NEED MORE HELP?

Find a local support number
plantronics.com/support

Read online user guide
plantronics.com/documentation
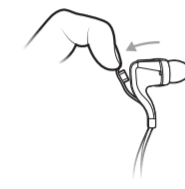
plantronics
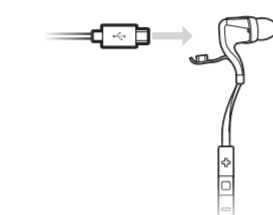Simply Smarter Communications™

CHARGE

Your new earbuds have enough power to pair and make a few calls. To access the charging port, insert your fingernail into the groove on top of the right earbud and pull down.

It takes 2.5 hours to fully charge the earbuds. While charging, the indicator light is red and turns blue once charging is complete.

CHECK BATTERY LEVEL

You can check the battery level by tapping either of the Volume buttons. Your earbuds announce battery status and the indicator light flashes to show the charge level.

"Battery level high" = battery OK to fully charged

"Battery level low" = less than 1 hour remaining

"Recharge headset" = under 15 minutes remaining

Blue flash = battery OK to fully charged

Double red flash = battery low, less than 1 hour remaining

Triple red flash = under 15 minutes remaining

STAY CONNECTED

Bluetooth has a working "range" of up to 33 feet between the phone and earbuds before audio degrades and the connection is lost.

Your earbuds try to reconnect after a lost Bluetooth connection. If they can't, then tap the Audio/call button once or manually reconnect via the phone's Bluetooth device menu.

NEVER MISS A CALL

You will hear an incoming call alert while listening to audio. When you take the call, your stored audio (downloaded tunes, video or podcasts) will pause. If you are listening to live streaming audio then it will mute, not pause, during your call. Once you end your call, your playback or streaming will resume.

USE VOICE COMMANDS

Some smartphones allow you to use voice commands to activate features, such as voice-dialing or playing music. To activate your smartphone's voice controls, press the Audio/call button until your phone prompts you for a command.
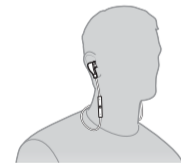
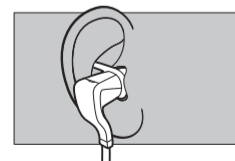**plantronics**

GET STARTED

BACKBEAT® GO 2

Designed in Santa Cruz, California
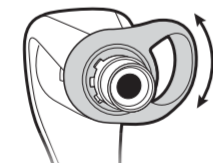
FIT

1 For the best sound performance and fit, drape the earbuds around the back of your neck.

2 Choose between the different eartips to find the proper size for a good seal.
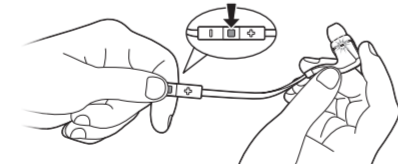

3 Rotate the stabilizer to adjust the angle to achieve optimal fit and stability.

GET PAIRED

The first time you power on your earbuds, it begins the pairing process.

1 Power on the earbuds. The indicator light, located on the right earbud, flashes red and blue to indicate pairing mode.

2 Activate Bluetooth® on your phone and set it to search for new devices.

• **iPhone®** Settings > General > Bluetooth > On

• **Android™ Smartphones*** Settings > Wireless & Networks > Bluetooth: On > Scan for devices
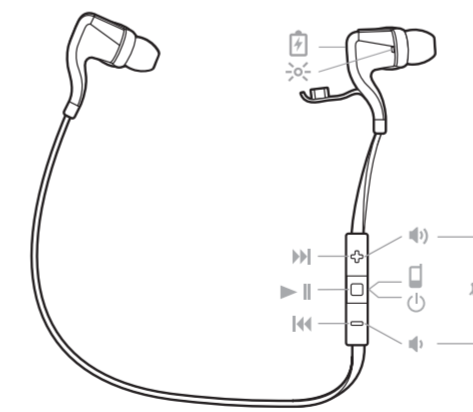
* Menus may vary by device.

3 Select "PLT_BBTGO2."

If necessary, enter four zeros (0000) for the passcode or accept the connection.

Once successfully paired, you hear "pairing successful" and the earbud indicator light stops flashing.

NOTE To enter pairing mode after the first pairing process, start with the earbuds powered off and then press and hold the Audio/call button until you hear "pairing."

TAKE CONTROL

Power the earbuds on or off
Press the Audio/call button ►II / ☏ until you hear "power on." To power off, press the Audio/call button ►II / ☏ for 4 seconds until you hear "power off."

Play or pause audio
Tap the Audio/call button ►II / ☏.

Play previous track
Press the Volume down (–) for more than 1 second.

Skip to next track
Press the Volume up (+) button for more than 1 second.

Adjust the volume
Tap the Volume up (+) or down (–) button.

Answer or end a call
Tap the Audio/call button ►II / ☏.

Decline a call
Press the Audio/call button ►II / ☏ for 2 seconds.

Mute
During a conversation, simultaneously tap the Volume (+) and (–) buttons until you hear "mute on" or "mute off." An alert repeats every 5 minutes.

Redial
Double tap the Audio/call ►II / ☏ button to dial the last number you called.

Answer a second call
First, tap the ►II / ☏ button to put the first call on hold and answer the second call. To switch between calls, press the Audio/call button ►II / ☏ for 2 seconds. To end the second call and retrieve the first call, tap the Audio/call button ►II / ☏.