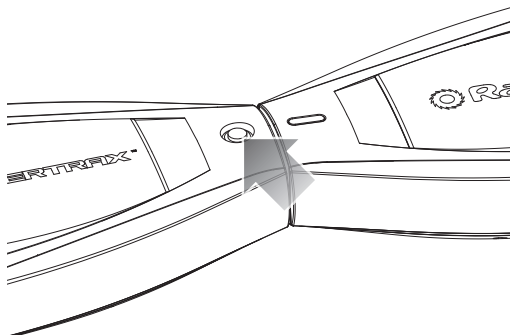
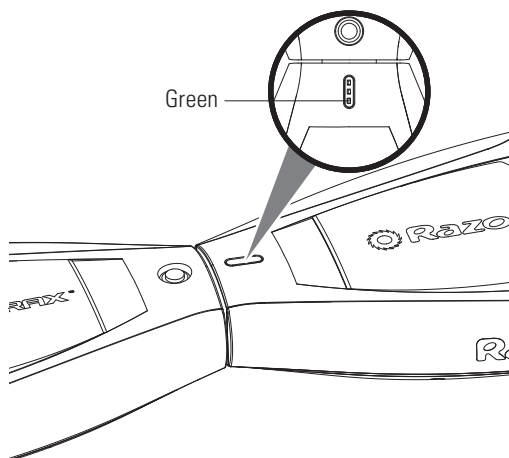


# HOW TO OPERATE

## HOW TO CHANGE MODES

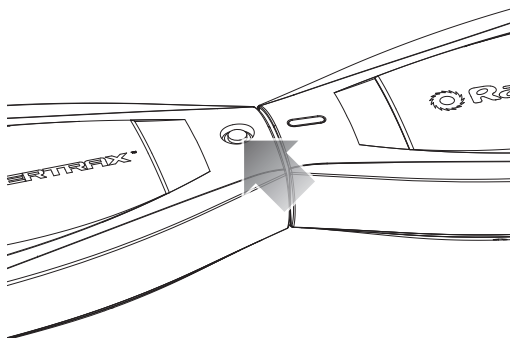


Turn power switch **"ON"**.

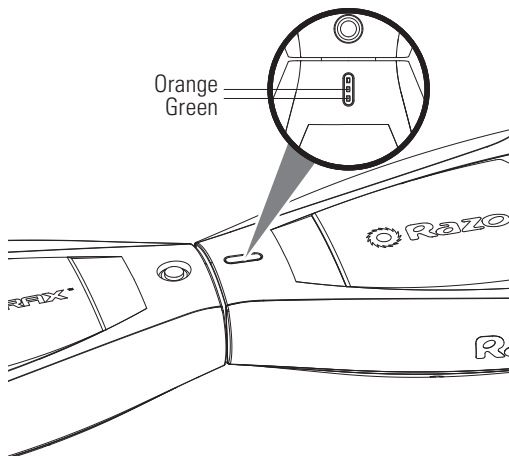


Training mode (Default mode from factory)

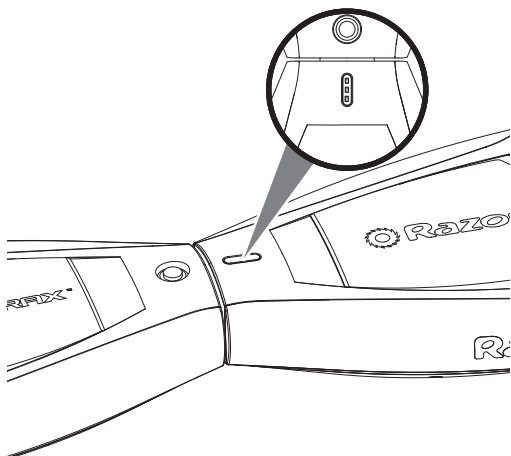
## TO CHANGE TO NORMAL MODE



Press power switch button **BEFORE** all indicator lights come on.



Normal mode



Sonic Glow Hovertrax is ready to ride.

**Note:** Whatever mode the Sonic Glow Hovertrax was left in when turned off, will be the mode it begins in when turned back on.

**Note:** To go back to training mode, turn power **OFF**, then press power switch button **ON**. Press power switch button twice **BEFORE** all indicator lights come on.

**Need Help?** Visit our website for replacement parts, product support, a list of authorized service centers in the US and customer service contact information at [www.razor.com](http://www.razor.com). Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed at the back of this manual.

# HOW TO OPERATE

## HOW TO GET ON

Once you have charged the battery (see page 6 for charging information):

1. **Power On:** Set the Sonic Glow Hovertrax on the ground and turn the power on. The battery/power mode indicator will show either one or two lights to indicate mode (see page 8 for instructions on switching modes). Do **NOT** proceed to step two (2) until all lights on the indicator light up.
2. **First Foot:** While standing behind the Sonic Glow Hovertrax, put one foot on a foot platform, closer to the wheel than to the center. Use that foot to activate the foot platform by bringing that foot platform to a balanced, level position.
3. **Confirm Activation:** Confirm the first foot platform is activated. Move your foot back and forth and feel the response from the product. Play with this single foot platform until you are comfortable keeping the foot platform motion minimal.
4. **Step Up:** With the first foot platform stable and still, step up on the second foot platform with your second foot. Do this away from furniture and other large objects. Don't use a fixed object to brace or lift yourself – Keep your weight evenly distributed between the two foot platforms. If you are uncomfortable; step back off and repeat from step 2. Try to stand on the Sonic Glow Hovertrax without moving.

## HOW TO RIDE:

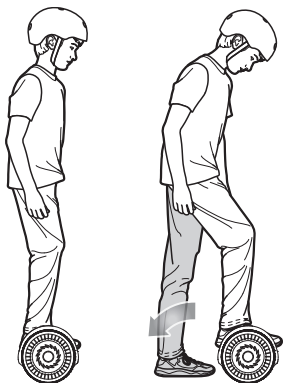
5. **Stand in Place:** Sonic Glow Hovertrax is unique among two-wheeled items in that the active stabilization it provides allows you to stand in place. A scooter or bicycle may balance more easily when it moves, but a Sonic Glow Hovertrax can balance even while stationary.
6. **Move Forward:** To move forward, press down gradually with your feet on the fronts of both foot platforms. Do not lunge forward or lean excessively, as you may lose your balance.
7. **Slow Down:** To slow down or stop, apply pressure to the rear edges of the foot platforms by pushing down with your heels. Leaning back somewhat may be useful but remember your feet are giving the instructions! If you continue pushing the rear edges with your heels, you will be able to travel backwards.
8. **Turn:** To turn left, slightly push your right foot down on the front of the right foot platform; to turn right, push down on the front of the left foot platform. This idea is to make one wheel turn a little bit faster than the other wheel.
9. **Rotate in Place:** To rotate in place, push down on the front of one foot platform while pushing down with equal force on the rear of the other foot platform.

## ⚠ SONIC GLOW HOVERTRAX SPEED CONTROL

10. **Not too fast:** The max speed of this product is 8 mph (12.8 km/h), however the recommended top operating speed is approximately 5 mph (8 km/h). Speed may be affected by rider weight, surface conditions, battery charge, etc. The Sonic Glow Hovertrax is capable of exceeding the normal operating speed for short periods, which is designed to permit the wheels to react and “re-balance” the product by helping level itself. Do not attempt to “force” the Sonic Glow Hovertrax into continuous operation at “re-balance” speeds, as control will be more difficult and falls more likely.

## HOW TO GET OFF:

11. **Slow down and stop**
12. **Step to the back**
13. **Power down**



**NOTE:** If Sonic Glow Hovertrax is left on for more than 5 minutes, it will automatically turn off and beep.

## PRODUCT WARNING SIGNALS

The Sonic Glow Hovertrax has several built in protection features, which include:

- **Self-leveling function:** If the product is not level when powered on it will slowly rotate until it is level. Always wait to mount until it has completely stopped self-leveling and all lights on the battery power mode indicator are lit.
- **Training Mode:** This product can be set to training mode to operate at a slower speed (see page 8 for instructions). Do not operate in normal mode until you are completely comfortable riding in training mode.
- **Low or charging battery:** The battery/power mode indicator light (orange) will indicate insufficient charge for operation by flashing and the product will beep.
- **Excessive angle shutoff:** At excessively steep foot platform angles, the product will stop powered operation.

**Riding Tip:** Before your very first ride, expect to spend up to ten minutes in this stage of learning how to stand comfortably on the Sonic Glow Hovertrax.

**Self-balancing Function:** If product is not level when powered on it will slowly rotate until it is level. Always wait to mount until it has completely stopped self-leveling and all lights on the battery/power mode indicator are lit.

**Riding Tip:** Your practice on Sonic Glow Hovertrax should be to keep the platform in place and get a feel for the motions that are generated from small changes in your fore/aft foot pressure.

**Riding Tip:** Sonic Glow Hovertrax is best ridden at speeds similar to a brisk walk, not faster.

**Note:** All lights flashing notes a leveling error. Do not ride until flashing stops.

# HOW TO OPERATE

## RIDING TIPS

- Learn to ride the Sonic Glow Hovertrax in a large, safe area free from all forms of interference.
- Keep your posture upright, but relaxed. Align your body over the Sonic Glow Hovertrax and use a wide stance with your feet close to the wheels.
- Be alert. Scan both far ahead and in front of you - your eyes are your best tool for safely avoiding obstacles and slippery surfaces.
- Hold your arms comfortably at your side.
- Start at a slow and comfortable pace. Never aggressively accelerate or lunge forward.
- Be careful and considerate of others.
- Always ride under control at a speed that is safe for you and those around you.
- Always be prepared to stop.
- Respect pedestrians by always yielding the right of way.
- Avoid startling pedestrians. When approaching from behind, announce yourself and slow down to walking speed when passing. Pass on the left whenever possible. When approaching a pedestrian from the front, stay to the right and slow down.

## SONIC GLOW HOVERTRAX TIPS

Once you have charged the battery, follow these six easy steps:

- Remember to check for the green battery indicator light before you get on. If it is not lit, the product is not on and you will fall.
- Do not stand on or near the center or rotating portion of the foot platform.
- Remember to keep your body relaxed through your back and legs. Stand naturally.
- Practice controlled stopping.
- If you stand with one foot on the foot platform with the product on, keep that foot level, or the Sonic Glow Hovertrax will move.
- Be aware of the width of the Sonic Glow Hovertrax and the path you are traveling. Make sure you will fit.

## TERRAIN AND AVOIDING HAZARDS, SLIPS AND TRIPS

The Sonic Glow Hovertrax is intended for indoors or use on smooth, flat surfaces. However, to prevent loss of traction, you must always be careful when riding and learn to identify and avoid slippery and wet surfaces, loose materials, slopes, potholes and other obstacles.

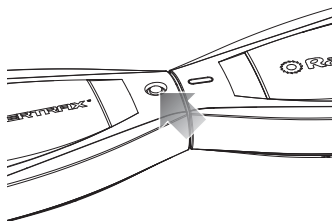
Stop and step off the Sonic Glow Hovertrax over unsafe surfaces or terrain.

The Sonic Glow Hovertrax wheels must be able to grip the ground for you to stay upright. Slips occur when the Sonic Glow Hovertrax loses traction, potentially causing loss of control and a fall. Abrupt maneuvers and riding over slippery surfaces, bumps, and loose objects and materials may cause the Sonic Glow Hovertrax to lose traction.

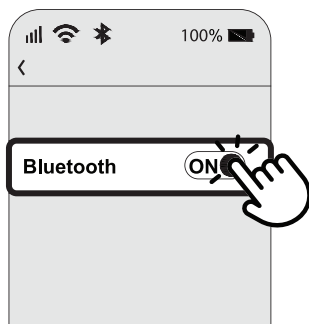
- Keep alert.
- Never jump on or off the Sonic Glow Hovertrax with both feet.
- Please don't ride transversely on a hillside or turn on a slope. This may cause Sonic Glow Hovertrax's balance sensors to be unable to orient themselves to "level" state, impairing rider control.
- Avoid riding over any surface where the undercarriage may strike an object.
- Use caution when riding over any change in terrain.

## HOW TO OPERATE

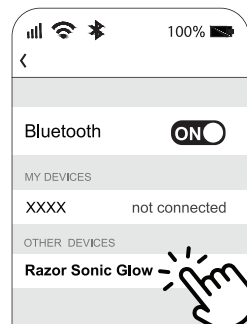
### ❑ To Connect to your Bluetooth® Speaker



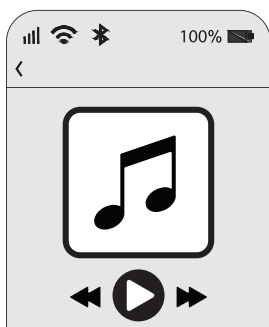
**1** Turn Sonic Glow Hovertrax power switch ON.



**2** Activate Bluetooth® in your handheld device's settings.



**3** Find Razor Sonic Glow Hovertrax in your handheld device's list and select.



**4** Play your music.

**⚠ WARNING:** Do not talk or text on your mobile device while riding. Only change your device's music settings when stationary.

**Need Help?** Visit our website for replacement parts, product support, a list of authorized service centers in the US and customer service contact information at [www.razor.com](http://www.razor.com). Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed at the back of this manual.

## REPAIR AND MAINTENANCE

**⚠ WARNING:** Risk of fire—no user serviceable parts.

### ☐ **Battery Care and Disposal**

Do not store in freezing or below freezing temperatures. To properly maintain your battery and ensure maximum battery life, carefully read the “Charging the Battery” section on page 6 of this owner’s manual.



CONTAINS LITHIUM-ION BATTERY PACK. BATTERIES MUST BE RECYCLED. UL 2271 COMPLIANT.

**Disposal:** Your Razor Sonic Glow Hovertrax uses a lithium-ion battery pack which must be recycled or disposed of in an environmentally safe manner. Do not dispose of a battery pack in a fire. The battery pack may explode. Do not dispose of a battery pack in your regular household trash. The incineration, land filling or mixing of batteries with household trash is prohibited by law in most areas. Return exhausted batteries to a federal or state approved lithium-ion battery recycler.

### ☐ **Charger**

The charger supplied with the electric scooter should be regularly examined for damage to the cord, plug, enclosure and other parts. In the event of such damage, the product must not be charged until it has been repaired or replaced.

To reduce the risk of injury, use **ONLY** with the charger supplied with this product or a replacement specified by Razor.

### ☐ **Wheels**

Wheels and drive system are subject to normal wear and tear. It is the responsibility of the user to periodically inspect wheels for excess wear.

### ☐ **Repair Centers**

For a list of authorized Razor repair centers:

- Check online at [www.razor.com](http://www.razor.com).
- Call 866-467-2967 for the center nearest you.

### **Recycling Lithium-ion**

**Batteries:** Lithium-ion batteries are recyclable. You can help preserve our environment by returning your used rechargeable batteries to the collection and recycling location nearest you.



### **In the US and Canada only:**

For more information regarding recycling of rechargeable batteries, call toll free 1-800-822-8837, or visit <http://www.call2recycle.org>

**Caution:** Do not handle damaged lithium-ion batteries.

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## TROUBLESHOOTING GUIDE

\*Product(s) should be stationary and fully charged prior to doing any Troubleshooting. Do not troubleshoot while riding.

| Problem                                                       | Solution                                                                                                                                                                                                     |
|---------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| I don't see Razor Sonic Glow in my Bluetooth® device settings | Try restarting Razor Sonic Glow Hovertrax, by turning it OFF and ON.<br><br>Try refreshing your handheld Bluetooth® device's settings.<br><br>Make sure your Bluetooth® is active or select pair new device. |
| I don't hear my music                                         | Make sure Razor Sonic Glow Hovertrax power switch is ON.<br><br>Make sure the volume is up.                                                                                                                  |
| I've lost my connection to Razor Sonic Glow Hovertrax         | Move your handheld device closer to the scooter.<br><br>Charge your Razor Sonic Glow Hovertrax.                                                                                                              |

For more troubleshooting tips or to locate an authorized Service Center in your area, visit our website at [www.razor.com](http://www.razor.com) or call toll free +1 866-467-2967 to speak to a live Customer Service Representative.

**Need Help?** Visit our website for replacement parts, product support, a list of authorized service centers in the US and customer service contact information at [www.razor.com](http://www.razor.com). Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed at the back of this manual.

## FCC COMPLIANCE

FCCID: 2AGU6007 IC: 21056-007

This device complies with Part 15 of the FCC Rules / Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**⚠ WARNING:** Changes or modifications to this unit not expressly approved by Razor USA LLC, could void the user's authority to operate the equipment.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment must be installed and operated in accordance with provided instructions and must not be co-located or operating in conjunction with any other antenna or transmitter.

## Razor Limited Warranty

The manufacturer warrants this product to be free of manufacturing defects for a period of 90 days from date of purchase. This Limited Warranty does not cover normal wear and tear, tires, tubes or cables, or any damage, failure or loss caused by improper assembly, maintenance, storage or use of the Razor Sonic Glow Hovertrax.

This Limited Warranty will be void if the product is ever:

- used in a manner other than for recreation or transportation;
- modified in any way;
- rented.

The manufacturer is not liable for incidental or consequential loss or damage due directly or indirectly to the use of this product.

Razor does not offer an extended warranty. If you have purchased an extended warranty, it must be honored by the store at which it was purchased.

For your records, save your original sales receipt with this manual and write the serial number below.

## CUSTOMER SERVICE CONTACT INFORMATION

**Need Help?** Visit our website for product support, a list of authorized service centers in the US and customer service contact information at [www.razor.com](http://www.razor.com). Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed below:

### AMERICAS

Razor USA LLC  
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Cerritos, CA 90703  
USA  
  
+1 866 467 2967  
Monday - Friday  
8:00 AM - 5:00 PM Pacific Time  
[customersupport@razorusa.com](mailto:customersupport@razorusa.com)

### EUROPE, MIDDLE EAST, AFRICA

Razor USA LLC (Europe)  
Handelsweg 2  
2742 RD Waddinxveen  
Netherlands  
  
+44 (0) 120 267 2702  
[info@razoreu.com](mailto:info@razoreu.com)

### ASIA

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U.S. Patent No. 8,738,278 & RE46964. Additional US and International Patents Pending.

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