

The logo for SprayCommander features a stylized graphic of several white lines radiating from a point on the left, resembling a fan or a spray pattern. Below this graphic is the brand name "SprayCommander" in a serif font.

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Thank you for choosing Innotek®. Through consistent use of our products, you can have a better behaved dog in less time than with other training tools. If you have any questions, please contact the Customer Care Center (Centre) at 1-800-826-5527 (U.S.A./Canada). For a listing of international Customer Care Center (Centre) telephone numbers, visit our website at [www.innotek.net](http://www.innotek.net).

**English**

To get the most protection out of your warranty, please register your product within 30 days at [www.innotek.net/registerproduct.shtml](http://www.innotek.net/registerproduct.shtml). By registering, and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center (Centre), we will be able to help you faster. Most importantly, Innotek® will never give or sell your valuable information to anyone.

## INSTRUCTION GUIDE

Congratulations! You are now the owner of an Innotek® Spray Commander® Waterproof training system with remote control designed for your dog's education. Your new Innotek® Spray Commander® system can be used to interrupt any of your dog's unwanted behaviors (behaviours) such as running away and chasing, stealing objects or food, digging, jumping on guests, etc. This system will improve and strengthen dog-owner relationships because the correction is associated with the action and not the owner. It will allow you to redirect your dog's attention and behavior (behaviour) while promoting a healthy emotional state. This instruction guide will provide you with all the information required to maximize the efficiency of your new Innotek® Spray Commander®.

### How it works

Innotek® Spray Commander® uses a remote control and a harmless spray collar to re-direct the attention of the distracted or misbehaving dog, or one that has learned that obedience is optional. It can be activated at a distance up to 250 ft (85 m). In addition to having two levels of spray to disrupt unwanted behaviors (behaviours), the Innotek® Spray Commander® also incorporates a sound signal for positive reinforcement. You can use it to let your dog know when the behavior (behaviour) he is engaged in is acceptable. The sound becomes a reward for your dog.

This innovative system causes no secondary effects (fear, pain).

## THE KIT INCLUDES

- Spray device Waterproof
- Remote control
- Adjustable collar
- Can of stainfree, hypo-allergenic spray
- Two 6-volt alkaline batteries
- Instruction guide

## PREPARATION

Adjusting the collar to the spray device

1. Remove the keeper from the black collar (A). Pass the black collar (B) through the loops of the spray device (C). Put the keeper back on the collar (D). The curved edge of the keeper should face inward.



A



B



C



D

2. Feed the free end of the collar into the slot of the buckle (A) from the back to the front. Then, thread the free end of the collar through the outside slot (B) from the front to the back. The free end should now hang on the outside, then thread the keeper (C). When you have completed this section, the assembled collar looks as illustrated (D).



A



B



C



D

Adjust the collar to fit like a regular collar. You should be able to easily pass two fingers between your dog's neck and the device (A). We suggest that you check the collar regularly to make sure that it is well adjusted.

**Note:** If these instructions are not properly followed, the buckle can easily be pulled off the collar. This could lead to the device being lost or damaged.

Your dog must get used to the device before you actually start using it. We suggest that you make your dog wear the spray device during 4 to 5 days before inserting the battery and filling the device. At the same time, we also suggest that you remove and put the collar back frequently on your dog.



## Filling the device

1. Set the device on a flat surface, with the fill-up valve turned upwards. Shake the spray can before using it.
2. Hold the can upside down, then insert the aerosol tip in the fill-up valve – the deepest cavity (A) – then press down firmly for 10 seconds (B). Release pressure and press down for another 10 seconds, then release.

**Note:** If spray is escaping as you attempt to fill the device, increase the downward pressure on the refill can to get a better seal. You cannot overfill the device. When completely filled, there should be enough gas in your device for 18-23 sprays.



## Inserting the battery

1. Insert a coin into the slot of the battery cover and orient towards open position. Remove cover and insert one 6 Volt battery with positive terminal towards the inside of the device. Place cover back on. Screw cover towards off position.
2. Slide off the battery cover from the remote control and insert one 6-volt alkaline battery, respecting polarity (+ and -) (C, D). Slide the cover back on.

**NOTE :** Check if the device is working by pressing the upper button no 1 on your remote control; you should hear a beep (make sure the spray device is in the "on" position).



A



B



C



D

## Using the Remote Control

- The upper button (no 1) emits a sound signal.
- The center button (no 2) sends a short spray.
- The lower button (no 3) sends a long spray.



The Spray Settings - The spray is used to interrupt the dog and redirect his attention. The more a dog seems absorbed by his activity, the longer the spray will have to be to stop and correct his behavior (behaviour), and to redirect his attention.

No programming needed - Your Innotek® Spray Commander® device and remote control are now pre-programmed to make their use easier for you and your pet!

Adjust the device onto the dog's neck with the Innotek® Spray Commander® logo facing inward. Make sure the spray nozzle is pointing towards the dog's snout.

Turn the device on.



## DO'S AND DON'T'S

- Never inflict punishment, pain or cruelty on your pet – even if he refuses to listen.
- Reward your pet when he listens and obeys your commands.
- Never let the dog ignore a command he understands.
- Do not use the spray when you want your dog to obey a command that he does not understand yet.
- Never fill the device while your dog is wearing it because it may damage the fill-up valve.
- Never fasten a leash (lead) to the Innotek® Spray Commander® collar.
- To ensure that your dog does not make the connection between you and the Innotek® Spray Commander®, don't let him see you prepare the device, neither for the first try, nor for subsequent use. Keep your dog away while you prepare the device as well as when you fill it or change the battery.
- Make sure the device is always ready to function, should the dog display undesirable behavior (behaviour). We recommend that you verify the device every day to make sure it contains enough spray.
- Put the collar around the dog's neck at least 20 minutes before the training session begins so that the dog doesn't associate wearing the spray collar with the exercises.



**IMPORTANT:** To save battery power, turn off the device while not in use.



## IMPORTANT REMARKS

1. The Innotek® Spray Commander® is not a toy. Keep it away from the reach of children. Use it only for its training purpose.
2. The Innotek® Spray Commander® must be used only on healthy dogs. We recommend that you take your dog to a veterinarian before using the Innotek® Spray Commander® if he is not in good health.
3. The receiver collar is waterproof. It is however recommended to keep device away from water as much as possible. Note that the remote control handle is not waterproof.
4. Keep the device clean at all times. Simply use a dry cloth to wipe away dirt.
5. Do not leave your device unattended where your dog could get a hold of it and damage it through chewing.
6. Always make sure that the batteries you are using are still adequate to operate the device. The device requires 6-volt alkaline batteries, easily available from Innotek®.
7. Never fill the device with any other substance than the one provided by Innotek®. Using another substance, as well as opening the device, will void the manufacturer's warranty.
8. If your dog tries to take off the device, a harness can be used instead of the collar provided in the kit.
9. The hypo-allergenic spray can is a pressurized container. Do not pierce it, heat it or dispose of it in a fire as it may explode. Please read instructions on the can.
10. Do not expose the device neither to freezing temperatures nor to conditions warmer than 113°F/45°C. Be particularly careful not to leave the device in direct sunlight, either by a window or in a car on a summer day, etc.
11. Do not attempt to repair the device yourself. This will invalidate the warranty and make repairing more difficult. If the device doesn't work, please contact our Customer Care Center (Centre).

The device is activated by radio signals sent by the Innotek® Spray Commander® remote control. The strength of the signal may be affected by environmental conditions, topological features and electromagnetic interference.

This being a radio frequency device, battery consumption can be elevated.

## TROUBLESHOOTING GUIDE

If you have problems with your Innotek® Spray Commander® Remote Control System:

1. Make sure that both the device (receiver collar) and the transmitter (remote) have the same ID number (01 to 08) (ex. R912 ID 03 for the receiver, and T912 03 for the transmitter).
2. Place a new battery into the receiver collar. Fill the device, then turn it on.
3. Press button 1 on the remote control; the receiver collar should emit a beep.
4. Press buttons 2 and 3; the receiver collar should release a small spray (button 2), and a large one (button 3). If nothing happens when pressing buttons 1, 2 or 3, there may be a problem with either the transmitter or the receiver circuits.
5. If any of the 3 buttons produces a reaction in the receiver collar, then the transmitter is working.
6. However, if no spray is released with buttons 2 and 3, but button 1 activates the sound signal, then the batteries could be low, or the device may not be filled properly. If all is fine in both cases, then there could be a problem with the spraying mechanism on the receiver collar.
7. If both spray buttons work, but no sound signal can be heard when pressing button 1, then the piezo buzzer may be faulty.
8. If the device doesn't seem to hold its contents, or gas can be heard leaking from the collar, please contact our Customer Care Center (Centre).

If you experience any of the above mentioned problems, please contact our Customer Care Center (Centre).

## ACCESSORIES

To purchase additional accessories for your Innotek® Spray Commander®, visit our website at [www.innotek.net](http://www.innotek.net) to locate a retailer near you and for a listing of Customer Care Center (Centre) telephone numbers in your area.

## WARRANTY

### USA / CANADA / AUSTRALIA / NEW ZEALAND

#### ONE YEAR NON-TRANSFERRABLE LIMITED WARRANTY

**WHAT IS COVERED:** Radio Systems® Corporation d/b/a Innotek (hereinafter referred to as "Innotek") warrants to the original retail consumer purchaser, and not any other purchaser or subsequent owner, that its Innotek product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of one (1) year from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the product, or a gift recipient of a new product that is unopened and in its original packaging. When serviced by Innotek® Customer Service, Innotek covers labor and parts for the first year of ownership; after the first year, a service or upgrade charge will apply relative to replacement of the product, with new or refurbished items at Innotek's sole discretion. The limited warranty is non-transferrable and shall automatically terminate if the original retail consumer purchaser resells the Innotek® product or transfers the property on which the Innotek® product is installed. In the event of defect, these are your exclusive remedies.

**PROPER PRODUCT USE:** This product is designed only for use with domesticated animals; do not use this product for any other purpose. However, the specific temperament of your animal may not work with this product. We recommend that you do not use this product if your animal is aggressive. If you are unsure whether this product is appropriate for your animal, please consult with your veterinarian or certified trainer before you use this product. Please see the instruction manual for additional important information.

**WHAT IS NOT COVERED:** This non-transferrable limited warranty does not provide protection against, and Innotek® will have no liability under this non-transferrable limited warranty for any damage to or defects in the products caused by any animal, loss of product(s), failure, defect or damage caused by events and situations beyond normal residential exposure conditions, including, but not limited to: commercial use, misuse, abuse, neglect, improper installation or installation not in accordance with Innotek's instructions, use of non-Innotek accessories, impacts of foreign objects, acts of God, abnormal or improper use, improper storage, attempted repair or service by anyone other than Innotek Customer Service, accident, alteration, defects in or failure of the surface the Innotek product is installed in or upon, discoloration or other damage caused by pollution, sunlight, other environmental conditions, mold, dirt, mildew, or exposure to harmful chemicals and any other cause not involving manufacturing defects in the Innotek product. Under no circumstances will Innotek be liable for any non-Innotek labor charges or any expenses whatsoever in connection with the removal, repair or installation of either the original or replacement component(s) relative to in-ground fence installation, kennel installation, pet door installation and other permanent, semi-permanent, or fixture type installations on the retail consumer purchaser's property.

**REGISTERING THE PRODUCT:** Within thirty (30) days of purchase, please go to [www.innotek.net/registerproduct.shtml](http://www.innotek.net/registerproduct.shtml) to register your purchase. A sales receipt shall be required to obtain warranty coverage. Please keep this information in a safe place.

**MAKING A WARRANTY CLAIM:** To obtain warranty service, call the Innotek Customer Care Center. In the United States or Canada, 1-800-826-5527; in Australia, 1800 786 608; in New Zealand, 0800 543 054. Pursuant to this non-transferrable limited warranty, Innotek will replace the part with a new or refurbished part. This non-transferrable limited warranty will then apply to either the new or refurbished part for the remainder of the original non-transferrable limited warranty period.

**DISCLAIMERS:** Replacement as provided under this non-transferrable limited warranty is the exclusive remedy of the consumer. Neither labor to remove the part nor labor to install the refurbished or replaced part is covered. This non-transferrable limited warranty is in lieu of all other express warranties. Innotek expressly disclaims and excludes all other warranties, express or implied, including without limitation, the warranties of merchantability and fitness for a particular purpose. Innotek also disclaims and excludes all liability for incidental, consequential, punitive, direct, indirect, special or any other damages arising out of or connected with the purchase, use or misuse of this product or for the breach of any express or implied warranties or breach of contract or otherwise. Purchaser assumes all risks and liabilities from the use or misuse of this product. Innotek does not authorize any other person or agent to make any other express or implied warranties. Furthermore, Innotek will not be liable for any loss, damage or injury resulting from delay in delivery of replacement parts or for any failure by Innotek to perform covered repair work due to circumstances beyond Innotek's control.

**GOVERNING LAW:** This non-transferrable limited warranty shall be governed by the law of the State of Tennessee, U.S.A., and by the laws of the United States of America, excluding their conflicts of laws principles. Furthermore, the United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this nontransferrable<sup>1</sup> limited warranty. Jurisdiction and venue shall be exclusive to the courts of Knox County, Tennessee. These warranties give you specific legal rights, and you may also have other rights that vary from state to state or country to country. Some states or countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## INTERNATIONAL - THREE YEAR WARRANTY

This Product has a 3 year warranty from the original date of purchase against faulty materials or workmanship (the "Warranty"). This Warranty is for the benefit of the original retail consumer purchaser only, cannot be assigned to any third party and shall not be enforceable by virtue of the Contracts (Rights of Third Parties) Act 1999 by any party other than the original retail consumer purchaser. This Product will (at the discretion of Radio Systems® Corporation) either be repaired or replaced (in whole or in part) with new or refurbished parts free of charge for 3 years from the original date of purchase; providing always that the following conditions are satisfied:

1. The Warranty has been registered within 30 days of original purchase. To register this Warranty, please visit the Product's website or contact the authorised customer care centre nearest to your place of purchase. A list of relevant customer care centre telephone numbers can be found on the Product's website: [www.innotek.net](http://www.innotek.net).
2. Fitting and installation instructions have been followed correctly in accordance with the Operating Guide.
3. This Product has been used only for the purpose for which it is intended and in accordance with the Operating Guide.
4. This Product has not been misused or handled carelessly.
5. This Product has been purchased by the user for domestic use and not used for hire purposes.
6. Repairs have not been attempted other than by our service staff or, authorised dealers.

### Claims Procedure

Any claim made under this Warranty should be made directly to the relevant customer care centre. The claim itself should be made in a letter setting out the date and place of purchase and a brief explanation of the problem which has led to the claim. This letter should then be sent, together with proof of the purchase date in the form of a receipt, to the relevant customer care centre. Radio Systems® Corporation retain the right to request the return of this Product at any stage in the claims procedure but the Product itself is not required on first notification of any claim unless specifically requested by a customer care specialist.

**PLEASE NOTE** that it is essential that the letter of claim reaches the relevant customer care centre address by the last day of this Warranty at the latest. Late claims will not be considered. This Warranty applies to all goods purchased from an authorised retailer of Radio Systems® Corporation within the

country of the relevant customer care centre referred to in clause 1 of this Warranty. This Warranty does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage including (but not limited to) accidental damage, misuse, neglect, alteration and lightning damage to in-ground pet fencing systems. To the fullest extent permissible by law, the purchaser assumes all risks and liabilities from the use of this Product. This Warranty is offered as an extra benefit and does not affect your statutory rights as a consumer. Additional written copies of this Warranty can be obtained by writing to the relevant customer care address given under the heading "Claims Procedure". Please include a stamped and self addressed envelope for each copy of the Warranty requested. This Warranty is governed by the laws of England and Wales and applies to all Products purchased on or after January 1, 2009.

## Compliance

**CE** This equipment has been tested and found to comply with relevant EU Electromagnetic Compatibility, Low Voltage and R&TTE Directives. Before using this equipment outside the EU countries, check with the relevant local R&TTE authority. Unauthorized changes or modifications to the equipment that are not approved by Radio Systems® Corporation are in violation of EU R&TTE regulations, could void the user's authority to operate the equipment, and void the warranty. This product is in compliance with the provisions of the EMC and LV directives. The Declaration of Conformity can be found at: <http://www.innotek.net/world.shtml>.

### FCC and IC

This device complies with Industry Canada licence-exempt RSS standard(s). This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

**CAUTION:** Modifications or changes could void the user's authority to operate this equipment. This Class B digital apparatus complies with Canadian ICES-003.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

### Australia

This device complies with the applicable EMC requirements specified by the ACMA Australian Communications and Media Authority.



## Battery Disposal



Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. Please see pages 3 and 4 for instructions on how to remove the battery from the product for separate disposal.

This device operates on 1 battery of the type alkaline with 6 Volt capacity, replace only with equivalent battery.

## Important Recycling Advice



Please respect the Waste Electrical and Electronic Equipment regulations in your country. This equipment must be recycled. If you no longer require this equipment, do not place it in the normal municipal waste system. Please return it to where it was purchased in order that it can be placed in our recycling system. If this is not possible, please contact the Customer Care Centre for further information. For a listing of Customer Care Centre telephone numbers, visit our website at [www.innotek.net](http://www.innotek.net).