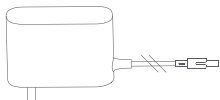


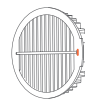
Wall-mounted charging dock
(with auxiliary parts)



Power adapter
(cord length: 1.5 m)



*Cleaning brush



*LX02 HEPA filter



*Water tank module (with mop)

→ *For actual items included, please refer to the packing list.

6. Assembly

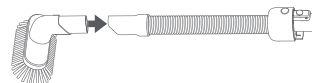
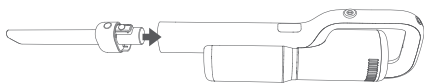
a) Assembling your vacuum cleaner



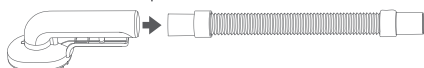
b) Assembling accessories

There are a variety of accessories that are compatible with this vacuum cleaner. Attach desired accessory or cleaning tool to the vacuum cleaner for specific cleaning purpose.

1. Attaching crevice tool: Insert release button end of the crevice tool into the main unit. Push it in until it clicks securely into place.
2. Attaching dusting brush: Insert the dusting brush into the extension hose 01. Push it in until it secures into place.



3. Attaching pet brush: Insert as illustrated the pet brush into the extension hose 02, pressing it until it secures into place.



*Optional, please refer to the actual configuration

*Optional, please refer to the actual configuration

→ Accessories which can be directly connected to the main unit include extension hose and mattress brush. The method for attaching them is the same as for attaching the crevice tool. The soft brush can also be attached to the crevice tool, in the same way as for attaching the dusting brush to the crevice tool.

c) Installing wall-mounted charging dock

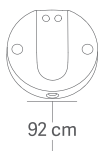
Wall-mounted charging dock is designed to store and charge the vacuum cleaner while not in use. Be sure it is installed near an outlet.

Method 1: Installing with screws



Make sure there are no gas, water or electrical pipes/wires behind the mounting area before drilling.

1. Remove small plastic caps on the charging dock. At a height of 92 cm, position the charging dock on the wall and mark the fixing hole positions. Make sure fixing holes are on a horizontal line.
2. Drill fixing holes and hammer wall plugs into the holes.



3. With the charging contacts on the top, put the charging dock in place and fix it with screws.
4. Put the caps back to cover the holes.



Method 2: Installing without screws

→ This installation method is not applicable to peeling walls, dirty walls and walls of poor quality. Ensure the wall is clean and free of dust before installing.

1. Measure a height of 92 cm and mark the installation position.
2. Remove the protective film.
3. With the charging contacts on the top, paste the charging dock on the wall, pressing slightly to make sure it is firmly adhered to the wall.



7. Operation

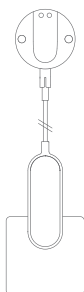
a) Charging

→ Fully charge the vacuum cleaner before first use.

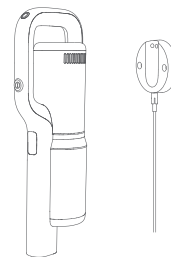
- To charge, connect the power adapter to the charging port on the vacuum cleaner, then connect the other end of the power adapter to a wall outlet. It takes approx. 2.5 hours to fully charge.

Another way to charge the vacuum cleaner is using the wall-mounted charging dock:

1. Connect the charging dock to an AC power source via the power adapter.
2. Align the contact charging points and simply attach the vacuum cleaner to the dock to charge. The value of power level on the display increases while being charged, until battery is fully charged, the value turns to 100.

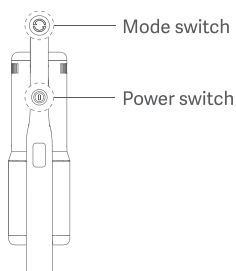


AC power source

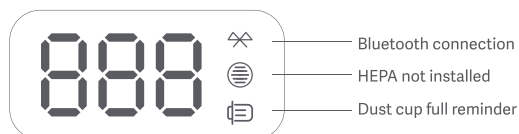


b) Turning on/off

- Press the power switch to turn the vacuum cleaner on. The vacuum cleaner enters ECO mode by default. While operating, press the mode switch to switch between ECO, STANDARD and BOOST modes.



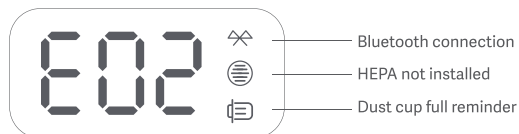
c) Digital screen display



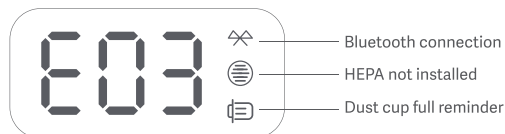
Restore to factory settings



Brush roller overload protection



Brush roller error

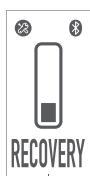


NTC charging protection

d) OLED screen display



Update reminder



Recovery reminder



Error reminder



HEPA not installed



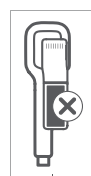
Calories



Battery status



Battery endurance



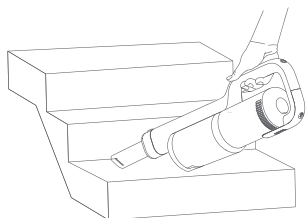
Dust cup full reminder



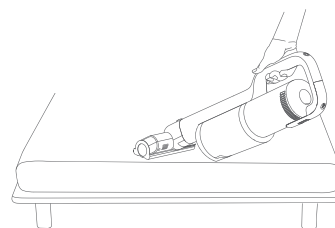
Extension wand blocked

e) Using accessories

Crevice tool: for tight spaces such as corners of doors, windows and stairs, etc.



Mattress brush: for the surfaces of beds, curtains and other textile surfaces, and removing mites.



*The picture is for reference only, and the actual product is updated without notice

f) App

For the best experience download and install the "roidmi cleaner" app from the App Store, Google Play or by scanning the QR code below.



System requirements: Android 4.4 or above; iOS 9.0 or above.

"roidmi cleaner" app allows you to use additional features, such as:

- Check battery power level, etc.
- Dust cup full reminder
- Vacuum cleaner firmware upgrade

Pairing:

→ Before pairing, make sure Bluetooth® connection on your phone is activated.

1. Open "roidmi cleaner" app on your phone. Tap on "Add Device" and from the list of "Nearby Device" select a device to pair.
2. Once paired, you can find the device in "Mine" -> "My Device".

8. Cleaning and maintenance

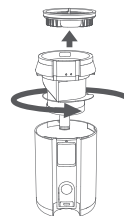
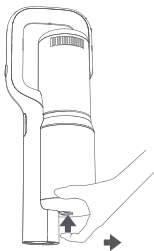


Always switch "OFF" and unplug before carrying out any maintenance.

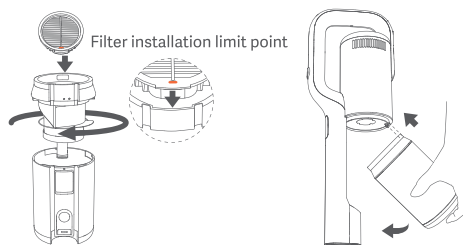
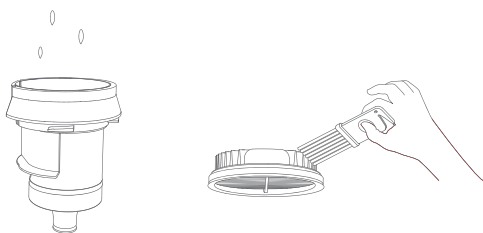
Never use aggressive detergents, rubbing alcohol or other chemical solutions, as these may damage the casing or cause the appliance to malfunction.

a) Cleaning dust cup

1. Press and hold the dust cup release button, and pull the dust cup horizontally out from the main unit.
2. Remove as illustrated HEPA filter and cyclone from the dust cup in sequence.



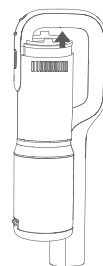
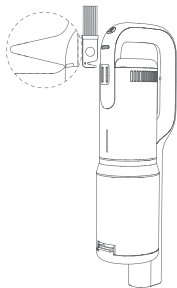
3. Empty the dust cup and use cleaning brush to clean the filter and cyclone. Wash them under running water. Air-dry completely for at least 24 hours before reinstalling.
4. As illustrated, reinstall cyclone and HEPA filter in sequence. Then reinstall the dust cup until it clicks into place.



→ It is recommended to replace the filter every 3 months to maintain the highest efficiency. Use only filters specified by the manufacturer.

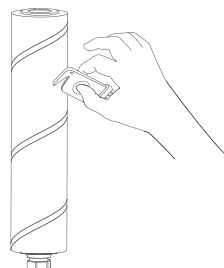
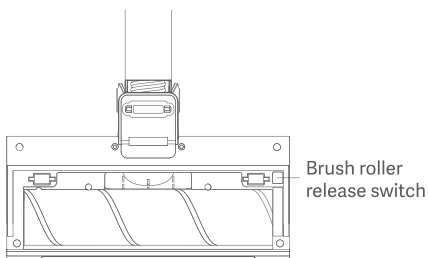
b) Cleaning rear filter

1. Insert the sharp end of the cleaning brush under the edge of the main unit rear cover, twist outward to loosen the cover. Remove the rear cover.
2. Pull up the rear filter handle to take out the rear filter. Wash the rear filter under running water. Air-dry completely for at least 24 hours before reinstalling.



c) Cleaning brush roller

1. Assemble and disassemble the brush roller
Place the electric brush backside up. Pull the brush roller release switch until a cap fastener pops out. Lift up the brush roller and replace with a clean one. Insert the cap fastener into the slot until it clicks into place.
2. Clean the brush roller
Use the cleaning brush to remove the hair and fibers attached to the brush roller. Wash it under running water. Air-dry completely for at least 24 hours before reinstalling.



9. Troubleshooting



To reduce the risk of shock and unintended operation, turn off power and unplug the appliance before servicing.

Problem description	Possible cause	Possible solution
Brush roller does not spin	Brush roller wrapped by hair, fibers and other long impurities	Remove impurities entangled on the brush roller
Motor does not work	Low battery	Charge the vacuum cleaner
	Dust cup full of dust	Empty the dust cup
	Vacuum cleaner overheats due to extended runtime	Restart after cooling
Poor suction	Filter full of dust	Clean or change the filter
	Air inlet of brush roller or brush roller itself blocked	Clean electric brush
	Cyclone blocked by paper or wool fibers	Regularly check and clean cyclone
	Air channel between dust cup and main unit blocked	Regularly check and clean air channel between dust cup and main unit
Indicator light of charger not on or not blinking during charging	Power adapter not plugged in properly	Plug in power adapter properly
Wheel on the brush roller does not rotate	Wheel wrapped by hair, fibers and other impurities	Clean or change the wheel

→ In any other case or if the solution explained above did not solve the problem, please contact us at service@roidmi.com.

10. Technical data

a) Vacuum cleaner

Product model	XCQ14RM/XCQ28RM	Running time	approx. 70 mins (ECO mode)
Electric brush model	XCQDS03RM	Running time	approx. 35 mins (STANDARD mode)
Rated operating voltage	28.8 V _{DC}	Running time	approx. 10 mins (BOOST mode)
Rated charging voltage	34.2 V _{DC}	Dust cup capacity	approx. 0.55 L
Lithium battery capacity	2500 mAh / 72 Wh	Noise	<83 dB(A)
Rated power	400 W (Vacuum cleaner)	Dimensions	1191 x 259 x 158 mm
Rated power	35 W (Electric brush)	Weight (net)	approx. 2.7 kg
Charging time	approx. 2.5 hours		


This appliance contains a radio transmission module, which has an authorization number of CMIIT ID 2016DP1395.

b) Power adapter

Rated input voltage	100-240V~
Rated input current	1.0A
Rated output voltage	34.2V _{DC}
Rated output current	1.0A

Product model	European Union: RM-C-Y01EU, United Kingdom: RM-C-Y01UK, United States: RM-C-Y01US, Australia: RM-C-Y01AU, Korea: RM-C-Y01KR, Japan: RM-C-Y01JP, Taiwan: RM-C-Y01TW
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11. Disposal

Correct disposal of this product	
	This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

12. Warranty and limitations of liability

This product is guaranteed for a period of 24 months (defined by local law) from the date of purchase against any failure resulting from manufacturing or material defects. This warranty does not cover damage caused by improper installation, improper use, or normal wear and tear of the product.

More specifically, the warranty does not cover:

- Damage or problems caused by improper use, accident, alteration or electrical connection of improper intensity or voltage.
- Modified products, those whose warranty seal or serial number have been damaged, altered, removed or oxidized.
- Failure of the battery due to overcharging or failure to observe the safety instructions explained in the instruction manual.
- Cosmetic damage, including scratches, dents, or any other element.
- Damage caused by any intervention carried out by an unauthorised person.
- Defects caused by normal wear and tear or due to normal ageing of the product.
- Software updates due to a change in network settings.
- Product failures due to the use of third party software to modify, change or adapt the existing software.
- Product failures caused by use without accessories approved by the manufacturer.
- Oxidised products.

Terms and conditions of implementation:

To obtain a warranty service, you are requested to return your product to the customer service desk of your retail outlet with your proof of purchase (receipt, invoice, ...), the product and its supplied accessories, with its original packaging.

It is important to have the date of purchase, the model and the serial or IMEI number on hand as information (this information usually appears on the product, the packaging or your proof of purchase).

Failing this, you must return the product with the accessories necessary for its proper operation (power supply, adaptor, etc.).

In the event that your claim is covered by the warranty, the after-sales service may, within the limits of local law, either:

- Repair or replace defective parts.
- Exchange the returned product with a product that has at least the same functionality and that is equivalent in terms of performance.
- Refund the product at the purchase price of the product mentioned on the proof of purchase.

If one of these 3 solutions is used, this does not give rise to the extension or renewal of the warranty period.



Made in China

Manufacturer: ROIDMI Information Technology Co., Ltd.

Address: 4F, C8 Building, No. 1699 Huishan Road, Life Science and Technology Park, Huishan District, Wuxi, Jiangsu, PRC

Executive standards:

Draft EN 301 489-1:V2.2.0:2017, Draft EN 301 489-17:V3.2.0:2017, EN 300 328 V2.1.1:2016, EN60335-1:2012/A13:2017, EN 60335-2-2:2010/A1:2013, EN 62233:2008, EN 62479:2010, EN 55014-1:2017, EN 55014-2:2015, EN 61000-3-2:2014, EN 61000-3-3:2013

UL1017 - Standard for Vacuum Cleaners, Blower Cleaners, and Household Floor Finishing Machines

FCC 47 CFR Part 2 2017, Subpart J FCC 47 CFR Part 15 2017, Subpart C

CSA-C22.2 No. 243-17 - Standard for Vacuum Cleaners, Blower Cleaners, and Household Floor Finishing Machines IC Regulation ICES-003: Issue 6 ANSI C63.4-2014

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

Service email: wxrm@roidmi.com

Corporate website: www.roidmi.com/en

For product sales information, please check the website: www.roidmi.com/en

XCQ14RM_XCQ28RM_UM_EN_V2.0