

Slimline Memory Phone **User's Guide**

Please read this manual before operating product for the first time.

Visit the RCA web site at www.rca4phones.com

Model 1104

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

1 Notification to the Local Telephone Company

Equipment Approval Information

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company The REN is useful in determining the number of devices you may connect

to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company Notice must be given to the telephone company upon permanent
- disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified

US Number is located on the cabinet bottom. REN Number is located on the cabinet bottom

2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

Interference Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a

Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Privacy of Communications may not be ensured when using this product.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

Visit the RCA web site at www.rca4phones.com Please do not send any products to the Indianapolis address listed in this manual or on the carton. This will only add delays in service for your product.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio
- or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected. If these measures do not eliminate the interference, please consult

your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the

Hearing Aid Compatibility (HAC)

This telephone system meets FCC standards for Hearing Aid Compatibility.

Industry Canada (I.C.) Notice

This product meets the applicable Industry Canada technical specifications. Le présent materiel est conforme aux specifications techniques applicables

The Ringer Equivalence Number is an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five

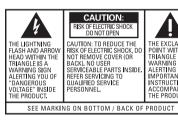
L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la onnerie de tous les dispositifs n'excède pas 5." This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following: 1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool. 2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning. 3. Do not use the telephone to report a gas leak in the vicinity of the leak.

> WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT **EXPOSETHIS** PRODUCT TO RAIN



Introduction

Your telephone is designed to give you flexibility in use and high quality performance. To get the most from your new telephone, we suggest that you take a few minutes right now to read through this instruction manual.

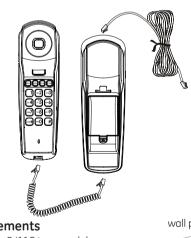


CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

Before You Begin

Parts Checklist

Make sure your package includes the following items:

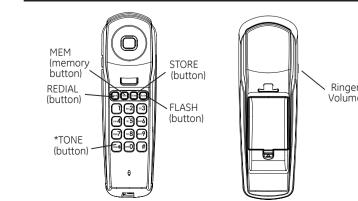


Telephone Jack Requirements o use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured Modular here, installed in your home. If you don't have a modular jack, call your local phone company to find line jack telephone out how to get one installed.

Important Installation Information

- Never install telephone wiring during a lightning storm
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems.

Handset Layout



Handset Back

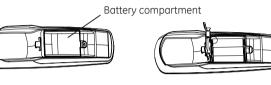
REVIEW ▲ (+)/ ▼ (-) (button)

Installing the Batteries

IMPORTANT: You will have approximately 60 seconds to replace the batteries before the memories stored in the handset are lost. Please read the instructions before replacing the batteries and have the batteries ready to be inserted beforehand. As a precaution, you may want to write down any stored information you do not want erased.

Your Caller ID phone uses 3 AA-size alkaline batteries for receiving and storing Caller ID records and for the numbers you use for memory dialing. If the telephone line cord is connected, disconnect it from the wall

Open the battery compartment door with your finger or thumb.



- 3. Insert 3 AA-size alkaline batteries (not included) as shown on the diagram inside the compartment
- Replace the battery compartment door.
- Re-attach the line cord to the wall and check your memory locations. If installation takes longer than 60 seconds, you should re-set your memory locations

IMPORTANT: If you're not going to use the telephone for more than 30 days, remove the batteries because they can leak and damage

Setting Up the Caller ID Menu

IMPORTANT: Do not plug the telephone into the wall jack while setting up the Caller ID menu because an incoming call may invalidate the information not yet saved.

- Place the handset in the cradle on the base.
- Press the **menu** button. **SET ▲ OR ▼** appears in the display. 3. Press either \triangle (+) or ∇ (-) button to scroll among the 7 menu screens,
- which are: SET ▲ OR ▼
- Local Area Code (default - -) • Regional AC's-1 (default - - - - - -)
- CID LANGUAGE (default English)
- SELECT CONTRAST (default 3)
- T/P DIAL MODE (default tone) EXIT SETUP

NO CALLS summary screen.

NOTE: You may press dial anytime to exit the Caller ID Set Up menu. If no buttons are pressed within 10 seconds, the phone

Local Area Code

The telephone uses the programmed area code to determine the number format to display when a valid Caller ID signal is received. It is also used for the Dialback feature.

automatically exits the Caller ID Set Up menu and returns to the

- Press the **menu** button. **SET ▲ or ▼** appears in the display. Press the **(+)** button until **LOCAL AREA CODE:___** appears in the
- To enter or change the area code, press the menu button. The display shows the area code stored in memory. The left-most digit, or a minus
- sign (-) flashes, indicating the unit is ready to accept the area code entry. Press the \triangle (+) button and select a number from 0-9 in ascending order. Or press the ▼ (-) button to select numbers from 9-0 in descending order.
- Press the **menu** button to advance to the next digit. After the 3rd and last digits entered, press the **menu** button to store the
- area code and go to the next setting. NOTE: If you make a mistake, you can simply repeat the previous steps until your area code is set.

Regional Area Codes for 10-Digit Dialing

Like the Local Area Code, the telephone uses the programmed area codes to determine the number format to display when a valid Caller ID signal is received. Calls that match any of the programmed regional area codes are displayed as 10 digits. This is helpful in areas that have multiple or overlapping area codes and require 10-digit dialing.

Press the **menu** button. **SET ▲ OR ▼** appears in the display. Press the **(+)** button until **REGIONAL AC'S-1**: _____ shows in the display. To enter or change the area code, press the **menu** button. The display

- shows the area code stored in memory. The left-most digit, or minus sign (-), flashes, indicating the unit is ready to accept the area code entry. Press the \checkmark (-) button, and select a number from 9-0 for the first digit of
- the area code. When the desired digit is flashing, press the \triangle (+) button to advance to the next digit.
- 6. Press the **menu** button again to enter the next three-digit regional area code and repeat steps 4 and 5 until all the REGIONAL AC'S-1 (RAC#1) and REGIONAL AC'S-2 (RAC#1) are entered. A total of 6 sets of Regional Area Codes may be entered.
- Press the **menu** button to store the setting and return to the REGIONAL AREA CODE display 8. Press dial to exit.

CID Language

LANGUAGE display

This setting allows you to display Caller ID display prompt messages in English, French or Spanish, Press the **menu** button. SET▲ OR ▼ appears in the display.

- Press the \blacktriangle (+) button until CID LANGUAGE appears in the display. Press the **menu** button to show the current language setting. The default
- is English. Press the \blacktriangle (+) or \blacktriangledown (-) button to change the language. Press the **menu** button to store the language and return to the CID

Select Contrast This adjustment allows you to select the contrast of the display.

- Press the **menu** button until SET▲ OR ▼ appears.
- Press the (+) button until **SELECT CONTRAST** appears in the display. 3. Press the **menu** button to show the current contrast setting. There are 5
- levels of contrast, with the default set to 3.
- To decrease the contrast, press \checkmark (-). To increase the contrast, press \land (+). 5. Press the **menu** button to store the contrast setting and return to the SELECT CONTRAST display.

T/P Dial Mode

This adjustment allows you to select Tone (touch-tone) or Pulse (rotary)

- Press the **menu** button until **SET ▲ OR ▼** appears.
- Press the (+) button until **T/P DIAL MODE** appears in the display.
- Press the **menu** button to show the current dial mode. The default is set
- 4. To change the dialing mode, press the ▲ (+) or ▼ (-) button. The display will
- alternate between the two dialing modes. 5. Press the **menu** button to store the dialing mode and return to the T/P

Exit Setup

To immediately exit the setup mode, select the **EXIT SETUP** menu and press the **menu** button

REMINDER: The time and date is programmed automatically when the first Caller ID record is successfully received after the unit is

Telephone Basics

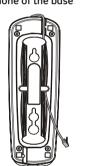
DIAL MODE display

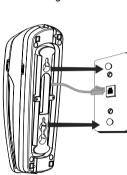
Connecting the Telephone Line

- 1. Plug the long straight line cord into a modular wall telephone jack. 2. Place the handset in the cradle.
- NOTE: The unit is properly installed if you pick up the handset and hear the dial tone. Otherwise, recheck all the installation steps.

Wall Mount Installation

Your telephone may also be mounted on a wall plate (not included). NOTE: In desktop or wall mount mode, you may want to wrap the excess telephone line cord around the mounting bracket on the telephone of the base





- 1. Feed the line cord through the groove and wrap the cord around the track on the bottom of the base.
- 2. Feed the line cord through the groove on the opposite side of the track,
- and plug the end into the modular telephone jack. 3. Slip the mounting holes (on the bottom of the base) over the wall plate posts and firmly slide the unit down into place.

Adjusting the Ringer Volume

You may control the ringer volume level with the switch located on the side of

- = ringer tone will be loud
- Δ = ringer tone will be low = telephone will not ring

Adjusting the Volume

You may control the listening level with the VOLUME switch, which has three levels. It remains at the last level set until you change it.

Redialing a Number

If you want to call the last number you dialed again (up to 32 digits), use the

Press the **redial** button

3. The last number called is automatically redialed.

Using One Touch Redial

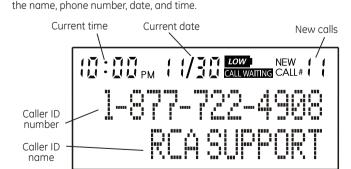
If the last call you dialed was busy, you can redial it immediately by just pressing the redial button and without hanging up the handset.

Caller ID (CID)

Pick up the handset

IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time



Call Waiting Caller ID

Provided you subscribe to Call Waiting Caller ID service from your phone company; if you receive an incoming call and you are using the GE multi handset system, a beep indicates the presence of a Call Waiting call on the line. The Call Waiting Caller ID information will be displayed and stored in the history of all handsets in the system. • When you hear the call waiting beep in the handset receiver, press the

Receiving CID Records

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while

Press **flash** again to return to the original call.

the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call.

Storing CID Records (In CID Memory)

If you are not at home or cannot answer, your telephone's Caller ID memory stores the data for the 50 most recent calls you received so you can see who called while you were unavailable. When the 51st call is received, the oldest Caller ID record (1st call) is automatically deleted.

You may review the stored information at any time. Calls received since your last review show as **NEW** in the display. Calls that have not been previously reviewed but were received from the same number more than once show as **REPT** in the display.

Reviewing CID Records

As calls are received and stored, the display is updated to let you know how many calls have been received. To scroll CID records:

- Press either the \blacktriangle (+) or \blacktriangledown (-) down button to view the newest call record. Press the ▼ (-) button to scroll through the call records from the most recent to the oldest
- 3. Press the \triangle (+) button to scroll through the call records from the oldest to
- 4. When all of the messages have been viewed, **START/END** appears in the display.

Deleting CID Records

• To delete the record showing in the display, press the **delete** button once. • To delete all records while reviewing, press and hold the **delete** button until **ERASE ALL?** shows in the display, then press the **delete** button again

Dialing Back

When reviewing Caller ID records, you may dialback the phone numbers

shown on the display by pressing the **dial** button. NOTE: Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously pre-programmed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call, press the dial button to adjust the number, and try again.

If you programmed your local area code in the setup menu

- 1. Use the ▲ (+) and ▼ (-) buttons to scroll to the number you want to dial. • If you see a number with 7 digits (i.e. 555-1234), then the call was received from within your area code. However, this does not guarantee the call is a local call.
- If you see a number with 11 digits (i.e. 1-234-555-1234), then the call received was not from your area code. 2. Press the **dial** button and the display shows **PICKUP** or **ADJUST**. A 10 second timer also starts in the upper right side of the display, letting you
- know the time remaining until the unit returns to the Summary Screen. If you adjust the number to be digled, the timer automatically resets itself. To adjust the phone number, press the **dial** button. For instance, a 7-digit local number sometimes cannot be dialed because it requires a 10-digit or 11-digit format. Press the **dial** button repeatedly to scroll through the 7, 10, and 11-digit numbers.

7-digit telephone number (i.e. 7-digits: 555-555)10-digits: 3-digit area code + 7-digit telephone number (i.e. 425-555-5555) long distance code 1 + 3-digit area 11-digits:

code + 7-digit telephone number (i.e.

1-425-555-5555) 4. To dial the displayed number, pick up the handset before the timer

reaches 0. **NOW DIALING** shows in the display and the number is dialed. If you did not program your local area code in the setup menu 1. Use the \rightarrow (+) and \rightarrow (-) buttons to display the number you want to dial. You

will only see 10-digit numbers (i.e. 234-555-1234).

2. See steps 2 through 4 in the above section to complete the dialback NOTE: IF PICKUP PHONE shows on the display, no other changes to the number can be made. The information sent from the telephone

company is known to be a valid number to dial back (available

only in limited areas). Once you pickup the phone, the number is

automatically dialed.

Before you store a telephone number in memory, make sure the dialing mode is correctly set for the type of service you have. The default dialing mode is tone (touch-tone), so if you have pulse (rotary) service, you must first change

the dialing mode. See "T/P Dial Mode." Storing Frequently Called Numbers

- 1. Pick up the handset
- Press the **store** buttor Push the desired memory location button (0-9).
- Press the **store** button.

wrong digits.

16-digits) and press the **store** button. 6. Hang up the handset. NOTE: If you make a mistake, use the delete button to delete

Use the handset number keys to enter the telephone number (up to

Changing a Stored Number

Repeat the storage sequence above. The new number replaces the old number at the memory location

Erasing a Stored Number

1. Pick up the handset. Press the **mem** button

5. Hang up the handset.

erased.

3. Press the \triangle (+) or \checkmark (-) buttons for the desired memory location to be 4. Press and hold **delete** for three seconds until the number in the display is

NOTE: If you want to erase more than one location, use the 5 (+) or 6 (-)

Press the ▲ (+) or ▼ (-) buttons for the desired memory location, lift the

arrow buttons to scroll to each memory location you want to erase. **Dialing Frequently Called Numbers**

- 1. Pick up the handset and press the **mem** button. 2. Press 0-9 for the memory location. The number dials automatically.
- Press the \blacktriangle (+) or \blacktriangledown (-) buttons for the desired memory location. Press the **dial** button to dial the number. flash button to put the current call on hold and answer the incoming call. Press dial button while the handset is still in the cradle.

handset and the number dials automatically.

Pick up the handset and press the **dial** button.

Reviewing Numbers Stored in Memory

Press the **store** button. Press 0-9 for the memory location. The number shows on the display. 4. Press 0-9 for the memory location. The display flashes if the memory location is occupied.

Copy Redial Memory to User Memory

Press the **store** button again to confirm.

9 seconds. The default setting is 4 seconds.

Press 1-9 (1 = 1 second, 2 = 2 seconds, etc.)

6. Press the **flash** button or the hook switch to exit.

Local access number of long distance company

Press the **mem** button and then press 6.

button, or your call may not go through.

Storing a Pause in Memory

Pickup the handset

5. Press **store** again

Chain Dialing

For example

Using Flash

Authorization code (ID)

Pick up the handset

call is put on hold.

NO CALLS

LOW

BLOCKED CALL

START/END

REPT

NEW

No dial tone.

cradle?

Replace batteries.

Phone does not ring

telephone company.

extension phones.

No display

CALL WAITING

Troubleshooting Tips

• Make sure the batteries are properly installed

• Be sure to wait until the second ring before answering.

No information is shown after the phone rings

• Make sure ringer switch is set to HI.

UNKNOWN CALLER

Using Temporary Tone Dialing

Caller ID Display Messages

Long distance phone number

Press the **store** buttor

Press the **redial** button.

6. Press the **flash** button or the hook switch to exit.

is automatically stored.

Pickup the handset

Press store

occupied.

6. Press the hook switch to exit

- - - extension phones are used at the same time. Cannot dial out

or press the \blacktriangle (+) or \blacktriangledown (-) buttons to select an empty location. The number Warranty Assistance

order to validate your warranty eligibility. You may want to attach either the original, or a photocopy, of your sales receipt to this booklet for future

• Make sure extension phones are on the hook at the same time you're

using the phone. It is normal for the volume to drop when additional

If this product was received as a gift, it is suggested you jot down the date of gift receipt, as this information will be valuable should service be required during the warranty period. If the equipment is causing harm to the telephone network, the telephone company may require that you disconnect

Name of Store

For instructions on how to obtain warranty service, you may call Customer Care at 1-877-722-4908 or you may visit our website at <u>www.rca4phones.</u> <u>com</u>. If you prefer, you may write to us at:

PO Box 501045

Please do not send products to this address as it only adds delays in

If the equipment is causing harm to the telephone network, the telephone company may require that you disconnect the equipment until the problem is

Limited Warranty

Defects in materials or workmanship.

• One year, from date of purchase. Please retain your sales receipt, as that will act as your proof of purchase in order to validate warranty status.

remainder of the original product's one year warranty, or 90 days from the date the replacement product was shipped to you, whichever is

How to get service:

you and please have your model number and date code available when calling us. The model number and date code can be found on the underside of the base unit.

- We will ask you to include with your product the following: o Your name, return shipping address and daytime phone number
- Ship your product prepaid, to the address we provide. We suggest shipping your product via a traceable carrier, as we are not responsible
- · Upon receipt of your product we will validate your product is under warranty and if determined your product is warranty eligible, we will ship
- What your limited warranty does not cover:
- Customer Instruction. (Your Owners Manual provides information
- Installation and set up service adjustments.
- Damage from misuse, neglect, unauthorized repair. Products which have been modified or incorporated into other products
- THIS LIMITED WARRANTY IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HERERY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY SUPREME POWER USA LLC. ITS AGENTS, EMPLOYEES, RETAIL DEALERS OR INDEPENDENT

CONTRACTORS SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE

THE SCOPE OF THIS WARRANTY. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. SUPREME POWER USA LLC SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE

WARRANTY PERIOD SET FORTH ABOVE

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. If you purchased your product outside the USA or Canada:

consequential damages, or limitations on how long an implied warranty

 Please complete and mail the Product Registration Card packed with your product or visit www.rca4phones.com to register your new product. Product registration is not required for warranty coverage but does allow

• In order to receive Caller ID records, you must subscribe to the standard

us to contact you should it be necessary.

Copy Caller ID Memory to User Memory

- Press the \blacktriangle (+) or \blacktriangledown (-) buttons to display the number you want to copy. Press the **store** button

Press the store button twice to replace the new information with the old,

Press 0-9 for the memory location. Press the ▲ (+) or ▼ (-) buttons to

Press the **redial** button, and then press the **store** button again.

The redial button has dual functionality. It becomes a pause button if the

memory. Use the **redial** button to insert a pause when a delay is needed in an

automatic dialing sequence. For example, when you must dial a 9 to get an

outside line, or when you enter codes to access your long distance company.

You may need to adjust the length of the pause. It can be adjusted from 1 to

This process allows you to dial a succession of stored numbers from separate

numbers, such as with frequent calls via a telephone company long distance

When you hear the access tone, press the **mem** button and then press 7.

At the next access tone, press the **mem** button and then 8.

refer to the phone company's instructions on how to use flash.

To answer an incoming call while having a conversation:

To return to your first call and put the second call on hold:

handset, the telephone automatically returns to pulse service.

TIP: Wait for the access tones before pressing the next mem

This feature is used to activate customer calling services available through

your local phone company, such as Call Waiting. These services generally

require an extra monthly fee. If you subscribe to any of these services, please

After you hear the Call Waiting tone, press and release the flash button.

If you have pulse service, you can temporarily change from pulse to tone

service. After dialing the telephone number, press and release the ***tone**

The caller memory is empty.

for that number is not available.

maintain Caller ID operation.

Caller ID memory log.

more than once

Check all cabling to make sure that all connections are secure and not

• Check the hook switch: Does it fully extend when handset is lifted from

name and number Caller ID service available through your local

• Check for a dial tone. If there is no dial tone see solutions for "No dial

withheld.

The incoming call does not have Caller ID

service or their service area is not linked to

yours. If UNKNOWN CALLER appears along

with a calling number, the name information

Battery power level is low. Please replace

the batteries as soon as possible in order to

The incoming caller is registered as "Private

You are at the beginning or the end of the

If you subscribe to Call Waiting Caller ID

call while you are on the phone.

Service, this icon flashes when you receive a

Indicates call or calls have not been reviewed.

Repeat call message. Indicates that a new

call from the same number was received

Number" and Caller ID information is

The first call is placed on hold while the second call can be answered.

Memory location

memory locations. This is useful when you must dial several sequences of

store button is pressed first. It is valid only when storing a number into

select a different location. The display flashes if the memory location is

Make sure the T/P dialing mode is set to the type of phone service you

Other party cannot hear you

are subscribed to.

Your sales receipt will be required to demonstrate proof of purchase in

the equipment until the problem is resolved.

Purchase Date or Date Received as Gift __

Supreme Power USA LLC

Indianapolis IN 46250-1045

service and may result in lost or damaged product. This PO BOX is for written communication only.

What your limited warranty covers:

For how long after your purchase:

 Provide you with a new or at our option, a refurbished exchange unit of same or similar model. The exchange model is under warranty for the

• Call Customer Care at 1-877-722-4908. Please have your product with

If you are within your limited warranty period and it is determined that service is required: We will ask that you properly pack your product to avoid shipping

handwritten or typed on a sheet of paper o A legible copy of your sales receipt (please do not send the original

• Press and release **flash** again. The first call can continue while the second for lost, mis-directed or damaged shipments. You may want to write the date shipped, carrier and tracking number here: ___

to you a new or, at our option, a refurbished exchange unit of same or button on the telephone. This allows access to phone services that require

- similar model. This exchange unit will be shipped to you at no cost. a tone, such as banking and long-distance services. After you hang up the
- regarding operating and install instructions. Additional information may be obtained by contacting the retailer) The following special messages indicate the status of a message or the unit:
 - Products that have been serviced by an unauthorized servicer. Products purchased or serviced outside the USA or Canada.

Acts of nature, such as but not limited to, lightning damage.

Limitation of Warranty:

How state law relates to this warranty: Some states do not allow the exclusion nor limitation of incidental or

This warranty does not apply. Contact your dealer for warranty information. Product Registration:

lasts so the above limitations or exclusions may not apply to you.

• You may have too many extension phones on your line. Unplug some

damage. We recommend that you use the original carton and packing