

User Manual



**NO PC
REQUIRED**



**Make
Skype™
calls without
a computer.**

DUALphone™
Taking internet telephony a step further 3088



**CALL
FOR FREE**

**PLUG
& DIAL**

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This is how the DUALphone works

Your DUALphone could entirely change the way you think about using your telephone and using Skype. You can use your DUALphone to make and receive both landline and Skype calls. And, because Skype is built into your DUALphone, you no longer need a computer to use Skype.

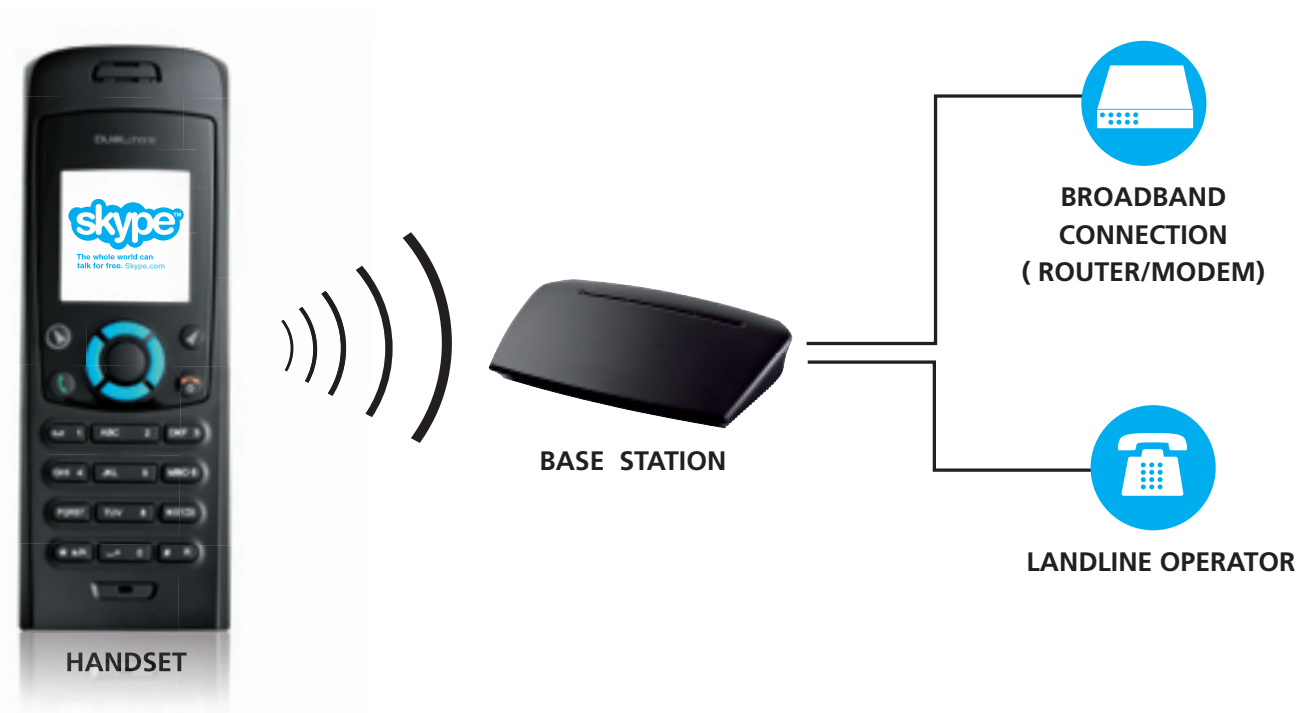
In order to use your DUALphone for Skype calls, the base station must be linked up with an active Internet connection. If you already have a computer linked up to your Internet connection, this device might occupy the connection port that is needed by the DUALphone base station. In this case you need a router, allowing you to attach more devices to your Internet connection.

Attach the router to the Internet connection and connect your computer and the base station to the router. Should you have any questions regarding the use of the Internet and the router please contact your Internet provider. You will find more information on this issue under **Advanced Troubleshooting**.

Please note: When installing a new router you should be aware that it might take some time – up to one hour – before it is properly registered with your Internet provider.

To use Skype telephony via your DUALphone you need a Skype account as well as a user name and a password. Please see **Getting started with Skype** in the **Installation and basic functions** section.

With Skype you call for free when talking to other Skype users – and you can buy a number of additional features to expand the possibilities of your DUALphone. Please see **Skype services** in the **Installation and basic functions** section.



How the manual is organized

This manual falls in three parts:

- (1) Installation and basic functions,
- (2) Advanced functions,
- (3) Support information.

NEW USERS:

-
- Please read **Section 1** of this document. **Section 2** is for more advanced users who wants a deeper knowledge of the DUALphone. **Section 3** is for FAQ and troubleshooting issues.
-

Installation and basic functions – Section 1

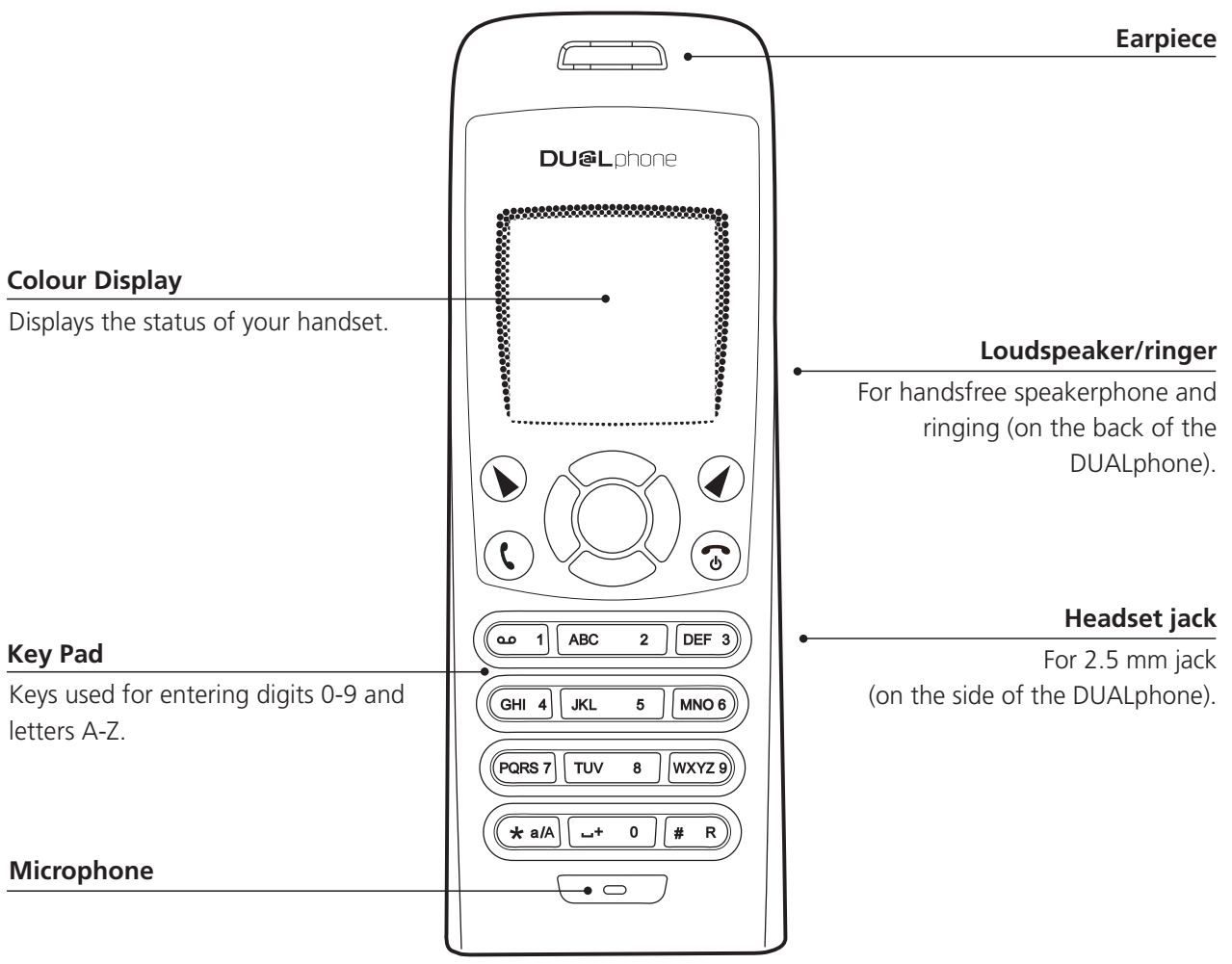
■ In the box

- 1 cordless DUALphone handset
- 1 charging cradle for the handset with power supply
- 1 DUALphone base station
- 1 power supply for the base station
- 1 Ethernet cable
- 1 telephone cable
- 1 belt clip
- 1 Installation Guide
- 1 credit card size quick guide
- 2 batteries (AAA; rechargeable)
- 1 SkypeOut voucher
- Telephone plug(s) (not all countries)

Should anything be missing, please contact your place of purchase.



■ Your handset at a glance



Colour Display
Displays the status of your handset.








Key Pad
Keys used for entering digits 0-9 and letters A-Z.

Microphone

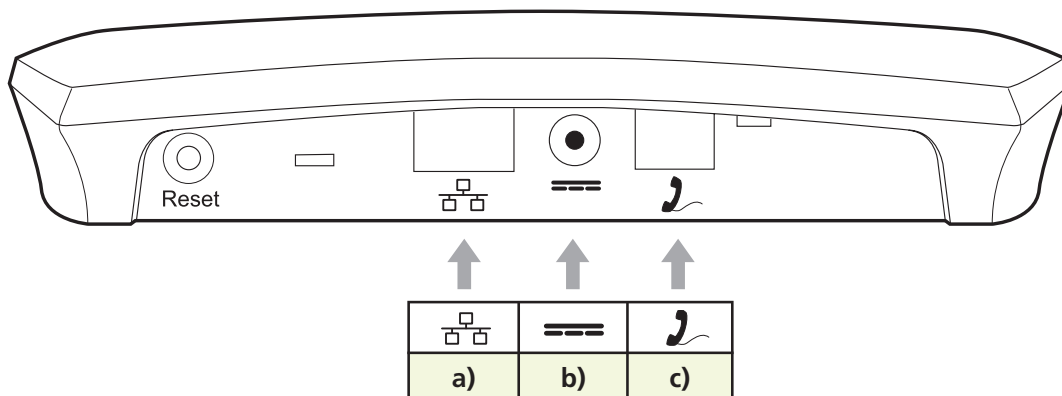
Earpiece

Loudspeaker/ringer
For handsfree speakerphone and ringing (on the back of the DUALphone).

Headset jack
For 2.5 mm jack (on the side of the DUALphone).

- 
Left soft Key.
Selects the current menu item or confirms a setting, depending on the current screen.
- 
Right soft Key.
Cancels the last action or returns to the previous screen, depending on the current screen.
- 
Call key.
Initiates or answers a call.
- 
End/power key/Skype status.
When in call, ends a call. Turns the phone on or off by pressing and holding. From idle, provides access to Skype status menu with a short key press.
- 
Navigation keys/Enter key.
The outer keys navigate up, down, left and right. The Enter key in the centre selects/confirms a setting.
- 
*** a/A** When you are in text editor, changes to lower-case, upper-case or numeric entry.
- 
R When you make a landline call, you can send a #-key by pressing the key shortly. If you wish to switch between an ongoing call and a call waiting, press the key down for a longer period of time. When you are in text editor, provides a symbol table.

■ How to install the base station



- a)** Connect on the base station to a LAN (Local Area Network) port on your broadband connection (modem, router, hub, switch etc.) using the provided Ethernet cable.
- b)** Connect the power adapter to an active power outlet and connect on the base station to the power adapter (12 V, 300 mA, 3.6 VA).
- c)** Connect on the base station to a telephone socket (if available), using the provided telephone cable and optional plug.

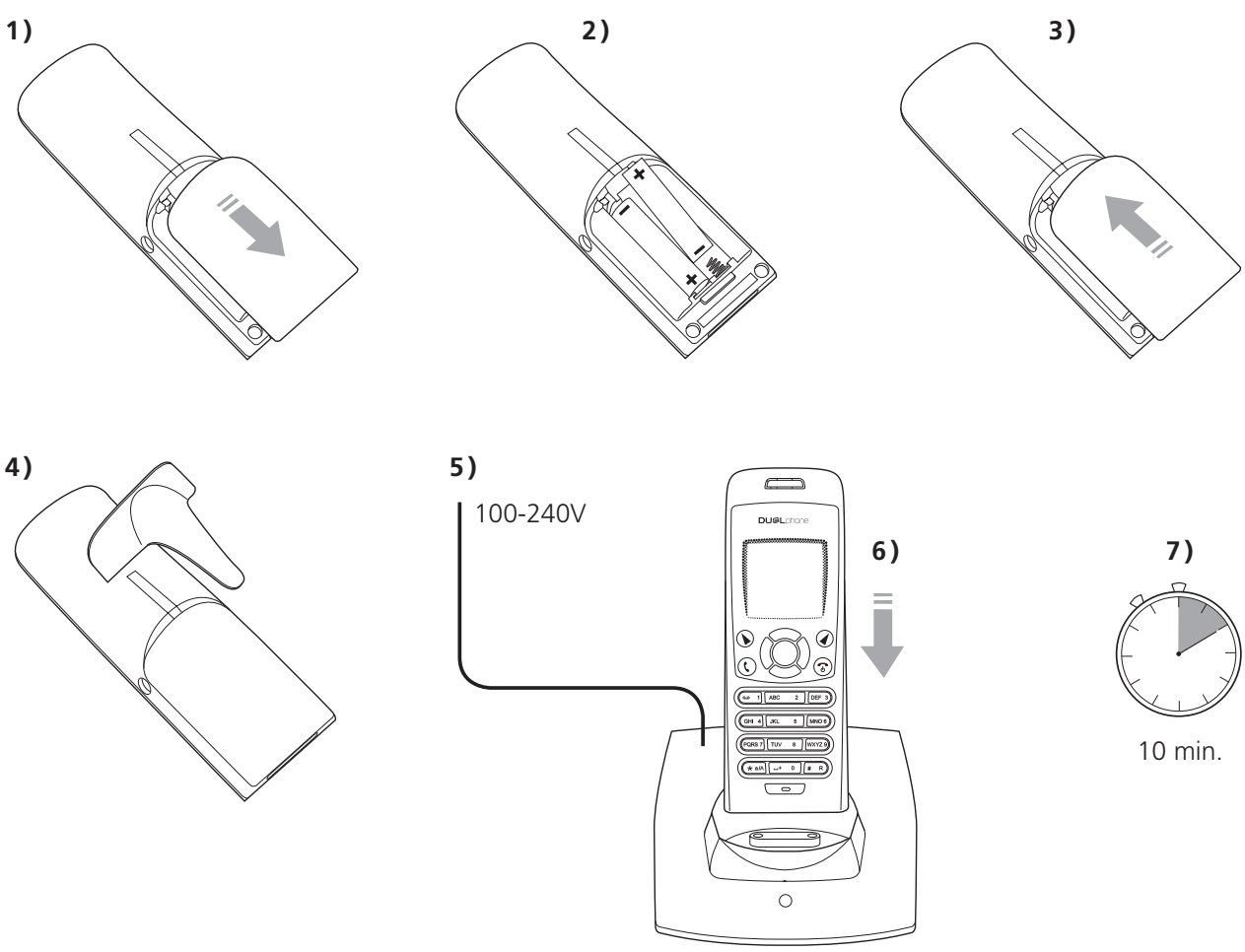
The light indicator on the front has two functions:

- Always on confirms that the Ethernet cable is connected.
- Blinking indicates that the Ethernet cable is not connected.



■ How to install the handset


- 1) Push the top of the battery compartment cover on the back of the handset inwards and downwards.
- 2) Insert the two batteries provided with the handset, making sure that their plus and minus ends are facing the same way as shown in the illustrations on the sides of the battery compartment.
- 3) Slide the battery compartment cover shut.
- 4) Affix the belt clip as illustrated.
- 5) Connect the power adapter of the charging cradle to an active power outlet.
- 6) Place the handset in the charging cradle to charge the batteries.
- 7) Wait for 10 minutes and the batteries will be ready for first-time start-up.



NOTES:

- After completion of the full installation procedure we recommend that you charge the batteries fully before first use. This takes approximately 6 hours.
- Normally, you need to be within 50 m of the base station to connect successfully.



■ First time start-up

You must complete the following steps the first time you use your DUALphone. Start by turning on the handset by pressing  until the handset turns on.



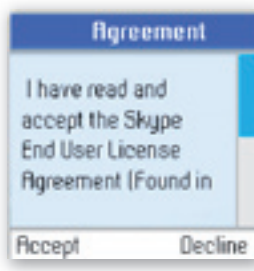
1) Reset the base station by pressing the button on the back of the unit and insert the DUALphone in the cradle in order to register with the base station. The DUALphone screen informs you when ready for next step.



2) Find your preferred language using , then press  to select a language.





3) Confirm your selection by pressing .



4) You are then directed to the **Skype Agreement**. Use  to read the entire text and then press  to accept the agreement.



5) You are then directed to **Country setting** for landline configuration. Use  to find the country you are located in, then press  to select your country.





6) Confirm the country code setting by pressing . Alter your country code by inserting "+" followed by the country code number of your choice and press .



7) If your country uses area codes, please enter the area code following the above procedure. Press to continue.



8) Choose **Sign in to Skype** or **Create new account** by pressing followed by .

NOTES:

- The country setting configures the landline telephony port.
- If your country setting is not configured correctly, emergency calls may not work properly.
- Emergency calls via the landline are only possible if power is applied to the base station and the landline is properly connected.

■ Getting started with Skype

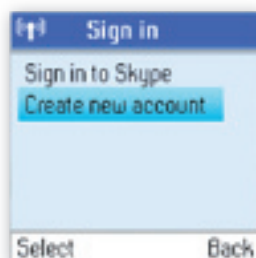
You can configure your DUALphone with an existing Skype account during the first-time installation, or you can optionally create a new Skype account. You only need a Skype username and password defined by you to create a new account. You can enter further account details when your DUALphone has been configured and is online.

NOTE:

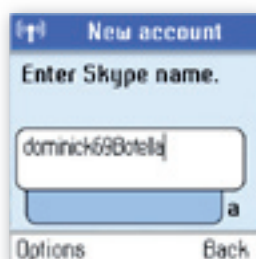
- Skype does not allow emergency calls. Such calls are therefore always routed to the traditional telephony port.

Create a new Skype account

If you do not have a Skype account, follow this procedure.



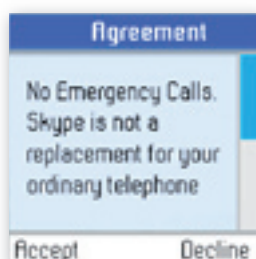
- 1) Use to select **Create new account**.



- 2) Use the keypad to enter a Skype name of your own choice and press .





- 3) Use the keypad to enter a password and press . You are asked to confirm the password by entering it again.



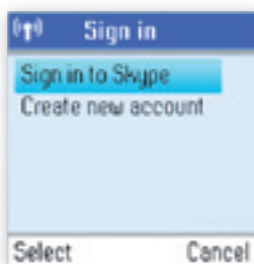
- 4) You are then directed to the Skype Agreement. Use to read the entire text and then press to accept.

NOTES:

- Use  to change to lower-case, upper-case or numeric entry when entering your Skype name and password. Skype names can be 6-32 characters. You can use any mix of upper- and lower-case characters, numbers and punctuation marks. You cannot use spaces and your name cannot begin with a number or punctuation mark. If the name is already in use, you will be prompted to try another name.
- Use  to input symbols from the symbol table.
- Passwords can be 4-20 characters. You can use any mix of upper- and lower-case characters, numbers and punctuation marks. You cannot use spaces, your password cannot begin with a number or punctuation mark, and you cannot use your Skype name as a password.
- Please be patient as the creation of your Skype account may take several minutes to perform.
- After you have created your Skype Name, it is strongly recommended that you register an email address for your Skype Name on the Skype website. This will allow Skype to generate a new password for you in the event that you lose your password. Go to **www.skype.com** and sign in to your account. Then follow the on-screen instructions for registering an email address for your account.


Sign in to Skype

When you have a Skype account, you can sign in to Skype. Please have your Skype name and password ready before you sign in and beware of lowercase/upper-case and special characters.




1) Use  to select **Sign in to Skype**.



2) Use the keypad to enter your Skype name and press .



3) Use the keypad to enter your password and press .



- 4) You are now asked whether you want to save your Skype name and password for automatic sign-in. Press to accept, to decline.

NOTES:

- Use to change to lower-case, upper-case, or numeric entry when entering your Skype name and password.
- Use to input symbols from the symbol table.
- If you have forgotten your Skype password go to **www.skype.com** and choose “**Sign in**”. Then choose “**Forgot your password?**” and follow the directions on your computer screen.
- Please be patient as synchronization of Skype contacts might take several minutes.

Skype features supported by DUALphone

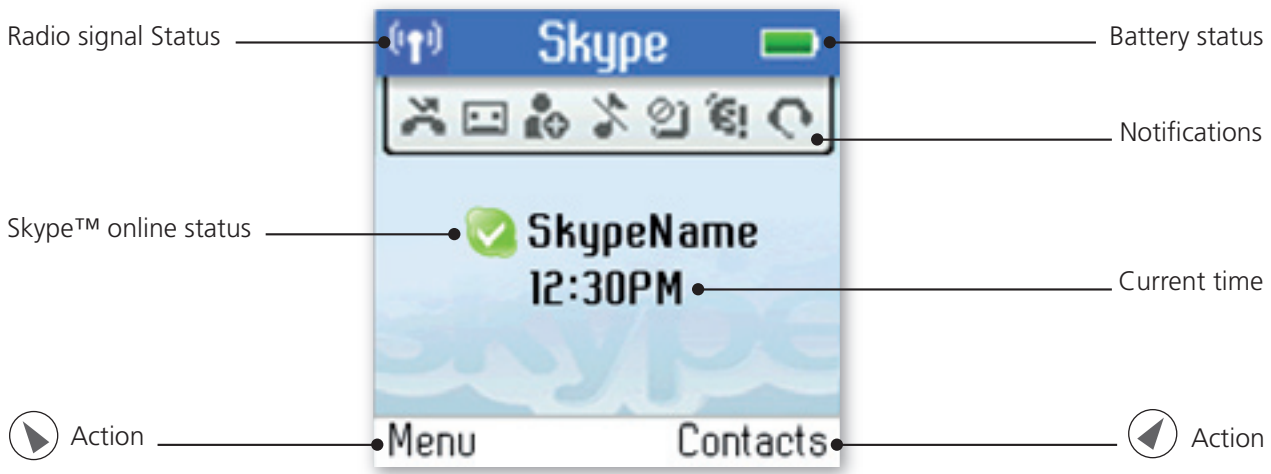
After you have created your Skype account, you can call other people with Skype accounts for free. Skype also offers additional subscription features, including:

SkypeOut	Allows you to make calls to ordinary landline and mobile phones.
SkypeIn	Provides you with an ordinary phone number for receiving Skype calls on your DUALphone from ordinary landline and mobile phones.
Skype Voicemail	Skype Voicemail allows you to send and receive voicemail messages and record a greeting.

All of these features are supported by your new DUALphone and are available at **www.skype.com**. Please visit **www.dualphone.net** to explore which future Skype features your DUALphone supports.








Main Display

The main display of your DUALphone provides various status indicators and access to the Skype menu-based interface. The illustration below shows the main screen and its elements.



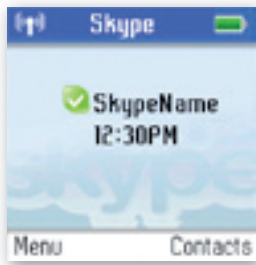
Radio signal status	<p>Indicates the strength of the radio signal.</p> <ul style="list-style-type: none"> No radio signal. Radio signal.
Battery status	<p>Indicates the status of the battery.</p> <ul style="list-style-type: none"> Low level. Partially charged. Fully charged. Charging.
Notifications	<p>Displays notification icons.</p> <ul style="list-style-type: none"> Missed call. New voicemail. Exchange contact details request. Silent mode is active. Keypad locked. Skype credit is close to expiry. Headset connected.
Skype online status	<p>Indicates your current Skype online status.</p> <ul style="list-style-type: none"> Online. Away. Not available. Skype Me. Available for calls from anyone. Do not Disturb. Indicates you are busy. Offline (not signed in). Invisible. Still online, but unseen by others.



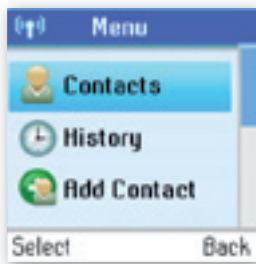
Current time	The currently set time.
Skype credit	Your current Skype credit balance.
Action 	Left soft key. Selects the current menu item or confirms a setting, depending on the current screen.
Action 	Right soft key. Cancels the last action or returns to the previous screen, depending on the current screen.
	Short cut to outgoing calls.
	Short cut to all call history.
	Short key press is a short cut to the Skype status menu.
	Short cut to search Skype users.
	Mute ringer.

Main Menu

The main menu provides easy access to all of your Skype and DUALphone settings.



1) From idle screen just press to enter the main menu.



2) Use or to navigate and highlight an item. Select by pressing or go back by pressing .

The following table outlines the main menu items:

Contacts	Your contact list and the current Skype status of your contacts.
History	Your calls, missed calls, incoming and outgoing calls, voicemails and exchange contact details.
Add Contact	Adds a Skype user or SkypeOut number to your contact list.
Status	Sign in to Skype, create a new account, change your profile, change your password, choose auto sign-in.
Search	Searches for Skype contacts online.
Services	View Skype credit, Skypeln and Skype Voicemail status.
Settings	Settings for call divert, privacy, sounds, time and date, manage blocked users, cordless settings, phone settings, information and advanced settings.

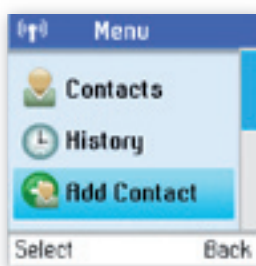
■ Contacts

Your contact list displays all of the names you can make calls to. If you have an existing Skype account, your contact list is automatically downloaded when you sign in. If you are new to Skype and have just created an account, your contact list will be empty. You will need to add contacts to your list.

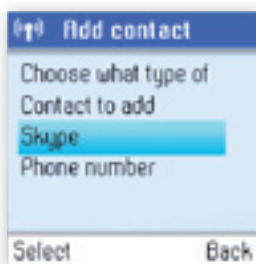
Skype protects the privacy of its users by requiring exchange contact details on names that you wish to add to your contact list. When you add a name to your list, an exchange contact details request is sent to the user. The user can accept or decline the request. When a request is accepted, you can see when your contacts are online and make calls to them. You can also view their personal profile details.


Add a Skype Contact

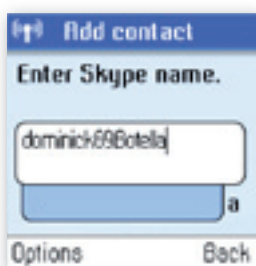
To add a Skype contact, press  to select **Menu**, then:



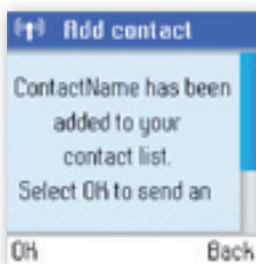
1) Use  to go to **Add Contact**, select by pressing .





2) Press  to select **Skype**.




3) Use the keypad to enter the Skype name or full name and press .



4) Confirm by pressing  back or send a request to exchange contact details by pressing .

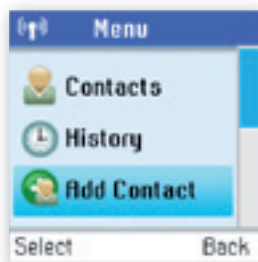
NOTES:

- After you press  in step 4, an exchange contact details request is sent to the contact. When it has been sent, a confirmation message is displayed. The name is added to your contact list, and when accepted by the contact it will change status.
- Please be patient as synchronization of Skype contacts might take several minutes.
- Use “**echo123**” to test your Skype connection. Add “**echo123**” to your contacts. Calling **echo123** will launch an automated testing robot that allows you to record and play back sound.

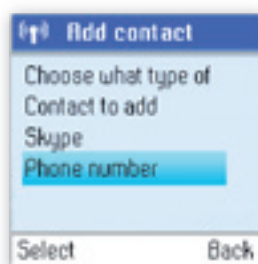




Add a SkypeOut or landline contact

To add a SkypeOut or landline contact, press  to select **Menu**, then:



1) Use  to go to **Add Contact**, select by pressing .




2) Use  to enter a phone number for use with SkypeOut or landline. Select by pressing .





3) Use the keypad to enter the contact's name and press .



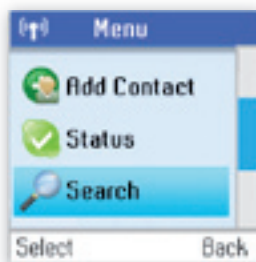
4) Use the keypad to enter the full phone number and press . SkypeOut numbers (even local numbers) must be entered in the following format: "+" followed by "**country code**", "**area code**" and "**number**".

NOTES:

- Use  to change to lower-case, upper-case or numeric entry.
- Use  to input symbols from the symbol table.
- SkypeOut allows you to make calls to traditional landline and mobile phones. Go to www.skype.com to learn more about SkypeOut.

Search for Skype users

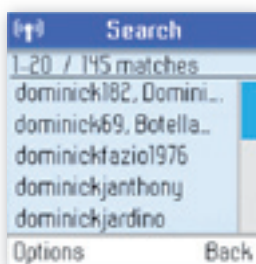
To search for Skype users, press  to select **Menu**, then:






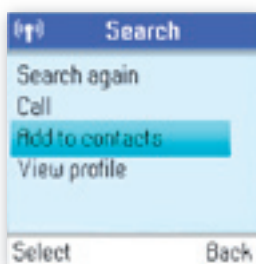
1) Use  to go to **Search**, select by pressing .



2) Use the keypad to enter the Skype name or full name and press .






3) Use  or  to navigate and highlight a name from the list, select by pressing .



4) Use  to highlight **Add to contacts**, select by pressing .

NOTES:

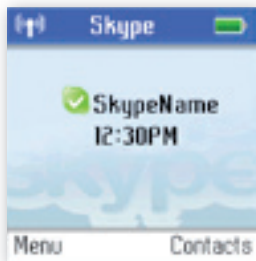
- Use  to change to lower-case, upper-case or numeric entry.
- Use  to input symbols from the symbol table.
- Other options available during a search include:
 - Search again** – Repeats the search.
 - Call** – Calls the selected name.
 - View profile** – Displays the selected name's profile.
- You can stop a search at any time by pressing .


■ Make and receive calls

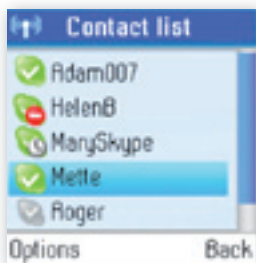
The procedures for making and receiving calls apply to any type of call – Skype-to-Skype calls, SkypeOut calls and SkypeIn calls. Furthermore, you can use your phone for landline telephony.

Call a Skype contact

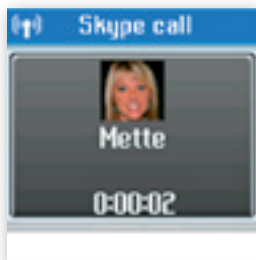
To make a Skype call:





1) Press  to select **Contacts**.



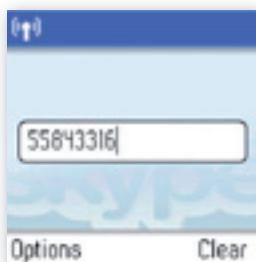
2) Use  or  to select a contact from the list.



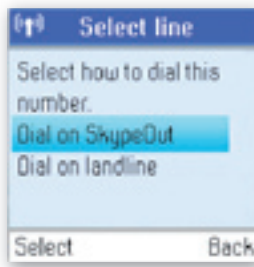
3. Press  to call. Wait for the call to connect, ring, and be answered. Press  to end the call.

Dial a landline number

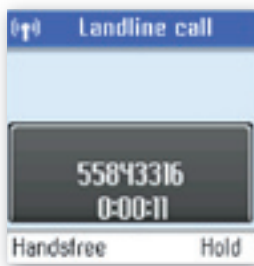
To dial a landline number:




1) Use the keypad to enter the number. Press  to call the number.



2) Use  to select landline or SkypeOut and press .



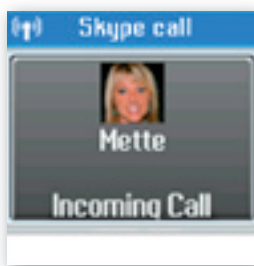
3) Wait for the call to connect, ring and be answered. Press  to end the call.


NOTES:

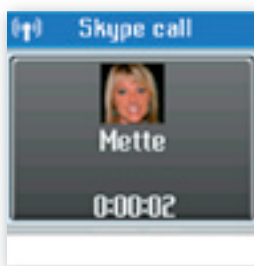
- You can select a preferred line for dialing by going to Menu > Settings > Phone settings > Preferred line. Choose one of the following options:
 - 1) Always landline
 - 2) Always SkypeOut
 - 3) Always ask

Receive a call

When someone calls you, the ringing tone sounds and the incoming call message is displayed. To receive a Skype, Skypeln or landline call:





1) Press  to receive the call.



2) Press  to end the call.

■ Troubleshooting

This is a guide to the most common problems that may occur during installation or use of your DUALphone. You can easily solve some of the problems yourself, but may need your broadband service provider or landline provider to help you with others. Check www.dualphone.net for more information.

PROBLEM	POSSIBLE CAUSE	SOLUTION
My DUALphone does not work	<ul style="list-style-type: none"> The software needs to be updated to the latest version. 	<ul style="list-style-type: none"> Go to the Setting menu and select Advanced settings and Firmware update. Select the latest software version and confirm to update.
I cannot sign in to Skype	<ul style="list-style-type: none"> Skype does not accept your Skype name and/or password. 	<ul style="list-style-type: none"> Check if you are using the correct Skype name and password. Beware of upper-case/lower-case letters and numeric numbers.
Screen displays: "Network connection lost" and the base station light indicator is blinking slowly	<ul style="list-style-type: none"> The Ethernet cable is not connected. 	<ul style="list-style-type: none"> Check that the Ethernet cable between  on the base station and the LAN port on your broadband connection (modem, router, hub, switch etc.) is connected properly.
I cannot make a Skype call	<ul style="list-style-type: none"> The Ethernet cable is not connected. The router or the modem is not turned on. The base station cannot retrieve the IP address You are not signed in as a Skype user. 	<ul style="list-style-type: none"> Check that the Ethernet cable between  on the base station and the LAN port on your broadband connection (modem, router, hub, switch etc.) is connected properly. Turn on the power to the modem or router and reset the base station. In Internet settings, check that the IP mode corresponds to the IP mode of your Internet connection or you are behind a proxy server. Check the user manual for the proxy settings guidance. Go to the status menu and select Sign in as a Skype user. From there refer to the section "Sign in to Skype" in this guide.
No display	<ul style="list-style-type: none"> The batteries are discharged. 	<ul style="list-style-type: none"> Charge or replace the batteries.
Handset is not registering	<ul style="list-style-type: none"> Base station is not ready for registration. The charging cradle is not connected. There are no batteries in the handset. 	<ul style="list-style-type: none"> Reset the base station by pressing the key on the back of the base station and try to register again. Make sure the power supply is properly connected to the charging cradle and that the power is on. Make sure the batteries are correctly fitted into the handset. Reset the base station and try to register again.






PROBLEM	POSSIBLE CAUSE	SOLUTION
Handset is not registering (continued)	<ul style="list-style-type: none"> The base station is not connected. 	<ul style="list-style-type: none"> Make sure that the power supply is properly connected to == on the base station and that the power is on.
No connection between handset and base station	<ul style="list-style-type: none"> You are out of range of the base station. The handset is not registered. The base station is not connected to power. 	<ul style="list-style-type: none"> Move closer to the base station. Register the handset. Make sure the power supply is properly connected to == on the base station and that the power is on.
Handset on the charging cradle does not charge	<ul style="list-style-type: none"> The cradle is not powered. The handset is not placed properly in the charging cradle. The batteries are not inserted correctly. 	<ul style="list-style-type: none"> Connect the power adapter of the charging cradle to an active power outlet. Place the handset correctly in the charging cradle. Check the position of the batteries.
Handset does not ring	<ul style="list-style-type: none"> The Skype status is set to offline or do not disturb. The handset ringer may be off. The handset may be too far away from the base station. 	<ul style="list-style-type: none"> Set your Skype status to online. Increase the ringer volume. Move closer to the base station.

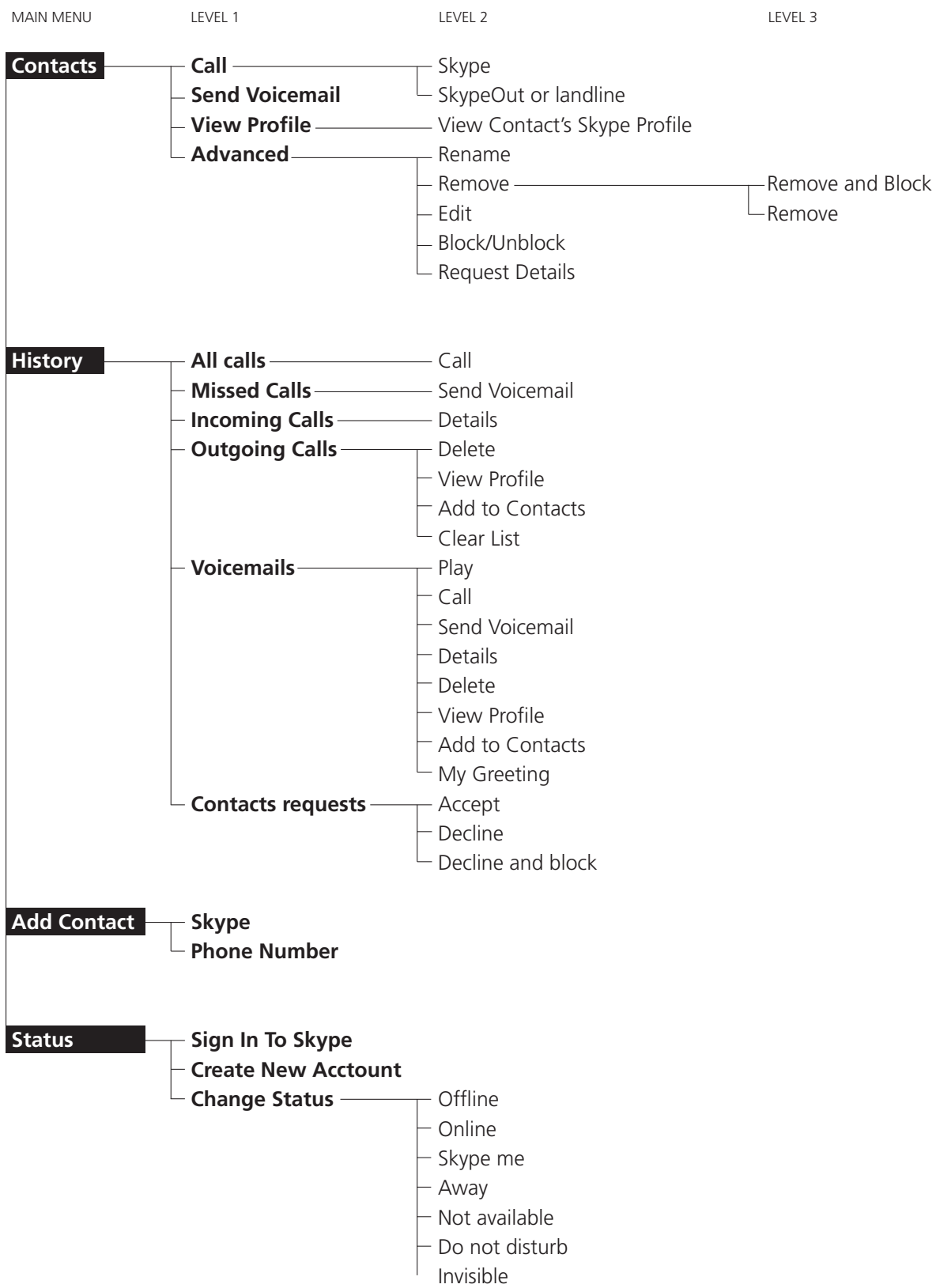
NOTES:

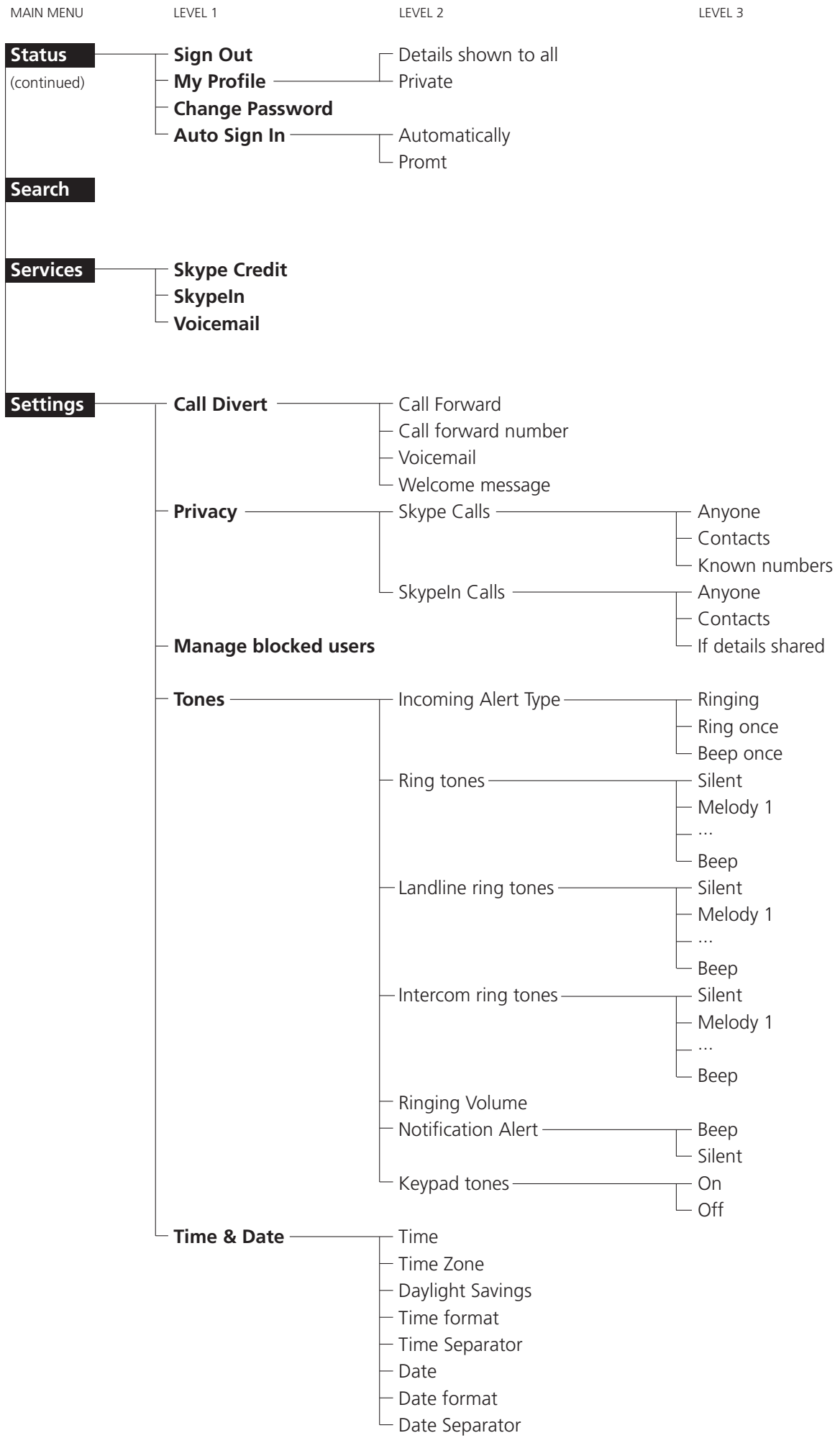
- This Installation Guide covers the basic installation process and the most common features of your DUALphone.
- For more advanced functionality descriptions you should consult the User Manual found at www.dualphone.net

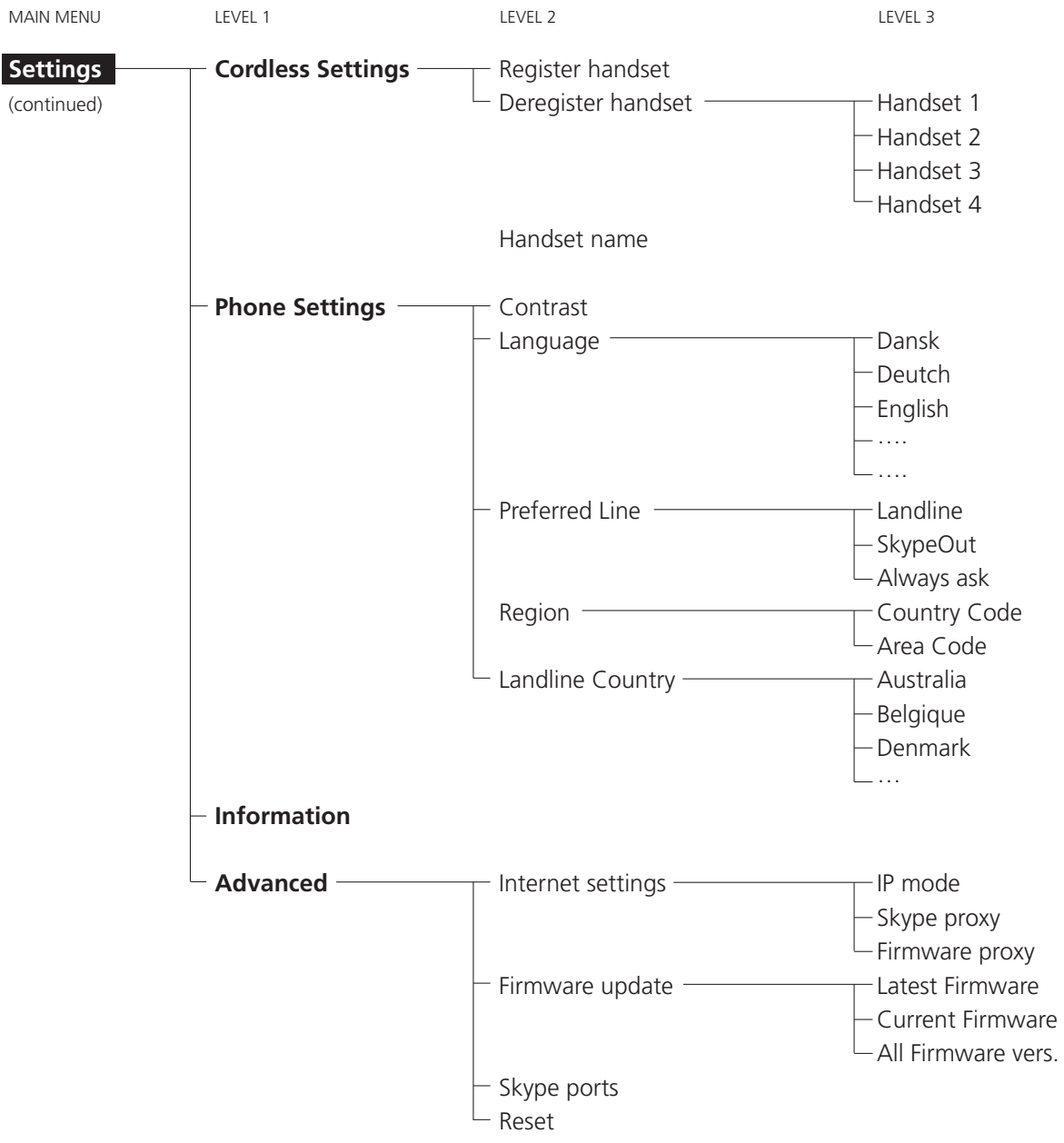
Advanced functions - Section 2

Menu tree of your DUALphone

The following menu trees show how the different features are accessed through the handset.  and  are generally used to move to the next level by choosing **Select**, **Option** or **Back**. From the idle screen, press  for **Menu**.







■ Emergency calls

PLEASE NOTE:

- Skype does not allow emergency calls. Such calls are always routed to the landline connection. Therefore it is important that you set the correct landline country. Do not forget that your DUALphone has to be connected to a power outlet in order to work. Your DUALphone will *not* function during a power failure.

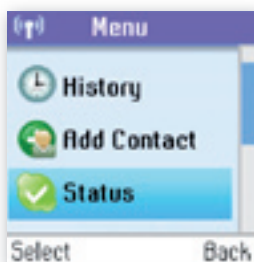
■ Skype settings

Change your online status

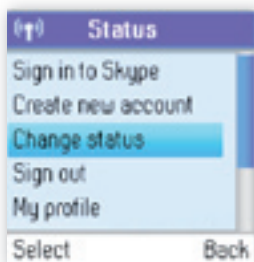
Your online status can be seen by all Skype contacts authorised by you. For more on this, please see **Main display** in the **Installation and basic functions** section. For more on authorisations, please see **Exchange contact details request** in this section of the manual.



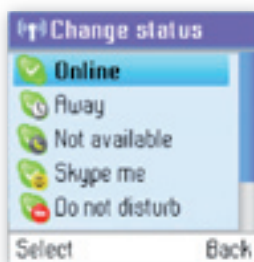
1) From the **Idle screen**, press to enter the main menu.



2) Press and to select **Status**.



3) Press and to select **Change status**.



4) Press and or just press to select your preferred status (**Online, Away, Not available, Skype me, Do not disturb, Invisible, Offline**).

NOTES:

- Alternatively, you can also press from the idle screen in order to change your Skype status.
- When you select **Do not disturb**, you mute all incoming Skype as well as landline calls.

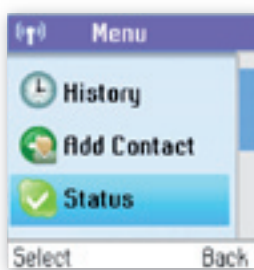


Choose auto or manual sign in

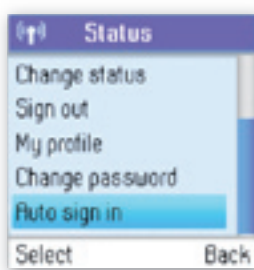
Your first sign in has to be manual, but after that you can activate **Auto sign in** and sign in to your Skype account automatically, in case you should turn off the base station or the handset. If you activate **Prompt**, you have to enter your Skype password every time you sign in. We therefore recommend that you choose **Auto sign in**.



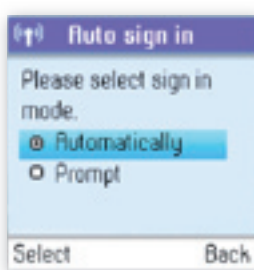
1) From the **Idle screen**, press to enter the main menu.



2) Press and to select **Status**.



3) Press and to select **Auto sign in**.



4) Press and or just press to select your preferred sign in mode (**Automatically, Prompt**).

We suggest that you note your Skype name and your Skype password here for future reference:

My Skype name: _____ My Skype password: _____

NOTE:

- When in the text editor, press to switch between lowercase, uppercase and numerical entry.

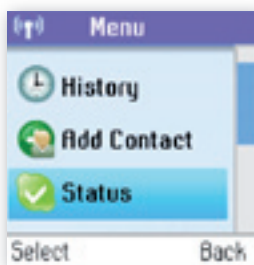
Change your Skype profile

In **My profile** you can tell other Skype users a bit about yourself. Please note that any Skype user can see all configurations you make in **Details shown to all**, even the Skype users you have not authorised.

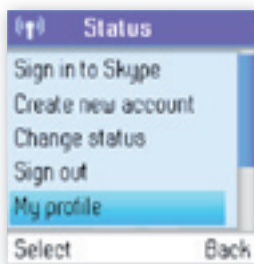
You must be signed into Skype to change your profile.



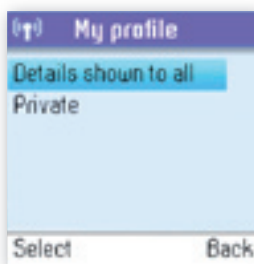
1) From the **Idle screen**, press to enter the main menu.



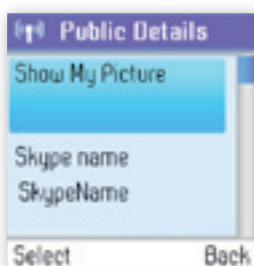
2) Press and to select **Status**.











3) Press and to select **My profile**.



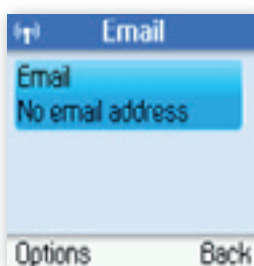
4) Press and or just press to select your preferred profile (**Details shown to all**, **Private**).



5) In **Details shown to all**, press and to select your preferred setting (**Show my picture**, **Skype name**, **Full name**, **Gender**, **Birthdate**, **Country/region**, **State/province**, **City**, **Language**, **Home phone**, **Office phone**, **Mobile**, **Home page**, **About me**, **Mood**).

- a) In **Show My Picture**, press  to select.
- b) In **Skype name**, please note that you cannot change your Skype name here.
- c) In **Full name**, use the keypad to enter your data.
- d) In **Gender**, use  to select (**Male, Female, Both, Unknown**).
- e) In **Birthday**, enter the month using the keypad, press ARROWRIGHT to go to the day and enter the day using the keypad, press ARROWRIGHT again to go to the year and enter the year using the keypad.
- f) In **Country/Region**, use  and  or just  to select (A → Z).
- g) In **State/Province** and **City**, use the keypad to enter your data.
- h) In **Language**, use  and  or just  to select (A → Z).
- i) In **Home phone, Office phone, Mobile, Home page, About me** and **Mood**, use the keypad to enter your data.

In **Private** you can enter your e-mail address. The address will *not* be shown to other Skype users and is merely used for the search function: Save your private e-mail address in **Private**, and users who know this address will be able to find you by searching for it on Skype.



- 1) In **Private**, press  to select options (**Edit, Remove, Add**).

NOTES:

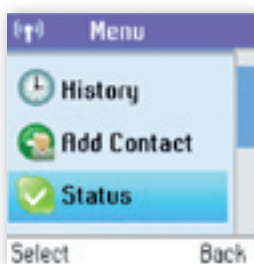
- In **Show My Picture**, the pictures for use with your profile must be edited on a computer with a Skype client.
- All data regarding home phone, office phone and mobile supplied by a Skype user will be recorded in your Contact list when you add the user.

Change your password

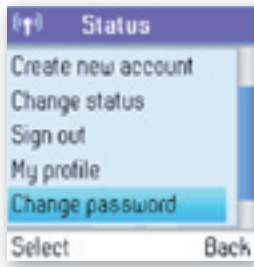
You can change the Skype password used for signing in to your Skype account. See **Create a new Skype account** in the **Installation and basic functions** section for more information.



- 1) From the **Idle screen**, press  to enter the main menu.



- 2) Press  and  to select **Status**.



3) Press and to select **Change password**.



4) Enter your password using the keypad, then press .

5) Enter your new password, then press the "OK" softkey.

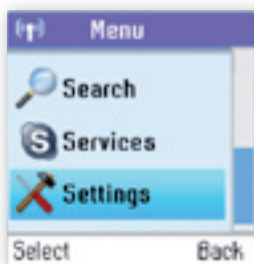
6) Repeat your new password, then press the "Change" softkey.

Create a personal voicemail greeting

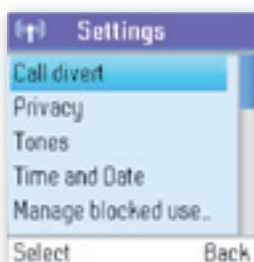
Skype voicemail has a default voicemail greeting. You can also create your personal welcome greeting, which will be played back to people calling you when you are unable to answer the call.



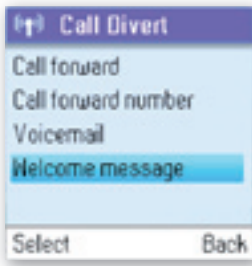
1) From the **Idle screen**, press to enter the main menu.



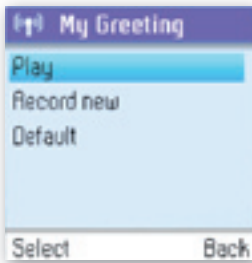
2) Press and to select **Settings**.



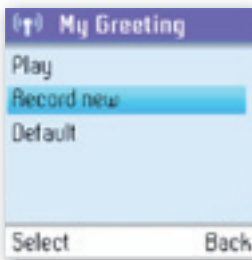
3) Press and to select **Call divert**.



4) Press and to select **Welcome message**.



5) Press to select options.



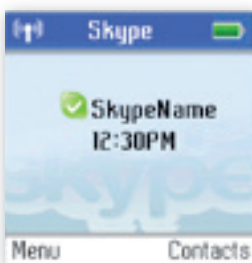
6) Press **Record new** to record your welcome greeting, and press **Play** to hear the recorded message.

NOTE:

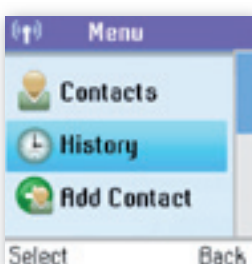
- You have to buy a Skype voicemail subscription to use this service. See more at www.skype.com.

Listen to your voicemail

Callers can leave a message for you. Whenever someone sends you a voicemail, the message **You have 1 new voicemail** will be displayed on your DUALphone.



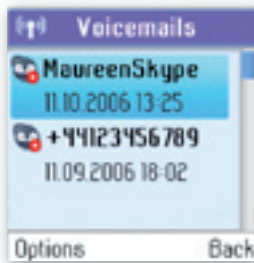
1) From the **Idle screen**, press to enter the main menu.



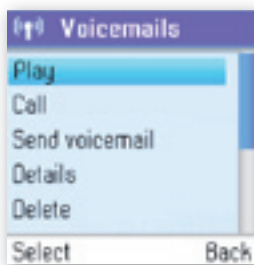
2) Press and to select **History**.




3) Press  and  to select **Voicemail**.



4) Press  and  or just press  to select the voicemail of your choice.



5) Press  to select options (**Play, Call, Send voicemail, Details, Delete, View profile, Add to contacts, My greeting**).

Play:	Play back the voicemail.
Call:	Call the person who has left the voicemail for you.
Send voicemail:	Send the person who has left the message for you a voicemail.
Details:	View the details of the voicemail (Name, number, date, time, duration).
Delete:	Remove the voicemail.
View profile:	View the profile of the person who has sent the voicemail.
Add to contacts:	Add the person who has left the voicemail for you to your Contact list.
My greeting:	Play back or record your personal welcome greeting.

NOTE:

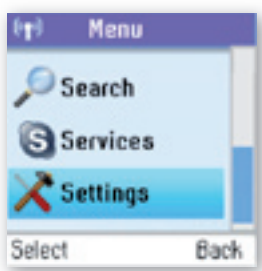
- If you activate your voicemail through Settings → Divert → Voicemail, the voicemail will work only with incoming Skype and SkypeIn calls, not with calls on your landline.

Privacy

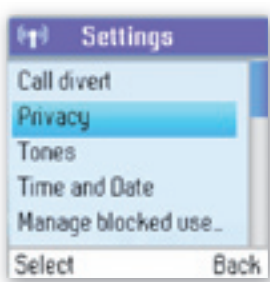
You can make restrictions as to whom you wish to accept a Skype or SkypeIn call from. Your choices are:



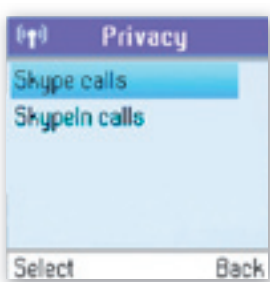
1) From the **Idle screen**, press to enter the main menu.



2) Press and to select **Settings**.

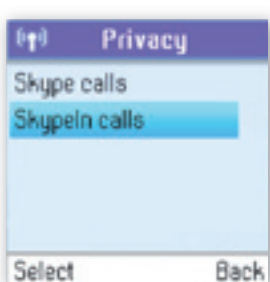


3) Press and to select **Privacy**.



4) Press to select **Skype calls**, then press and or just press to select your preferred privacy status for incoming Skype calls (**Anyone, Contacts, If details shared**).

- Anyone:** All Skype users can call you, even users not on your Contact list.
- Contacts:** Skype users can call you only if they are on your Contact list.
- If details shared:** Only Skype users authorised by you can call you.



5) Press and to select **SkypeIn calls**, then press and or just press to select your preferred privacy status for incoming SkypeIn calls (**Anyone, Contacts, Known numbers**).

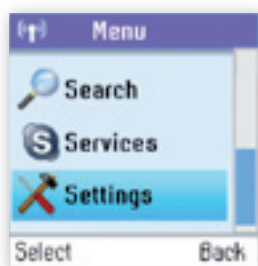
- Anyone:** You can receive calls from anyone calling your SkypeIn number.
- Contacts:** Only SkypeOut contacts on your Contact list can call you.
- Known numbers:** Only SkypeIn calls providing a Caller ID will be accepted.

Notification

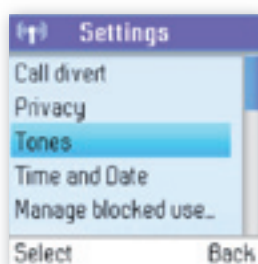
You can choose whether you want to be alerted by a tone whenever you receive a voicemail or an authorisation request.



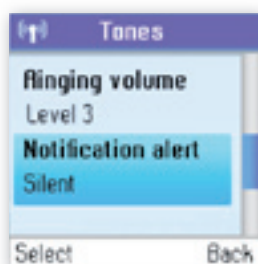
1) From the **Idle screen**, press to enter the main menu.



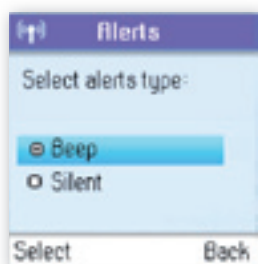
2) Press and to select **Settings**.



3) Press and to select **Tones**.



4) Press and to select **Notification alert**.



5) Press and or just press to select your preferred alert type (**Beep**, **Silent**).

NOTE:

- Whenever you receive a voicemail, miss a call, or get an authorisation request, the key will flash a blue light signal. Just press to see your options.

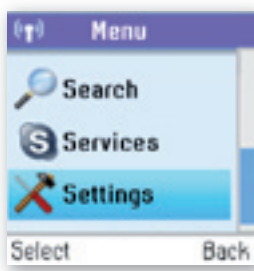
Phone settings

Tones

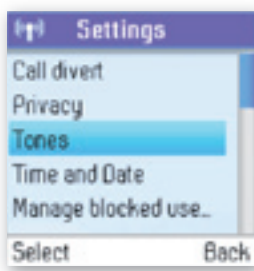
You can configure keypad tones, ring tones etc. on your DUALphone. The following are just a few examples.



1) From the **Idle screen**, press to enter the main menu.



2) Press and to select **Settings**.

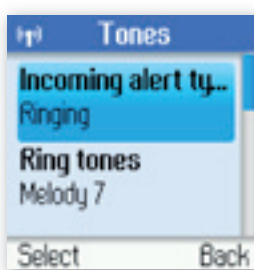


3) Press and to select **Tones**.

Change the call alert

You can define how you want your DUALphone to alert you with incoming calls:

- Ringling:** The handset will ring as long as the incoming call is active.
- Ring once:** The handset will ring only once.
- Beep once:** The handset will make one beep only on an incoming call.



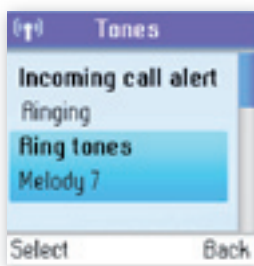
1) From **Tones**, press to select **Incoming alert type**.



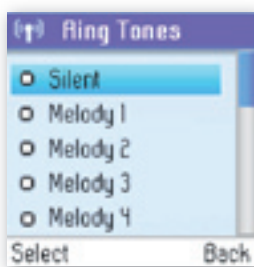
2) Press and or just press to select your preferred alert type (**Ringing, Ring once, Beep once**).

Change the ring tone

You can define how you want your DUALphone to ring on incoming calls.



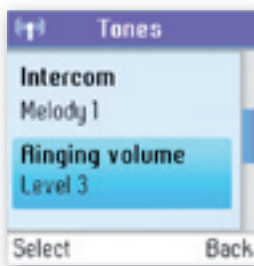
1) From **Tones**, press and to select **Ring tones**.



2) Press and or just press to select your preferred ring tone (**Silent, Melody 1 → 11, Beep**).

Adjust the ringing volume

You can adjust the ringing volume of the handset for incoming calls.



1) From **Tones**, press and to select **Ringing volume**.

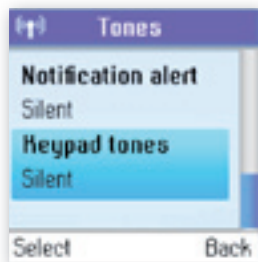


2) Change the ringing volume level using / .

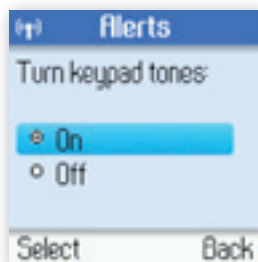


Adjust the keypad tones

You can choose whether you want to hear a tone whenever you press a key or whether you want your keys to be silent.



1) From **Tones**, press and to select **Keypad tones**.



2) Press and or just press to select your preferred setting (**On, Off**).

Set the time and date

Your DUALphone will always obtain time and date information from the Internet. Thus, you only have to configure the **Time zone** and **Daylight saving** settings. When this is done, the time and date obtained by your DUALphone from the Internet will be adjusted according to your choices.



In **Time zone** it is important that you choose the correct time zone, otherwise the time shown on the idle screen will not be right. In **Daylight saving** you have two options. Choose **Daylight saving** when you are in a zone with summertime, and choose **Standard** in all other zones.