

# STUART CAM HD WiFi Camera

## 01. DOWNLOAD THE TEND APP

To get started, download the Tend app from the Apple App Store or the Google Play Store.







# **QUICK INSTALLATION GUIDE**



# **02. POWER YOUR CAMERA**

Connect the Stuart Cam to the AC power adapter, and plug the power cord into the electrical outlet.



# **03. CAMERA SETUP MODE**

Once plugged in, flip the switch on the back of the camera to the "Setup" position. The top LED light will be green, while the middle LED light will flash green. This may take up to two minutes when the camera is first powered on.



# O4. CONNECT YOUR SMARTPHONE OR TABLET TO THE STUART CAM

Enable WiFi on your smartphone or tablet, as well as your personal WiFi home network. Open the WiFi Settings on your smartphone or tablet, and connect to the network StuartCamXXXX (last four digits of the camera's MAC ID, as seen on the back of the camera).

Make sure that you see the WiFi symbol after connecting to the video monitor.



# **05. LAUNCH TEND APP**

Once your smartphone or tablet establishes it's connection the Stuart Cam (which can take up to 30 seconds), launch the Tend app.



# MOTION-TRIGGERED EVENT STORAGE

Your Stuart Cam is capable of recording motion-triggered events, to give you peace of mind while you are away.

To store these events for up to one day, turn on "Event Recording" from your mobile app.

To view recordings, view the Events tab on your mobile app.





Setup Mode Connectivity Power

#### SETUP MODE

Green: Camera is in setup mode.

#### CONNECTIVITY

- Green: Connected to Tend servers.
- \* Flashing Green: Disconnected from Tend Servers.
- Orange: Home network connection issue.
  Please check your home router or modem.
- \* Flashing Orange: Not connected to the internet. Please check your outgoing internet.

## POWER

Green: Powered on.

# LIMITED ONE YEAR MANUFACTURER'S WARRANTY

Tend Insights, Inc. dba Tend ("Tend") will repair or replace (at our discretion) your camera unit free of charge (except for shipping cost) for 12 months from the date of purchase, if unit is determined to be defective. The customer should return the defective unit to the original place of purchase first, based on its return or refund policy. If the original vendor's return/refund policy has expired and this unit is still within the limited manufacturer's warranty, customers can call 1-888-733-9123 or email us at support@isecurityplus.com to get an RMA ID and shipping instructions. Camera must be shipped with proof of purchase. Customer will need to pay for shipping of the defective camera to Tend. Tend will be responsible for shipment of replacement camera. In the absence of a purchase receipt, the warranty period shall be 12 months from the date the camera was manufactured.

In no event shall Tend be liable for any special, incidental, or consequential damages for breach of this or any other warranty, expressed or implied, whatsoever.

#### U.S. REGULATORY NOTICES

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party
responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment has been tested and found to comply with the limits for a digital device, pursuant to Part IS of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications, However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna,
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the
- receiver is connected.

   Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF exposure guidelines, this equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body. Use only the supplied antenna.

You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

The shielded interface cable recommended in this manual must be used with this equipment in order to comply with the limits for a digital device pursuant to Subpart B of Part 15 of FCC Rules,

## WE'RE HERE TO HELP

For issues or questions, feel free to contact us at: StuartCam@tendinsights.com



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