C Spire Wireless

4G LTE Tablet PC, FT7

User Guide

Table of Contents

Safety Information

Please carefully read the terms below:

Use Safely

- Do not use the tablet in situations where it might cause danger.

Transportation Safety

- Please observe all transportation laws and regulations.

- Please drive with both hands on the wheel.

PLEASE DRIVE RESPONSIBLY - DO NOT TEXT AND DRIVE

Hospital Safety

- Please follow hospital rules and limitations.

- Please turn off your mobile tablet when near medical instruments.

Airport Safety

- Remember to follow all airport and flight safety regulations.

- Please do not use your tablet during flight.

Chemical Warning

- Do not use your mobile tablet around fuels or chemicals.

Temperature Warning

- Do not subject your tablet to extreme temperature conditions.

Water Hazard

- Your tablet is not waterproof. Keep your tablet away from water or liquid to avoid damage.

Emergency Calls

- Make sure your mobile tablet is switched on and in a service area. In home screen, tap the tablet key and dial the emergency number.

Accessories and Batteries

- Use only authorized batteries and accessories.

Information Backup

- Remember to keep a written record of all important information.

Battery Safety and Precautions

- For better performance and longer battery life, it is recommended that you charge the battery fully before using the mobile tablet for the first time.

- The optimum performance of a new battery is typically achieved after two or three complete charge cycles.

Note: Keep in mind that continuous overcharging will affect long term battery life.

- While charging, keep the mobile tablet out the reach of children.

- Store the device in a cool and dry place away from direct sunlight and water.

**Note:** Battery is embedded in the device.

- Do not expose device to extreme temperatures.

- Avoid using the charger near or around liquids. If the charger comes in contact with water or any liquids, immediately unplug it from the outlet to reduce the risk of overheating, charger malfunction, electric shock or fire.

Cleaning and Maintenance

- Avoid using the handset and accessories in excessively moist areas to avoid malfunction.

- Use a soft, dry cloth to clean the handset, battery and charger.

- Do not use alcohol, thinner, benzene or any other solvent to clean the handset.

Appearance and Key Function
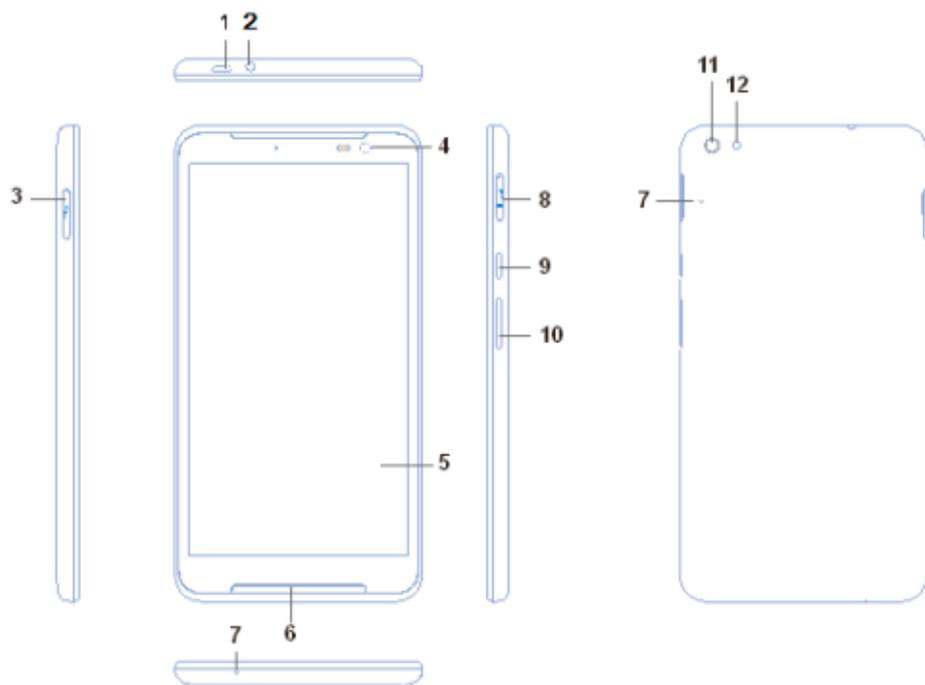
No.	Item	Description
1	Micro USB	Connects to a computer via a USB cable. Also serves as the charging port.
2	Audio jack	Connects to stereo headphone.
3	microSD card slot	Insert a microSD card into the slot.
4	Front camera	A 2-megapixel camera for video chats and self-portrait images.
5	Touchscreen	7" IPS capacitive touchscreen.
6	Speaker	Emits audio.
7	Microphone	Receives audio for video chats and Internet calls.
8	Micro SIM slot	Accepts a micro SIM card.
9	Power button	Long press to turn the tablet on, press briefly to turn the screen on/off or enter sleep mode; press and hold to turn the tablet off.
10	Volume button	Increases and decreases the tablet volume.
11	Rear camera	An 8-megapixel camera for taking high resolution images.
12	Flash LED	Provides additional lighting when taking pictures

Introduction

Installation of the SIM Card

Warning: Please keep the SIM card out of the reach of children. The SIM card and its contact are easily damaged due to scratching or bending. Please use caution when carrying, installing or taking out the SIM card. **Note:** Please contact your cellular tablet service provider directly to obtain your SIM card.

To insert SIM card:
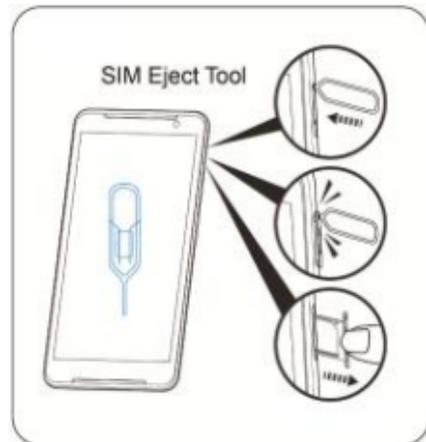
Power On and Off

On - Please ensure the SIM card has been properly inserted into the tablet. Long press the Power key to switch the tablet on.

Off - In standby mode, long press on Power key until an options menu appears. Select Power Off in the menu and confirm in the pop-up prompt to switch off the tablet.

Security

You may set a security lock feature as a security measure for the tablet. For further information regarding password locks, password revision and other functions please enter into the security option in system settings.

DISCLAIMER: Android, Google, Google Play and other marks are trademarks of Google Inc.

Navigation Buttons

At the bottom of screens, no matter what you're doing, you'll always find the navigation bar with three buttons. On device, it looks like this:

◁	**Back** Opens the previous screen you were working in, even if it was in a different app. Once you back up to the Home screen, you can't go back any further.
◯	**Home** Opens the central Home screen. To open Google Now™, swipe up.
▢	**Overview** Opens a list of thumbnail images of screens you've worked with recently. To open one, touch it. To remove a screen from the list, swipe it left or right or touch on the X.

Notifications Bar

The notification bar is located on the top of the screen which contains useful and important information regarding your tablet and the applications that are installed.

On the notification bar, several icons will appear such as signal bar, battery indicator, data indicator, Bluetooth and Wi-Fi. You may slide the notification bar down with your finger to display any pending notifications or actions.
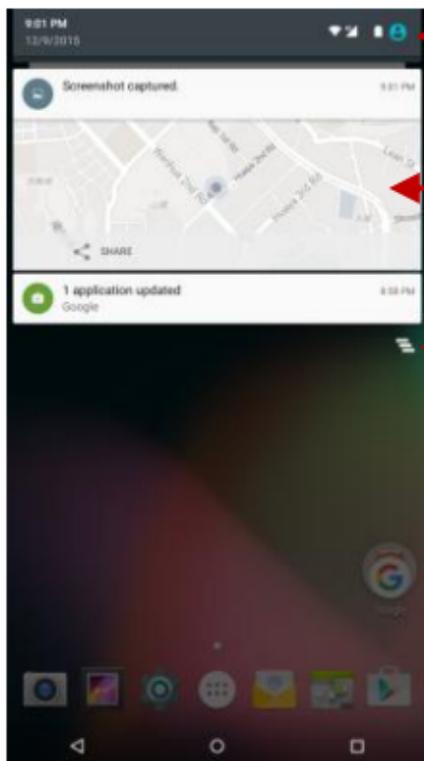
Quick Settings menu buttons

Pending Notifications and Applications

Clear Notification

Quick Notification Settings
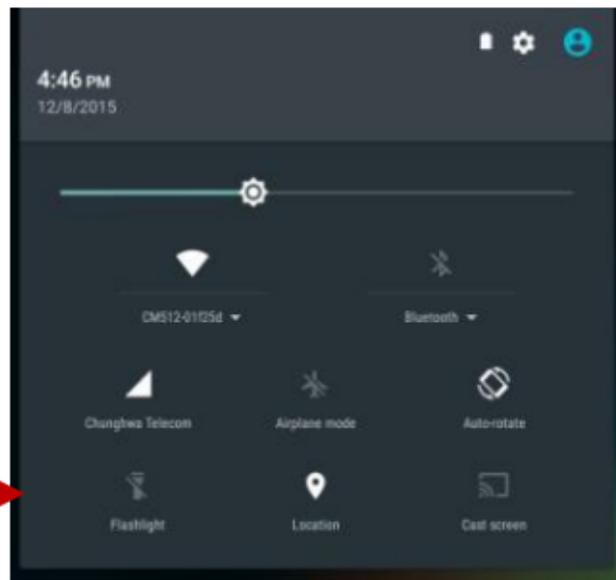
Notification Settings

The notification settings window provides shortcuts to different tablet settings for quick access. Tap on any of the

shortcut notification icons to turn on or off.

Note: To clear notifications, drag down the notification bar and tap the clear notification icon ≡ on the bottom right hand part of the screen (3 horizontal lines). The notification settings menu 🅔 is located by dragging down the notification bar.

Bluetooth & Wi-Fi

Bluetooth is a short-range wireless communications technology that devices can use to exchange information and connect to different types of devices which include headsets and other devices.

❋ ▼◢ ▮ 4:40 PM

Settings » Bluetooth and set it to On.

- The Bluetooth icon ❋ will appear in the notification bar. The Bluetooth will then start to scan for all devices within its range and will display all available devices in a list.

- In Bluetooth settings, all the devices found will displayed in a list. Once the device has been identified, tap on it to connect.

List of available
Bluetooth devices

Turning Wi-Fi on

Settings » Wi-Fi and set it to On.

- Tap on the desired Wi-Fi network to be connected.

Note: Unsecured networks can be connected to directly - secured networks require a password or credentials prior to connection.

To display advanced options, tap ⋮ on the available option tab.
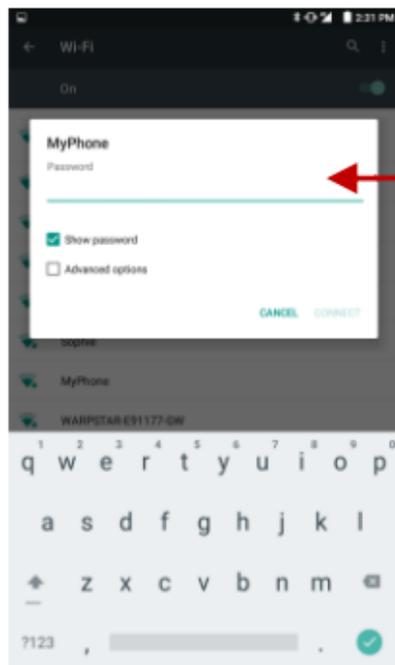
List of available networks and the network connection

Downloads

The download section of the tablet keeps files you download from Gmail™ or other sources (excluding Google Play™ books, videos, magazines, and other media.) The section can display the download by name, date modified or by size. To clear the file from the list, tap on the box to the left of the file and then select the delete icon .

Android-Lollipop-Quick-Start-Guide.pdf
3:03 PM   2.71MB   static.googleusercontent.com
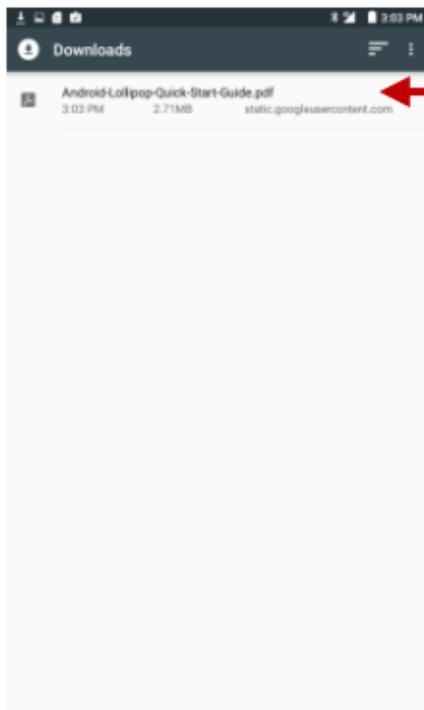
**Downloads may be
sorted by name, date,
and size**

Gmail

Gmail is Google[TM]'s free email service. To access the Gmail[TM] program, tap the applications menu and tap on the Gmail[TM] icon and either sign in with your existing account or follow the instructions to create a new account.

Note: In order to keep accounts streamlined with Google[TM] services, your Gmail account user name and password will be used for some Google[TM] programs which include: Google[TM] Play Store, Google Drive™, Google Photos™, Google+™, and Google Wallet™.
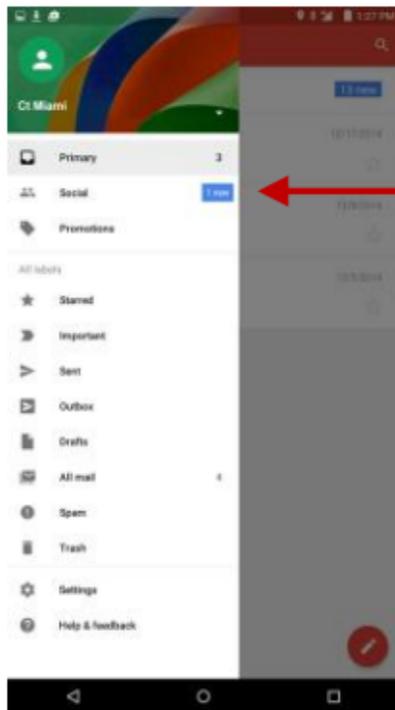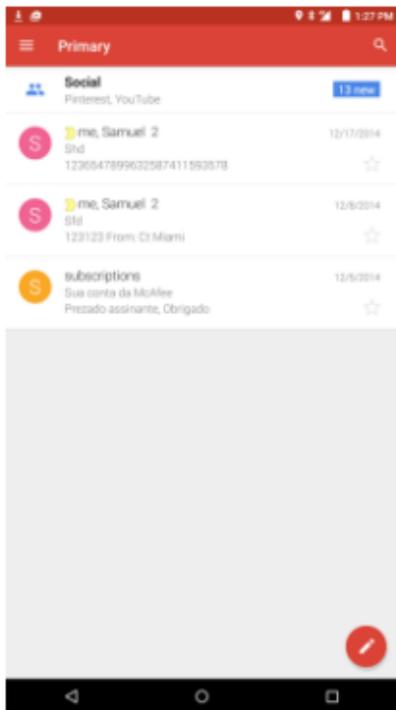
The Gmail inbox is separated by default in three different categories.

These categories include primary inbox, social inbox where all your Facebook, Twitter, and social media emails are separated to and your Promotions inbox where all your commercial emails are separated.

You may add or delete other categories in Gmail settings

Play Store

Google Play allows you to download music, movies, and games directly to your device. To access the Google Play Store, tap on the applications menu and then the Play Store icon.

Note: You need to log in to your Google account when configuring the tablet for the first time.
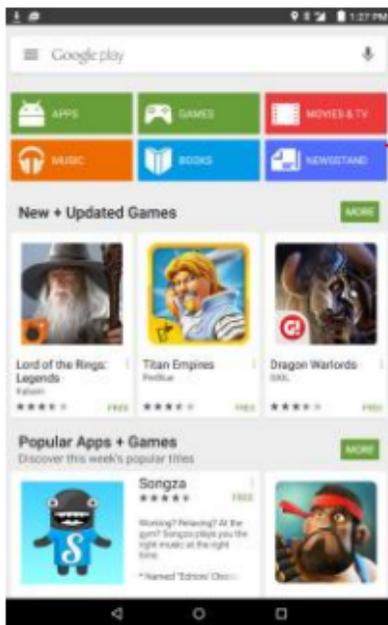
Search and select between different Play Store categories

Camera

Prior to use: Insert SD card before using the camera or video camera. All photos or videos taken by the tablet are typically stored in the memory card for large storage capacity of images and videos.

Open Camera

Tap the Applications Menu » Camera

→ Switch to video mode if you want to record videos.

Note: You may place a camera shortcut icon on any of the screens

Take Pictures

Aim the object that the picture will be taken.

- Press the Shutter button on the screen to capture image.
- After taking the picture, the file will be saved in the cameras gallery folder.
- You can view the photos by tap the preview box button.

You may adjust various settings for the camera by pressing Menu while in the camera interface. When in the standard camera mode, you can switch to video to record or tap the gallery preview box.

Select between
Camera & Video

More camera settings

Gallery

Open Images

Tap on the Applications Menu then tap on the Gallery icon.
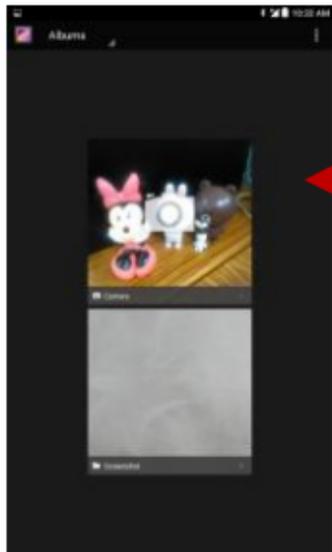
Pictures and videos are stored in separate albums

Share Pictures

You may share pictures by sending them through different types of installed applications. You may also send pictures through the MMS message function by attaching a picture and also via Bluetooth.

Adjust Image

Press Menu and select edit to adjust images. You may select from different effects that may include: Vintage, Black and White, Instant, Latte, Litho, X-Process, Crop, Rotate, Mirror, Straighten, Vignette, Contrast, Exposure, Auto color, Shadows, and Vibrancy.

Crop Pictures

Tap menu and crop to adjust the size of the picture. Once the picture appears, pinch your fingers in or out to adjust the size. To keep proportion, hold down any of the four corners of the image and adjust.

Calendar

The calendar helps keep track of your life's most important moments in one application.
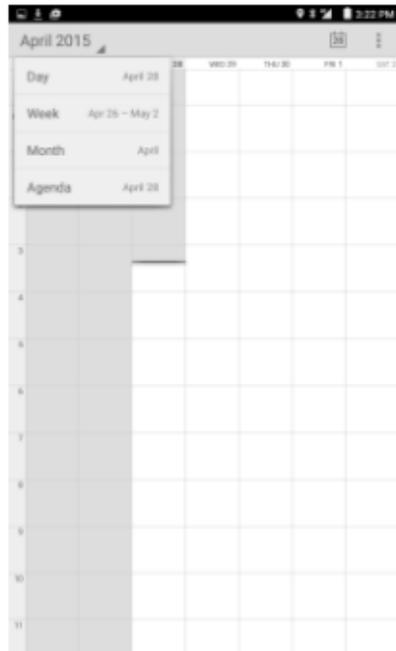
Long press the specific day or hour you wish to enter a new event to

Enter Calendar information that ranges from Name, Location, Date, and Time among other options
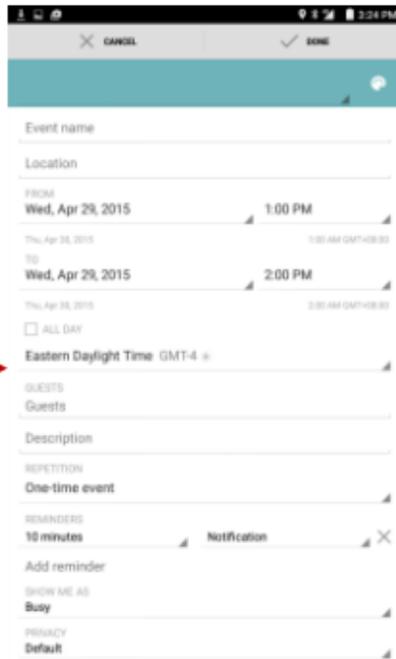
Clock

Tap on the Clock icon 🕐 then tap the alarm tab to enter the alarm clock interface.

This option allows you to add and edit alarms.
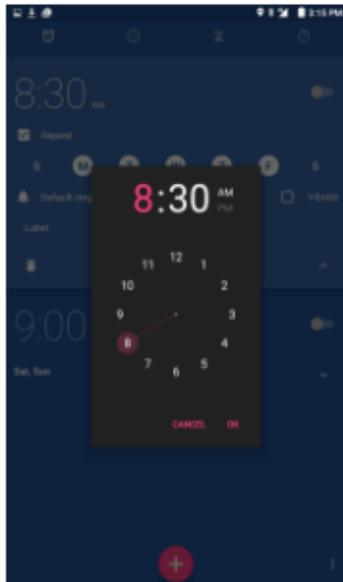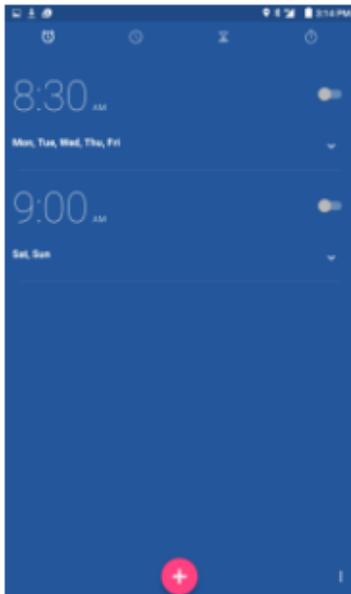
Tap to add, edit or delete alarms

Then tap on the specific hour and minute to set the alarm.

Settings ⚙️

Wi-Fi

- **Settings » Wi-Fi** to power on. When on, the Wi-Fi will automatically search for available networks. Any unsecured network can be used directly and any secured network requires a password or credentials prior to connection.

Bluetooth

- Power on Bluetooth. Once on, Bluetooth will automatically scan for any nearby open devices.
- Tap to connect device.

Data Usage

- Mobile and Wi-Fi Data Usage.

•••   More

- Airplane mode.
- Default SMS app
- Tethering & portable hotspot
- VPN
- Cellular networks
- Emergency broadcasts

Note: When in Airplane mode, all network connections will turn off automatically

Display

- Brightness, Adaptive brightness, Wallpaper, Sleep, Daydream, Ambient display, Font size, when device is rotated, Cast screen.

Sound & notification

This option sets the tablet ring tone settings for receiving calls and notifications. Some of the settings include:

- Vibrate volume, ring tones, ring tones notification, dial touchpad, and haptic feedback and tones.

Storage

- View the tablet memory usage.

Battery

- General power usage.

Apps

- Manage applications - Manage and delete installed applications.
- Running Applications- Press the 'Force Stop' button to stop any of the applications listed and removes from the running apps list

👤 **Users**

- Manage user profiles.

Personal

📍 **Location**

- High accuracy – Use GPS, Wi-Fi and Mobile Networks to determine location.
- Battery saving – Use Wi-Fi and Mobile Networks to determine location.
- Device only – Use GPS to determine location.
- Accelerated location – Use Qualcomm IZat hardware accelerated location.

🔒 **Security**

Set up basic screen locks: Use swipe, pattern, PIN or password to lock the screen.

- Pattern: The first time there will be simple unlock instructions and examples. Tap "next step" to continue the security pattern step.
- PIN: Enter PIN number to unlock the screen.
- Password: Use password to unlock the screen.

You may stop the security feature at any time.

Accounts

- Manage google account or add other accounts.

Language and input

- Language – Change the language of the tablet.
- Personal dictionary - Add or delete words to the custom dictionary.
- Keyboard & input methods – Current Keyboard, Google Keyboard, Google voice typing.
- Speech – Voice input, Text-to-speech output.
- Mouse/trackpad – Pointer speed.

Backup & reset

- Back up my data – Back up app data, Wi-Fi passwords, and other settings to Google servers.
- Backup account – Display your gmail account.
- Automatic restore – When reinstalling an app, restore backed up settings and data.
- Factory data reset – Erases all data on tablet

System

Date & time

- Date and Time adjustment.
- Select Date Format - There are 3 kinds of formats you can choose from: Month-Day-Year, Day-Month-Year and Year-Month-Day, and Year-Month-Day which is the default setting.

Accessibility

- Power button ends call and auto rotate screen.
- Speak Passwords and large text.

Printing

- Installed printing service on your device.

About device

- Tablet information status and firmware updates.

Storage

Connect the tablet with the USB cable provided. Once connected, a connection interface will appear. In the connection mode interface, select one of the available options to transfer files to your computer.
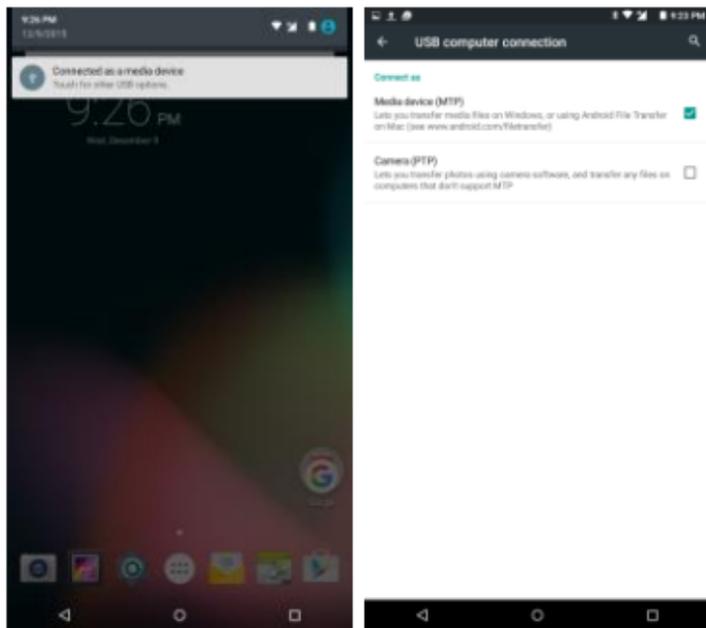
You may select to transfer files through MTP. For pictures or images, select PTP

Troubleshooting

Below is a list of common problems that may occur when using your mobile tablet. Try these easy troubleshooting steps to resolve any type of issues you may encounter.

The tablet does not power on

- Please long press the power button until the startup sequence appears on the display.
- Check the battery level and ensure there is sufficient charge.

The tablet does not respond after several minutes

- Please long press the power button until device power off and restart the device.

The tablet powers off by itself

- Check if the screen lock of the tablet is enabled.
- Check if the tablet needs to be charged.

The battery won't charge

- Check if the battery is already fully charged.
- Double check if the charger connector is properly connected to the tablet.

The standby time is too short

- Please keep in mind that standby time relates directly to tablet usage (Internet, Text, Voice Calls, Maps, etc.).
- Batteries typically have to be replaced after a year of use.

The tablet cannot connect to the network (Voice or Data)

- Verify if you have active service with your service provider.
- Contact your local network service provider and verify if you are within its network coverage area.

The tablet displays a SIM Error

- Make sure the SIM is properly inserted and in its intended slot.
- Make sure that the SIM card is not damaged or scratched.

The PIN code was entered incorrectly three times

- The SIM card will lock and you will need to enter the PUK code (PIN Unlock Code). Please contact your local service provider to obtain the PUK.

The tablet does not connect to the internet

- Ensure with your service provider that your account has the appropriate internet/data plan enabled.
- Ensure internet APN settings are configured (Carrier dependent).

The information provided in this user manual is subject to change without notice and C Spire Wireless reserves the right to modify the manual at any given time. C Spire Wireless has made every effort to ensure that this user manual is accurate and disclaims responsibility and liability for any inaccuracies or omissions. Some software, user interface, and elements may vary depending on final version.

Regulatory Information

Manufacture's Limited One-Year Warranty:

Quanta Computers (the company) warrants to the original retail purchaser of this device, that should product or any part thereof, during normal consumer usage conditions, be defective in material or workmanship that results in product failure within the first twelve (12) month period from the date of purchase, such defects will be repaired or replaced (with new or refurbished) product at the Company's discretion, without charge for parts and labor directly related to the defect(s). This warranty extends to consumers who purchase the product in the United States or Canada and it's not transferable or assignable. This warranty does not apply to:

(a) Product subject to abnormal use or conditions, accident, mishandling, neglect, unauthorized alteration, misuse, improper installation or repair or improper storage;

(b) Products whose mechanical serial number or electronic serial number has been removed, altered, or defaced;

(c) Damage from exposure to moisture, humidity, excessive temperature or extreme environment conditions;

(d) Damage resulting from connection to, or use of any accessory or other product not approved or authorized by the company;

(e) Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts;

(f) Product damaged from external causes such as fire, flooding, dirt, sand, weather conditions, battery leakage, blown fuse, theft or improper usage of any electrical source.

The Company disclaims liability for removal or reinstallation of the product, for geographic coverage, for inadequate signal reception by the antenna or for communications range or operation of the cellular system as a whole.

When sending your wireless device to Franklin Wireless' authorized distributions for repair or service, please note that any personal data or software stored on the device may be inadvertently erased or altered. Therefore, we strongly recommend you make a back-up copy of all data and software contained on your device before submitting it for repair or service. This includes all contact lists, downloads (i.e. third-party software applications, games and graphics) and any other data added to your device. Franklin Wireless is not responsible for and does not guarantee restoration of any third-party software, personal information or memory data contained in, stored on, or integrated with any wireless device, whether under warranty or not, returned to Franklin Wireless' authorized distributors for repair or service. To obtain repairs or replacement within the terms of this Warranty, the product should be delivered with proof of Warranty coverage (e.g. dated bill of sale), the consumer's return address, daytime phone number and/or fax number and complete description of the problem, transportation prepaid, to the Company at the address shown below or to the place of purchase for repair or replacement processing. In addition, for reference to an authorized Warranty station in your area, please call (858)623-0000 in the United States.

The extent of the company's liability under this warranty is limited to the repair or replacement provided above and, in no event, shall the company's liability exceed the purchase price paid by purchaser for the product.

Any implied warranties, including any implied warranty of merchant ability or fitness for a particular purpose, shall be limited to the duration of this written warranty. Any action for breach of any warranty must be brought within a period of 18 months from date of original purchase, but in no case shall the company be liable for a special consequential or incidental damages for breach of this or any other warranty, express or implied, whatsoever. The company shall not be liable for the delay in pending service under this warranty or loss of use during the time the produce is being repaired or replaced. No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product. Some states or provinces do not allow limitations on how long an implied warranty lasts on the exclusion or limitation of incidental or consequential damage so the above limitation or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Authorized Service Center Address:

6205 Lusk Blvd., San Diego, CA 92121, U.S.A.

THIS MODEL MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless tablet is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless mobile tablet employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.. Although the SAR is determined at the highest certified power level, the actual SAR level of the tablet while operating can be well below the maximum value. This is because the tablet is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a tablet model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model tablet when tested for use near the body, as described in this user guide, is 1.02 W/Kg. While there may be differences between the SAR levels of various tablets and at various positions, they all meet the government requirement for safe exposure. The FCC has granted an Equipment Authorization for this model tablet with all reported SAR levels evaluated as in compliance with the FCC RF exposure

guidelines. SAR information on this model tablet is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/fccid after searching on FCC ID: HFS-FT75. Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at http://www.wow-com.com. * In the United States and Canada, the SAR limit for mobile tablets used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

SAFETY INFORMATION FOR FIXED WIRELESS TERMINALS POTENTIALLY EXPLOSIVE ATMOSPHERES

Turn your tablet OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

INTERFERENCE TO MEDICAL DIVICES

Certain electronic equipment may be shielded against RF signal from your wireless tablet (pacemakers, Hearing Aids, and so on). Turn your tablet OFF in health care facilities when any regulations posted in these areas instruct you to do so. RF signals may affect improperly installed or inadequately shielded electronic system in motor vehicles.

EXPOSURE TO RF ENERGY

Do not touch the antenna unnecessarily when the tablet is in use. Do not move the antenna close to, or couching any exposed part of the body when making a call.

U.S. FEDERAL COMMUNICATIONS COMMISSION RADIO FREQUENCY INTERFERENCE STATEMENT INFORMATION TO THE USER

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful Interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if Not installed and used in accordance with the instructions, may cause harmful Interference to radio communications. However, there is no guarantee that interference will not occur in a particular Installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment into an outlet of a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for assistance.

Changes or modification not expressly approved by the party responsible for Compliance could void the user's authority to operate the equipment. Connecting of peripherals requires the use of grounded shielded signal cables.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC Compliance Information

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.