be left blank. Otherwise, this field is typically a U-FQDN.
Remote ID	In Main Mode , this field can be left blank. In Aggressive Mode , if Remote Gateway IP Address is filled on this end and the peer end, this field can be left blank. Otherwise, this field is typically a U-FQDN.
Phase 1 (IKE) Proposal	In Main Mode , this allows setting up to six encryption standards, in descending order of priority, to be used in initial connection key negotiations. In Aggressive Mode , only one selection is permitted.
Phase 1 DH Group	This is the Diffie-Hellman group used within IKE. This allows two parties to establish a shared secret over an insecure communications channel. The larger the group number, the higher the security. Group 2: 1024-bit is the default value. Group 5: 1536-bit is the alternative option.
Phase 1 SA Lifetime	This setting specifies the lifetime limit of this Phase 1 Security Association. By default, it is set at 3600 seconds.
Phase 2 (ESP) Proposal	In Main Mode , this allows setting up to six encryption standards, in descending order of priority, to be used for the IP data that is being transferred. In Aggressive Mode , only one selection is permitted.
Phase 2 PFS Group	Perfect forward secrecy (PFS) ensures that if a key was compromised, the attacker will be able to access only the data protected by that key. None - Do not request for PFS when initiating connection. However, since there is no valid reason to refuse PFS, the system will allow the connection to use PFS if requested by the remote peer. This is the default value. Group 2: 1024-bit Diffie-Hellman group. The larger the group number, the higher the security. Group 5: 1536-bit is the third option.
Phase 2 SA Lifetime	This setting specifies the lifetime limit of this Phase 2 Security Association. By default, it is set at 28800 seconds.

WAN Connection Priority		
Priority	WAN Selection	
1	WAN 1 ▼	
2		

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WAN Connection Priority

This feature enables you to prioritize the WAN connections used by this VPN profile.

16.2 IPsec Status

IPsec Status shows the current connection status of each connection profile and is displayed at **Status>Interfaces>IPsec VPN**.



17 Outbound Policy Management

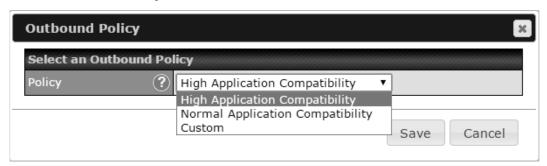
The Peplink Balance can flexibly manage and load balance outbound traffic among WAN connections.

Important Note Outbound policy is applied only when more than one WAN connection is active.

The settings for managing and load balancing outbound traffic are located at **Network>Outbound Policy**.



Outbound policies for managing and load balancing outbound traffic are located at **Network>Outbound Policy>** .





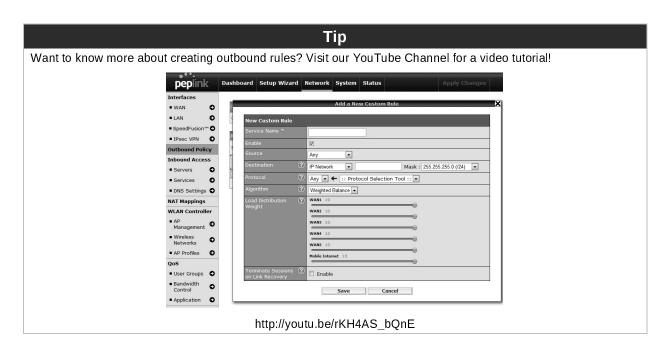
17.1 Outbound Policy

There are three main selections for the outbound traffic policy:

- High Application Compatibility
- Normal Application Compatibility
- Custom

	Outbound Policy Settings
High Application Compatibility	Outbound traffic from a source LAN device is routed through the same WAN connection regardless of the destination Internet IP address and protocol. This option provides the highest application compatibility.
Normal Application Compatibility	Outbound traffic from a source LAN device to the same destination Internet IP address will be routed through the same WAN connection persistently, regardless of protocol. This option provides high compatibility to most applications, and users still benefit from WAN link load balancing when multiple Internet servers are accessed.
Custom	Outbound traffic behavior can be managed by defining rules in a custom rule table. A default rule can be defined for connections that cannot be matched with any of the rules.

The default policy is Normal Application Compatibility.



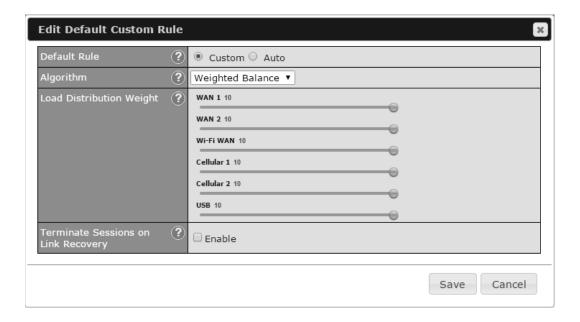


17.2 Custom Rules for Outbound Policy

Click in the **Outbound Policy** form. Choose **Custom** and press the **Save** button. The following screen will then be displayed:



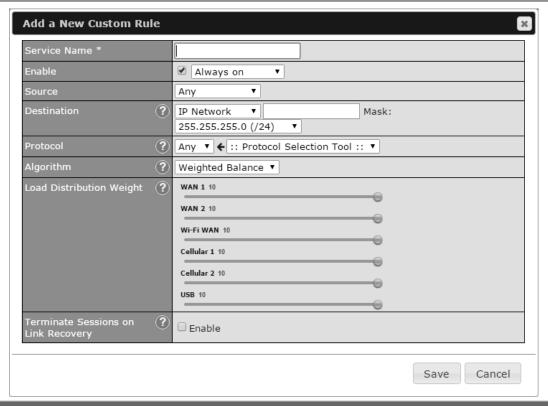
The bottom-most rule is **Default**. Edit this rule to change the device's default manner of controlling outbound traffic for all connections that do not match any of the rules above it. Under the **Service** heading, **Default** to change these settings. To rearrange the priority of outbound rules, drag and drop them into the desired sequence.



By default, **Auto** is selected for as the **Default Rule**. You can select **Custom** to change the algorithm to be used. Please refer to the upcoming sections for the details on the available algorithms.

To create a custom rule, click **Add Rule** at the bottom of the table. The following window will be displayed:

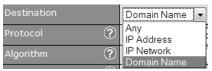




	New Custom Rule Settings
Service Name	This setting specifies the name of the outbound traffic rule.
Enable	This setting specifies whether the outbound traffic rule takes effect. When Enable is checked, the rule takes effect: traffic is matched and actions are taken by the Peplink Balance based on the other parameters of the rule. When Enable is unchecked, the rule does not take effect: the Peplink Balance disregards the other parameters of the rule. Click the drop-down menu next to the checkbox to apply a time schedule to this custom rule.
Source	This setting specifies the source IP address, IP network, or MAC address for traffic that matches the rule.



This setting specifies the destination IP address, IP network, or domain name for traffic that matches the rule.



Destination

If **Domain Name** is chosen and a domain name, such as foobar.com, is entered, any outgoing accesses to foobar.com and *.foobar.com will match this criterion. You may enter a wildcard (.*) at the end of a domain name to match any host with a name having the domain name in the middle. If you enter foobar.*, for example, www.foobar.com, www.foobar.co.jp, or foobar.co.uk will also match. Placing wildcards in any other position is not supported.

NOTE: if a server has one Internet IP address and multiple server names, and if one of the names is defined here, accesses to any one of the server names will also match this rule.

Protocol and Port

This setting specifies the IP protocol and port of traffic that matches this rule. You may select common protocols from the **Protocol Selection Tool** drop-down menu.

This setting specifies the behavior of the Peplink Balance for the custom rule. One of the following values can be selected:

- Weighted Balance
- Persistence
- **Algorithm**
- Enforced
- Priority
- Overflow
- Least Used
- Lowest Latency

The upcoming sections detail the listed algorithms.

Terminate Sessions on Link Recovery

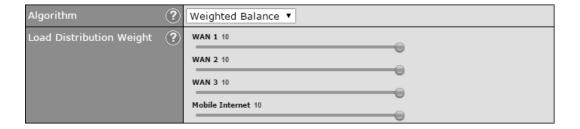
This setting specifies whether to terminate existing IP sessions on a less preferred WAN connection in the event that a more preferred WAN connection is recovered. This setting is applicable to the Weighted, Persistence, and Priority algorithms.

By default, this setting is disabled. In this case, existing IP sessions will not be terminated or affected when any other WAN connection is recovered. When this setting is enabled, existing IP sessions may be terminated when another WAN connection is recovered, such that only the preferred healthy WAN connection(s) is used at any point in time.

17.2.1 Algorithm: Weighted Balance

This setting specifies the ratio of WAN connection usage to be applied on the specified IP protocol andport. This setting is applicable only when Algorithm is set to Weighted Balance.





The amount of matching traffic that is distributed to a WAN connection is proportional to the weight of the WAN connection relative to the total weight. Use the sliders to change each WAN's weight.

For example, with the following weight settings on a Peplink Balance 310:

WAN1: 10WAN2: 10WAN3: 5

Total weight is 25 = (10 + 10 + 5)

Matching traffic distributed to WAN1 is $40\% = (10 / 25) \times 100\%$. Matching traffic distributed to WAN2 is $40\% = (10 / 25) \times 100\%$. Matching traffic distributed to WAN3 is $20\% = (5 / 25) \times 100\%$.

17.2.2 Algorithm: Persistence

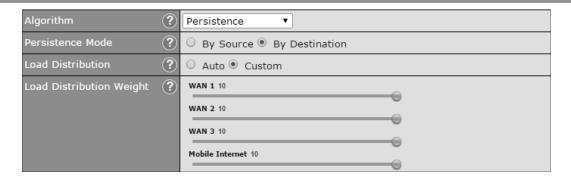
The configuration of persistent services is the solution to the few situations where link load distribution for Internet services is undesirable. For example, for security reasons, many e-banking and other secure websites terminate the session when the client computer's Internet IP address changes mid-session.

In general, different Internet IP addresses represent different computers. The security concern is that an IP address change during a session may be the result of an unauthorized intrusion attempt. Therefore, to prevent damages from the potential intrusion, the session is terminated upon the detection of an IP address change.

The Peplink Balance can be configured to distribute data traffic across multiple WAN connections. Also, the Internet IP depends on the WAN connections over which communication actually takes place. As a result, a LAN client computer behind the Peplink Balance may communicate using multiple Internet IP addresses. For example, a LAN client computer behind a Peplink Balance with three WAN connections may communicate on the Internet using three different IP addresses.

With the persistence feature of Peplink Balance, rules can be configured to enable client computers to persistently utilize the same WAN connections for e-banking and other secure websites. As a result, a client computer will communicate using one IP address, eliminating the issues mentioned above.





There are two persistent modes: **By Source** and **By Destination**.

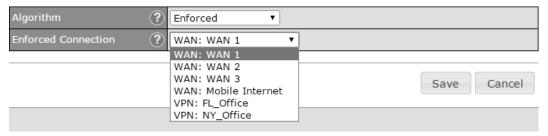
By Source:	The same WAN connection will be used for traffic matching the rule and originating from the same machine, regardless of its destination. This option will provide the highest level of application compatibility.
By Destination:	The same WAN connection will be used for traffic matching the rule, originating from the same machine, and going to the same destination. This option can better distribute loads to WAN connections when there are only a few client machines.

The default mode is **By Source**.

When there are multiple client requests, they can be distributed (persistently) to WAN connections with a weight. If you choose **Auto** in **Load Distribution**, the weights will be automatically adjusted according to each WAN's **Download Bandwidth**, which is specified in the WAN settings page (see **Section 14, Configuring the WAN Interface(s)**). If you choose **Custom**, you can customize the weight of each WAN manually using the provided sliders.

17.2.3 Algorithm: Enforced

This setting specifies the WAN connection usage to be applied on the specified IP protocol and port. This setting is applicable only when **Algorithm** is set to **Enforced**.



Matching traffic will be routed through the specified WAN connection, regardless of the health check status of the WAN connection.

Starting from Firmware 5.2, outbound traffic can be enforced to go through a specified SpeedFusionTM connection.

17.2.4 Algorithm: Priority

This setting specifies the priority of the WAN connections used to route the specified