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# Polaroid SprintScan 4000 Firmware V1.40

## Windows and Macintosh Computers – Readme File

### © 2001 Polaroid Corporation

Release Date: August 6, 2001

Languages: English – North American

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### 1. Download Filename

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#### **Download Filenames:**

Windows: **fw4000v140.exe**

Macintosh: **ss4000fwdownload140.hqx**

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### 2. Description

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#### **Description**

The version 1.40 Firmware downloader includes a fix allowing the yellow status lamp at the top of the SprintScan 4000 to work as described in the documentation. The APS film adapter instructions and the SprintScan 4000 Installation Guide both show that the yellow lamp should go out when the APS adapter or a filmholder is inserted into the scanner. When the lamp goes out, this is an indication to the user that they should let go of the APS adapter or filmholder. If you are using an earlier version of the Firmware, the lamp will not go out when the adapter or holder are inserted. In addition to the Firmware fix, all previous Firmware upgrades have been incorporated in this release.

#### **Note to APS adapter users:**

After upgrading the firmware, insert the APS adapter into the scanner. When the yellow lamp on the top of the scanner goes out, let go of the adapter and let the scanner pull it inside. Close and lock the scanner front door in the up position. Begin scanning after the yellow lamp is on steady.

#### **Who should use this upgrade**

If your scanner has version 1.30 Firmware installed and you do not use the APS adapter you do not have to install this update.

If your scanner has Firmware 1.29 or earlier, you *should* install version 1.40.

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### 3. Hardware and Software Requirements

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#### Windows

- An IBM PC or compatible, with a 300 MHz Pentium processor and 128 megabytes (MB) of RAM (RAM equal to twice the typical image file size recommended).
- Microsoft Windows 95, 98, Me, 2000 or NT (version 4 or later) operating system.
- 400 MB of free disk space.
- An available ASPI-compliant SCSI port.
- A video adapter and monitor capable of displaying 24-bit color (16.7 million colors) is recommended for optimal display of scanned pictures.

**Note:** PolaColor Insight software runs on systems with adapters and monitors with less color capability, but pictures displayed on the monitor may not be satisfactory.

#### Macintosh

- A Power Macintosh computer (includes Power Macintosh G3 and G4 computers) or compatible with a PowerPC processor and 64 megabytes (MB) of RAM.
- Apple system software version 8.6 to 9.x.
- ColorSync software version 2. 5 or later.
- CarbonLib shared library version 1. 0.4 or later.
- 20 MB of free disk space for installation.
- Scratch disk space equal to twice the final image file size plus 4 MB.
- An available ASPI-compliant SCSI port.
- A video adapter and monitor capable of displaying thousands of colors, minimum. 24-bit color (16.7 million colors) is recommended for optimal display of scanned pictures.

**Note:** PolaColor Insight software runs on systems with adapters and monitors with less color capability, but pictures displayed on the monitor may not be satisfactory.

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### 4. Installation Instructions

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#### Windows and Macintosh Installation

**1** Install the software on the root drive of the Windows or Macintosh and shut down the computer.

**Windows:** The Firmware downloader is contained in a self-extracting file. The file name is "**fw4000\_140.exe.**"

**Macintosh:** The Firmware download is contained in a self-extracting file that should automatically be expanded by Stuffit Expander™. The expanded file name is "**SS4000 FW Download v1.40.**"

**2** Set the scanner SCSI ID switch to a number between 1 and 6.

**3** Connect the scanner SCSI cable to the computer.

**4** Turn on the power to the scanner.

**5** Turn on the power to the computer.

**6** When the desktop appears run the downloader software. You will note that the downloader window indicates the current version of Firmware. If the Firmware version in the scanner is not the current version, you can begin the download (if the scanner already contains the current version, the downloader's "Start" or "Download" buttons are grayed out).

**Macintosh:** Click on the **Start** button.

**Windows:** Click on the **Download** button

7 When the download is complete, the downloader window indicates that the installed version of the Firmware is 1.40.

8 Quitting the downloader application

**Windows:** Click on the close box (X) at the upper right hand corner of the window.

**Macintosh:** Quit the download program by going to the File menu and choosing > Quit.

Quit the download program.

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## 5. Obtaining User Guides

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If you need a copy of the Scanner User Installation Guide or the PolaColor Insight Guide you can download the guide from the Polaroid Website by choosing:

In the U.S.: Polaroid.com – Customer Support > Download a User Guide > SprintScan Scanners & Software and choose the appropriate guide.

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## 6. Polaroid SprintScan Customer Support Information

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### Questions?

**U.S.:** Answers to many common questions can be found in the Frequently Asked Questions section on the Polaroid Website at <http://www.polaroid.com> (English only). Click on Customer Support > Get Help.

### North America Worldwide Web Support

<http://www.Polaroid.com>

### Telephone Support

#### U.S.

Call toll free from within the U.S.

1-800-432-5355

8am to 8pm (Eastern Time), 5 days a week.

#### Canada

1-800-268-6970 8am to 8pm (Eastern Time), 5 days a week

#### Mexico

01-800-70-727-77 8am to 8pm (Eastern Time), 5 days a week

#### All other countries

Go to [www.Polaroid.com](http://www.Polaroid.com) and choose Customer Support > Reach Polaroid Worldwide.