

17th July 2020



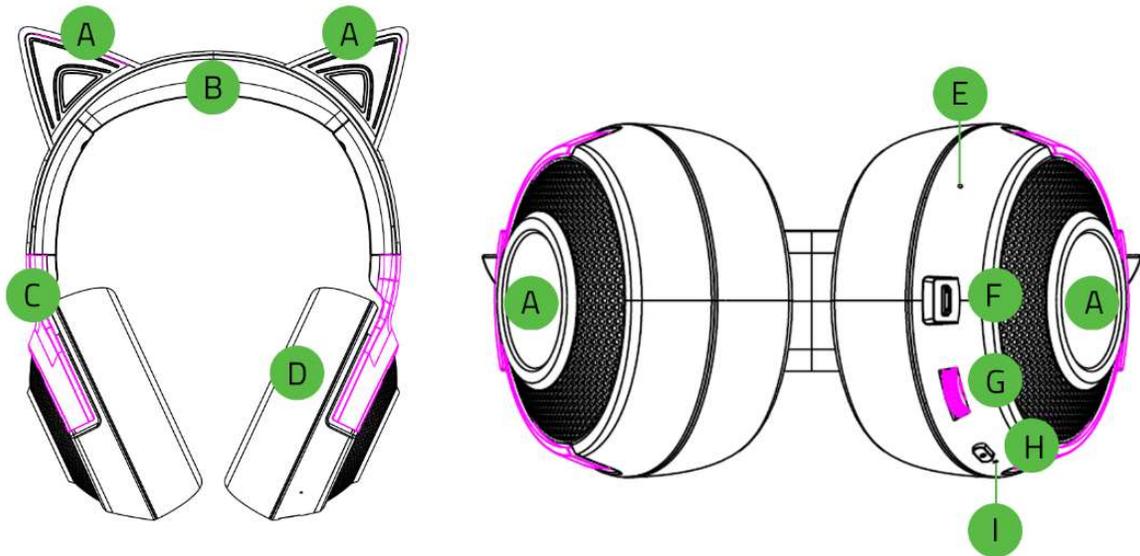
USER MANUAL FOR WIRELESS HEADSET
[MODEL #: RZ04-0352]

IMPORTANT PRODUCT INFORMATION GUIDE

WHAT'S INSIDE / WHAT'S NEEDED

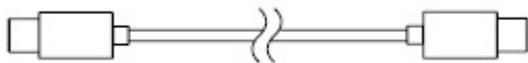
WHAT'S INSIDE

- WIRELESS HEADSET [Model #: RZ04-0352]



- A. Kitty ears and earcups powered by Razer Chroma™ RGB
- B. Adjustable padded leatherette headband
- C. Rotatable circumaural ear cup design
- D. Plush leatherette foam ear cushions
- E. Mic diaphragm
- F. Charging port
- G. Volume dial
- H. Power button
- I. Status indicator

- Charging cable



- Important Product Information Guide

WHAT'S NEEDED

PRODUCT REQUIREMENTS

- Devices with Bluetooth 5.0 connectivity

- Internet connection for app installation

RAZER AUDIO COMPANION APP REQUIREMENTS

- iOS or Android device with Bluetooth connectivity
- Internet connection for app installation

RAZER SYNAPSE / STREAMER COMPANION APP* REQUIREMENTS

- PC with a free USB port
- Windows® 7 64-bit (or higher)
- Internet connection for software installation

**Razer Synapse with Chroma Connect module required.*

LET'S GET YOU COVERED

You've got a great device in your hands, complete with a 2-year limited warranty coverage. Now maximize its potential and score exclusive Razer benefits by registering at razerid.razer.com

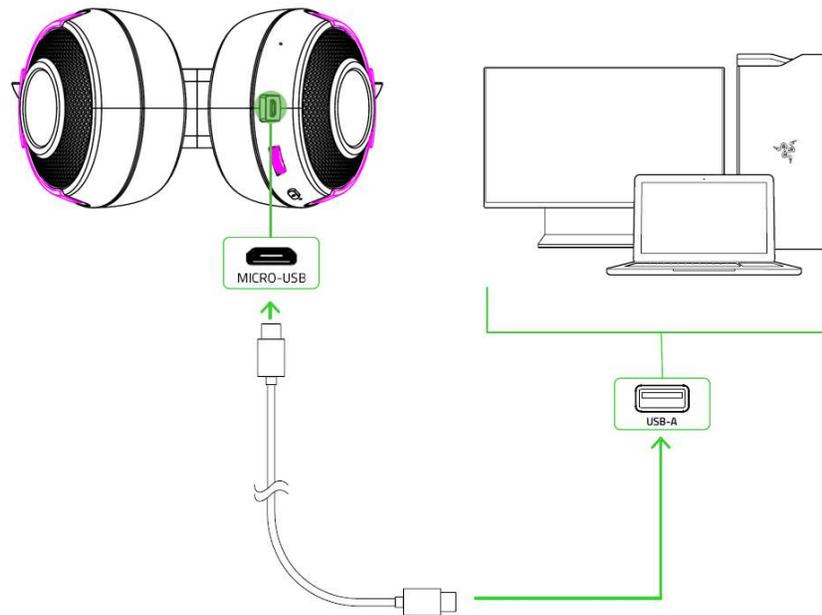
*Your product's serial
number can be found here.*

Got a question? Ask the Razer Support Team at support.razer.com

GETTING STARTED

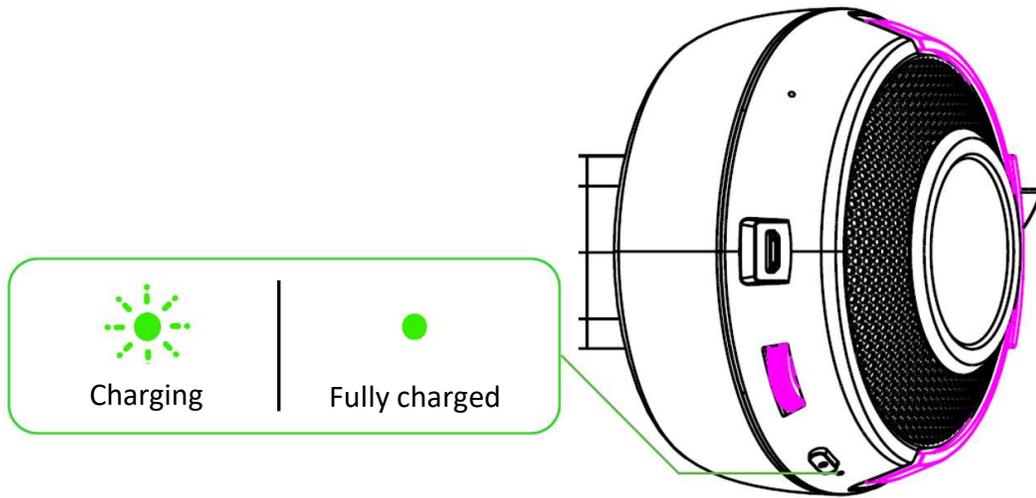
CHARGING YOUR HEADSET

Connect your RZ04-0352 directly to the USB port of your computer* using the charging cable. For best results, please fully charge your headset before using it for the first time. A depleted battery will fully charge in about 3 hours.



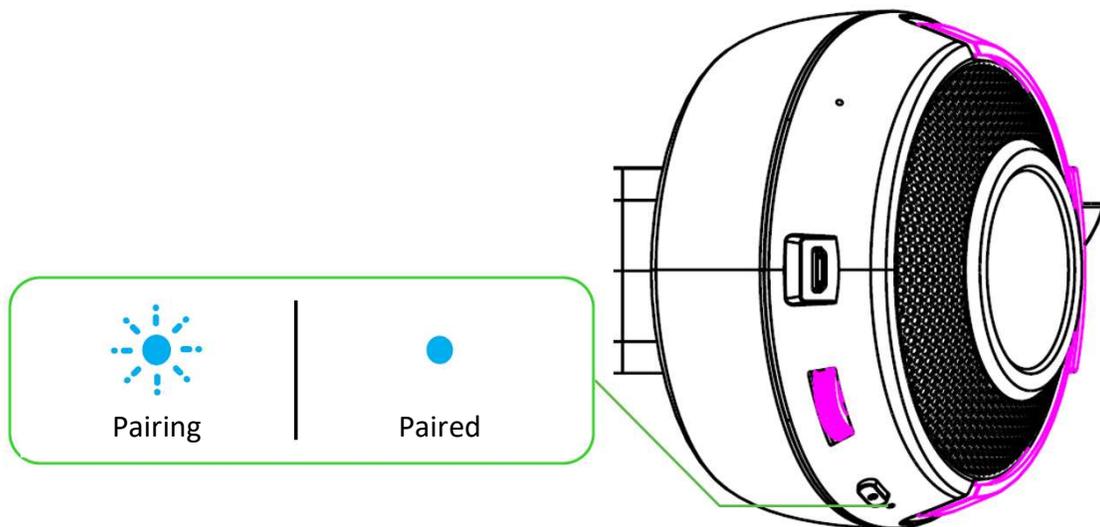
**Install Razer Synapse when prompted or download the installer from razer.com/synapse. Make sure to include the Chroma Connect module or install it from Razer Synapse.*

While charging, your RZ04-0352 will continuously show its battery level on the status indicator, as shown here:



CONNECTING YOUR HEADSET

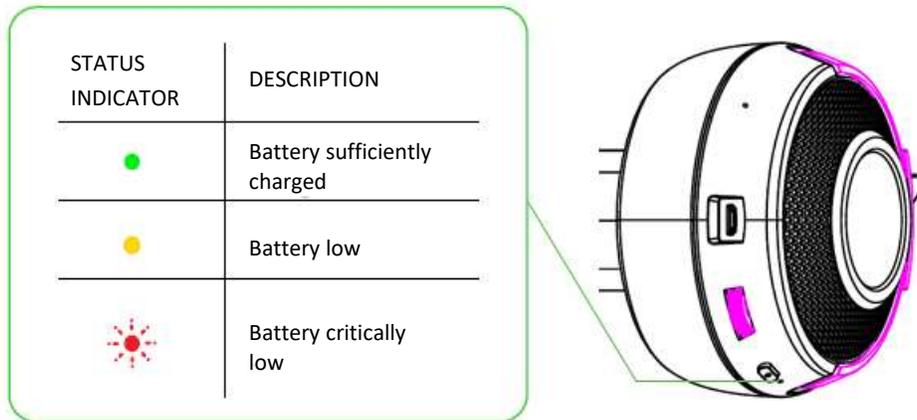
While powered off, press and hold the power button until the status indicator starts blinking blue. An audio prompt will notify you that your RZ04-0352 is searching for compatible Bluetooth devices. Follow your device's instructions to pair it with your RZ04-0352. Once the headset is paired, the status indicator will briefly change to static blue.



USING YOUR RAZER KRAKEN BT KITTY EDITION

BATTERY LEVEL

While unplugged, your RZ04-0352 will briefly show its battery level on the status indicator when you power on the headset. While in use, an audio prompt will be heard when the battery needs recharging.



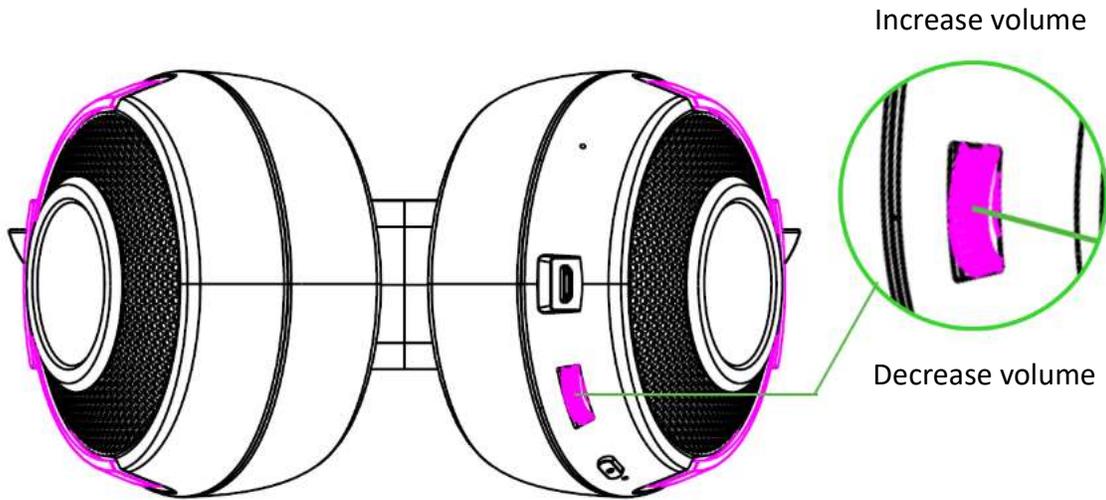
GAMING MODE

With Gaming Mode enabled, your headset will function at a lower latency; giving you real-time audio feedback while gaming. While connected via Bluetooth, triple press the power button then hold the last press for 2 seconds to activate or deactivate this function. The status indicator will briefly blink in blue and an audio prompt will notify you that this function has been enabled.

For best performance, it is recommended to keep your headset within a very close distance of the audio source.

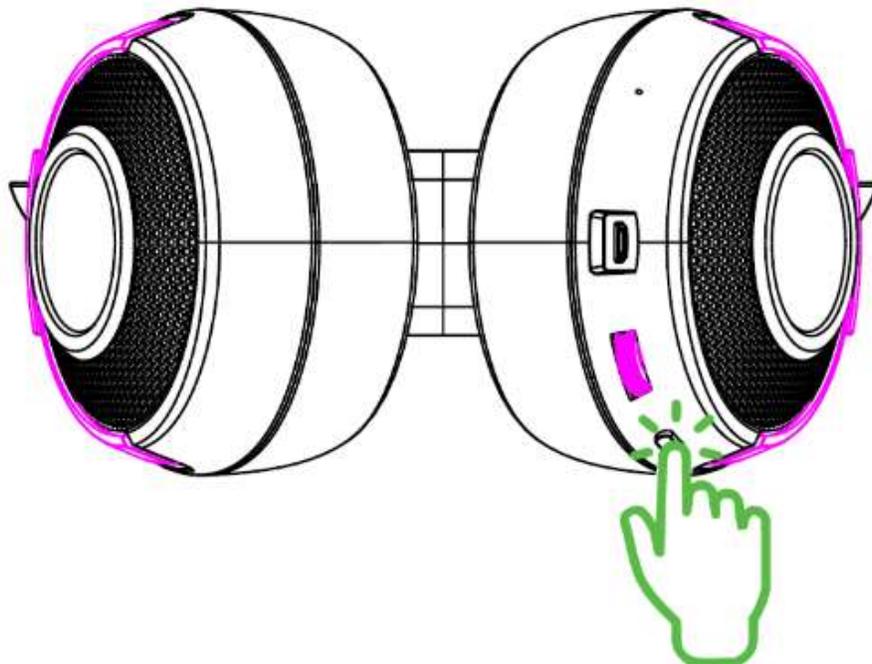
VOLUME DIAL

Rotate the volume dial to increase or decrease the volume.



POWER ON/OFF

Press and hold the power button until the status indicator turns green to power on. Press and hold the power button for 4 seconds to power off. An audio prompt will help notify you that your RZ04-0352 is powered on or off.



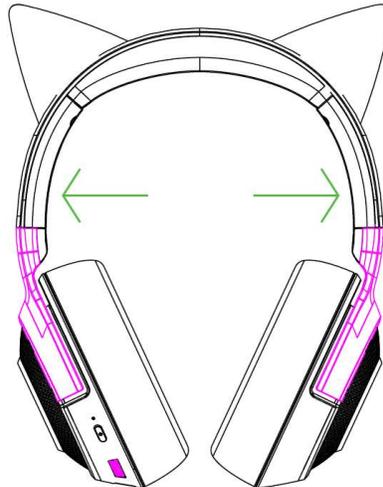
Other power button functions are available when the headset is powered on and connected to your device. These functions operate based on your device's current activity.

Some features listed here may not be applicable to certain devices.

Single press	Play/pause
	Accept incoming call or end current call
	Put call on-hold and accept incoming call
	End call and swap to on-hold call
Press and hold for 2 seconds	Launch voice command
	Reject incoming call
	Swap calls
Press and hold for 4 seconds	Activate pairing mode
Double press	Skip track
Triple press	Previous track
Triple press then hold the last press for 2 seconds*	Enable / disable Gaming Mode

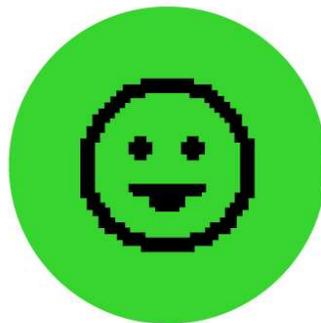
COMFORT

We recommend stretching the headset gently apart before placing them over your head to minimize headband stress. However, please avoid overstretching the headset beyond its technical limits.



STREAMER COMPANION APP (PC)

Add a new level of audience interaction with lighting that responds to your viewers' emotes, alerts, shout outs and more. Download the Streamer Companion App from [razer.com/streamer-companion-app](https://www.razer.com/streamer-companion-app) to personalize exactly which colors and effects are triggered on the headset.



STREAMER COMPANION APP
[razer.com/streamer-companion-app](https://www.razer.com/streamer-companion-app)

Find out more about your stream-reactive headset at support.razer.com.

SAFETY AND MAINTENANCE

SAFETY GUIDELINES

In order to achieve maximum safety while using your RZ04-0352, we suggest that you adopt the following guidelines:

Should you have trouble operating the device properly and troubleshooting does not work, unplug the device and contact the Razer hotline or go to support.razer.com for assistance.

Do not take apart the device (doing so will void your warranty) and do not attempt to operate it under abnormal current loads.

Keep the device away from liquid, humidity or moisture. Operate the device only within the specific temperature range of 0°C (32°F) to 40°C (104°F). Should the temperature exceed this range, unplug and/or switch off the device in order to let the temperature stabilize to an optimal level.

The device isolates external ambient sounds even at low volumes, resulting in lowered awareness of your external surroundings. Please remove the device when engaging in any activities that requires active awareness of your surroundings.

Listening to excessively loud volumes over extended periods of time can damage your hearing. Furthermore, legislation of certain countries permits a maximum sound level of 86db to affect your hearing for 8 hours a day. We therefore recommend that you reduce the volume to a comfortable level when listening for prolonged periods of time. Please, take good care of your hearing.

MAINTENANCE AND USE

The RZ04-0352 requires minimum maintenance to keep it in optimum condition. Once a month we recommend you clean it using a soft cloth or cotton swab to prevent dirt buildup. Do not use soap or harsh cleaning agents.

BATTERY WARNING

The RZ04-0352 contains a Li-ion rechargeable battery. In general, the life expectancy of such batteries is dependent upon usage. If you suspect that the Li-ion rechargeable battery inside the RZ04-0352 may be drained (has a low charge), try charging it.

Caution: Do not open, mutilate, or expose to conducting materials (metal), moisture, liquid, fire, or heat. Doing so may cause batteries to leak or explode, resulting in personal injury. Battery life varies with usage.

LEGALESE

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LIMITED PRODUCT WARRANTY

For the latest and current terms of the Limited Product Warranty, please visit [razer.com/warranty](https://www.razer.com/warranty).

LIMITATION OF LIABILITY

Razer shall in no event be liable for any lost profits, loss of information or data, special, incidental, indirect, punitive or consequential or incidental damages, arising in any way out of distribution of, sale of, resale of, use of, or inability to use the Product. In no event shall Razer's liability exceed the retail purchase price of the Product.

GENERAL

These terms shall be governed by and construed under the laws of the jurisdiction in which the Product was purchased. If any term herein is held to be invalid or unenforceable, then such term (in so far as it is invalid or unenforceable) shall be given no effect and deemed to be excluded without invalidating any of the remaining terms. Razer reserves the right to amend any term at any time without notice.

FCC NOTICE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

For more information, refer to the online help system on **razer.com**

FCC Caution Statement

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

IMPORTANT NOTE:**FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

NOTICE FOR CANADA

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

CANADA STATEMENT

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC SAR

This transmitter must not be co-located or operating in conjunction with any other antenna or Transmitter. This equipment should be installed and operated with a minimum distance of 0 mm between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 0 mm entre le radiateur et votre corps.

CANADIAN CLASS B STATEMENT: This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the radio interference regulations of Industry Canada.

Le present appareil numerique n'emet pas de bruits radioelectriques depassant les limites applicables aux appareils numeriques de Classe B prescrites dans le reglement sur le brouillage radioelectrique edicte par Industrie Canada.



STATEMENT OF COMPLIANCE WITH EU DIRECTIVE

Hereby, Razer (Europe) GmbH, declares that this RZ04-0352 is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and 2015/863/EU

Wireless headset:

Radio Frequency: Bluetooth

Operating Frequency: 2400-2483.5 MHz

Max Output power: ≤ 12 dBm

SW version: 1.0

The full Declaration of Conformity can be requested via the following:

Company: Razer (Europe) GmbH

Address: Essener Bogen 23, 22419 Hamburg, Germany

E-mail: compliance@razer.com

Internet address: razer.com