Proscenic

English

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User Manual

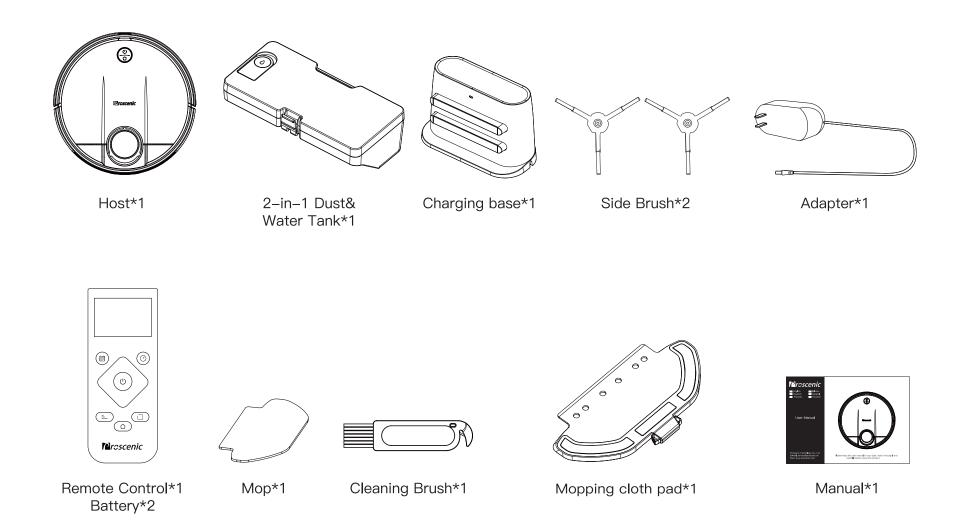
Proscenic Technology Co., Ltd. E-mail: service@proscenic.tw Web: www.proscenic.com



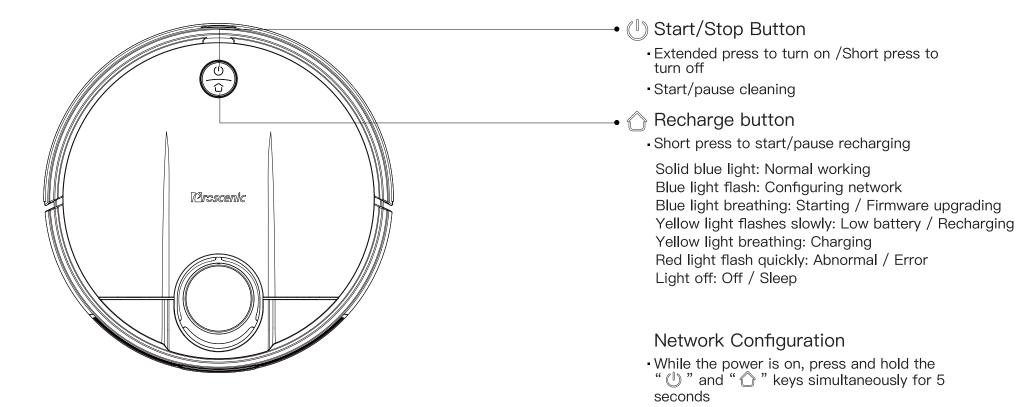
Please keep this user manual in your sight, read it throughly and carefully before using this product.

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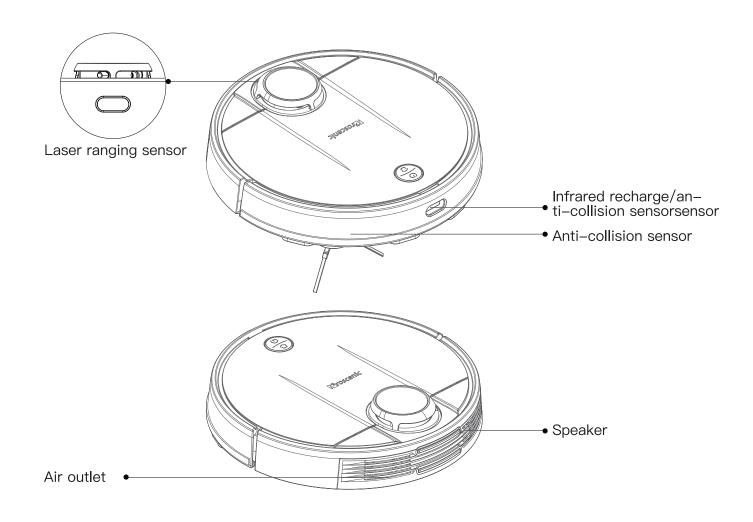
I Packing List



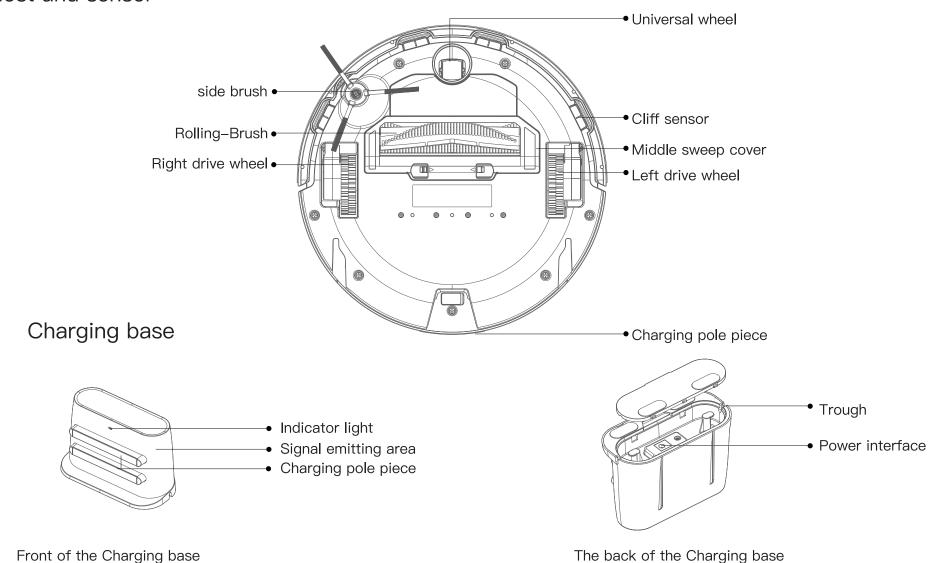
Host



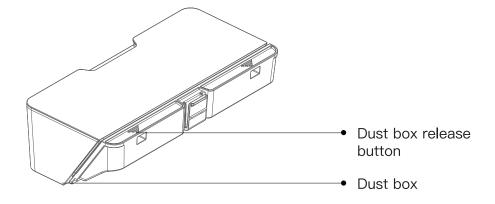
Host and sensor



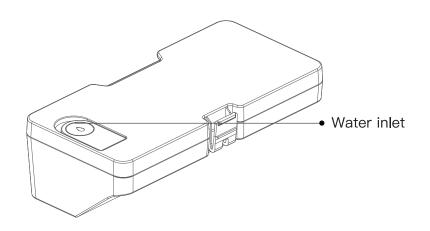
Host and sensor

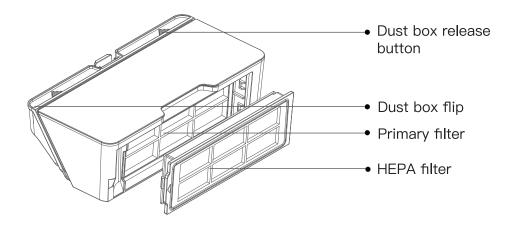


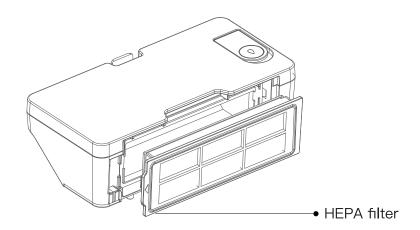
Dust box assembly



2-in-1 Dust&Water



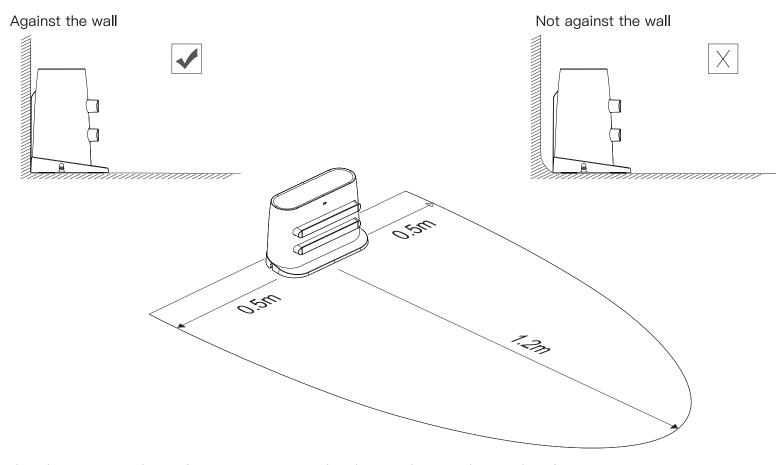




Installation Notes

Installing the charging base

Connect the power cord and the charging base is placed against a wall on a flat surface.



^{*} Make sure that there is more than 1.2 meters in front of the charging base and more than 0.5 meters in the left and right sides to ensure a smooth backfill.

^{*} Do not place the cradle in direct sunlight.

Power on/off

Press and hold the " \bigcirc " button to power on, and the host enters the standby state. After booting, press and hold the " \bigcirc " button to shut down.

Note: When the host is charging on the charging stand, it will automatically turn on, and it cannot be turned off during charging.

Start/pause

Under the power on state, short press the "\(\bigcup\)" button to start the whole house cleaning.

Press any key to pause while cleaning.

Note: It is recommended that the sweeping robot start cleaning from the charging stand;

When the battery is too low, the cleaning will not start.

Please charge and then start cleaning.

When the power is insufficient during the cleaning process, the host will automatically return to the charging base for charging.

After the battery is fully charged, it will automatically return to the interruption to continue cleaning.

Charging

Automatic recharge: The host will automatically return to the charging base to charge after the cleaning is completed or when the battery is insufficient.

Manual charging: Press the "a" button to start recharging; after the host is powered off, you can manually put the host back into the charging base to charge.

Note: Please make sure the charging pole piece is in good contact.

Sleep

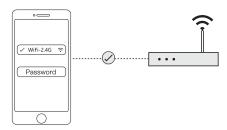
If there is no operation for more than 5 minutes, the host will automatically enter into sleep state.

Note: The host will not enter the sleep state when charging;

Automatically shuts down after sleeping to no power.

Connect to the mobile client

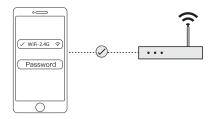
1) The phone is connected to WiFi;



③ Add device on the home page choose sweeping robot"M6 PRO";



⑤ Select the connected WiFi of the phone and enter the WiFi password;

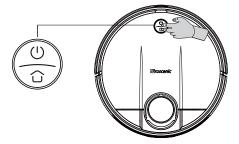


? Return to the APP and wait for the distribution network to complete. ② Scan the QR code below, or search for "ProscenicHome" in the mobile app store to download the app, register and login to the account;





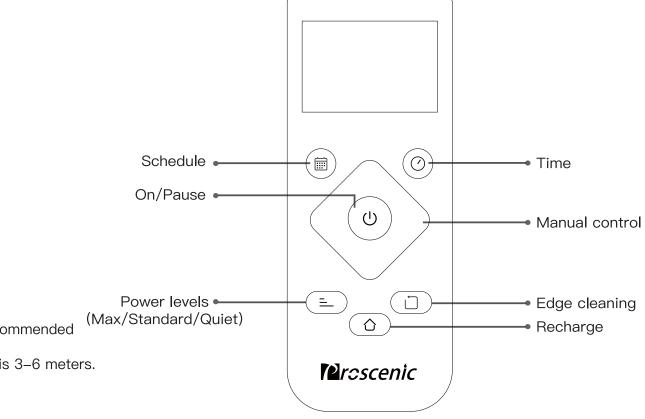
④ Press and hold the "①" and "②" keys for 5 seconds to enter the network configuration;



⑥ Go to the mobile phone WLAN list and select and connect the "Proscenic-XXXX" device hotspot;

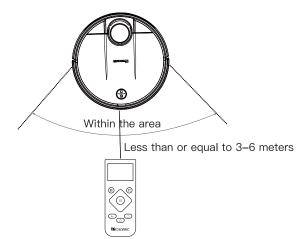


Remote control



Note:

- 1. To ensure remote control effectively, it is recommended to use it in the front area of the host;
- 2. The effective distance of the remote control is 3-6 meters.

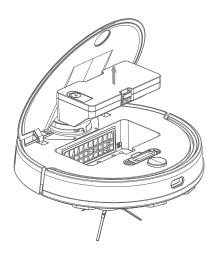


2-in-1 Dust&Water Tank

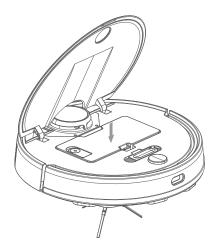
Switch to water tank assembly for mopping.

Note: Do not mop on the carpet to avoid getting the carpet wet.

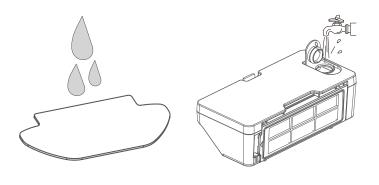
① Open the cover and take out the 2-in-1 dust bin with water tank;



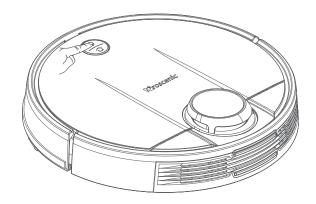
③ Put the water tank assembly into the main unit;



② Getting the mop wet and fix it with hook&loop. Fill the tank with water and fasten the rubber lid on the water inlet;

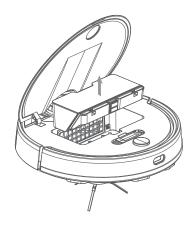


④ Short press "🜓" or start mopping in the app.

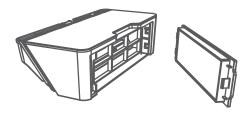


Dust box and filter assembly (recommended weekly)

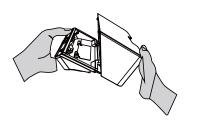
① Open the lid and take off the dust bin;

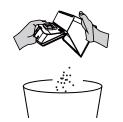


③ Open the dust cover and remove the HEPA filter;

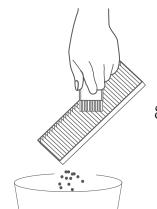


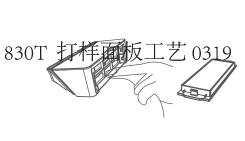
2 Open the dust box, and dump rubbish;



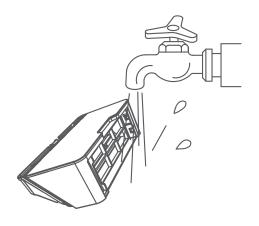


④ Shake off the trash on the filter net and use a cleaning brush to clean the dust box and filter;

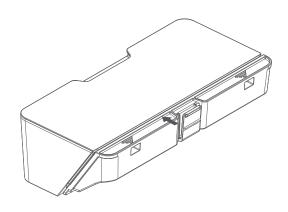




(5) After filling clean water into the dust box, shut off the dust box and shake it to the left and right, and pour out the dirty water. Repeat this step several times until the dust box is cleaned;



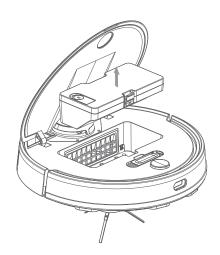
6 After drying the filter and dust box, replace the filter and dust box.

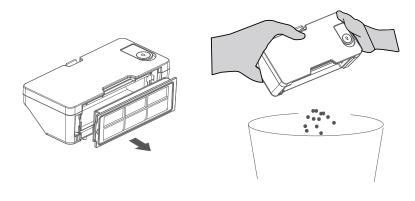


2-in-1 Dust&Water Tank (it is highly advisable to clean the tank every time the cleaning is finished.)

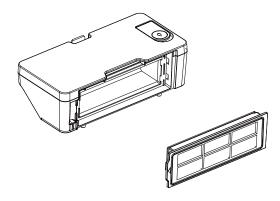
① Open the cover and take out the 2-in-1 dust bin with water tank;



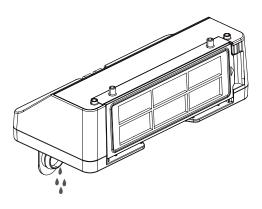




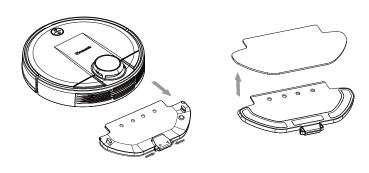
③ Take out the HEPA filter. Clean the dust bin with a cleaning brush. Wash the HEPA filter and dust bin in the water, and then dry them all;



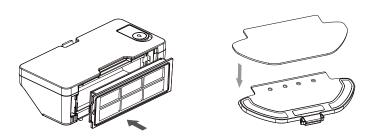
⑤ Pour down the remaining water in the tank and dry the tank;



④ Detach the mop, wash it in the water and dry it;



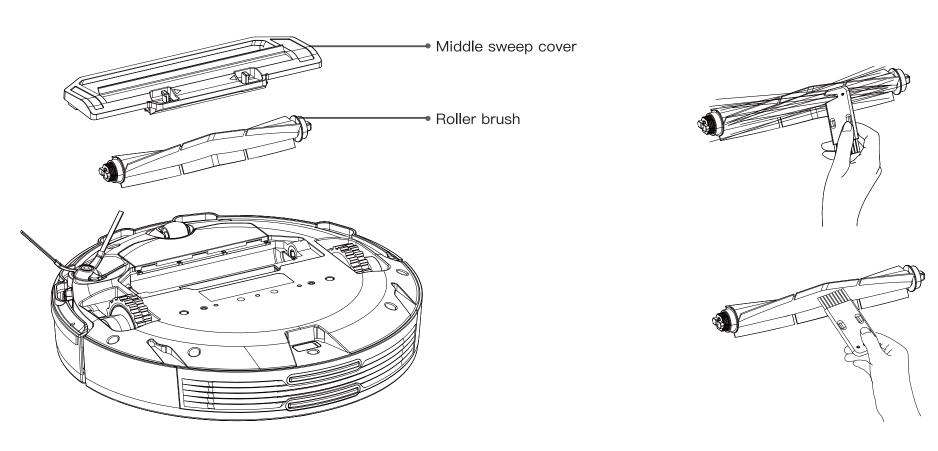
⑥ Put the filter, dust bin, mop and water tank back after drying them all.



Main brush (recommended weekly)

- 1 Turn the main unit, press the left and right buckles, and remove the middle sweep cover;
- 2 Remove the roller brush upwards and clean the entangled hair and rubbish with a cleaning brush;
- ③ Replace the roller brush and insert the three legs of the middle sweep cover into the slot, press down and fix the buckle.

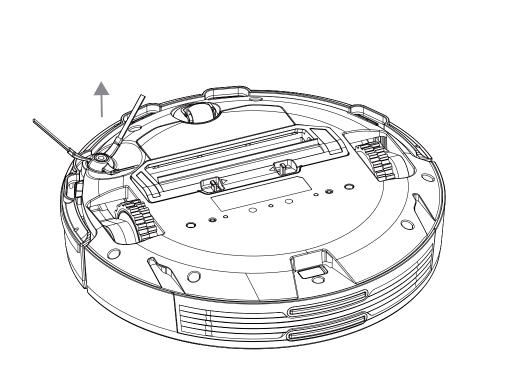
Note: Depending on the application, it is recommended to replace the main brush for 6–12 months to ensure the cleaning effect.

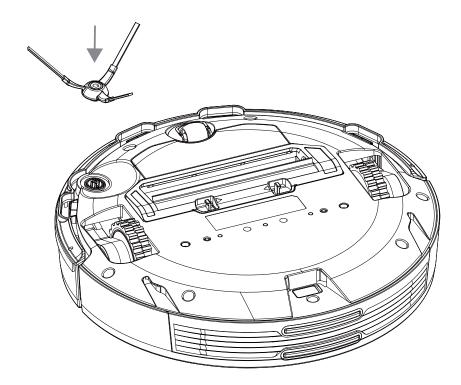


Side brush (recommended weekly)

- ① Grab the side brush foot and pull out the side brush forcefully;
- 2 After cleaning the tangled hair and garbage on the side brush, press down the side brush to install it.

Note: Depending on the application, it is recommended to replace the side brush for 3–6 months to ensure the cleaning effect.

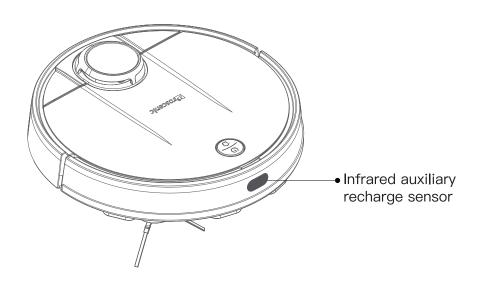


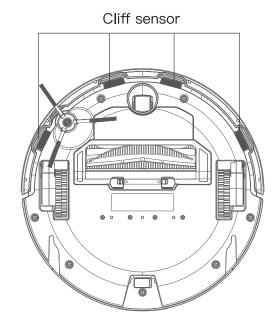


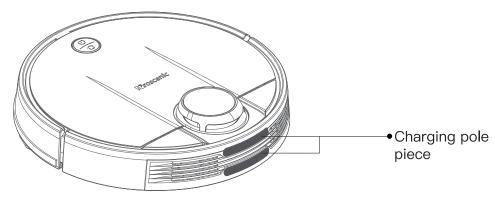
Host and sensor (recommended monthly)

Wipe the sensor on the main unit with a soft, dry cloth, including:

- ① 4 cliff sensors at the bottom of the main unit
- ② Infrared auxiliary recharge sensor
- 3 Charging pole at the bottom of the main unit

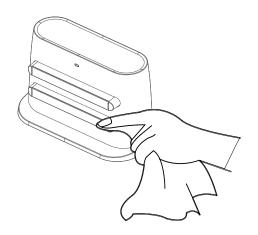






Charging base (recommended monthly)

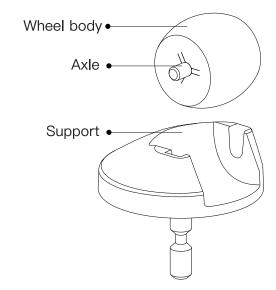
Wipe the charging pole of the charging base with a soft, dry cloth.



Universal wheel (recommended monthly cleaning)

- 1) Flip the main unit and pull out the universal wheel upwards;
- ② Clean the hair and dust on the wheel, axle and support;
- 3 Reinstall the universal wheel and press it tight.

Note: Wash with water, dry it and put it back.



I Basic parameters

Host

Name	Parameters	
Dimensions	ф350mmxф350mmx94.5mm	
Product weight	≈3.6kg	
Rated voltage	14.8V===	
Rated power	33W	
Battery capacity	3200mAh	

Charging base

Dimension	153.8mmx74.4mmx99mm
Rated power	24W
Rated input	20V === 1.2A
Rated output	20V === 1.2A

I Troubleshooting

Fault prompt	Solution
Abnormal 1. Please confirm that the laser radar is not blocked	Please check or remove foreign objects around the lidar or move the device to a new location to restart
Abnormal 2. Please wipe the cliff sensor and move to the new position to start	Wipe the main power cliff sensor and try again (refer to the manual for sensor location)
Abnormal 3. A strong magnetic field is detected, moved to a new location, and then retried	Please move the host to a new location and try again
Abnormal 4. Please check the collision sensor and clear the foreign object around it	Try pressing the front bumper and clearing the foreign object, then restart
Abnormal 5. The host temperature is abnormal. Please wait for the temperature to return to normal	The host temperature is too high or too low. Please wait until the temperature returns to normal before using
Abnormal 6. Charging is abnormal. Please clean the charging contact area	Please check if the original power adapter is used. Please check if the charging stand is in the horizontal position

Common problem

Question type	Solution
Can not boot	The battery is low, please charge it before using it Ambient temperature is too low (less than 0°C) or too high (higher than 50°C)
Unable to start cleaning	The battery is low, please charge it before starting it
Unable to recharge	There are too many obstacles near the charging stand. Please put the charging stand in the open area The host is too far from the recharge seat. Please try to place the main unit near the charging stand
Abnormal behavior	Reboot after shutdown
There is abnormal noise during cleaning	Roller brush, side brush or left/right wheel may wrap foreign objects, please clean after shutdown
Decrease in cleaning ability or falling out from machine	The dust box is full, please clean the dust box HEPA components have been blocked, please clean up The roller brush is wrapped by foreign matter, please clean the main brush
Unable to connect to WiFi	WiFi signal is not good, please make sure the host is in a good WiFi signal coverage area WiFi connection is abnormal, reset WiFi and download the latest app Try to connect again
Breakpoint cleaning	Please confirm that the host is not in the do not disturb mode, it will not continue to clean in this mode Manually recharging or putting the main unit back into the charging stand will lead the machine not to continue cleaning from last interruption
Cannot return to the charging stand after spot cleaning or moving the position	After spot cleaning or long-distance moving position, the host will re-generate the map. If the charging stand is far away, it may not be able to automatically recharge. Please manually put the host back into the charging stand to charge
Unable to charge	Make sure there is enough space around the cradle, and there is no dust or obstruction on the surface of the charging base electrode
Scheduled cleaning does not work	Please confirm that the device is connected to the network. If the device is not connected to the network, you cannot synchronize the scheduled cleaning task
Host is always offline	Please ensure that the equipment distribution network is successful and always within the WiFi coverage
Phone cannot pair device	Please make sure that the charging stand and the host are within the WiFi coverage and the signal is good. Follow the instructions to reset the WiFi and then pair it

Security Information

Use limit

- This product is only used for floor cleaning in the home environment. Do not use it outdoors (such as open balconies), non-ground (such as sofas), commercial or industrial environments, such as non-ground (such as sofas), commercial or industrial environments.
- Do not use in environments where there is liquid or viscous material above 40°C, below 0°C.
- · Do not use or operate this product for people with physical, mental or cognitive impairments, including children.
- · Do not allow children to use the host as a toy. When working, please supervise children and pets to keep them as far away as possible.
- Please arrange all kinds of wires on the ground before cleaning to avoid the power failure or damage of the appliance caused by the main unit being dragged during cleaning.
- · Do not use the lidar cover, main unit cover, and bumper as handling equipment.
- · Do not use to clean any burning objects (such as cigarettes that are not extinguished).
- · Do not allow the main unit to pick up hard objects or sharp objects (such as decoration waste, glass, nails, etc.).
- · Do not wipe the product with a damp cloth or any liquid.
- · Do not place heavy objects on the main unit.
- Do not place the cleaning brush in an area that children can touch (the brush head has a sharp blade).
- · Do not place the main unit upside down (the laser radar cannot be placed on the ground).
- · Do not spill any liquid into the product (the dust box can be cleaned and wiped dry).
- · Do not place the hair, fingers, etc. of the body or pet close to the suction port of the main unit while the main unit is working.
- · Please use this product according to the instructions of the manual. If any loss or damage is caused by improper use, the user will bear the responsibility.
- · If you need to transport the product, please make sure that the main unit is turned off. It is recommended to use the original packaging.
- · If it is not used for a long time, please turn off the main unit and put it in a cool and dry place after fully charging.
- · Please clean the maintenance main unit and the charging stand during shutdown or power off.

Battery and charging

- · Do not use any third-party batteries, power adapters, or charging docks.
- · Do not disassemble, repair or modify the battery and charging stand.
- · Do not place the cradle near a heat source (such as a radiator).
- · Do not wipe the charger with a damp cloth or any liquid.
- · Do not discard batteries at will. It is recommended to be disposed of by professional agencies.
- · If the power cord is broken or damaged, please stop using it immediately and contact customer service.
- · Charge at least once a month to avoid damage to the battery.
- · It is forbidden to incinerate products, and the battery may cause explosion.

I FCC Statement

- 1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
 - (1) This device may not cause harmful interference, and
 - (2) This device must accept any interference received, including interference that may cause undesired operation.
- 2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTF:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body

Customer Service

Email:service@proscenic.tw
Customer service hotline:

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(JP)+81 050 1004 5936	月曜~金曜 9:00-17:00	Japanese
(USA)+1 888 517 9168	Mon-Fri 9:00-17:30(PT)	English
(CN)+86 400-9002-599	周一~周五 9:00-17:00	Chinese



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Address: 71-75 Shelton Street, Covent Garden, London, WC2H 9JQ

要求:

材质: 封面/封底157G铜版纸+哑膜, 内页128G铜版纸;

尺寸: A5;

封装要求: 胶装。