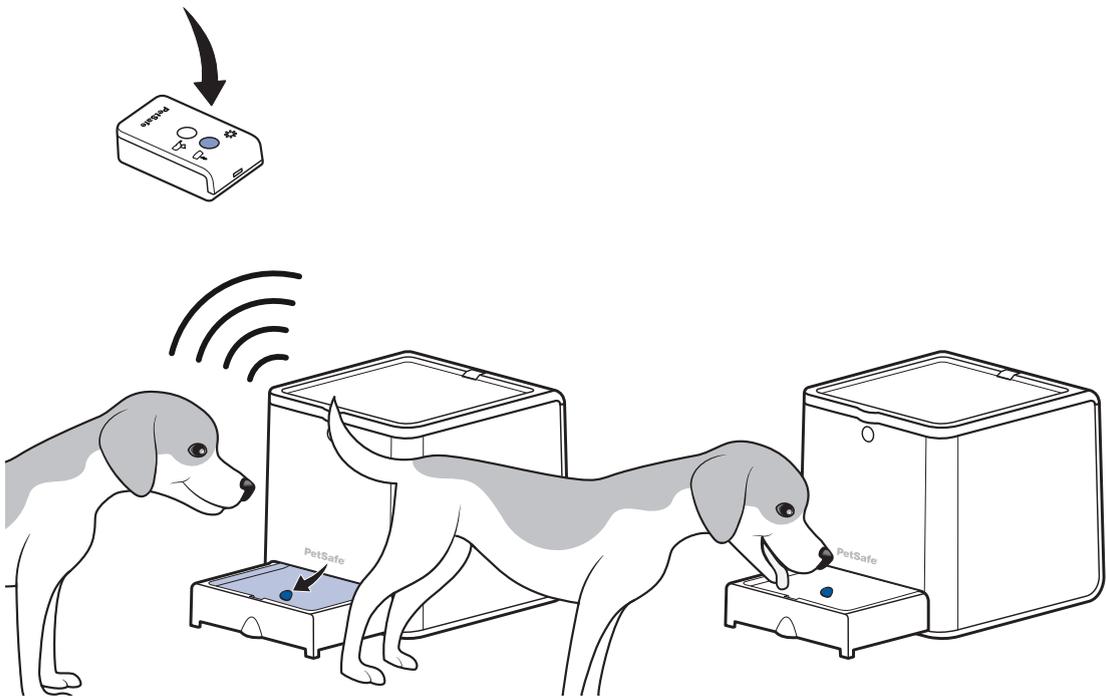


## 4 Introduce your dog to the Teach & Treat

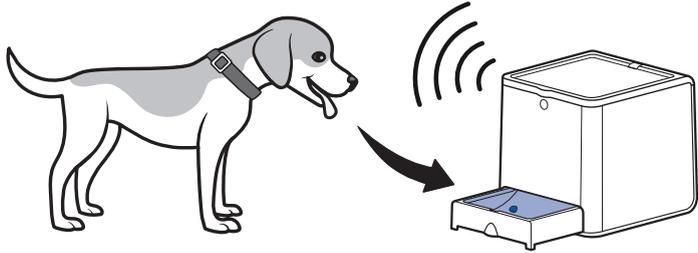


The Teach & Treat has moving parts and some dogs can be startled by the sounds when training begins. Follow the steps below to introduce your dog to the Teach & Treat:

- A. Place the Teach & Treat in the location where you will be training. Place a few treats from your hand into the tray for your dog to eat. Repeat this until he eats from the tray without any hesitation.
- B. With the Volume switch set to O , press the dispense button  on the remote to dispense treats/kibble. The dog should already be at the tray; if he does not immediately eat the food, show him the treats/kibble by pointing. Repeat this step until your dog eats the food without hesitation.  
**Note:** If your dog is afraid of the Teach & Treat, start by letting your dog stand further from the dispenser as you dispense the treats/kibble. Each time your dog eats the treats/kibble, move the dispenser a little closer, until he can stand next to the dispenser without hesitation.
- C. Move the Volume switch to Low. Press the dispense button  on the remote. The dispenser will emit a tone and dispense treats/kibble. If your dog does not immediately eat the food, show him the treats/kibble by pointing. Repeat this step until your dog learns that treats/kibble follow the tone and eats the food without hesitation.
- D. Once your dog understands the tone, start dispensing only when he is looking at you. Some dogs become very attentive to the Teach & Treat; however, they must also learn who is controlling the food dispensing.
  - If your dog automatically looks at you for reassurance between rewards or because he knows who is controlling the food dispensing, you are ready to move on to additional training. Ensure you reward him each time he looks to you by toning and rewarding.
  - If your dog has not learned you are controlling the rewards, get his attention by calling his name and when he looks, press the dispense button  to tone and reward. Repeat until your dog is consistent. When your dog focuses on you and then immediately goes to the Teach & Treat after hearing the tone, he is ready for additional training.

**Note:** To ensure your dog has learned the tone/treat association, practice in different locations and add distance. Repeat until your dog consistently responds to the tone from 8-10 feet away.

## 5 Train for success



Successful training is not only about eliminating unwanted behaviors but replacing those behaviors with routines that are safe and easy to learn for you and your pet. The Teach & Treat is designed specifically to create new, positive habits in response to the most common household dilemmas. With the ability to reward your pet in a separate location, you're unlocking the potential for good behavior in the entire home—not just by your side.

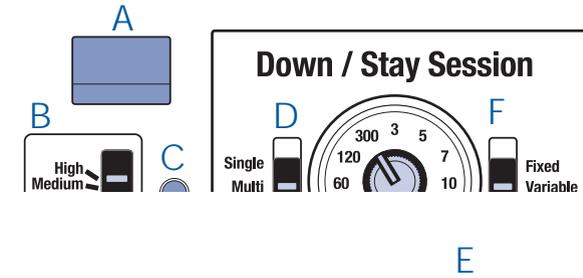
For training to be successful you should spend at least 10-15 minutes per day over a 2-week period training. The Teach & Treat is very versatile and can be used to improve many behaviors.

Start your first training lesson on [petsafe.com](https://petsafe.com).

### General training tips:

- For multi-dog households, train one dog at a time.
- Use only dry or semi-moist treats/kibble that fit in the small or large disc.
- When using the remote, it is best that your dog associates the treats/kibble with you, not the remote. Don't point the remote at your pet.
- Keep training fun! Begin training with his favorite treats/kibble until your dog is comfortable taking food from the dispenser.
- If your dog barks, tries to bite or paw at the Teach & Treat, change his focus to you. Give him treats from your hand before using the Teach & Treat. As he quiets and gives you good behavior, give a treat from the Teach & Treat.
- Make sure your dog is motivated to work for the treats/kibble before starting to train.

## 6 Control Panel



The control panel includes basic controls and more advanced Down/Stay Session controls you will use as you progress further into training.

- A. **Status light:** Illuminates to provide Teach & Treat status:
  - Solid green: The dispenser is on, and the batteries are good.
  - Solid blue: The dispenser is in Down/Stay mode.
  - Slow flashing red: Battery power is low; replace the batteries.
  - Fast flashing red (with tone): The dispenser is jammed.
  - Fast flashing yellow (with tone): The dispenser is empty.
- B. **Volume switch:** Controls the volume of the tone when treats are dispensed.
- C. **Pairing button:** Used to pair the remote with the dispenser if pairing is lost.
- D. **Treat setting switch:**
  - Single: Dispenses one treat at a time.
  - Multiple: Dispenses 3 treats in succession.
  - Cue: Beeps to alert you when to dispense treats. When this setting is selected, the timer will beep but the treat will not be dispensed until you press the dispense button on the remote.
- E. **Treat rate dial:** Determines treat frequency (in seconds) when training the down/stay.
- F. **Fixed/Variable switch:**
  - Fixed: Dispenses treats/kibble at the exact frequency selected on the treat rate dial.
  - Variable: Dispenses treats at an unpredictable interval averaging the frequency selected on the treat rate dial.

## 7 Frequently asked questions & troubleshooting

### **What if my dog is afraid of the Teach & Treat?**

Begin by giving treats from your hand. After providing a few treats/kibble, make a trail of treats/kibble leading to the Teach & Treat. Do not dispense any treats but allow your dog to walk up to the Teach & Treat. After repeating this several times, your dog will learn to walk up to the Teach & Treat without hesitation.

### **My dog is barking or pawing at the dispenser.**

If your dog barks or paws at the Teach & Treat, his attention needs to be refocused on you. Do not dispense any treats/kibble if your dog is barking or pawing at the dispenser. When your dog is quiet or not pawing, give him a treat/kibble from your hand. Repeat, giving him a treat/kibble from your hand several times until he is quiet or not pawing. Gradually increase the interval between treats/kibble, this will extend the time of not pawing and not barking. Once he consistently waits for his treats/kibble, begin treating him from the Teach & Treat.

### **I put the Teach & Treat system in Down/Stay mode and it shuts off after one minute. Why?**

You must set the Fixed/Variable switch to Variable if you want the machine to dispense until it's empty. When the Fixed/Variable switch is set to Fixed, treats will dispense at the rate determined by the treat rate dial, but only for one minute.

### **What is the range?**

The Teach & Treat works up to 30 feet.

### **My Teach & Treat is dispensing slowly.**

Ensure the treats/kibble are the correct size for the disc.

### **My Teach & Treat is not dispensing when I press the dispense button .**

Make sure the Teach & Treat power switch is in the on (I) position. Check the indicator light on the dispenser. If it is flashing red, the batteries are low; replace the batteries. Check the batteries in the remote and replace if necessary. If your Teach & Treat still does not respond, the remote may have become unpaired from the dispenser. To pair the remote with the dispenser, press and hold the pairing button for 3 seconds. The status light will flash green to show that the dispenser is in pairing mode. Press any button on the remote. The status light should glow solid green to show the remote and the dispenser are now paired.

### **How do I clean the Teach & Treat?**

Remove all batteries from the Teach & Treat and then wipe it down with a damp cloth. You can remove the tray liner and discs and wash them by hand or in the dishwasher. **Important:** Do not disassemble the Teach & Treat except for the tray liner. Do not use any kind of spray chemicals or solvent to clean. Do not immerse the dispenser in water or any other liquid.

# Teach & Treat

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For important safety information, please see the customer care guide.