

How to update QT Series DVR's to Firmware 3.1.92 from PC

(Network Firmware Update)

IMPORTANT PLEASE READ: The QT Series DVR's (QT426 excluded) must have firmware version 3.1.6 or higher to perform a firmware upgrade over the network. To verify your firmware version, go to your DVR and open Main Menu => Information => System.

If your DVR is QT426, the DVR must have firmware version 3.1.91 currently installed to perform the firmware upgrade via network. If your firmware is lower than 3.1.91, please refer to the standard firmware update procedure that requires USB Flash Drive.

Click http://qsee.custhelp.com/app/answers/detail/a_id/1275 if your QT426 firmware is lower than 3.1.6.

Steps to update DVR firmware from your PC (via network)

It is recommended to perform this update on a PC connected to same Local LAN network as your DVR.

1. Download the firmware that corresponds to your DVR model:

QT428, QT454, QT504

Answer Title: Firmware version 3.1.92 for QT428, QT454 and QT504

Answer Link: http://qsee.custhelp.com/app/answers/detail/a_id/1367

QT526, QT528

Answer Title: Firmware version 3.1.92 for QT526 and QT528 (latest)

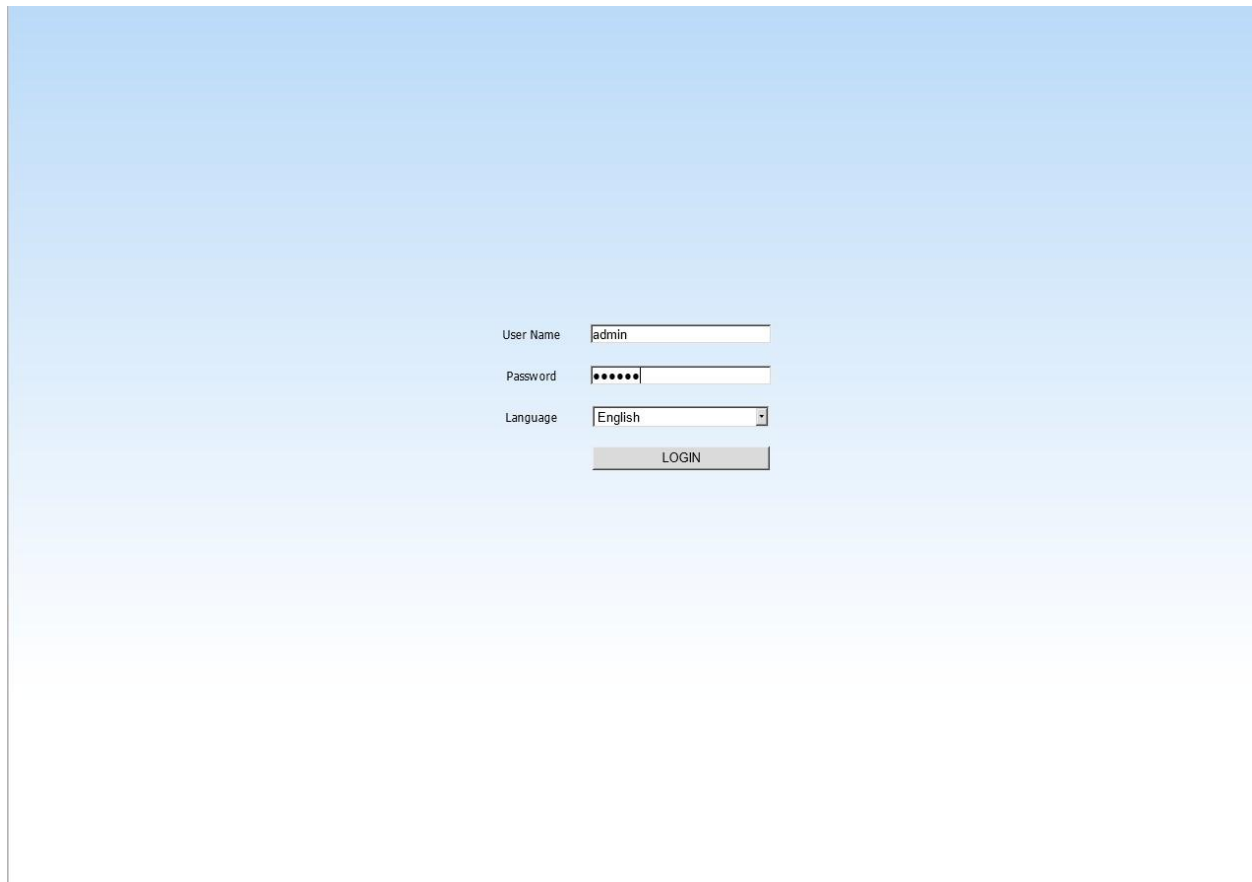
Answer Link: http://qsee.custhelp.com/app/answers/detail/a_id/1369

QT426, QT446

Answer Title: Firmware version 3.1.92 for QT426 and QT446 (latest)

Answer Link: http://qsee.custhelp.com/app/answers/detail/a_id/1366

2. Open Internet Explorer and login to your DVR.

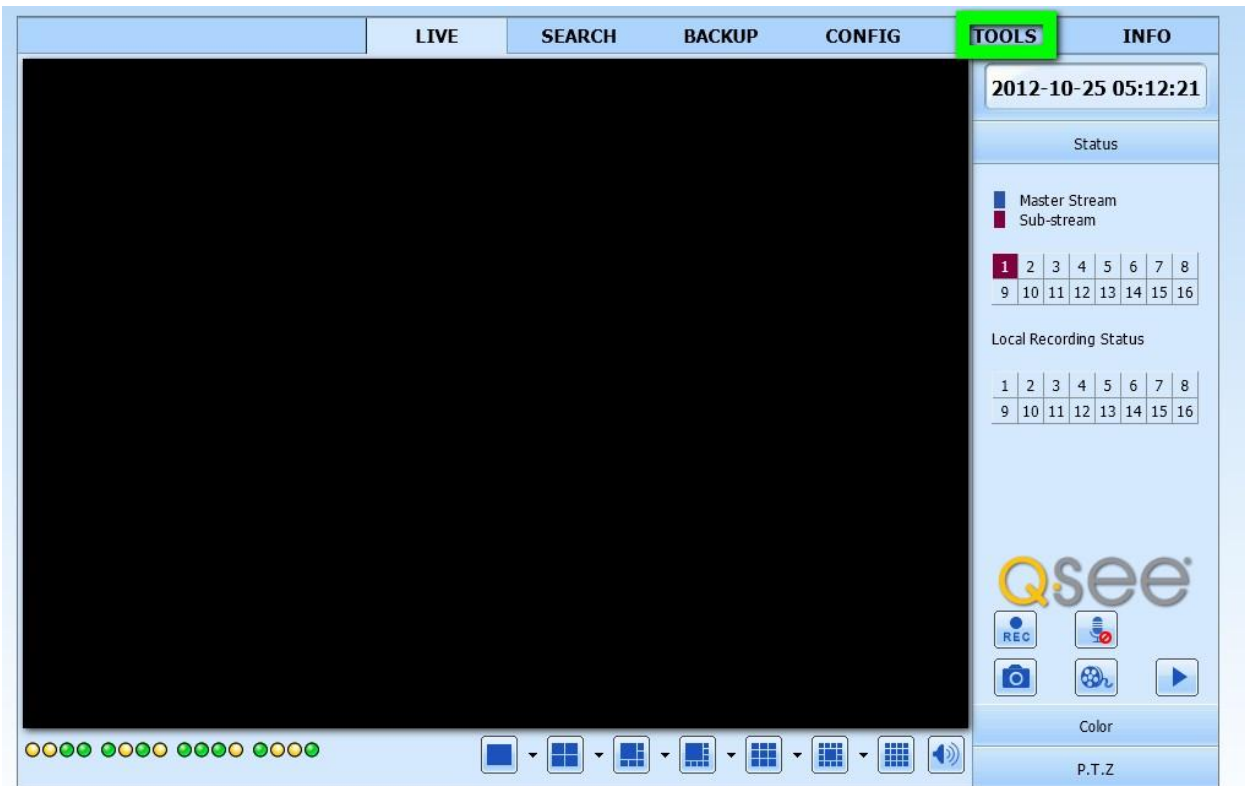
The image shows a web-based login interface for a DVR. It features a light blue gradient background. In the center, there is a login form with three input fields: 'User Name' containing 'admin', 'Password' with masked characters, and 'Language' set to 'English'. Below these fields is a 'LOGIN' button.

User Name

Password

Language

3. Once logged in, click on “Tools”



4. Then click on "Upgrade"

LIVESEARCHBACKUPCONFIGTOOLSINFO


Manual Alarm


Disk Management


Upgrade

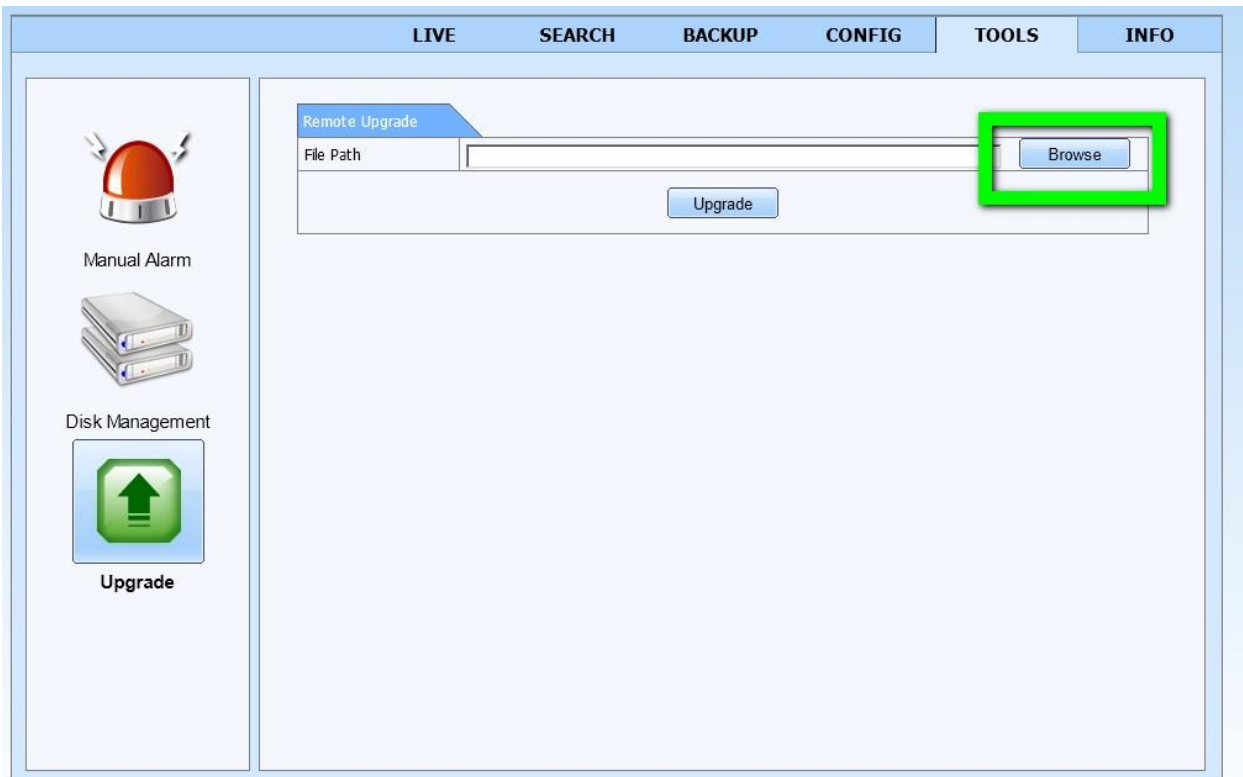
Manual Alarm

No.	AlarmoutName	Address	Trigger
1	ALARM OUT 1	192.168.1.2	☐

All☐

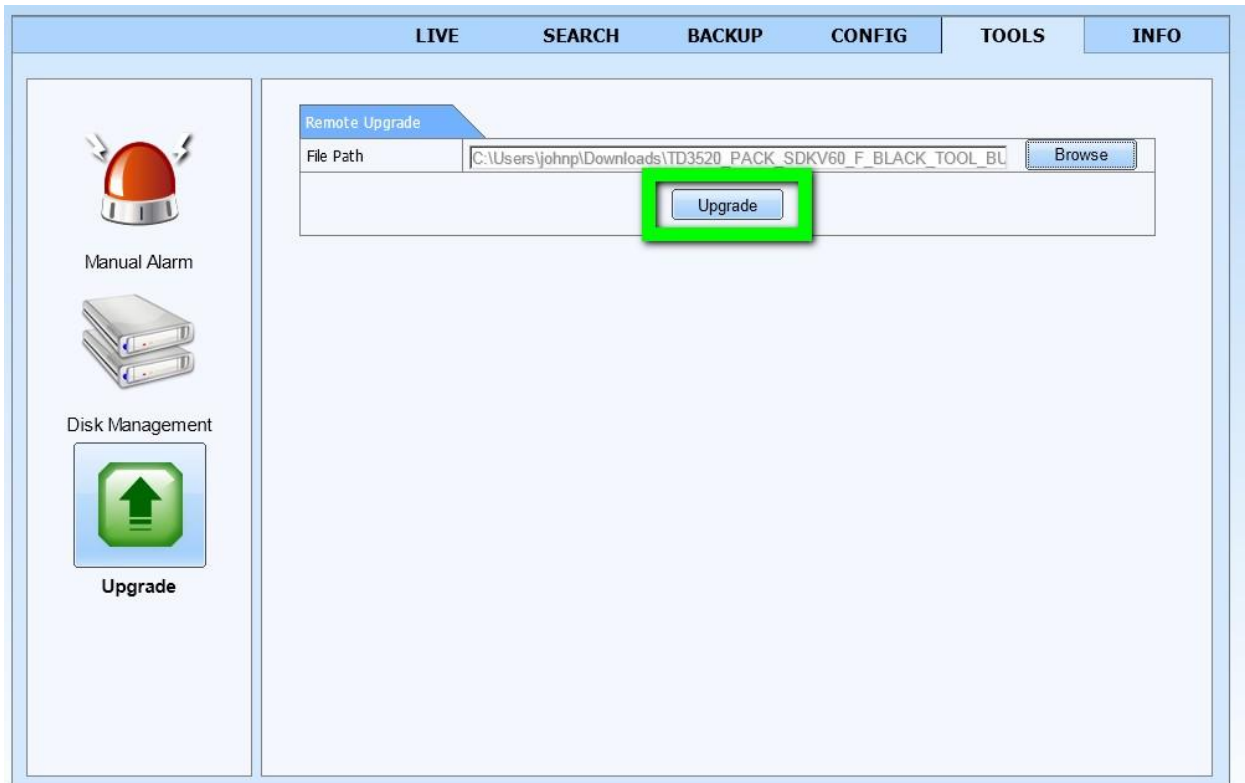
AlarmClear

5. Click on “Browse”



6. Locate the firmware file you previously downloaded to your computer and select that file.

7. Click on the “Upgrade” button as shown below and the update process will begin. The DVR will automatically power cycle itself during the firmware upgrade process. You will notice your browser drop the connection to your DVR for a few minutes during this time.



Close your browser for 5 to 10 minutes. Reopen Internet Explorer browser and reconnect to your DVR. You should now see firmware version 3.1.92 in the INFO tab.