

# Customer Support

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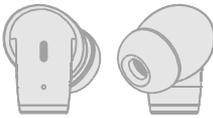
support@enacfireglobal.com (US/CA)

moongu@enacfireglobal.com (UK)

We will reply to you within 24 hours and 100% solve your issues

# Packaging List

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Earphones x1



Charging Case x1



Eartips x3



USB Type-C  
Charging Cable x1



Manual x1

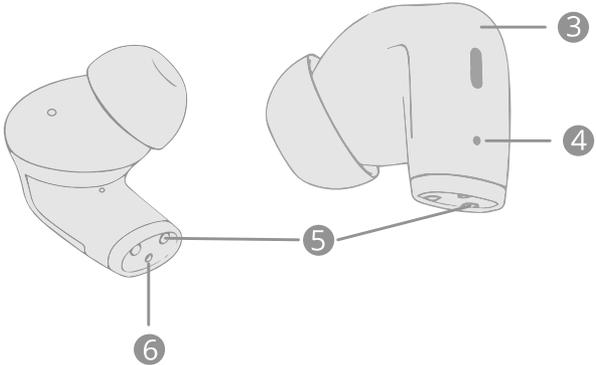


Warranty Card x1

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# Product Overview

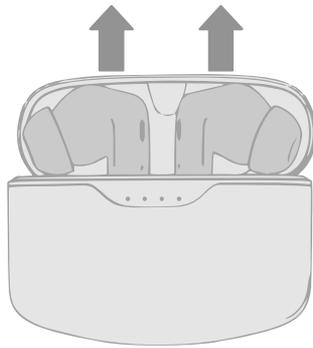
- 1. Charging Case LED Light
- 2. Charging Port
- 3. Multifunctional Button
- 4. Earphone LED
- 5. Magnetic Charging Pin
- 6. Earphone Mic



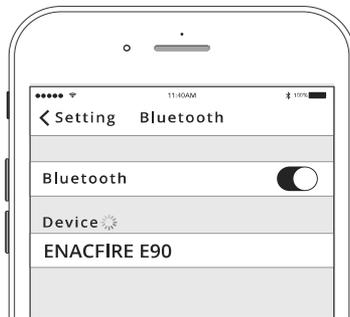
# Power On & Pairing

## Approach 1 - With Charging Case

1. Take out earphones from the charging case

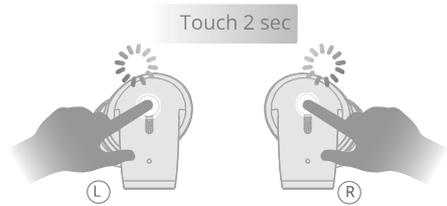


2. Select 'ENACFIRE E90' from Bluetooth list



## Approach 2 - Without Charging Case

1. Power On: Touch the earphones for 2 seconds. Release when you hear the prompt sound 'Power on' with Blue light on.



2. Pairing: Earphones will pair automatically with Right earphone Blue and White light flash alternately

3. Select 'ENACFIRE E90' from the device's Bluetooth list



**Note:**  
Right earphone is the master earphone

# Incoming call

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## Answer call/End call

Tap the Left / Right earphone once



## Reject call

Touch the Left / Right earphone for 2 seconds



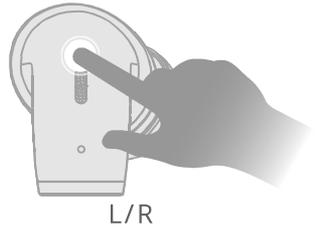
# Music

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## Pause / Play

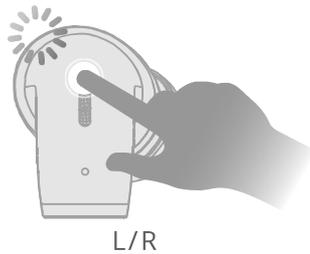
Tap the Left / Right earphone once to pause / play music in the music mode

(Some phones may require to start a media player first)



## Voice Assistant

Tap the Left / Right earphone 3 times, your device's Voice Assistant will be activated with the 'Beep' prompt sound



## Next Song

Double-tap the Right earphone



## Previous Song

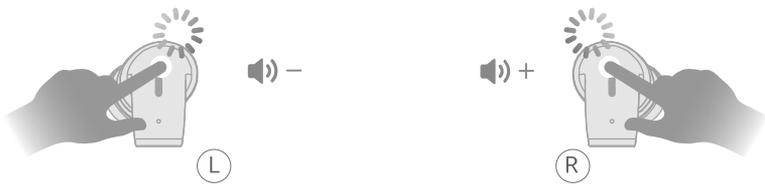
Double-tap the Left earphone



## Adjust Volume

Touch and hold the Left earphone to decrease volume

Touch and hold the Right earphone to increase volume



Note:

Above functions are not supported when the earphone is used in single. Prompt sound 'Beep' will be produced when the volume reach minimum or maximum level.

# Power Off

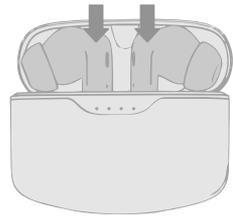
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## Mode 1 With Charging Case

Put the earphones back to the charging case, they will power off automatically.

Note: Only put the Left earphone into the charging case, the Right earphone will stay connected.

Only put the Right earphone into the charging case, the Left earphone will be disconnected and start pairing.

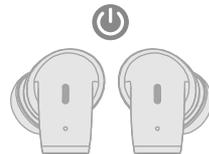


## Mode 2 Without Charging Case

1. Turn off Bluetooth to disconnect the earphones
2. Touch either one earphone for 8 seconds to power off both earphones



Touch 8 sec →



# Single Mode

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<b>Single Mode</b>	Earphone
<b>With Charging Case</b>	<ol style="list-style-type: none"><li>1. Take out Left / Right earphone from the charging case</li><li>2. Select 'ENACFIRE E90' from Bluetooth list</li></ol>
<b>Without Charging Case</b>	<ol style="list-style-type: none"><li>1. Make sure both earphones are turn off</li><li>2. Touch the Left / Right earphone for 4 seconds. Release when you hear prompt sound 'Pairing' with Blue and White light flash alternately.</li><li>3. Select 'ENACFIRE E90' from Bluetooth list</li></ol>

## Note:

There will be 2 'ENACFIRE E90' Bluetooth names show on your Bluetooth list if you have connected the Left and Right earphone singly before.

Please try to select the another 'ENACFIRE E90' if you are unable to connect the earphone singly.

(You can edit the device's name in Bluetooth list under Android system)

# Charging

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## Earphones Charging Status

Open and close the charging case cap, wait for 3 seconds

The leftmost LED light on: Left earphone is charging

The rightmost LED light on: Right earphone is charging

When the earphone is fully charged, LED light will turn off

**Note:** It takes about 1.5 hours to fully charge the earphones

## Charging Case Charging Status

Open and close the charging case cap

Lights on charging case stand for the remaining battery capacity

**Note:** It takes about 1.5-2 hours to fully charge the charging case



- ○ ○ ○ 1/4 Battery Left
- ● ○ ○ 2/4 Battery Left
- ● ● ○ 3/4 Battery Left
- ● ● ● Fully charged

# Note

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Please follow below steps when both earphones fail to pair with each other or occur connection related issues

1. Turn off Bluetooth to disconnect the earphones
2. Touch either one earphone for 8 seconds to power off both earphones
3. Touch and hold the power button of Left earphone for 8 seconds with White lights flash 3 times
4. Touch and hold the power button of Right earphone for 8 seconds with White lights flash 3 times
5. Put the earphones back to the charging case
6. Delete all 'ENACFIRE E90' related Bluetooth names from your phone
7. Turn on Bluetooth and reconnect the earphones

**Note: Do not touch and hold the power button of both earphones at the same time, please do it on sequential order**



# Safety Instruction

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Using earphones at high to moderate volumes for extended periods of time will result in permanent hearing damage. It is advised that you keep volume levels moderate to low at all times for your safety.

Do not use while driving, cycling, operating machinery or performing other activities that require hearing surrounding sounds.

Do not use earphones in thunderstorm weather, the earphones may not work properly in the bad weather condition, and may increase the risk of being hit by lightning.

Earphones may not work properly under high temperature or high humidity conditions.

Do not use any corrosive cleaner/oil to clean the earphones. If the earphones come in contact with liquids, quickly wipe away. If submerged in the water, do not turn the earphones on until it is completely dried.

**Tips: Man-made damage and lost are not covered under warranty. Keep the earphones and the packaging out of reach of children.**

## Q&A

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### **Q: Why the music cuts in and out sometimes?**

A: Please make sure there is no obstacle between the earphones and your device. Please make sure there is no Microwave oven / Wifi transmitter around you, which are more likely to produce electromagnetic interference and result in signal interruption.

Note: Please keep your phone and the master earphone (R) as close as possible to ensure a more stable Bluetooth connection.

### **Q: What should I do if the earphones stop charging?**

A: We recommend you to charge the earphones by using our cable. If our cable do not work, please try to use another charging cable or power source to charge the earphones.

### **Q: How to contact ENACFIRE Customer Service Team?**

A: If you have any issue with the product, please contact us via [support@enacfireglobal.com](mailto:support@enacfireglobal.com) (US / CA)

[moongu@enacfireglobal.com](mailto:moongu@enacfireglobal.com) (UK)

We will reply to you within 24 hours and 100% solve your issue.

# FCC Statement

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This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- {1) This device may not cause harmful interference
- {2) this device must accept any interference received, including interference that may cause undesired operation

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC ID: 2AXI9IT100