



## A11 User Manual

True Wireless Earbuds

### Customer Service

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WhatsApp: (+86) 1392 3490 475  
Web: www.foycoy.net

### Packing List

Wireless Earbud \*1 Pair  
Ear Tips \*3 Pairs(S M L)  
USB-C Cable \*1

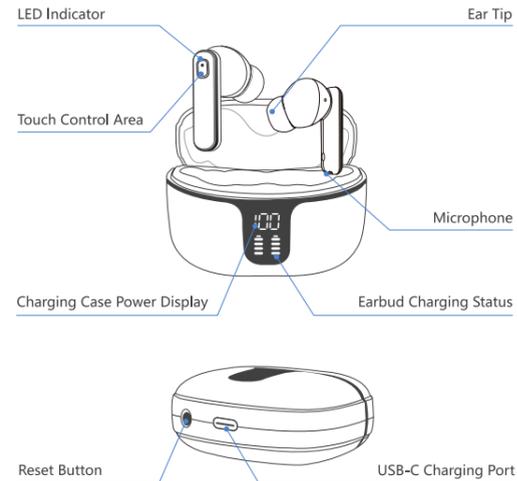
Charging Case \*1  
User Manual \*1

### Product Specification

Model Name: A11  
FCC ID: 2AXI9A11  
Transmission Range: 33 feet (without obstacle)  
Headphones Battery Capacity: 35mAh  
Charging Case Battery Capacity: 3.7V 400mAh, 1.48Wh  
Input: 5V 0.5A  
Charging Time: about 2H  
Charging Port: USB-C

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### Product Overview



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### Caution

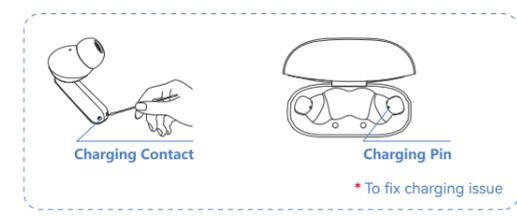
1. Please remove the protective film before use; otherwise, the headphones will not be able to charge.



2. If the sound becomes slow, please clean the protective grilles of both earbuds.

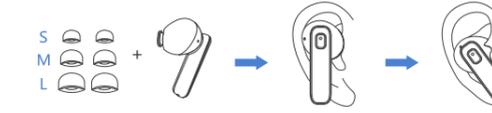


3. If the headphones cannot be charged, please clean the magnet charging contact on the earbud and the charging pin on the charging case with alcohol wipes.



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4. Choose suitable ear tips & Wear correctly to enhance sound quality.



### Multi-function Operation



### Voice Assistant

Activate Siri ..... Tap L or R earbud thrice or other voice assistance

(\* Must in non-music mode or standby mode)

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### Incoming Call

Answer Call ..... Tap L or R earbud twice  
End Call ..... Tap L or R earbud twice  
Reject Call ..... Long press L or R earbud 2s

### Music Mode

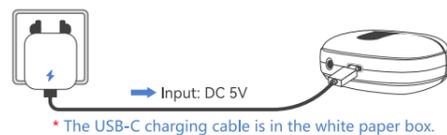
Play or Pause ..... Tap L or R earbud twice  
Next Track ..... Tap R earbud thrice  
Previous Track ..... Tap L earbud thrice  
Volume + ..... Long press R earbud  
Volume - ..... Long press L earbud

(\* In single mode, R earbud only support next song, and L earbud only support previous song)

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### How to Charge?

Place the earbuds properly into the charging case, then use the included USB-C charging cable to connect the charging case. Plug the other end of the cable into a power supply using a 5V/1A adapter (not included), and the earbuds will start charging.



\* The USB-C charging cable is in the white paper box.

### LED Power Display

Show the remaining battery percentage of the charging case from 0 to 100. '0' indicates that the charging case needs charging, while '100' means that the charging case is fully charged.

Flash down and up when the earbud is charging; Stop flashing when the earbud is fully charged.

**Earbud's LED light:** When the red light is on, the earbud is being charged. They go off when the earbud is fully charged.

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### Power On/Off & Pairing

#### Automatically Power On/Off & Pairing

Prior to first use (or not in use for long time), please charge both earbuds and charging case fully.

1. Take out the earbuds from the charging case, they will automatically power on and enter pairing mode.
2. For first-time pairing: Activate Bluetooth setting on your phone, search and connect "A11".



#### Note:

1. If the earbuds are not connected to your device over 5 minutes, they will power off automatically.
2. Put the earbuds back into the charging case, they will disconnect and power off automatically.

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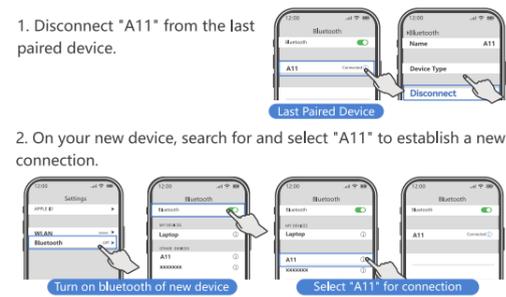
### For Second Time Use

If the headphones have already connected with your device, and the Bluetooth setting of this device is on, in the second time using, when you take out them from the charging case, they will automatically connect with your device.

### Pair With Other Devices

A11 Headphones feature a memory connect function that allows them to automatically connect with the last paired device. If you wish to pair them with a different device, please follow these steps:

1. Disconnect "A11" from the last paired device.
2. On your new device, search for and select "A11" to establish a new connection.



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### Mono Mode (Only Left/Right Earbud is being Used)

You can use one earbud alone, and leave another one in the charging case.

- \* When in Dual mode, put one earbud into the charging case.
- \* Or only take one earbud out of the charging case, then search & connect "A11" on your device.

### Manually Power On/Off

If the earbud is powered off while outside of the charging case, simply press and hold it for 2s to power it on.

Disconnect the Bluetooth with your device, press and hold either earbud for 5s, both earbuds will power off simultaneously.

### Factory Restore Setting

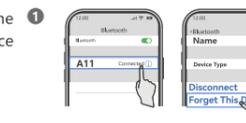
#### When should I reset?

- \* When only one side plays music;
- \* When you can't find "A11" on your device;
- \* When both earbuds fail to pair with each other or occur connection related issues.

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### How to reset?

1. Delete "A11" record from the Bluetooth menu on your device and deactivate the Bluetooth setting.



2. Insert both earbuds into the charging case and close the lid.



3. Press & hold the Reset button 5s simultaneously to clean the pairing record with the last paired device.



(\* During this period, the LED Power Display will flash 3 times, then get charge again.)

Now, take A11 earbuds out of the charging case, activate the Bluetooth setting on your device and select "A11" to connect, it should work properly.

**Note:** If it still doesn't work, please repeat the steps to try again.

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### How to sync volume on Android?

To protect users from potential hearing damage, Android's limitation max volume is quite low for Bluetooth audio devices. If you feel the volume is too low, please access developer options and enable absolute volume so you'll be able to max the volume at your own volition and to the full capabilities of your Bluetooth earphones. (Scan this QR code to watch a video to learn more details.)



### FCC Caution

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions.

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference

that may cause undesired operation.

Thank you for purchasing the authentic product. For more latest products, parts and accessories, please visit: [www.foycoy.net](http://www.foycoy.net)  
For any assistance, please contact Email: [aftersale@foycoy.net](mailto:aftersale@foycoy.net)

\* RF warning for Portable device:  
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

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## A11说明书

尺寸: 82x94mm

材质: 128g铜版纸, 覆哑膜

工艺: 四色印刷, 风琴折