

# ORiNOCO® AP-8100

## Safety and Regulatory Guide



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Proxim reserves the right to revise this publication and to make changes in the content from time-to-time without obligation on the part of Proxim to provide notification of such revision or change. Proxim may make improvements or changes in the product(s) described in this manual at any time. When using this device, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons.

**ORiNOCO® AP-8100 - Safety and Regulatory Guide**

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# Preface

This chapter contains the information on the following:

- [About this Guide](#)
- [Products Covered](#)
- [Related Documents](#)
- [Documentation Conventions](#)

## About this Guide

This guide contains important, safety and regulatory compliance information to be followed, while installing the ORiNOCO® AP-8100.

## Products Covered

Tabulated below are the products covered in this guide, along with their model numbers.

Product(s)	Description	Model Numbers
ORiNOCO® AP-8100 - US	MIMO 2x2, 802.11 a/n + b/g/n dual radio Access Point – US Power	AP-8100 - US
ORiNOCO® AP-8100 - WD	MIMO 2x2, 802.11 a/n + b/g/n dual radio Access Point – World Power	AP-8100 - WD
ORiNOCO® AP-8100 - JP	MIMO 2x2, 802.11 a/n + b/g/n dual radio Access Point – Japan Power	AP-8100 - JP

## Related Documents




In addition to this guide, the following documents give you more information about your product, that are available at the proxim's support site <http://support.proxim.com>.

- **Quick Installation Guide (QIG):** A quick reference guide that provides essential information to install and configure the device.
- **Hardware Installation Guide:** A guide that provides a hardware overview of ORiNOCO® Access Points and details the installation procedures and hardware specifications of the device.
- **Software Management Guide:** A guide that provides step-by-step instructions to configure, manage and monitor the device by using Web Interface.
- **Reference Guide:** A guide that provides essential information on how to configure, manage and monitor the device using Command Line Interface.

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## Documentation Conventions

### Icon Representation

Name	Image	Meaning
Note		A special instruction that draws the attention of the user.
Important		A note of significant importance, that a user should be aware of.
Caution		A warning, that cautions the user of the possible danger.

# Safety and Regulatory Information

This chapter contains the following information:

- [Central European Statement](#)
- [Federal Communication Commission Interference Statement](#)
- [Industry Canada statement](#)

## 1.1 Central European Statement

This device complies with the essential requirements of the R&TTE Directive 1999/5/EC. The following test methods have been applied in order to prove presumption of conformity with the essential requirements of the R&TTE Directive 1999/5/EC.

- **EN60950-1:2006+A11:2009**  
Safety of Information Technology Equipment
- **EN50385: 2002**  
Generic standard to demonstrate the compliance of electronic and electrical apparatus with the basic restrictions related to human exposure to electromagnetic fields (0 Hz - 300 GHz)
- **EN 300 328 V1.7.1: 2006**  
Electromagnetic compatibility and Radio spectrum Matters (ERM); Wideband Transmission systems; Data transmission equipment operating in the 2,4 GHz ISM band and using spread spectrum modulation techniques; Harmonized EN covering essential requirements under article 3.2 of the R&TTE Directive
- **EN 301 893 V1.5.1: 2008**  
Broadband Radio Access Networks (BRAN); 5 GHz high performance RLAN; Harmonized EN covering essential requirements of article 3.2 of the R&TTE Directive
- **EN 301 489-1 V1.8.1: 2008**  
Electromagnetic compatibility and Radio Spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 1: Common technical requirements
- **EN 301 489-17 V2.1.1: 2009**  
Electromagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 17: Specific conditions for 2,4 GHz wideband transmission systems and 5 GHz high performance RLAN equipment

This device is a 2.4 GHz wideband transmission system (transceiver), intended for use in all EU member states and EFTA countries, except in France and Italy where restrictive use applies. In Italy the end-user should apply for a license at the national spectrum authorities in order to obtain authorization to use the device for setting up outdoor radio links and/or for supplying public access to telecommunications and/or network services.

This device may not be used for setting up outdoor radio links in France and in some areas the RF output power may be limited to 10 mW EIRP in the frequency range of 2454 – 2483.5 MHz. For detailed information the end-user should contact the national spectrum authority in France.

CE 0560 ⚠

<b>[cs]</b> Český [Czech]	<i>[Jméno výrobce]</i> tímto prohlašuje, že tento <i>[typ zařízení]</i> je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.
<b>[da]</b> Dansk [Danish]	Undertegnede <i>[fabrikantens navn]</i> erklærer herved, at følgende udstyr <i>[udstyrets typebetegnelse]</i> overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.
<b>[de]</b> Deutsch [German]	Hiermit erkläre <i>[Name des Herstellers]</i> , dass sich das Gerät <i>[Gerätetyp]</i> in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befindet.
<b>[et]</b> Eesti [Estonian]	Käesolevaga kinnitab <i>[tootja nimi = name of manufacturer]</i> seadme <i>[seadme tüüp = type of equipment]</i> vastavust direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
<b>[en]</b> English	Hereby, <i>[name of manufacturer]</i> , declares that this <i>[type of equipment]</i> is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
<b>[es]</b> Español [Spanish]	Por medio de la presente <i>[nombre del fabricante]</i> declara que el <i>[clase de equipo]</i> cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.
<b>[el]</b> Ελληνική [Greek]	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ <i>[name of manufacturer]</i> ΔΗΛΩΝΕΙ ΟΤΙ <i>[type of equipment]</i> ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/ΕΚ.
<b>[fr]</b> Français [French]	Par la présente <i>[nom du fabricant]</i> déclare que l'appareil <i>[type d'appareil]</i> est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.
<b>[it]</b> Italiano [Italian]	Con la presente <i>[nome del costruttore]</i> dichiara che questo <i>[tipo di apparecchio]</i> è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.
__Latviski [Latvian]	Ar šo <i>[name of manufacturer / izgatavotāja nosaukums]</i> deklarē, ka <i>[type of equipment / iekārtas tips]</i> atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
__Lietuvių [Lithuanian]	Šiuo <i>[manufacturer name]</i> deklaruoją, kad šis <i>[equipment type]</i> atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.
<b>[nl]</b> Nederlands [Dutch]	Hierbij verklaart <i>[naam van de fabrikant]</i> dat het toestel <i>[type van toestel]</i> in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.
<b>[mt]</b> Malti [Maltese]	Hawnhekk, <i>[isem tal-manifattur]</i> , jiddikjara li dan <i>[il-mudel tal-prodott]</i> jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 1999/5/EC.
<b>[hu]</b> Magyar [Hungarian]	Alulírott, <i>[gyártó neve]</i> nyilatkozom, hogy a <i>[... típus]</i> megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.
<b>[pl]</b> Polski [Polish]	Niniejszym <i>[nazwa producenta]</i> oświadczam, że <i>[nazwa wyrobu]</i> jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.
<b>[pt]</b> Português [Portuguese]	<i>[Nome do fabricante]</i> declara que este <i>[tipo de equipamento]</i> está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.
<b>[sl]</b> Slovensko [Slovenian]	<i>[Ime proizvajalca]</i> izjavlja, da je ta <i>[tip opreme]</i> v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 1999/5/ES.
__Slovensky [Slovak]	<i>[Meno výrobcu]</i> týmto vyhlasuje, že <i>[typ zariadenia]</i> spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.
<b>[fi]</b> Suomi [Finnish]	<i>[Valmistaja = manufacturer]</i> vakuuttaa täten että <i>[type of equipment = laitteen tyyppimerkintä]</i> tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
<b>[sv]</b> Svenska [Swedish]	Härmed intygar <i>[företag]</i> att denna <i>[utrustningstyp]</i> står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

## 1.2 Federal Communication Commission Interference Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



***: FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This transmitter must not be colocated or operating in conjunction with any other antenna or transmitter.***

For operation within 5.15 ~ 5.25GHz, it is restricted to indoor environment.

### 1.2.1 Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 21cm between the radiator & your body.

## 1.3 Industry Canada statement

This device complies with RSS-210 of the Industry Canada Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

*Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.*



- ***The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;***
- ***High-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.***



**Avertissement:**



- *les dispositifs fonctionnant dans la bande 5 150-5 250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;*
- *De plus, les utilisateurs devraient aussi être avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5 250-5 350 MHz et 5 650-5 850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.*

### 1.3.1 Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 21cm between the radiator & your body.

#### **Déclaration d'exposition aux radiations**

*Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de **21cm** de distance entre la source de rayonnement et votre corps.*



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## Statement of Warranty

### Warranty Coverage

Proxim Wireless Corporation warrants that its products are manufactured solely from new parts, conform substantially to specifications, and will be free of defects in material and workmanship for a Warranty Period of 1 year from the date of purchase.

### Repair or Replacement

When Proxim determines that a returned product does not meet the warranted criteria during the warranty period, Proxim at its option, will either: (a) repair the defective product; (b) replace the defective product with a new or refurbished product that is at least equivalent to the original; or (c) refund the price paid for the defective product. Generally, products are repaired or replaced within thirty (30) business days of receipt of the product at a Proxim Logistical/Repair Center. The warranty period for repaired or replacement products is ninety (90) days or the remainder of the original warranty period, whichever is longer. These three alternatives constitute the customer's sole and exclusive remedy and Proxim's sole and exclusive liability under warranty provisions.

### Limitations of Warranty

Proxim's warranties do not apply to any product (hardware or software) which has (a) been subjected to abuse, misuse, neglect, accident, or mishandling, (b) been opened, repaired, modified, or altered by anyone other than Proxim, (c) been used for or subjected to applications, environments, or physical or electrical stress or conditions other than as intended and recommended by Proxim, (d) been improperly stored, transported, installed, or used, or (e) had its serial number or other identification markings altered or removed.

Buyers can contact Proxim Wireless Customer Service Center either by telephone or via web. Support and repair of products that are out of warranty will be subject to a fee. Contact information is shown below. Additional support information can be found at Proxim Wireless's web site at <http://support.proxim.com>.

Contact technical support via telephone as follows:

#### USA and Canada Customers

**Phone:** +1-408-383-7700; +1-866-674-6626

**Business Hours:** 24x7 live response. Tier 3 support: 8 a.m. to 5 p.m. M-F PDT (UTC/GMT -7 hrs)

#### International Customers

**Phone:** +1-408-383-7700; 0800-916475 (France); 8-800-100-9485 (Russia)

**Business Hours:** 24x7 live response. Tier 3 support: 8 a.m. to 5 p.m. M-F PDT (UTC/GMT -7 hrs)

### General Procedures

When contacting the Customer Service for support, Buyer should be prepared to provide the product description and serial number and a description of the problem. The serial number should be on the product.

In the event the Customer Service Center determines that the problem can be corrected with a software update, Buyer might be instructed to download the update from Proxim Wireless's web site or, if that's not possible, the update will be sent to Buyer. In the event the Customer Service Center instructs Buyer to return the product to Proxim Wireless for repair or replacement, the Customer Service Center will provide Buyer a Return Material Authorization ("RMA") number and shipping instructions. Buyer must return the defective product to Proxim Wireless, properly packaged to prevent damage, shipping prepaid, with the RMA number prominently displayed on the outside of the container.

Calls to the Customer Service Center for reasons other than product failure will not be accepted unless Buyer has purchased a Proxim Wireless Service Contract or the call is made within the warranty period. After the warranty period, Technical Support is fee based (detailed in [Technical Services and Support](#)).

If Proxim Wireless reasonably determines that a returned product is not defective or is not covered by the terms of this Warranty, Buyer shall be charged a service charge and return shipping charges.

## Other Information

### Search Knowledgebase

Proxim Wireless stores all resolved problems in a solution database at the following URL: <http://support.proxim.com>.

### Ask a Question or Open an Issue

Submit a question or open an issue to Proxim Wireless technical support staff at the following URL:  
<http://support.proxim.com/cgi-bin/proxim.cfg/php/enduser/ask.php>.

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## Technical Services and Support

### Obtaining Technical Service and Support

If you are having trouble using the Proxim product, please read this manual and the additional documentation provided with your product. If you require additional support to resolve your issue, please be ready to provide the following information before you contact Proxim's Technical Services team:

- Product information
  - Part number and serial number of the suspected faulty device
- Trouble/error information
  - Trouble/symptom being experienced
  - Activities completed to confirm fault
  - Network information (What kind of network are you using?)
  - Circumstances that preceded or led up to the error
  - Message or alarms viewed
  - Steps taken to reproduce the problem
- ServPak information (if a Servpak customer):
  - ServPak account number
- Registration information
  - If the product is not registered, date and location where you purchased the product.



*: Technical Support is free for the warranty period from the date of purchase.*

### Support Options

#### Proxim eService Web Site Support

The Proxim eService Web site is available 7x24x365 at <http://support.proxim.com>.

On the Proxim eService Web Site, you can access the following services:

- **Product Download Page:** Provides quick link to product firmware, software and documentation.
- **New Product Registration:** Register your product to gain access to technical updates, software downloads, and free technical support for the warranty period from receipt of hardware purchase.
- **Your Stuff:** Track status of your tickets, questions or RMAs and receive product update notifications.
- **Provide Feedback:** Submit suggestion(s)/feedback on the support Web site.
- **Find Answers:** A solution database of resolved problems, helps to find an answer to your problem.
- **Ask a Question:** Submit a question to our technical support staff who will reply to you by email.
- **Live Assistance:** Chat with a support technician on-line or request to call-back at a later time.

### Telephone Support

Contact technical support via telephone as follows:

#### USA and Canada Customers

**Phone:** +1-408-383-7700; +1-866-674-6626

**Business Hours:** 24x7 live response. Tier 3 support: 8 a.m. to 5 p.m. M-F PDT (UTC/GMT -7 hrs)

#### International Customers

**Phone:** +1-408-383-7700; 0800-916475 (France); 8-800-100-9485 (Russia)

**Business Hours:** 24x7 live response. Tier 3 support: 8 a.m. to 5 p.m. M-F PDT (UTC/GMT -7 hrs)

### ServPak Support

To provide even greater investment protection, Proxim Wireless offers a cost-effective support program called ServPak. ServPak is a program of enhanced service support options that can be purchased as a bundle or individually, tailored to meet your specific needs. Whether your requirement is round the clock technical support or advance replacement service, we are confident that the level of support provided in every service in our portfolio will exceed your expectations.

- **Advanced Replacement of Hardware:** Can you afford to be down in the event of a hardware failure? Our guaranteed turnaround time for return to factory repair is 30 days or less. Those customers who purchase this service are entitled to advance replacement of refurbished or new hardware guaranteed to be shipped out by the Next Business Day. Hardware is shipped Monday – Friday, 8:00 AM – 2:00 PM (PST).
- **Extended Warranty:** Extend the life of your networking investment by adding 1, 2, or 3 years to your products standard warranty. This service coverage provides unlimited repair of your Proxim hardware for the life of the service contract. The cost of an extended warranty is far less than the cost of a repair providing a sensible return on your investment.
- **7x24x365 Technical Support:** This service provides unlimited, direct access to Proxim's world-class Tier 3 technical support engineers 24 hours a day, 7 days a week, 365 days a year including Holidays. Customers who purchase this service can rest assured that their call for technical assistance will be answered and a case opened immediately to document the problem, troubleshoot, identify the solution and resolve the incident in a timely manner or refer to an escalation manager for closure.
- **8x5 Technical Support:** This service provides unlimited, direct access to Proxim's world-class technical support 8 hours a day, 5 days a week from 8:00AM - 5:00PM (PDT). Typically, technical support is provided for free for the entire time the product is covered by a Proxim warranty. Beyond this period, technical support is available at cost on a per incident basis. With the 8x5 Technical Support service, technical support will be available for the duration of the ServPak contract at no additional costs.
- **Software Maintenance:** It's important to maintain and enhance security and performance of wireless equipment and Proxim makes this easy by providing a Software Maintenance program that enables customers to access new features and functionality, rich software upgrades and updates. Customers will also have full access to Proxim's vast knowledgebase of technical bulletins, white papers and troubleshooting documents.
- **Priority Queuing Phone Support:** This service provides customers with a one hour response time for technical phone support. There is no waiting in line for those urgent calls for technical support.

### Packaged Services

- 24 x 7 Enhanced ServPak
  - 24 x7 Technical Support
  - Software Maintenance
  - Advanced Hardware Replacement
  - Extends Warranty\*
  - Knowledge Base Access

- Priority Queuing
- \* if units are out of standard warranty
- 8 x 5 Enhanced ServPak
  - 8 x 5 Technical Support
  - Software Maintenance
  - Advanced Hardware Replacement
  - Extends Warranty\*
  - Knowledge Base Access
  - Priority Queuing
- \* if units are out of standard warranty

**ServPak Standalone Services**

- Extended Warranty ServPak
- Advance Hardware Replacement ServPak

**Proxim Warranty vs. ServPak Service**

Service Features	ServPak	Warranty
Expert Technical Support	Technical Support, Configurations, Troubleshooting	Duration of Product Warranty. 8X5 Normal Business Hrs
Priority Queuing	X	-
Knowledge Base Access	X	X
Software Upgrades	X	-
Advance Replacement Service	8x5xNBD	-

- Not a feature service option

To purchase ServPak support services, please contact your authorized Proxim distributor. To receive more information or for questions on any of the available ServPak support options, please visit our website <http://www.proxim.com/support/servpak>, call Proxim Support (See [Telephone Support](#)) or send an email to [servpak@proxim.com](mailto:servpak@proxim.com).

**Technical Support Policy**

**Technical Support for Current Products during Warranty Period**

All Customers are entitled to free technical support for the Proxim products they purchase from Proxim’s authorized resellers or distributors. Technical Support is defined as communication via the Proxim Support website (<http://support.proxim.com>) and/or via telephone. This technical support will be provided for free for the entire time the product is covered by a Proxim warranty. The term of Proxim’s warranty is determined according to the agreement under which the product was sold and generally varies from 3 months to 2 years depending on the product. If a Customer disagrees with Proxim’s determination of warranty duration, a request for review supported by a copy of all product purchase documentation may be submitted.

### Technical Support for Current Products after Warranty Period

After the warranty period, technical support on products then being sold by Proxim will be based upon one of the following three options Customers can choose:

- Customers can choose to purchase one of Proxim's ServPak extended warranty and enhanced support packages for the product
- Customers can choose to purchase one-time per-incident technical support for the product for a fee
- Customers can choose to call the reseller or distributor who sold them the product for technical support

### Tech Support on Discontinued Products

Technical Support on some products that Proxim has declared as EOL (End of Life) or otherwise is no longer selling is available based upon one of the following three options Customers can choose:

- For some discontinued products, Customers can choose to purchase one of Proxim's EOL ServPak support packages for the product
  - No EOL ServPak support package will be available for any product discontinued more than 5 years ago
  - No EOL ServPak support package is available for certain discontinued products
- Customers can choose to purchase one-time per-incident technical support for the product on a per hour basis at a rate of \$125 an hour (4 hours minimum payable in advance by major credit card). This fee is payable in addition to any RMA fee that may be charged to subsequently repair the product.
- Customers can choose to call the reseller or distributor who sold them the product for technical support

All Proxim technical support for discontinued products, whether through an EOL ServPak package or otherwise, is provided on a "best effort" basis and is subject to the continued availability of necessary components, equipment, and other technical resources.

Note that Proxim is unable to support or warrant any equipment that has been modified, whether this modification is physical, or if third-party software codes have been loaded onto the product.