# **XLC3.4 MENU - PHONEBOOK**



 To delete the saved record, press **DOWN** twice to advance the row that reads "Del Number" to the top of the screen.

Press **MENU** to select this option.

Delete?

The screen displays "Delete?" Press **MENU** to delete (screen displays "OK" and you hear five beeps), or **MUTE / BACK** to return to previous screen.



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To delete all records, press **DOWN** three times, to advance the row that reads "Delete All" to the top of the screen. Press **MENU** to select this option.

The screen displays "Delete All?" Press **MENU** to delete all records (screen displays "OK" and you hear five beeps), or **MUTE / BACK** to return to previous screen.

## XLC3.4 MENU - RINGER SETUP

HCaller List
Phonebook
Ring Setup

In standby mode, press **MENU**.

ıl **(⊭ ::::**▶Ring Setup
Visual Ringer
Boost Setup

Press **DOWN** arrow twice, to advance the row that reads "Ring Setup" to the top of the screen.

Press **MENU** to enter the ringer setup.

III (¥ ■■■ PRinger Vol Ringer Tone Keypad Tone

You will see the available options for your ringer. From here, choose one of the paths described below:

# **XLC3.4 MENU - RINGER SETUP**

Press MENU to adjust the ringer volume. Use
 UP or DOWN to reach the desired level of ring loudness. When finished, press MENU to save your setting.

Screen will display "OK" and you will hear five beeps.

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Ringer Vol

(× || || ||

 To adjust the ringer tone, press **DOWN** to advance the row that reads "Ringer Tone" to the top of the screen. Press **MENU** to select this option.

Use **UP** or **DOWN** to scroll through the available ring tones.

Press **MENU** to save the setting you selected. Screen will display "OK" and you will hear five beeps.

Ring Tone 1
Ring Tone 2
Ring Tone 3

OK (\* ===

 To turn the keypad tones on or off, press **DOWN** twice to advance the row that reads "Keypad Tone" to the top of the screen.

Press **MENU** to select this option.

Use **UP** or **DOWN** to make your selection - indicated by the cursor on the left of the screen.

Press **MENU** to save your selection. Screen will display "OK" and you will hear five beeps.

Keypad Tone
----Ringer Vol

Keypad Tone
Off
On



# XLC3.4 MENU - VISUAL RING (Handset)

Caller List
Phonebook
Ring Setup

In standby mode, press MENU.

N (¥ ■■ Visual Ring Auto Boost Phone Setup Press **DOWN** arrow three times, to advance the row that reads "Visual Ring" to the top of the screen.

Press **MENU** to enter the handset visual ringer On / Off setup.

ll **(\* ....** Visual Ring Off ▶On Use **UP** or **DOWN** to make your selection - indicated by the cursor on the left of the screen. Press **MENU** to save your selection. Screen will display "OK" and you will hear five beeps.

**NOTE:** This option refers to the handset visual ringer only.

## XLC3.4 MENU - AUTO BOOST

Caller List
Phonebook
Ring Setup

In standby mode, press **MENU**.

Auto Boost
Phone Setup
Date & Time

Press **DOWN** arrow four times, to advance the row that reads "Auto Boost" to the top of the screen.

Press **MENU** to enter the Auto Boost On / Off setup.

Auto Boost
Off
On

Use **UP** or **DOWN** to make your selection - indicated by the cursor on the left of the screen.

Press **MENU** to save your selection. Screen will display "OK" and you will hear five beeps.

# **XLC3.4 MENU - PHONE SETUP**

In standby mode, press **MENU**.

Press **DOWN** arrow five times, to advance the row that reads "Phone Setup" to the top of the screen.

Press **MENU** to enter the Phone Setup submenu.

The Phone Setup submenu allows you to adjust the following features:

- Register
- Auto Talk (On / Off, default: Off)
- Voice Assist (Voice Asst; On / Off, default: On)
- Any Key Answer (On / Off; default: Off)
- Language (English/French/Spanish, default: English)
- Dial Mode (Tone / Pulse, default:Tone)
- Contrast (1-5, default: 3)

From here, choose one of the paths described below:

#### Register

Press **MENU** to access this function. See details on page 28.

#### Auto Talk

Press **DOWN** once to advance the row reading "Auto Talk" to the top of the screen.

Press **MENU** to enter this option.

Use **UP** or **DOWN** to make your selection - indicated by the cursor on the left of the screen.

Press **MENU** to save your selection. Screen will display "OK" and you will hear five beeps.

#### Voice Assist

Press **DOWN** twice to advance the row reading "Voice Asst" to the top of the screen.

This option activates the audio numbers - both for the phone numbers dialed, as well as the incoming phone numbers (with optional CID service from your local phone service provider.)

Caller List
Phonebook
Ring Setup

Phone Setup Date & Time

Register
Auto Talk
Voice Asst

Auto Talk
Voice Asst
Any Key Ans

Auto Talk
Off
On

III **(** ✓ IIIII) ►Voice Asst Any Key Ans Language

# **XLC3.4 MENU - PHONE SETUP**

Voice Asst Off ▶On Press **MENU** to enter this option.

Use **UP** or **DOWN** to make your selection - indicated by the cursor on the left of the screen.

Press **MENU** to save your selection. Screen will display "OK" and you will hear five beeps.

# Any Key Ans Language Dial Mode

Any Key Ans
Off

>On

#### Any Key Answer

Press **DOWN** three times to advance the row reading "Any Key Ans" to the top of the screen. This feature allows you to answer the call by pressing any numeric key on the handset, rather than pressing **TALK** and Speakerphone.

Press **MENU** to enter this option.

Use **UP** or **DOWN** to make your selection - indicated by the cursor on the left of the screen.

Press **MENU** to save your selection. Screen will display "OK" and you will hear five beeps.

### III **(**⊁ IIII) ▶Language Dial Mode Contrast





ıl **(**⊁ 🚥 Dial Mode ▶Tone Pulse

#### Language

Press **DOWN** five times to advance the row reading "Language" to the top of the screen.

Press **MENU** to enter this option.

Use **UP** or **DOWN** to make your selection - indicated by the cursor on the left of the screen.

Press **MENU** to save your selection. Screen will display "OK" and you will hear five beeps.

#### • Dial Mode

Press **DOWN** six times to advance the row reading "Dial Mode" to the top of the screen.

Press **MENU** to enter this option.

Use **UP** or **DOWN** to make your selection - indicated by the cursor on the left of the screen.

Press **MENU** to save your selection. Screen will display "OK" and you will hear five beeps.

# **XLC3.4 MENU - PHONE SETUP**

#### Contrast

Press **DOWN** seven times to advance the row reading "Contrast" to the top of the screen.

Press **MENU** to enter this option.

Use **UP** or **DOWN** to make your selection - indicated by the cursor on the left of the screen. There are five levels available (default: Level 3).

Press **MENU** to save your selection. Screen will display "OK" and you will hear five beeps.





# XLC3.4 MENU - DATE & TIME

In standby mode, press **MENU**. Press **DOWN** arrow six times, to advance the row that reads "Date & Time" to the top of the screen.

Press **MENU** to enter the date and time setup.

Use the numeric keypad to enter the date (follow format on screen). Press **MENU** to save your selection. Use the numeric keypad to enter the time (follow format on screen).

Press **MENU** to save your selection. Screen will display "OK" and you will hear five beeps.

nl (¥ ==== Caller List Phonebook Ring Setup



# **XLC3.4 HANDSET REGISTRATION**

III **(**⊁ **IIII** ▶Register Auto Talk Voice Asst

In Phone Setup mode, press **MENU** to start registering or deregistering your handset from your system.

Register
Register
Deregister

#### TO REGISTER THE HANDSET

Press **MENU** to enter registration mode.

Hold Base FIND Key For 5 Secs

Follow prompts on the screen:

I. Press and hold the **FIND** key on the base for five seconds, until the base visual ringer starts flashing. Release **FIND** key on the base.

Then Press MENU Key

2. Press **MENU** key on the handset.

Registering...

3. The screen shows "Registering...", then "Registration Successful" (accompanied by five beeps).

Registration Successful Your handset is now registered to your system.

#### TO DEREGISTER THE HANDSET

 Press **DOWN**, then **MENU** to enter deregistration mode.

ııl **(⊬ :::::** Register Register >Deregister

Your handset will deregister from your base as soon as you press MENU. The screen will show "Handset I Deregistered," then "Handset Needs Registration."

HANDSET 1
Deregistered

To register your handset again (or to a different XLC3.4 system), press **MENU** to enter registration mode, then follow the prompts on the screen, or follow steps I-3 above.

Handset
Needs
Registration

# XLC3.4 TROUBLESHOOTING

#### The unit will not operate/no dial tone:

- Verify the AC adapter is securely plugged into AC outlet, the base and the telephone.
- Verify the telephone line cord is securely plugged into the wall jack and the telephone.
- Make sure the handset battery is fully charged.
- Make sure the battery has been placed in the battery compartment correctly. (The circular metal contacts on battery need to touch the metal springs inside battery compartment.)
- Verify the telephone is in the correct dialing mode: Tone (touch) or Pulse (rotary).
- Make sure you are in the usable range of the base station.

#### The phone does not ring when you receive a call:

- Make sure the RINGER switch on both handset and base is set to ON.
- Verify the AC adapter is securely plugged into the AC outlet, the base and the telephone.
- Verify the telephone line cord is securely plugged into the wall jack and the telephone.
- Make sure you are within the usable range of the base station.
- You may have too many extensions on your line. Try unplugging a few devices.

# Noise, static, interference or other calls heard while using the handset:

- Make sure you are within the usable range of the base station.
- Make sure the handset battery is fully charged.
- Try relocating the base unit to another location.
- Make sure the AC adapter is not plugged into the wall outlet with other appliances.

### **XLC3.4 TROUBLESHOOTING**

#### Phone will not hold charge:

- Make sure the charging contacts on the handset and base are free of dust and dirt. While unplugged, clean the contacts with a soft cloth.
- Make sure IN USE / CHARGE light on the base is lit when the handset is in the cradle.
- If necessary, replace the handset battery.
- Handset battery may have developed a memory, due to user improperly charging, and may need to be replaced. (Battery must be charged a full 10 hours before the first use.)

#### Difficulty in placing or receiving calls:

- · Move closer to the base and try again.
- Make sure you have selected the correct dialing mode, tone or pulse.
- Make sure the AC adapter is not plugged into a wall outlet with other appliances. Disconnect for 5-10 seconds then reconnect. Place the handset back on the base and reinsert the AC adapter.
- · Make sure the handset battery is fully charged.

#### Your handset screen is displaying "Searching...":

- Verify that the AC adapter is plugged into the base and into the wall outlet.
- The handset is out of range or the power to the base is unplugged.
- Move closer to the base.
- Place the handset into the base until the screen returns to standby mode. It will take approximately 5-10 seconds for the handset to register to the base.
- Handset may need to be re-registered to the base manually.
   Follow instructions on page 28.

# XLC3.4 TROUBLESHOOTING

#### **TALK button is blinking green** (twice every 15 seconds):

 Handset batteries are low on charge; return the handset to the base to recharge the batteries.

#### Screen displays "Battery Low":

 Handset batteries are low on charge; return the handset to the base to recharge the batteries.

#### **TALK** button is blinking green (fast pace):

 The base is trying to locate the handset; press TALK to end the FIND paging process and return the handset to the base.

#### Base POWER light blinks green once every second:

 The power adapter may not be plugged in. Verify AC adapter is plugged into proper wall outlet.

#### Base POWER light blinks green every five seconds:

- The power adapter may not be plugged in. Verify AC adapter is plugged into proper wall outlet.
- The base batteries may be "low" (their charge). If necessary, replace batteries.

# **XLC3.4 TECHNICAL SPECIFICATIONS**

#### **General**

Model Number: XLC3.4

Frequency: I.9GHz DECT6.0

Amplification: 50dB

#### **Handset Unit**

Product in Inches:  $(L \times W \times H)$ : 7.25  $\times$  2  $\times$  1.25

Weight in Pounds: 0.5 lb.

#### **Base**

Product in Inches:  $(L \times W \times H)$ : 5.3 x 4.5 x 3.6

Weight in Pounds: 0.44 lb.

Power Supply: AC Adapter: (Input: 100V-240V AC; Output: 7.5VDC, 500

mA; Model T07505U002)

#### **Additional Handsets**

Clarity Part number: XLC3.1

The XLC3.4 will support a total of three (3) additional handsets.

(Additional Handsets sold separately.)

#### **Battery Information**

Battery Type: 1.2V 600mAh Ni-MH, 60AAAHC, GPI International Ltd.

Battery Life Talk Time: 6.5 Hours
Battery Life Standby: 130 Hours

Contact Clarity customer service for information on purchasing additional handsets or replacement battery.

#### **Clarity contact information:**

Customer Service: 800-426-3738

Address: 4289 Bonny Oaks Drive

Chattanooga, TN 37406

# **XLC3.4 REGULATORY COMPLIANCE**

# PARTY RESPONSIBLE FOR REGULATORY COMPLIANCE:

Clarity, a Division of Plantronics, Inc. 4289 Bonny Oaks Drive Chattanooga, TN 37406 Phone: 800-426-3738

#### Part 68 of FCC Rules Information

a) This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

- b) A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug, RJIIC USOC, is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- c) The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For

products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX.The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).

For earlier products, the REN is separately shown on the label. d) If this telephone equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

- e) The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- f) If trouble is experienced with this telephone equipment, for repair or warranty information, please contact Clarity, 800-426-3738. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
- g) This telephone equipment is not intended to be repaired and it contains no repairable parts. Opening the equipment or any attempt to perform repairs will void the warranty. For

# **XLC3.4 REGULATORY COMPLIANCE**

service call 800-426-3738.

- h) Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- i) If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this telephone equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.
- j) This telephone equipment is hearing aid compatible.

# Customer-Owned Coin/Credit Card Phones

To comply with state tariffs, the telephone company must be given notification prior to connection. In some states, the state public utility commission, public service commission or corporation commission must give prior approval of connection.

#### Part 15 of FCC Rules Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Your equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to

Part 15 of FCC rules. These limits are designed to provide reasonable protection against harmful interference in residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation; if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one of the following measures:

- I. Where it can be done safely, reorient the receiving television or radio antenna.
- 2. To the extent possible, relocate the television, radio or other receiver with respect to the telephone equipment. (This increases the separation between the telephone equipment and the receiver.)
- 3. Connect the telephone equipment into an outlet on a circuit different from that to which the television, radio or other receiver is connected.
- 4. Consult the dealer or an experienced Radio/TV Technician for help.

Privacy of communications may not be ensured when using this phone.

# **XLC3.4 REGULATORY COMPLIANCE**

**WARNING:** To maintain the compliance with the FCC's RF exposure guideline, place the base unit at least 20 cm from nearby persons.

For body worn operation, this handset has been tested and meets the FCC RF exposure guidelines when used with the Clarity and Plantronics accessories supplied or designated for this product. Use of other accessories may not ensure compliance with FCC RF exposure guidlines.

**WARNING**: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# Industry Canada Technical Specifications

# This product meets the applicable Industry Canada technical specifications.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of

service in some situations. Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier.

Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

**WARNING:** Users should not attempt to make such connections themselves, but should contact the appropriate electrical inspection authority, or electrician, as appropriate.

The Ringer Equivalence Number is an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

This Class B digital apparatus complies with Canadian ICES-003.

(The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.)

### **XLC3.4 WARRANTY INFORMATION**

#### **Incidental or Consequential**

Damages: Neither Clarity nor your retailer dealer or selling distributors has any responsibility for any incidental or consequential damages including without limitation, commercial loss or profit, or for any incidental expenses, expenses, loss of time, or inconvenience. Some states do not allow exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to you.

Other Legal Rights: This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

To obtain warranty service, please prepay shipment and return the unit to the appropriate facility listed below.

#### **Clarity Service Center**

4289 Bonny Oaks Drive Chattanooga, Tennessee 37406 Tel: 423-629-3500 or 800-426-3738 Fax: 423-622-7646 or 800-325-8871

#### **Plantronics Service Centre**

2732 Etienne Lenoir Laval, Quebec H7R 0A3 Tel: 800-540-8363 or 514-956-8363

Fax: 514-956-1825

Please use the original container, or pack the unit(s) in a sturdy carton with sufficient packing material to prevent damage. Include the following information:

- A proof-of-purchase indicating model number and date of purchase;
- Bill-to address;
- · Ship-to address;
- Number and description of units shipped;
- Name and telephone number of person to call, should contact be necessary;
- Reason for return and description of the problem.

Damage occurring during shipment is deemed the responsibility of the carrier, and claims should be made directly with the carrier.

The following warranty and service information applies only to products purchased and used in the U.S. and Canada. For warranty information in other countries, please contact your local retailer or distributor.

Limited Warranty: Clarity, a division of Plantronics, Inc. ("Clarity") warrants to the original consumer purchaser that, except for limitations and exclusions set forth below, this product shall be free from defects

# **XLC3.4 WARRANTY INFORMATION**

in materials and workmanship for a period of one (I) year from the date of original purchase ("Warranty Period"). The obligation of Clarity under this warranty shall be at Clarity's option, without charge, of any part or unit that proves to be defective in material or workmanship during the Warranty Period.

Exclusions from Warranty: This

warranty applies only to defects in factory materials and factory workmanship. Any condition caused by accident, abuse, misuse or improper operation, violation of instructions furnished by Clarity, destruction or alteration, improper electrical voltages or currents, or repair or maintenance attempted by anyone other than Clarity or an authorized service center, is not a defect covered by this warranty. Telephone companies manufacture different types of equipment and Clarity does not warrant that its equipment is compatible with the equipment of a particular phone company.

Implied Warranties: Under state law, you may be entitled to the benefit of certain implied warranties. These implied warranties will continue in force only during the warranty period. Some states do allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.