

Questions?

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petsafe.com



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Let us help!

Welcome!

PetSafe® brand is devoted to making sure you and your pet have what you need to live your best life together. We know that safe pets make happy owners. Before getting started, please take a moment to read through the important safety information. If you have any questions, please don't hesitate to contact us.

Hereinafter Radio Systems Corporation and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as "We" or "Us".

Important Safety Information

Explanation of Attention Words and Symbols Used in This Guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

CAUTION

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

NOTICE

NOTICE is used to address safe use practices not related to personal injury.

WARNING

- When using this product, basic precautions should always be followed. Read all instructions before using this product. Save these instructions for future reference.
- To reduce the risk of injury, close supervision is necessary when using this product near children.
- Dispose of all packaging material properly. Some items may be packed in plastic bags. These bags could cause suffocation. Keep away from children and pets. There is a risk of explosion if a battery is replaced by an incorrect type. Do not short circuit, mix old and new batteries, dispose of in fire or expose to water. When batteries are stored or disposed, they must be protected from shorting. Dispose of used batteries properly.
- Do not use this product if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or a certified trainer.

CAUTION

- Do not use this product with dogs less than 6 months old, those unable to reach the feeding dish or those with any physical disability.
- Intended for use with dogs only.
- Check operation frequently to be sure the product is dispensing properly.

NOTICE

- For indoor use only.
- For dry food or semi-moist food use only. Do not use wet, canned or moist food.
- Do not allow electronics to contact liquids.
- Do not place any foreign objects into this product.
- This product should be placed on a level surface.
- Do not disassemble product other than as instructed.
- Do not mix old and new batteries.
- Do not mix standard, alkaline or rechargeable batteries.
- Do not use rechargeable batteries.
- Exhausted batteries should be removed immediately. Do not dispose of batteries with household waste.

These instructions must be retained and passed on with ownership.

Perchlorate Batteries

Perchlorate material - special handling may apply.
See www.dtsc.ca.gov/hazardouswaste/perchlorate.

Battery Disposal

 Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. At the end of the product life, please contact our Customer Care Center to receive instructions on proper disposal of the unit. Please do not dispose of the unit in household or municipal waste. For a listing of Customer Care Center telephone numbers in your area, visit our website at www.petsafe.net.

Important Recycling Advice

 Please respect the Waste Electrical and Electronic Equipment regulations in your country.

 This equipment must be recycled. At the end of the product life, do not place it in the normal municipal waste system. Please check the regulations in your area or return it to where it was purchased so that it can be placed in the recycling system. If these options are not possible, please contact the Customer Care Center for further information.

Compliance

FCC: USA

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

CAUTION: Modification or changes to this equipment not expressly approved by Radio Systems Corporation may void the user's authority to operate the equipment.

Terms of Use and Limitation of Liability

1. Terms of Use

The use of this product is subject to your acceptance without modification of the terms, conditions and notices contained with this product. Use of this product implies acceptance of all such terms, conditions, and notices. If you do not wish to accept these terms, conditions, and notices, please return the product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care location together with proof of purchase for a full refund.

2. Proper Use

Proper Use includes, without limitation, reviewing the entire Product Manual and any specific safety information statements. The specific temperament or size/weight of your pet may not be suitable for this product. If you are unsure whether this product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. For products used with pets where training is desired, Radio Systems Corporation recommends that these training products are not used if your pet is aggressive and accepts no liability for determining suitability in individual cases.

3. No Unlawful or Prohibited Use

This product is designed for use with pets only. This product is not intended to harm, injure or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

4. Limitation of Liability

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any direct, indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the use or misuse of this product. The Purchaser assumes all risks and liability from the use of this product to the fullest extent permissible by law.

5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this product from time to time. If such changes have been notified to you prior to your use of this product, they shall be binding on you as if incorporated herein.

6. Limited Warranty

This product has the benefit of a limited one-year manufacturer's warranty. Complete details of the warranty applicable to this product can be found online at <https://www.petsafe.net/support/policies-and-terms/return-and-warranty-information> and/or by contacting your local Customer Care Center at +1 (800) 732-2677, Radio Systems Corporation, 10427 PetSafe Way, Knoxville, TN 37932. Radio Systems Corporation disclaims all other express or implied warranties, including merchantability and fitness for a particular purpose.