

Madone/Madone-M

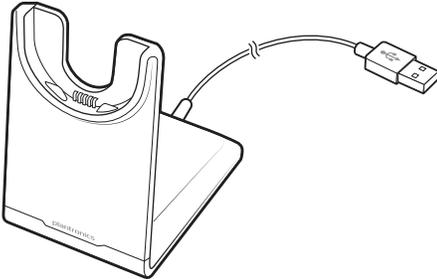
User Guide

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Overview

Charge stand



Headset



	Volume up/down
	Track backward
	Play/pause music
	Track forward
ANC	Active noise cancelling
	Charge port
	Active call = mute/unmute, call waiting (softphone only). Idle = open mic
	Headset LEDs
	Call button ([])
	Power button
	Bluetooth pair button

USB Bluetooth adapter

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USB LEDs	What they mean
Red and blue flashes	Pairing
Solid Blue	Pairing successful; Connected
Blue flashes	On a call
Solid red	Mute active
Purple flashes	Streaming music/media from computer

Connect and pair

Connect to PC Your Bluetooth USB adapter comes pre-paired to your headset.

- 1 Insert the Bluetooth USB adapter into your laptop or PC (not docking station).

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- 2 **Headset call control** Some softphones require downloading Plantronics Hub for Windows and Mac at plantronics.com/software for headset button functionality.
NOTE *Plantronics Hub software allows you to customize your headset's behavior through advanced settings and options.*

Pair your headset 1 To put your headset in pair mode, press and hold the power button towards the Bluetooth icon until you hear "pairing" and the headset LEDs flash red and blue.



- 2 Activate Bluetooth on your phone and set it to search for new devices.
 - **iPhone Settings > Bluetooth > On***
 - **Android Settings > On > Scan for devices***

NOTE **Menus may vary by device.*

- 3 Select "PLT_Madone."
If necessary, enter four zeros (0000) for the passcode or accept the connection.

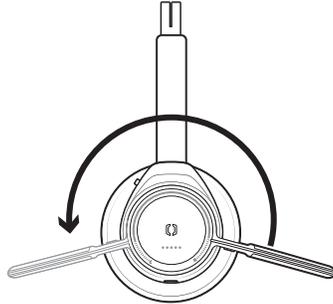
Once successfully paired, you hear "pairing successful" and the headset LEDs stop flashing.

NOTE *Your headset can pair with up to 8 devices but only maintain 2 connections simultaneously; this includes the Bluetooth USB adapter.*

Fit and charge

Right or left

To position the microphone on the right or left side, rotate the microphone boom up and over. Adjust the boom so it points to the corner of your mouth.

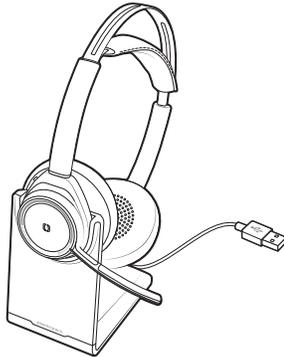


TIP Your headset is smart enough to know what side you are wearing it on and all headset controls including L/R audio channels will switch with your boom side preference.

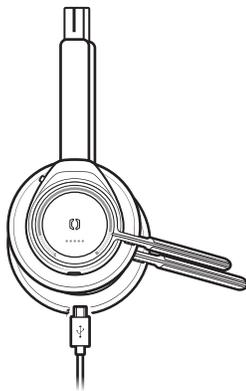
Charge your headset

Charge your headset with the charge stand or the micro USB cable. Choose:

- **Charge stand**



- **Micro USB cable**



The headset LEDs flash when charging. It takes up to 2 hours to fully charge your headset. The LEDs turn off once charging is complete.

Load software

Some softphones require downloading Plantronics Hub for Windows and Mac for headset button functionality.

Load Plantronics Hub for Windows and Mac by visiting plantronics.com/software.

Customize your headset

Manage your headset settings by downloading Plantronics Hub for Windows and Mac on your computer or Plantronics Hub for iOS and Android on your phone by visiting plantronics.com/software.

Plantronics Hub	iOs and Android	Windows and Mac
Turn features on/off	X	X
Change headset language		X
Update firmware		X
Customize headset settings	X	X
View user guide	X	

The Basics



Make/Take/End Calls

Answer or end a call

Tap the Call  button.

Answer a second call

First, tap the Call button  to end current call, then tap the Call button  again to answer new call.

Call back last call (smartphone)

To dial your last number you dialed, double-tap the Call  button.

Voice dial (smartphone)

If your smartphone has a voice-enabled assistant, press and hold the Call button  for 3 seconds and wait for the phone prompt.

Mute/unmute

While on an active call, choose:

- Tap the red Mute button
- Take off/put on your headset while on an active call (active smart sensors)

Mute on reminder*

If you have muted an active call and you start to speak, a voice prompt or toast reminds you that you are on mute. Manage your mute settings and mute alerts by downloading Plantronics Hub for Windows and Mac at plantronics.com/software

NOTE *Plantronics Hub for Windows and Mac required. Download at plantronics.com/software

Hear your surroundings

Tap the red Mute button while not on a call to hear your surroundings.

Volume

Rotate the volume wheel  forward (+) or backward (-) to control the volume.

Play or pause music

Tap the Audio  button.

NOTE With smart sensors active, taking off the headset will pause music and putting them on will resume it.

Track selection

Tap the Forward button  or Back button  to control the track selection.

Use sensors

Smart sensors respond when you put on or take off your headphones.

With active sensors	putting on the headset will:	taking off the headset will:
Call	answer the call	mute the headset
Music/media	resume music/media (if playing previous to taking off)	pause music/media (if playing)
Mute	unmute if on an active call	mute if on an active call

Disable sensors

To disable the sensors, hold both the Mute  and Call  buttons for more than 6 seconds until the LED flashes purple then red. Repeat to reactivate; the LED flashes purple then blue.

Reset sensors

You may need to reset the sensors if they are not working as expected.

To reset the sensors, charge your headset on the charge stand for 10 seconds.

ANC

Active Noise Cancelling (ANC) reduces unwanted noise.

Slide the switch towards ANC to activate.

More Features

DeepSleep Mode

If you leave your headphones powered on but out of range of your paired phone for more than 7 days, your headset conserves its battery power by entering into DeepSleep mode.

Once back in range with your phone, press the Call control  button to exit DeepSleep mode.

Pair multiple devices

Your headset can pair with up to 8 devices but only maintain 2 connections simultaneously; this includes the Bluetooth USB adapter.

If you choose to pair multiple devices and want to switch devices, manually disconnect a device from the Bluetooth settings menu to allow the headset to connect to a third paired device.

Answer calls from a second device

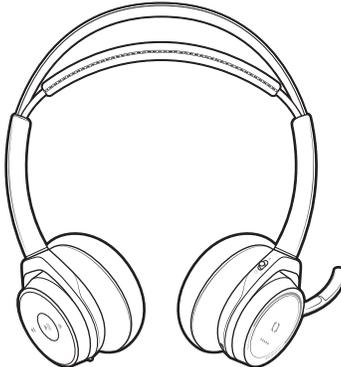
It's easy to answer calls from two devices (including PC softphone).

When on a call, you hear a ringtone notification of the incoming call from the second paired device.

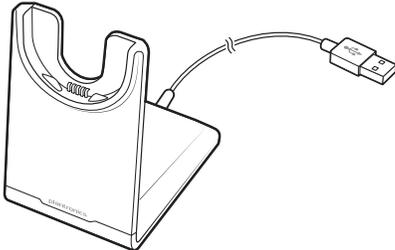
To answer a second call from the other device, end the current call (tap Call button) so the new call automatically answers.

If you choose to not answer the second call, it will go to voicemail.

What's in the box



Headset



Base

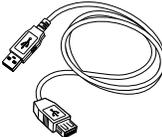
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Bluetooth USB Adapter



Carrying case



Micro USB cable



Wall charger*

NOTE * Accessory sold separately

FCC statement

- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

- These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

- If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

RF exposure warning

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The equipment must not be co-located or operating in conjunction with any other antenna or transmitter.

The measured SAR levels evaluated are in compliance with the FCC RF exposure guidelines.

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NOTE: THE GRANTEE IS NOT RESPONSIBLE FOR ANY CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

IC Radiation Exposure Statement for Canada

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

NCC警語

低功率電波輻射性電機管理辦法

第十二條

經型式認證合格之低功率射頻電機，非經許可，公司，商號或使用者均不得擅自變更頻率，加大功率或變更原設計之特性及功能。

第十四條

低功率射頻電機之使用不得影響飛航影響安全及干擾合法通信，經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信，指一電信法規定作業之無線電通信低功率射頻電機需忍受合法通信或工業，科學及醫療用電波輻射性電機設備之干擾。

Support

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Patents pending.

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