

If the screen doesn't display anything, the battery needs to be replaced.

Answer/Solution

1. When the environment changes drastically

for example, after just moved from outdoor

to indoors, it needs about 10 minutes for

the readings to approach the actual values

2. When the product is held in hand, the

the readings, resulting in difference between

the readings and the actual values of the

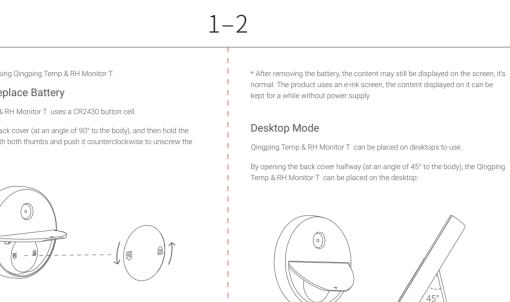
3. Check if the vent hole at the bottom of the

product is clogged. If it is clogged, please

clean it carefully, and avoid damaging the

of the new environment.

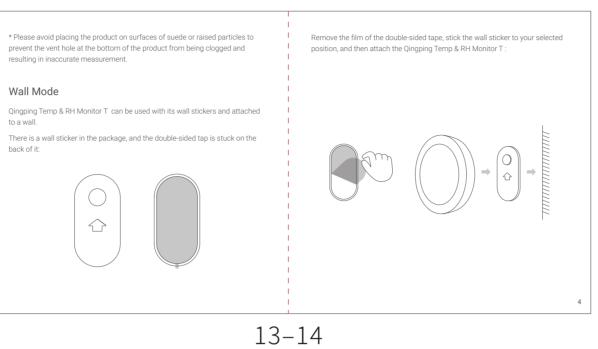
environment.



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E1 shows

on the screen.



Error Codes

Error Code

on the Screen

Meaning/Solution

The environment temperature exceeded

the measurement rangeof the product.

Answer/Solution

removed according to the instructions on

already, please try replacing the battery. The

battery type is button battery CR2430.

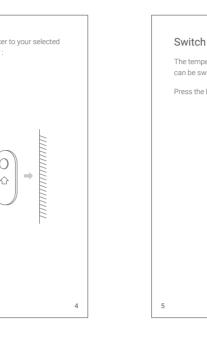
The screen still displays readings after the battery is removed.

The product uses an e-ink screen that keeps display the content for a while after the battery is removed.

page 1 of this manual. If it is removed

doesn't show

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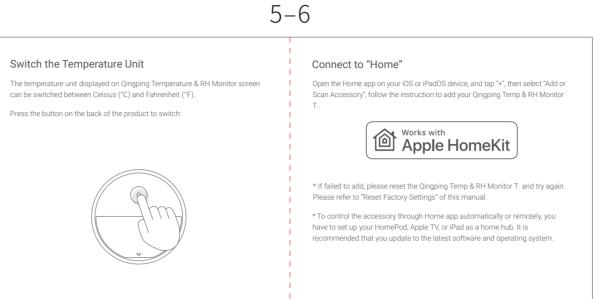
Performance Faults

The content displayed on the screen is incomplete or the

screen cannot display content.

No response when the button is pressed.

The sensor is not working properly.





Warranty

warranty service terms are:

repair service for free.

if you have any quality problems.

In the countries and regions where Qingping Technology (Beijing) Co., Ltd. has established branches or after-sales service centers, we provide a 1-year limited

1. Within 7 days from the date of the receipt, if the product has faults that listed $\,$

in the "Performance Faults", after the faults are confirmed by our after-sales

warranty service for the locally sold Qingping Temp $\&\,\mbox{RH}$ Monitor T . The

service department, the customer can have the refund or exchange the

2. From the 8th to the 15th day after the receipt, if the product has faults that

3. Within 12 months from the date of receipt, if the product has faults that listed

in the "Performance Faults", after the faults are confirmed by our after-sales

In countries or regions where Qingping Technology (Beijing) Co., Ltd. has not established a branch or after-sales service center, please contact the local seller

listed in the "Performance Faults", after the faults are confirmed by our



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Connect to "Qingping+"

Non-warranty

this product.

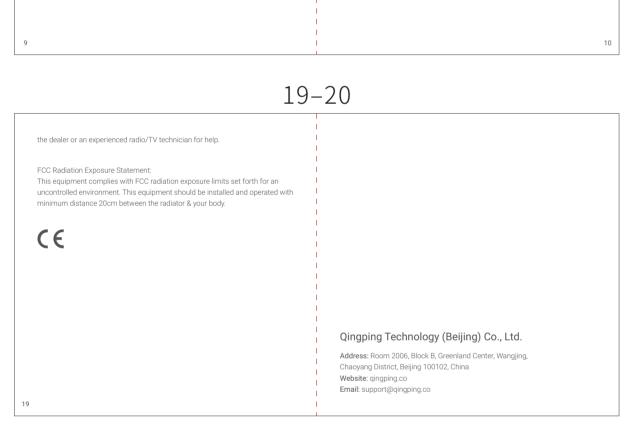
2. The warranty period has expired.

3. Damage caused by force majeure.

4. The situation does not meet the fault listed in the Performance Faults.



* This product doesn't support connecting to Android devices



an explosion.

Do not use in an environment with humidity greater than 90% for a long time.

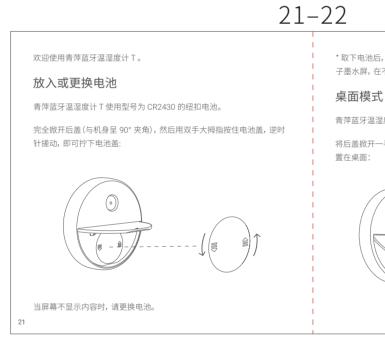
Do not throw the battery or the product with the battery into the fire to avoid

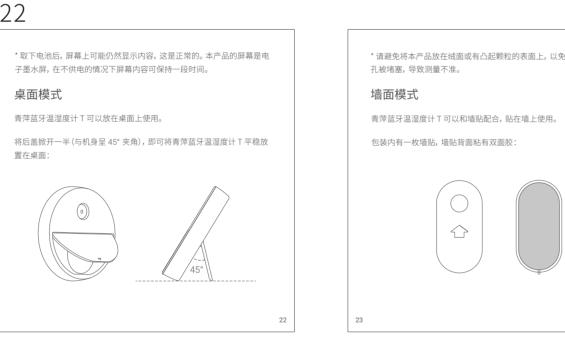
Do not disassemble the product by yourself to avoid injury.

In winter, the human body feels the most comfortable when the temperature is

between 20°C~24°C while RH is between 30%~60%; in summer, the range is

respectively 23°C~26°C and 25%~60%.





Answer/Solution

measurement range of the product. Please

put the product in a normal indoor

environment.

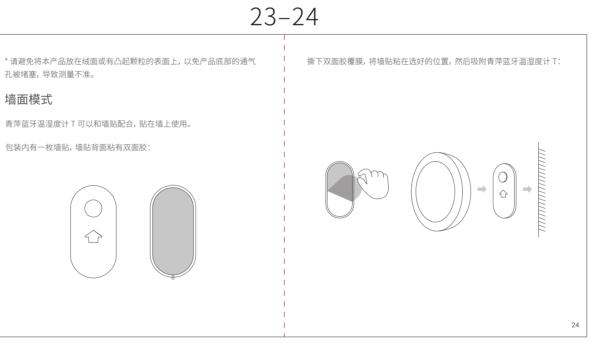
The screen turns needs to be completely refreshed after

black occasionally being partly refreshed several times. When

and then returns it's being completely refreshed, the screen

to normal. will turn to black and then return to normal

immediately.







29–30				31–32				
检测项目和量程		基本参数		常见问题				
检测项目	量程	产品型号: CGG1T 产品重量: 59克 产品尺寸: 直径74毫米, 厚度14毫米 屏幕尺寸: 直径55毫米 无线网络: 蓝牙5.0 电池类型: CR2430 纽扣电池		问题	解决办法		问题	解决办法
温度	0 ~ 50°C				1. 当所处环境发生急剧变化时,例如刚刚从 室外移动到室内时,本产品需要 10 分钟 左右来让读数贴近新环境的实际情况。		屏幕偶尔 变黑,之后 又恢复正常	本产品的屏幕是电子墨水屏,在局部刷新若干次之后,需要全局刷新一次。局部刷新时,屏幕不会全部变黑,全局刷新时,屏幕会全部变黑,然后在1秒内恢复正常。
湿度 0~99.9% 人体感受到的温度取决于多项因素,例如气温、热辐射、相对湿度、风速、人体活动和健康状况、着装等。其中温度和相对湿度是影响人体舒适度的两个重要因素。冬季,温度在 20°C~24°C、湿度在 30%~60% 时,人体感觉较为舒适;夏季,温度在 23°C~26°C、湿度在 25%~60% 时,人体感觉较为舒适。		注意事项 • 请勿堵塞本产品底部的通气孔。 • 本产品无防水、防尘功能。 • 请勿长期在湿度高于90%的环境下使用。 • 请勿将电池或装有电池的本产品投入火中,以免引起爆炸。 • 请勿私自拆解本产品,以免受伤。		读数不准	 手持本产品时,人体的温度会对读数有影响,导致读数和环境实际情况有差异。 请检查本产品底部的通气孔是否被堵塞。如被堵塞,请小心清理,以免损坏传感器。 		屏幕不显示 内容	请检查是否已根据本说明书第1页的介绍 启用产品。如已启用,则请尝试更换电池。 电池类型为纽扣电池,型号为CR2430。
				屏幕显示 E1	温度超出传感器量程。请将产品放在正常 室温环境下静置 10 分钟。		电池取下后 屏幕仍显示 内容	本产品的屏幕是电子墨水屏,在不供电的情况下屏幕内容可保持一段时间。
			30	31		 		







青萍科技图纸标注

图纸提供单位

青萍科技

项目名称

Goose 说明书(T版)

版本号

设计时间

20220429

设计师

张思垚

材质工艺要求

青萍科技图纸标注 材质要求:

制作工序:

工艺要求:

颜色及 专色:

PANTONE Cool Gray 11C

纹理要求

比例 1:1 单位 mm