



## QPRO Technical Data Sheet

1137-0901  
Revision K



SENSITIVITY LEVEL: **YELLOW**

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### Revision History

REV	ECO#	REASON	DATE
Rev. A	00261	Initial Production Release	11/4/2010
Rev. B	00289	Update Product Info	1/17/2011
Rev. C	00320	Update Canadian Certification Information and Table 2-2, QPRO Power Consumption	2/14/2011
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Rev. K	00XXX	Updated to meet Certification requirements	1/4/2011

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# 1 Introduction

## 1.1 Overview

The QUAKE QPRO is a complete IP67 enclosed solution ready for global use. The QPRO is designed to communicate with terrestrial network systems when a cell signal is available, and to slide seamlessly into its back-up mode and communicate with a satellite system when a cell signal is not available. Besides this advanced modem functionality, the QPRO has additional processing power, memory, and I/Os that allow sophisticated customer applications to run within the modem. Using an integrated power regulator, the QPRO is designed to operate over a 6-32 volt input range. It has been specifically designed to meet the demanding requirements of vehicular environments and directly supports communication over a vehicle bus using the SAE J1939 standards. These features make the QPRO an ideal stand-alone solution for a large variety of applications including transportation, oil and gas and heavy equipment markets.

This Technical Data Sheet presents an overview of the QPRO technology, device specifications, integration guidelines, and basic information on configuring and programming. Additional QUAKE manuals, including the User's Guide to Q4000/QPRO, P/N 1135-4713, can be accessed on our website or by contacting QUAKE Customer Support at <http://QUAKEglobal.com/support/>.

## 1.2 Control Options

The QPRO has the option of running in **standalone mode** or **QUAKE Communications Protocol (QCP) mode**.

In standalone mode, the user's application resides directly on the modem. QUAKE provides sample applications as part of the Development Kit to help users create, build and run their own custom applications.

QCP mode is used to send data via GSM/GPRS, or a single satellite system such as ORBCOMM, Iridium, Globalstar or Inmarsat. Customers who use the Q4000/QPRO in this mode typically have a processor, and the necessary I/O for their specific applications, and use the Q4000/QPRO as a modem only or to add functionality such as additional I/O's, GPS, etc. The QUAKE Communication Protocol (QCP) is used to communicate between the QPRO and the application.

## 1.3 Reference Manuals

Ref Doc Number	Part Number	Recommended Reference Manuals (Name)
1	ORBCOMM E80050015	ORBCOMM Serial Interface Specification
2	ORBCOMM A80TD0008	ORBCOMM System Overview
3	ORBCOMM A80MK0019	ORBCOMM Messaging Services Description
4	QUAKE 1135-4713	User's Guide to Q4000/QPRO
5	QUAKE 1135-3001	QUAKE API Reference Manual
6	QUAKE 4000-3000	Iridium SBD AT Command Set Manual
7	Iridium	SBD, Developer's Guide
8	QUAKE 1135-4715	QCP, QUAKE Communication Protocol, Manual
9	QUAKE 1135-4711	QUAKE Configuration Tool Manual
10	ORBCOMM E25050102	ORBCOMM SC Standards & Specs
11	MIL-STD-810E	DoD Test Method Standard for Environmental Engineering Considerations and Laboratory Tests

## 1.4 Development Kits

QPRO Development Kits are available from QUAKE. They include: Development Environment (IAR) Compiler, QUAKE libraries and header files, sample application programs, QPRO modem, necessary cables, antennas, and all documentation. Contact your QUAKE sales personnel for more details.

### **1.5 Contacting QUAKE**

If you need to contact QUAKE Global regarding the QPRO Development Kit or other issues, please refer to the following information:

QUAKE Global Inc.  
4933 Paramount Dr  
San Diego CA 92123  
Phone Number: (858)-277-7290 Fax Number: (858) 277-7259  
Website: [www.QUAKEglobal.com](http://www.QUAKEglobal.com)  
Submit a Customer Support Ticket: <http://QUAKEglobal.com/support/>

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## 2 QPRO Hardware

### 2.1 QPRO Available Configurations

As an “off the shelf” product, the QPRO is available in various standard configurations. For volume applications, the QPRO may be ordered in an almost unlimited number of configurations. QUAKE prides itself on the flexibility of the products we provide to our customers. If you need a customized configuration, please contact your QUAKE Global Sales Representative for details.

QUAKE Global Inc.  
QPRO P/N SYSTEM

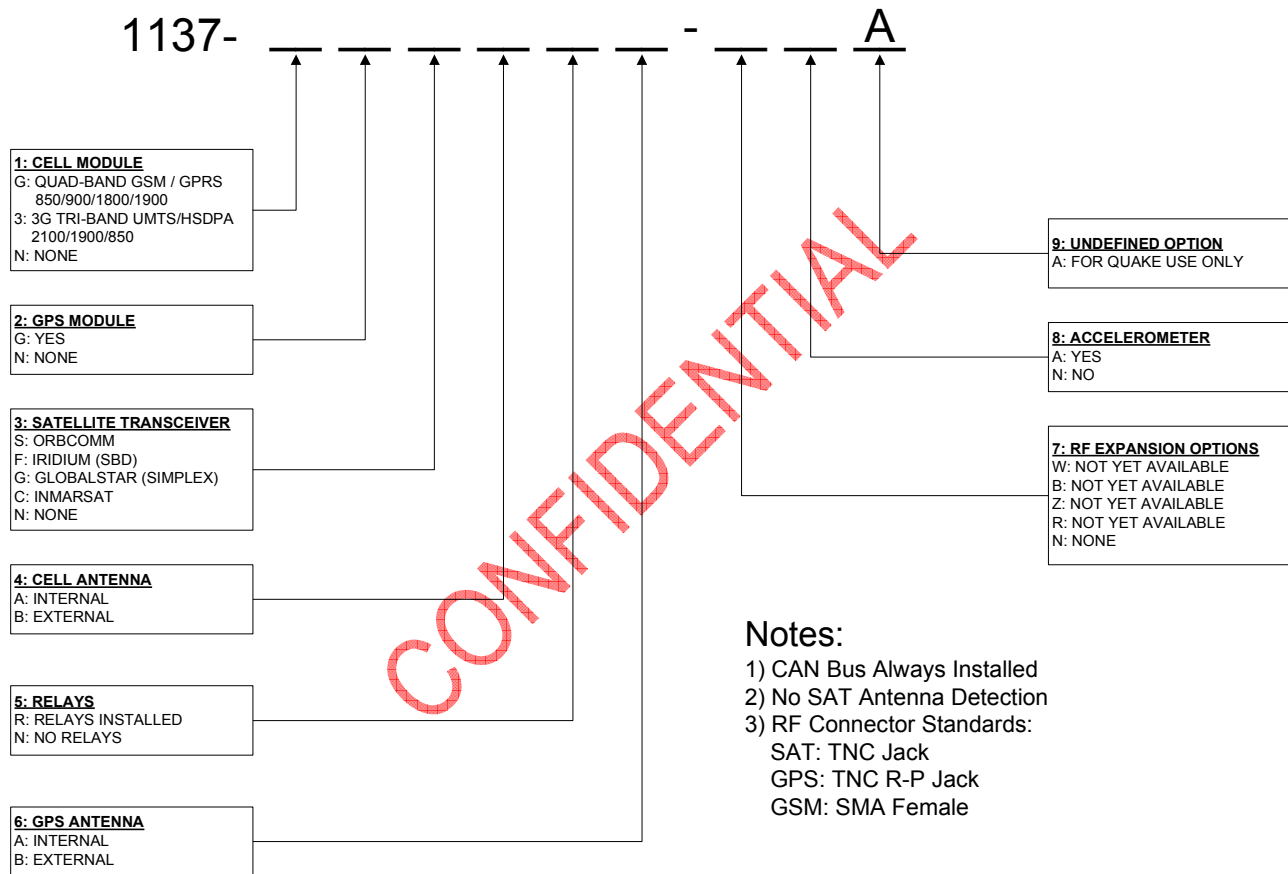


Figure 2-1, Available QPRO Configurations

\*The 8MB Memory Size option contains approximately 4 MB of User Flash and 8 MB of RAM



## 2.2 Standard Modem Configuration

Below is a description of the standard configurations and part numbers for the QPRO.

<p><b><u>1137-GGSBRB-NNA</u></b>          GSM: Yes<sup>4</sup>          GPS: Yes          Satellite Transceiver: ORBCOMM<sup>3</sup>          External Cell Antenna: Yes          Relays: Yes          GPS Antenna: External          RF Expansion: None          Accelerometer: No          Undefined Option: Quake Use Only</p>	<p><b><u>1137-GGFBRB-NNA</u></b>          GSM: Yes<sup>4</sup>          GPS: Yes          Satellite Transceiver: Iridium<sup>2</sup>          External Cell Antenna: Yes          Relays: Yes          GPS Antenna: External          RF Expansion: None          Accelerometer: No          Undefined Option: Quake Use Only</p>	<p><b><u>1137-NGFBNB-NNA</u></b>          GSM: No          GPS: Yes          Satellite Transceiver: Iridium<sup>2</sup>          External Cell Antenna: Yes          Relays: No          GPS Antenna: External          RF Expansion: None          Accelerometer: No          Undefined Option: Quake Use Only</p>
<p><b><u>1137-NGSBNB-NNA</u></b>          GSM: No          GPS: Yes          Satellite Transceiver: ORBCOMM<sup>3</sup>          External Cell Antenna: Yes          Relays: No          GPS Antenna: External          RF Expansion: None          Accelerometer: No          Undefined Option: Quake Use Only</p>	<p><b><u>1137-GGNBNB-NNA</u></b>          GSM: Yes<sup>4</sup>          GPS: Yes          Satellite Transceiver: None          External Cell Antenna: Yes          Relays: No          GPS Antenna: External          RF Expansion: None          Accelerometer: No          Undefined Option: Quake Use Only</p>	<p><b><u>1137-3GSARB-NNA</u></b>          GSM: No          3G: Yes          GPS: Yes          Satellite Transceiver: ORBCOMM<sup>3</sup>          External Cell Antenna: No          Relays: Yes          GPS Antenna: External          RF Expansion: None          Accelerometer: No          Undefined Option: Quake Use Only</p>
<p><b><u>1137-GGCBNB-NNA</u></b>          GSM: Yes<sup>4</sup>          GPS: Yes          Satellite Transceiver: Inmarsat<sup>1</sup>          External Cell Antenna: Yes          Relays: No          GPS Antenna: External          RF Expansion: None          Accelerometer: No          Undefined Option: Quake Use Only</p>	<p><b><u>Notes</u></b></p> <ol style="list-style-type: none"> <li>1) iSatData Pro/INMARSAT Approval (TBD)</li> <li>2) Module contains Iridium FCC ID: <b>PB596XXCS</b></li> <li>3) Module contains Orbcomm TAT ID: <b>819QWI</b></li> <li>4) Module contains GSM FCC ID: <b>RI7GE865</b>.</li> </ol>	

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### 2.3 System Overview and Signal Descriptions

The following System Block Diagram describes the basic functional blocks of the QPRO:

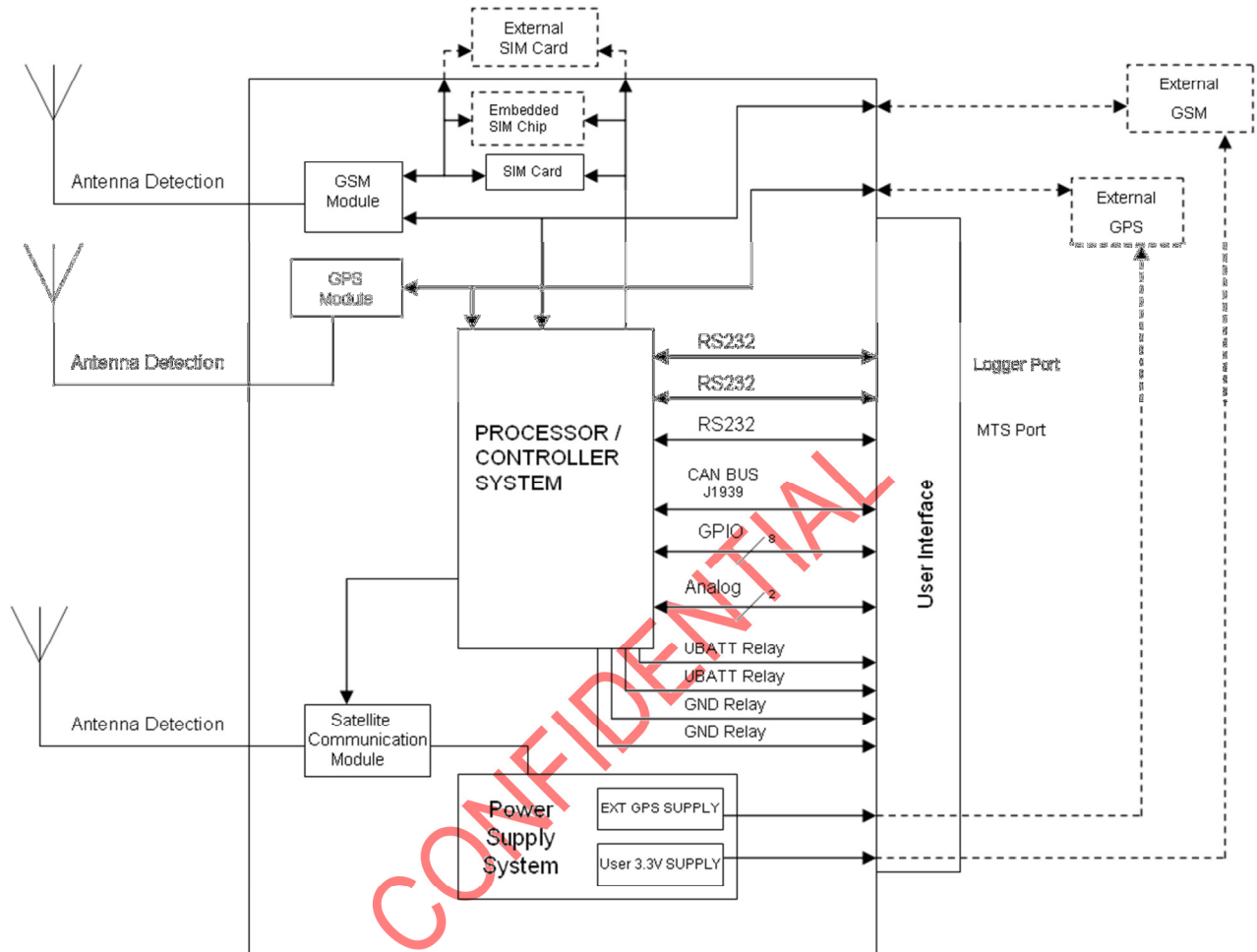


Figure 2-2, QPRO System Block Diagram for Fully Loaded Configuration

### 2.4 Input Power

#### 2.4.1 Internal Power Supply Description

The QPRO contains the required internal regulation and reverse bias/overvoltage protection to meet J1455 specifications for 12VDC and 24VDC systems. DC power of +6VDC to +32VDC is supplied through pin 1 (BATT+) and pin 2 (GND) of the multi-pin connector. The ground pins are connected directly to the chassis of the QPRO. It is recommended that the power supply feeding the QPRO be protected with a fast-blow fuse sized appropriately per the expected current draw. Current draw is dependent on the features and options that are installed and operating. See Table 2-2, QPRO Power Consumption, Q4000 Power Consumption, for typical power consumption.

### 2.4.2 External Power Supply Requirements

In order for the modem to boot properly:

- 1) The supply voltage must be below 1.4 volts for 4 seconds before re-applying the 6 to 32 V.
- 2) The rise time on the supply voltage must be 10ms maximum, from 0 to 6Vdc.

### 2.4.3 Load Dump Protection

To pass the load dump testing requirement of the J1455 specification, there must be a minimum of two 33V diodes placed in parallel between power and ground of the input power supply. Load dump protection is necessary to protect the modem from possible high voltage at startup. With some heavy machinery at startup, the alternator voltage can jump quite high until it is pulled down into regulation. This functionality has been built into the QPRO.

### 2.4.4 Typical Power Consumption

This section describes the typical power consumptions of each component of the QPRO modem. Table 2-1, Input Power Limits, is a listing of the required input voltage limits.

**Table 2-1, Input Power Limits**

Network	Volts
ORBCOMM	10.5 - 32
Iridium-SBD	9 - 32
GlobalStar-Simplex	6 - 32
Inmarsat-IsatDataPro	9 - 32
GSM/GPRS	6 - 32
GPS	6 - 32

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### 2.4.5 Power Calculation

Depending on the configuration of the modem, add the appropriate power. For example:

QPRO with GSM, GPS and Orbcmm with no messages being sent:

Current Calculation:

$$0.045A \text{ (Processor Only)} + 0.032A \text{ (GSM RX)} + 0.013A \text{ (GPS)} + 0.035A \text{ (Orbcmm RX)} = 0.125A \text{ or } 12.5mA$$

Power Calculation:


$$0.544W \text{ (Processor Only)} + 0.340W \text{ (GSM RX)} + 0.155W \text{ (GPS)} + 0.460W \text{ (Orbcmm RX)} = 1.499W$$


Table 2-2, QPRO Power Consumption below, gives a breakdown of the different components of the QPRO.

**Table 2-2, QPRO Power Consumption**


Function Activated	Typical Current @6V (Amps)	Typical Current @12V (Amps)	Typical Current @24V (Amps)	Typical Current @32V (Amps)	Typical Power @6 - 32V (Watts)	Notes
PROCESSOR ONLY	.093	.045	.023	.017	.544	
Processor Low Power Mode	.080	.040	.020	.015	.480	
UARTs and CAN bus ON	0.035	0.018	0.009	0.004	0.128	iQ + Bus ON
UBATT Relays ON	2.000	2.000	2.000	2.000	64.000	Maximum rating on relays
GND Relays ON	2.000	2.000	2.000	2.000	64.000	Maximum rating on relays but not part of system power.
External 3.5V (Pins 3 and 4)	0.475	0.235	0.120	0.090	2.850	Maximum rating
GPS	0.025	0.013	0.007	0.005	0.155	
GSM RX	0.065	0.032	0.015	0.008	0.340	4 Slot DL
GSM TX pwr range	0.33-1.35	0.160-0.650	0.080-0.325	0.060-0.245	1.920-7.840	GPRS 4 slots (Class 10)
ORBCOMM SLEEP	.000050	0.000025	0.000012	0.000009	.000029	
ORBCOMM RX	.N/A	0.035	.0185	.0145	.46	
ORBCOMM TX	N/A	1.900	0.950	0.700	22.400	~3 mS ACQ, 38 mS COM and 800mS RSV Bursts
IRIDIUM RX	N/A	0.085	0.042	0.031	0.992	


<b>IRIDIUM TX</b>	N/A	0.950	0.470	0.350	11.200	8.33 mS burst
<b>GlobalStar Idle</b>	N/A	1.5E-06	7.5E-07	5.6E-07	N/A	Between TX burst
<b>GlobalStar TX</b>	0.198	0.095	0.038	0.028	0.896	1.44 S Burst
<b>Inmarsat Processing Mode STBY PWR</b>	N/A	40mA	40 mA	40 mA	1.16 W	
<b>Inmarsat RX Mode MAIN PWR</b>	N/A	40 mA	20 mA	15 mA	460 mW	
<b>Inmarsat TX Mode MAIN PWR</b>	N/A	1 A	0.5 A	0.37 A	11.9 W	

 For Inmarsat, the standby (STBY) power supply is linear, causing the power dissipation to rise with input voltage. The MAIN power supply is a switching mode supply, which means that power dissipation is constant as voltage increases.


 Note that these are average values. Maximum values may be as much as 15% more Note: All currents above are individual contributions and at 25°C ambient. Total current is the sum of each. Items with burst or slot in the notes are the peak values.

 The power consumed by a GPS device remains constant. It will save power to turn off the GPS during the power down sequence. It takes about a minute after it powers up to get a GPS fix.

 There are no software controllable lines gating power to these devices. The MTS has full flow control for RS-232. You must ensure that whatever it is connected to is not drawing power from it.

 Use of ORBCOMM and Iridium satellite network is not available when modem's voltage drops below 10.5 VDC.

 Relay current is 1A MAX at 25C, .5A MAX at 85C. Power usage depends on customer application.

 DC Input power to QUAKE QPRO modems is +6.0V to +32.0VDC. Supplied input voltages outside this range will result in damage to the modem and void the warranty.

### 2.5 Connector Information


The tables below describes the different connector types used on the QPRO over satellite and GPRS networks.

**Table 2-3, QPRO Connector Types**

Product	QPRO Sat Connect	Sat Antenna Connect	QPRO GPS Connect	GPS Antenna Connect	QPRO GSM Connect	GSM Antenna Connect
<b>QPRO SAT/GPS/Cellular</b>	TNC-Jack (Female Contact)	TNC-Plug (Male Contact)	Reverse Polarity TNC-Jack (Male Contact)	Reverse Polarity TNC-Plug (Female Contact)	SMA-Female	SMA-Male

**Table 2-4, 35-Pin Connector Information**

Interface	OEM Module	Customer Interface
Locking	Tyco 1-776163-1	Tyco 776164-1
Pins	-	Tyco 770520-3
Crimping Tool	-	Tyco Hand tool 58440-1

 If the 3.3 V Continuous Output Power pins are not being used, do not lead wires out of connector. Connecting these pins to an external supply will damage the modem and void the warranty. The 3.3 volts are supplied for external GPS modules. These voltages are fed from the same supply inside the Q4000 for the digital section. If they are not used, they should be left out of the connector for the safety of the unit. If you hook either of these supplies to, for example, VBATT by accident, the unit would be damaged.

 If any of the R/F connectors are not being used, they **MUST** be water-tight sealed.

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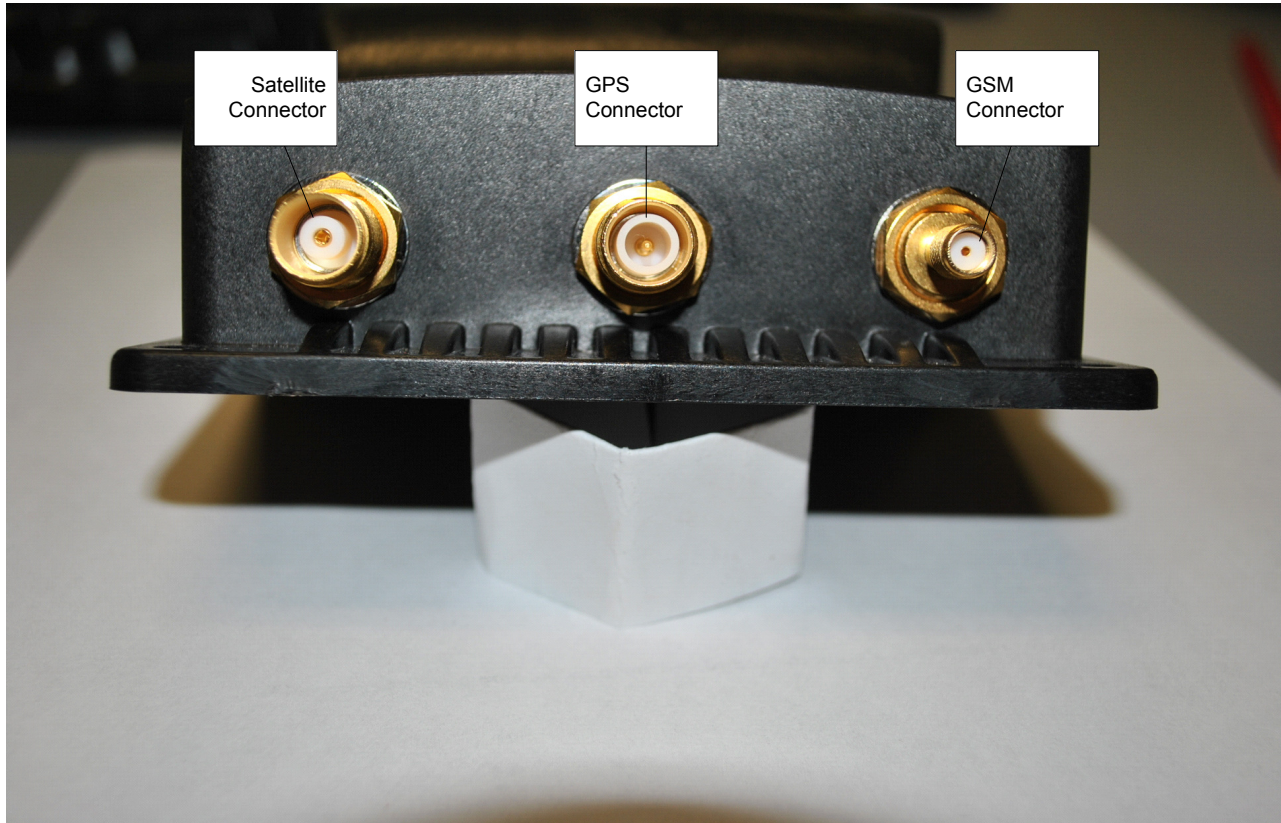


Figure 2-3, QPRO Connectors

### 3 Modem Wireless Communication


#### 3.1 Global Positioning System (GPS)


- Internal GPS
  - Performance
    - 22-channel GPS chipset.
    - Rapid Time-To-First-Fix (TTFF) 60 seconds from a cold start, 25 seconds from warm start, 2 seconds from hot start (depending on antenna and signal strength)
    - Accuracy within 2.5 meters
    - Updates raw location data every second
    - Sensitivity: -160 dBm for tracking and -146 dBm for acquisition
  - Features
    - Antenna detection - The GPS detection is a current measurement based result. The typical detection threshold is 3mA for an OPEN/OK and greater than 130mA for a SHORT. A measured current of less than 3mA will result in an OPEN. A measured current greater than 6mA but less than 130mA will result in an OK. A measurement greater than 130mA will result in a SHORT. Note that the thresholds are typical and will vary +/- 2mA low end and +/- 5mA high end.
    - GPS Antenna Current: 6mA to 30mA.
    - Utilizes a passive or active 3.0-3.5VDC (5-30 mA nominal) GPS antenna (Active recommended).
    - Active antenna with 20-30 dB gain @ 3.3 VDC. Max noise figure 1.5 dB

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- External GPS
  - GPS Serial Port – If there is no internal GPS, the RS-232 serial port can be used to interface to an external GPS module or for other application needs.
    - Pins: 7 (Rx), 8 (Tx), and GND (Pin 9, 12, 26 or 35).
    - NMEA 0183 data available externally on Pin 7, GPS\_TX\_RS232
      - 9600 Baud, 8 bits, no parity bit, 1 stop bit
      - Updates location data every 1 second

 The GPS connector has a white circular area and a small hole at the center. This hole has small metal fingers in it that make contact with the pin in the antenna connector on the GPS patch. This is the center conductor.


 Do not feed voltage into or short the GPS port to ground. The QPRO supplies DC bias voltage on the antenna center conductor. Violating this warning may cause damage to the unit and void the warranty.

### 3.2 Global System for Mobile Communications (GSM)

- Internal GSM
  - Performance
    - Transmit Output Power 2W (Class 4) for 850/900 bands
    - 1W (Class 1) for 1800/1900 bands
    - Sensitivity -107 dBm @ 850/900 MHz
    - -106 dBm @1800/1900 MHz
  - Features
    - Band (Quad Dual Band)
      - GSM850 (TX: 824.2~ 848.8 MHz/ RX: 869.2 ~ 893.8 MHz)
      - EGSM900 (TX:890.0 ~ 914.8 MHz/Rx: 935.0 ~ 959.8 MHz)
        - (TX:880.2 ~ 889.8 MHz/Rx: 925.2 ~ 934.8 MHz)
      - DCS-1800 (TX:1710.2 ~ 1784.8 MHz/Rx: 1805.2 ~ 1879.8 MHz)
      - PCS-1900 (TX:1850.2 ~ 1909.8 MHz/Rx: 1930.2 ~ 1989.8 MHz)
    - TCP/IP stack
      - IP, TCP, SMTP, FTP, UDP, SMS, POP protocols.
    - 92 kbps maximum continuous throughput
    - Antenna detection (see note below)

 In order for the antenna detection circuitry to work properly, the GSM/GPRS antenna must have 10Kohm DC resistance to ground from the center of the coax antenna cable. The user must purchase an antenna with this feature or the GSM detection will not work. This type of antenna can be obtained through the following antenna manufacturers: Taoglas, Hirschmann Car Communications, and Tyco Electronics.


- External GSM
  - GSM Serial Port - A QPRO that DOES NOT include an internal GSM module has an option to use an RS-232 serial port to communicate with an external GSM module, or it can be used as an additional serial port with the use of a custom application. For example, the AUX Port could be used for an External GSM:
    - Pins: 5 (Rx), 6 (Tx), and GND (Pin 9, 12, 26, or 35).

 Use only approved GSM antennas



### 3.3 **ORBCOMM**

- Internal
  - Performance
    - Transmit Output Power: 5 watts minimum, 10 watts maximum
    - Sensitivity -123 dBm with typical BER  $1 \times 10^{-5}$
  - Features
    - Uplink (Tx)
      - 148-150.05 MHz
      - 2400 baud
    - Downlink (Rx)
      - 137-138 MHz
      - 4800 baud
    - Optional antenna detection
- External
  - MTS Serial Port- Main Transport Socket port is an RS-232 port which implements the QUAKE Communications Protocol (QCP). For QPRO models that support ORBCOMM, this port also supports the ORBCOMM Serial Interface (OSI).
    - Pins: 13 (Tx), 14 (Rx), 15 (DSR), 16 (DTR), 17 (DCD), and GND (Pin 9, 12, 26, or 35)


 Exceeding an RF input power level of +10dBm may result in damage to the receiver and will void the warranty.


 Do not place ORBCOMM antennas within six feet of each other.


 For best results use only approved ORBCOMM antennas

### 3.4 **Iridium - Short Burst Data (SBD)**

- Internal
  - Performance
    - Transmit Output Power: 2 Watts
  - Features
    - Uplink (Tx)
      - 1616-1626.5 MHz
      - 50 kbps
    - Downlink (Rx)
      - 1616-1626.5 MHz
      - 50 kbps
  - An internal Iridium Modem utilizes the AUX Port of the QPRO so it is not available for use.

 If the antenna VSWR exceeds 3:1 the PA will be turned off to protect the modem from damage.

 Use only Iridium approved antennas

 Long antenna cables will degrade network performance. See Table 3-1, Cable Loss, for more information.

### 3.5 **Globalstar- (Simplex)**

- Performance
  - Transmit Output Power: 18 dBm +/- 2 dBm

- Features
  - Frequency of Operation
    - 1611.25-1618.75 MHz
  - 9 to 144 byte messages

### 3.6 *Inmarsat- (IsatDataPro)*

- Performance
  - Transmit Output Power: 5 Watts
- Features
  - Frequency of Operation: Transmit: 1626.5 to 1660.5 MHz, Receive: 1525 to 1559 MHz
  - Maximum 6.4 kByte message size (Transmit)
  - 2 Bytes – 10 kByte message size (Receive)
- Antennas
  - Standard, >20 degrees elevation: +37 dBm output power (5 Watts)
  - Low elevation, >-5 degrees elevation; +34.9 dBm output power (3 Watts)

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### 3.7 Cable Loss Guidelines

The table below shows the amount of loss for different cable types.

**Table 3-1, Cable Loss Guidelines**

Cable P/N	Cable type	Loss at 150 MHz dB/m	Loss at 1600 MHz dB/m
Belden 8216	RG-174	0.38 dB/m	1.59 dB/m
Belden 9201	RG-58	0.181dB/m	0.792 dB/m
Belden 9913	RG 8	0.56 dB/m	0.208 dB/m
TMS LMR-400	LMR-400	0.54 dB/m	0.188 dB/m

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## 4 Customer Input/Output Interfaces

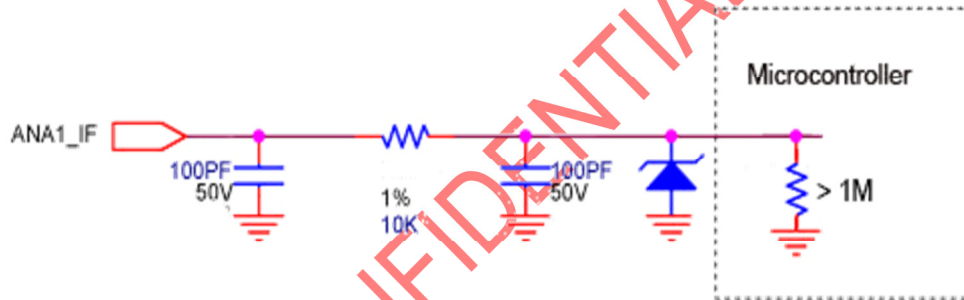
### 4.1 External Interfaces

#### 4.1.1 Analog Inputs

Two available: Pins 22 and 23

- 0 – 3.5 Volts.
- 12 bit resolution
- Greater than 1MΩ input impedance
- 3dB bandwidth and 160 kHz if driven with low impedance. The “greater than 1 M Ω” is at DC only. If you try to sample a frequency (not DC) of 160KHz at the input, it will be down in amplitude by half power at the internal ADC input. If you go higher in frequency, the amplitude will be reduced more. This would give a false amplitude reading. This translates to a maximum sample rate of 7 to 8 microseconds.

There is a capacitor right on the input of the Q4000 for the ADCs. If you place a series resistance in the line with the ADC input, the reduction mentioned above will be made worse. If you make the resistance 0 ohms, the spec remains at 160KHz.

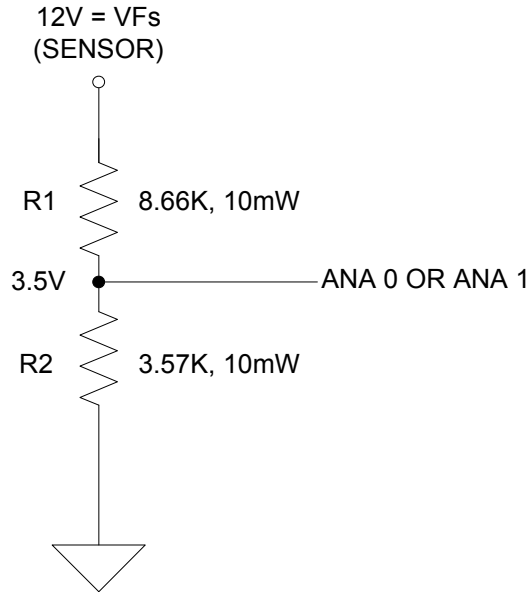


**Figure 4-1, Analog Input Circuit**

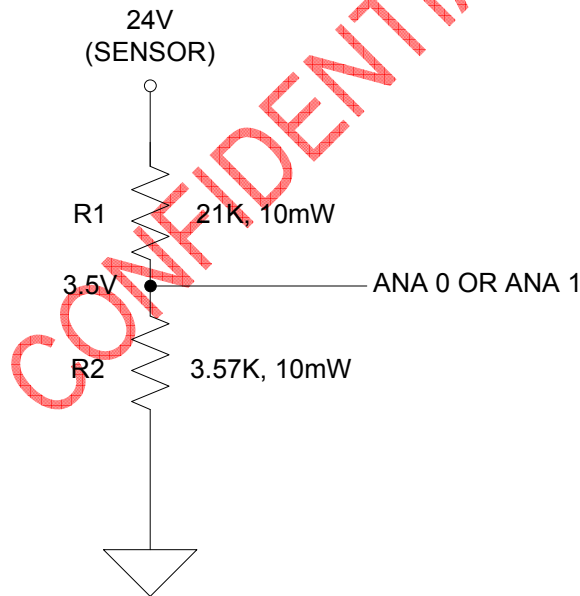
#### 4.1.1.1 Sample Circuits for appropriate Scaling to 0-3.5V

Analog inputs are 12 bits and have a Full Scale ( $F_{scale}$ ) reading of 4095. The equation below can be used to determine the resistor values for varying maximum sensor voltage readings.

$$\begin{aligned}
 V_{F_s} &= \text{Full Scale Voltage} \\
 &= \frac{3.5(R_1 + R_2)}{R_2}
 \end{aligned}$$



**Figure 4-2, Sample 12V Sensor**



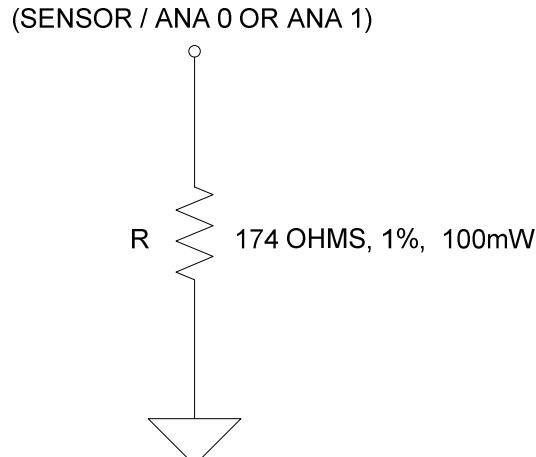
**Figure 4-3, Sample 24V Sensor**

The equation below can be used to determine the appropriate resistor value for sensors that are current scaled.

$F_s mA$  = Full Scale Milliamp Reading

$$R = \frac{3.5 V}{F_s mA}$$

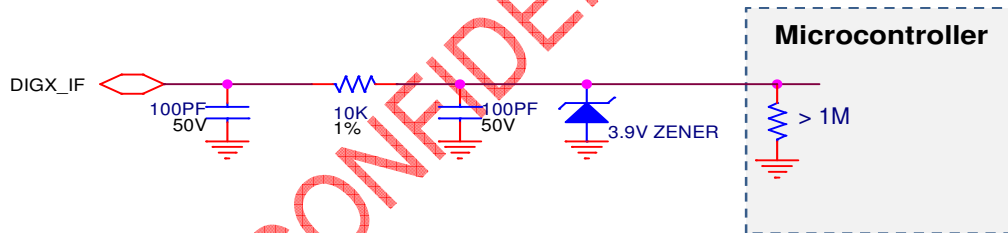
The example below will scale a 0-20mA sensor to 0-3.5 VDC at the input to the modem.



**Figure 4-4, Sample 24V Sensor**

#### 4.1.2 Digital Inputs/Outputs

The Q4000 has eight general purpose digital CMOS (3.3VDC) level inputs/outputs. The DIO's are located on pins 33 - 39 of the 40-pin interface connector. The DIO's may be configured as inputs or outputs, set and cleared and read by software. As seen below in **Error! Reference source not found.**, there are no internal pull up or pull down resistors.



**Figure 4-5, Digital Input Circuit**

##### 4.1.2.1 DIO as Input

When utilized as an input, a logic level "high" is obtained when the input voltage is greater than 2.2 VDC. It remains in this asserted state until the voltage on the pin falls below .8 Volts where a valid logic level "low" is read. This hysteresis prevents noise on the input pin from causing the input to jitter.

##### 4.1.2.2 DIO as Output

When used as an output, the voltage/current provided is dependent on the impedance or load presented on the line.

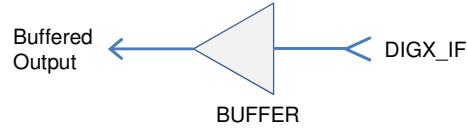
- For voltage use the 10K ohm resistor works against the line impedance ( $R_{LINE}$ ) and  $V_{OUT}$  is as follows:

$$V_{OUT} = 3.5 * R_{LINE} / (10,000 + R_{LINE})$$

- For Current usage the 10K ohm drops voltage across it as the current is increased. The output voltage follows the current draw ( $I_{LOAD}$ ) as follows:

$$V_{OUT} = 3.5 - (I_{LOAD} * 10,000)$$

To increase current drive, insert a buffer with high input impedance between the DIGX\_IF configured as an output and the load as shown below. A typical buffer might be a 74 series 126 with a part number of 74LVC1G126DBV. This will increase the drive to > +/- 20 milliamps.



**Figure 4-6, Buffer for DIO as Output**

**4.1.2.3 Switched Digital Relay**

There are four available on Pins 18/19 and 20/21 :

- Two pins route the supplied input voltage on Pins 18 and 19.
- Two pins provide switch closure to ground Pins 20 and 21.

Two of the inputs can source (pulls to input voltage) and two sink (pulls to ground) at ambient temperatures and are de-rated as seen in the chart below.

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### Load current vs. ambient temperature characteristics

Allowable ambient temperature:  $-40^{\circ}\text{C}$  to  $+85^{\circ}\text{C}$   
 $-40^{\circ}\text{F}$  to  $+185^{\circ}\text{F}$

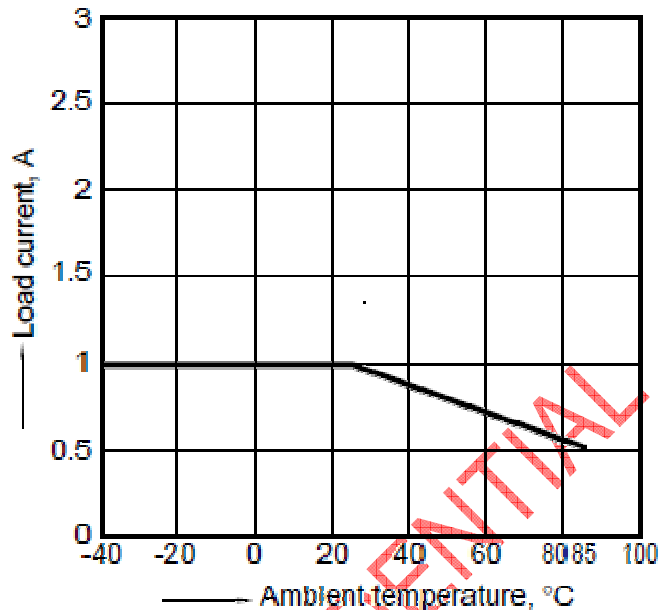


Figure 4-7, Switched Relay Characteristics

**Warning:** Connecting SW\_UBATT1 or SW\_UBATT2 (pin 27 and 25) directly to ground while the switch is turned “ON” will damage the unit. If SW\_GND1 or SW\_GND2 (pin 26 and 28) is tied directly to VBATT (Pin 1 and 2) while the switches are turned “ON,” the unit will be damaged.

**Inductive Load Use Warning:** If an inductive load such as a relay is used, it can generate a spike voltage across it. If that exceeds 60 volts peak the spike must be limited. Check if the external inductive load is internally limited. If not, a clamp diode across the inductive load, with the cathode towards the positive input lead must be used.

#### 4.1.3 J1939

The J1939 bus connection is used on Heavy Truck Engine Computers to obtain engine and other subsystem parameters such as Oil Pressure and Fuel Level. See the SAE J1850/1939 specification for additional information on this engine bus.

- CAN Bus with J1939 stack interface
- This bus is connected on pins 10 (CAN\_H) and 11 (CAN\_L)

#### 4.1.4 3.5V Power

There are two pins that provide 3.5 VDC continuous power: Pin 3 and Pin 4. The total current added up between these two pins cannot exceed 650 mA. Don't include these pins on the connector if they are not being used.

**Warning:** Connecting these pins incorrectly could damage the unit and void the warranty.



### 4.1.5 RS-232 Ports

The QPRO has three (Iridium and Inmarsat) or four RS-232 (Orbcomm and Globalstar) serial ports.

- 1) The Main Transport Socket (MTS) Port implements QUAKE's Communication Protocol (QCP).
- 2) The Logger Port provides diagnostic data for the user and the ability to debug and configure the custom application.
- 3) The third and fourth serial ports are available depending on the specific QPRO model. See individual port descriptions for additional information.

All serial ports support baud rates up to 115.2 Kbps. **Note that the AUX port maximum speed is 57600 bps.** All ports are protected against shorts to both the BATT+ and BATT- lines. The serial ports meet the standard voltage level for RS-232 operation. The chart below shows the relationship between modem type and serial port availability.

Serial Ports	Modem Configurations							
	GSM + GPS + ORBCOMM + RELAYS	GSM + GPS + IRIDIUM + RELAYS	3G + GPS + ORBCOMM	GSM + GPS + ORBCOMM + RELAYS	GSM + GPS + INMARSAT	GSM + GPS + ORBCOMM + RELAYS	GSM + GPS + ORBCOMM + RELAYS	GSM + GPS + ORBCOMM + RELAYS
MTS Port	1	1	1	1	1	1	1	1
Logger Port	1	1	1	1	1	1	1	1
AUX Port	1	0	0	1	1	1	1	0
GSM (Firmware Update) (3G if Applicable)	1	1	0	0	1	1	1	1
GSM or may be used as External Serial Connection	0	0	1	1	0	0	0	0
<b>Total</b>	<b>4</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>4</b>	<b>4</b>	<b>4</b>	<b>3</b>

Figure 4-8, Serial Port Availability

**Warning:** There are important hardware differences between various Q4000/QPRO models depending on the part number/network. Developers who plan to use multiple network configurations with Q4000/QPRO hardware should ensure that their application will run across all platforms.

For example, the AUX port is not available in Iridium and Inmarsat networks. Developers planning to use serial ports must be aware that the AUX port is not available on all configurations of the Q4000/QPRO. Information on the availability of serial ports is contained in 2.1, QPRO Available Configurations.

- ITS Serial Port- Main Transport Socket port is an RS-232 port which implements the QUAKE Communications Protocol (QCP). For QPRO models that support ORBCOMM this port also supports the ORBCOMM Serial Interface (OSI).
- Logger Serial Port – RS-232 3-wire used for debugging and logging of system data/performance.
- AUX Serial Port – RS-232 3-wire can be used by application developers on QPRO models that do not include the Iridium or Inmarsat satellite feature. **Note that the AUX port maximum speed is**

**57600 bps.**

- **GSM Serial Port** – RS-232 3-wire can be used on QPRO models which include the GSM feature for firmware updates. For QPRO models that do not include the GSM feature this port can be used by the application directly.

**4.1.5.1 MTS**

The following RS-232 lines are available for the MTS port: RX, TX, DTR, CD, DSR. The signal names are from the perspective of the DTE. The interface protocol for this port complies with the RS-232 standard serial specification.

**4.1.5.2 DTR**

The DTR line is an RS-232 input that is used in the power supply wake-up circuitry to wake up the QPRO from sleep mode. In order to wake the QPRO via DTR, a 1.8 Volt rise on the DTR line with a rise time of less than 100µs is required. MTS\_DTR is a software readable digital input. The low and high thresholds are 0.8 volts and 2.0 volts respectively.

NOTE: If DTR is de-asserted, you must wait at least 3.5 seconds before re-asserting the DTR to allow enough time for a controlled power down sequence to occur.

**4.1.5.3 Logger**

This RS-232 RX/TX pair is available for a second serial port. This port is named from the perspective of the QPRO, as it is typically used for logging and debugging activities. See the Q4000/QPRO User's Manual for details of the Logger port operations.

**4.1.6 Interface Connector Electrical Specification**

**Note:** All lines are protected against over-voltage and transients (see Signal Description Section). The Max (Min) Nominal Voltage column is intended to provide information about the voltage limits for normal operation. See the following table for pinout information.

**Table 4-1, QPRO and Iridium Connector Pinout Reference Guide**

CONNECTOR PINOUT TABLE

Pin	QPRO			Pin	QPRO - IRIDIUM		
	Signal	Type	WIRE		Signal	Type	WIRE
1	VBAT (+)	Power	RED	1	VBAT (+)	Power	RED
2	GND	Ground	BLK	2	GND	Ground	BLK
3	3V5_500MA	Continuous Output	BRN	3	3V5_500MA	Continuous Output	BRN
4	3V5_GPS_150MA	Continuous Output	BRN	4	3V5_GPS_150MA	Continuous Output	BRN
5	TX_RS232	Output	BLU	5	NC	NC	
6	RX_RS232	Input	ORG	6	NC	NC	
7	GSM_TX_RS232	Output	WHT	7	GSM_TX_RS232	Output	WHT
8	GSM_RX_RS232	Input	WHT	8	GSM_RX_RS232	Input	WHT
9	GND	Ground	BLK	9	GND	Ground	BLK
10	CANH	Input/Output	GRY	10	CANH	Input/Output	GRY
11	CANL	Input/Output	GRY	11	CANL	Input/Output	GRY
12	GND	Ground	BLK	12	GND	Ground	BLK
13	MTS_TXD_RS232	Input	WHT	13	MTS_TXD_RS232	Input	WHT
14	MTS_RXD_RS232	Output	WHT	14	MTS_RXD_RS232	Output	WHT
15	MTS_DSR_RS232	Output	WHT	15	MTS_DSR_RS232	Output	WHT
16	MTS_DTR_RS232	Input	WHT	16	MTS_DTR_RS232	Input	WHT
17	MTS_DCD_RS232	Output	WHT	17	MTS_DCD_RS232	Output	WHT
18	SW_UBATT_0	Output	BRN	18	SW_UBATT_0	Output	BRN
19	SW_UBATT_1	Output	BRN	19	SW_UBATT_1	Output	BRN
20	SW_GND_0	Output	BLK	20	SW_GND_0	Output	BLK
21	SW_GND_1	Output	BLK	21	SW_GND_1	Output	BLK
22	ANA0	Input	GRN	22	ANA0	Input	GRN
23	ANA1	Input	GRN	23	ANA1	Input	GRN
24	LOG_TXD_RS232	Output	WHT	24	LOG_TXD_RS232	Output	WHT
25	LOG_RXD_RS232	Input	WHT	25	LOG_RXD_RS232	Input	WHT
26	GND	Ground	BLK	26	GND	Ground	BLK
27	DIG0_IF	Input/Output	YEL	27	DIG0_IF	Input/Output	YEL
28	DIG1_IF	Input/Output	YEL	28	DIG1_IF	Input/Output	YEL
29	DIG2_IF	Input/Output	YEL	29	DIG2_IF	Input/Output	YEL
30	DIG3_IF	Input/Output	YEL	30	DIG3_IF	Input/Output	YEL
31	DIG4_IF	Input/Output	YEL	31	DIG4_IF	Input/Output	YEL
32	DIG5_IF	Input/Output	YEL	32	DIG5_IF	Input/Output	YEL
33	DIG6_IF	Input/Output	YEL	33	DIG6_IF	Input/Output	YEL
34	DIG7_IF	Input/Output	YEL	34	DIG7_IF	Input/Output	YEL
35	GND	Ground	BLK	35	GND	Ground	BLK

1. See Table 2-2, QPRO Power Consumption, for complete operating current consumption specifications.
2. DTR asserted can wake the modem from sleep mode.
3. Input resistance high impedance >1M ohms
4. Pins 3 and 4 provide a continuous output that cannot be disabled. If any external voltages are applied to these pins it may cause permanent damage and will void the warranty. The combined current capacity of pins 3 and 4 cannot exceed 650 mAs.

5. Pin 5 (AUX\_TX\_RS232) and Pin 6 (AUX\_RX\_RS232) are reserved in the QPRO with Iridium version of the modem.
6. If the QPRO contains an internal GPS, then Pin 12 (GPS\_RX\_RS232) is not connected. Otherwise it is part of the serial port.

**Table 4-2, Inmarsat Connector Pinout Reference Guide**

QPRO Inmarsat 35 pin connector	Signal name	Comment
1	UBATT+	Vehicle battery +
2	UBATT- (GND)	Vehicle battery -
3	3V3_500MA	
4	3V3_150MA	
5	No connection	
6	No connection	
7	GSM_TX_RS232	
8	GSM_RX_RS232	
9	GND	
10	CANH	
11	CANL	
12	GND	
13	MTS_TXD_RS232	
14	MTS_RXD_RS232	
15	MTS_DSR_RS232	
16	MTS_DTR_RS232	
17	MTS_DCD_RS232	
18	SW_UBATT1	
19	SW_UBATT2	
20	SW_GND1	
21	SW_GND2	
22	ANA1_IF	
23	ANA2_IF	

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24	LOG_TX_RS232	
25	LOG_RX_RS232	
26	GND	
27	DIG0_IF	
28	DIG1_IF	
29	DIG2_IF	
30	DIG3_IF	
31	DIG4_IF	
32	No connection	
33	No connection	
34	No connection	
35	GND	

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## 4.2 Internal Interfaces

### 4.2.1 Memory

- 2 Mbytes standard of Flash and RAM.
- 8 Mbytes optional

The Q4000 can have 2 different memory configurations: 2MB and 8 MB. Note that the User Space is limited to 640KB in both configurations.

**Table 4-3, User Flash and RAM Availability**

	2 MB	8 MB
Available Flash	~1 MB	7 MB
Available RAM	0.5MB	6 MB

A minimum of 100,000 raw program erase cycles are expected from the flash manufacturer before possible failure. For Raw Flash, there are 64K Flash Sectors and each Flash File System Block is 512 Bytes. It is recommended to write files that are a modulus of 64K to ensure that whole Flash File Sectors are written.

### 4.2.2 Real-Time Clock (RTC)

- Programmable

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## 5 QPRO Data Interface Specifications

### 5.1 Data Interfaces

- 4 Digital Output Switches (2 Switched GND/2 Switched Input Power Voltage)
- 8 Digital General Purpose Inputs/Outputs (CMOS level 3.5VDC)
- 3 Serial Ports (External) Up to 4 RS-232 ports depending on QPRO configuration
- 1 CAN BUS 2.0: J1850/1939
- 2 Analog Inputs (0 – 3.5 V)

**Note:** The auxiliary port is not available for customer use on QPRO models that include an Iridium or Inmarsat satellite option

### 5.2 Environmental Considerations

The QPRO has been specifically designed for harsh environments. As an OEM product, it is housed in an IP-67 rated enclosure.

- Operating Temperature
  - –40C to 85C
- Storage Temperature
  - –50C to 85C.
- Low Pressure
  - Up to 4 hours at 15000 ft elevation pressure
- Humidity
  - Relative humidity range of 0% to 95% non-condensing at 65C
  - Humidity Test in ORBCOMM Spec E25050102 REV D is per MIL SPEC 810E, Method 507.3 with test conditions.  
*Procedure 1, Cycle 2*  
Procedure 1 simulates natural environmental cycles and it is conducted on test items which are open to the environment of frequently ventilated, Cycle 2 set temperature at 24 deg C constant with humidity maintained at 95% minimum. Test Duration: 15 Cycles (15 days )
- Cyclic Humidity
  - Temperature/Cyclic Humidity Test, 5 days at -10C to 65C at 85% relative humidity
- Thermal Shock
  - -40C to 85C (30 minutes at each temp, 10 cycles)
- Shock
  - Mechanical shock of a 20G, saw tooth profile, over an 11 msec period. (Three positive and three negative shocks in each of three mutually perpendicular axes)
  - SAEJ1455 shock requirements and those in MIL-STD-810E [11].
- Vibration
  - 20 Hz to 2 KHz, 8 Grms vibration profile in each of three mutually perpendicular axes, 1 hour per axis,
  - 10 Hz to 150 HZ, 0.5 g square/Hz vibration profile in each of three mutually perpendicular axes, 1 hour per axis.
  - 10 Hz to 150 HZ, 0.05 g<sup>2</sup>/Hz vibration, 16 hours on each of three orthogonal axis
  - 5 Hz to 20 Hz , 0.05 g<sup>2</sup>/hz, and from 20 to 150 Hz, -3 dB/octave, 1 hour each axes

- Vibration requirements in ORBCOMM Rev D spec [10] and MIL-STD-810E [11]
- SAEJ1455 vibration requirements.

### 5.3 Certifications

- ORBCOMM Type Approval pending
- Iridium Certification pending
- FCC
- CE
- J1939 compliance
- J1455
- IP67 water submersion

*This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:*

*(1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.*

*Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.*

This device complies with Part 15 of the FCC Rules.  
Operation is subject to the following two conditions:  
(1) this device may not cause harmful interference, and  
(2) this device must accept any interference received,  
Including interference that may cause undesired  
operation.

**Note:** Any changes or modifications to the QPRO product could avoid the final operation of equipment and will void Quake Global's warranty.

#### 5.3.1 FCC IDs

One of the following FCC ID's will apply, depending on the modem network type (see standard modem configurations for details on which part numbers contain which approvals):

- iSatData Pro/Inmarsat Approval (TBD)
- Iridium FCC ID: **PB596XXCS**
- Orbcomm TAT ID: **819QWI**
- GSM FCC ID: **RI7GE865**.

#### 5.3.2 FCC Part 15 Class B - Radio Frequency Interference (RFI) (FCC 15.105)

This equipment has been tested and found to comply with the limits for Class B digital devices pursuant to Part 15, Subpart B of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential environment. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instruction manual, may cause



harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### 5.3.3 Labeling

<b>1137-GGSBRB-NNA</b>	Label must have: "This equipment contains FCC ID: 819QWI (Orbcomm) and FCC ID: RI7GE865 (GSM)".
<b>1137-GGFBRB-NNA</b>	Label must have: "This equipment contains FCC ID: PB596XXCS (Iridium) and FCC ID: RI7GE865 (GSM)".
<b>1137-NGFBNB-NNA</b>	Label must have: "This equipment contains FCC ID: PB596XXCS (Iridium)".
<b>1137-NGSBNB-NNA</b>	Label must have: "This equipment contains FCC ID: 819QWI (Orbcomm)".
<b>1137-GGNBNB-NNA</b>	Label must have: "This equipment contains FCC ID: RI7GE865 (GSM)".
<b>1137-3GSARB-NNA</b>	Label must have: "This equipment contains FCC ID: 819QWI (Orbcomm) and FCC ID: RI7GE865 (GSM)".
<b>1137-GGCBNB-NNA</b>	Label must have: "This equipment contains FCC ID: TBD (Inmarsat) and FCC ID: RI7GE865 (GSM)".

### 5.4 GSM/GPRS Module- Quad Band

PTCRB, FCC, CE, AT&T and T-Mobile Certifications Pending.

### 5.5 GSM Communications

- Operating Temperature: -40°C ~ +85°C
- Band (Quad Dual Band)
- GSM850 (TX: 824.2~ 848.8 MHz/ RX: 869.2 ~ 893.8 MHz)
- EGSM900 (TX:890.0 ~ 914.8 MHz/Rx: 935.0 ~ 959.8 MHz)  
(TX:880.2 ~ 889.8 MHz/Rx: 925.2 ~ 934.8 MHz)
- DCS-1800 (TX:1710.2 ~ 1784.8 MHz/Rx: 1805.2 ~ 1879.8 MHz)
- PCS-1900 (TX:1850.2 ~ 1909.8 MHz/Rx: 1930.2 ~ 1989.8 MHz)
- Transmit Output Power 2W (Class 4) for 850/900 bands  
1W (Class 1) for 1800/1900 bands

### 5.6 Integrated GPS Chip Set

- 22 Channel Module
- Rapid-Time-To-First-Fix (TTFF) 60 seconds from a Cold Start.
- Accuracy within 2.5 meters

### 5.7 Application Interface

- ORBCOMM Serial Protocol
- QUAKE Application Programmer's Interface API (C Code)
- Iridium Developers Guide
- QCP (Quake Command Protocol) Manual
- AT Command Set


### 5.8 Power

External Power Source: 6 – 32V\* (\*No ORBCOMM Tx from 6-10.5 VDC)  
10.5 – 32V (All features supported)

Typical Power Consumption at 12V (not including other modem features):

- Transmit - ORBCOMM 22.26 Watts
- Transmit - GSM 7.80 Watts
- Transmit – Iridium 11.4 Watts
- Standby - ORBCOMM 11.4 Watts
- Standby - GSM 0.24 Watts
- Standby – Iridium 1.02 Watts
- Sleep Mode 25µA (max)

**Note:** The QPRO uses a switching mode DC-DC converter power supply. This means that the current draw of the QPRO drops with an increase in the input voltage. QUAKE Global recommends that the QPRO be connected to a power supply through a 5 Amp fast-blow fuse.

 DC Input power to QUAKE QPRO modems is +6.0V to +32.0VDC. Input voltage outside this range will result in damage to the modem and void the warranty.

### 5.9 Operation Modes

**Transmit:** In this mode the unit is sending an outgoing message. It could be from any programmed condition including an alarm, an application event, a scheduled report, or in response to an over-the-air inquiry. The Q4000 may also query the satellite or GSM network looking for incoming messages.

**Standby:** In this mode the Q4000 is in a constant receive mode. (Depending on the availability of the satellite, the unit will be receiving satellite downlink information or searching for a downlink.) The RF, digital signal processor, and control processor portion of the modem are active in this mode.

**Data Collection:** In this mode the control processor (CP) is active. The Q4000 may be sampling data inputs through the serial port or interacting with other Q4000 Subsystems. The CP is used to power on, control and collect data from the RF Subsystem. The CP is active during its interaction with these subsystems, but does not need to stay active while the other subsystems run their tasks

**Sleep:** In this mode the Q4000 is completely shutdown. The processors and memories are off. Only the real-time clock (RTC) is running, maintaining GPS time. The Q4000 can be configured to shutdown when DTR goes low, or it can be programmed to shutdown with software, as desired. A normal shutdown includes a data save to Flash consisting of unsent messages, and configuration parameters. A power cycle, external DTR pulse, or RTC alarm will wake-up the unit.

### 5.10 Physical Specifications

Size: 4.69"x 4.71"x 2.27" (119.1mm x 119.6mm x 57.6mm)  
Weight: 0.85 lbs (0.386Kg)

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## 6 QPRO Drawings

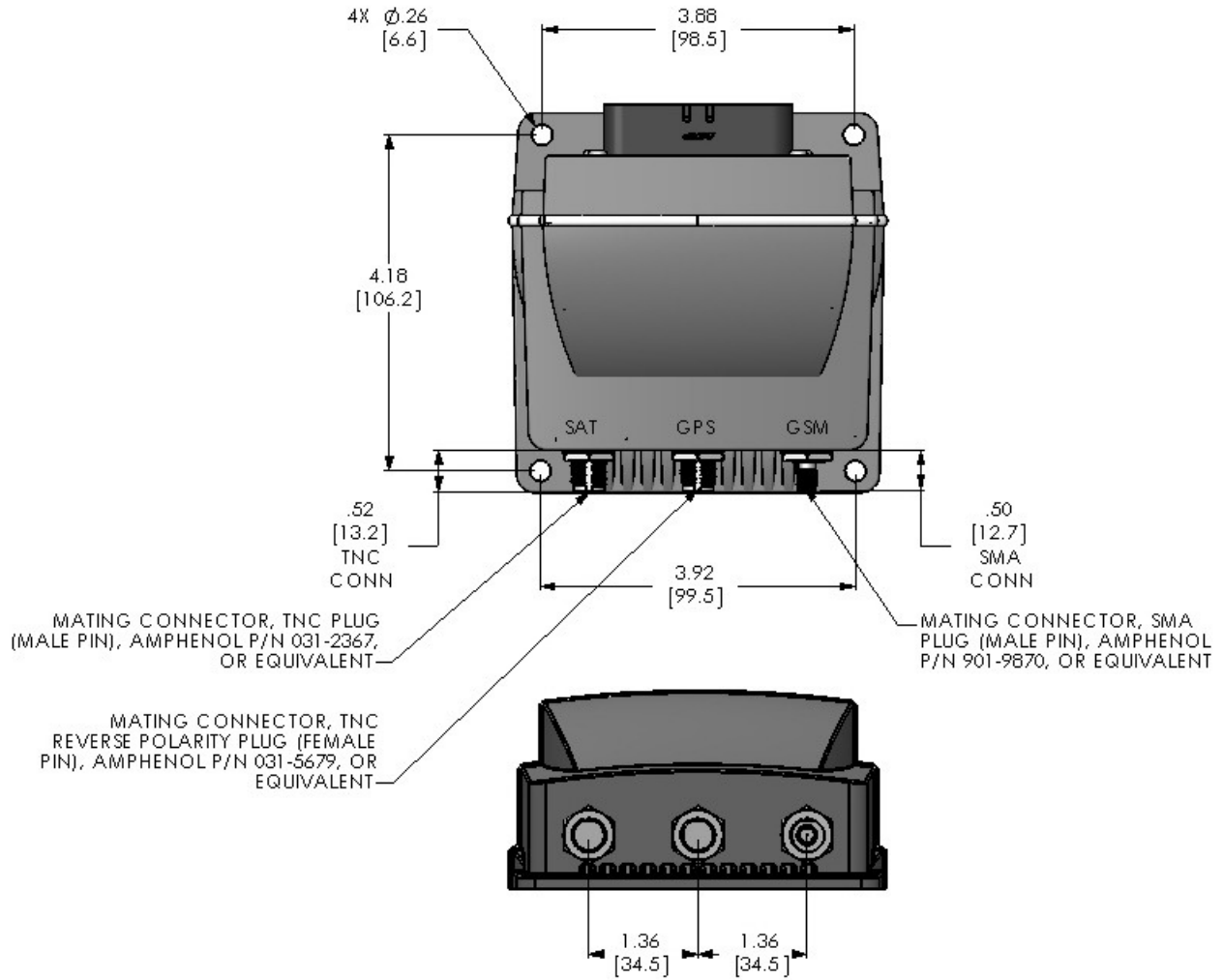


Figure 6-1, Dimensions for QPRO

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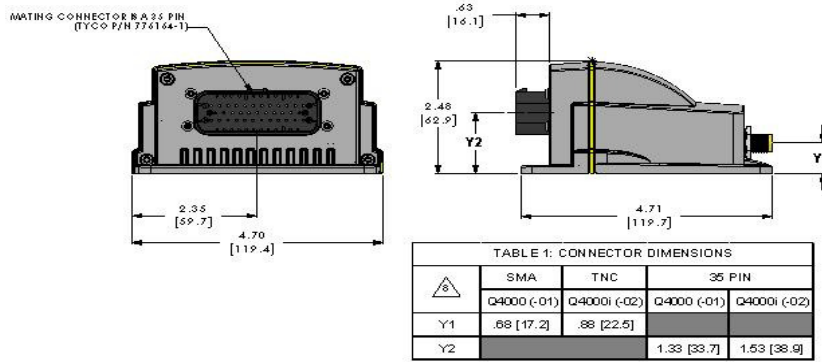


Figure 6-2, Interface Connector for QPRO

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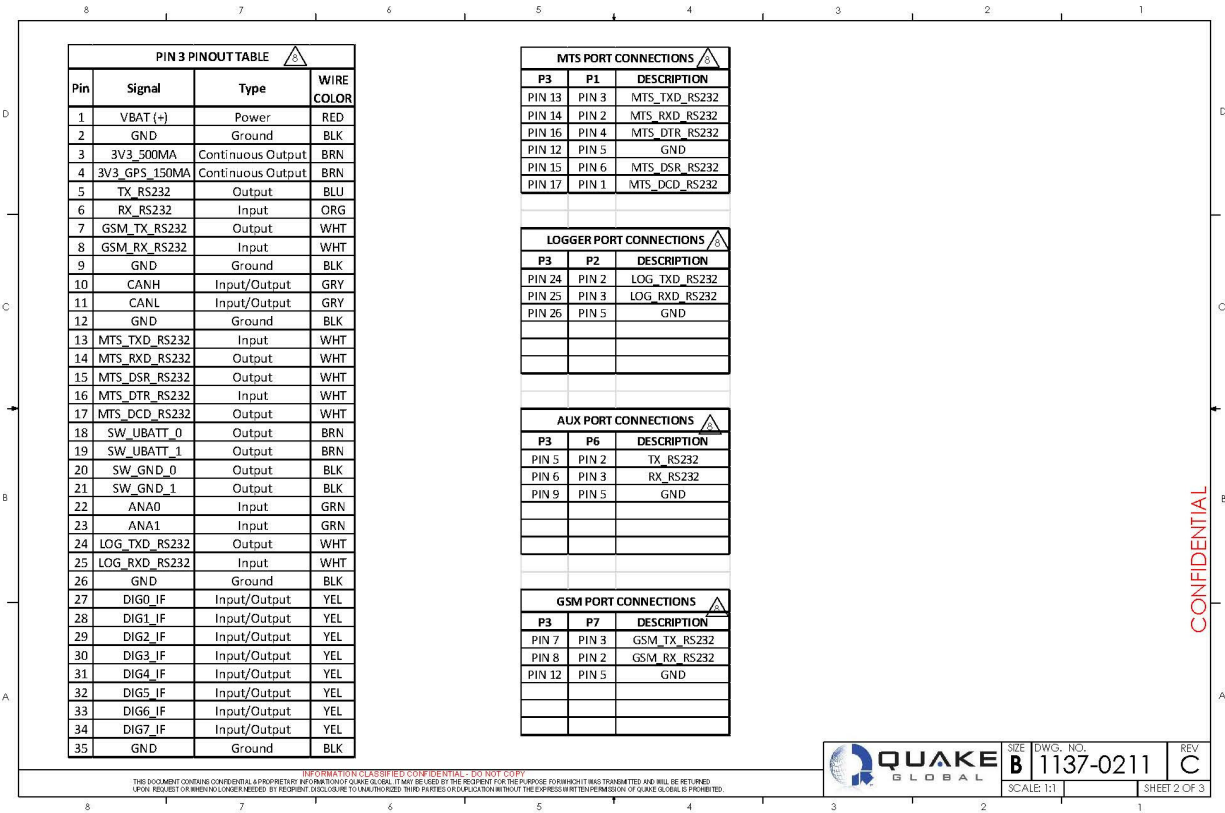


Figure 6-4, QPRO Port Pinouts

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## 7 QPRO Recommended Installation Guidelines

### 7.1 QPRO Mounting Recommendations

- Remember that it is best to connect the UBATT (-) to chassis ground rather than the (-) battery terminal.
- Remember that the input voltage range is 6-32 VDC.
- On the 40-pin connector positive power UBATT (+) is located on pins 1 and 2 and negative UBATT (-) is Pins 3 and 4.
- In order to protect wires installed within the engine compartment or along the undercarriage make sure all wires are wrapped with wire loom.

### 7.2 Antenna Recommendations

#### ORBCOMM

When selecting an ORBCOMM antenna, make sure it is a 50 ohm 137-150.05 MHz antenna. Due to the fairly wide frequency range used by ORBCOMM (137 - 150 MHz), and the variety of installation factors and tradeoffs between antenna size, cost, and performance, it is often not practical to achieve a VSWR of below 1.5:1 throughout the 137 - 150 MHz frequency range. See the User's Guide User's Guide to Q4000/QPRO, Document #1135-4713 for more details on antennas.

#### GSM/GPRS

- Gain must be less than 3dBi.
- Must be placed greater than 20cm from a person. If antenna is placed within 20cm of a person, the system integrator needs to assess the final product against SAR regulation.
- If the antenna is co-located and transmitting simultaneously with another antenna, additional FCC/IC testing may be required.
- Antenna cannot be placed within a metal shield and must be installed with care to avoid any interference with other electronic devices.

#### IRIDIUM

Iridium Antennas must be approved by Iridium before being used on the Iridium network. A list of approved antennas can be found on Iridium's home page at [www.iridium.com](http://www.iridium.com).

When selecting an Iridium antenna, make sure it is a 50 ohm, Gain 3dBi maximum, polarization Right Hand Circular Polarized (RHCP) and VSWR 1.5:1 or better (in both receive and transmit bands) for optimal messaging. Make sure that the Iridium antenna is located so it has an unobstructed view of the sky.

The antenna must be placed greater than 20cm from a person. If antenna is placed within 20cm of a person, the system integrator needs to assess the final product against SAR regulation.

## 8 Frequently Asked Questions

**Q: How do I contact service or a help desk?**

A: Email [customersupport@QUAKEglobal.com](mailto:customersupport@QUAKEglobal.com)

**Q: What type of PC do I need to program the QPRO?**

A: To configure the applications you can use any computer that runs a terminal emulation program such as HyperTerminal, and at least one available serial port. For users of QUAKE's API any Windows computer can be used to set up the API and Development Environment.

**Q: Can I use any ORBCOMM antenna with the QPRO?**

A: Yes. Any ORBCOMM antenna with 50-ohm impedance can be used with the QPRO. However, there are great differences in the performance of various antennas and testing should occur to ensure proper operation for your application needs.

**Q: Can I use any GPS antenna with the QPEO?**

A: QUAKE recommends that the antenna shipped with the Development Kit be used with the QPRO. This is a 3.3V active antenna with 26-dB gain. The QPRO can utilize a passive or active 3.3VDC GPS antenna (Active recommended). Active antenna with 20-50 dB gain @ 3.3 VDC. Max noise figure 1.5 dB. A 5V active antenna will not work with the QPRO.

**Q: Does QUAKE provide any other products?**

A: Yes. QUAKE offers a variety of products ranging from OEM modules to "Off the Shelf" and ready to go turn-key products.

**Q: How do I load firmware into the Q4000?**

A: Loading new code is extremely easy with the use of the PC based QUAKE Configuration Tool (QCT).

**Q: Can I connect the QPRO directly to a vehicle power supply?**



A: Yes. The QPRO is designed to work in most 12 and 24V based vehicles.

**Q: The sensors I want to attach to my modem send out data as an ASCII string over a serial line. Will the QPRO accept this?**

A: With the use of QUAKE's Application Programmer's Interface, the receiving serial data can be received and used as needed.

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Eurofins Product Service	
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<p>BNetzA-bS-02/51-53</p>	
Registration Number:	<b>U9M21005-3264-C</b>
Certificate Holder:	<b>Quake Global Inc. 9765 Clairemont Mesa Blvd. Suite A San Diego, CA 92124 USA</b>
Model Name(s):	<b>QPRO Family, Q4000 Family</b>
Brand Name:	<b>Quake Global Inc.</b>
Product Description:	<b>UHF satellite and Quad band Cellular/PCS</b>
Applied Standards:	<p>Radio: EN 301721 V1.2.1 (06/2001) EN 301511 V9.0.2 (GSM 13.11)</p> <p>EMC: EN 55022 :2006 EN 61000-3-2 :2006, EN 61000-3-3 :1995+A1 :2001+A2 :2005 EN 301489-1 V1.8.1 (04/2008), EN 301489-20 V1.2.1 (11/2002)</p> <p>Safety: EN 60950-1:2006</p>
<p>This certificate is issued in accordance with Annex IV of the R&amp;TTE Directive 1999/5/EC of 9<sup>th</sup> March, 1999 and is only valid in conjunction with the following annex: - 1 -</p>	
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<p>Reichenwalde, 10. June, 2010</p>	<p><i>Jörg Kusig</i></p>
<p>Ort, Ausstellungsdatum Place, Date of Issue</p>	<p>Unterschrift von/Signed by Jörg Kusig Benannte Stelle/ Notified Body</p>
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