

# WORKABOUT PRO Hand-Held Computer Regulatory & Warranty Guide

February 21, 2007      PN 8000126.A

*Model 7527*



**© Copyright 2007 by Psion Teklogix Inc., Mississauga, Ontario, Canada**

This document and the information it contains is the property of Psion Teklogix Inc., is issued in strict confidence, and is not to be reproduced or copied, in whole or in part, except for the sole purpose of promoting the sale of Psion Teklogix manufactured goods and services. Furthermore, this document is not to be used as a basis for design, manufacture, or sub-contract, or in any manner detrimental to the interests of Psion Teklogix Inc.

*All trademarks are the property of their respective holders.*

## Return-To-Factory Warranty

Psion Teklogix provides a return to factory warranty on this product for a period of twelve (12) months in accordance with the statement of Warranty and Product Support provided at:

[www.pSIONteklogix.com/warranty](http://www.pSIONteklogix.com/warranty).

The warranty on Psion Teklogix manufactured equipment does not extend to any product that has been tampered with, altered, or repaired by any person other than an employee of an authorized Psion Teklogix service organization. See Psion Teklogix terms and conditions of sale for full details.

***Important: Psion Teklogix warranties take effect on the date of shipment.***



## Waste Electrical and Electronic Equipment (WEEE) Directive 2002/96/EC

This Product, and its accessories, comply with the requirements of the Waste Electrical and Electronic Equipment (WEEE) Directive 2002/96/EC.

If your end-of-life Psion Teklogix product or accessory carries a label as shown here, please contact your local country representative for details on how to arrange recycling. For a list of international subsidiaries, please go to:

<http://www.pSIONteklogix.com/EnvironmentalCompliance>

## Restriction on Hazardous Substances (RoHS) Directive 2002/95/EC

### *What is RoHS?*

The European Union has mandated that high environmental standards be met in the design and manufacture of electronic and electrical products sold in Europe, to reduce hazardous substances from entering the environment. The “Restriction on Hazardous Substances Directive (RoHS)” prescribes the maximum trace levels of lead, cadmium, mercury, hexavalent chromium, and flame retardants PBB and PBDE that may be contained in a product. Only products meeting these high environmental standards may be “placed on the market” in EU member states after July 1, 2006.



### *RoHS Logo*

Although there is no legal requirement to mark RoHS-compliant products, Psion Teklogix Inc. indicates its compliance with the directive as follows:

The RoHS logo located either on the back of the product or underneath the battery in the battery compartment (or on a related accessory such as the charger or docking station) signifies that the product is RoHS-compliant as per the EU directive. Other than as noted below, a Psion Teklogix product that does not have an accompanying RoHS logo signifies that it was placed on the EU market prior to July 1, 2006, and is thereby exempt from the directive.

**Note:** *Not all accessories or peripherals will have a RoHS logo due to physical space limitations or as a result of their exempt status.*

### **Disclaimer**

Every effort has been made to make this material complete, accurate, and up-to-date. In addition, changes are periodically added to the information herein; these changes will be incorporated into new editions of the publication.

Psion Teklogix Inc. reserves the right to make improvements and/or changes in the product(s) and/or the program(s) described in this document without notice, and shall not be responsible for any damages, including but not limited to consequential damages, caused by reliance on the material presented, including but not limited to typographical errors.

---

# Table Of Contents

1. Declaration Of Conformity . . . . .	2
2. Safety Summary . . . . .	2
3. The Battery . . . . .	9
4. Support Services & Worldwide Offices . . . . .	11
4.1 Technical Support . . . . .	11
4.2 Product Repairs . . . . .	12
4.3 Worldwide Offices . . . . .	12

---

# 1. Declaration Of Conformity

Declaration of Conformity documents are provided at:

[www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC)

---

## 2. Safety Summary

### CE Marking

When used in a residential, commercial or light industrial environment the product and its approved UK and European peripherals fulfil all requirements for CE marking.

### R&TTE Directive 1999/5/EC

This equipment complies with the essential requirements of EU Directive 1999/5/EC (Declaration available: [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC)).

Cet équipement est conforme aux principales caractéristiques définies dans la Directive européenne RTTE 1999/5/CE. (Déclaration disponible sur le site: [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC)).

Die Geräte erfüllen die grundlegenden Anforderungen der RTTE-Richtlinie (1999/5/EG). (Den Wortlaut der Richtlinie finden Sie unter: [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC)).

Questa apparecchiatura è conforme ai requisiti essenziali della Direttiva Europea R&TTE 1999/5/CE. (Dichiarazione disponibile sul sito: [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC)).

Este equipo cumple los requisitos principales de la Directiva 1995/5/CE de la UE, “Equipos de Terminales de Radio y Telecomunicaciones”. (Declaración disponible en: [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC)).

Este equipamento cumpre os requisitos essenciais da Directiva 1999/5/CE do Parlamento Europeu e do Conselho (Directiva RTT). (Declaração disponível no endereço: [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC)).

Ο εξοπλισμός αυτός πληροί τις βασικές απαιτήσεις της κοινοτικής οδηγίας EU R&TTE 1999/5/EK. (Η δήλωση συμμόρφωσης διατίθεται στη διεύθυνση: [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC))

Deze apparatuur voldoet aan de noodzakelijke vereisten van EU-richtlijn betreffende radioapparatuur en telecommunicatie-eindapparatuur 199/5/EG. (verklaring beschikbaar: [www.pSIONteklogix.com/DoC](http://www.pSIONteklogix.com/DoC)).

Dette udstyr opfylder de Væsentlige krav i EU's direktiv 1999/5/EC om Radio- og teleterminaludstyr. (Erklæring findes på: [www.pSIONteklogix.com/DoC](http://www.pSIONteklogix.com/DoC)).

Dette utstyret er i overensstemmelse med hovedkravene i R&TTE-direktivet (1999/5/EC) fra EU. (Erklæring finnes på: [www.pSIONteklogix.com/DoC](http://www.pSIONteklogix.com/DoC)).

Utrustningen uppfyller kraven för EU-direktivet 1999/5/EC om ansluten teleutrustning och ömsesidigt erkännande av utrustningens överensstämmelse (R&TTE). (Förklaringen finns att läsa på: [www.pSIONteklogix.com/DoC](http://www.pSIONteklogix.com/DoC)).

Tämä laite vastaa EU:n radio- ja telepäätelaite-direktiivin (EU R&TTE Directive 1999/5/EC) vaatimuksia. (Julkilausuma nähtävillä osoitteessa: [www.pSIONteklogix.com/DoC](http://www.pSIONteklogix.com/DoC)).

PSION TEKLOGIX tímto prohlašuje, že tohle mobilní zařízení je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1995/5/ES (NV č. 426/2000 Sb.) a Prohlášení o shodě je k dispozici na [www.pSIONteklogix.com/DoC](http://www.pSIONteklogix.com/DoC).

Toto zařízení lze provozovat v České republice na základě generální licence č. GL - 12/R/2000.

PSION TEKLOGIX týmto vyhlasuje, že toto mobilné zariadenie spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1995/5/ES (NV č. 443/2001 Z.z.) a Vyhlásenie o zhode je k dispozícii na [www.pSIONteklogix.com/DoC](http://www.pSIONteklogix.com/DoC).

Toto zariadenie je možné prevádzkovať v Slovenskej republike na základe Všeobecného povolenia č. VPR-01/2001.

Настоящото устройство е в съответствие с основните изисквания на европейската Директива 1999/5/EC (Декларацията за съответствие може да бъде намерена на адрес: [www.pSIONteklogix.com/DoC](http://www.pSIONteklogix.com/DoC))

Acest echipament satisface cerințele esențiale ale Directivei UE 1999/5/EC (Declarația poate fi găsită pe site-ul: [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC))

Oprema je skladna z bistvenimi zahtevami EU direktive 1999/5/EC (Deklaracija je na voljo: [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC))

Käesolev seade vastab EU Direktiivile 1999/5/EC (selgitus saadaval: [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC))


Az eszköz megfelel az EU 1999/5/EC fő direktíváinak (a nyilatkozat megtalálható: [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC))

Štī aparatūra nodrošina nepieciešamas ES Direktīvas prasības (Deklarācija ir pieejama: [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC))

Įranga atitinka pagrindinius EU direktyvos 1999/5/EC reikalavimus (Deklaraciją galima rasti [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC))

Dan I-apparat huwa konformi mal-kriterji tad-direttiva ta' I- EU 1999/5/EC (Din id-dikjarazzjoni tista ssiba fuq is sit [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC))

To urządzenie spełnia wymagania zasadnicze dyrektywy Unii Europejskiej 1999/5/EC (Deklarację zgodności można znaleźć pod adresem internetowym [www.pSIONTEKLOGIX.com/DoC](http://www.pSIONTEKLOGIX.com/DoC))

 Use of the 802.11 device in France: Owing to French Government restrictions, the 802.11 device are limited to indoor use. They may be used outdoors, on private property, only with prior authorization from the French Ministry of Defense.



## **FCC Information To Users**

### Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**FCC Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

### *IMPORTANT NOTE:*

#### FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment under 47 CFR 2.1093 paragraph (d)(2), for use in a PDA. End users must follow the specific operating instructions for satisfying RF exposure compliance.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Some equipment in hospitals and aircraft are not shielded from radio frequency energy. Do not use the device onboard aircraft, or in hospitals, without first obtaining permission.

Do not use near pacemakers. The product may affect the operation of some medically implanted devices such as pacemakers, causing them to malfunction. Avoid placing your product next to such devices. Keep a minimum distance of 20 cm between the device and the product to reduce the risk of interference. If you have any reason to suspect that interference is taking place, turn off the device and contact your cardiologist for assistance.

**Note:** *To maintain compliance with the FCC RF exposure guidelines, if you wear the device on your body, use the Psion Teklogix approved carrying case.*

*Use of non-approved accessories may violate FCC RF exposure guidelines.*

### **Emissions Information For Canada**

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations. When using the 802.11 radio option, to prevent radio interference, this device is intended to be operated indoors and away from windows to provide maximum shielding. Equipment (or its transmit antenna) that is installed outdoors is subject to licensing.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada. En cas d'utilisation du module radio 802.11, afin d'éviter toute interférence radio avec le service autorisé, l'appareil doit être utilisé à l'intérieur, tout en tant éloigné de toute fenêtre afin de garantir le maximum de protection. Si cet équipement (ou son antenne émettrice) est installé à l'extérieur, il est alors soumis à licence.

### **Warning for Australia**

The user needs to switch off the device when exposed to areas with potentially explosive atmospheres such as petrol stations, chemical storage depots and blasting operations.

## **Warning to Users**

This product is a Class I/Class II laser product according to CDRH 21 CFR 1040.10 and 1040.11 and Class 1/Class 2 laser product according to IEC 60825-1:1993+A1:1997+A2:2001

## **Laser Warnings**

For your own safety, it is *critical* that you comply with the following warnings:

### **Caution!**

Do not look into the laser beam or point the beam at people or animals.

### **Caution!**

Using controls or adjustments, or performing procedures other than those specified herein may result in hazardous radiation exposure.

### **Caution!**

The use of optical instruments with this product will increase eye hazard.

## **Do Not Operate In An Explosive Atmosphere**

Operating Psion Teklogix equipment where explosive gas is present may result in an explosion.

## **Do Not Remove Covers Or Open Enclosures**

To avoid injury, the equipment covers and enclosures should only be removed by qualified service personnel. Do not operate the equipment without the covers and enclosures properly installed.

### **Caution!**

Danger of explosion if a battery is incorrectly handled, charged, disposed of or replaced. Replace only with the same or equivalent type recommended by Psion Teklogix. Dispose of used batteries according to the instructions described in “The Battery” on page 9. Carefully review all battery safety issues.

### **Vorsicht!**

Explosionsgefahr bei unsachgemäßem Austausch der Batterie Ersatz nur durch denselben oder einen vom Hersteller empfohlenen gleichwertigen Typ. Entsorgung gebrauchter Batterien nach Angaben des Herstellers.

## **Safety Instructions for the following:**

- AC Wall Adaptor,
- Desktop Docking Stations, *and*
- Tether Cable

For your own safety, it is **critical** that you comply with the following warnings:

### **Caution!**

Before use, read all safety instructions for the Docking Station, the hand-held and the AC Wall Adaptor.

### **Caution!**

To avoid the risk of fire or personal injury, use only the Psion Teklogix recommended AC adaptor.

### **Caution!**

Use of an attachment not recommended or sold by Psion Teklogix may result in fire, electric shock, or personal injury.

### **Caution!**

To reduce risk of damage to the electric plug and cord when unplugging the charger, pull the plug rather than the cord.

### **Caution!**

Make sure the cord is positioned so that it is not stepped on, tripped over, or otherwise subjected to damage or stress.

### **Caution!**

Do not operate with a damaged cord or plug. Replace immediately.

### **Caution!**

Do not operate if the device has received a sharp blow, been dropped, or otherwise damaged in any way; it should be inspected by qualified service personnel.

### **Caution!**

Do not disassemble; repairs must be carried out by Psion Teklogix qualified service personnel. Incorrect reassembly may result in electric shock or fire.

### **Caution!**

To reduce risk of electric shock, unplug the AC adapter from the outlet before attempting any cleaning.

### **Caution!**

An extension cord should not be used unless absolutely necessary. Use of an improper extension cord could result in fire or electric shock. If an extension cord must be used, make sure the plug pins on the extension cord are the same number, size, and shape as those on the adapter, the extension cord is properly wired and in good electrical condition and that the wire size is larger than 16 AWG.

### **Caution!**

The AC adaptor is for indoor use only. Do not expose the AC adaptor to rain or snow.

---

## 3. The Battery

Battery must be fully charged before first use.

**Warning:** *Before charging or using the battery pack, it is critical that the safety information in this section be reviewed and that all warnings are strictly followed.*

***BATTERIES ARE CONSIDERED HAZARDOUS WASTE.***

***For proper disposal, forward all used batteries to one of:***

Psion Teklogix Inc.  
2100 Meadowvale Blvd.  
Mississauga, Ontario  
Canada  
L5N 7J9

Psion Teklogix Corp.  
1810 Airport Exchange Blvd.  
Suite 500  
Erlanger, Kentucky  
USA 41018

Psion Teklogix S.A.  
Parc Club Du Golf-Bat 1.  
13856 Aix-En-Provence  
Cedex 3  
France

**Warning:** *TO PREVENT the battery from leaking acid, generating heat or exploding, adhere to precautions below.*

- The battery incorporates built-in safety devices. To ensure their proper function, do not disassemble or alter any parts of the battery.
- Do not short-circuit the battery by directly connecting any of the exposed terminals with metal objects such as wire. Do not transport or store the battery together with metal objects such as necklaces, hair pins, etc.
- Do not dispose of batteries in fire as they may explode or release toxic materials and cause burns.
- Do not use or leave the battery near a heat source such as a fire or heater.
- Do not immerse the battery in water.
- When charging, use the battery charger specifically designed for the battery.
- Do not pierce, strike, throw or step on the battery.
- Do not directly solder the battery.
- Do not connect the battery to an electrical outlet, vehicle cigarette lighter, etc.
- Do not put battery into a microwave oven or pressurized container.
- Do not use the battery in combination with primary batteries (such as dry-cell batteries) or batteries of different capacities or brands.
- Immediately remove the battery from the device or battery charger and stop use if the battery gives off an odour, generates heat, becomes discoloured or deformed, or in any way appears abnormal during use.
- Do not continue charging the battery if it does not recharge within the specified charge time.
- The battery may burst or ignite if the battery leaks. Always ensure that it is away from any exposed flames.
- If leaking electrolyte sprays into your eyes, rinse them with clean running water, and immediately seek medical attention.

- Do not store the battery in extremely high temperatures (e.g., a vehicle, strong direct sunlight, etc.). This may cause the battery to overheat or ignite, and it may also reduce the performance and service life of the battery.
- Do not use in areas where static electricity is greater than what the manufacturer guarantees.
- Keep batteries out of reach of children.

---

## 4. Support Services & Worldwide Offices

Psion Teklogix provides a complete range of product support services to its customers worldwide. These services include technical support and product repairs.

### 4.1 Technical Support

**For technical support in North America:**

Call Toll free: +1 800 387 8898 Option 3, or

Direct Dial: +1 905 813 9900 Ext. 1999 Option 3.

**For technical support in EMEA** (Europe, Middle East and Africa), please contact the local office listed in the website below:

*<http://www.pSIONteklogix.com/EMEAsupport>*

**For technical support in Asia**, please contact the local office listed in the website below:

*<http://www.pSIONteklogix.com>*

Technical Support for Mobile Computing Products is provided via email through the Psion Teklogix customer and partner extranets. To reach the website, go to [www.pSIONteklogix.com](http://www.pSIONteklogix.com), and click on the appropriate Teknet link on the home page. Then click on the “Login” button or the “Register” button, depending on whether you have previously registered for Teknet. Once you have logged in, search for the “Support Request Form”.

## 4.2 Product Repairs

### **For repair service in North America:**

Call Toll free: +1 800 387 8898 Option 2 or

Direct Dial: +1 905 813 9900 Ext. 1999 Option 2.

**For repair service in EMEA** (Europe, Middle East and Africa), please contact the local office listed in the following website:

*[http://www.pSIONteklogix.com/EMEA\\_Support](http://www.pSIONteklogix.com/EMEA_Support)*

**For repair service in Asia**, please contact the local office listed in the website below:

*<http://www.pSIONteklogix.com>*

## 4.3 Worldwide Offices

### **COMPANY HEADQUARTERS**

#### **PSION Teklogix Inc.**

2100 Meadowvale Boulevard

Mississauga

Ontario

Canada L5N 7J9

Tel: +1 905 813 9900

Fax: +1 905 812 6300

Email: [salescdn@psion.com](mailto:salescdn@psion.com)

### **CANADIAN SERVICE CENTRE**

#### **PSION Teklogix Inc.**

7170 West Credit Ave., Unit #1

Mississauga, Ontario

Canada L5N 7J9

Tel: +1 800 387 8898 Option 2 - or -

Direct: +1 905 813 9900 Ext. 1999 Option 2

Fax: +1 905 812 6304

Web: [www.pSIONteklogix.com](http://www.pSIONteklogix.com)



## **NORTH AMERICAN HEADQUARTERS AND U.S. SERVICE CENTRE**

### **Psion Teklogix Corp.**

1810 Airport Exchange Boulevard  
Suite 500  
Erlanger, Kentucky  
USA 41018

Tel: +1 859 371 6006

Fax: +1 859 371 6422

Email: [salesusa@psion.com](mailto:salesusa@psion.com)

## **INTERNATIONAL SUBSIDIARIES**

**(see also [www.pSIONteklogix.com/Subsidiaries](http://www.pSIONteklogix.com/Subsidiaries))**

### **Psion Teklogix S.A.**

La Duranne  
135 Rue Rene Descartes  
BP 421000  
13591 Aix-En-Provence  
Cedex 3; France

Tel: +33 4 42 90 88 09

Fax: +33 4 42 90 88 88

E-mail: [tekeuro@psion.com](mailto:tekeuro@psion.com)

