

### Device.



### **Suspected Rogue Devices**

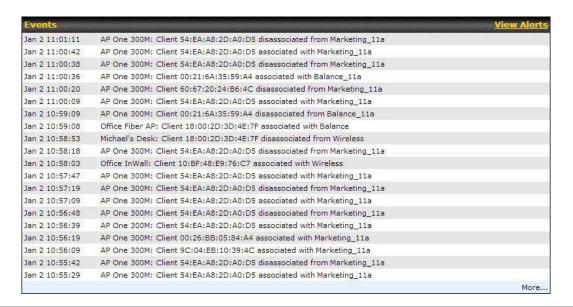
Hovering over the device MAC address will result in a popup with information on how this device was detected. Click the  $\bigcirc$   $\bigcirc$  icons and the device will be moved to the bottom table of identified devices.

# 24.6 Event Log

You can access the AP Controller Event log by navigating to **AP > Controller Status > Event Log**.







### **Events**

This event log displays all activity on your AP network, down to the client level. Use to filter box to search by MAC address, SSID, AP Serial Number, or AP Profile name. Click **View Alerts** to see only alerts, and click the **More...** link for additional records.

# 25 Toolbox

Tools for managing firmware packs can be found at AP>Toolbox.



### **Firmware Packs**

Here, you can manage the firmware of your AP. Clicking on will result in information regarding each firmware pack. To receive new firmware packs, you can click **Check for Updates** to download new packs, or you can click **Manual Upload** to manually upload a firmware pack. Click **Default** to define which firmware pack is default.



# 26 System Settings

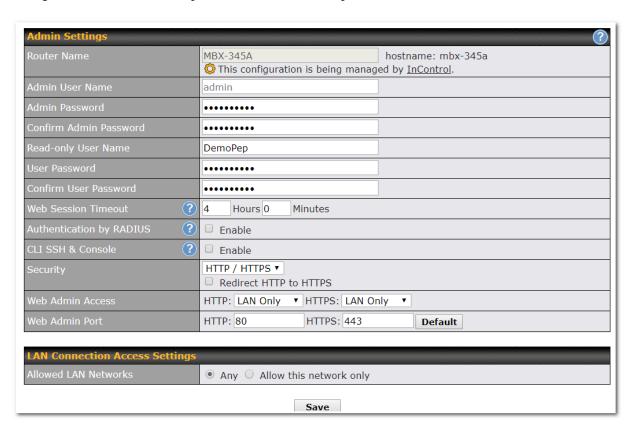
# 26.1 Adm in Security

There are two types of user accounts available for accessing the web admin: admin and user. They represent two user levels: the admin level has full administrative access, while the user level is read-only. The user level can access only the device's status information; users cannot make any changes on the device.

A web login session will be logged out automatically when it has been idle longer than the **Web Session Timeout**. Before the session expires, you may click the **Logout** button in the web admin to exit the session.

**0 hours 0 minutes** signifies an unlimited session time. This setting should be used only in special situations, as it will lower the system security level if users do not log out before closing the browser. The **default** is 4 hours, 0 minutes.

For security reasons, after logging in to the web admin Interface for the first time, it is recommended to change the administrator password. Configuring the administration interface to be accessible only from the LAN can further improve system security. Administrative settings configuration is located at **System>Admin Security**.





	Admin Settings
Router Name	This field allows you to define a name for this Pepwave router. By default, <b>Router Name</b> is set as <b>MAX_XXXX</b> , where <i>XXXX</i> refers to the last 4 digits of the unit's serial number.
Admin User Name	Admin User Name is set as admin by default, but can be changed, if desired.
Admin Password	This field allows you to specify a new administrator password.
Confirm Admin Password	This field allows you to verify and confirm the new administrator password.
Read-only User Name	<b>Read-only User Name</b> is set as <i>user</i> by default, but can be changed, if desired.
User Password	This field allows you to specify a new user password. Once the user password is set, the read-only user feature will be enabled.
Confirm User Password	This field allows you to verify and confirm the new user password.
Web Session Timeout	This field specifies the number of hours and minutes that a web session can remain idle before the Pepwave router terminates its access to the web admin interface. By default, it is set to <b>4 hours</b> .
Authentication by RADIUS	With this box is checked, the web admin will authenticate using an external RADIUS server. Authenticated users are treated as either "admin" with full readwrite permission or "user" with read-only access. Local admin and user accounts will be disabled. When the device is not able to communicate with the external RADIUS server, local accounts will be enabled again for emergency access. Additional authentication options will be available once this box is checked.
Auth Protocol	This specifies the authentication protocol used. Available options are <b>MS-CHAP v2</b> and <b>PAP</b> .
Auth Server	This specifies the access address and port of the external RADIUS server.
Auth Server Secret	This field is for entering the secret key for accessing the RADIUS server.
Auth Timeout	This option specifies the time value for authentication timeout.
Accounting Server	This specifies the access address and port of the external accounting server.
Accounting Server Secret	This field is for entering the secret key for accessing the accounting server.

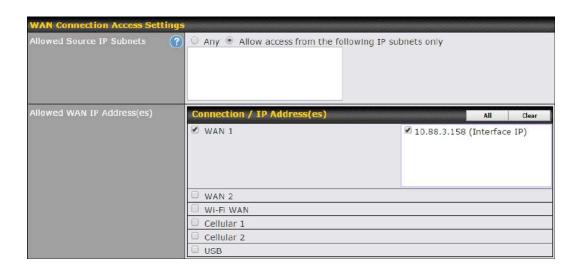


Network Connection	This option is for specifying the network connection to be used for authentication. Users can choose from LAN, WAN, and VPN connections.
CLI SSH	The CLI (command line interface) can be accessed via SSH. This field enables CLI support. For additional information regarding CLI, please refer to <b>Section 30.5.</b>
CLI SSH Port	This field determines the port on which clients can access CLI SSH.
CLI SSH Access	This menu allows you to choose between granting access to LAN and WAN clients, or to LAN clients only.
Security	This option is for specifying the protocol(s) through which the web admin interface can be accessed:  • HTTP  • HTTPS  • HTTP/HTTPS
Web Admin Port	This field is for specifying the port number on which the web admin interface can be accessed.
Web Admin Access	This option is for specifying the network interfaces through which the web admin interface can be accessed:  • LAN only • LAN/WAN  If LAN/WAN is chosen, the WAN Connection Access Settings form will be displayed.

LAN Connection Access Settings	
Allowed LAN Networks	O Any  Allow this network only Public (10)

# Allowed LAN Networks This field allows you to permit only specific networks or VLANs to access the Web UI.





### **WAN Connection Access Settings**

This field allows you to restrict web admin access only from defined IP subnets.

- Any Allow web admin accesses to be from anywhere, without IP address restriction.
- Allow access from the following IP subnets only Restrict web admin access only from the defined IP subnets. When this is chosen, a text input area will be displayed beneath:

# Allowed Source IP Subnets

The allowed IP subnet addresses should be entered into this text area. Each IP subnet must be in form of w.x.y.z/m, where w.x.y.z is an IP address (e.g., 192.168.0.0), and m is the subnet mask in CIDR format, which is between 0 and 32 inclusively (For example, 192.168.0.0/24).

To define multiple subnets, separate each IP subnet one in a line. For example:

- 192.168.0.0/24
- 10.8.0.0/16

# Allowed WAN IP Address(es)

This is to choose which WAN IP address(es) the web server should listen on.

### 26.2 Firm ware

### 26.2.1 Web admin interface : automatically check for updates

Upgrading firmware can be done in one of three ways. Using the router's interface to automatically check for an update, using the router's interface to manually upgrade the firmware, or using InControl2 to push an upgrade to a router.

The automatic upgrade can be done from **System > Firmware**.





If an update is found the buttons will change to allow you to **Download and Update** the firmware.



Click on the **Download and Upgrade** button. A prompt will be displayed advising to download the Current Active Configuration. Please click on the underlined download text. After downloading the current config click the **Ok** button to start the upgrade process.

The router will download and then apply the firmware. The time that this process takes will depend on your internet connection's speed.



The firmware will now be applied to the router\*. The amount of time it takes for the firmware to upgrade will also depend on the router that's being upgraded.

# Firmware Upgrade It may take up to 8 minutes.



# 26.2.2 Web admin interface : install updates manually

In some cases, a special build may be provided via a ticket or it may be found in the forum. Upgrading to the special build can be done using this method, or using IC2 if you are using that to manage your firmware upgrades. A manual upgrade using the GA firmware posted on the site may also be recommended or required for a couple of reasons.

All of the Peplink/Pepwave GA firmware can be found here Navigate to the relevant product line

<sup>\*</sup>Upgrading the firmware will cause the router to reboot.



(ie. Balance, Max, FusionHub, SOHO, etc). Some product lines may have a dropdown that lists all of the products in that product line. Here is a screenshot from the Balance line.



If the device has more than one firmware version the current hardware revision will be required to know what firmware to download.

Navigate to System > Firmware and click the Choose File button under the Manual Firmware Upgrade section. Navigate to the location that the firmware was downloaded to select the ".img" file and click the Open button.

Click on the Manual Upgrade button to start the upgrade process.



A prompt will be displayed advising to download the Current Active Configuration. Please click on the underlined download text. After downloading the current config click the Ok button to start the upgrade process. The firmware will now be applied to the router\*. The amount of time it takes for the firmware to upgrade will depend on the router that's being upgraded.

# Firmware Upgrade It may take up to 8 minutes. 9% Validation success...

### 26.2.3 The InControl method

Described in this knowledgebase article on our forum.

<sup>\*</sup>Upgrading the firmware will cause the router to reboot.



# 26.3 Tim e

**Time Settings** enables the system clock of the Pepwave router to be synchronized with a specified time server. Time settings are located at **System>Time**.



Time Settings	
Time Zone	This specifies the time zone (along with the corresponding Daylight Savings Time scheme). The <b>Time Zone</b> value affects the time stamps in the Pepwave router's event log and e-mail notifications. Check <b>Show all</b> to show all time zone options.
Time Server	This setting specifies the NTP network time server to be utilized by the Pepwave router.

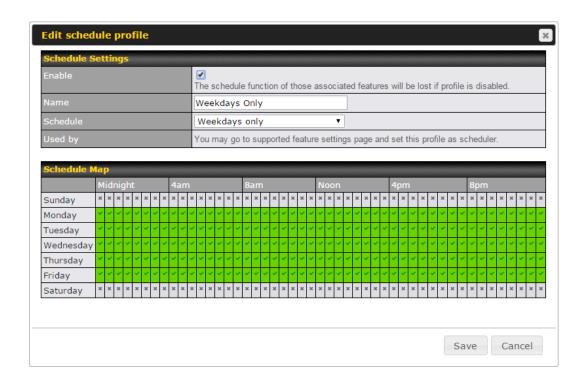
# 26.4 Schedule

Enable and disable different functions (such as WAN connections, outbound policy, and firewalls at different times, based on a user-scheduled configuration profile. The settings for this are located at **System > Schedule** 



Enable scheduling, and then click on your schedule name or on the **New Schedule** button to begin.





Edit Schedule Profile	
Enabling	Click this checkbox to enable this schedule profile. Note that if this is disabled, then any associated features will also have their scheduling disabled.
Name	Enter your desired name for this particular schedule profile.
Schedule	Click the drop-down menu to choose pre-defined schedules as your starting point. Please note that upon selection, previous changes on the schedule map will be deleted.
Schedule Map	Click on the desired times to enable features at that time period. You can hold your mouse for faster entry.

# 26.5 Email Notification

Email notification functionality provides a system administrator with up-to-date information on network status. The settings for configuring email notifications are found at **System>Email Notification**.





Test Email Notification Save

	Email Notification Settings
Email Notification	This setting specifies whether or not to enable email notification. If <b>Enable</b> is checked, the Pepwave router will send email messages to system administrators when the WAN status changes or when new firmware is available. If <b>Enable</b> is not checked, email notification is disabled and the Pepwave router will not send email messages.
SMTP Server	This setting specifies the SMTP server to be used for sending email. If the server requires authentication, check <b>Require authentication</b> .
SSL Encryption	Check the box to enable SMTPS. When the box is checked, <b>SMTP Port</b> will be changed to <b>465</b> automatically.
SMTP Port	This field is for specifying the SMTP port number. By default, this is set to <b>25</b> ; when <b>SSL Encryption</b> is checked, the default port number will be set to <b>465</b> . You may customize the port number by editing this field. Click <b>Default</b> to restore the number to its default setting.
SMTP User Name / Password	This setting specifies the SMTP username and password while sending email. These options are shown only if <b>Require authentication</b> is checked in the <b>SMTP Server</b> setting.
Confirm SMTP Password	This field allows you to verify and confirm the new administrator password.
Sender's Email Address	This setting specifies the email address the Pepwave router will use to send reports.
Recipient's Email Address	This setting specifies the email address(es) to which the Pepwave router will send email notifications. For multiple recipients, separate each email addresses using the



enter key.

After you have finished setting up email notifications, you can click the **Test Email Notification** button to test the settings before saving. After **Test Email Notification** is clicked, you will see this screen to confirm the settings:

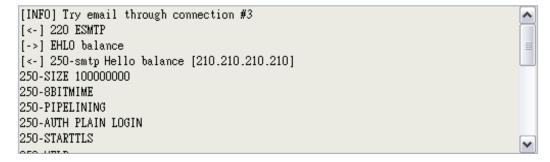


Send Test Notification | Cancel

Click **Send Test Notification** to confirm. In a few seconds, you will see a message with detailed test results.

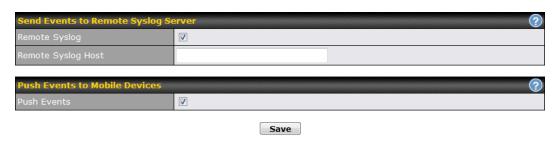
Test email sent. Email notification settings are not saved, it will be saved after clicked the 'Save' button.

### Test Result



# 26.6 Event Log

Event log functionality enables event logging at a specified remote syslog server. The settings for configuring the remote system log can be found at **System>Event Log**.

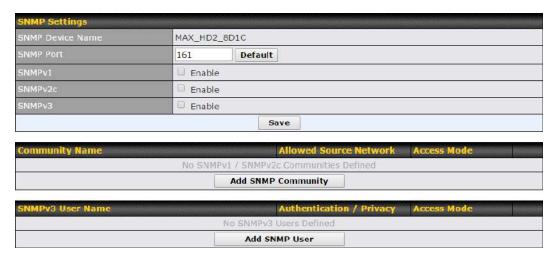




Event Log Settings	
Remote Syslog	This setting specifies whether or not to log events at the specified remote syslog server.
Remote Syslog Host	This setting specifies the IP address or hostname of the remote syslog server.
Push Events	The Pepwave router can also send push notifications to mobile devices that have our Mobile Router Utility installed. Check the box to activate this feature.
peplink PEPWAVE	For more information on the Router Utility, go to: www.peplink.com/products/router-utility

# 26.7 SNMP

SNMP or simple network management protocol is an open standard that can be used to collect information about the Pepwave router. SNMP configuration is located at **System>SNMP**.

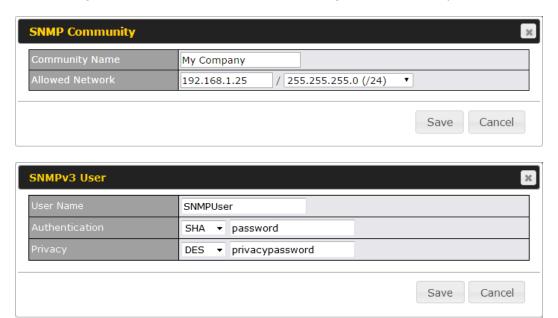


	SNMP Settings
SNMP Device Name	This field shows the router name defined at System>Admin Security.
SNMP Port	This option specifies the port which SNMP will use. The default port is <b>161</b> .



SNMPv1	This option allows you to enable SNMP version 1.
SNMPv2	This option allows you to enable SNMP version 2.
SNMPv3	This option allows you to enable SNMP version 3.

To add a community for either SNMPv1 or SNMPv2, click the **Add SNMP Community** button in the **Community Name** table, upon which the following screen is displayed:



SNMP Community Settings	
Community Name	This setting specifies the SNMP community name.
Allowed Source Subnet Address	This setting specifies a subnet from which access to the SNMP server is allowed. Enter subnet address here (e.g., 192.168.1.0) and select the appropriate subnet mask.

To define a user name for SNMPv3, click **Add SNMP User** in the **SNMPv3 User Name** table, upon which the following screen is displayed:

	SNMPv3 User Settings
User Name	This setting specifies a user name to be used in SNMPv3.
Authentication Protocol	This setting specifies via a drop-down menu one of the following valid authentication protocols:



	<ul> <li>NONE</li> <li>MD5</li> <li>SHA</li> <li>When MD5 or SHA is selected, an entry field will appear for the password.</li> </ul>
Privacy Protocol	This setting specifies via a drop-down menu one of the following valid privacy protocols:  • NONE  • DES  When DES is selected, an entry field will appear for the password.

# 26.8 SMS Control

SMS Control allows the user to control the device using SMS even if the modem does not have a data connection. The settings for configuring the SMS Control can be found at **System>SMS Control**.

Note: Supported Models

- Balance/MAX: \*-LTE-E, \*-LTEA-W, \*-LTEA-P, \*-LTE-MX
- **EPX**: \*-LW\*, \*-LP\*



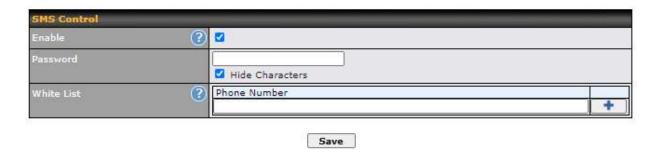
When this box is checked, the device will be allowed to take actions according to received commands via SMS.

Make sure your mobile plan supports SMS, and note that some plans may incur additional charges for this.

SMS Control can reboot devices and configure cellular settings over signalling channels, even if the modem does not have a data connection.

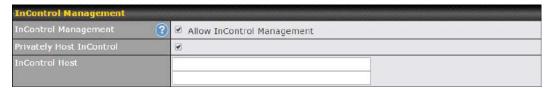
For details of supported SMS command sets, please refer to our knowledge base.





	SMS Control Settings
Enable	Click the checkbox to enable the SMS Control.
Password	This setting sets the password for authentication - maximum of 32 characters, which cannot include semicolon (;).
White List	Optionally, you can add phone number(s) to the whitelist. Only matching phone numbers are allowed to issue SMS commands. Phone numbers must be in the E.164 International Phone Numbers format.

### 26.9 In Control



InControl is a cloud-based service which allows you to manage all of your Peplink and Pepwave devices with one unified system. With it, you can generate reports, gather statistics, and configure your devices automatically. All of this is now possible with InControl.

When this check box is checked, the device's status information will be sent to the Peplink InControl system. This device's usage data and configuration will be sent to the system if you enable the features in the system.

Alternately, you could also privately host InControl. Simply check the box beside the "Privately Host InControl" open, and enter the IP Address of your InControl Host.

You can sign up for an InControl account at https://incontrol2.peplink.com/. You can register your devices under the account, monitor their status, see their usage reports, and receive offline notifications.



# 26.10 Configuration

Backing up Pepwave router settings immediately after successful completion of initial setup is strongly recommended. The functionality to download and upload Pepwave router settings is found at **System>Configuration**. Note that available options vary by model.



# Configuration

Restore Configuration to Factory Settings

The **Restore Factory Settings** button is to reset the configuration to factory default settings. After clicking the button, you will need to click the **Apply Changes** button on the top right corner to make the settings effective.



Download Active Configurations	Click <b>Download</b> to backup the current active settings.
Upload Configurations	To restore or change settings based on a configuration file, click <b>Choose File</b> to locate the configuration file on the local computer, and then click <b>Upload</b> . The new settings can then be applied by clicking the <b>Apply Changes</b> button on the page header, or you can cancel the procedure by pressing <b>discard</b> on the main page of the web admin interface.
Upload Configurations from High Availability Pair	In a high availability (HA) configuration, a Pepwave router can quickly load the configuration of its HA counterpart. To do so, click the <b>Upload</b> button. After loading the settings, configure the LAN IP address of the Pepwave router so that it is different from the HA counterpart.

### 26.11 Feature Add-ons

Some Pepwave routers have features that can be activated upon purchase. Once the purchase is complete, you will receive an activation key. Enter the key in the **Activation Key** field, click **Activate**, and then click **Apply Changes**.



# 26.12 Reboot

This page provides a reboot button for restarting the system. For maximum reliability, the Pepwave router can equip with two copies of firmware. Each copy can be a different version. You can select the firmware version you would like to reboot the device with. The firmware marked with **(Running)** is the current system boot up firmware.

Please note that a firmware upgrade will always replace the inactive firmware partition.

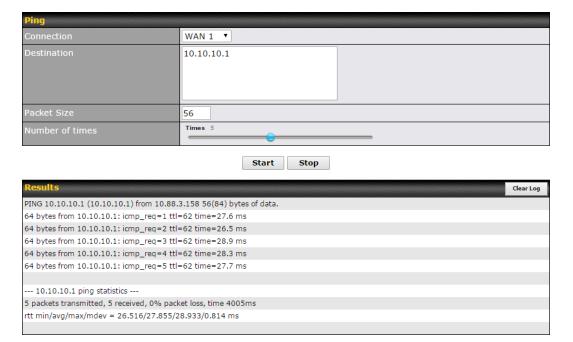




# 27 Tools

# 27.1 Ping

The ping test tool sends pings through a specific Ethernet interface or a SpeedFusion<sup>™</sup> VPN connection. You can specify the number of pings in the field **Number of times**, to a maximum number of 10 times. **Packet Size** can be set to a maximum of 1472 bytes. The ping utility is located at **System>Tools>Ping**, illustrated below:



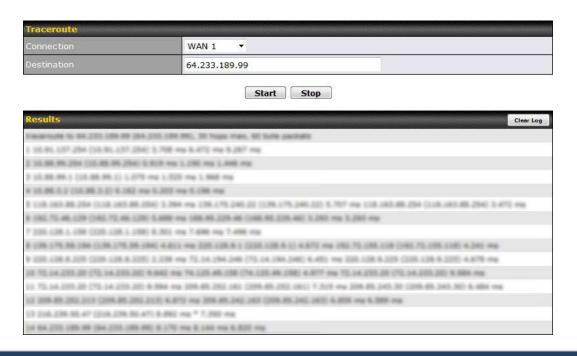
### Tip

A system administrator can use the ping utility to manually check the connectivity of a particular LAN/WAN connection.

### 27.2 Traceroute Test

The traceroute test tool traces the routing path to the destination through a particular Ethernet interface or a SpeedFusion<sup>TM</sup> connection. The traceroute test utility is located at System>Tools>Traceroute.





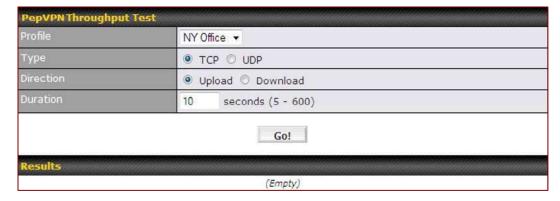
### Tip

A system administrator can use the traceroute utility to analyze the connection path of a LAN/WAN connection.

# 27.3 Pep VPN Test

The **PepVPN Test** tool can help to test the throughput between different VPN peers.

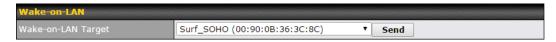
You can define the **Test Type**, **Direction**, and **Duration** of the test, and press **Go!** to perform the throughput test. The VPN test utility is located at **System>Tools>PepVPN Test**, illustrated as follows:





### 27.4 Wake-on-LAN

Peplink routers can send special "magic packets" to any client specified from the Web UI. To access this feature, navigate to **System > Tools > Wake-on-LAN** 



Select a client from the drop-down list and click **Send** to send a "magic packet"

# 27.5 CLI (Command Line Interface Support)

The CLI (command line interface) can be accessed via SSH. This field enables CLI support. The below settings specify which TCP port and which interface(s) should accept remote SSH CLI access. The user name and password used for remote SSH CLI access are the same as those used for web admin access.

```
login as: admin
admin8192.168.1.1's password:
Last login: Mon Nov 7 19:03:59 2011 from 192.168.1.100

> get
bandwidth clientlist cpuload eventlog ha s2svpn session
system uptime wan

> system
debugmode reboot

> 1
```



# 28 Status

# 28.1 Device

System information is located at **Status>Device**.

Router Name	MBX-345A
Model	Pepwave MAX HD4 MBX
Product Code	MAX-HD4-MBX-LTEA-R
Hardware Revision	2
Serial Number	2836-0853-345A
Firmware	8.0.0 build 1218
PepVPN Version	8.0.0
Modem Support Version	1023 (Modem Support List)
InControl Managed Configurations	Firmware, LAN
Host Name	mbx-345a
Uptime	3 days 3 minutes
System Time	Fri Mar 22 13:57:08 GMT 2019
OpenVPN Client Profile	Route all traffic   Split tunnel
Diagnostic Report	<u>Download</u>
Remote Assistance	Turn On
MAC Address	
LAN	00:1A:
WAN 1	00:1A: M-mi = 11
WAN 2	00:1A: M-mi M-11
WAN 3	00:1A: EC-84 EG-11

	System Information
Router Name	This is the name specified in the <b>Router Name</b> field located at <b>System&gt;Admin Security</b> .
Model	This shows the model name and number of this device.
Product Code	If your model uses a product code, it will appear here.
Hardware	This shows the hardware version of this device.



Revision	
Serial Number	This shows the serial number of this device.
Firmware	This shows the firmware version this device is currently running.
PepVPN Version	This shows the current PepVPN version.
Modem Support Version	This shows the modem support version. For a list of supported modems, click <b>Modem Support List</b> .
InControl Managed Configuration	InControl Managed Configurations (firmware, VLAN, Captive Portal, etcetera)
Host Name	The host name assigned to the Pepwave router appears here.
Uptime	This shows the length of time since the device has been rebooted.
System Time	This shows the current system time.
OpenVPN Client Profile	Link to download OpenVpn Client profile when this is enabled in Remote User Access
Diagnostic Report	The <b>Download</b> link is for exporting a diagnostic report file required for system investigation.
Remote Assistance	Click <b>Turn on</b> to enable remote assistance.

The second table shows the MAC address of each LAN/WAN interface connected. To view your device's End User License Agreement (EULA), click Legal.

# 28.2 GPS Data

GPX File ?	2019-03-22 (Today) ▼	Download
Diagnostic Report	2019-03-22 (Today) 2019-03-21	
Remote Assistance	2019-03-20 2019-03-19	
MAC Address	2019-03-18 2019-03-17	
LAN	2019-03-16	



GPS enabled models automatically store up to seven days of GPS location data in GPS eXchange format (GPX). To review this data using third-party applications, click **Status>Device** and then download your GPX file.

The Pepwave GPS enabled devices export real-time location data in NMEA format through the LAN IP address at TCP port 60660. It is accessible from the LAN or over a SpeedFusion connection. To access the data via a virtual serial port, install a virtual serial port driver. Visit http://www.peplink.com/index.php?view=faq&id=294 to download the driver.

### 28.3 Active Sessions

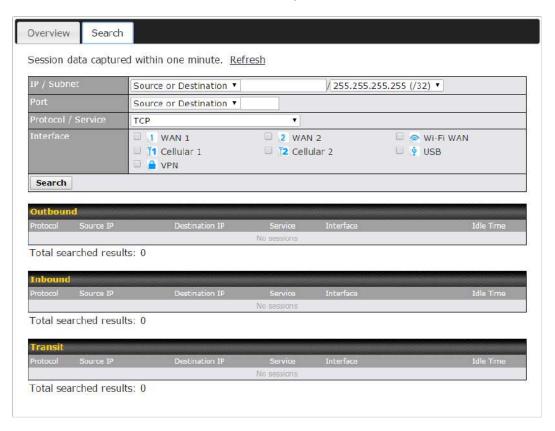
Information on active sessions can be found at Status>Active Sessions>Overview.

Service	Inbound Sessions	Outbound Sessions	
AIM/ICQ	0	1	
Bittorrent	0	32	
DNS	0	51	
Flash	0	1	
HTTPS	0	76	
Jabber	0	5	
MSN	0	11	
NTP	0	4	
00	0	1	
Remote Desktop	0	3	
SSH	0	12	
SSL	0	64	
XMPP	0	4	
<u>Yahoo</u>	0	1	
Interface	Inbound Sessions	Outbound Sessions	
WAN 1	0	176	
WAN 2	0	32	
Wi-Fi WAN	0	51	
Cellular 1	0	64	
Cellular 2	0	0	
USB	0	0	
	Top Clients		
Client IP Address	Total Sessions		
10.9.66.66	1069	1069	
10.9.98.144	147		
10.9.2.18	63		
10.9.66.14	56		
10.9.2.26	33		



This screen displays the number of sessions initiated by each application. Click on each service listing for additional information. This screen also indicates the number of sessions initiated by each WAN port. In addition, you can see which clients are initiating the most sessions.

You can also perform a filtered search for specific sessions. You can filter by subnet, port, protocol, and interface. To perform a search, navigate to **Status>Active Sessions>Search**.



This **Active Sessions** section displays the active inbound/outbound sessions of each WAN connection on the Pepwave router. A filter is available to sort active session information. Enter a keyword in the field or check one of the WAN connection boxes for filtering.

# 28.4 Client List

The client list table is located at **Status>Client List**. It lists DHCP and online client IP addresses, names (retrieved from the DHCP reservation table or defined by users), current download and upload rate, and MAC address.

Clients can be imported into the DHCP reservation table by clicking the button on the right. You can update the record after import by going to **Network>LAN**.

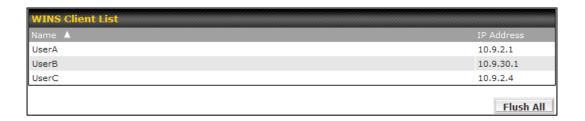




If the PPTP server (see **Section 19.2),** SpeedFusion<sup>TM</sup> (see **Section 12.1**), or AP controller (see **Section 20**) is enabled, you may see the corresponding connection name listed in the **Name** field.

### 28.5 WINS Client

The WINS client list table is located at **Status>WINS Client**.



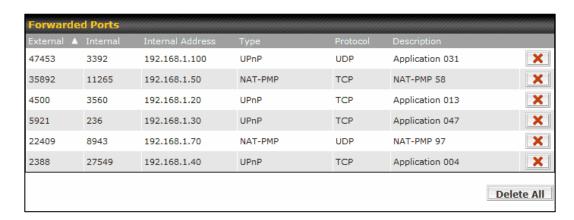
The WINS client table lists the IP addresses and names of WINS clients. This option will only be available when you have enabled the WINS server (navigation: **Network>Interfaces>LAN**). The names of clients retrieved will be automatically matched into the Client List (see previous section). Click **Flush All** to flush all WINS client records.



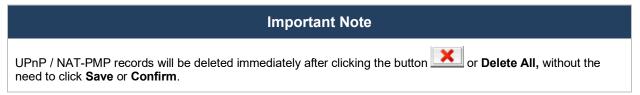
### 28.6 UPnP/NAT-PMP

The table that shows the forwarded ports under UPnP and NAT-PMP protocols is located at **Status>UPnP/NAT-PMP**. This section appears only if you have enabled UPnP / NAT-PMP as mentioned in **Section 16.1.1**.



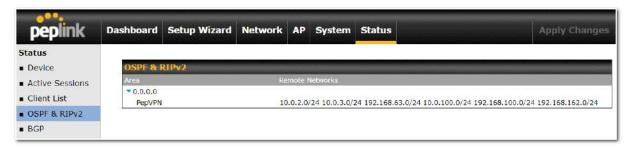


Click to delete a single UPnP / NAT-PMP record in its corresponding row. To delete all records, click **Delete All** on the right-hand side below the table.



# 28.7 OSPF & RIP v2

Shows status of OSPF and RIPv2





### 28.8 BGP

Shows status of BGP

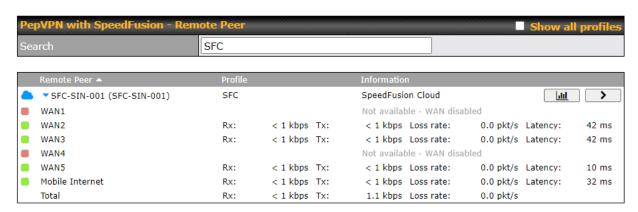


# 28.9 SpeedFusion Status

Current SpeedFusion<sup>™</sup> status information is located at **Status>SpeedFusion<sup>™</sup>**. Details about SpeedFusion<sup>™</sup> connection peers appears as below:



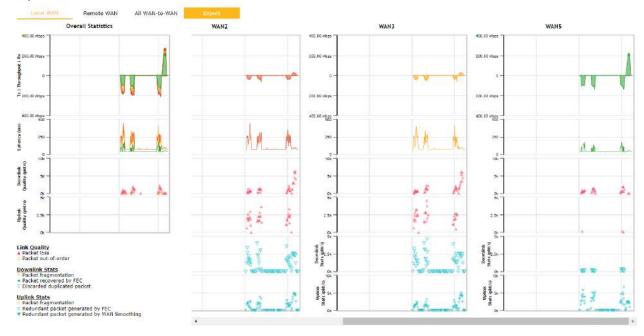
Click on the corresponding peer name to explore the WAN connection(s) status and subnet information of each VPN peer.



Click the button for a SpeedFusion chart displaying real-time throughput, latency, and

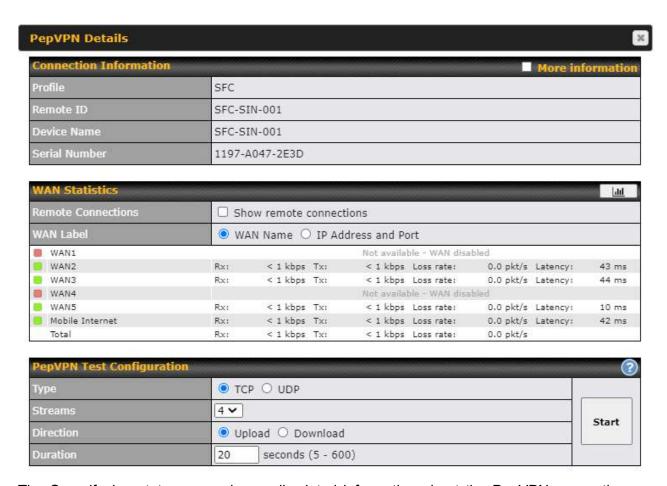


# drop-rate information for each WAN connection.



When pressing the button, the following menu will appear:





The Speedfusion status page shows all related information about the PepVPN connection. This screen also allows you to run PepVPN Tests allowing throughput tests.

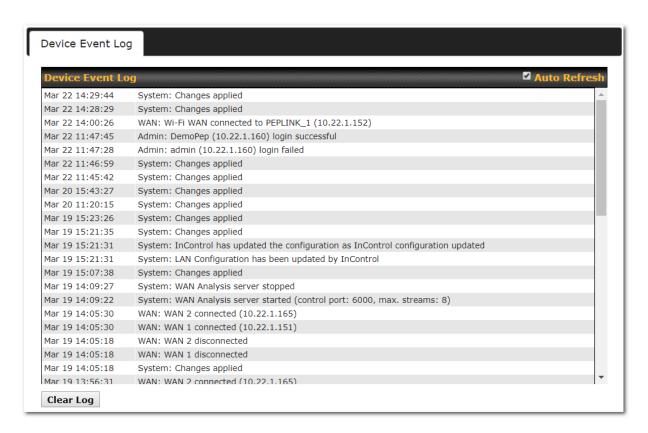
Peplink also published a whitepaper about Speedfusion which can be downloaded from the following url:

http://download.peplink.com/resources/whitepaper-speedfusion-and-best-practices-2019.pdf

# 28.10 Event Log

Event log information is located at Status>Event Log.

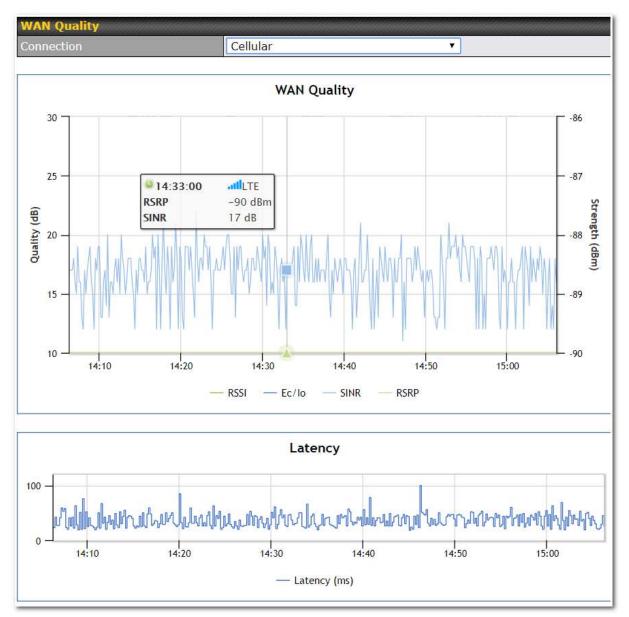




The log section displays a list of events that has taken place on the Pepwave router. Check **Auto Refresh** to refresh log entries automatically. Click the **Clear Log** button to clear the log.



# 29 WAN Quality



The **Status > WAN Quality** allow to show detailed information about each connected WAN connection.

For cellular connections it shows signal strength, quality, throughput and latency for the past hour.

# 30 Usage Reports

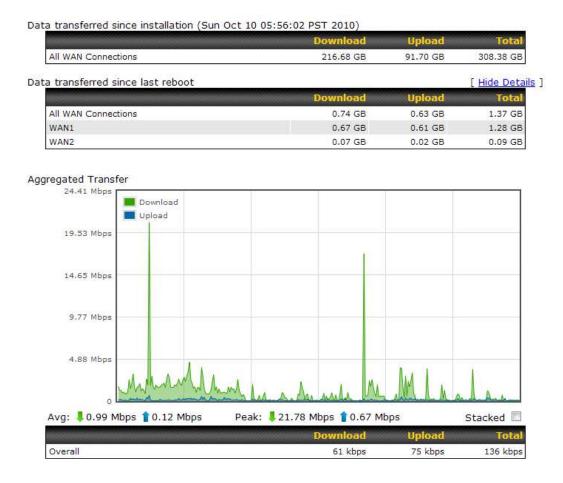
This section shows bandwidth usage statistics and is located at Status > Usage Reports



Bandwidth usage at the LAN while the device is switched off (e.g., LAN bypass) is neither recorded nor shown.

### 30.1 Real-Time

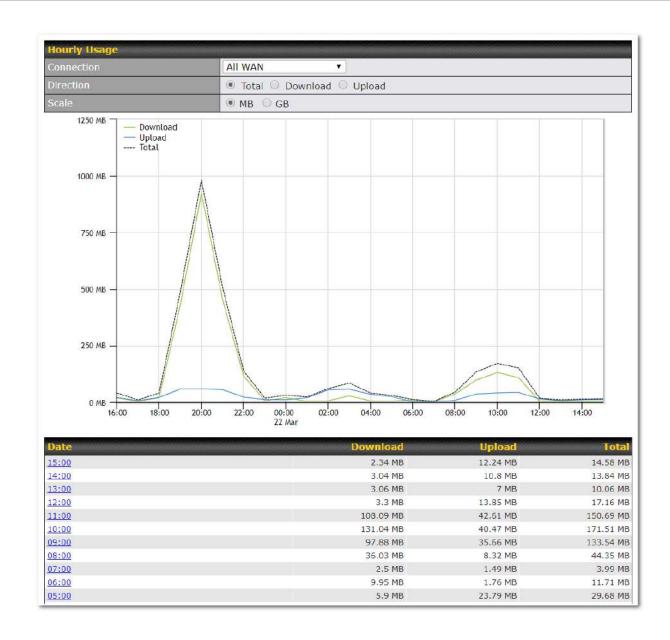
The **Data transferred since installation** table indicates how much network traffic has been processed by the device since the first bootup. The **Data transferred since last reboot** table indicates how much network traffic has been processed by the device since the last bootup.



# 30.2 Hourly

This page shows the hourly bandwidth usage for all WAN connections, with the option of viewing each individual connection. Select the desired connection to check from the drop-down menu.





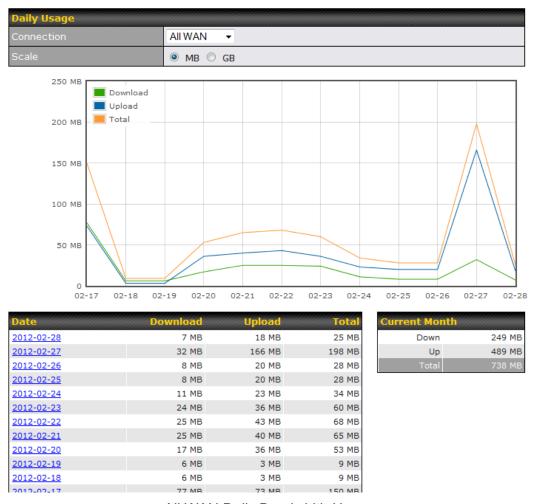
# 30.3 Daily

This page shows the daily bandwidth usage for all WAN connections, with the option of viewing each individual connection.

Select the connection to check from the drop-down menu. If you have enabled the **Bandwidth Monitoring** feature, the **Current Billing Cycle** table for that WAN connection will be displayed.

Click on a date to view the client bandwidth usage of that specific date. This feature is not available if you have selected to view the bandwidth usage of only a particular WAN connection. The scale of the graph can be set to display megabytes (**MB**) or gigabytes (**GB**).





All WAN Daily Bandwidth Usage

# 30.4 Monthly

This page shows the monthly bandwidth usage for each WAN connection. If you have enabled the **Bandwidth Monitoring** feature, you can check the usage of each particular connection and view the information by **Billing Cycle** or by **Calendar Month**.

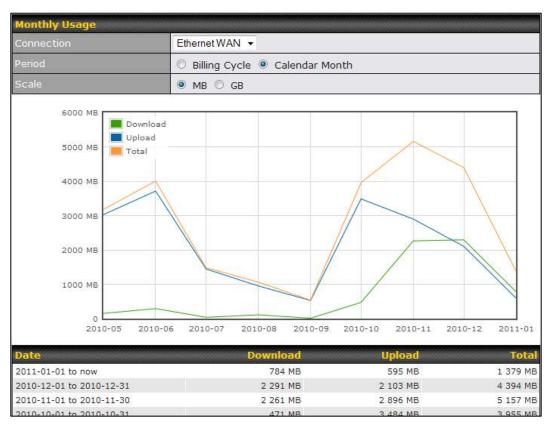
Click the first two rows to view the client bandwidth usage in the last two months. This feature is not available if you have chosen to view the bandwidth of an individual WAN connection. The scale of the graph can be set to display megabytes (**MB**) or gigabytes (**GB**).





All WAN Monthly Bandwidth Usage





Ethernet WAN Monthly Bandwidth Usage

#### Tip

By default, the scale of data size is in MB. 1GB equals 1024MB.



# **Appendix A: Restoration of Factory Defaults**

To restore the factory default settings on a Pepwave router, follow the steps below:

- 1. Locate the reset button on the front or back panel of the Pepwave router.
- 2. With a paperclip, press and keep the reset button pressed.

Note: There is a dual function to the reset button.

Hold for 5-10 seconds for admin password reset (Note: The LED status light blinks in RED 2 times and release the button, green status light starts blinking)

Hold for approximately 20 seconds for factory reset (Note: The LED status light blinks in RED 3 times and release the button, all WAN/LAN port lights start blinking)

After the Pepwave router finishes rebooting, the factory default settings will be restored.

#### **Important Note**

All previous configurations and bandwidth usage data will be lost after restoring factory default settings. Regular backup of configuration settings is strongly recommended.



Appendix B: Declaration

FCC Requirements for Operation in the United States



#### Federal Communications Commission (FCC) Compliance Notice:

For MAX BR1 Min i

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. IEEE 802.11b or 802.11g operation of this product in the U.S.A. is firmware-limited to channels 1 through 11.

#### FCC Radiation Exposure Statement (for MAX BR1 mini)

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination.

1. CE Statement for Pepwave Routers (MAX BR1 Mini)



## **DECLARATION OF CONFORMITY**

We affirm the electrical equipment manufactured by us fulfils the requirements of the Radio Equipment Directive 2014/53/EU.

Name of manufacturer	PISMO LABS TECHNOLOGY LIMITED
Contact information of the manufacturer	A8, 5/F, HK Spinners Industrial. Building., Phase 6, 481 Castle Peak Road, Cheung Sha Wan,Kowloon, Hong Kong tel. (852) 2990 7600, fax. (852) 3007 0588 e-mail: cs@peplink.com
Description of the appliance	PEPWAVE / PEPLINK Wireless Product
Model name of the appliance	MAX BR1 Mini MAX BR1 Mini LTE Pismo930 Lite
Trade name of the appliance	PEPWAVE / PEPLINK



The construction of the appliance is in accordance with the following standards:

EN 301 908-1 V11.1.1

EN 300 328 V2.2.2

EN 303 413 V1.1.1

EN 50385 : 2017

EN 301 489-1 V2.2.3

EN 301 489-17 V3.1.1

Draft EN 301 489-19 V2.1.0

EN 55032: 2015 EN 55035: 2017 EN 61000-3-2: 2014

EN 61000-3-2: 2014

EN 60950-1:2006 + A11:2009 + A1:2010 + A12:2011 + A2:2013

Yours sincerely,

Antony Chong

Director of Hardware Engineering

Peplink International Limited



[ ] n	BE	BG	CZ	DK	DE	EE	Œ	EL	ES	FR	HR	IT	CY	LV
	LT	ĽU	HU	МТ	NL	АТ	PL	PT	RO	SI	SK	FI	SE	



### 2.4GHz ( 2412 - 2472 MHz ) : 17.31dBm

This equipment complies with CE radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body.

contact as: https://www.peplink.com/



#### **Industry Canada Statement (for MAX BR1 Mini)**

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with Innovation, Science and Economic Development Canada RF exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated to ensure a minimum of 20 cm spacing to any person at all times.

Déclaration d'exposition aux radiations: Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.



# FCC Requirements for Operation in the United States Federal Communications Commission (FCC) Compliance Notice:

#### For MAX BR1 MK2

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Operations in the 5.15-5.25GHz band are restricted to indoor usage only.

#### IMPORTANT NOTE

#### FCC Radiation Exposure Statement (for MAX BR1 MK2)

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 24cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination.



#### **Industry Canada Statement (for MAX BR1 MK2)**

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

To maintain compliance with the RF exposure guidelines, place the unit at least 30cm from nearby persons.

Mise en garde\_: Pour assurer la conformité aux directives relatives à l'exposition aux fréquences radio, le jouet doit êtreplacé à au moins 30\_cm des personnes à proximité.

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling information or the use of repetitive codes where required by the technology. The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems; The maximum antenna gain permitted for devices in the bands

L'appareil peut interrompre automatiquement la transmission en cas d'absence d'informations à transmettre ou de panne opérationnelle. Notez que ceci n'est pas destiné à interdire la transmission d'informations de contrôle ou de signalisation ou l'utilisation de codes répétitifs lorsque cela est requis par la technologie. Le dispositif utilisé dans la bande 5150-5250 MHz est réservé à une utilisation en intérieur afin de réduire le risque de brouillage préjudiciable aux systèmes mobiles par satellite dans le même canal; Le gain d'antenne maximal autorisé pour les dispositifs dans les bandes



This radio transmitter 20682-P1AC4 has been approved by Innovation, Science and Economic Development Canada to operate with the antenna types listed below, with the maximum permissible gain indicated. Antenna types not included in this list that have a gain greater than the maximum gain indicated for any type listed are strictly prohibited for use with this device.

WIFI Antenna type: Omni-directional

WIFI Antenna gain: 2.4GHz / 2.44 dBi , 5GH / 4.73 dBi

LTE Antenna type: Omni-directional

LTE Antenna gain: 4.38 dBi

#### Caution: (for MAX BR1 MK2)

- (i) the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- (ii) the maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate; and
- (iii) Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

#### Avertissement: (for MAX BR1 MK2)

- (i) les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;
- (ii) le gain maximal d'antenne permis (pour les dispositifs utilisant la bande de 5725 à 5 850 MHz) doit être conforme à la limite de la p.i.r.e. spécifiée pour l'exploitation point à point et l'exploitation non point à point, selon le cas;
- (iii) De plus, les utilisateurs devraient aussi être avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

#### **CE Statement for Pepwave Routers (MAX BR1 MK2)**





Peplink International Limited A8, 5/F, HK Spinners Industrial Building Phase 6, 481 Castle Peak Road Cheung Sha Wan Hong Kong

September 6, 2017

## DECLARATION OF CONFORMITY

We affirm the electrical equipment manufactured by us fulfils the requirements of the Radio Equipment Directive 2014/53/EU.

Name of manufacturer	Pismo Labs Technology Limited
Contact information of the manufacturer	A8, 5/F, HK Spinners Ind. Bldg., Phase 6, 481 Castle Peak Road, Cheung Sha Wan, Kowloon, Hong Kong tel. (852) 2990 7600, fax. (852) 3007 0588 e-mail: cs@peplink.com
Description of the appliance	Pepwave / Peplink / Pismo Wireless Product
Model name of the appliance	MAX BR1 MK2
Trade name of the appliance	Pepwave / Peplink / Pismo





The construction of the appliance is in accordance with the following standards:

EN 300 328 V2.1.1

EN 301 893 V2.1.1

EN 303 413 V1.1.1

EN 301 908-1 V11.1.1

EN 301 489-1 V2.1.1

Draft EN 301 489-17 V3.2.0

Draft EN 301 489-19 V2.1.0

Draft EN 301 489-52 V1.1.0

EN 55032:2015 +AC: 2016, Class A

EN 61000-3-2: 2014, Class A

EN 61000-3-3: 2013

EN 62311:2008

EN 60950-1:2006+A11: 2009+A1:2010+A12:2011+A2:2013

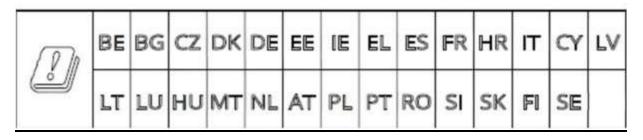
EN 55024:2010+A1:2015

Yours sincerely,

Keith Chau General Manager

Peplink International Limited





2.4GHz ( 2412 - 2472 MHz ) : 19.95 dBm

5GHz (5150 - 5250 MHz): 22.73 dBm

This equipment complies with CE radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body.

contact as: https://www.peplink.com/



# FCC Requirements for Operation in the United States Federal Communications Commission (FCC) Compliance Notice:

#### For MAX BR1 Classic

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

#### FCC Radiation Exposure Statement (for MAX BR1 Classic )

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.



#### Industry Canada Statement (for MAX BR1 Classic)

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:(1) This device may not cause interference; and(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with Innovation, Science and Economic Development Canada RF exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated to ensure a minimum of 20 cm spacing to any person at all times.

Déclaration d'exposition aux radiations: Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

This radio transmitter has been approved by Innovation, Science and Economic Development Canada to operate with the antenna types listed below, with the maximum permissible gain indicated. Antenna types not included in this list that have a gain greater than the maximum gain indicated for any type listed are strictly prohibited for use with this device.

Antenna types: Replacement Antenna Antenna

gain (in dBi): 5.33 dBi

Innovation, Sciences et Développement économique Canada a approuvé l'utilisation de ce transmetteur radio avec les types d'antenne énumérés ci-dessous, le gain maximal admissible étant indiqué. Les types d'antennes non inclus dans cette liste qui ont un gain supérieur au gain maximal indiqué pour tout type listé sont strictement interdits pour une utilisation avec cet appareil.

Types d'antennes: Replacement Antenna

Gain d'antenne (en dBi): 5.33 dBi



## CE Statement for Pepwave Routers ( MAX BR1 Classic )

## **DECLARATION OF CONFORMITY**

We affirm the electrical equipment manufactured by us fulfils the requirements of the Radio Equipment Directive 2014/53/EU.

Name of manufacturer	PISMO LABS TECHNOLOGY LIMITED
Contact information of the manufacturer	A8, 5/F, HK Spinners Industrial. Building., Phase 6, 481 Castle Peak Road, Cheung Sha Wan,Kowloon, Hong Kong tel. (852) 2990 7600, fax. (852) 3007 0588 e-mail: cs@peplink.com
Description of the appliance	PEPWAVE / PEPLINK Wireless Product
Model name of the appliance	MAX BR1 ESN MAX BR1 ESN LTEA Pepwave MAX BR1 ESN LTEA Peplink MAX BR1 ESN LTEA Peplink MAX BR1 ESN LTEA Peplink MAX BR1 ESN LTEA Pismo930 Lite MAX-BR1-ESN-LTEA-W-T MAX BR1 Classic MAX BR1 Classic LTEA Pepwave MAX BR1 Classic Pepwave MAX BR1 Classic Peplink MAX BR1 Classic Pepwave MAX BR1 Classic Pepwave MAX BR1 Classic Pepwave MAX BR1 MAX BR1 Pepwave MAX BR1 PEPWa
Trade name of the appliance	PEPWAVE / PEPLINK



The construction of the appliance is in accordance with the following standards:

EN 301 908-1 V13.1.1

EN 300 328 V2.2.2

EN 303 413 V1.1.1

EN 62311: 2008

EN 301 489-1 V2.2.3

Draft EN 301 489-17 V3.2.0

EN 301 489-19 V2.1.1

Draft EN 301 489-52 V1.1.0

EN 55032: 2015 + AC:2016-07

EN 55035: 2017

EN 61000-3-2: 2014

EN 61000-3-3: 2013

EN 62368-1:2014 + A11:2017

Yours sincerely,

**Antony Chong** 

Director of Hardware Engineering

Peplink International Limited



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	LT	ľU	HU	МТ	NL	АТ	PL	PT	RO	SI	SK	FI	SE	



### 2.4GHz ( 2412 - 2472 MHz ) : 19.78 dBm

This equipment complies with CE radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body.

contact as: https://www.peplink.com/



# FCC Requirements for Operation in the United States Federal Communications Commission (FCC) Compliance Notice:

#### For MAX HD4 MBX

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Operations in the 5.15-5.25GHz band are restricted to indoor usage only.

#### IMPORTANT NOTE

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### **ISED Warning Statement**

**Industry Canada Statement** 

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:(1) This device may not cause interference; and(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling



information or the use of repetitive codes where required by the technology. The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems; The maximum antenna gain permitted for devices in the bands 5250–5350 MHz and 5470–5725 MHz shall comply with the e.i.r.p. limit; and The maximum antenna gain permitted for devices in the band 5725–5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

L'appareil peut interrompre automatiquement la transmission en cas d'absence d'informations à transmettre ou de panne opérationnelle. Notez que ceci n'est pas destiné à interdire la transmission d'informations de contrôle ou de signalisation ou l'utilisation de codes répétitifs lorsque cela est requis par la technologie. Le dispositif utilisé dans la bande 5150-5250 MHz est réservé à une utilisation en intérieur afin de réduire le risque de brouillage préjudiciable aux systèmes mobiles par satellite dans le même canal; Le gain d'antenne maximal autorisé pour les dispositifs dans les bandes 5250-5350 MHz et 5470-5725 MHz doit être conforme à la norme e.r.p. limite; et Le gain d'antenne maximal autorisé pour les appareils de la bande 5725-5825 MHz doit être conforme à la norme e.i.r.p. les limites spécifiées pour un fonctionnement point à point et non point à point, selon le cas.

#### **IC Radiation Exposure Statement**

This equipment complies with Innovation, Science and Economic Development Canada RF exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated to ensure a minimum of 20 cm spacing to any person at all times.

Déclaration d'exposition aux radiations: Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

This radio transmitter 20682-P1MBX has been approved by Innovation, Science and Economic Development Canada to operate with the antenna types listed below, with the maximum permissible gain indicated. Antenna types not included in this list that have a gain greater than the maximum gain indicated for any type listed are strictly prohibited for use with this device.

WIFI Antenna type: Replacement Antenna

WIFI Antenna gain: 2.4GHz / 2.44 dBi , 5GH / 4.73 dBi

LTE Antenna type: Replacement Antenna

LTE Antenna gain: 4.38 dBi



#### CE Statement for Pepwave Routers (MAX HD4 MBX)

## **DECLARATION OF CONFORMITY**

We affirm the electrical equipment manufactured by us fulfils the requirements of the Radio Equipment Directive 2014/53/EU.

Name of manufacturer	PISMO LABS TECHNOLOGY LIMITED
Contact information of the manufacturer	A8, 5/F, HK Spinners Industrial Building Phase 6, 481 Castle Peak Road Cheung Sha Wan Hong Kong tel. (852) 2990 7600, fax. (852) 3007 0588 e-mail: cs@peplink.com
Description of the appliance	PEPWAVE / PEPLINK Wireless Product
Model name of the appliance	MAX HD4 MBX MAX-HD4-MBX-LTEA-K-T HD4 MBX MBX MAX HD4 MBX LTEA EXM-T4-LTEA-R Peplink Balance 310X Balance 310X BPL-310X-LTE-E-T
Trade name of the appliance	PEPWAVE / PEPLINK



The construction of the appliance is in accordance with the following standards:

EN 300 328 V2.1.1

EN 303 413 V1.1.1

EN 301908-1 V11.1.1

Draft EN 301 489-1 V2.2.1

Draft EN 301 489-17 V3.2.0

Draft EN 301 489-52 V1.1.0

EN 55032: 2015 + AC:2016-07

EN 61000-3-2: 2014

EN 61000-3-3: 2013

EN 55035: 2017

EN 50385: 2017

EN 62368-1:2014/A11:2017

EN 301 489-19 V2.1.1

EN 301 893 V2.1.1

Yours sincerely,

All.



Antony Chong
Director of Hardware Engineering
Peplink International Limited

	BE	BG	CZ	DK	DE	EE	IE	EL	ES	FR	HR	IT	CY	LV
	LT	ĽU	HU	МТ	NL	АТ	PL	PT	RO	SI	SK	FI	SE	



2.4GHz ( 2412 - 2472 MHz ) : 19.6 dBm

5GHz (5150 - 5250 MHz): 19.4 dBm

This equipment complies with CE radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body.

contact as: https://www.peplink.com/



# FCC Requirements for Operation in the United States Federal Communications Commission (FCC) Compliance Notice:

#### For MAX HD2

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Operations in the 5.15-5.25GHz band are restricted to indoor usage only.



#### **IMPORTANT NOTE**

- 1. 20cm minimum when the product is operated alone without co-transmitting with a plug-in 3G USB dongle device.
- 2. 65cm minimum when the product is operated with a plug-in 3G USB device which has maximum of 7W ERP output power.
- 3. For co-transmission scenario which is not covered above, please consult the RF technician or device supplier.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination.

FCC Radiation Exposure Statement (for MAX HD2 LTE/ MAX HD2 LTEA)
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 27cm between the radiator & your body.

50cm minimum when the product is operated with a plug-in 3G USB device which has maximum of 7W ERP output power.



	Hi 772		For WL	AN	125	40		-	
Antenna No.	Brand	Model	Antenna Net Gain(dBi)	Frequency range	Antenna Type	Connecter Type		Cable Length (mm	
WAN(2.4G)-1	SmartAnt	SAA06-220690	3	2400 ~ 2500 MHz	Dipole R-S		R-SMA		
WAN(2.4G)-2	SmartAnt	SAA06-220690	3	2400 ~ 2500 MHz	Dipole	R-SM	MA 150		
AD(50) 4		04400 000000	5.5	5150 ~ 5350 MHz	D:1-	D CM		260	
AP(5G)-1	SmartAnt	SAA06-220690	6	5350 ~ 5875 MHz	Dipole	R-SMA		260	
		0.4.4.00.000.000	5.5	5150 ~ 5350 MHz				260	
AP(5G)-2	SmartAnt	SAA06-220690	6	5350 ~ 5875 MHz	Dipole	R-SM	A	260	
			For GP	S					
Antenna No.	Brand Model		Antenna Net Gain(dBi)	Frequency range	Antenna Type		Connecter Type		
1	MASTER WAVE TECHNOLOGY CO., LTD.	98335KSAF000	4.5 ±0.5	1575.42 MHz	Magne	tic	SMA		
	10		For WWAN	(LTE)	NV2	- 0			
Antenna No.	Brand	Model	Antenna Net Gain(dBi)	Frequency range	Antenna	Туре	Con	necter Type	
Cellular 1 Main			1.99	699~960 MHz					
Cellular 1 Diversity/Aux	MASTER WAVE	000407049005	4	1575~2170 MHz	Dipole			SMA	
Cellular 2 Main	TECHNOLOGY CO., LTD.	98619ZSAX025	1	2300~2320 MHz					
Cellular 1 Diversity/Aux			2.8	2325~2690 MHz					



#### Industry Canada Statement (for MAX HD2 LTE/LTEA)

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

#### Caution: (for MAX HD2 LTE/LTEA)

- (i) the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- (ii) the maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate; and
- (iii) Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

#### Avertissement: (for MAX HD2 LTE/LTEA)

- (i) les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;
- (ii) le gain maximal d'antenne permis (pour les dispositifs utilisant la bande de 5725 à 5 850 MHz) doit être conforme à la limite de la p.i.r.e. spécifiée pour l'exploitation point à point et l'exploitation non point à point, selon le cas;
- (iii) De plus, les utilisateurs devraient aussi être avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.



#### Radiation Exposure Statement: (for MAX HD2 LTE/LTEA)

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 37cm between the radiator & your body.

70cm minimum when the product is operated with a plug-in 3G USB device which has maximum of 7W ERP output power.

#### Déclaration d'exposition aux radiations: (for MAX HD2 LTE/LTEA)

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 37 cm de distance entre la source de rayonnement et votre corps. 70cm minimum lorsque le produit est utilisé avec un plug-in 3G périphérique USB qui a un maximum de 7W ERP puissance de sortie.



### CE Statement for Pepwave Routers (MAX HD2)

## **DECLARATION OF CONFORMITY**

We affirm the electrical equipment manufactured by us fulfils the requirements of the Radio Equipment Directive 2014/53/EU.

Name of manufacturer	PISMO LABS TECHNOLOGY LIMITED
Contact information of the manufacturer	A8, 5/F, HK Spinners Industrial Building, Phase 6, 481 Castle Peak Road, Cheung Sha Wan, Kowloon, Hong Kong tel. (852) 2990 7600, fax. (852) 3007 0588 e-mail: cs@peplink.com
Description of the appliance	PEPWAVE / PEPLINK Wireless Product
Model name of the appliance	MAX HD2, MAX HD2 LTE, MAX HD2 LTEA Pismo 811AC
Trade name of the appliance	PEPWAVE / PEPLINK



The construction of the appliance is in accordance with the following standards:

EN 300 328 V2.2.2

EN 301 893 V2.1.1

EN 301 908-1 V11.1.1

Draft EN 301 489-1 V2.2.0

Draft EN 301 489-19 V2.1.0

Draft EN 301 489-52 V1.1.0

Draft EN 301 489-17 V3.2.0

EN 55032:2015 +AC: 2016

EN 61000-3-2: 2014,

EN 61000-3-3: 2013,

EN 55024:2010+A1:2015

EN 62311:2008

EN 60950-1:2006+A11: 2009+A1:2010+A12:2011+A2:2013

EN 303 413 V1.1.1

Yours sincerely,

Antony Chong

Director of Hardware Engineering

Peplink International Limited





2.4GHz ( 2412 - 2472 MHz ): 19.90 dBm

5GHz (5150 - 5250 MHz ): 22.88 dBm

This equipment complies with CE radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body.

contact as: https://www.peplink.com/



## (For MAX BR1 Classic CB IEC 62368-1)

## 6 Mounting the Unit

#### 6.1 Wall Mount

The Pepwave MAX BR1 Classic can be wall mounted using screws. After adding the screw on the wall, slide the MAX in the screw hole socket as indicated below. Recommended screw specification: M3.5 x 20mm, head diameter 6mm, head thickness 2.4mm.

The Pepwave MAX BR1 Classic requires four screws for wall mounting.



# 7 Connecting to the Web Admin Interface

Start a web browser on a computer that is connected with the Pepwave router through



Output of the external power source shall complied with ES1 and ES2 requirements, output rating 10-30 Vdc, minimum 12W ( DC Jack or POE injector ), with minimum ambient temperature 65  $^{\circ}$ C, altitude = 5000m, and evaluated in accordance to UL/EN/IEC 60950-1 and / or UL/EN/IEC 62368-1

Ensure to connect the power cord of power adapter to a socket-outlet with earthing

### ( For MAX Adapter )

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- —Reorient or relocate the receiving antenna.
- —Increase the separation between the equipment and receiver.
- —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- —Consult the dealer or an experienced radio/TV technician for help.