

Garrison Rugged 2.4GHz RFID Active Tag (Model: HKRAT-RT02)

User Manual

Update





By Hong Kong RFID Ltd.

New Product Development Team Tel: 3426 2135

© 2006 Hong Kong RFID Ltd. All rights reserve

Hong Kong RFID Limited

Disclaimer

The information and know-how included in this document are the exclusive property of Hong Kong RFID Limited and are intended for the use of the addressee or the user alone. The addressees shall not forward to another their right of using the information, know-how or document forwarded herewith, in whole or in part in all matters relating or stemming from or involved therein, where for consideration or with consideration, and shall not permit any third party to utilize the information, know-how or the documents forwarded herewith or copies or duplicated thereof, unless at the company's consent in advance and in writing.

Enterprise License

No part of this document may be reproduced, distributed, publicized or made publicly available in part or in total without prior written consent of Hong Kong RFID Ltd. All content herein is solely owned by Hong Kong RFID Ltd. All inquiries should be directed to info@hk-rfid.com.

Important Notice

All statements, technical information, and recommendations related to Hong Kong RFID's products are based on information believed to be reliable, but the accuracy or completeness is not guaranteed. Before using this product, you must evaluate it and determine if it is suitable for your intended application. You assume all risks and liability associated with such use. Any statements related to products which are not contained in HK-RFID's current publications, or any contrary statements contained on your purchase order shall have no force or effect unless expressly agreed upon, in writing, by an authorized officer of Hong Kong RFID.

FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CE Compliance

CAUTION:

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

Disposal:

All electrical and electronic products including batteries should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.





Contents

Disclaimer	2
Enterprise License	2
Important Notice	2
FCC Compliance	3
CE Compliance	4
Introduction	7
Feature	7
Applications	8
Vehicle management	8
Warehouse management	8
Heavy dusty, harsh environment applications	8
Battery Installation and Power On	9
Method to Read Tag ID	12
EmpressTM EM02 Handheld	13
PC with Empress [™] EM02 Reader	14
Problem Shooting	15
Signal Unstable	15
No signals after battery installation or replacement	15
Case Damaged	15
Contact plate of the battery rusted	16
Part or the whole of the case body turns yellow	17
Can't purchase the proper battery	17
Contact plate of the battery is deformed or floated up	17
Sticker fall off	17



Problems about reading range	17
Specification	18
Technological Specification	18
Power Supply Specification	18
Environmental & Hardware Specification	18
Product Dimension	19
Maintenance	20
Contact Information	21
DISCLAIMER	21



Introduction

The **RT02** Active Tag provides excellent reading range and reliability for industrial applications in extreme or harsh environments like construction sites and tunnels.

With its robust design, it is durable performs reliably in environments with metal and other non-RFfriendly items. This ensures an accurate readability. It is also suitable fore working under heavy duty environment.

RT02 enables the most cost effective operation in the long term. Unlike other active RFID tags, RT02's battery is replaceable but the tag is still waterproof and dust-proof. Operators can replace a new battery when it runs out.

RT02's mounting design allows users to fix it on various items easily. It is user-friendly and convenient to install.

Feature

- ✓ Waterproof, Dust proof, Shock proof, IP65
- ✓ Replaceable Battery
- ✓ Convenient Mounting Design
- ✓ Stable Performance
- ✓ Durable with special plastic



Applications

The active RT02 provides excellent RF performance, compact in size and convenient to be used together with keychain. With relatively low cost, RT02 also has excellent reading range and reliability for industrial applications such as Vehicle management, Warehouse management and so on.

Vehicle management

With RT02's mounting design, RT02 can be fixed on vehicle easily. When the vehicles go in or out a zone, reader will read the tag and the vehicle information will be shown in the system simultaneously. It can make the vehicle management more convenient.

Warehouse management

With RT02's excellent anti-collision function, reader can read more than 100 tags simultaneously. When a load of goods go in or out a warehouse, reader will read the tags simultaneously and the goods' information will be recorded immediately. It makes a warehouse management much easier.

Heavy dusty, harsh environment applications

RT02 is waterproof, dust proof and shock proof. It makes RT02 can work in a heavy dusty and harsh environment such as construction site.

Application cases are endless. Please send E-mail to sales@hk-rfid.com_if you are interested.



Battery Installation and Power On

i. Loosen the two screws



ii. Remove the battery cover.





iii. Insert the CR2450 battery from the side with its positive pole upward and negative pole downward. (Please do not use other battery model)



iv. Lay the battery cover flat on the compartment that has installed battery and put the two screws into the holes.





v. Screw the nuts tightly.



- vi. Check if latches are in right place or so long as the whole cover is not deformed, it's OK
- vii. Finish installation, RT02 start work

Because RT02 has factory default setting when delivery, customers simply install the battery according to above steps and the tag will start communication with readers.



Method to Read Tag ID

Hong Kong RFID Limited provide two device for reading active Tag which include RR02. One of them can be used for using RR02 Tag ID.





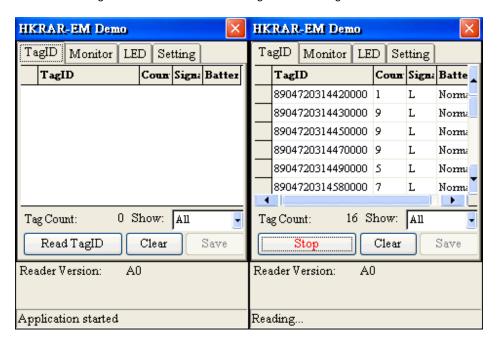
EmpressTM EM02 Handheld

(Please reference to EmpressTM EM02 Handheld User Manual for Detail)

1. Open the apps on the Handheld



2. Click "Read TagID" to discover surrounding all active Tag with include RR02





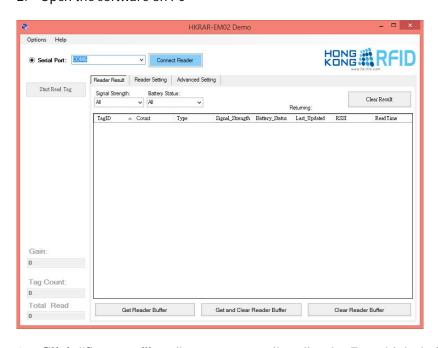
PC with Empress™ EM02 Reader

(Please reference to $\mathsf{Empress}^\mathsf{TM}\,\mathsf{EM02}$ User Manual for Detail)

1. Connect EmpressTM EM02 to PC (Comport/Ethernet)

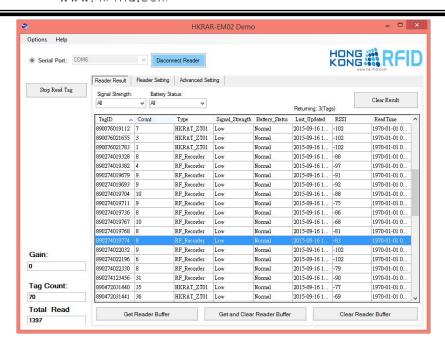


2. Open the software on PC



3. Click "Start read" to discover surrounding all active Tag with include RR02





Problem Shooting

Signal Unstable

Possible Cause	Solutions
Interfered by metal objects	Check all objects around the tag and remove all metal objects
Low battery	Replace Battery. (Refer to Battery Installation)

No signals after battery installation or replacement

Possible Cause	Solutions
Improper battery installation	Check battery status
Low battery	Replace battery (Refer to
	Battery Installation)
Reader installed wrongly	Check the reader installation
	(Refer to EMWF reader User
	Manual)

Case Damaged

Possible Cause	Solutions
Improper storage or hit by hard objects	Please contact your supplier for replacement



provided that is non-artificial damage during
Guarantee Period

Contact plate of the battery rusted

Possible Cause	Solutions
Improper storage or affected by moisture	1) Please contact your supplier to purchase a
	new tag.
	2) Put it in dry and airy place



Part or the whole of the case body turns yellow

Possible Cause	Solutions
Improper storage or under direct sunlight	1) Please contact your supplier to purchase a
for a long time	new tag.
	2) Keep it in shady, cool and airy place
	3) Avoid direct sunlight exposure

Can't purchase the proper battery

Possible Cause	Solutions
Can't purchase the proper battery	Please contact your supplier

Contact plate of the battery is deformed or floated up

Possible Cause	Solutions
Battery is installed incorrectly	 Please Refer to <i>Battery Installation</i>. Please contact your supplier to purchase a new tag.

Sticker fall off

Possible Cause	Solutions
Improper storage or affected by moisture	1) Please contact your supplier to purchase
	new tags
	2) Put it in dry and airy place

Problems about reading range

Possible Cause	Solutions
as ambient humidity, surrounded by water-	Check ambient conditions, try to avoid water-rich objects or metal objects
rich objects or metal objects and so on	2) Use it in dry and airy open space
The direction of antenna of the reader	Adjust the direction of the antenna



Specification

Technological Specification

Frequency	2.4GHz ~2.5GHz ISM
RF Power Output	0dBm (1mW)
Power	16~18μA, 3V
Reading Range	30~ 50m (Line of Sight)
Modulation	GFSK
Data Rate	1 Mpbs
Communication Mode	Once every second, with low voltage warning
	signal, only can send out signals (Empress
	Reader is required to receiving ID and low
	voltage warning signals, please contact sales
	representative)
Anti-collision	In general, 100 tags can be read
	simultaneously, depends on reader. Longer
	reading time can read more than 100 tags.
	500 tags can be read within 10 seconds.
Operation	Read Only, with Unique ID

Power Supply Specification

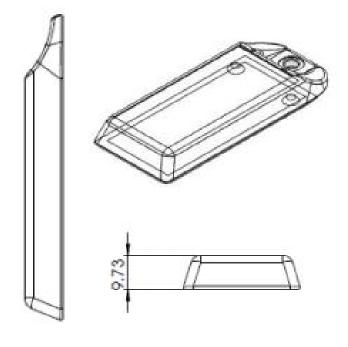
Battery	CR 2450 (Battery Replaceable)
Battery Life for Operation	About 1-3 year, depends on Tx interval

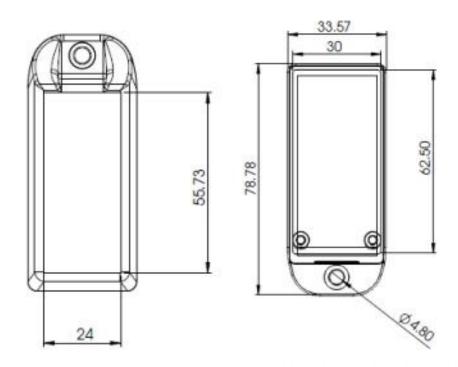
Environmental & Hardware Specification

Working Temperature	-20°C to 60°C
Case Material	Plastic
Case Dimension	78.8mm x 33.6mm x 9.7mm



Product Dimension







Maintenance

Warranty for RFID Device (Consumables)

TERMS and CONDITIONS

HK-RFID warrants RFID Devices (Consumables) sold to customers (the "Device(s)") against defects in workmanship and materials for a period of **three (3) months** from the original date of delivery under the following conditions:

- (1) Customer's sole and exclusive remedy and the entire liability of HK-RFID under this warranty will be, at HK-RFID's option, repair or replacement of the product if reported within **the period of warranty** after the defect.
- (2) The warranty card must be presented together with the official purchase receipt or dealer's invoice when warranty service is rendered. Otherwise, HK-RFID reserves the right to refuse the provision of free warranty during the warranty period.
- (3) All sales are final. In no event does HK-RFID warrant or accept the return of Device is error free or that customer will be able to operate the product without problems or interruptions.
- (4) Customers may return defective Devices to HK-RFID for **one-to-one replacement within three (3) months** under the terms and conditions set forth in this warranty.
- (5) Before returning any Device for replacement, be sure to back up data and remove any confidential, proprietary, or personal information from the Device. HK-RFID is not responsible for the damage to or loss of any data which the customer do not back up.
- (6) The customer is responsible for returning the defective Device at his/her own expense.
- (7) A fee (excluding material fee) will be charged at the HK-RFID's discretion for any out-of-warranty service under the circumstances described in (9) below.
- (8) For any uncertain or doubtful occasion, after examination, HK-RFID has the right to alter or refuse to issue or to cease this warranty.
- (9) Restrictions. The warranty does not apply if the product has been (a) explicitly or implicitly altered or repaired in any way by anybody other than qualified technical people of HK-RFID. (b) damaged due to failure to follow installation or operation instruction, abuse, negligence, fire, flood, acts of God (including, but not limited to, lightning strikes), natural calamities, electrostatic discharge damage, failure to provide a suitable operating environment, improper transportation and storage or other events beyond HK-RFID control and damage that is caused during shipping for warranty and maintenance services and any Device that



(10) HK-RFID reserves the rights to alter the terms and conditions each year. The terms and conditions are subject to change without prior notice.

Please feel free to contact the Customer Support for any difficulty in usage or technical support, or if there's any advice for products.

Contact Information

Address:

Hong Kong RFID Ltd. Unit 11, 9/F, Wah Wai Centre,38-40 Au Pui Wan Street, Fotan, Shatin, N.T., Hong Kong Tel: + (852) 3426 9136

Fax: + (852) 3426 9519

Email us:

General Enquiries: info@hk-rfid.com Customer Support: support@hk-rfid.com

DISCLAIMER

EXCEPT AS SPECIFIED IN THIS WARRANTY, ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS, **AND** WARRANTIES INCLUDING, WITHOUT LIMITATION, ANY **IMPLIED** WARRANTY OR **CONDITION** MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT, SATISFACTORY QUALITY OR ARISING FROM A COURSE OF DEALING, LAW, USAGE, OR TRADE PRACTICE, ARE HEREBY EXCLUDED TO THE EXTENT ALLOWED BY APPLICABLE LAW. TO THE EXTENT AN IMPLIED WARRANTY CANNOT BE EXCLUDED, SUCH WARRANTY IS LIMITED IN DURATION TO THE WARRANTY PERIOD. BECAUSE SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION