

cricket[®]
wireless

Cricket Wave™



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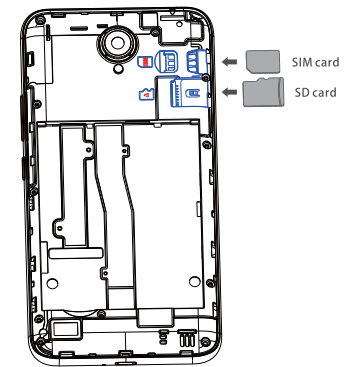
Getting started

Installing the nano-SIM card/microSD card

The nano-SIM card and the microSD card can be installed or removed while the phone is turned on.

Warning! To avoid damage to the phone, do not use any nonstandard nano-SIM card cut from a SIM card. You can get a standard nano-SIM card from your service provider.

1. Here is the SIM card and here is the SD card.
2. SIM card metal strip down and insert SIM card slot.
3. MicroSD card metal strip down, insert SD card slot.
4. Slide the battery into the back of the phone so that the gold contacts at the top right align, and push down until it clicks into place.
5. Replace the cover on the back of the phone; making sure it is lined up before pressing it into place around all of the edges.





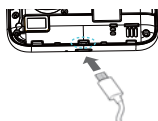
Charging the battery

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

If the battery is low, there will be a pop-up message on the screen. As you charge your phone, the screen will tell you the exact battery level each time you wake up your phone.

Warning! Use only approved chargers and USB Micro cables. The use of unapproved accessories could damage your phone or cause the battery to explode.

1. Connect the adapter to the charging/micro USB port.
2. Connect the charger to a standard AC wall outlet. If the phone is on, you'll see a charging icon, such as  or , appear in the Status Bar.
3. Disconnect the charger when the battery is fully charged.



Note: If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact customer service if you still cannot power on the phone after prolonged charging.

Extending the battery life

Active applications, screen brightness levels, *Bluetooth* and Wi-Fi usage, and GPS functionality can drain your battery. You can follow the helpful tips below to conserve your battery power:

- Use the Battery saver feature in Settings.
- Reduce the screen backlight time.
- Lower the screen brightness.
- Turn auto-sync, Wi-Fi, and *Bluetooth* off when not in use.

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- Disable the GPS function when not in use. Most applications using this function will periodically query the GPS satellites for your current location; each query drains your battery.

Powering your phone on/off

- Press and hold the **Power key** to power on your phone.
- To turn it off, press and hold the **Power key** to open the options menu. Tap **Power off**.

Note: If the phone freezes or takes too long to respond, press and hold the **Power key** for about 10 seconds to restart the phone.

Setting up your phone for the first time

When you first power on your phone after you purchase it or reset it to factory settings (see *Settings - Backup & reset*), you may need to set it up before using it.

1. Tap the language field to select the language you want, and tap **LET'S GO**.
2. Select to either **Copy your data** from a phone or the cloud or **Set up as new** to get a fresh start. Follow the prompts.
3. Read the **User acceptance**, and tap **I AGREE**.

Locking/Unlocking the screen and keys

Your phone allows you to quickly lock the screen and keys (put the phone into Sleep mode) when not in use and also to turn the screen back on and unlock it when you need it.

To lock the screen and keys:

To quickly turn the screen off and lock the keys, press the **Power key**.

Note: To save battery power, the phone automatically turns off the screen after a certain period of time when you leave it idle. You will still be able to receive messages and calls while the phone screen is off.

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To unlock the screen and keys:

1. Press the **Power key** to turn the screen on.

Note: If you have set an unlock pattern, PIN, or password for your phone (see *Setting- Security with screen locks*), you'll need to draw the pattern or enter the PIN/password to unlock your screen.

Using the touch screen

Your phone's touch screen lets you control actions through a variety of touch gestures.

- **Tap** – When you want to type using the on-screen keyboard, select onscreen items (such as application and settings icons), or press on-screen buttons, simply tap them with your finger.
- **Press and Hold** – To open the available options for an item (for example, a message or link in a web page), press and hold the item.
- **Swipe or Slide** – To swipe or slide means to quickly drag your finger vertically or horizontally across the screen.
- **Drag** – To drag, press and hold your finger with some pressure before you start to move your finger. While dragging, do not release your finger until you have reached the target position.
- **Pinch** – In some apps (such as Maps and Photos), you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).

- **Rotate the Screen** – For most screens, you can automatically change the screen orientation from portrait to landscape by turning the phone sideways.

Notes:

- The Auto-rotate screen check box needs to be selected for the screen orientation to automatically change. you can access the screen rotation control by sliding down the Status Bar and tapping **Auto-rotate**.

Getting to know your phone



(back)



Key functions

Key	Function
Power key	Press and hold to turn Airplane mode on or off, reboot, or to power off. Press to change your phone to Sleep mode. Press to wake up your phone. Press to change to do not disturb mode.
Home key ○	Press to return to the home screen from any application or screen. Press and hold to access Google Search or Google Assistant.
Recent apps key	Press to see recently used applications.
Back key	Press to go to the previous screen.
Volume key	Press or hold to turn the volume up or down.

Getting to know the home screen

The home screen is the starting point for your phone's applications, functions, and menus. You can customize your home screen by adding shortcuts, folders, widgets, and more.



Personalizing

Changing the system language

1. Press the **Home key** > > > **Languages & input** > **Languages**
2. Select the language you need.

Setting the date and time

1. Press the **Home key** > > > **Date & time**.
2. Tap **Automatic date & time** or **Automatic time zone** to manually set the date, time, and time zone.
3. Tap **Set date**, **Set time**, or **Select time zone** to change each setting.
4. To adjust the format of the time and date, tap **Use 24-hour format**.

Changing the ringtone and notification sound



You can customize the default ringtone for incoming calls and the default notification sound quickly.

1. Press the **Home key** > > > **Sound**
2. Tap **Phone ringtone** or **Default notification ringtone**.
3. Scroll through the list and select the ringtone you'd like to use.
4. Tap **OK**.



Notes:


- Many applications have their own notification sound settings.
- See *Contacts - Editing contacts - Setting a ringtone for a contact* for how to assign a special ringtone to an individual contact.

Turning system sounds on/off

1. Press the **Home key** >  >  > **Sound** > **Other sounds**.
2. Tap **Dial pad tones**, **Screen locking sounds**, **Charging sounds**, **Touch sounds**, or **Vibrate on tap** to toggle on and off.



Adjusting volumes

1. Press the **Home key** >  >  > **Sound**.
2. Drag the sliders below **Media volume**, **Alarm volume**, and **Ring volume** to adjust the volume for each type of audio.

Note: You can adjust the media volume when a media application is in use by pressing the **Volume key**. If no media application is active, press the **Volume key** to adjust the ringtone volume (or the earpiece volume during a call), or tap  and drag a media volume slider to adjust other types of volume.

Switching to silent mode or vibration mode


You can set the phone to silent mode by using one of the following methods.

- Press and hold the **Volume down key** when no media application is active to show the ringtone sound management window. When the phone vibrates, it is switched to silent mode with vibration; press the **Volume down key** again to switch to silent mode without vibration.
- Swipe down from the top of the screen to open the Notification Panel, and swipe down again to access the Quick Settings. Tap **Do not disturb**, to switch the phone to vibrate or silent mode or turn on the sound.
- Press the **Home key** >  >  > **Sound** > **Do not disturb**, tap **Default notification ringtone**, **Default alarm ringtone**, **Emergency broadcast**, or **Other sounds**.

Using Do not disturb mode

You can limit interruptions with Do not disturb mode. This mode silences your phone so that it doesn't make sounds or vibrate when you don't want it to.



Turning on Do not disturb mode

1. Swipe down from the top of the screen to access the Notification Panel, and swipe down again to access the Quick Settings.
2. Tap .

Applying new wallpapers

You can set the wallpaper for the home screen and lock screen.

1. Press and hold any blank area of a home screen.
2. Tap **Wallpapers**.
3. Swipe left or right on the wallpaper panel to select a wallpaper, or tap **My photos** to choose the image or animation you want to use as the wallpaper.

Note: In addition, you can press the **Home key** >  >  > **Display** > **Wallpaper** to pick an image from **Photos**, **Wallpapers**, or an animation from **Live Wallpapers**.

Changing the screen brightness



1. Press the **Home key** >  >  > **Display** > **Brightness level**.
2. Drag the slider to manually adjust the screen brightness.

Notes:

- With the proximity and light sensor, your phone can automatically adjust the screen brightness for available light. Tap **Adaptive brightness** in the Display settings screen to turn the feature on or off.
- You can also use the Quick Settings to manage the screen brightness.

Protecting your phone with screen locks

You can protect your phone by creating a screen lock. When enabled, you need to press and hold the screen, and then draw a pattern or enter a numeric PIN or password to unlock the phone's screen and keys.


1. Press the **Home key** >  >  > **Security** > **Screen lock**.
2. Tap **None**, **Swipe**, **Pattern**, **PIN**, or **Password**.
 - Tap **None** to disable screen lock protection.
 - Tap **Swipe** to enable screen lock and allow unlocking with a quick drag of your finger vertically across the screen.
 - Tap **Pattern** to create a pattern that you must draw to unlock the screen.
 - Tap **PIN** or **Password** to set a numeric PIN or a password that you must enter to unlock the screen.
3. For Pattern, PIN, or Password, select how you would like notifications and their contents to show when the phone is locked, then tap **DONE**.

Note: If you forget the pattern, PIN, or password you set, you will need to contact your service provider.

Protecting your phone with screen pinning

You can use the screen pinning feature to keep an app in view, so others cannot switch to other apps or access your personal information.

Turning on screen pinning

1. Press the **Home key** >  >  > **Security** > **Screen pinning**.
2. To add security for unpinning, tap the **Lock device when unpinning** switch, select a security option, and following on-screen instructions if you do not already have a pattern, PIN, or password set up.

Pinning a screen

1. Ensure that screen pinning is turned on.
2. Open the app you want to keep in view.
3. Press the **Recent apps key**.
4. If there are many application tags, swipe right on the front TAB.

Unpinning the screen

To unpin the screen and return to normal use, press and hold the **Recent apps key**.












When turning on screen pinning, if you selected Lock device when unpinning, press and hold the lock screen and draw the pattern or enter the PIN/ password.











Knowing the basics

Monitoring the phone status

The Status Bar at the top of the home screen provides phone and service status icons on the right side. Below are some of the icons you may see.

Indicators and icons








Indicator	What it means
	EDGE connected
	3G connected
	4G connected
	4G LTE connected
	Airplane mode
	No signal
	Signal strength
	Do not disturb mode on
	Speakerphone on
	Phone microphone off
	Wired headset connected







Indicator	What it means
	Alarm set
	Battery low
	Battery full
	Battery charging
	Silent mode
	Vibration mode
	Bluetooth on
	Connected to a Wi-Fi network
	Wi-Fi in use
	GPS on

Managing notifications

The Status Bar at the top of the home screen provides notification icons on the left side. Below are some of the icons you may see.

Indicators and icons

Indicator	What it means
	New SMS/MMS
	New message(s) from the Email app
	New message(s) from the Gmail app
	Missed call
	Call in progress
	Call on hold
	USB connected

Indicator	What it means
	Song playing
	Upcoming event
	Incoming file via Bluetooth
	New Wi-Fi network detected
	Downloading data
	Sending data

Opening/Closing the notification panel

Notifications report the arrival of new messages, calendar events, and alarms, as well as ongoing events. You can open the Notification Panel to view the details of notifications.

- To open the Notification Panel, swipe your finger down from the top of the screen.
- To close the Notification Panel, swipe your finger up from the bottom of the screen or press the **Back key**.

Responding to or removing a notification

In the Notification Panel, you can respond to a notification or remove the notifications. The Notification Panel also supports expandable notifications that let you perform additional actions right from the notification itself.

- To respond to a notification, tap it.
- Slide down with one finger to expand certain notifications. You can also swipe two fingers vertically or pinch-zoom to expand or collapse certain notifications.
- To remove a notification, swipe it left or right.



Note: If you block notifications for an app, you may miss its important alerts and updates. The notifications of some apps cannot be blocked.

Using quick settings

The Quick Settings in the Notification Panel make it convenient to view or change the most common settings for your phone.


Swipe down with two fingers from the top of the screen, or open the Notification Panel and drag the panel downward to view the following Quick Settings.

- **Wi-Fi:** Tap to turn on or off Wi-Fi.
- **SIM:** Tap to enable or disable data access over the mobile network.
- **Battery:** Tap to turn on or off to reduce performance and background data. Battery saver turns off automatically when your phone is charging.
- **Do no disturb:** Tap to turn on or off the Do not disturb feature.
- **Flashlight:** Tap to turn on or off the flashlight.
- **Auto-rotate:** Tap to turn on or off the auto-rotate screen feature.
- **Bluetooth:** Tap to turn on or off Bluetooth.
- **Airplane mode:** Tap to turn on or off airplane mode.
- **Location:** Tap to turn on or off the GPS function.

Note: At the top of the Quick Settings screen, tap  to change positions of the Quick Setting icons, and tap  to get to the Settings menu. Press and hold some icons to open their Settings menu.

Managing shortcuts and widgets

Adding shortcuts and widgets

1. Press the **Home key** >  to view apps.
Or, to view widgets, press and hold an empty area of the home screen and select **Widgets**.
2. Slide up or down to browse the available apps; slide up or down to browse the available widgets.
3. Press and hold a widget or an app icon and drag it to a home screen panel.

Moving shortcuts or widgets

1. Press and hold a widget or shortcut on the home screen.
2. Drag it to the place you need.

Removing shortcuts or widgets

1. Press and hold a widget or shortcut on the home screen.
2. Drag it to **X Remove** at the top of the screen to remove it.

Adjusting widget size

1. Press and hold a widget on the home screen and then release it.
2. An outline appears around the widget. Drag the outline to resize the widget.

Note: Not all widgets can be resized.


Organizing with folders

You can create folders on the home screen and add several shortcuts to a folder. You can move or remove folders the same way as moving or removing shortcuts.

Creating a folder

Press and hold an icon on a home screen and drag it over another icon and release it. A new folder will be created and the icon is put into the folder.

Renaming a folder

1. Tap a folder to open it. The folder name is displayed below the icons.
2. Tap the folder name and enter a new name.
3. Tap .

Adding more icons to a folder

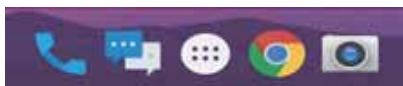
1. Press and hold an icon and then drag it onto a folder icon.
2. Release the icon and it will be put into the folder.

Removing icons from a folder

1. Tap a folder to open it.
2. Press and hold the icon you want to remove and then drag it to a new location and release the icon to the current home screen or drag it to **X Remove** to remove it altogether.

Rearranging the primary shortcuts



The home screen includes a customizable primary shortcuts area at the bottom of all home screens. You can keep up to four items in addition to Apps in the primary shortcuts area. Drag shortcuts or folders in or out of the area to rearrange the area.



Entering text

You can enter text using the on-screen keyboard. Some apps open it automatically. In others, you open it by tapping where you want to type. You can press the **Back key** to hide the on-screen keyboard. You can also enter text by speaking with the Google voice typing feature.











Enabling or disabling input methods

1. Press the **Home key** >  >  > **Languages & input** > **Virtual keyboard** > **Manage keyboards**.
2. Slide the switches beside the input methods to enable or disable them.







Note: Some default input methods may not be disabled.

Google keyboard

The Google keyboard provides a layout similar to a desktop computer keyboard. When screen auto-rotation is enabled, turn the phone sideways and the keyboard will change from portrait to landscape. The landscape keyboard is not supported in all applications.

- Tap the alphabetic keys to enter letters. Press and hold some specific keys to enter associated accented letters or numbers. For example, to enter È, press and hold **E** and the available accented letters and number 3 appear. Then slide to choose **È**.
- As you type, suggested words appear above the keyboard. Tap a correctly suggested word to select it; press and hold a suggested word to see additional word options.
- Tap  to use uppercase. Double tap  to lock uppercase. This key also changes to indicate the current case you are using:  for lowercase,  for uppercase, and  when locked in uppercase.
- Tap  to delete the text before the cursor.
- Tap  to select numbers and symbols. You can then tap  to find more.
- Tap  to choose emojis and emoticons.
- Tap  to use Google Voice typing.



- Press and hold  to change the input languages or set up the Google keyboard.
- Press and hold  and slide to  to change to a smaller keyboard for easier one-handed typing. Tap  /  to switch to the right-hand or left-hand keyboard, respectively. Tap  to switch back to the full-sized keyboard.

Glide typing

The Google keyboard supports the gesture-typing feature. Use this feature to input a word by sliding from letter to letter on the keyboard.

To enable and use gesture typing:

1. Press and hold  on the Google keyboard, and then tap **Gboard Keyboard settings**.
2. Tap **Glide typing** > **Enable glide typing** if this feature is turned off.
3. On the Google keyboard, slide your finger from letter to letter to trace a word without lifting your finger until you reach the end of the word.





Notes:

- Tap to type when you want to. If you want to enter a single letter, simply tap the key once.
- Lift your finger at the end of the word. A space is added automatically when you begin to trace the next word.



Google Voice typing

Google Voice typing uses the Google voice recognition service to convert speech to text. You must have a data connection on a mobile or Wi-Fi network to use it.

1. Tap  or  to access the voice-typing feature.
2. When you see the microphone image, speak what you want to type.
3. You can continue entering text to keep it or to delete it.

Tip: Say “comma,” “period,” “question mark,” “exclamation mark,” or “exclamation point” to enter punctuation.

Editing text

- **Move the insertion point:** Tap where you want to type. The cursor blinks in the new position, and a tab appears below it. Drag the tab to move the cursor. 
- **Select text:** Press and hold or double tap within the text. The nearest word highlights, with a tab at each end of the selection. Drag the tabs to change the selection, or tap **SELECT ALL** to highlight all words for selection. 
- **Cut or copy:** Select the text you want to manipulate. Then tap **CUT** or **COPY** to cut or copy the text to the clipboard.
- **Replace text with the clipboard text:** Select the text you want to replace. Then tap **PASTE**.
- **Insert text from the clipboard:** Move the cursor to the insertion point and then tap the tab below the cursor. Release your finger and tap **PASTE**.

Opening and switching apps

Opening an app


1. Press the **Home key** > .
2. Swipe up or down on the screen and tap an app to open it.

Switching between recently opened apps




1. Press the **Recent apps key**. A list of the names and thumbnails of apps you've recently used opens. If you've been using more apps recently than can fit on the screen, you can scroll the list up and down.
2. Tap a thumbnail to open that app.

Note: You can swipe a thumbnail left or right to remove it from the list, or tap **CLEAR ALL** to remove all thumbnails.

Uninstalling or disabling an app

1. Press the **Home key** >  to open the application list screen.
2. Press and hold an application icon and drag the icon to **X Remove** at the top of the screen.

Notes:



- Pre-installed apps may not be uninstalled.
- To find the disabled applications, press the **Home key** >  >  > **Apps**. Tap  > **Reset app preferences** > **RESET APPS** to restore disabled apps and reset app preferences.

Connecting to networks and devices



Connecting to mobile networks

Controlling mobile data use

To enable or disable data access:

1. Press the **Home key** >  >  > **More** > **Cellular networks**.
2. Slide the **Mobile Data** switch to enable or disable mobile data use.





To get data services when roaming:

1. Press the **Home key** >  >  > **More** > **Cellular networks** > **International Data Roaming**.
2. Slide the **Mobile Data** switch to enable or disable roaming.

Note: Data roaming may incur significant roaming charges.



Setting access point names

You can use the default Access Point Names (APNs) to connect to the Internet. To add a new APN, you may need to contact your service provider for the required information.

1. Press the **Home key** >  >  > **More** > **Cellular networks** > **Access Point Names**.
2. Tap .
3. Tap each item to enter the required information.
4. Tap  > **Save**.

Note: To set the APN to default settings, tap  > **Reset to default** > **CONTINUE**.

Setting network type




1. Press the **Home key** >  >  > **More** > **Cellular networks** > **Network operators**.
2. Tap **Search networks** to search for all available networks and select one to manually register.

Or, tap **Choose automatically** to automatically select your preferred network.

Connecting to Wi-Fi






Wi-Fi is a wireless networking technology that can provide Internet access at distances of up to 300 feet, depending on the Wi-Fi router and your surroundings.

Turning Wi-Fi on and connecting to a Wi-Fi network

1. Press the **Home key** >  >  > **WLAN**.
2. Slide the **WLAN** switch to the **On**  position to turn on WLAN.
3. Tap a network name to connect to it.
4. If the network is secured, enter the password and tap **CONNECT**.

Note: Your phone automatically connects to previously used WLAN networks when they are in range.

Getting notified of open networks

1. Press the **Home key** >  >  > **WLAN**.
2. Slide the **WLAN** switch to the **On**  position.
3. Tap  > **Advanced**.
4. Slide the **Network notification** switch to the **On**  position.

Install certificates: Install certificates needed for connecting to certain WLAN networks.

WLAN Direct: Use the WLAN Direct feature.

WPS Push Button: Connect to a WPS network via the push button method.




WPS Pin Entry: Connect to a WPS network via the phone PIN method.

When WLAN is on, you receive notifications in the Status Bar when your phone detects an open WLAN network. Slide the **Network notification** switch to the **Off**  position to turn off notifications.

Adding a Wi-Fi network

You can add a Wi-Fi network if the network does not broadcast its name (SSID) or add a Wi-Fi network when you are out of range.

To connect to a secured network, you first need to get the security details from the network's administrator.

1. Press the **Home key** >  >  > **WLAN**.
2. Slide the **WLAN** switch to the **On**  position.
3. Tap **Add network**.
4. Enter the network SSID (name). If necessary, enter security or other network configuration details.
5. Tap **SAVE**.

Forgetting a Wi-Fi network

You can make your phone forget the details of a Wi-Fi network that you added—for example, if you don't want the phone to connect to it automatically or if it is a network that you no longer use.

1. Press the **Home key** >  >  > **Wlan**.
2. Slide the **Wi-Fi** switch to the **On**  position.




3. Tap the Wlan network name and then tap **FORGET**.

Connecting to a WPS network



Wi-Fi Protected Setup (WPS) is a feature that makes it easy to add your phone to the access points which supply WPS.

You can use one of the following methods to connect your phone to a wireless network using WPS.

Method one: WPS button (Recommended)

1. Press the **Home key** >  >  > **Wlan**.
2. Slide the **Wlan** switch to the **On**  position.
3. Tap  > **Advanced** > **WPS Push Button**.
4. Press the WPS button on the wireless router and the access point will recognize your phone and add it to the network.




Method two: PIN

1. Press the **Home key** >  >  > **Wlan**.
2. Slide the **Wlan** switch to the **On**  position.
3. Tap  > **Advanced** > **WPS Pin Entry**.
4. The WPS PIN displays on the screen. Enter the PIN into the access point's setup page.

After entering the PIN, your phone automatically finds the access point and configures the connection.

Note: For detailed information about the WPS feature of the access point, please refer to its documentation.

Adjusting advanced Wlan settings

1. Press the **Home key** >  >  > **Wlan**.
2. Tap  > **Advanced** to adjust the following settings.

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- **Install certificates:** Install certificates needed for connecting to certain Wlan networks.
- **Wlan Direct:** Use the Wlan Direct feature.
- **WPS Push Button:** Connect to a WPS network via the push button method.
- **WPS Pin Entry:** Connect to a WPS network via the phone PIN method.

Using Wlan Direct

Wlan Direct allows Wlan devices to connect to each other without the need for wireless access points (hotspots).

Note: Activating this feature will disconnect your current Wlan network connection.

To connect to another device:

1. Press the **Home key** >  >  > **Wlan**.
2. If Wlan is off, slide the **Wlan** switch to the **On**  position.
3. Tap  > **Advanced** > **Wlan Direct**. Your phone will search for other devices enabled with Wlan Direct connections.
4. Tap a device name under Peer devices to connect with it. The other device will receive a Wlan Direct connection prompt and need to accept the request for connection. Both devices may need to enter a common PIN. If prompted, tap **CONNECT**.
5. Once connected, the device is displayed as "Connected."

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To send data:

1. Open the appropriate application and select the file or item you want to share.
2. Select the option for sharing via Wlan Direct. The method may vary by application and data type.
3. Tap a device the phone has connected with or wait for it to search for new devices and tap one of them.

To receive data:




When an attempt to transfer data via Wlan Direct is received, you can see a notification in the Status Bar. Open the Notification Panel, tap the notification and select **Accept** to start receiving the data.

Received files are stored automatically in a dedicated folder (e.g., WiFiShare). You can access them with the File Manager app.

Connecting to *Bluetooth* devices





Bluetooth is a short-range wireless communication technology. Phones or other devices with *Bluetooth* capabilities can exchange information wirelessly within a distance of about 30 feet. The *Bluetooth* devices must be paired before the communication is performed.

Turning *Bluetooth* on/off





1. Press the **Home key** >  >  > **Bluetooth**.
2. Slide the **Bluetooth** switch to the **On**  or **Off**  position.

When *Bluetooth* is on, the  icon will appear in the Status Bar. Your phone will be visible to nearby devices while *Bluetooth* Settings is open.

Changing the device name

1. Press the **Home key** >  >  > **Bluetooth**.
2. Slide the **Bluetooth** switch to the **On**  position if *Bluetooth* is off.
3. Tap  > **Rename this device**.
4. Edit the name and tap **RENAME**.

Pairing with another *Bluetooth* device


1. Press the **Home key** >  >  > **Bluetooth**.
2. Slide the **Bluetooth** switch to the **On**  position if *Bluetooth* is off.
Your phone automatically scans for and displays the IDs of all available *Bluetooth* devices in range. You could tap  > **Refresh** if you want to scan again.
3. Tap the device you want to pair with.
4. Confirm that the *Bluetooth* passkeys are the same between the two devices and tap **PAIR**. Alternately, enter a *Bluetooth* passkey and tap **PAIR**.
Pairing is successfully completed when the other device accepts the connection or the same passkey is entered.

Note: The *Bluetooth* passkey may be fixed for certain devices, such as headsets and hands-free car kits. You can try entering 0000 or 1234 (the most common passkeys), or refer to the documents for that device.

Unpairing from a *Bluetooth* device

You can make your phone forget its pairing connection with another *Bluetooth* device. To connect to the device again, you may need to enter or confirm a passkey again.


1. Press the **Home key** >  >  > **Bluetooth** and make sure *Bluetooth* is turned on.

2. In the list of paired devices, tap  beside the *Bluetooth* device you want to unpair from.
3. Tap **FORGET**.

Sending data via Bluetooth

1. Open the appropriate application and select the file or item you want to share.
2. Select the option for sharing via *Bluetooth*. The method may vary by application and data type.
3. Tap a *Bluetooth* device the phone has paired with or wait for it to search for new devices and tap one of them.

Receiving data via Bluetooth

1. Turn *Bluetooth* on before trying to receive data via *Bluetooth*.
Note: If the phone has not been paired with the sending device, you may need to tap your phone's device name in the **Bluetooth** menu in **Settings** to keep the phone detectable through *Bluetooth*.
2. Swipe down on the Status Bar and tap .
3. Tap **ACCEPT** to start receiving the data.

Depending on whether a microSD card is installed, received files are stored automatically in a dedicated folder (*Bluetooth*, for instance) in the phone storage or microSD directory. You can access them in the File Manager. Received contacts (vCard files) are automatically imported to your contact list.

Connecting to your computer via USB

You can connect your phone to a computer with a USB cable and transfer music, pictures, and other files in both directions. Your phone stores these files in internal storage or on a removable microSD card.

If you are using USB tethering, you must turn that off before you can use a USB cable to transfer files between your phone and computer.

Connecting your phone to a computer via USB




1. Connect your phone to the PC with a USB cable.
2. Choose one of the following options:
 - **Charge this device:** just charge this device
 - **Transfer files:** Transfer media files on Windows® or Mac®.
Note: For Windows XP, please install the drivers and Media® Player 11 (or later version) when you use Media device (MTP) for the first time.
 - **Transfer photos (PTP):** Transfer photos or files if MTP is not supported (PTP)

Using the microSD card as portable storage



You can use your microSD card as portable storage.

Removing the microSD card from your phone




If you need to remove the microSD card used as portable storage while the phone is on, you must unmount it first.

1. Press the **Home key** >  >  > **Storage**.
2. Tap  next to the SD card name in the Portable storage section.
3. When the SD card's state is **Ejected**, you can now remove it from the phone.

Mounting the microSD card

1. If the microSD card is ejected, press the **Home key** >  >  > **Storage**.
2. Tap the SD card name and then tap **MOUNT**.

Erasing and formatting the microSD card

1. Press the **Home key** >  >  > **Storage**.
2. Tap the SD card name in the Portable storage section.
3. Tap  **Storage settings>Format**



Caution: The formatting procedure erases all the data on the microSD card, after which the files CANNOT be retrieved.

Sharing your mobile data connection

Sharing your mobile data connection via USB

You can access the Internet on your computer via the USB tethering feature of your phone. The feature needs data connection on a mobile network and may result in data charges.

Note: You cannot transfer files between your phone and your computer via USB while the phone is USB tethered.


1. Connect your phone to your computer with a USB cable.
2. Press the **Home key** >  >  > **More > Mobile Hotspot and Tethering**
3. A new network connection will be created on your computer.

Note: To stop sharing your data connection, tap **USB tethering** again or disconnect the USB cable.

Sharing your mobile data connection as a mobile hotspot

You can share your phone's data connection with other devices by turning your phone into a portable mobile hotspot. The feature needs data connection on a mobile network and may result in data charges.

1. Press the **Home key** >  >  > **Storage**.

2. Tap the SD card name in the Portable storage section.
3. Tap  **Storage settings>Format**




Caution: The formatting procedure erases all the data on the microSD card, after which the files CANNOT be retrieved.

Sharing your mobile data connection

Sharing your mobile data connection via USB

You can access the Internet on your computer via the USB tethering feature of your phone. The feature needs data connection on a mobile network and may result in data charges.

Note: When the portable mobile hotspot feature is enabled, you cannot use your phone's Wi-Fi capability to access the Internet. You still remain connected to the Internet via your mobile data network.

1. Press the **Home key** >  >  > **More > Mobile Hotspot and Tethering > Portable WLAN hotspot**.
2. Slide the switch to the **On**  position.
3. On another device, locate your phone via Wi-Fi and connect with it to start using the phone's mobile data.

Note: To stop sharing your data connection, slide the switch to the **Off**  position.




Connecting to virtual private networks

Virtual private networks (VPNs) allow you to connect to the resources inside a secured local network. VPNs are commonly deployed by corporations, schools, and other institutions to let people access local network resources when not on campus, or when connected to a wireless network.



Depending on the type of VPN you are using, you may be required to enter your login credentials or install security certificates before you can connect to your VPN. You can get this information from your network administrator.

Note: You need to set a lock screen pattern, PIN, or password before you can use credential storage.




Adding a VPN

1. Press the **Home key** >  >  > **More** > **VPN**.
2. Tap .
3. Enter the VPN name and server address and other information provided by your network administrator.
4. Tap **SAVE**.
The VPN is added to the list on the VPN screen

Connecting to a VPN

1. Press the **Home key** >  >  > **More** > **VPN**.
2. Tap the VPN that you want to connect to.
3. When prompted, enter any requested credentials and then tap **CONNECT**.

Modifying a VPN



1. Press the **Home key** >  >  > **More** > **VPN**.
2. Tap  next to the VPN that you want to modify.
3. Tap a field to edit the information.
4. Tap **SAVE**.

Phone calls

You can place calls from the Phone app, the Contacts app, or other apps or widgets that display contact information. Wherever you see a phone number, you can usually tap it to dial.

Placing and ending calls

Placing a call by dialing





1. Press the **Home key** >  > .
2. Enter the phone number with the on-screen keypad. Tap  to delete incorrect digits.

Note: As you enter digits, your phone searches for contacts that match. If you see the number you want to dial, tap it to place the call immediately without entering the rest of the number.

3. Tap  below the keypad to dial.

You can also tap the search box at the top of the Phone app screen and enter the phone number or contact name you want to call. Tap the matching contact or **Call [number]** to place the call.

Notes:

- To make an international call, press and hold the **0 key** to enter the plus (+) symbol. Next, enter the country code followed by the city/area code and then the phone number.
- To redial the last call you made, press the **Home key** >  >  >  and tap  again.

Ending a call

During a call, tap  on the screen.

Answering or rejecting calls

When you receive a phone call, the Incoming Call screen opens, displaying the Caller ID or the information about the caller that you've entered in Contacts. You can answer or reject the call, or reject it with a text message.

Answering a call


When you receive a phone call, slide  down to answer the call.

Note: To silence the ringer before answering the call, press the **Volume key** or the **Power key**.

Rejecting a call

When you receive a phone call, slide  up to reject the call.

You can also slide  up to reject the call and send a preset text message to the caller.

Note: To edit the text response from within the Phone app, tap  > **Settings** > **Quick responses**.

Working with the call history

The call history is a list of all the calls you've placed, received, or missed. It provides a convenient way to redial a number, return a call, or add a number to your contacts.

To open the call history, press the **Home key** >  >  > **Call History**.




Placing a call from the call history

1. Open the call history.
2. Tap a number for more information about the call, or tap  beside it to call back.


Note: You can tap **MISSED**, **OUTGOING**, or **INCOMING** to filter the records by call type.

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Adding a number from call history as a contact

1. Open the call history.
2. Tap the contact icon in front of a number.
3. Tap  on the contact information tab.
4. To add a new contact, tap  at the top. After typing the contact information in the fields, tap  to save it.


- or -

1. Open the call history.
2. Tap a call number.
3. To create a new contact, tap **Create new contact** below the call number. To add the number to an existing contact, tap **Add to a contact** below the call number. Tap an existing contact.
4. After typing the contact information in the fields, tap  to save it.

Taking other actions on a call history entry





1. Open the call history.
2. Tap a number and select **Call details** to view more call information. While viewing the call details, you can:
 - Tap  to delete the entry.
 - Tap **Edit number before call** to edit the number in the dialer before calling it.
 - Tap  to call the number.
 - Tap the contact icon in front of an entry to open the contact information tab from the bottom of the screen. You can send a message, call back, edit the contact, add the contact to favorites, or add the number to contacts.

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Note: You can tap  > **Clear call history** in the call history screen to delete all history records.



Calling your contacts

Calling a contact

1. Press the **Home key** > . Your favorite contacts and frequently called contacts are displayed in the  tab.
2. Tap a contact to place the call, or tap the  tab and then tap  beside a contact to make a call.

Checking voicemail

If you have set the phone to divert certain calls to voicemail, callers can leave voicemail messages when they cannot reach you. Here's how to check the messages they left.








1. Press the **Home key** >  > .
2. Press and hold the **1 key** in the dialer. If prompted, enter your voicemail password.
3. Follow the voice prompts to listen to and manage your voicemail messages.

Note: See *Phone calls – Adjusting your call settings* for how to set your voicemail service. For detailed information, please contact your service provider.

Using options during a call

During a call, you will see a number of on-screen options. Tap an option to select it.

- Tap  to turn the speaker on or off.

- Tap  to mute or unmute the microphone.
- Tap  to switch to the keypad when you need to enter a code (for example, the PIN for your voicemail or bank account) during the call.
- Tap  to put the call on hold.
- Tap  to make another call separately from the first call, which is put on hold.
- Tap  to go to contacts.
- Tap  to merge the separate calls into a single conference call.
- Tap  to put the caller you are speaking to on hold, and switch to the other call that has been put on hold.

Warning! Because of higher volume levels, do not place the phone near your ear during speakerphone use.



Managing multi-party calls



When the call waiting and three-way calling features are available, you can switch between two calls.

Note: The call waiting and three-way calling features need network support and may result in additional charges. Please contact your service provider for more information.


When you're on a call and another call comes in, your phone screen informs you and displays the caller ID.

Responding to an incoming call while you're on a call

- Tap  to answer the call. (This puts the first caller on hold and answers the second call.)
- Tap  to end the current call and answer the incoming call.



- Tap  to reject the second call.
- Tap  to reject the second call and select a preset text message or edit one to send to the caller.

Switching between two calls

Tap **On hold** at the top to put the caller you are speaking to on hold, and switch to the other call that has been put on hold. Tap  to switch back to the other call.

Setting up a conference call

With this feature, you can talk to two people at the same time.

1. Place the first call.
2. Once you have established the connection, tap  and dial the second number. (This puts the first caller on hold.)
3. When you're connected to the second party, tap .



If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

To end the conference call, tap .

Adjusting your call settings



Setting contact display options

You can set the order of the contacts displayed in  tab of the Phone app.

1. Press the **Home key** >  >  > **Settings** > **Display options**.
2. Tap **Sort by** or **Name format** to set the order of the contacts and the format of the contact names.

Setting sound and vibration



Set the sound and vibration for incoming calls as well as dialpad sounds.

1. Press the **Home key** >  >  > **Settings** > **Sounds and vibration**.
2. Tap the option you want to configure.
 - Tap **Phone ringtone** to select the ringtone for incoming call notification.
 - Check **Also vibrate for calls** to enable vibration for incoming call notification.
 - Check **Dialpad tones** to play sounds when you tap the dialpad keys.

Editing quick response to rejected callers



1. Press the **Home key** >  >  > **Settings** > **Quick responses**.
2. Tap a text message to edit it.

Setting voicemail

1. Press the **Home key** >  >  > **Settings** > **Calls**.
2. Tap **Voicemail** to configure voicemail settings.
 - Tap **Service** to select the voicemail service provider. Your carrier is the default.
 - Tap **Setup** > **Voicemail number** to edit the voicemail number.
 - Tap **Sound** to select the notification sound for new voicemails.
 - Check **Vibrate** to enable vibration for notification.

Using fixed dialing numbers

Fixed Dialing Numbers (FDN) allows you to restrict outgoing calls to a limited set of phone numbers.

1. Press the **Home key** >  >  > **Settings** > **Calls**.
2. Tap **Fixed Dialing Numbers** and the following options are available.
 - **Enable FDN:** Input the PIN2 code to enable the FDN feature.
 - **Change PIN2:** Change the PIN2 code for FDN access.
 - **FDN list:** Manage the FDN list.




Note: The PIN2 code is provided by your carrier. Entering an incorrect PIN2 code more times than allowed can get your nano-SIM card locked. Contact the service provider for assistance.

Setting speed dials

You can press and hold the 1 ~ 9 keys from the dialer to call the corresponding speed dial number.



The 1 key is reserved to speed dial your voicemail.

To assign a speed dial key:

1. Press the **Home key** >  >  > **Settings** > **Speed dial settings**.
2. Tap a speed dial key.
3. Enter a phone number or tap  and select one from the contact list.
4. Tap **OK**.


Setting vibration for call connection

You can set the phone to vibration when an outgoing call is answered.



1. Press the **Home key** >  >  > **Settings** > **Sounds and vibration**.
2. Check **Also vibrate for calls** to turn on this feature.

Forwarding incoming calls

Call forwarding feature allows you to forward your incoming calls to another phone number.

1. Press the **Home key** >  > **Settings** > **Call settings** .
2. Tap an available option (**Always**, **When busy**, **When unanswered**, or **When unreachable**) to enable or disable it.

Setting caller ID and call waiting



1. Press the **Home key** >  >  > **Settings** > **Calls** > **GSM call settings** > **Additional settings**.
2. Tap **Caller ID** to choose whether your number is displayed when someone receives your outgoing call. Or check **Call settings** to get notified of incoming calls during a call.

Note: Please contact the service provider to check whether the caller ID and call waiting features are available.

Setting TTY mode

Your phone is a TTY compatible device. A TTY device can allow people who have hearing or speech disabilities to communicate by telephone. Simply connect the TTY device to the phone's headset jack.



Select a TTY mode for your phone to work with a TTY device, or turn TTY off.

1. Press the **Home key** >  >  > **Settings** > **Accessibility** > **TTY mode**.
2. Select one of the following options. Consult your teletypewriter manufacturer's manual if necessary.

- **TTY Off:** Users who can hear and talk can disable TTY support.
- **TTY Full:** Users who cannot talk or hear may use this mode to send and receive text messages through TTY device.
- **TTY HCO:** Users who can hear, but cannot talk, may use this mode to listen to conversation of the other party, and respond via text messages.
- **TTY VCO:** Users who can talk, but cannot hear, may use this mode to talk through the phone and receive responses via text messages.

Setting hearing aids


Your phone supports HAC (Hearing Aid Compatibility) function. When you turn on the hearing aid compatibility and use a hearing aid with a Telecoil to answer the phone, it will help you hear more clearly during the phone call.

1. Press the **Home key** >  >  > **Settings** > **Accessibility**.
2. Check **Hearing aids** to turn on hearing aid compatibility.

Caution: Do not turn on the Hearing aids option unless you use a hearing aid with a telecoil. Using this setting without a hearing aid or with a hearing aid without a telecoil may be harmful to your hearing.

Call setting display

You can set up IMS.


1. Press the **Home key** >  >  > **Settings** > **Call settings**.
2. Check **Display duration** to turn on this feature.

Contacts

You can add contacts on your phone and synchronize them with the contacts in your Google account or other accounts that support contact syncing.




To see your contacts, press the **Home key** > . From there, you can tap the tabs on the top of the screen to quickly switch to the contact groups or favorite contacts.

Checking contact details

1. Press the **Home key** >  > **Contacts**.
2. Scroll through the list to view all your contacts.
3. Tap a contact to view its details.




Note: If you have a lot of contacts stored, you'll see a slider on the right side of the screen. To go directly to a letter, press and hold the slider and drag it to a letter.

Adding a new contact

1. Press the **Home key** >  > **Contacts**.
2. Tap  to add a new contact.
3. Tap **More fields**, and then tap the account field to choose where to save the contact. If a sync account is selected, the contacts will be synced automatically with your account online.
4. Enter the contact name, phone numbers, email addresses, and other information.
5. Tap  to save the contact.

Setting up your own profile


You can create your own name card in your phone.

1. Press the **Home key** >  > **Contacts**.
2. Tap **Set up my profile**. If a profile has been set up, tap the listing below **ME** and tap .
3. Edit your profile information. Tap **More fields** to add more information if you want.
4. Tap  to save.

Importing, exporting, and sharing contacts



You can import/export contacts to/from your nano-SIM card, the phone storage, a microSD card, or your online accounts. This is especially useful when you need to transfer contacts between different devices. You can also quickly share your contacts using *Bluetooth*, Email, Messaging, etc.

Importing contacts from the microSD card or phone storage

1. Press the **Home key** > .
2. Tap  > **Import/export** > **Import from storage**.
3. If you have added contact accounts other than the phone, select an account in which to save the contacts.
4. If prompted, select the vCard file(s) in the microSD card or the phone storage and tap **OK**.


Note: If the microSD card is not installed in the phone, you can import vCard file(s) from the phone storage.

Exporting contacts to the microSD card or phone storage

1. Press the **Home key** > .
2. Tap  > **Import/export** > **Export to storage**.
3. The phone will prompt you with the name of the vCard file. Tap **OK** to create the file.

Note: If the microSD card is not installed in the phone, you can export vCard file(s) to the phone storage.

Sharing contacts

1. Press the **Home key** >  > **Contacts**.
2. Tap the contacts you want to share to select them and then tap Share.
3. Choose to share the contacts via Messaging, *Bluetooth*, Drive, Email, Gmail.

Working with favorite contacts

You can add the contacts you use frequently to FAVORITES so that you can find them quickly.

Adding a contact to favorites


1. Press the **Home key** >  > **Contacts**
2. Tap a contact and then tap  at the top of the screen.

Removing a contact from favorites




1. Press the **Home key** >  > **FAVORITES**.
2. Tap a favorite contact and then tap  at the top of the screen.

Working with groups



Viewing your contact groups

1. Press the **Home key** >  > **GROUPS**.
2. Scroll through the list to view the preset groups and any groups you have created.
3. Tap a group to view its members.



Setting up a new group

1. Press the **Home key** >  > **GROUPS**.
2. Tap **Settings** > **Add Group**.
3. If you have added contact accounts other than the phone, tap to choose an account for the new group.
4. Tap **Group's name** and enter a name.
5. Tap  and select the contacts you wish to be the group members.
6. Tap **OK**.
7. Tap  **Done** to save the group.



Deleting a group

1. Press the **Home key** >  > **GROUPS**.
2. Tap a group and then tap  > **Delete**.
3. Tap **OK**.

Editing a group




1. Press the **Home key** >  > **GROUPS**.
2. Tap a group >  > **Edit**.

Searching for a contact

1. Press the **Home key** >  and then tap  to search.
2. Input the contact name you want to search for. The contacts matched will be listed.


Editing contacts

Editing contact details

1. Press the **Home key** > .
2. Tap a contact and then tap .
3. Edit the contact and tap .




Setting a ringtone for a contact

Assign a special ringtone to a contact, so you know who is calling when you hear the ringtone.

1. Press the **Home key** > .
2. Tap a contact you want to set a ringtone for and then tap > **Settings** > **Set ringtone**.
3. Select a ringtone you like and tap **OK**.




Joining contacts

As your phone synchronizes with multiple online accounts, you may see duplicate entries for the same contact. You can merge all the separate information of a contact into one entry in the Contacts list.

1. Press the **Home key** > .
2. Tap a contact to display the contact's details.
3. Tap  >  > **Link**.
4. Tap the contact whose information you want to join with the first entry. The information from the second contact is added to the first, and the second contact is no longer displayed in the contacts list. You can repeat these steps to join another contact to the main contact.

Separating contact information

If contact information from different sources was joined in error, you can separate the information back into individual contacts on your phone.

1. Press the **Home key** > .
2. Tap a contact you want to separate.
3. Tap  >  > **Unlink**.


4. Tap **UNLINK** to confirm.

Accounts

Adding or removing accounts

You can add multiple Google accounts and Microsoft Exchange ActiveSync® accounts. You may also add other kinds of accounts, depending on the apps installed on your phone.




Adding an account

1. Press the **Home key** >  > **Accounts** > **Add account**.
2. Tap the type of account you want to add.
3. Follow the on-screen steps to enter the information about the account. Most accounts require a username and password, but the details may vary. You may also need to obtain some information from IT support or your system administrator.




When the account is successfully added, it is displayed in the Accounts section in the Settings menu.

Removing an account



Removing an account will delete and all information associated with it from your phone, such as emails and contacts.

1. Press the **Home key** >  > . In the Accounts section, tap the account type.
2. Tap the account you'd like to remove.
3. Tap  > **Remove account** > **REMOVE ACCOUNT**.



Syncing manually

1. Press the **Home key** >  > .
2. In the Accounts section, tap the account category and then the account you want to sync.
3. Tap  > **Sync now**.

Changing an account's sync settings

1. Press the **Home key** >  > .
2. In the Accounts section, tap the account category and then the account. The Sync settings screen appears, showing a list of information the account can sync.
3. When auto-sync is enabled, tap the switches as you need. Information that is switched on will be kept in auto-sync on the phone and the web. When auto-sync is disabled, tap a listing to sync that type of information between the phone and the web.

Email

Press the **Home key** >  > . Use it to read and send emails from Microsoft Exchange ActiveSync, Gmail, Hotmail, Yahoo!®, and more.

Setting up the first email account

1. When you open **Email** for the first time, enter your email address and password.

2. Tap **NEXT** or **MANUAL SETUP** and tap an email type.

Note: NEXT lets the phone retrieve the network parameters automatically and MANUAL SETUP lets you enter these details manually or if automatic setup fails.



3. Follow the on-screen instructions to finish setup.

Your phone will show the inbox of the email account and start to download email messages.

Writing and sending an email

1. Open your email Inbox and tap .

Note: If you have more than one email account added on the phone, tap the sender line to select the account you want to use for sending the message.

2. Enter a contact name or email address in the **To** field. Separate each recipient with a comma. You can also tap  to select recipients from your contacts.
3. Enter the email subject and compose the email text.
4. Tap  > **Attach file** to add audio files, images, videos, and other types of files as attachments.
5. Tap **Send** at the top of the screen to send the message.

Checking your emails

Your phone can automatically check for new emails at the interval you set when setting up the account. You can also check new emails manually by dragging down on the message list.

You can adjust how often your account downloads new email by tapping  > **Settings** > **name of the account** > **Inbox check frequency**. Tap an option to select it.

Marking an email as unread

You can return a read email to the unread state—for example, to remind yourself to read it again later. You can also mark a batch of emails as unread.




- While reading a message, tap  > **Mark as unread**.
- While in a message list (for instance, the inbox), tap the checkboxes before the messages and then tap .

Deleting an email

You can delete an email from its folder. You can also delete a batch of emails.


- While reading a message, tap  > **OK**.
- While in a message list (for instance, the inbox), tap the checkboxes in front of the messages and then tap  > **OK**.

Replying to or forwarding an email

1. Open the email you want to reply to or forward from the Inbox.
2. Choose one of the following:
 - To reply to the sender, tap .
 - To reply to the sender and all recipients of the original message, tap .
 - To forward the message, tap .
3. Edit your message and tap **Send**.

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Deleting an email account

1. From your inbox, tap  > **Settings**.
2. Tap the account you want to delete, and then tap **Remove account**.
3. Tap **OK** to confirm. All email messages in the account will be deleted.

Adding and editing email accounts


Adding an email account

After setting up your first email account (see *Email - Setting up the first email account*), you can add more email accounts and manage them separately.

1. From your inbox, tap  > **Settings**.
2. Tap  at the top right of the screen.
3. Follow the prompts to set up the account as you did with the first one.

Editing an email account

You can change a number of settings for an account, including how often you check for email, how you're notified of new mails, your email signature, and details about the servers the account uses to send and receive mails.

1. From your inbox, tap  > **Settings**.
2. Tap the account whose settings you want to change.
3. Make the changes you want and press the **Back key** when you're finished.

Changing general email settings

General settings apply to all email accounts you add.

1. Open the Email app.
2. Tap  > **Settings** > **General**.
3. Make the changes you want and press the **Back key** when you're finished.

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Messaging

You can use Messaging to exchange text messages (SMS) and multimedia messages (MMS).





Opening the messaging screen

Press the **Home key** > .

The Messaging screen opens where you can create a new message, search for messages, or open an ongoing message thread.

- Tap  to write a new text or multimedia message.
- Tap  to search for a message using keywords.
- Tap an existing message thread to open the conversation.

Sending a text message



1. On the Messaging screen, tap .
2. Add recipients in one of the following ways:
 - Tap the **To** field and manually enter the recipient's number or the contact name. If the phone presents a few suggestions, tap the one you want to add.
 - Select recipients from your contacts by tapping .
3. Tap the **Send message** field and enter the content of your text message.
4. If you want to send a multimedia message, tap  to attach a file or a slideshow to the message.
5. Tap .

Notes:

- Do not add any attachments if you want to send as a text message. Otherwise you may be charged for a multimedia message.
- You can also include email addresses as recipients for multimedia messages.

Replying to a message

Messages you receive are appended to existing threads of the same number. If the new message comes from a new number, a new thread is created.


1. On the Messaging screen, tap the thread that has the message you want to reply to.
2. Type your reply in the text box at the bottom. You can tap  if you want to reply with an MMS.
3. Tap .

Deleting messages or threads

Deleting messages in a thread

1. On the Messaging screen, tap a thread.
2. Check the boxes of the messages you want to delete.
3. Tap  > **OK**.


Deleting message threads

1. On the Messaging screen, press and hold one thread you want to delete.
2. If there are more threads you want to delete, tap them one by one.
3. Tap  > **DELETE**.

Forwarding a message

1. On the Messaging screen, tap the thread that has the message you want to forward.
2. Tap the message, and then tap **Forward** in the menu that opens.
3. Enter a recipient for the message, and edit the content if you want.
4. Tap ➤.

Changing message settings

Tap  > **Settings** in the Messaging screen to change Message settings.

Default message app:

Change SMS app > Message (Default)

Notifications:

- **Sound:** Default ringtone (Pixie Dust)

Display :

- **Group notification message:** Auto combine notification message into one group.
- **Enable gesture:** Allow user to adjust font size by pinching open or close.

Storage :

- **Delete old messages:** Delete old messages as limits are reached.
- **Text- messages limits:** 1000 messages per conversation.
- **Multimedia messages limits:** 1000 messages per conversation.

Memory status :

- **Advanced settings:** Text(SMS)messages.

Text(SMS)messages :

- **Service Center:** View the service center phone number.
- **Message template:** Edit message template.
- **SMS signature:** SMS signature.
- **Edit SMS signature:** Edit your signature, which can be added automatically to outgoing messages.
- **Add signature:** Add the signature to all outgoing messages .
- **Manage SIM card messages:** Manage the messages stored on your nano-SIM card .
- **Message center number:** Edit SMS center number.
- **Enable WAP PUSH Service:** Enable to receive message.

Multimedia (MMS)messages :

- **Group messaging:** Use MMS to send a single message when there are multiple recipients.
- **Auto-retrieve:** Automatically retrieve messages.

Other settings:



- **Mobile broadcasts:** There are no alerts in your area.You can change the Alerts setting using the Settings menu option.

OMACP Configuration:

- **Configuration Message:** Touch to configure your OMACP messages.

Calendar

Calendar on the phone works with the web-based Google Calendar™ service for creating and managing events, meetings, and appointments. It also works with the Microsoft Exchange ActiveSync calendar once you sign into your Exchange account on the phone.

To open Calendar, press the **Home key** >  > .

Viewing your calendars and events

Selecting visible calendars


1. Open the Calendar app.
2. Tap  > **Calendars to display**.
3. In the new screen, tap to check the calendars you want to see or uncheck the calendars you'd like to hide.

Events from hidden calendars are not shown in the Calendar app.

Changing calendar views

You can view your calendars in different forms. The app offers four views: Month, Week, Day, or Agenda.

To change calendar views, tap the date at the top left and select the view you prefer. You can also change to Day view from Month view by double tapping any day block in the monthly calendar.


- In Month view, swipe vertically to see earlier months and later months.
- In Week or Day view, swipe horizontally to see earlier weeks/days and later weeks/days.
- When you are viewing earlier or later days, weeks, or months, tap  at the top to quickly switch to today.

Viewing event details

In Agenda, Day, or Week view, tap an event to view its details.

In Month view, tap a day to switch to Day view. Then tap an event to view its details.

Creating an event


1. In any Calendar view, tap  to open an event details screen for a new event.
You can also double tap a spot in Day or Week view to add an event to that time spot.

2. Add details about the event.

Note: If you have more than one calendar, you can choose the calendar to which to add the event by tapping the current calendar above the **Event name** box.


3. Tap **MORE** to add more information, such as reminders, repeat, and time zone.
4. Tap **DONE** to save the new event.


Editing, deleting, or sharing an event

1. Find the event you want to edit, delete, or share.
2. Open its details screen (see *Calendar - Viewing your calendars and events - Viewing event details*).
3. Choose one of the following options:
 - To edit the event, tap . Select the details to be changed. Tap **DONE** to save your changes.

- To delete the event, tap  > **OK**.
- To share the event, tap  and choose how to share.

Changing calendar settings

To change Calendar settings, open a Calendar view (Day, Week, Month, or Agenda) and then tap  > **Settings**. You can change General settings, which apply to all accounts, or other settings that only apply to specific accounts.

- For General settings, choose options for Calendar view setting and Notifications & reminders settings. You can choose to show the week number, set the day of the week the calendar starts on, and use home time zone when you travelling. Also you can choose event reminder settings such as notification sound, vibrate, default reminder time, and more.
- To create an email account, tap  > **Settings** > **ADD ACCOUNT** to create a corporate or Google account.


Searching an event


Tap  > **Search**, and then type the event in the Search field or tap  to speak out the event you want to search.

Camera

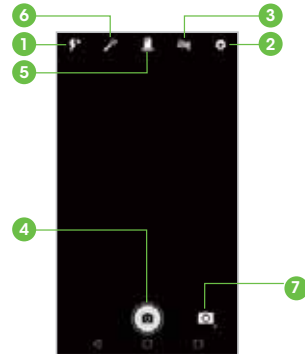
You can take photos and record videos. Photos and videos are stored to the phone's memory card or to the phone's internal storage. You can copy them to your computer or access them in the Gallery app.

Capturing a photo

1. Press the **Home key** > .
2. Aim the camera at the subject and make any necessary adjustments. AUTO camera mode is used by default.

Note: You can pinch or spread your fingers on the screen to zoom in or zoom out before taking a picture.
3. Tap the area on the screen where you want the camera to focus, or let the camera autofocus on the center of the image.
4. Tap  or press the **Volume key** to take a photo.

Warning! Keep a safe distance when using the flash. Do not point the flash toward the eyes of people or animals.








Number	Function
1	Turn flash on/off (only available for the back camera).
2	Change the camera settings.
3	Enable or disable the High-Dynamic Range (HDR) feature (only available for the back camera).
4	Capture a photo.
5	Switch between the front and the back cameras.
6	Select a special effect for pictures and videos.
7	Camera and Video mode switch.

Using manual camera mode


You can use the camera mode to adjust more camera options for your photo, such as ISO, white balance, exposure, etc.

1. Press the **Home key** >
2. Tap **MANUAL**.
3. Aim the camera at the subject, and you can make the following adjustments.
 - Drag to any area on the screen that you want to focus on.
 - Drag to any area on the screen where you want the camera to meter exposure so as to adjust the photo brightness.
 - Tap to adjust the photo exposure.
 - Tap to change white balance scenario or leave it at **Auto**.
 - Tap to adjust the focus or to turn on **Auto**.
 - Tap > **Picture size** to set the image size for your photo.

Recording a video

1. Press the **Home key** > .
2. Aim the camera at the subject and make any necessary adjustments. You can tap any area on the screen that you want the camcorder to focus on before and during recording.
Note: You can pinch or spread your fingers on the screen to zoom in or zoom out before recording.
3. Tap  to start and  to stop recording. You can also tap  /  to pause or resume recording.

Customizing camera and video settings

Before capturing a photo or video, you can tap  to open the following camera setting options:

CAMERA

- **Storage location information:** open or close.
- **Picture size:** Set the image size for your photo. Available in MANUAL and INTERVAL modes or with the front camera.
- **Photo quality:** choose to take photos with high quality.
- **Countdown:** open or select 2 seconds, 5 seconds, 10 seconds.
- **Storage location:** cell phone or SD card.
- **Exposure:** select exposure value.
- **White balance:** choose a different white balance.
- **Saturation:** select different saturation for taking photos and the default saturation level is 5.

- **Contrast:** choose different contrast to take a picture. The default contrast is 5.
- **Sharpness:** choose different sharpness to take a picture, the default sharpness is level 2.
- **Anti-banding:** Set the anti-banding value when you take pictures of TV or computer screens to avoid stripes on the screen .

Note: Some camera options will change in different camera modes.

VIDEO







- **Video quality:** Set the quality for your video.
- **Time lapse:** Set the time interval between each frame when recording videos using the back camera.
- **Focus lock when recording:** Select whether to lock the focus point on the center of the screen when recording videos using the back camera.

Note: Some video options will change in different camera modes.

Sound Recorder

Sound Recorder enables you to record voice memos and listen to them whenever you like.


Recording a voice memo

1. Press the **Home key** >  > .
2. Tap  to start recording. Tap  to pause and  to continue recording.
3. Tap  to stop recording. The name of the file is shown, edit as necessary, and tap SAVE. The recording is now saved to your list.


If you don't want to keep the memo after recording it, tap DISCARD.

Playing a voice memo

Playing a memo you just recorded

Tap  to the left of the recording title.

Playing any saved memo


1. Tap  at the bottom right of the screen to see all recordings.
2. Tap the title of a memo to play it.


Note: You can also press and hold on the title of a memo to delete, share, or rename the file.

FM Radio


With the FM Radio, you can search for radio channels, listen to them, and save them on your phone. Note that the quality of the radio broadcast depends on the coverage of the radio station in your area. The wired headset works as an antenna, so always connect the headset while using the radio.

Scanning and saving channels

1. Plug in a wired headset. Press the **Home key** >  > **FM Radio**.
2. Your phone automatically scans for all available channels and saves them to the All channels list.

Note: When you open the FM Radio app for the first time, it will automatically scan for channels and show the All channels list. You can also tap  > **All channels** to view the list.

Listening to FM Radio


1. Press the **Home key** >  > **FM Radio** while the headset is connected.
2. Tap  > **All channels** and select a channel.
Or, on the Radio FM main screen, drag left or right on the frequency display, or tap  or  to switch to other channels.

Editing a saved channel

1. Open the FM Radio app and tap  > **All channels** to display the list of saved channels.
2. Press and hold a channel and select **Rename** or **Delete**.

Turning off FM Radio

Turning off immediately

From the FM Radio main screen, tap the  switch at the top of the screen.

Setting your radio region

FM radio frequency ranges differ in different regions.

Tap  > **FM frequency range** to select the range you need.



Note: If you change the frequency range, previously saved channels are not shown until you switch back to the original frequency range.

More apps

Backup & Restore

You can backup & reset through the Settings menu.

Calculator



Press the **Home key** >  >  to use the phone's convenient built-in calculator for some basic as well as advanced mathematical equations.

The Calculator app defaults to the most used mode, Radian mode, denoted by RAD at the top left of the screen. Swipe left on the keyboard or turn the phone to landscape to view more calculator options. If it is a degree calculation you need, tap **DEG** to change to Degree mode. Tap **RAD** to change back the Radian mode.




Clock

Press the **Home key** >  > . The Clock app allows you to check local time in places around the world, set alarms, and use timers.



Setting a new alarm

1. Open the Clock app and tap .
2. Tap a default alarm to configure it, or tap  at the bottom of the screen to create a new alarm.
3. Set up the alarm options, such as time, alarm days, and alarm ringtone.



Notes:

- To enable or disable existing alarms directly, tap **On**  or **Off**  on the right side of each alarm.
- Tap  > **Settings** configure alarm settings, including ringtone volume, vibration, alarm duration, volume crescendo, and alarm in silent mode.

Using World Time

1. Open the Clock app and tap .
2. World time lets you check local time for cities around the world. Tap  to add a new city.

Using Stopwatch and Countdown

1. Open the Clock app and tap  or .
2. Stopwatch allows you to record lap times (100 laps at most) while countdown allows you to set a time and count down to zero.

Downloads

The Downloads app keeps a record of the files you have downloaded using apps such as Browser or Email.

Press the **Home key** >  > .

- Tap a file to open it with the appropriate application.
- Press and hold a file to delete or share it.

Google apps

Open the Google apps to use Google services. Some Google apps can be found in the Google folder on the home screen.

Note: Some contents or Google services may not be available in your region.

Chrome

Use Chrome to browse the Internet and get your bookmarks, browsing history, and more synced with your Google account.

Drive

Store files on Google servers for free after you sign in to your Google account. You can access them on your computers, your phones and other devices, share them, or collaborate with others.

Gmail

Send and receive emails via your Gmail account.

Google

Use Google search or get information when you need it with Google Now.

DUO

You can make video calls.

Maps

Find your place and find your way in the world.

Photos

Manage photos on the phone and your Google account.

Play Movies & TV

Stream and download movies and TV shows.

Play Music

Play music on the phone and on your Google account.

Play Store

Purchase and download apps, games, and more from the Google Play Store.

Voice Search

Search for information with your voice.

YouTube

Watch video clips from YouTube.com, or upload your own and share with the world.

Settings

Press the **Home key** >  > . Settings contains most of the tools for customizing and configuring your device.

Wireless & networks

Wi-Fi

Turn Wi-Fi on or off and configure your Wi-Fi connections (see *Connecting to networks and devices – Connecting to Wi-Fi*).

Bluetooth

Turn *Bluetooth* on or off and configure your *Bluetooth* connections (see *Connecting to networks and devices – Connecting to Bluetooth devices*).

Mobile networks

Control mobile data use and data roaming (see *Connecting to networks and devices – Connecting to mobile networks*).

Mobile Hotspot

By using Mobile Hotspot, your phone can be used as an Internet access point, which allows devices to connect via Wi-Fi.

Data usage

Tap the **Mobile data** or **Set mobile data limit** switches to turn on or off mobile data.

You can check how much data has been used during the time cycle you set, set a mobile data limit and warning, see what apps have been using mobile data, allow data roaming, or restrict background data for individual apps.

Network settings reset

This will reset all network settings, including: wifi. Mobile data. Bluetooth.

Note: The data usage is measured by your phone, and your carrier's data usage accounting may differ.

Airplane mode

In Settings, tap **More** > **Airplane mode** to turn voice and data transmission on or off.

VPN

In Settings, tap **More** > **VPN** to set up and connect to virtual private networks (see *Connecting to networks and devices – Connecting to virtual private networks*).

Default SMS app

In Settings, tap **More** > **Default SMS app** to choose the preferred application for sending and receiving SMS.

USB tethering

In Settings, tap **More** > **USB tethering** to share the mobile data of your phone with the PC so that you can access the Internet on the PC using the phone.

Display

- **Brightness level:** Set the brightness of the display.
- **Adaptive brightness:** Automatically adjust screen brightness.
- **Wallpaper:** Select a background image for the home screen.
- **Auto-rotate screen:** Select whether the screen contents should rotate when the phone is rotated.

- **Sleep:** Set the length of time of inactivity before the screen turns off automatically.
- **Font size:** Set the font size of the text on the screen.
 - **Always off:** Turn off the touch key backlight.
 - **Always on:** Keep the touch key backlight on while the screen is turned on.
 - **2 seconds / 5 seconds:** The touch keys light up for 2 or 5 seconds each time you tap the screen or tap keys while the screen is turned on.
 - **Auto:** Let your phone automatically turn on/off the touch key backlight.
- **Screen saver:** select protection for certain applications after opening screensaver.
- **Display network operator:** when opened, the network name will be displayed in the status bar, and no network name will be displayed after shutdown.
- **Location information:** After the opening can be accurately positioned to the information.
- **Account:** You can add personal account information.
- **Backup and reset:** You can backup & reset through the Settings menu.

Equipment

- **Notification:** Allows the app to send notifications.
- **Application:** Installed application.
- **Storage:** View internal storage and SD card storage.
- **Battery:** Check the battery level and display the battery percentage.
- **Memory:** Shows the used memory and the remaining memory.

- **User:** View the currently logged in user.

Security

- **Screen lock:** Lock the screen with long press, pattern, PIN, or password .
 - **Make pattern visible:** Show the pattern as you draw it. This option is available when an unlock pattern is set.
 - **Automatically lock:** Set the time needed for the lock protection to be activated after the screen turns off. This option is available when unlock pattern, PIN, or password is set.
 - **Power button instantly locks:** Lock protection is activated immediately when you press the Power key. This option is available when unlock pattern, PIN, or password is set.
 - **Lock screen message:** Set text to be displayed on the lock screen.
 - **Encrypt phone:** Your phone is already encrypted.
 - **Set up SIM card lock:** Lock the SIM card and change the SIM PIN. – **Lock SIM card:** Activate or deactivate the PIN lock to require PIN before accessing the nano-SIM card.
 - **Change SIM PIN:** Change the PIN used to access the nano-SIM card.
- Note:** Put all your confidential passwords in a safe place for future use. If you enter the wrong SIM PIN more times than allowed, your nano-SIM card will be locked and you cannot access the mobile phone network. Contact your operator for a PIN Unlock Key (PUK) to restore the nano-SIM card.
- **Make passwords visible:** Display passwords as you enter them.
 - **Device administrators:** View or deactivate apps you have authorized to be device administrators.

- **Unknown sources:** Permit installation of apps from sources other than the Play Store.
- **Storage type:** Check the credential storage type.
- **Trusted credentials:** Display trusted CA certificates.
- **Install from storage:** Install certificates from storage.
- **Clear credentials:** Delete all certificates.
- **Trust agents:** View or deactivate trust agents.
- **Screen pinning:** Turn the screen pinning feature on/off
- **Apps with usage access:** Turn on or off some apps' access to your phone usage information.

Date & time

Set date, time, time zone, and how date and time are displayed. You can also use network-provided data.

Language & input

- **Languages:** Select a language for your system.
- **Spell checker:** Use Google Spell Checker to check for spelling errors when entering text and change its settings.
- **Personal dictionary:** Add new words to the phone's dictionary or remove words from the dictionary. The words you add are used for spelling check and word suggestion.
- **Keyboard & input methods:** Configure text input settings (see *Knowing the basics - Changing input methods*).
- **Speech**

- Text-to-speech output

- **Preferred engine:** The preferred Engine is Google text-to-speech Engine.
- **Speech rate:** Select how quickly you want the synthesizer to speak.
- **Pitch:** Adjust the tone of spoken text.
- **Listen to an example:** Play a brief sample of the speech synthesizer, using your current settings.
- **Default language status:** Check whether the text-to-speech output feature supports the current system language.

• **Mouse/trackpad**




- **Pointer speed:** Select how fast the pointer/mouse should scroll when you connect the phone to a trackpad or mouse accessory.

Google

Configure settings related to Google services. You may need to sign into your Google account.

Location

Activate location services to determine your location. To use location-related applications, such as finding your location on Google Maps, you must have location services turned on on your phone.

1. Press the **Home key** >  >  > **Location**.
 2. Slide the **Location** switch to the **On**  position to turn on location access.
- **Accelerated location:** Tap **Location consent** to turn on/off the Qualcomm® IZat™ hardware accelerated location feature.

Storage


Check memory information for your external memory card and internal storage. You can choose the default location for new data, such as downloaded files and captured photos.


- **Save location:** Select **Phone** or **SD card** to select the default location for new data, such as files downloaded, photos captured, and voice recorded.
- **Device storage:** You can install apps into the internal storage. When you connect your phone to your computer, this space is not accessible from your computer.
- **Portable storage:** Safely mount, unmount, eject, and format your microSD card.


Battery

View remaining battery power and check which items have been using the battery. Tap an app or service to adjust its settings in order to save battery life.

To manage battery settings to help prolong battery life, tap .

- **Battery saver:** Manage battery saving mode in order to improve battery life.
- **Battery optimization:** Prolong battery standby time when you're not using the phone. Tap  > **Not optimized** to view apps that don't have the battery optimized.

To change apps from optimized to not optimized, tap  > **All apps**. Tap an app > **Don't optimize** > **DONE**.

To reset app preferences to default, from the Battery optimization screen, tap  > **Reset app preferences**.

Apps

See apps installed on your phone and manage them.

Tap an app to see its information. You can stop the app, uninstall or disable the app, clear data and cache, or move the app between the internal storage and the memory card.

Note: Not all applications can be moved or uninstalled.

Memory

Monitor the average memory and performance of your phone in a specific duration. You can also check which apps use the most memory.

Backup & reset

- **Back up my data:** Back up app data, Wi-Fi passwords, and other settings to Google servers after you sign in to your Google account.
- **Backup account:** Back up data to a Gmail address.
- **Automatic restore:** Restore previously backed up settings and data when you reinstall an app.
- **Factory data reset:** Reset your phone to factory default settings. All your personal data from the phone's internal storage will be erased. You can also erase the data on the memory card during the process.

Accounts

Manage your accounts and synchronization. Tap **Add account** to sign in to or create accounts on your phone.

Tap an account type to see that type of accounts you have added and adjust the account's settings.

System

Accessibility

Configure the system accessibility options and accessibility plug-ins on your phone.

Subtitles: open or closed.

Zoom in gesture: on or off.

Font Size: You can adjust the font size display.

Display size: You can adjust the display font size of the interface.

Click after the pointer stops moving: open or close.

High contrast text (experimental): on or off.

Press the power button to end the call: After powering on, press the Power key during the call to end the call.

Rotate the screen automatically: The screen will rotate when turned on and will not rotate when turned off.

Speak password: open will say the password, after the closure will not say the password.

Large mouse pointer: open or closed.

Mono Audio: Merges channels when playing audio after opening, closes without combining channels.

Printing

Configure Cloud printing service options, manage print jobs, and more.

Cricket Software Update

Check for phone software updates and download them when they are available.

About phone

View phone status, legal information, and other information.

Troubleshooting

If you encounter problems while using the phone, or if it performs abnormally, you can refer to the chart below. If your particular problem cannot be resolved using the information in the chart, contact the dealer where you purchased the phone.



















Problem	Possible causes	Possible solution
Poor reception	The network signal is too weak at your current location, for example, in a basement or near a tall building, because wireless transmissions can not effectively reach it.	Move to a location where the network signal can be properly received.
	The network is busy at the current time (for example, during peak times, there may be too much network traffic to handle additional calls).	Avoid using the phone at such times, or try again after waiting a short time.
	You are too far away from a base station for your service provider.	You can request a service area map from your service provider.
Echo or noise	Poor network link quality on the part of your service provider.	End the call and dial again. You may be switched to a better-quality network link or phone line.
	Poor local telephone line quality.	End the call and dial again. You may be switched to a better-quality network link or phone line.
Unable to select certain features	Your service provider does not support these features, or you have not applied for services that provide these features.	Contact your service provider.

Problem	Possible causes	Possible solution
Battery not charging	The battery or battery charger is damaged.	Contact the dealer.
	The phone's temperature is below 32°F (0°C) or higher than 131°F (55°C).	Adjust the battery charging environment to avoid extremes of temperature.
	Poor contact between the battery and charger.	Check all connectors to make sure all connections have been properly made.
Shortened standby time	The standby time is related to your service provider system configuration. The same phone used with different service providers' systems will not provide exactly the same length of standby time.	If you are located in an area where signaling is weak, temporarily power off the phone.
	The battery is depleted. In high-temperature environments, battery life will be shortened.	Use a new battery.
	If you are not able to connect to the network, the phone will continue to send out signals as it attempts to locate a base station. Doing so consumes battery power and will consequently shorten standby time.	Change your location to one where the network is accessible, or temporarily turn off your phone.
Cannot turn your phone on	Battery power has been depleted.	Recharge the phone's battery.

Problem	Possible causes	Possible solution
nano-SIM card error	The nano-SIM card has malfunctioned or is damaged.	Take the nano-SIM card to your service provider for testing.
	The nano-SIM card is inserted improperly.	Insert the nano-SIM card properly.
	Debris is on the nano-SIM card contacts.	Use a soft, dry cloth to clean the nano-SIM card contacts.
Cannot make outgoing calls	You have activated the Fixed dial numbers feature.	Disable this feature. See <i>Phone calls - Adjusting your call settings - Using fixed dialing numbers</i> .
Unable to connect to the network	The nano-SIM card is invalid.	Contact your service provider.
	You are not within the network's service area.	Check the service area with your service provider.
	Poor signal.	Move to an open space, or if you are inside a building, move closer to a window.
PIN Code blocked	You have entered an incorrect PIN code three consecutive times.	Contact your service provider.
Phone crashes, reboots, freeze, or cannot be powered on	Some third-party software is not compatible with your phone.	Reset the phone to factory status.
		Uninstall the software that may be causing the problem.
		Upgrade the phone software.

For your safety

General safety

	Don't make or receive handheld calls while driving. Never text while driving.		Don't use at gas stations.
	Keep your phone at least 15 mm away from your ear or body while making calls.		Your phone may produce a bright or flashing light.
	Small parts may cause choking.		Don't dispose of your phone in fire.
	Your phone can produce a loud sound.		To prevent possible hearing damage, do not listen at high volume levels for long periods.
	Avoid contact with anything magnetic.		Avoid extreme temperatures.
	Keep away from pacemakers and other electronic medical devices.		Avoid contact with liquids. Keep your phone dry.
	Power off when asked to in hospitals and medical facilities.		Don't take your phone apart.
	Power off when told to in aircrafts and airports.		Only use approved accessories.
	Power off when near explosive materials or liquids.		Don't rely on your phone for emergency communications.

Radio frequency (RF) energy

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 10 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. **The SAR limit set by the FCC is 1.6 W/kg**

This device complied with SAR for general population/uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and was tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on **FCC ID: 2AG5L-FTU18A00**.

For this device, the highest reported SAR value for usage against the head is **0.628 W/kg**, for usage near the body is **0.676 W/kg**.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 0.4 inches (10 mm) between the unit and the human body. Carry this device at least 0.4 inches (10 mm) away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 0.4 inches (10 mm) between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and use such body-worn accessory should be avoided.

FCC compliance

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Hearing aid compatibility (HAC) regulations for mobile phones

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19-2011).

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The wireless telephone industry has developed ratings for some of their mobile phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that have been rated have a label on the box. These ratings are not guaranteed. Results will vary, depending on the level of immunity of your hearing device and the degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated

phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or T3 meet FCC requirements and are likely to generate less interference with hearing devices than phones that are not labeled. M3 is the better/higher of the two ratings.

T-Ratings: Phones rated M3 or T3 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T3 is the better/higher of the two ratings. (Note that not all hearing devices contain telecoils.)

Cricket Wave has been tested for hearing aid device compatibility and has an M3/T3 rating.

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device.

For additional information about the FCC's actions with regard to hearing aid compatible wireless devices and other steps the FCC has taken to ensure that individuals with disabilities have access to telecommunications services, please go to www.fcc.gov/cgb/dro.

Distraction

Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Operating machinery

Full attention must be given to operating machinery in order to reduce the risk of an accident.

Product handling

General statement on handling and use

You alone are responsible for how you use your phone and any consequences of its use.

You must always turn off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep it in a clean and dust-free place.
- Keep the screen and camera lens clean. Unclean screen or camera lens may slow down the phone's reaction to your operations or lower image quality.
- Clean the device and its accessories with a soft material such as cleaning cloth for eyeglass lenses. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.

- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories. Only authorized personnel can do so.
- Do not expose or use your phone or its accessories in an environment with or that can reach extreme temperatures, minimum 23°F and maximum 122°F (minimum -5°C and maximum 50°C).
- Do not place your phone inside or near heating equipment or high-pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

Small children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

Demagnetization

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media to be close to your phone for a long time.

Electrostatic discharge (ESD)

Do not touch the SIM/SD card's metal connectors.

Antenna

Do not touch the antenna unnecessarily.

Normal use position

When placing or receiving a phone call, hold your phone to your ear, with the bottom towards your mouth.

Air bags

Do not place a phone in the area over an air bag or in the air bag deployment area as an airbag inflates with great force and serious injury could result. Store the phone safely before driving your vehicle.

Seizures/Blackouts

The phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a physician. To reduce the risk of blackouts or seizures, you can use your phone in a well-lit room and take frequent breaks.

Repetitive strain injuries

To minimize the risk of Repetitive Strain Injury (RSI) when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Use the special features that are designed to minimize the times of pressing buttons, such as message templates and predictive text.
- Take many breaks to stretch and relax.

Emergency calls

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Loud noise

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, *Bluetooth* stereo headsets or other audio devices.

Phone heating

Your phone may become warm during charging and during normal use.

Electrical safety

Accessories

Use only approved accessories. Do not connect with incompatible products or accessories. Take care not to touch or allow metal objects, such as coins

or key rings, to contact or short-circuit in the battery terminals. Never puncture the surface of the battery with sharp objects.

Connection to a car

Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and damaged products

Do not attempt to disassemble the phone or its accessories. Only qualified personnel can service or repair the phone or its accessories. If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

CTIA requirements

- Do not disassemble or crush, bend or deform, puncture, or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short-circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion, or other hazard.
- The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

Radio frequency interference

General statement on interference

Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids. Please consult your doctor and the device manufacturers to determine if the operation of your phone may interfere with the operation of your medical devices.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hearing aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby. The level of interference will depend on the type of hearing device and the distance

from the interference source. Increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical devices

Please consult your doctor and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.

Hospitals

Turn off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Aircraft

Turn off your wireless device whenever you are instructed to do so by airport or airline staff. Consult the airline staff about the use of wireless devices onboard the aircraft. If your device offers a 'flight mode', this must be enabled prior to boarding an aircraft.

Interference in cars

Please note that because of possible interference with electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

Explosive environments

Gas stations and explosive atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment. Areas with potentially explosive atmospheres include fueling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting caps and areas

Power off your mobile phone or wireless device when in a blasting area or in areas posted power off "two-way radios" or "electronic devices" to avoid interfering with blasting operations.

Specifications

Handset specifications are shown in the following table.

Operating system	Android™ 7.1
Handset standards	GSM frequency Bands : 850/900/1800/1900 UMTS/ HSPA/ HSPA+ frequency Bands : 2/4/5 LTE frequency bands : 2/4/5/12/30/66
Dimensions (H x W x D)	6.11" (H) x 3.03" (W) x 0.36" (D)
Weight	136g. (with battery)
Display	5.1" IPS Display 1280x720
Camera	8MP AF with LED flash (rear-facing); 5 MP (front-facing)
Internal memory	Up to 16GB ROM + 2GB RAM
Removable memory card	Supports microSD card up to 128 GB
Battery	2,500 mAh (nonremovable)
Continuous idle time	Up to 11.25 days
Continuous talk time	Up to 15 hours
Bluetooth	BT 4.1
HAC	M3/T3

Note: The phone's talk time and idle time are based on ideal working environments. The use of extended backlighting, browser, and network conditions can reduce battery life and talk/idle time.

Warranty

Cricket Wave offers you a limited warranty that the enclosed subscriber unit and its enclosed accessories will be free from defects in material and workmanship for a period that expires one year from the date of sale of the Product to you, provided that you are the original end user purchaser of the Product and provided that your purchase was made from a supplier authorized by the Seller. Transfer or resale of a Product will automatically terminate warranty coverage with respect to that Product. This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Product. This limited warranty is applicable only to end users in the United States.

1. This product or phone is warranted for 12 (twelve) months from date of purchase.
2. This warranty only applies if the product has been used in accordance with the manufacturer's instructions under normal use and with reasonable care.
3. What this warranty does not cover:
 - a) Defects or damages resulting from the misuse of this product.
 - b) Defects or damages from abnormal use, abnormal conditions, improper storage, exposure to moisture, dampness or corrosive environments, unauthorized modifications, unauthorized repair, neglect, rough handling, abuse, accident, alteration, improper installation, incorrect voltage application, food or liquid spoilage, acts of God.
 - c) Normal wear and tear.

- d) If the Product has been opened, modified or repaired by anyone other than a warranty service center or if it is repaired using unauthorized spare parts.

LIMITED WARRANTY

The following Consumer Limited Warranty terms are standard across all Cricket Wave products. Please consult your product's user guide for additional limited warranty terms which may be specific to your carrier and/or device.

Consumer Limited Warranty

Cricket Wave ("Seller") offers you a limited warranty that the enclosed product or products (the "Product") will be free from defects in material and workmanship for a period that expires one year from the date of sale of the Product to you, provided that you are the original end-user purchaser of the Product and provided that your purchase was made from a supplier authorized by the Seller. Transfer or resale of a Product will automatically terminate warranty coverage with respect to that Product. This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Product. This limited warranty is applicable to end users in the United States and Puerto Rico.

Seller will, at its sole and absolute discretion, either repair or replace a Product (which unit may use refurbished parts of similar quality and functionality) if found by Seller to be defective in material or workmanship, or if Seller determines that it is unable to repair or replace such Product, Seller will refund the purchase price for such Product, provided that the subject Product (i) is returned to a Seller authorized service center within the one year warranty period, and (ii) is accompanied by a proof of purchase in the form of a

bill of sale or receipted invoice which evidences that the subject Product is within the one year warranty period. After the one year warranty period, you must pay all shipping, parts and labor charges. In the event that the product is deemed un-repairable or has been removed from the list of products supported by the Seller, you will only be liable for shipping and labor charges.

This limited warranty does not cover and is void with respect to the following: (i) any Product which has been improperly installed, repaired, maintained or modified; (ii) any Product which has been subjected to misuse (including any Product used in conjunction with hardware electrically or mechanically incompatible or used with accessories not approved by Seller), abuse, accident, physical damage, abnormal operation, improper handling, neglect, exposure to fire or liquid; (iii) any Product operated outside published maximum ratings; (iv) cosmetic damage; (v) any Product on which warranty stickers or Product serial numbers have been removed, altered, or rendered illegible; (vi) cost of installation, removal or reinstallation; (vii) signal reception problems (unless caused by defects in material and workmanship); (viii) damage the result of fire, flood, acts of God or other acts which are not the fault of Seller and which the Product is not specified to tolerate, including damage caused by mishandling, shipping and blown fuses; (ix) consumables (such as fuses); or (x) any Product which has been opened, repaired, modified or altered by anyone other than Seller or a Seller authorized service center.

USE ONLY SELLER APPROVED ACCESSORIES WITH SELLER PHONES. USE OF ANY UNAUTHORIZED ACCESSORIES MAY BE DANGEROUS AND WILL INVALIDATE THE PHONE WARRANTY IF SAID ACCESSORIES CAUSE DAMAGE OR A DEFECT TO THE PHONE. SELLER SPECIFICALLY DISCLAIMS LIABILITY FOR ANY AND ALL DIRECT, INDIRECT, SPECIAL, GENERAL, PUNITIVE, EXEMPLARY, AGGRAVATED, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER FORESEEABLE OR UNFORESEEABLE OF ANY KIND WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, UNANTICIPATED BENEFITS OR REVENUE, ANTICIPATED PROFITS ARISING OUT OF USE OF OR INABILITY TO USE ANY PRODUCT (FOR EXAMPLE, WASTED AIRTIME CHARGES DUE

TO THE MALFUNCTION OF A PRODUCT) OR CONTRIBUTION OR INDEMNITY IN RESPECT OF ANY CLAIM RELATED TO A PRODUCT. REPAIR OR REPLACEMENT OF A DEFECTIVE PRODUCT OR REFUND OF THE PURCHASE PRICE RELATING TO A DEFECTIVE PRODUCT, AS PROVIDED UNDER THIS WARRANTY, ARE YOUR SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF THE LIMITED WARRANTY, AND SUBJECT TO THIS WARRANTY, THE PRODUCTS ARE APPROVED AND ACCEPTED BY YOU "AS IS". SELLER MAKES NO OTHER WARRANTIES, REPRESENTATIONS OR CONDITIONS OF ANY KIND, ORAL OR WRITTEN, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE PRODUCTS, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR AGAINST INFRINGEMENT OR ANY IMPLIED WARRANTY OR CONDITION ARISING OUT OF TRADE USAGE OR OUT OF A COURSE OF DEALING OR COURSE OF PERFORMANCE. NO DEALER, DISTRIBUTOR, AGENT OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION OR ADDITION TO THIS WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

Important: Please provide warranty information (proof of purchase) to Cricket Wave in order to receive warranty service at no charge. If the warranty has expired on the device, charges may apply.

How to get warranty service

To obtain warranty service, Please have the following information available when you send the phone in for repair:

- A valid Proof of Purchase
- Return address
- Daytime phone number or fax number
- Model #
- IMEI # (Look for the 15-digit IMEI # behind the battery of the device.)
- Complete description of the problem
- Transportation prepaid

Other warranty programs

You may have other warranty programs with your purchase, such as warranty exchange. If so, please refer to equipment package or the original point of sale.

Some of the contents in this manual may differ from your phone depending on the software of the phone. Actual color may vary.

Your phone is designed to make it easy for you to access a wide variety of content. For your protection, we want you to be aware that some applications that you enable may involve the location of your phone being shared. For applications available through Cricket, we offer privacy controls that let you decide how an application may use the location of your phone and other phones on your account. However, the Cricket privacy tools do not apply to applications available outside of Cricket. Please review the terms and conditions and the associated privacy policy for each location-based service to learn how location information will be used and protected. In addition, your Cricket phone may be used to access the Internet and to download, and/or purchase goods, applications, and services from Cricket or elsewhere from third parties. Cricket provides tools for you to control access to the Internet and certain Internet content. These controls may not be available for certain devices which bypass Cricket controls.

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