

# Explorer 500 Series

## User Guide

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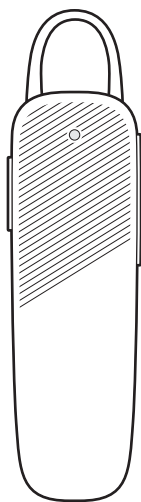
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# Welcome

Congratulations on purchasing your new Plantronics product. This guide contains instructions for setting up and using your Explorer 500 series headset

Please refer to the safety instructions for important product safety information prior to installation or use of the product.

# What's in the box



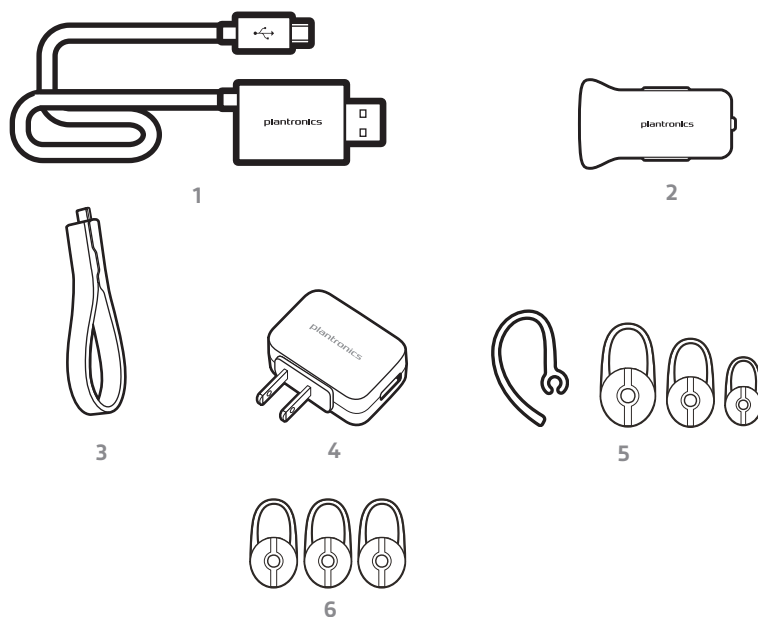
Headset



USB charge strap

**NOTE** Headset design and contents may vary by product.

# Accessories



**1 2-in-1 Charging cable** PN; Black 88852-01, White 88852-02

**2 USB car charger** PN; Black 89110-01, White 89110-02

**3 USB charge strap** PN; 204180-01

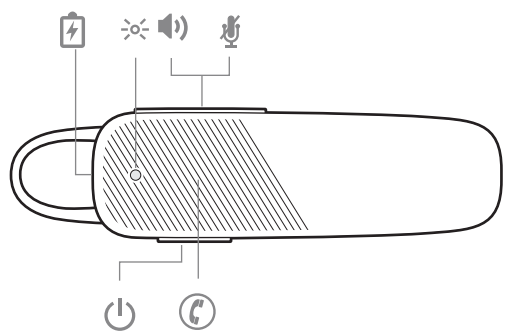
**4 Wall charger** PN; 89304-01

**5 Fit kit** PN; 201777-03

**6 Eartip pack** PN; 201955-01 Small, 201955-02 Medium, 201955-03 Large

*Sold separately.*

# Headset Overview



|                                                                                     |                                              |
|-------------------------------------------------------------------------------------|----------------------------------------------|
|    | Power button                                 |
|    | Call button                                  |
|    | Charge port                                  |
|    | Headset LED (indicator light)                |
|   | Volume button: Increases or decreases volume |
|  | Mute                                         |

Be safe

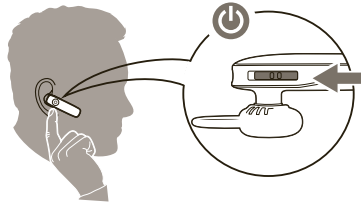
Please read the safety guide for important safety, charging, battery and regulatory information before using your new headset.

# Pair

## Get Paired

The first time you power on your headset, it begins the pairing process.

- 1 Wearing your headset, power it on. You hear "pairing" and the headset indicator lights flash blue and red.



- 2 Activate Bluetooth® on your phone and set it to search for new devices.
  - **iPhone Settings > Bluetooth > On\***
  - **Android™ Settings > Bluetooth: On > Scan for devices\***

**NOTE** \*Menus may vary by device.

- 3 Select "PLT\_500."  
If necessary, enter four zeros (0000) for the passcode or accept the connection.

Once successfully paired, you hear "pairing successful" and the headset indicator lights stop flashing.

## Use two phones

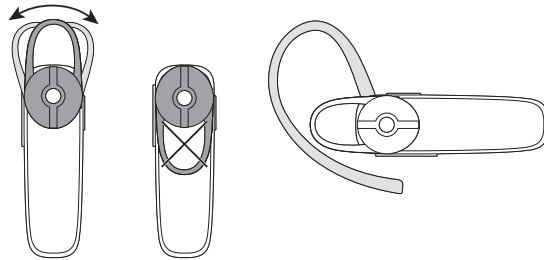
Multipoint technology lets you pair a second phone and answer calls from either phone.

- 1 Power on your headset.
- 2 Press and hold the Call button  until the indicator light  flashes red and blue or you hear "pairing."
- 3 While the indicator light flashes red and blue, activate Bluetooth on your phone and set it to search for new devices.
- 4 Select PLT\_500  
If necessary, enter passkey 0000 and accept the connection.

Once successfully paired, the indicator light stops flashing and you hear "pairing successful."

## Adjust the fit

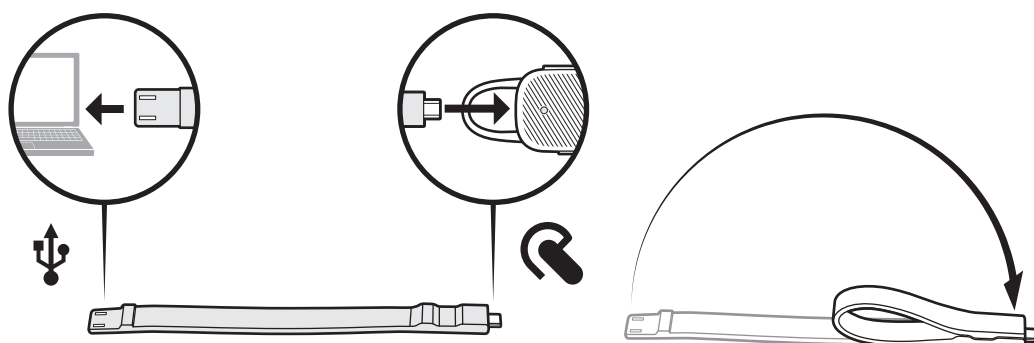
The universal-fit eartip has a thin loop that bends to gently tuck into the contours of either ear. To adjust the fit, you can rotate the eartip on the headset or add the optional clip-on earloop.



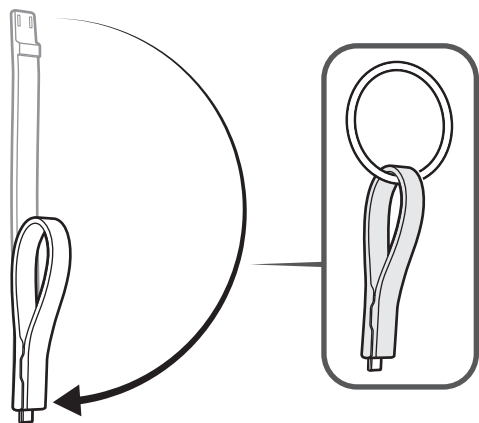


# Charge Headset

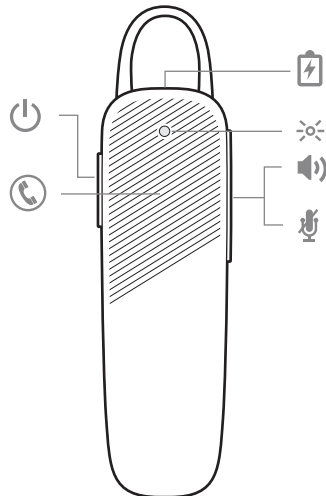
You may charge your headset using the included USB charging strap connected to any powered USB port



When finished charging, take your headset on the go by attaching the strap to a key ring, bag strap, belt loop, or any suitable object



# The Basics



|                                           |                                                                                                                                                                                                                                                                                                                                                                               |
|-------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Answer or end a call                      | Tap the Call  button.                                                                                                                                                                                                                                                                        |
| End a call                                | <ul style="list-style-type: none"> <li>Tap the Call  button.</li> </ul>                                                                                                                                                                                                                     |
| Reject incoming call                      | Press Call button  for 2 seconds.                                                                                                                                                                                                                                                          |
| Volume                                    | <p>To increase the volume, tap the Volume  button. To decrease the volume, press and hold the Volume  button.*</p> <p>*Android phone must be set to medium/high or audio will sound to low.</p>         |
| Mute or unmute headset                    | During a conversation, press and hold both the Volume up  and Volume down  buttons until you hear "mute on" or "mute off." While the microphone is muted, a reminder tone repeats every 15 minutes. |
| Redial                                    | To call your last number dialed, double tap the Call button.                                                                                                                                                                                                                             |
| Voice control (Siri, Google Now, Cortana) | <ul style="list-style-type: none"> <li>Press and hold the Voice  button for 2 seconds. A series of tones will indicate the voice control is active.</li> </ul>                                                                                                                             |
| Voice enabled assistant                   | To activate Siri or Google Voice, press the Call button  for 3 seconds. (Devices may vary.)                                                                                                                                                                                              |

# DeepSleep Mode

If you leave your headset powered on but out of range of your paired phone for more than 90 minutes, your headset will conserve its battery power by entering into a DeepSleep mode.

Once back in range with your phone, press the Call  button to exit DeepSleep mode.

# Decipher the Lights

Your headset has an indicator light  that flashes in response to a change in status or after a button press.

Some examples of what you will see are:

- Solid red until charging complete and then off
- Flashing red and blue during pairing
- Triple red flash when less than 10 minutes of talk time
- Triple blue flash at incoming call

# Hear it Whisper

Your headset tells you about status changes. For example:

"Power on"

"Pairing successful"

"Talk time (x) hours"

"Mute on"

"Incoming call"

"Answering call"

"Phone disconnected"

"Recharge headset"

# Select language

Once your headset is paired and connected to your phone, you can change the headset language.

- 1 Wearing your headset, power it on.
- 2 Press and hold the Volume up  and down  buttons together until you hear "welcome." The language selection directions repeat in every supported language.
- 3 Follow the voice-guided prompts to select the headset language.

# Install the App

Get the most from your headset by installing our free mobile app, Plantronics Hub for iOS/Android. Explore all of your headset's features, view instructions, and contact Plantronics support easily from your smartphone.

[plantronics.com/apps](https://plantronics.com/apps)

# Support

|                                                                                           |                                                                |                                                               |
|-------------------------------------------------------------------------------------------|----------------------------------------------------------------|---------------------------------------------------------------|
| <b>EN</b><br>Tel: 0800 410014                                                             | <b>FI</b><br>Tel: 0800 117095                                  | <b>NO</b><br>Tel: 80011336                                    |
| <b>AR</b><br>Tel: +44 (0)1793 842443*                                                     | <b>FR</b><br>Tel: 0800 945770                                  | <b>PL</b><br>Tel: +44 (0)1793 842443*                         |
| <b>CS</b><br>Tel: +44 (0)1793 842443*                                                     | <b>GA</b><br>Tel: 1800 551 896                                 | <b>PT</b><br>Tel: 0800 84 45 17                               |
| <b>DA</b><br>Tel: 80 88 46 10                                                             | <b>HE</b><br>Tel: +44 (0)1793 842443*                          | <b>RO</b><br>Tel: +44 (0)1793 842443*                         |
| <b>DE</b><br>Deutschland 0800 9323 400<br>Österreich 0800 242 500<br>Schweiz 0800 932 340 | <b>HU</b><br>Tel: +44 (0)1793 842443*                          | <b>RU</b><br>Tel: 8-800-100-64-14<br>Tel: +44 (0)1793 842443* |
| <b>EL</b><br>Tel: +44 (0)1793 842443*                                                     | <b>IT</b><br>Tel: 800 950934                                   | <b>SV</b><br>Tel: 0200 21 46 81                               |
| <b>ES</b><br>Tel: 900 803 666                                                             | <b>NL</b><br>NL 0800 7526876<br>BE 0800 39202<br>LUX 800 24870 | <b>TR</b><br>Tel: +44 (0)1793 842443*                         |
| <i>*Support in English</i>                                                                |                                                                |                                                               |

## NEED MORE HELP?

[plantronics.com/support](http://plantronics.com/support)

**plantronics®**  
Simply Smarter Communications™

**Plantronics, Inc.**  
345 Encinal Street  
Santa Cruz, CA 95060  
United States

**Plantronics BV**  
South Point Building C  
Scorpius 140  
2132 LR Hoofddorp, Netherlands

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Patents pending

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