

| IPsec VPN Settings | |
|--|--|
| Name | This field is for specifying a local name to represent this connection profile. |
| Active | When this box is checked, this IPsec VPN connection profile will be enabled. Otherwise, it will be disabled. |
| Connect Upon Disconnection of | Check this box and select a WAN to connect to this VPN automatically when the specified WAN is disconnected. |
| Remote Gateway IP Address / Host Name | Enter the remote peer's public IP address. For Aggressive Mode , this is optional. |
| Local Networks | Enter the local LAN subnets here. If you have defined static routes, they will be shown here. |
| Remote Networks | Enter the LAN and subnets that are located at the remote site here. |

| Authentication | To access your VPN, clients will need to authenticate by your choice of methods. Choose between the Preshared Key and X.509 Certificate methods of authentication. |
|---|--|
| Mode | Choose Main Mode if both IPsec peers use static IP addresses. Choose Aggressive Mode if one of the IPsec peers uses dynamic IP addresses. |
| Force UDP Encapsulation | For forced UDP encapsulation regardless of NAT-traversal, tick this checkbox. |
| Pre-shared Key | This defines the peer authentication pre-shared key used to authenticate this VPN connection. The connection will be up only if the pre-shared keys on each side match. |
| Remote Certificate (pem encoded) | Available only when X.509 Certificate is chosen as the Authentication method, this field allows you to paste a valid X.509 certificate. |
| Local ID | In Main Mode , this field can be left blank. In Aggressive Mode , if Remote Gateway IP Address is filled on this end and the peer end, this field can be left blank. Otherwise, this field is typically a U-FQDN. |
| Remote ID | In Main Mode , this field can be left blank. In Aggressive Mode , if Remote Gateway IP Address is filled on this end and the peer end, this field can be left blank. Otherwise, this field is typically a U-FQDN. |
| Phase 1 (IKE) Proposal | In Main Mode , this allows setting up to six encryption standards, in descending order of priority, to be used in initial connection key negotiations. In Aggressive Mode , only one selection is permitted. |
| Phase 1 DH Group | This is the Diffie-Hellman group used within IKE. This allows two parties to establish a shared secret over an insecure communications channel. The larger the group number, the higher the security. Group 2: 1024-bit is the default value. Group 5: 1536-bit is the alternative option. |
| Phase 1 SA Lifetime | This setting specifies the lifetime limit of this Phase 1 Security Association. By default, it is set at 3600 seconds. |
| Phase 2 (ESP) Proposal | In Main Mode , this allows setting up to six encryption standards, in descending order of priority, to be used for the IP data that is being transferred. In Aggressive Mode , only one selection is permitted. |
| Phase 2 PFS Group | Perfect forward secrecy (PFS) ensures that if a key was compromised, the attacker will be able to access only the data protected by that key. None - Do not request for PFS when initiating connection. However, since there is no valid reason to refuse PFS, the system will allow the connection to use PFS if requested by the remote peer. This is the default value. Group 2: 1024-bit Diffie-Hellman group. The larger the group number, the higher the security. Group 5: 1536-bit is the third option. |
| Phase 2 SA Lifetime | This setting specifies the lifetime limit of this Phase 2 Security Association. By default, it is set at 28800 seconds. |



WAN Connection Priority

 $\textbf{WAN Connection} \quad \text{Select the appropriate WAN connection from the drop-down menu.}$

14 Outbound Policy Management

Pepwave routers can flexibly manage and load balance outbound traffic among WAN connections.

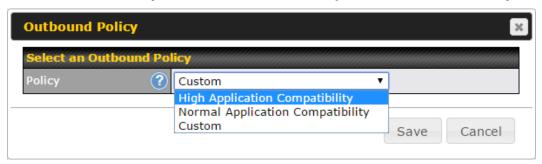
Important Note Outbound policy is applied only when more than one WAN connection is active.

The settings for managing and load balancing outbound traffic are located at **Advanced>Outbound Policy** or **Advanced>PepVPN**, depending on the model.



14.1 Outbound Policy

Outbound policies for managing and load balancing outbound traffic are located at **Network>Outbound Policy>** or **Advanced>PepVPN>Outbound Policy**.



There are three main selections for the outbound traffic policy:

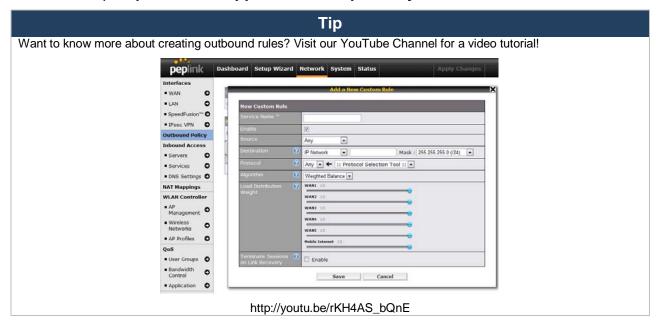
- High Application Compatibility
- Normal Application Compatibility
- Custom

Note that some Pepwave routers provide only the **Send All Traffic To** setting here. See **Section 12.1** for details.

| | Outbound Policy Settings |
|------|--|
| High | Outbound traffic from a source LAN device is routed through the same WAN connection regardless of the destination Internet IP address and protocol. This option provides the |

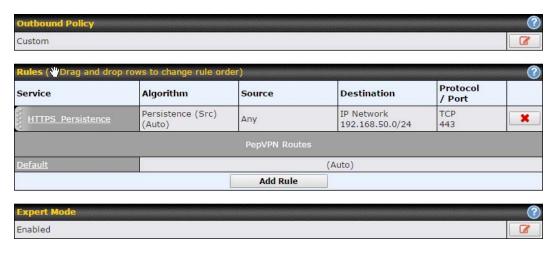
| Application Compatibility | highest application compatibility. |
|--|--|
| Normal Application Compatibility | Outbound traffic from a source LAN device to the same destination Internet IP address will be routed through the same WAN connection persistently, regardless of protocol. This option provides high compatibility to most applications, and users still benefit from WAN link load balancing when multiple Internet servers are accessed. |
| Custom | Outbound traffic behavior can be managed by defining rules in a custom rule table. A default rule can be defined for connections that cannot be matched with any of the rules. |

The default policy is **Normal Application Compatibility**.



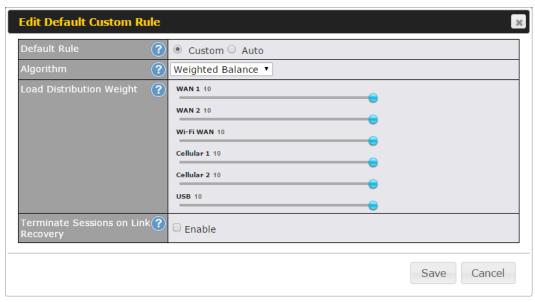
14.2 Custom Rules for Outbound Policy

Click in the **Outbound Policy** form. Choose **Custom** and press the **Save** button.



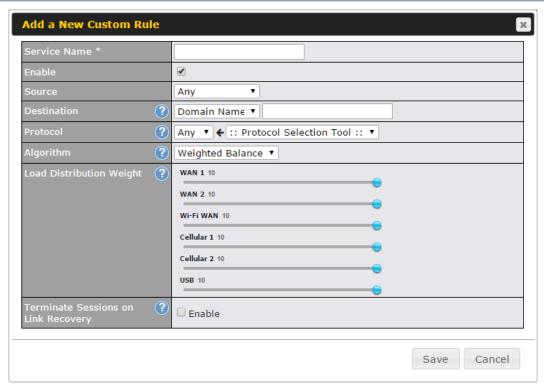
The bottom-most rule is **Default**. Edit this rule to change the device's default manner of controlling outbound traffic for all connections that do not match any of the rules above it. Under the **Service** heading, click **Default** to change these settings.

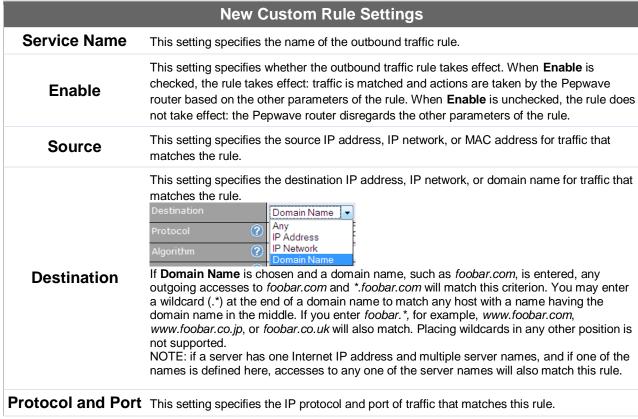
To rearrange the priority of outbound rules, drag and drop them into the desired sequence.



By default, **Auto** is selected as the **Default Rule**. You can select **Custom** to change the algorithm to be used. Please refer to the upcoming sections for the details on the available algorithms.

To create a custom rule, click **Add Rule** at the bottom of the table. Note that some Pepwave routers display this button at **Advanced>PepVPN>PepVPN Outbound Custom Rules**.





This setting specifies the behavior of the Pepwave router for the custom rule. One of the following values can be selected (note that some Pepwave routers provide only some of these options):

- Weighted Balance
- Persistence
- Enforced
- Priority
- Overflow
- Least Used
- Lowest Latency

The upcoming sections detail the listed algorithms.

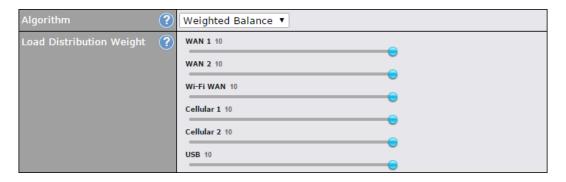
Terminate Sessions on Link Recovery

Algorithm

This setting specifies whether to terminate existing IP sessions on a less preferred WAN connection in the event that a more preferred WAN connection is recovered. This setting is applicable to the **Weighted**, **Persistence**, and **Priority** algorithms. By default, this setting is disabled. In this case, existing IP sessions will not be terminated or affected when any other WAN connection is recovered. When this setting is enabled, existing IP sessions may be terminated when another WAN connection is recovered, such that only the preferred healthy WAN connection(s) is used at any point in time.

14.2.1 Algorithm: Weighted Balance

This setting specifies the ratio of WAN connection usage to be applied on the specified IP protocol and port. This setting is applicable only when **Algorithm** is set to **Weighted Balance**.



The amount of matching traffic that is distributed to a WAN connection is proportional to the weight of the WAN connection relative to the total weight. Use the sliders to change each WAN's weight.

For example, with the following weight settings:

• Ethernet WAN1: 10

Ethernet WAN2: 10

Wi-Fi WAN: 10

Cellular 1: 10

Cellular 2: 10

USB: 10

Total weight is 60 = (10 + 10 + 10 + 10 + 10 + 10).

Matching traffic distributed to Ethernet WAN1 is $16.7\% = (10 / 60 \times 100\%)$.

Matching traffic distributed to Ethernet WAN2 is $16.7\% = (10 / 60) \times 100\%$.

Matching traffic distributed to Wi-Fi WAN is $16.7\% = (10 / 60) \times 100\%$.

Matching traffic distributed to Cellular 1 is $16.7\% = (10 / 60) \times 100\%$.

Matching traffic distributed to Cellular 2 is $16.7\% = (10 / 60) \times 100\%$.

Matching traffic distributed to USB is $16.7\% = (10 / 60) \times 100\%$.

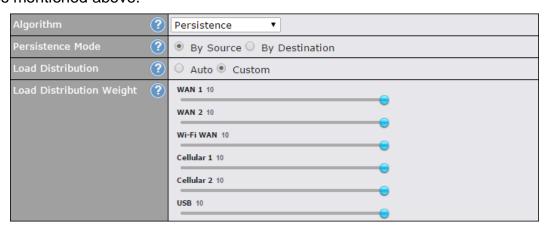
14.2.2 Algorithm: Persistence

The configuration of persistent services is the solution to the few situations where link load distribution for Internet services is undesirable. For example, for security reasons, many e-banking and other secure websites terminate the session when the client computer's Internet IP address changes mid-session.

In general, different Internet IP addresses represent different computers. The security concern is that an IP address change during a session may be the result of an unauthorized intrusion attempt. Therefore, to prevent damages from the potential intrusion, the session is terminated upon the detection of an IP address change.

Pepwave routers can be configured to distribute data traffic across multiple WAN connections. Also, the Internet IP depends on the WAN connections over which communication actually takes place. As a result, a LAN client computer behind the Pepwave router may communicate using multiple Internet IP addresses. For example, a LAN client computer behind a Pepwave router with three WAN connections may communicate on the Internet using three different IP addresses.

With the persistence feature, rules can be configured to enable client computers to persistently utilize the same WAN connections for e-banking and other secure websites. As a result, a client computer will communicate using one IP address, eliminating the issues mentioned above.



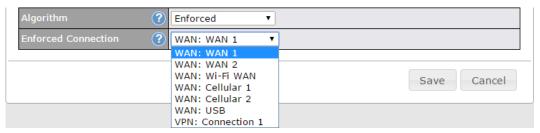
There are two persistent modes: **By Source** and **By Destination**.

| By Source: | The same WAN connection will be used for traffic matching the rule and originating from the same machine, regardless of its destination. This option will provide the highest level of application compatibility. |
|-----------------|---|
| By Destination: | The same WAN connection will be used for traffic matching the rule, originating from the same machine, and going to the same destination. This option can better distribute loads to WAN connections when there are only a few client machines. |

The default mode is **By Source**. When there are multiple client requests, they can be distributed (persistently) to WAN connections with a weight. If you choose **Auto** in **Load Distribution**, the weights will be automatically adjusted according to each WAN's **Downstream Bandwidth** which is specified in the WAN settings page). If you choose **Custom**, you can customize the weight of each WAN manually by using the sliders.

14.2.3 Algorithm: Enforced

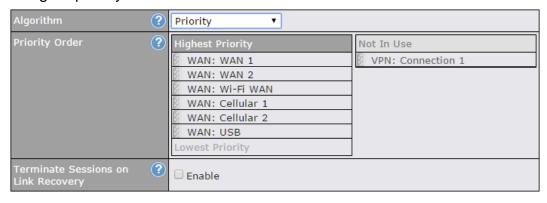
This setting specifies the WAN connection usage to be applied on the specified IP protocol and port. This setting is applicable only when **Algorithm** is set to **Enforced**.



Matching traffic will be routed through the specified WAN connection, regardless of the health check status of the WAN connection. Starting from Firmware 5.2, outbound traffic can be enforced to go through a specified SpeedFusionTM connection.

14.2.4 Algorithm: Priority

This setting specifies the priority of the WAN connections used to route the specified network service. The highest priority WAN connection available will always be used for routing the specified type of traffic. A lower priority WAN connection will be used only when all higher priority connections have become unavailable.

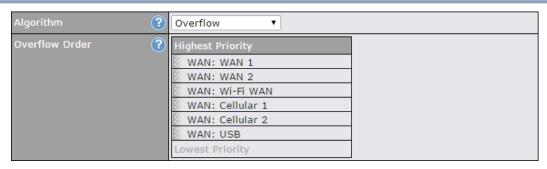


Starting from Firmware 5.2, outbound traffic can be prioritized to go through SpeedFusionTM connection(s). By default, VPN connections are not included in the priority list.



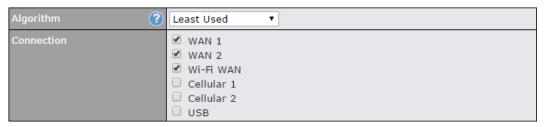
14.2.5 Algorithm: Overflow

The traffic matching this rule will be routed through the healthy WAN connection that has the highest priority and is not in full load. When this connection gets saturated, new sessions will be routed to the next healthy WAN connection that is not in full load.



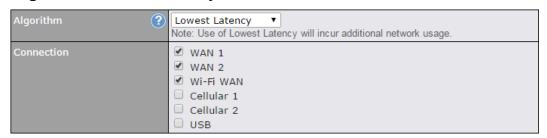
Drag and drop to specify the order of WAN connections to be used for routing traffic. Only the highest priority healthy connection that is not in full load will be used.

14.2.6 Algorithm: Least Used



The traffic matching this rule will be routed through the healthy WAN connection that is selected in **Connection** and has the most available download bandwidth. The available download bandwidth of a WAN connection is calculated from the total download bandwidth specified on the WAN settings page and the current download usage. The available bandwidth and WAN selection is determined every time an IP session is made.

14.2.7 Algorithm: Lowest Latency



The traffic matching this rule will be routed through the healthy WAN connection that is selected in **Connection** and has the lowest latency. Latency checking packets are issued periodically to a nearby router of each WAN connection to determine its latency value. The latency of a WAN is the packet round trip time of the WAN connection. Additional network usage may be incurred as a result.

Tip

The roundtrip time of a 6M down/640k uplink can be higher than that of a 2M down/2M up link because the overall round trip time is lengthened by its slower upload bandwidth, despite its higher downlink speed. Therefore, this algorithm is good for two scenarios:

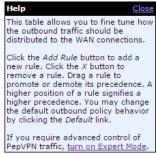
- All WAN connections are symmetric; or
- A latency sensitive application must be routed through the lowest latency WAN, regardless of the WAN's

available bandwidth.

14.2.8 Expert Mode

Expert Mode is available on some Pepwave routers for use by advanced users. To enable the feature, click on the help icon and click **turn on Expert Mode**.

In Expert Mode, a new special rule, **SpeedFusion**TM **Routes**, is displayed in the **Custom Rules** table. This rule represents all SpeedFusionTM routes learned from remote VPN peers. By default, this bar is on the top of all custom rules. This position means that traffic for remote VPN subnets will be routed to the corresponding VPN peer. You can create custom **Priority** or **Enforced** rules and move them above the bar to override the SpeedFusionTM routes.



Upon disabling Expert Mode, all rules above the bar will be removed.



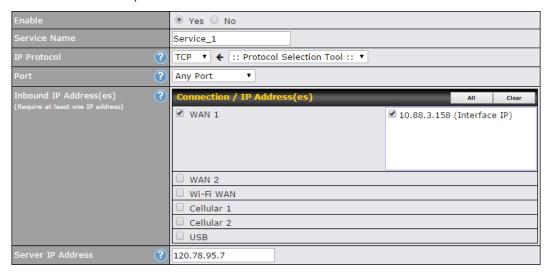
15 Inbound Access

15.1 Port Forwarding Service

Pepwave routers can act as a firewall that blocks, by default, all inbound access from the Internet. By using port forwarding, Internet users can access servers behind the Pepwave router. Inbound port forwarding rules can be defined at **Advanced>Port Forwarding**.



To define a new service, click Add Service.



| | Port Forwarding Settings | |
|-----------------|---|--|
| Enable | This setting specifies whether the inbound service takes effect. When Enable is checked, the inbound service takes effect: traffic is matched and actions are taken by the Pepwave router based on the other parameters of the rule. When this setting is disabled, the inbound service does not take effect: the Pepwave router disregards the other parameters of the rule. | |
| Service Name | This setting identifies the service to the system administrator. Valid values for this setting consist of only alphanumeric and underscore "_" characters. | |
| IP Protocol | The IP Protocol setting, along with the Port setting, specifies the protocol of the service as TCP, UDP, ICMP, or IP. Traffic that is received by the Pepwave router via the specified protocol at the specified port(s) is forwarded to the LAN hosts specified by the Servers setting. Please see below for details on the Port and Servers settings. Alternatively, the Protocol Selection Tool drop-down menu can be used to automatically fill in the protocol and a single port number of common Internet services (e.g. HTTP, HTTPS, etc.). After selecting an item from the Protocol Selection Tool drop-down menu, the protocol and port number remain manually modifiable. | |

The **Port** setting specifies the port(s) that correspond to the service, and can be configured to behave in one of the following manners: Any Port, Single Port, Port Range, Port Map, and Range Mapping Any Port Any Port: all traffic that is received by the Pepwave router via the specified protocol is forwarded to the servers specified by the Servers setting. For example, with IP Protocol set to TCP, and Port set to Any Port, all TCP traffic is forwarded to the configured servers. Single Port Single Port: traffic that is received by the Pepwave router via the specified protocol at the specified port is forwarded via the same port to the servers specified by the Servers setting. For example, with IP Protocol set to TCP, and Port set to Single Port and Service Port 80, TCP traffic received on port 80 is forwarded to the configured servers via port 80. Port Range Service Ports: 80 Port Range: traffic that is received by the Pepwave router via the specified protocol at the specified port range is forwarded via the same respective ports to the LAN hosts specified by Port the Servers setting. For example, with IP Protocol set to TCP, and Port set to Port Range and Service Ports 80-88, TCP traffic received on ports 80 through 88 is forwarded to the configured servers via the respective ports. Port Mapping ▼ Service Port: 80 Port Mapping: traffic that is received by Pepwave router via the specified protocol at the specified port is forwarded via a different port to the servers specified by the Servers setting. For example, with IP Protocol set to TCP, and Port set to Port Mapping, Service Port 80, and Map to Port 88, TCP traffic on port 80 is forwarded to the configured servers via port 88. (Please see below for details on the **Servers** setting.) Range Mapping 🔻 - 88 - 96 Map to Ports: 88 Range Mapping: traffic that is received by the Pepwave router via the specified protocol at the specified port range is forwarded via a different port to the servers specified by the Servers Inbound IP This setting specifies the WAN connections and Internet IP address(es) from which the service Address(es) can be accessed. Server IP This setting specifies the LAN IP address of the server that handles the requests for the Address service.

15.1.1 UPnP / NAT-PMP Settings

UPnP and NAT-PMP are network protocols which allow a computer connected to the LAN port to automatically configure the router to allow parties on the WAN port to connect to itself. That way, the process of inbound port forwarding becomes automated.

When a computer creates a rule using these protocols, the specified TCP/UDP port of all WAN connections' default IP address will be forwarded.

Check the corresponding box(es) to enable UPnP and/or NAT-PMP. Enable these features only if you trust the computers connected to the LAN ports.



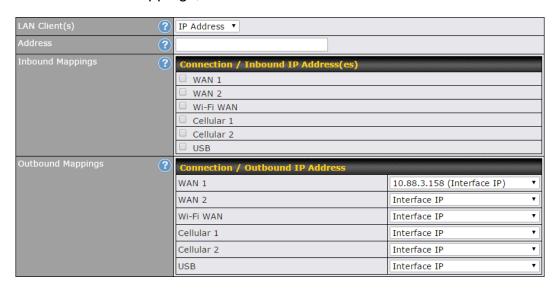
When the options are enabled, a table listing all the forwarded ports under these two protocols can be found at **Status>UPnP / NAT-PMP**.

16 NAT Mappings

NAT mappings allow IP address mapping of all inbound and outbound NAT'dt raffic to and from an internal client IP address. Settings to configure NAT mappings are located at **Advanced>NAT Mappings**.



To add a rule for NAT mappings, click **Add NAT Rule**.



| NAT Mapping Settings | |
|----------------------|--|
| LAN Client(s) | NAT mapping rules can be defined for a single LAN IP Address , an IP Range , or an IP Network . |
| Address | This refers to the LAN host's private IP address. The system maps this address to a number of public IP addresses (specified below) in order to facilitate inbound and outbound traffic. This option is only available when IP Address is selected. |
| Range | The IP range is a contiguous group of private IP addresses used by the LAN host. The system maps these addresses to a number of public IP addresses (specified below) to facilitate outbound traffic. This option is only available when IP Range is selected. |
| Network | The IP network refers to all private IP addresses and ranges managed by the LAN host. The system maps these addresses to a number of public IP addresses (specified below) to facilitate outbound traffic. This option is only available when IP Network is selected. |

| Inbound Mappings | This setting specifies the WAN connections and corresponding WAN-specific Internet IP addresses on which the system should bind. Any access to the specified WAN connection(s) and IP address(es) will be forwarded to the LAN host. This option is only available when IP Address is selected in the LAN Client(s) field. Note that inbound mapping is not needed for WAN connections in drop-in mode or IP forwarding mode. Also note that each WAN IP address can be associated to one NAT mapping only. |
|----------------------|--|
| Outbound Mappings | This setting specifies the WAN IP addresses that should be used when an IP connection is made from a LAN host to the Internet. Each LAN host in an IP range or IP network will be evenly mapped to one of each selected WAN's IP addresses (for better IP address utilization) in a persistent manner (for better application compatibility). Note that if you do not want to use a specific WAN for outgoing accesses, you should still choose default here, then customize the outbound access rule in the Outbound Policy section. Also note that WAN connections in drop-in mode or IP forwarding mode are not shown here. |

Click **Save** to save the settings when configuration has been completed.

Important Note

Inbound firewall rules override the **Inbound Mappings** settings.

17 **QoS**

17.1 User Groups

LAN and PPTP clients can be categorized into three user groups: **Manager**, **Staff**, **and Guest**. This menu allows you to define rules and assign client IP addresses or subnets to a user group. You can apply different bandwidth and traffic prioritization policies on each user group in the **Bandwidth Control** and **Application** sections (note that the options available here vary by model).

The table is automatically sorted by rule precedence. The smaller and more specific subnets are put towards the top of the table and have higher precedence; larger and less specific subnets are placed towards the bottom.

Click the **Add** button to define clients and their user group. Click the button to remove the defined rule. Two default rules are pre-defined and put at the bottom. They are **All DHCP reservation clients** and **Everyone**, and they cannot be removed. The **All DHCP reservation client represents** the LAN clients defined in the DHCP Reservation table on the LAN settings page. **Everyone** represents all clients that are not defined in any rule above. Click on a rule to change its group.

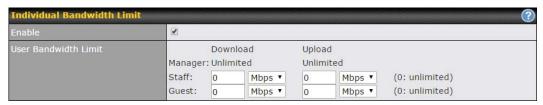


| Add / Edit User Group | |
|------------------------|---|
| Subnet / IP Address | From the drop-down menu, choose whether you are going to define the client(s) by an IP Address or a Subnet . If IP Address is selected, enter a name defined in DHCP reservation table or a LAN client's IP address. If Subnet is selected, enter a subnet address and specify its subnet mask. |
| Group | This field is to define which User Group the specified subnet / IP address belongs to. |

Once users have been assigned to a user group, their internet traffic will be restricted by rules defined for that particular group. Please refer to the following two sections for details.

17.2 Bandwidth Control

You can define a maximum download speed (over all WAN connections) and upload speed (for each WAN connection) that each individual Staff and Guest member can consume. No limit can be imposed on individual Manager members. By default, download and upload bandwidth limits are set to unlimited (set as **0**).



17.3 Application

17.3.1 Application Prioritization

On many Pepwave routers, you can choose whether to apply the same prioritization settings to all user groups or customize the settings for each group.



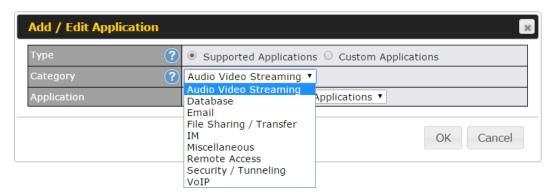
Three application priority levels can be set: ↑ **High,— Normal**, and ↓ **Low**. Pepwave routers can detect various application traffic types by inspecting the packet content. Select an application by choosing a supported application, or by defining a custom application manually. The priority preference of supported applications is placed at the top of the table. Custom applications are at the bottom.



17.3.2 Prioritization for Custom Applications

Click the **Add** button to define a custom application. Click the button in the **Action** column to delete the custom application in the corresponding row.

When **Supported Applications** is selected, the Pepwave router will inspect network traffic and prioritize the selected applications. Alternatively, you can select **Custom Applications** and define the application by providing the protocol, scope, port number, and DSCP value.



17.3.3 DSL/Cable Optimization

DSL/cable-based WAN connections have lower upload bandwidth and higher download bandwidth. When a DSL/cable circuit's uplink is congested, the download bandwidth will be affected. Users will not be able to download data at full speed until the uplink becomes less congested. **DSL/Cable Optimization** can relieve such an issue. When it is enabled, the download speed will become less affected by the upload traffic. By default, this feature is enabled.



18 Firewall

A firewall is a mechanism that selectively filters data traffic between the WAN side (the Internet) and the LAN side of the network. It can protect the local network from potential hacker attacks, access to offensive websites, and/or other inappropriate uses.

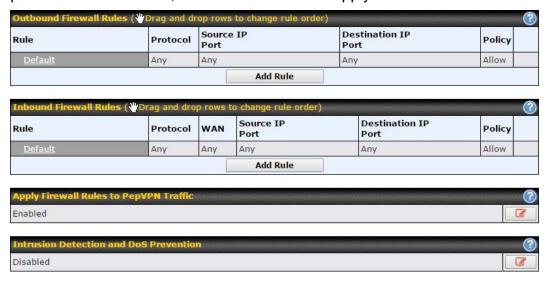
The firewall functionality of Pepwave routers supports the selective filtering of data traffic in both directions:

- Outbound (LAN to WAN)
- Inbound (WAN to LAN)

The firewall also supports the following functionality:

- Intrusion detection and DoS prevention
- Web blocking

With SpeedFusion[™] enabled, the firewall rules also apply to VPN tunneled traffic.



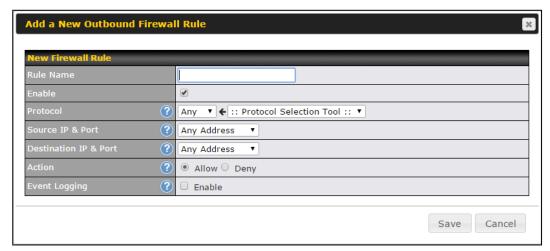
18.1 Outbound and Inbound Firewall Rules

18.1.1 Access Rules

The outbound firewall settings are located at Advanced>Firewall>Access Rules>Outbound Firewall Rules.



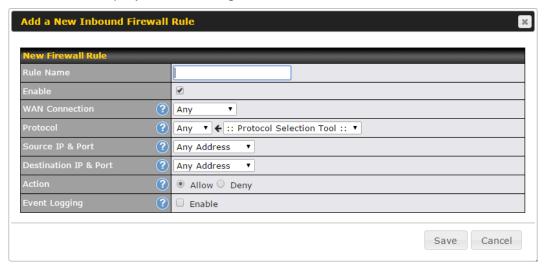
Click **Add Rule** to display the following screen:



Inbound firewall settings are located at Advanced>Firewall>Access Rules>Inbound Firewall Rules.



Click **Add Rule** to display the following screen:



Rules are matched from top to bottom. If a connection matches any one of the upper rules, the matching process will stop. If none of the rules match, the **Default** rule will be applied. By default, the **Default** rule is set as **Allow** for both outbound and inbound access.

| | Inbound / Outbound Firewall Settings |
|--------------------------------|---|
| Rule Name | This setting specifies a name for the firewall rule. |
| Enable | This setting specifies whether the firewall rule should take effect. If the box is checked, the firewall rule takes effect. If the traffic matches the specified protocol/IP/port, actions will be taken by the Pepwave router based on the other parameters of the rule. If the box is not checked, the firewall rule does not take effect. The Pepwave router will disregard the other parameters of the rule. |
| WAN Connection (Inbound) | Select the WAN connection that this firewall rule should apply to. |
| Protocol | This setting specifies the protocol to be matched. Via a drop-down menu, the following protocols can be specified: • TCP • UDP • ICMP • IP Alternatively, the Protocol Selection Tool drop-down menu can be used to automatically fill in the protocol and port number of common Internet services (e.g., HTTP, HTTPS, etc.) After selecting an item from the Protocol Selection Tool drop-down menu, the protocol and port number remains manually modifiable. |
| Source IP & Port | This specifies the source IP address(es) and port number(s) to be matched for the firewall rule. A single address, or a network, can be specified as the Source IP & Port setting, as indicated by the following screenshot: Source IP & Port Single Address * IP: Single Port * Port: In addition, a single port, or a range of ports, can be specified for the Source IP & Port settings. |
| Destination IP & Port | This specifies the destination IP address(es) and port number(s) to be matched for the firewall rule. A single address, or a network, can be specified as the Destination IP & Port setting, as indicated by the following screenshot: Destination IP & Port Single Address IP: Single Port Port |
| Action | This setting specifies the action to be taken by the router upon encountering traffic that matches the both of the following: • Source IP & port • Destination IP & port With the value of Allow for the Action setting, the matching traffic passes through the router (to be routed to the destination). If the value of the Action setting is set to Deny, the matching traffic does not pass through the router (and is discarded). |
| Event Logging | This setting specifies whether or not to log matched firewall events. The logged messages are shown on the page Status>Event Log . A sample message is as follows: |

Aug 13 23:47:44 Denied CONN=Ethernet WAN SRC=20.3.2.1 DST=192.168.1.20 LEN=48 PROTO=TCP SPT=2260 DPT=80

CONN: The connection where the log entry refers to

• SRC: Source IP address

DST: Destination IP address

LEN: Packet length
PROTO: Protocol
SPT: Source port
DPT: Destination port

Click **Save** to store your changes. To create an additional firewall rule, click **Add Rule** and repeat the above steps.

To change a rule's priority, simply drag and drop the rule:

- Hold the left mouse button on the rule.
- Move it to the desired position.
- Drop it by releasing the mouse button.

Tip

If the default inbound rule is set to **Allow** for NAT-enabled WANs, no inbound Allow firewall rules will be required for inbound port forwarding and inbound NAT mapping rules. However, if the default inbound rule is set as **Deny**, a corresponding Allow firewall rule will be required.

18.1.2 Apply Firewall Rules to PepVpn Traffic



When this option is enabled, Outbound Firewall Rules will be applied to PepVPN traffic. To turn on this feature, click , check the **Enable** check box, and press the **Save** button.

18.1.3 Intrusion Detection and DoS Prevention

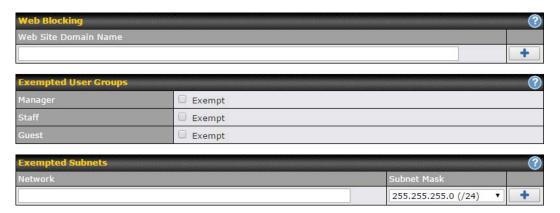


Pepwave routers can detect and prevent intrusions and denial-of-service (DoS) attacks from the Internet. To turn on this feature, click , check the **Enable** check box, and press the **Save** button.

When this feature is enabled, the Pepwave router will detect and prevent the following kinds of intrusions and denial-of-service attacks.

- Port scan
 - NMAP FIN/URG/PSH
 - Xmas tree
 - Another Xmas tree
 - Null scan
 - o SYN/RST
 - SYN/FIN
- SYN flood prevention
- Ping flood attack prevention

18.2 Web Blocking



18.2.1 Web Blocking

Enter an appropriate website address, and the Pepwave router will block and disallow LAN/PPTP/SpeedFusionTM peer clients to access these websites. Exceptions can be added using the instructions in **Sections 18.2.2** and **18.2.3**.

You may enter a wildcard ".*" at the end of a domain name to block any web site with a host name having the domain name in the middle. For example, If you enter *foobar.**, *www.foobar.com*, *www.foobar.co.jp*, and *foobar.co.uk* will be blocked. Placing the wildcard in any other position is not supported. The Pepwave router will inspect and look for blocked domain names on all HTTP traffic. Secure web (HTTPS) traffic is not supported.

18.2.2 Exempted User Groups

Check and select pre-defined user group(s) who can be exempted from the access blocking rules. User groups can be defined at **QoS>User Groups** section. Please refer to **Section 17.1** for details.

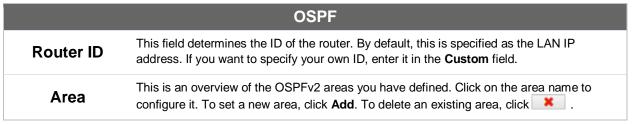
18.2.3 Exempted Subnets

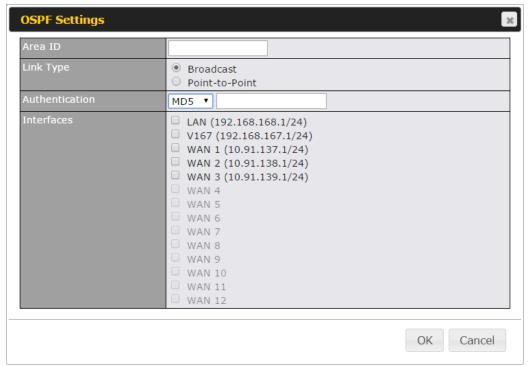
With the subnet defined in the field, clients on the particular subnet(s) can be exempted from the access blocking rules.

18.3 OSPF & RIPv2

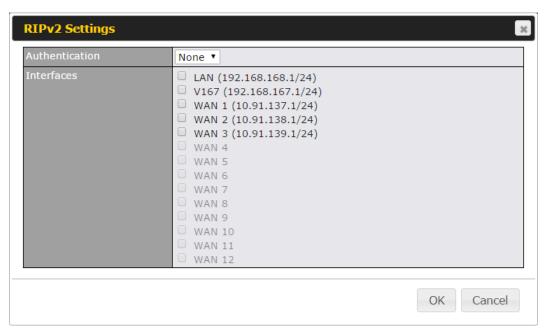
The Peplink Balance supports OSPF and RIPv2 dynamic routing protocols. Click the **Network** tab from the top bar, and then click the **OSPF & RIPv2** item on the sidebar to reach the following menu:







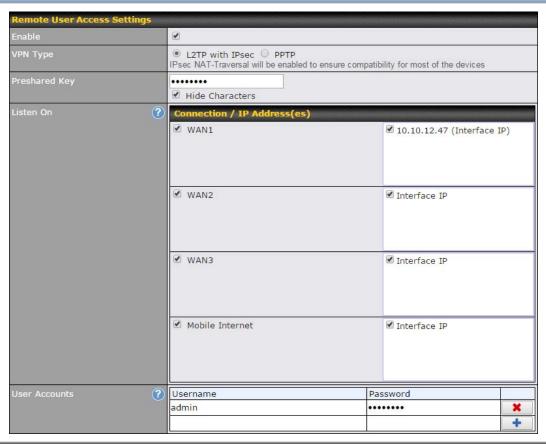
| OSPF Settings | |
|----------------|--|
| Area ID | Determine the name of your Area ID to apply to this group. Machines linked to this group will send and receive related OSPF packets, while unlinked machines will ignore it. |
| Link Type | Choose the network type that this area will use. |
| Authentication | Choose an authentication method, if one is used, from this drop-down menu. Available options are MD5 and Text . Enter the authentication key next to the drop-down menu. |
| Interfaces | Determine which interfaces this area will use to listen to and deliver OSPF packets |



| RIPv2 Settings | |
|----------------|--|
| Authentication | Choose an authentication method, if one is used, from this drop-down menu. Available options are MD5 and Text . Enter the authentication key next to the drop-down menu. |
| Interfaces | Determine which interfaces this group will use to listen to and deliver RIPv2 packets. |

18.4 Remote User Access

a Networks routed by a Peplink Balance can be remotely accessed via L2TP with IPsec or PPTP. To configure this feature, navigate to **Network > Remote User Access**



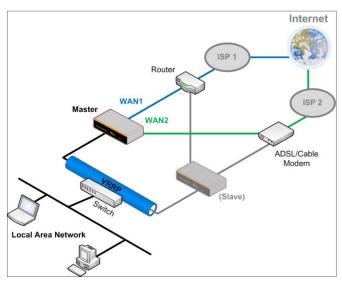
| Remote User Access Settings | | |
|-----------------------------|---|--|
| Enable | Click the checkbox to enable Remote User Access. | |
| VPN Type | Determine whether remote devices can connect to the Balance using L2TP with IPsec or PPTP. For greater security, we recommend you connect using L2TP with IPsec. | |
| Preshared Key | Enter your preshared key in the text field. Please note that remote devices will need this preshared key to access the Balance. | |
| Listen On | This setting is for specifying the WAN IP addresses where the PPTP server of the router should listen on. | |
| User Accounts | This setting allows you to define the PPTP User Accounts. Click Add to input username and password to create an account. After adding the user accounts, you can click on a username to edit the account password. Click the button X to delete the account in its corresponding row. | |
| | Click the button to switch to enters user accounts by pasting the information in.CSV format. | |

Miscellaneous Settings

The miscellaneous settings include configuration for high availability, PPTP server, service forwarding, and service passthrough.

18.5 High Availability

Many Pepwave routers support high availability (HA) configurations via an open standard virtual router redundancy protocol (VRRP, RFC 3768). In an HA configuration, two Pepwave routers provide redundancy and failover in a master-slave arrangement. In the event that the master unit is down, the slave unit becomes active. High availability will be disabled automatically where there is a drop-in connection configured on a LAN bypass port.



In the diagram, the WAN ports of each Pepwave router connect to the router and to the modem. Both Pepwave routers connect to the same LAN switch via a LAN port.

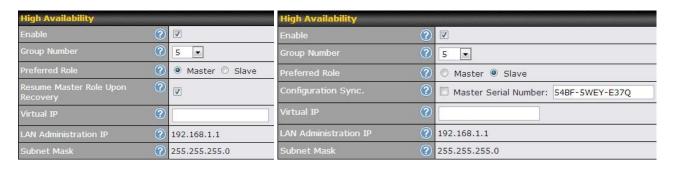
An elaboration on the technical details of the implementation of the virtual router redundancy protocol (VRRP, RFC 3768) by Pepwave routers follows:

- In an HA configuration, the two Pepwave routers communicate with each other using VRRP over the LAN.
- The two Pepwave routers broadcast heartbeat signals to the LAN at a frequency of one heartbeat signal per second.
- In the event that no heartbeat signal from the master Pepwave router is received in 3 seconds (or longer) since the last heartbeat signal, the slave Pepwave router becomes active.
- The slave Pepwave router initiates the WAN connections and binds to a previously configured LAN IP address.
- At a subsequent point when the master Pepwave router recovers, it will once again become active.

You can configure high availability at Advanced>Misc. Settings>High Availability.

Interface for Master Router

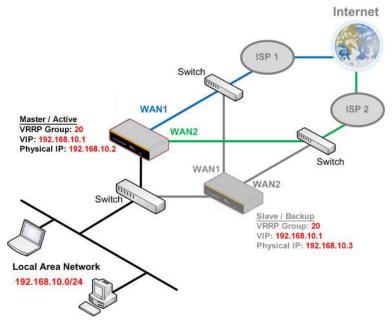
Interface for Slave Router



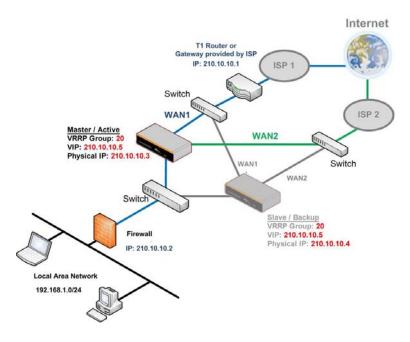
| High Availability | | |
|---|--|--|
| Enable | Checking this box specifies that the Pepwave router is part of a high availability configuration. | |
| Group Number | This number identifies a pair of Pepwave routers operating in a high availability configuration. The two Pepwave routers in the pair must have the same Group Number value. | |
| Preferred Role | This setting specifies whether the Pepwave router operates in master or slave mode. Click the corresponding radio button to set the role of the unit. One of the units in the pair must be configured as the master, and the other unit must be configured as the slave. | |
| Resume Master Role Upon Recovery | This option is displayed when Master mode is selected in Preferred Role . If this option is enabled, once the device has recovered from an outage, it will take over and resume its Master role from the slave unit. | |
| Configuration Sync. | This option is displayed when Slave mode is selected in Preferred Role . If this option is enabled and the Master Serial Number entered matches with the actual master unit's, the master unit will automatically transfer the configuration to this unit. Please make sure the LAN IP Address and the Subnet Mask fields are set correctly in the LAN settings page. You can refer to the Event Log for the configuration synchronization status. | |
| Master Serial Number | If Configuration Sync. is checked, the serial number of the master unit is required here for the feature to work properly. | |
| Virtual IP | The HA pair must share the same Virtual IP . The Virtual IP and the LAN Administration IP must be under the same network. | |
| LAN Administration IP | This setting specifies a LAN IP address to be used for accessing administration functionality. This address should be unique within the LAN. | |
| Subnet Mask | This setting specifies the subnet mask of the LAN. | |

Important Note

For Pepwave routers in NAT mode, the virtual IP (VIP) should be set as the default gateway for all hosts on the LAN segment. For example, a firewall sitting behind the Pepwave router should set its default gateway as the virtual IP instead of the IP of the master router.

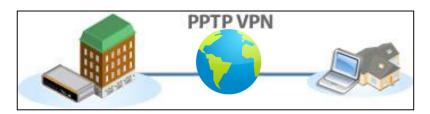


In drop-in mode, no other configuration needs to be set.



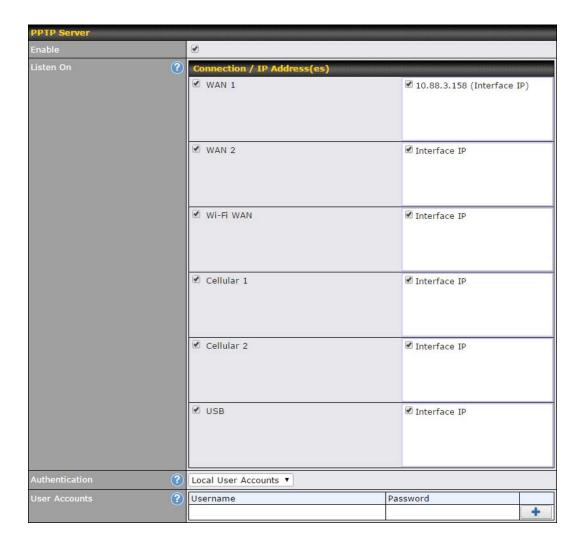
Please note that the drop-in WAN cannot be configured as a LAN bypass port while it is configured for high availability.

18.6 PPTP Server



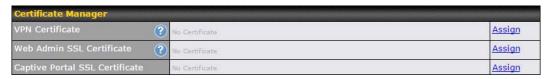
Pepwave routers feature a built-in PPTP server, which enables remote computers to conveniently and securely access the local network. PPTP server settings are located at Advanced>Misc. Settings>PPTP Server.

Check the box to enable PPTP server functionality. All connected PPTP sessions are displayed at **Status>Client List**. Please refer to **Section 21.3** for details. Note that available options vary by model.



| PPTP Server Settings | | |
|----------------------|--|--|
| Listen On | This setting is for specifying the WAN connection(s) and IP address(es) that the PPTP server should listen on. | |
| Authentication | This setting is for specifying the user database source for PPTP authentication. Three sources can be selected: Local User Accounts, LDAP Server, or RADIUS Server. Local User Accounts - User accounts are stored in the Pepwave router locally. You can add/modify/delete accounts in the User Accounts table. LDAP Server - Authenticate with an external LDAP server. This has been tested with Open LDAP servers where passwords are NTLM hashed. Active Directory is not supported. (You can choose to use RADIUS to authenticate with a Windows server.) RADIUS Server - Authenticate with an external RADIUS server. This has been tested with Microsoft Windows Internet Authentication Service and FreeRADIUS servers where passwords are NTLM hashed or in plain text. | |
| User Accounts | This setting allows you to define PPTP user accounts for authentication via local user accounts. Click Add to input username and password to create an account. After adding the user accounts, you can click on a username to edit the account password. Click to delete the account in its corresponding row. | |

18.7 Certificate Manager



This section allows you to assign certificates for local VPN and web admin SSL. The local keys will not be transferred to another device by any means.

18.8 Service Forwarding

Service forwarding settings are located at **Advanced>Misc. Settings>Service Forwarding**.

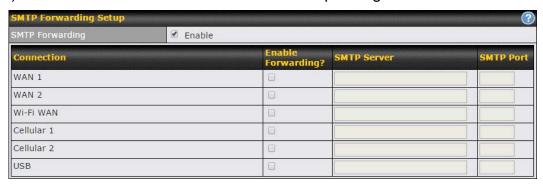


Service Forwarding When this option is enabled, all outgoing SMTP connections destined for any host at TCP port 25 will be intercepted. These connections will be redirected to a specified SMTP server and port number. SMTP server settings for each WAN can be specified

| | after selecting Enable. |
|------------------------------|---|
| Web Proxy Forwarding | When this option is enabled, all outgoing connections destined for the proxy server specified in Web Proxy Interception Settings will be intercepted. These connections will be redirected to a specified web proxy server and port number. Web proxy interception settings and proxy server settings for each WAN can be specified after selecting Enable . |
| DNS Forwarding | When this option is enabled, all outgoing DNS lookups will be intercepted and redirected to the built-in DNS name server. If any LAN device is using the DNS name servers of a WAN connection, you may want to enable this option to enhance the DNS availability without modifying the DNS server setting of the clients. The built-in DNS name server will distribute DNS lookups to corresponding DNS servers of all available WAN connections. In this case, DNS service will not be interrupted, even if any WAN connection is down. |
| Custom Service Forwarding | When this option is enabled, incoming connections from specified ports will be intercepted and forwarded to a local server. |

18.8.1 SMTP Forwarding

Some ISPs require their users to send e-mails via the ISP's SMTP server. All outgoing SMTP connections are blocked except those connecting to the ISP's. Pepwave routers support intercepting and redirecting all outgoing SMTP connections (destined for TCP port 25) via a WAN connection to the WAN's corresponding SMTP server.



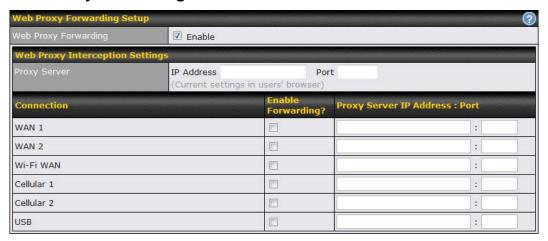
To enable the feature, select **Enable** under **SMTP Forwarding Setup**. Check **Enable Forwarding** for the WAN connection(s) that needs forwarding. Under **SMTP Server**, enter the ISP's e-mail server host name or IP address. Under **SMTP Port**, enter the TCP port number for each WAN.

The Pepwave router will intercept SMTP connections. Choose a WAN port according to the outbound policy, and then forward the connection to the SMTP server if the chosen WAN has enabled forwarding. If the forwarding is disabled for a WAN connection, SMTP connections for the WAN will be simply be forwarded to the connection's original destination.

Note

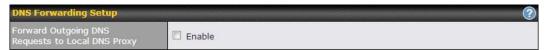
If you want to route all SMTP connections only to particular WAN connection(s), you should create a custom rule in outbound policy (see **Section 14.2**).

18.8.2 Web Proxy Forwarding



When this feature is enabled, the Pepwave router will intercept all outgoing connections destined for the proxy server specified in **Web Proxy Interception Settings**, choose a WAN connection with reference to the outbound policy, and then forward them to the specified web proxy server and port number. Redirected server settings for each WAN can be set here. If forwarding is disabled for a WAN, web proxy connections for the WAN will be simply forwarded to the connection's original destination.

18.8.3 DNS Forwarding



When DNS forwarding is enabled, all clients' outgoing DNS requests will also be intercepted and forwarded to the built-in DNS proxy server.

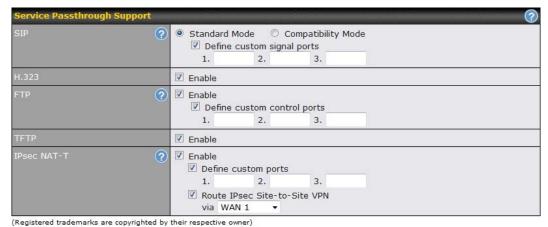
18.8.4 Custom Service Forwarding



After clicking the **enable** checkbox, enter your TCP port for traffic heading to the router, and then specify the IP Address and Port of the server you wish to forward to the service to.

18.9 Service Passthrough

Service passthrough settings can be found at **Advanced>Misc. Settings>Service Passthrough**.



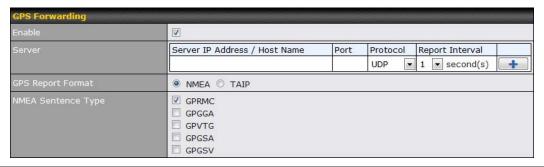
Some Internet services need to be specially handled in a multi-WAN environment. Pepwave routers can handle these services such that Internet applications do not notice being behind a multi-WAN router. Settings for service passthrough support are available here.

| | Service Passthrough Support |
|-------------|--|
| SIP | Session initiation protocol, aka SIP, is a voice-over-IP protocol. The Pepwave router can act as a SIP application layer gateway (ALG) which binds connections for the same SIP session to the same WAN connection and translate IP address in the SIP packets correctly in NAT mode. Such passthrough support is always enabled, and there are two modes for selection: Standard Mode and Compatibility Mode . If your SIP server's signal port number is non-standard, you can check the box Define custom signal ports and input the port numbers to the text boxes. |
| H.323 | With this option enabled, protocols that provide audio-visual communication sessions will be defined on any packet network and pass through the Pepwave router. |
| FTP | FTP sessions consist of two TCP connections; one for control and one for data. In a multi-WAN situation, they must be routed to the same WAN connection. Otherwise, problems will arise in transferring files. By default, the Pepwave router monitors TCP control connections on port 21 for any FTP connections and binds TCP connections of the same FTP session to the same WAN. If you have an FTP server listening on a port number other than 21, you can check Define custom control ports and enter the port numbers in the text boxes. |
| TFTP | The Pepwave router monitors outgoing TFTP connections and routes any incoming TFTP data packets back to the client. Select Enable if you want to enable TFTP passthrough support. |
| IPsec NAT-T | This field is for enabling the support of IPsec NAT-T passthrough. UDP ports 500, 4500, and 10000 are monitored by default. You may add more custom data ports that your IPsec system uses by checking Define custom ports . If the VPN contains IPsec site-to- |

site VPN traffic, check **Route IPsec Site-to-Site VPN** and choose the WAN connection to route the traffic to.

18.10 GPS Forwarding

Using the GPS forwarding feature, some Pepwave routers can automatically send GPS reports to a specified server. To set up GPS forwarding, navigate to **Advanced>GPS Forwarding**.



| | GPS Forwarding |
|---|---|
| Enable | Check this box to turn on GPS forwarding. |
| Server | Enter the name/IP address of the server that will receive GPS data. Also specify a port number, protocol (UDP or TCP), and a report interval of between 1 and 10 seconds. Click to save these settings. |
| GPS Report Format | Choose from NMEA or TAIP format for sending GPS reports. |
| NMEA Sentence Type | If you've chosen to send GPS reports in NMEA format, select one or more sentence types for sending the data (GPRMC , GPGGA , GPVTG , GPGSA , and GPGSV). |
| TAIP Sentence Type/TAIP ID (optional) | If you've chosen to send GPS reports in TAIP format, select one or more sentence types for sending the data (PV—Position / Velocity Solution and CP—Compact Velocity Solution). You can also optionally include an ID number in the TAIP ID field. |

19 AP Controller

The AP controller acts as a centralized controller of Pepwave AP devices. With this feature, users can customize and manage multiple APs from a single Pepwave router interface.

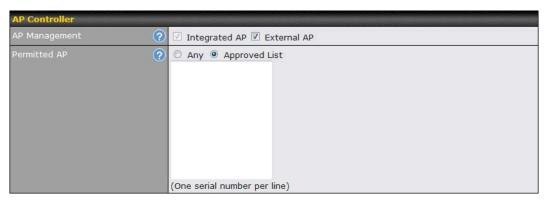
Special Note

Each Pepwave router can control a limited number of routers without additional cost. To manage more, a Full Edition license is required. Please contact your Authorized Reseller or the Peplink Sales Team for more information and pricing details.

To configure, navigate to the AP tab.

19.1 Wireless SSID

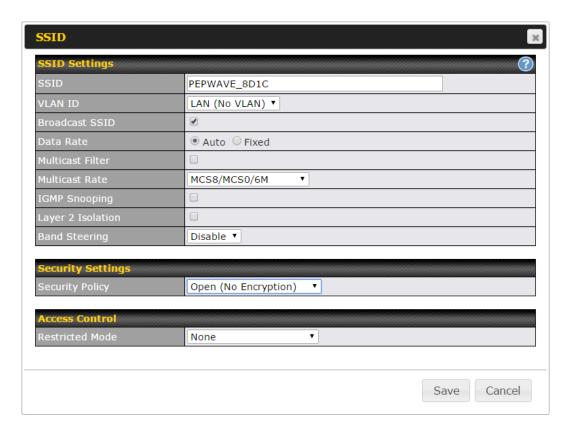
This menu is the first one that appears after clicking the **AP** tab. This screen can also be reached by clicking **AP>Wireless SSID**. Note the appearance of this screen varies by model.



AP Controller The AP controller for managing Pepwave APs can be enabled by checking this box. When this option is enabled, the AP controller will wait for management connections originating from APs over the LAN on TCP and UDP port 11753. It will also wait for captive portal connections on TCP port 443. An extended DHCP option, CAPWAP Access Controller addresses (field 138), will be added to the DHCP server. A local DNS record, AP Controller, will be added to the local DNS proxy. Access points to manage can be specified here. If Any is selected, the AP controller will manage any AP that reports to it. If Approved List is selected, only APs with serial numbers listed in the provided text box will be managed.



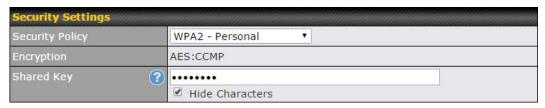
Current SSID information appears in the **SSID** section. To edit an existing SSID, click its name in the list. To add a new SSID, click **Add**. Note that the following settings vary by model.



| SSID Settings | |
|-------------------------------|---|
| SSID | This setting specifies the SSID of the virtual AP to be scanned by Wi-Fi clients. |
| Enable | Select Yes to enable the virtual AP. |
| VLAN ID | This setting specifies the VLAN ID to be tagged on all outgoing packets generated from this wireless network (i.e., packets that travel from the Wi-Fi segment through the Pepwave AP One unit to the Ethernet segment via the LAN port). The default value of this setting is 0 , which means VLAN tagging is disabled (instead of tagged with zero). |
| Broadcast SSID | This setting specifies whether or not Wi-Fi clients can scan the SSID of this wireless network. Broadcast SSID is enabled by default. |
| Data Rate ^A | Select Auto to allow the Pepwave router to set the data rate automatically, or select Fixed and choose a rate from the displayed drop-down menu. |
| Multicast Filter ^A | This setting enables the filtering of multicast network traffic to the wireless SSID. |
| Multicast Rate ^A | This setting specifies the transmit rate to be used for sending multicast network traffic. The selected Protocol and Channel Bonding settings will affect the rate |

| | options and values available here. |
|--|---|
| IGMP Snooping ^A | To allow the Pepwave router to listen to internet group management protocol (IGMP) network traffic, select this option. |
| DHCP Option 82 A | If you use a distributed DHCP server/relay environment, you can enable this option to provide additional information on the manner in which clients are physically connected to the network. |
| Network Priority (QoS) ^A | Select from Gold , Silver , and Bronze to control the QoS priority of this wireless network's traffic. |
| Layer 2 Isolation ^A | Layer 2 refers to the second layer in the ISO Open System Interconnect model. When this option is enabled, clients on the same VLAN, SSID, or subnet are isolated to that VLAN, SSID, or subnet, which can enhance security. Traffic is passed to upper communication layer(s). By default, the setting is disabled. |
| Band Steering ^A | Band steering allows the Pepwave router to steer AP clients from the 2.4GHz band to the 5GHz band for better usage of bandwidth. To make steering mandatory, select Enforce . To cause the Pepwave router to preferentially choose steering, select Prefer . The default for this setting is Disable . |

A - Advanced feature. Click the Dutton on the top right-hand corner to activate.



Security Settings This setting configures the wireless authentication and encryption methods. Available options are Open (No Encryption), WPA/WPA2 - Personal, WPA/WPA2 - Enterprise and Static WEP.



The settings allow administrator to control access using MAC address filtering. Available options are None, Deny all except listed, Accept all except listed, and RADIUS MAC Authentication. Restricted Mode When WPA/WPA2 - Enterprise is configured, RADIUS-based 802.1 x authentication is enabled. Under this configuration, the Shared Key option should be disabled. When using this method, select the appropriate version using the V1/V2 controls. The security level of this method is known to be very high.

When WPA/WPA2- Personal is configured, a shared key is used for data encryption and authentication. When using this configuration, the Shared Key option should be enabled. Key length must be between eight and 63 characters (inclusive). The security level of this method is known to be high.

The configuration of Static WEP parameters enables pre-shared WEP key encryption. Authentication is not supported by this method. The security level of this method is known to be weak.

MAC Address

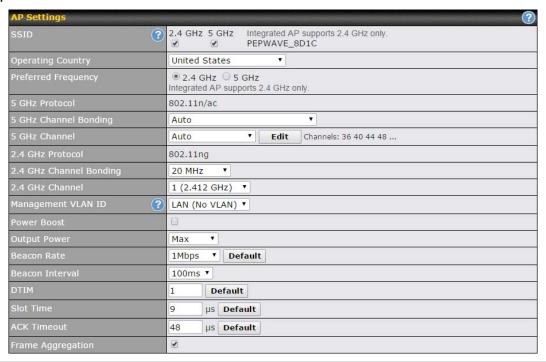
Connection coming from the MAC addresses in this list will be either denied or accepted based the option selected in the previous field.

| RADIUS Server Settings | Primary Server | Secondary Server |
|------------------------|----------------|------------------|
| Host | | |
| Secret | | |
| Authentication Port | 1812 Default | 1812 Default |
| Accounting Port | 1813 Default | 1813 Default |

| | RADIUS Server Settings | |
|---------------------|--|--|
| Host | Enter the IP address of the primary RADIUS server and, if applicable, the secondary RADIUS server. | |
| Secret | Enter the RADIUS shared secret for the primary server and, if applicable, the secondary RADIUS server. | |
| Authentication Port | In field, enter the UDP authentication port(s) used by your RADIUS server(s) or click the Default button to enter 1812 . | |
| Accounting Port | In field, enter the UDP accounting port(s) used by your RADIUS server(s) or click the Default button to enter 1813 . | |

19.2 Settings

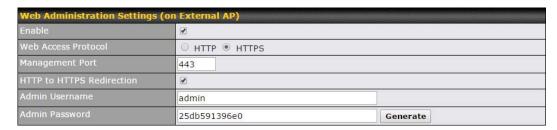
On many Pepwave models, the AP settings screen (AP>Settings) looks similar to the example below:



| | AP Settings |
|-------------------------|--|
| SSID | These buttons specify which wireless networks will use this AP profile. You can also select the frequencies at which each network will transmit. Please note that the Pepwave router does not detect whether the AP is capable of transmitting at both frequencies. Instructions to transmit at unsupported frequencies will be ignored by the AP. |
| Operating Country | This drop-down menu specifies the national/regional regulations which the AP should follow. If a North American region is selected, RF channels 1 to 11 will be available and the maximum transmission power will be 26 dBm (400 mW). If European region is selected, RF channels 1 to 13 will be available. The maximum transmission power will be 20 dBm (100 mW). NOTE: Users are required to choose an option suitable to local laws and regulations. Per FCC regulation, the country selection is not available on all models marketed in US. All US models are fixed to US channels only. |
| Preferred Frequency | These buttons determine the frequency at which access points will attempt to broadcast. This feature will only work for APs that can transmit at both 2.4GHz and 5GHz frequencies. |
| 5 GHz Protocol | This section displays the 5 GHz protocols your APs are using. |
| 5GHz Channel Bonding | There are three options: 20 MHz , 20/40 MHz , and 40 MHz . With this feature enabled, the Wi-Fi system can use two channels at once. Using two channels improves the performance of the Wi-Fi connection. |

| 5 GHz Channel | This drop-down menu selects the 5 GHz 802.11 channel to be utilized. If Auto is set, the system will perform channel scanning based on the scheduled time set and choose the most suitable channel automatically. |
|-----------------------------------|--|
| 2.4 GHz Protocol | This section displays the 2.4GHz protocols your APs are using. |
| 2.4 GHz Channel Bonding | There are three options: 20 MHz , 20/40 MHz , and 40 MHz . With this feature enabled, the Wi-Fi system can use two channels at once. Using two channels improves the performance of the Wi-Fi connection. |
| 2.4 GHz Channel | This drop-down menu selects the 802.11 channel to be utilized. Available options are from 1 to 11 and from 1 to 13 for the North America region and Europe region, respectively. (Channel 14 is only available when the country is selected as Japan with protocol 802.11b.) If Auto is set, the system will perform channel scanning based on the scheduled time set and choose the most suitable channel automatically. |
| Management VLAN ID | This field specifies the VLAN ID to tag to management traffic, such as AP to AP controller communication traffic. The value is 0 by default, meaning that no VLAN tagging will be applied. NOTE: change this value with caution as alterations may result in loss of connection to the AP controller. |
| Power Boost ^A | With this option enabled, the AP under this profile will transmit using additional power. Please note that using this option with several APs in close proximity will lead to increased interference. |
| Output Power ^A | This drop-down menu determines the power at which the AP under this profile will broadcast. When fixed settings are selected, the AP will broadcast at the specified power level, regardless of context. When Dynamic settings are selected, the AP will adjust its power level based on its surrounding APs in order to maximize performance. |
| | The Dynamic: Auto setting will set the AP to do this automatically. Otherwise, the Dynamic: Manual setting will set the AP to dynamically adjust only of instructed to do so. If you have set Dynamic: Manual , you can go to AP>Toolbox>Auto Power Adj. to give your AP further instructions. |
| Beacon Rate ^A | This drop-down menu provides the option to send beacons in different transmit bit rates. The bit rates are 1Mbps , 2Mbps , 5.5Mbps , 6Mbps , and 11Mbps . |
| Beacon Interval ^A | This drop-down menu provides the option to set the time between each beacon send. Available options are 100ms , 250ms , and 500ms . |
| DTIM ^A | This field provides the option to set the frequency for beacon to include delivery traffic indication messages (DTIM). The interval unit is measured in milliseconds. |
| Slot Time ^A | This field provides the option to modify the unit wait time before it transmits. The default value is $9\mu s$. |
| ACK Timeout ^A | This field provides the option to set the wait time to receive acknowledgement packet before doing retransmission. The default value is 48µs . |
| Frame Aggregation ^A | With this feature enabled, throughput will be increased by sending two or more data frames in a single transmission. |
| ^ ^ · | Click the physics on the ten right hand corner to activate |

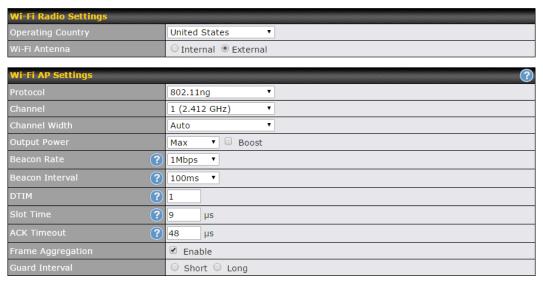
^A - Advanced feature. Click the button on the top right-hand corner to activate.



| Web Administration Settings | |
|------------------------------|---|
| Enable | Check the box to allow the Pepwave router to manage the web admin access information of the AP. |
| Web Access Protocol | These buttons specify the web access protocol used for accessing the web admin of the AP. The two available options are HTTP and HTTPS . |
| Management Port | This field specifies the management port used for accessing the device. |
| HTTP to HTTPS Redirection | This option will be available if you have chosen HTTPS as the Web Access Protocol . With this enabled, any HTTP access to the web admin will redirect to HTTPS automatically. |
| Admin User Name | This field specifies the administrator username of the web admin. It is set as admin by default. |
| Admin Password | This field allows you to specify a new administrator password. You may also click the Generate button and let the system generate a random password automatically. |

Navigating to **AP>Settings** on some Pepwave models displays a screen similar to the one shown below:

Ontrol management enabled. Settings can now be configured on InControl.



| Wi-Fi Radio Settings | |
|----------------------|--|
| Operating Country | This option sets the country whose regulations the Pepwave router follows. |
| Wi-Fi Antenna | Choose from the router's internal or optional external antennas, if so equipped. |

Important Note

Per FCC regulations, the country selection is not available on all models marketed in the US. All US models are fixed to US channels only.

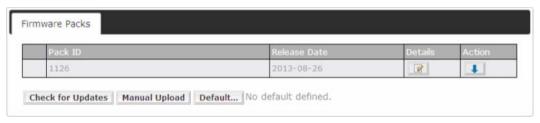
| Wi-Fi AP Settings | |
|--------------------------|--|
| Protocol | This option allows you to specify whether 802.11b and/or 802.11g client association requests will be accepted. Available options are 802.11ng and 802.11na . By default, 802.11ng is selected. |
| Channel | This option allows you to select which 802.11 RF channel will be used. Channel 1 (2.412 GHz) is selected by default. |
| Channel Width | Auto (20/40 MHz) and 20 MHz are available. The default setting is Auto (20/40 MHz), which allows both widths to be used simultaneously. |
| Output Power | This option is for specifying the transmission output power for the Wi-Fi AP. There are 4 relative power levels available – Max , High , Mid , and Low . The actual output power will be bound by the regulatory limits of the selected country. |
| Beacon Rate ^A | This option is for setting the transmit bit rate for sending a beacon. By default, 1Mbps is |

| | selected. |
|-----------------------------------|---|
| Beacon Interval ^A | This option is for setting the time interval between each beacon. By default, 100ms is selected. |
| DTIMA | This field allows you to set the frequency for the beacon to include a delivery traffic indication message. The interval is measured in milliseconds. The default value is set to 1 ms. |
| Slot Time ^A | This field is for specifying the wait time before the Surf SOHO transmits a packet. By default, this field is set to $9~\mu s$. |
| ACK Timeout ^A | This field is for setting the wait time to receive an acknowledgement packet before performing a retransmission. By default, this field is set to $48~\mu s$. |
| Frame Aggregation ^A | This option allows you to enable frame aggregation to increase transmission throughput. |
| Guard Interval ^A | This setting allows choosing a short or long guard period interval for your transmissions. |

A - Advanced feature, please click the Dutton on the top right-hand corner to activate.

19.3 Toolbox

Tools for managing firmware packs can be found at **AP>Toolbox**.



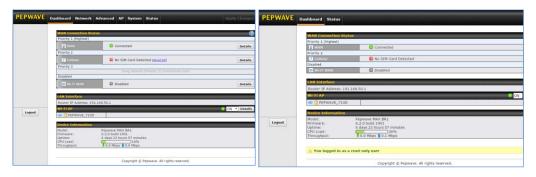
Firmware Packs

Here, you can manage the firmware of your AP. Clicking on will result in information regarding each firmware pack. To receive new firmware packs, you can click **Check for Updates** to download new packs, or you can click **Manual Upload** to manually upload a firmware pack. Click **Default** to define which firmware pack is default.

20 System Settings

20.1 Admin Security

There are two types of user accounts available for accessing the web admin: admin and user. They represent two user levels: the admin level has full administration access, while the user level is read-only. The user level can access only the device's status information; users cannot make any changes on the device.



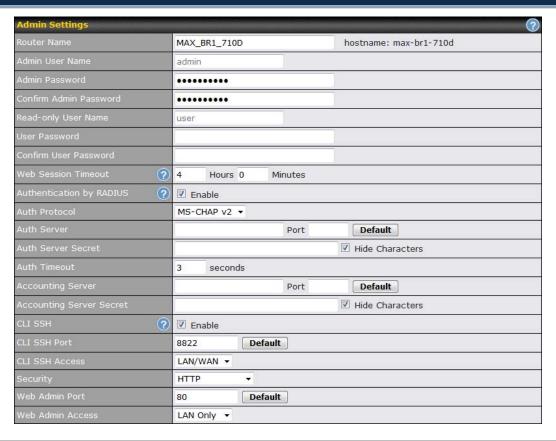
Admin account UI

User account UI

A web login session will be logged out automatically when it has been idle longer than the **Web Session Timeout**. Before the session expires, you may click the **Logout** button in the web admin to exit the session.

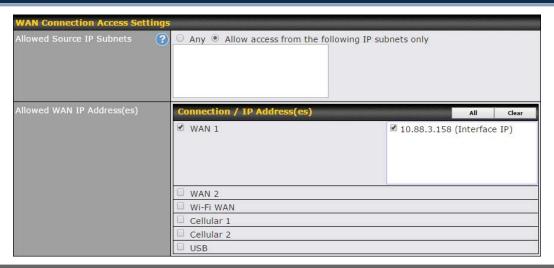
0 hours 0 minutes signifies an unlimited session time. This setting should be used only in special situations, as it will lower the system security level if users do not log out before closing the browser. The **default** is 4 hours, 0 minutes.

For security reasons, after logging in to the web admin Interface for the first time, it is recommended to change the administrator password. Configuring the administration interface to be accessible only from the LAN can further improve system security. Administrative settings configuration is located at **System>Admin Security**.



| | Admin Settings |
|--------------------------|--|
| Router Name | This field allows you to define a name for this Pepwave router. By default, Router Name is set as MAX_XXXX or Surf_SOHO_XXXX , where <i>XXXX</i> refers to the last 4 digits of the unit's serial number. |
| Admin User Name | Admin User Name is set as admin by default, but can be changed, if desired. |
| Admin Password | This field allows you to specify a new administrator password. |
| Confirm Admin Password | This field allows you to verify and confirm the new administrator password. |
| Read-only User Name | Read-only User Name is set as user by default, but can be changed, if desired. |
| User Password | This field allows you to specify a new user password. Once the user password is set, the read-only user feature will be enabled. |
| Confirm User Password | This field allows you to verify and confirm the new user password. |
| Web Session Timeout | This field specifies the number of hours and minutes that a web session can remain idle before the Pepwave router terminates its access to the web admin interface. By default, it is set to 4 hours . |

| I . | |
|--------------------------|--|
| Authentication by RADIUS | With this box is checked, the web admin will authenticate using an external RADIUS server. Authenticated users are treated as either "admin" with full read-write permission or "user" with read-only access. Local admin and user accounts will be disabled. When the device is not able to communicate with the external RADIUS server, local accounts will be enabled again for emergency access. Additional authentication options will be available once this box is checked. |
| Auth Protocol | This specifies the authentication protocol used. Available options are MS-CHAP v2 and PAP . |
| Auth Server | This specifies the access address and port of the external RADIUS server. |
| Auth Server Secret | This field is for entering the secret key for accessing the RADIUS server. |
| Auth Timeout | This option specifies the time value for authentication timeout. |
| Accounting Server | This specifies the access address and port of the external accounting server. |
| Accounting Server Secret | This field is for entering the secret key for accessing the accounting server. |
| Network Connection | This option is for specifying the network connection to be used for authentication. Users can choose from LAN, WAN, and VPN connections. |
| CLI SSH | The CLI (command line interface) can be accessed via SSH. This field enables CLI support. For additional information regarding CLI, please refer to Section 20.14 . |
| CLI SSH Port | This field determines the port on which clients can access CLI SSH. |
| CLI SSH Access | This menu allows you to choose between granting access to LAN and WAN clients, or to LAN clients only. |
| Security | This option is for specifying the protocol(s) through which the web admin interface can be accessed: • HTTP • HTTPS • HTTP/HTTPS |
| Web Admin Port | This field is for specifying the port number on which the web admin interface can be accessed. |
| Web Admin Access | This option is for specifying the network interfaces through which the web admin interface can be accessed: • LAN only • LAN/WAN If LAN/WAN is chosen, the WAN Connection Access Settings form will be displayed. |



WAN Connection Access Settings

This field allows you to restrict web admin access only from defined IP subnets.

- Any Allow web admin accesses to be from anywhere, without IP address restriction.
- Allow access from the following IP subnets only Restrict web admin access only from the defined IP subnets. When this is chosen, a text input area will be displayed beneath:

Allowed Source IP Subnets

The allowed IP subnet addresses should be entered into this text area. Each IP subnet must be in form of w.x.y.z/m, where w.x.y.z is an IP address (e.g., 192.168.0.0), and m is the subnet mask in CIDR format, which is between 0 and 32 inclusively (For example, 192.168.0.0/2.4)

To define multiple subnets, separate each IP subnet one in a line. For example:

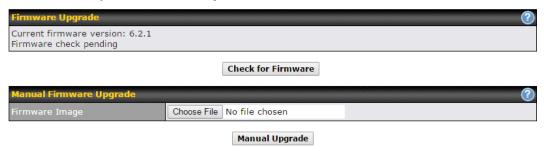
- 192.168.0.0/24
- 10.8.0.0/16

Allowed WAN IP Address(es)

This is to choose which WAN IP address(es) the web server should listen on.

20.2 Firmware

Pepwave router firmware is upgradeable through the web admin interface. Firmware upgrade functionality is located at **System>Firmware**.



There are two ways to upgrade the unit. The first method is through an online download. The second method is to upload a firmware file manually.

To perform an online download, click on the **Check for Firmware** button. The Pepwave router will check online for new firmware. If new firmware is available, the Pepwave router will automatically download the firmware. The rest of the upgrade process will be automatically initiated.

You may also download a firmware image from the Peplink website and update the unit manually. To update using a firmware image, click **Choose File** to select the firmware file from the local computer, and then click **Manual Upgrade** to send the firmware to the Pepwave router. It will then automatically initiate the firmware upgrade process.

Please note that all Peplink devices can store two different firmware versions in two different partitions. A firmware upgrade will always replace the inactive partition. If you want to keep the inactive firmware, you can simply reboot your device with the inactive firmware and then perform the firmware upgrade.

Important Note

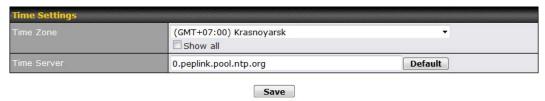
The firmware upgrade process may not necessarily preserve the previous configuration, and the behavior varies on a case-by-case basis. Consult the release notes for the particular firmware version before installing. Do not disconnect the power during firmware upgrade process. Do not attempt to upload a non-firmware file or a firmware file that is not supported by Peplink. Upgrading the Pepwave router with an invalid firmware file will damage the unit and may void the warranty.

Important Note

If the firmware is rolled back from 5.x to 4.x, the configurations will be lost.

20.3 Time

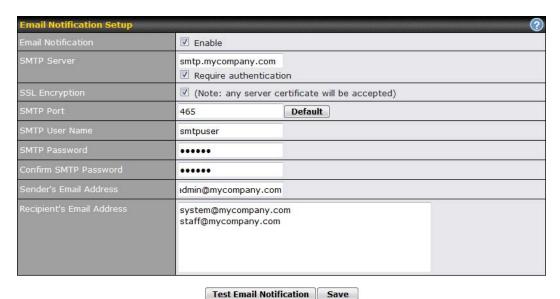
Time Settings enables the system clock of the Pepwave router to be synchronized with a specified time server. Time settings are located at **System>Time**.



| | Time Settings |
|-------------|---|
| Time Zone | This specifies the time zone (along with the corresponding Daylight Savings Time scheme). The Time Zone value affects the time stamps in the Pepwave router's event log and e-mail notifications. Check Show all to show all time zone options. |
| Time Server | This setting specifies the NTP network time server to be utilized by the Pepwave router. |

20.4 Email Notification

Email notification functionality provides a system administrator with up-to-date information on network status. The settings for configuring email notifications are found at System>Email Notification.



Email Notification Settings

Email Notification This setting specifies whether or not to enable email notification. If **Enable** is checked, the Pepwave router will send email messages to system administrators when the WAN status changes or when new firmware is available. If Enable is not checked, email notification is disabled and the Pepwave router will not send email messages.

| SMTP Server | This setting specifies the SMTP server to be used for sending email. If the server requires authentication, check Require authentication . |
|---------------------------------|--|
| SSL Encryption | Check the box to enable SMTPS. When the box is checked, SMTP Port will be changed to 465 automatically. |
| SMTP Port | This field is for specifying the SMTP port number. By default, this is set to 25 ; when SSL Encryption is checked, the default port number will be set to 465 . You may customize the port number by editing this field. Click Default to restore the number to its default setting. |
| SMTP User Name / Password | This setting specifies the SMTP username and password while sending email. These options are shown only if Require authentication is checked in the SMTP Server setting. |
| Confirm SMTP Password | This field allows you to verify and confirm the new administrator password. |
| Sender's Email Address | This setting specifies the email address the Pepwave router will use to send reports. |
| Recipient's Email Address | This setting specifies the email address(es) to which the Pepwave router will send email notifications. For multiple recipients, separate each email addresses using the enter key. |

After you have finished setting up email notifications, you can click the **Test Email Notification** button to test the settings before saving. After **Test Email Notification** is clicked, you will see this screen to confirm the settings:



Send Test Notification | Cancel

Click **Send Test Notification** to confirm. In a few seconds, you will see a message with detailed test results.

Test email sent. Email notification settings are not saved, it will be saved after clicked the 'Save' button.

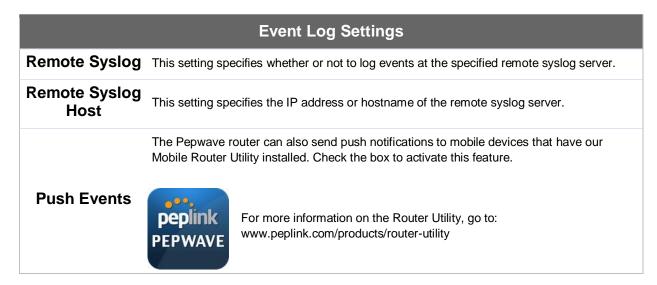
Test Result



20.5 Event Log

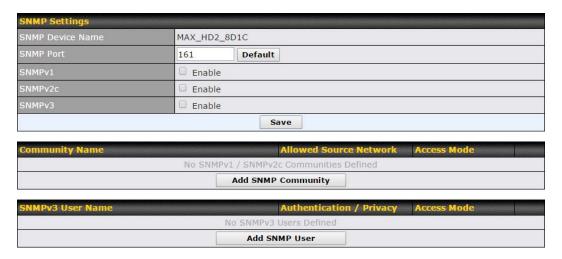
Event log functionality enables event logging at a specified remote syslog server. The settings for configuring the remote system log can be found at **System>Event Log**.

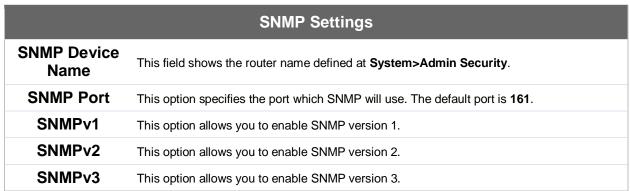




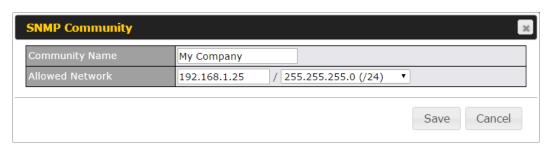
20.6 SNMP

SNMP or simple network management protocol is an open standard that can be used to collect information about the Pepwave router. SNMP configuration is located at **System>SNMP**.



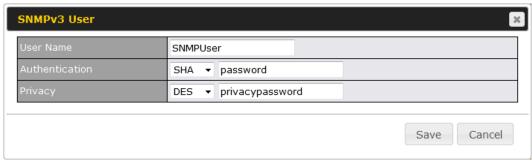


To add a community for either SNMPv1 or SNMPv2, click the **Add SNMP Community** button in the **Community Name** table, upon which the following screen is displayed:



| SNMP Community Settings | |
|-------------------------------------|--|
| Community Name | This setting specifies the SNMP community name. |
| Allowed Source Subnet Address | This setting specifies a subnet from which access to the SNMP server is allowed. Enter subnet address here (e.g., 192.168.1.0) and select the appropriate subnet mask. |

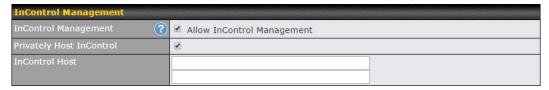
To define a user name for SNMPv3, click Add SNMP User in the SNMPv3 User Name



table, upon which the following screen is displayed:

| SNMPv3 User Settings | |
|----------------------------|---|
| User Name | This setting specifies a user name to be used in SNMPv3. |
| Authentication Protocol | This setting specifies via a drop-down menu one of the following valid authentication protocols: • NONE • MD5 • SHA When MD5 or SHA is selected, an entry field will appear for the password. |
| Privacy Protocol | This setting specifies via a drop-down menu one of the following valid privacy protocols: • NONE • DES When DES is selected, an entry field will appear for the password. |

20.7 InControl



InControl is a cloud-based service which allows you to manage all of your Peplink and Pepwave devices with one unified system. With it, you can generate reports, gather statistics, and configure your devices automatically. All of this is now possible with InControl.

When this check box is checked, the device's status information will be sent to the Peplink InControl system. This device's usage data and configuration will be sent to the system if you enable the features in the system.

Alternately, you could also privately host InControl. Simply check the box beside the "Privately Host InControl" open, and enter the IP Address of your InControl Host.

You can sign up for an InControl account at https://incontrol2.peplink.com/. You can register your devices under the account, monitor their status, see their usage reports, and receive offline notifications.

20.8 Configuration

Backing up Pepwave router settings immediately after successful completion of initial setup is strongly recommended. The functionality to download and upload Pepwave router settings is found at **System>Configuration**. Note that available options vary by model.



| Configuration | |
|--|---|
| Restore Configuration to Factory Settings | The Restore Factory Settings button is to reset the configuration to factory default settings. After clicking the button, you will need to click the Apply Changes button on the top right corner to make the settings effective. |
| Download Active Configurations | Click Download to backup the current active settings. |
| Upload Configurations | To restore or change settings based on a configuration file, click Choose File to locate the configuration file on the local computer, and then click Upload . The new settings can then be applied by clicking the Apply Changes button on the page header, or you can cancel the procedure by pressing discard on the main page of the web admin interface. |
| Upload Configurations from High Availability Pair | In a high availability (HA) configuration, a Pepwave router can quickly load the configuration of its HA counterpart. To do so, click the Upload button. After loading the settings, configure the LAN IP address of the Pepwve router so that it is different from the HA counterpart. |

20.9 Feature Add-ons

Some Pepwave routers have features that can be activated upon purchase. Once the purchase is complete, you will receive an activation key. Enter the key in the **Activation Key** field, click **Activate**, and then click **Apply Changes**.



20.10 Reboot

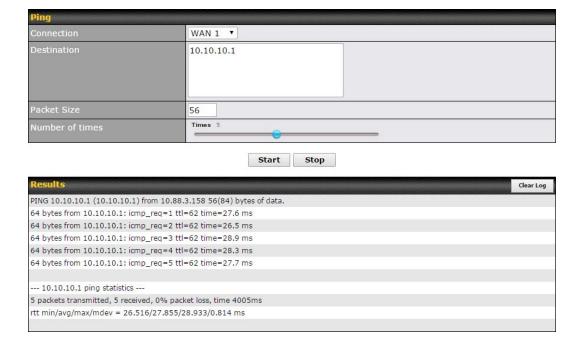
This page provides a reboot button for restarting the system. For maximum reliability, the Pepwave router can equip with two copies of firmware. Each copy can be a different version. You can select the firmware version you would like to reboot the device with. The firmware marked with **(Running)** is the current system boot up firmware.

Please note that a firmware upgrade will always replace the inactive firmware partition.



20.11 Ping

The ping test tool sends pings through a specified Ethernet interface or a SpeedFusionTM VPN connection. You can specify the number of pings in the field **Number of times**, to a maximum number of 10 times. **Packet Size** can be set to a maximum of 1472 bytes. The ping utility is located at **System>Tools>Ping**, illustrated below:

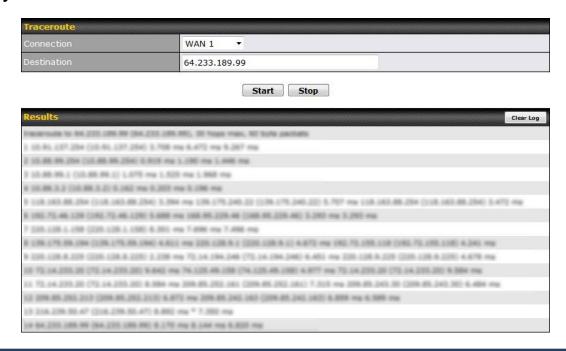


Tip

A system administrator can use the ping utility to manually check the connectivity of a particular LAN/WAN connection.

20.12 Traceroute Test

The traceroute test tool traces the routing path to the destination through a particular Ethernet interface or a SpeedFusionTM connection. The traceroute test utility is located at **System>Tools>Traceroute**.

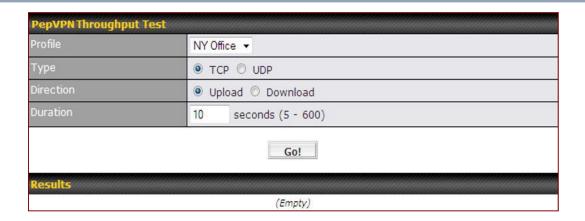


Tip

A system administrator can use the traceroute utility to analyze the connection path of a LAN/WAN connection.

20.13 PepVPN Test

The **PepVPN Test** tool can help to test the throughput between different VPN peers. You can define the **Test Type**, **Direction**, and **Duration** of the test, and press **Go!** to perform the throughput test. The VPN test utility is located at **System>Tools>PepVPN Test**, illustrated as follows:



20.14 CLI (Command Line Interface Support)

The CLI (command line interface) can be accessed via SSH. This field enables CLI support. The below settings specify which TCP port and which interface(s) should accept remote SSH CLI access. The user name and password used for remote SSH CLI access are the same as those used for web admin access.

```
login as: admin
admin@192.168.1.1's password:
Last login: Mon Nov 7 19:03:59 2011 from 192.168.1:100
> get
bandwidth clientlist cpuload eventlog ha s2svpn session
system uptime wan
> system
debugmode reboot
>
```

21 Status

21.1 Device

System information is located at **Status>Device**.

| System Information | |
|-----------------------|------------------------------|
| Router Name | MAX_HD2_8D1C |
| Model | Pepwave MAX HD2 |
| Hardware Revision | 2 |
| Serial Number | 2830-A48A-8D1C |
| Firmware | 6.2.0 build 2891 |
| PepVPN Version | 4.0.0 |
| Modem Support Version | 1017 (Modem Support List) |
| Host Name | max-hd2-8d1c |
| Uptime | 7 days 50 minutes |
| System Time | Mon Feb 23 11:14:13 WET 2015 |
| Diagnostic Report | <u>Download</u> |
| Remote Assistance | Turn on |

| | System Information |
|-----------------------------|---|
| Router Name | This is the name specified in the Router Name field located at System>Admin Security. |
| Model | This shows the model name and number of this device. |
| Product Code | If your model uses a product code, it will appear here. |
| Hardware Revision | This shows the hardware version of this device. |
| Serial Number | This shows the serial number of this device. |
| Firmware | This shows the firmware version this device is currently running. |
| PepVPN Version | This shows the current PepVPN version. |
| Modem Support Version | This shows the modem support version. For a list of supported modems, click Modem Support List . |
| Host Name | The host name assigned to the Pepwave router appears here. |
| Uptime | This shows the length of time since the device has been rebooted. |
| System Time | This shows the current system time. |
| Diagnostic Report | The Download link is for exporting a diagnostic report file required for system investigation. |

Remote Assistance

Click Turn on to enable remote assistance.



The second table shows the MAC address of each LAN/WAN interface connected. To view your device's End User License Agreement (EULA), click ...

Important Note

If you encounter issues and would like to contact the Pepwave Support Team (http://www.pepwave.com/contact/), please download the diagnostic report file and attach it along with a description of your issue. In Firmware 5.1 or before, the diagnostic report file can be obtained at **System>Reboot**.

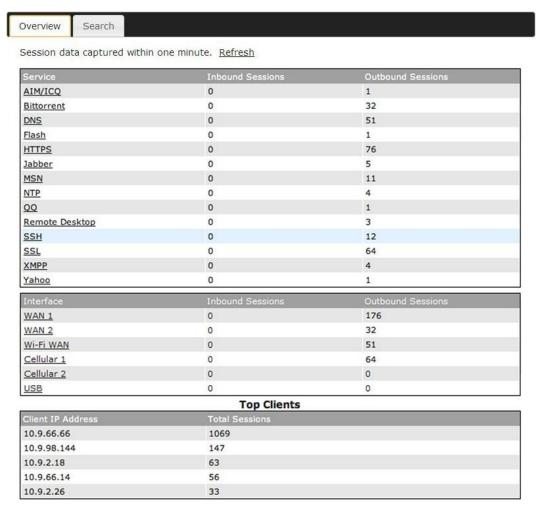
21.1.1 GPS Data

The MAX HD2 and HD2 IP67 automatically store up to seven days of GPS location data in GPS eXchange format (GPX). To review this data using third-party applications, click **Status>Device** and then download your GPX file.

The Pepwave MAX BR1, HD2, and HD2 IP67 export real-time location data in NMEA format through the LAN IP address at TCP port 60660. It is accessible from the LAN or over a SpeedFusion connection. To access the data via a virtual serial port, install a virtual serial port driver. Visit http://www.peplink.com/index.php?view=faq&id=294 to download the driver.

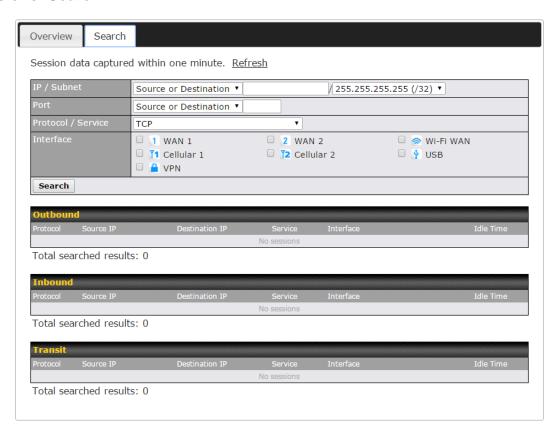
21.2 Active Sessions

Information on active sessions can be found at Status>Active Sessions>Overview.



This screen displays the number of sessions initiated by each application. Click on each service listing for additional information. This screen also indicates the number of sessions initiated by each WAN port. In addition, you can see which clients are initiating the most sessions.

You can also perform a filtered search for specific sessions. You can filter by subnet, port, protocol, and interface. To perform a search, navigate to **Status>Active Sessions>Search**.



This **Active Sessions** section displays the active inbound/outbound sessions of each WAN connection on the Pepwave router. A filter is available to sort active session information. Enter a keyword in the field or check one of the WAN connection boxes for filtering.

21.3 Client List

The client list table is located at **Status>Client List**. It lists DHCP and online client IP addresses, names (retrieved from the DHCP reservation table or defined by users), current download and upload rate, and MAC address.

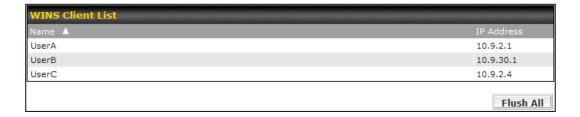
Clients can be imported into the DHCP reservation table by clicking the button on the right. You can update the record after import by going to **Network>LAN**.



If the PPTP server (see **Section 19.2),** SpeedFusion[™] (see **Section 12.1**), or AP controller (see **Section 20**) is enabled, you may see the corresponding connection name listed in the **Name** field.

21.4 WINS Client

The WINS client list table is located at **Status>WINS Client**.



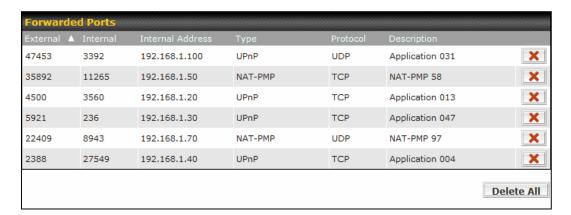
The WINS client table lists the IP addresses and names of WINS clients. This option will only be available when you have enabled the WINS server (navigation: **Network>Interfaces>LAN**). The names of clients retrieved will be automatically matched into the Client List (see previous section). Click **Flush All** to flush all WINS client records.



Flush All

21.5 UPnP/NAT-PMP

The table that shows the forwarded ports under UPnP and NAT-PMP protocols is located at **Status>UPnP/NAT-PMP**. This section appears only if you have enabled UPnP / NAT-PMP as mentioned in **Section 15.1.1**.



Click to delete a single UPnP / NAT-PMP record in its corresponding row. To delete all records, click **Delete All** on the right-hand side below the table.

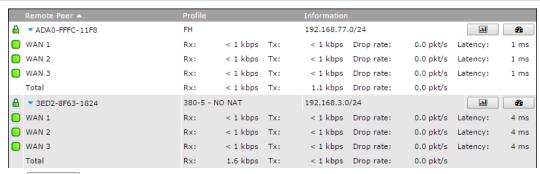
UPnP / NAT-PMP records will be deleted immediately after clicking the button or **Delete All**, without the need to click **Save** or **Confirm**.

21.6 SpeedFusion Status

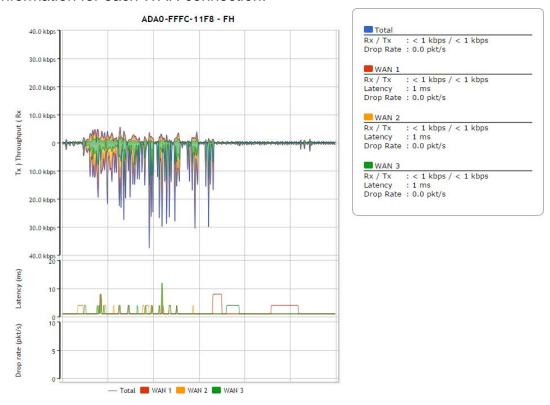
Current SpeedFusionTM status information is located at **Status>SpeedFusion**TM. Details about SpeedFusionTM connection peers appears as below:



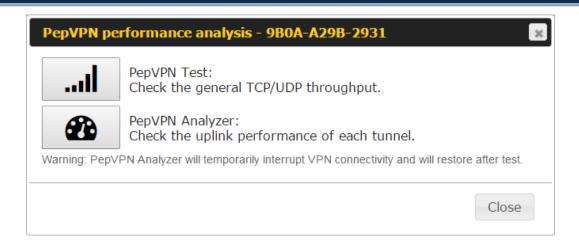
Click on the corresponding peer name to explore the WAN connection(s) status and subnet information of each VPN peer.



Click the button for a chart displaying real-time throughput, latency, and droprate information for each WAN connection.



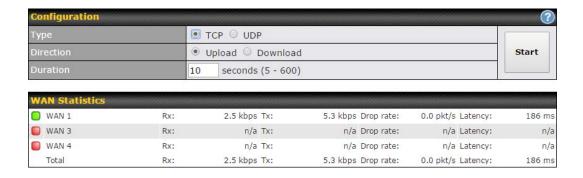
When pressing the button, the following menu will appear:



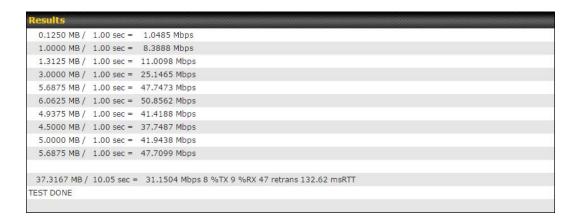


PepVPN Test: Check the general TCP/UDP throughput.

After clicking the icon, the following menu appears:



Select the L2 protocol (TCP/UDP), direction, and duration and click the **Start** button to begin the general throughput test.

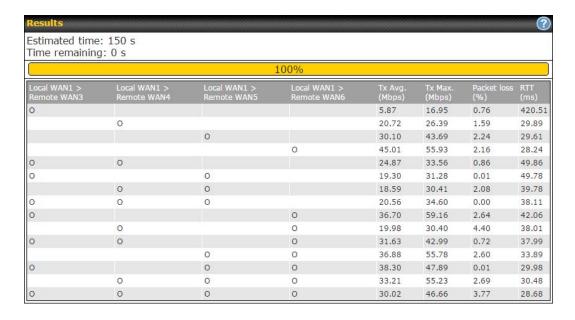




PepVPN Analyzer: Check the uplink performance of each tunnel.

The bandwidth bonding feature of PepVPN occurs when multiple WAN lines from one end merge with multiple WAN lines from the other end. For this to happen, each WAN line needs to form a connection with all the WAN lines on the opposite end. The function of the PepVPN analyzer is to report the throughput, packet loss, and latency of all possible combinations of connections. Please note that the PepVPN Analyzer will temporarily interrupt VPN connectivity and will restore after test.

After clicking the icon, the analyzer will require several minutes to perform its analysis depending the number of WAN links in the SpeedFusion[™] Tunnel. Once the test the complete, the report will appear:

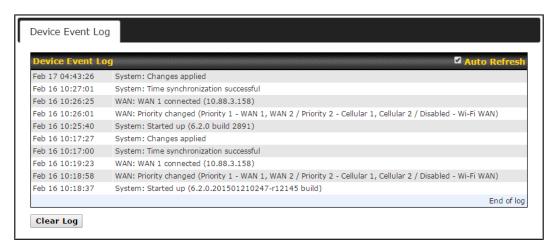


[&]quot;O" indicates that specific WAN / Tunnel is active for that particular test.

[&]quot;Tx Avg." is the averaged throughput across the full 10 seconds time, while "Tx Max." is the averaged throughput of the fastest 30% of time.

21.7 Event Log

Event log information is located at **Status>Event Log**.



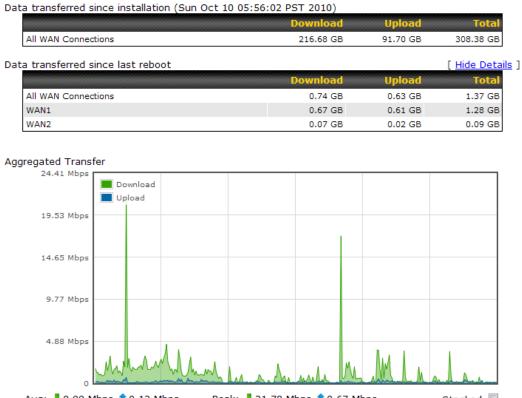
The log section displays a list of events that has taken place on the Pepwave router. Check **Auto Refresh** to refresh log entries automatically. Click the **Clear Log** button to clear the log.

21.8 Bandwidth

This section shows bandwidth usage statistics and is located at **Status>Bandwidth**. Bandwidth usage at the LAN while the device is switched off (e.g., LAN bypass) is neither recorded nor shown.

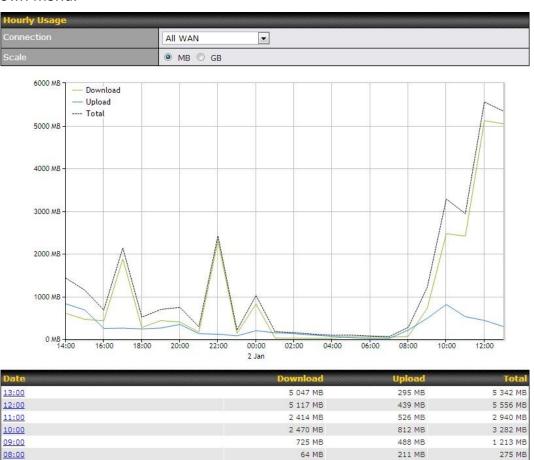
21.8.1 Real-Time

The **Data transferred since installation** table indicates how much network traffic has been processed by the device since the first bootup. The **Data transferred since last reboot** table indicates how much network traffic has been processed by the device since the last bootup.



21.8.2 Hourly

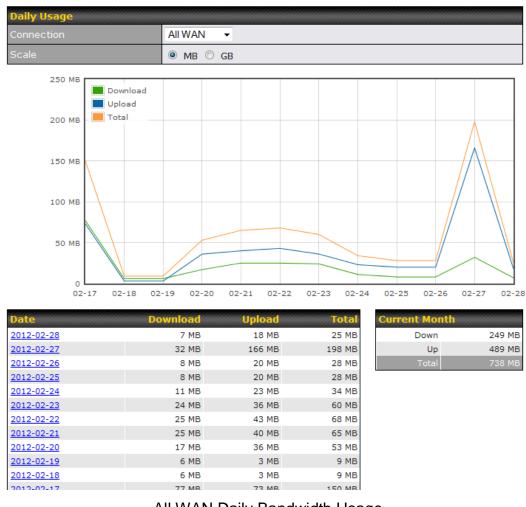
This page shows the hourly bandwidth usage for all WAN connections, with the option of viewing each individual connection. Select the desired connection to check from the drop-down menu.



This page shows the daily bandwidth usage for all WAN connections, with the option of viewing each individual connection.

Select the connection to check from the drop-down menu. If you have enabled the Bandwidth Monitoring feature, the Current Billing Cycle table for that WAN connection will be displayed.

Click on a date to view the client bandwidth usage of that specific date. This feature is not available if you have selected to view the bandwidth usage of only a particular WAN connection. The scale of the graph can be set to display megabytes (MB) or gigabytes (**GB**).



All WAN Daily Bandwidth Usage

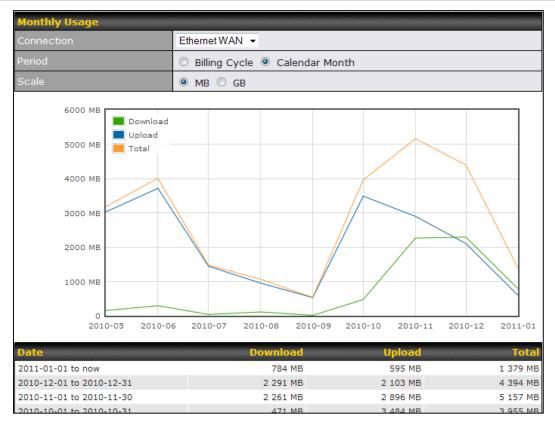
21.8.4 Monthly

This page shows the monthly bandwidth usage for each WAN connection. If you have enabled the **Bandwidth Monitoring** feature, you can check the usage of each particular connection and view the information by **Billing Cycle** or by **Calendar Month**.

Click the first two rows to view the client bandwidth usage in the last two months. This feature is not available if you have chosen to view the bandwidth of an individual WAN connection. The scale of the graph can be set to display megabytes (**MB**) or gigabytes (**GB**).



All WAN Monthly Bandwidth Usage



Ethernet WAN Monthly Bandwidth Usage

Tip

By default, the scale of data size is in MB. 1GB equals 1024MB.

Appendix A. Restoration of Factory Defaults

To restore the factory default settings on a Pepwave router, follow the steps below:

- 1. Locate the reset button on the front or back panel of the Pepwave router.
- 2. With a paper clip, press the reset button and hold it for at least 10 seconds, until the unit reboots itself.

After the Pepwave router finishes rebooting, the factory default settings will be restored.

Important Note

All previous configurations and bandwidth usage data will be lost after restoring factory default settings. Regular backup of configuration settings is strongly recommended.

Appendix B. Declaration

- 1. The device supports time division technology
- 2. Federal Communication Commission Interference Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Operations in the 5.15-5.25GHz band are restricted to indoor usage only.

IMPORTANT NOTE

FCC Radiation Exposure Statement (for MAX700/ HD2/ HD2 IP67/ BR1)

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 25cm between the radiator & your body.

FCC Radiation Exposure Statement (for MAX On-The-Go)

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

- 1. 20cm minimum when the product is operated alone without co-transmitting with a plug-in 3G USB dongle device.
- 2. 65cm minimum when the product is operated with a plug-in 3G USB device which has maximum of 7W ERP output power.
- 3. For co-transmission scenario which is not covered above, please consult the RF technician or device supplier.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination.

3. CE Statement for Pepwave Routers

Europe – EU Declaration of Conformity

This device complies with the essential requirements of the R&TTE Directive 1999/5/EC. The following test methods have been applied in order to prove presumption of conformity with the essential requirements of the R&TTE Directive 1999/5/EC:

- EN 60950-1: 2006 + A11 : 2009+A1 : 2010+ A12: 2011 Safety of Information Technology Equipment
- EN50385: 2002 / Article 3(1)(a)
 Product standard to demonstrate the compliance of radio base stations and fixed terminal stations for wireless telecommunication systems with the basic restrictions or the reference levels related to human exposure to radio frequency electromagnetic fields (110MHz 40 GHz) General public

EN 300 328 V1.7.1: 2006

Electromagnetic compatibility and Radio spectrum Matters (ERM); Wideband Transmission systems; Data transmission equipment operating in the 2,4 GHz ISM band and using spread spectrum modulation techniques; Harmonized EN covering essential requirements under article 3.2 of the R&TTE Directive

EN 301 908-1 V5.2.1: 2011
 Electromagnetic compatibility and Radio spectrum Matters (ERM); Base Stations (BS), Repeaters and User Equipment (UE) for IMT-2000 Third-Generation cellular networks; Part 1: Harmonized EN for IMT-2000, introduction and common

requirements, covering essential requirements of article 3.2 of the R&TTE Directive

- EN 301 511 V9.0.2: 2003
 Global System for Mobile communications (GSM); Harmonized standard for mobile stations in the GSM 900 and DCS 1800 bands covering essential requirements under article 3.2 of the R&TTE directive (1999/5/EC)
- EN 301 489-1 V1.9.2: 2008
 Electromagnetic compatibility and Radio Spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 1: Common technical requirements
- EN 301 489-7 V1.3.1: 2005
 ElectroMagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment ad services; Part 7: Specific conditions for mobile and portable radio and ancillary equipment of digital cellular radio telecommunications systems (GSM and DCS)
- EN 301 489-17 V2.2.1: 2012
 Electromagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 17: Specific conditions for 2,4 GHz wideband transmission systems and 5 GHz high performance RLAN equipment
- EN 301 489-24 V1.5.1: 2010
 Electromagnetic compatibility and Radio Spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 24: Specific conditions for IMT-2000 CDMA Direct Spread (UTRA) for Mobile and portable (UE) radio and ancillary equipment

| (| E 0091 | ① |
|---|------------------|---|
| | > 0081 | |

| ៊្ម Česky [Czech] | [Jméno výrobce] tímto prohlašuje, že tento [typ zařízení] je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES. |
|------------------------|--|
| ■ Dansk [Danish] | Undertegnede [fabrikantens navn] erklærer herved, at følgende udstyr [udstyrets typebetegnelse] overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF. |
| ■ Deutsch [German] | Hiermit erklärt [Name des Herstellers], dass sich das Gerät [Gerätetyp] in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befindet. |
| et Eesti [Estonian] | Käesolevaga kinnitab [tootja nimi = name of manufacturer] seadme [seadme tüüp = type of equipment] vastavust direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele. |
| en English | Hereby, [name of manufacturer], declares that this [type of equipment] is in |

| | compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. |
|--|--|
| ■ Español [Spanish] | Por medio de la presente [nombre del fabricante] declara que el [clase de equipo] cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE. |
| 뎉Ελληνική [Greek] | ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ [name of manufacturer] ΔΗΛΩΝΕΙ ΟΤΙ [type of equipment] ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/ΕΚ. |
| ff Français [French] | Par la présente [nom du fabricant] déclare que l'appareil [type d'appareil] est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE. |
| italiano [Italian] | Con la presente [nome del costruttore] dichiara che questo [tipo di apparecchio] è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE. |
| Latviski [Latvian] | Ar šo [name of manufacturer / izgatavotāja nosaukums] deklarē, ka [type of equipment / iekārtas tips] atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem. |
| Lietuvių [Lithuanian] | Šiuo [manufacturer name] deklaruoja, kad šis [equipment type] atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas. |
| M Nederlands [Dutch] | Hierbij verklaart [naam van de fabrikant] dat het toestel [type van toestel] in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG. |
| ™ Malti [Maltese] | Hawnhekk, <i>[isem tal-manifattur]</i> , jiddikjara li dan <i>[il-mudel tal-prodott]</i> jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 1999/5/EC. |
| ™Magyar [Hungarian] | Alulírott, [gyártó neve] nyilatkozom, hogy a [típus]megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak. |
| Polski [Polish] | Niniejszym [nazwa producenta] oświadcza, że [nazwa wyrobu] jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC. |
| ☑ Português[Portuguese] | [Nome do fabricante] declara que este [tipo de equipamento] está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE. |
| Slovensko [Slovenian] | [Ime proizvajalca] izjavlja, da je ta [tip opreme] v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 1999/5/ES. |
| Slovensky [Slovak] | [Meno výrobcu] týmto vyhlasuje, že [typ zariadenia]spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES. |
| filSuomi [Finnish] | [Valmistaja = manufacturer] vakuuttaa täten että [type of equipment = laitteen tyyppimerkintä] tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen. |
| SVenska [Swedish] | Härmed intygar <i>[företag]</i> att denna <i>[utrustningstyp]</i> står I överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG. |



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