

RCA M1 MOBILE PHONE USER MANUAL

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1 General Information

1.1 Profile

Please read this manual carefully in order to make your phone in perfect condition. Our company may change this mobile phone without prior written notice and reserves the final right to interpret the performance of this mobile phone. Due to different software and network operators, display on your phone may be different, refer to your phone for details.

1.2 Safety warning and Attentions

Safety warning
ROAD SAFETY COMES FIRST
 Do not use a hand-held phone while driving. Use hands-free fittings when calls are unavoidable while driving. In some countries, dialing or receiving calls while driving is illegal!
SWITCH OFF IN AIRCRAFT
 Wireless devices can cause interference in aircraft. Using a mobile phone in flight is illegal and risky. Please make sure that your mobile phone is powered off in flight.
SWITCH OFF BEFORE ENTERING RISKY AREAS
 Strictly observe the relevant laws, codes, and regulations on the use of mobile phones in risky areas. Turn off your mobile phone before entering a place susceptible to explosion, such as an oil station, oil tank, chemical plant or a place where a blasting process is under way.

OBSERVE ALL SPECIAL REGULATIONS
 Follow any special regulations in force in any area such as hospitals and always switch off your phone whenever it is forbidden to use it or, when it may cause interference or danger. Properly use your mobile phone near medical apparatuses, such as pacemakers, hearing aids and some other electronic medical devices, as it may cause interference to such apparatuses.

INTERFERENCE
 The conversation quality of any mobile phone may be affected by radio interference. An antenna is built inside the mobile phone and located below the microphone. Do not touch the antenna area during a conversation, lest that the conversation quality deteriorate.
QUALIFIED SERVICE
 Only qualified personnel may install or repair phone equipment. Installing or repairing the mobile phone on your own may bring great danger and violates the warranty rules.
ACCESSORIES AND BATTERIES
 Use only approved accessories and batteries.
USE SENSIBLY
 Use only in a normal and proper manner.
EMERGENCY CALLS
 Ensure the phone is switched on and in service, enter the emergency number, e.g. 91, then press the Dial key. Give your location and state your situation briefly. Do not end the call until told to do so.

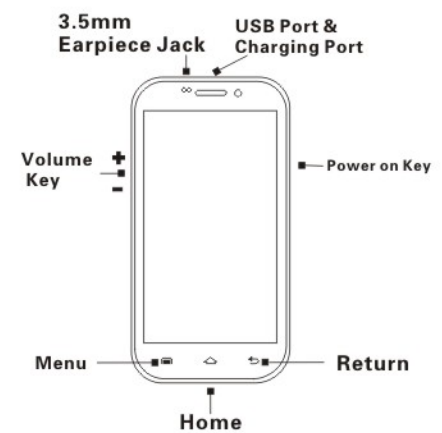
Note: Just like all other mobile phones, this mobile phone does not necessarily support all the features described in this manual due to network or radio transmission problems. Some networks even do not support the emergency call service. Therefore, do not rely solely on the mobile phone for critical communications such as first aid. Please consult the local network operator.

Precautions
 This mobile phone is well designed with fine art. Please exercise special care when using it. The following suggestions will help your mobile phone survive the warranty period and extend its service life:
 • Keep the mobile phone and all its fittings beyond children's reach.
 • Keep the mobile phone dry. Keep away from rain, moisture, liquid or other substances that may corrode electronic circuits.
 • Do not use or store the mobile phone in dusty places, which leads parts of the mobile phone be damaged.
 • Do not store the mobile phone in a high-temperature place. High temperature will shorten the life of electronic circuits and damage the battery and some plastic parts.
 • Do not store the mobile phone in a chilly place. Otherwise, moistures will be formed inside the mobile phone to damage electronic circuits when the mobile phone is moved to a constant temperature place.
 • Do not throw, knock or shock the mobile phone, as that will destroy the internal circuits and high-precision

components of the mobile phone.

2 Your phone

2.1 Phone keys overview



2.2 Functions of Keys

The mobile phone provides the following keys:
Power key
 Power key situates at the right side of the phone. While using the phone, you can press this key to lock screen; if you press and hold this key, a phone-options dialog would pop out. Here, you can select to adjust the profile mode or power off.
Volume key
 Volume key situates at the left side of the phone. You can press it to adjust ringer volume.

2.3 Functions of icons

Menu icon
 Touch this icon to access options of a selected function;
Home icon
 Touch it to open home screen. If you're viewing the left or right extended Home screen, Touch it can enter the central screen.
Back icon
 Touch this icon to return to the previous screen;
2.4 Status bar
 Various indicators are provided in status bar to show ongoing activities. Tap the status bar and scroll down to view notifications or view system information.

Icon	Description
	Mute is on
	Vibration is on
	Speaker is on
	Battery is full
	Battery is low
	Battery charging is in progress
	No network signal; one for each SIM
	HSDPA is active
	GPRS is active
	Phone is connected to PC via USB connector
	USB debugging cable is connected
	Call is in progress
	Call is on hold
	No micro-SD card is inserted
	Wi-Fi is connected
	Airplane mode is on
	Bluetooth is on
	New text message
	New email
	Alarm
	Event notification
	Missed call

3 Getting started

3.1 Installing the SIM Card and the Battery

An SIM card carries useful information, including your mobile phone number, PIN (Personal Identification Number), PIN2, PUK (PIN Unlocking Key), PUK2 (PIN2 Unlocking Key), IMSI (International Mobile Subscriber Identity), network information, contacts data, and short messages data.
 Note: After powering off your mobile phone, wait for a few seconds before removing or inserting a SIM card. Exercise caution when operating an SIM card, as friction or bending will damage the SIM card. Properly keep the mobile phone and its fittings such as the SIM cards beyond children's reach.
Installation
 • Hold the power key for a while and select power off to power off the mobile phone
 • Take the back cover away.
 • Insert the SIM Card into the SIM Card slot lightly with the corner cutting of the card aligning to the notch of the slot and the gold plate of the card facing down, till the SIM Card cannot be further pushed in.
 • With the metallic contacts of the battery facing the metallic contacts in the battery slot, install the battery.
 Note: The SD card is a miniature object. Keep it out of the reach of children for fear that children swallow it!

3.2 Charging the Battery

portable devices, including laptops and cell phones. Touch Settings>Wireless & networks > Bluetooth. Check Bluetooth to turn it on. You must pair your phone with a device before you can connect to it. Once you pair your phone with a device, they stay paired unless you unpair them. Your phone scans for and displays the IDs of all available Bluetooth devices in range. If the device you want to pair with isn't in the list, make it discoverable. Connecting to a computer via USB You can connect your phone to a computer with an USB cable, to transfer music, pictures, and other files between your phone's SD card and the computer.

3.4 Using the touch screen

Touch-screen tips
 • Touch
 To active items on the screen, such as application and settings icons, to type text and symbols using the onscreen keyboard, you simply touch them with your finger.
 • Touch & hold
 Touch & hold an item on the screen by touching it and not lifting your finger until an action occurs. For example, to open a menu for customizing the Home screen, you touch an empty area on the Home screen until the menu opens.
 • Drag
 Touch & hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position.

• Your mobile phone can monitor and display the battery state.
 • Normally the remaining energy of the battery is indicated by the battery level icon at the upper right corner of the display screen.
 • When the battery energy is insufficient, the mobile phone prompts "Battery low". Using a travel adapter:
 • Install the battery into the mobile phone before charging the battery.
 • Connect the adapter of the travel charger with the charging slot in the mobile phone. Ensure that the adapter is fully inserted.
 • Insert the plug of the travel charger to an appropriate power outlet.
 • During the charging, the battery level grids in the battery icon keep flickering till the battery is fully charged.
 • The battery icon does no longer flicker when the charging process ends.
 Note: Ensure that the plug of the charger, the plug of the earphone, and the plug of the USB cable are inserted in the right direction. Inserting them in a wrong direction may cause charging failure or other problems. Before the charging, ensure that the standard voltage and frequency of the local mains supply match the rated voltage and power of the travel charger.
Optimizing battery life
 You can extend your battery's life between charges by

turning off features that you don't need. You can also monitor how applications and system resources consume battery power.

To guarantee the optimal performance of your battery, please stick to the following rules:

• Turn off radios that you aren't using. If you aren't using Wi-Fi, Bluetooth, or GPRS, use the Setting application to turn them off.
 • Turn down screen brightness and set a shorter screen timeout.
 • If you don't need them, turn off automatic syncing for Gmail, Calendar, Contacts, and other applications.
 Note: On the Home screen, press Menu icon and touch Settings > About phone > Status. The Battery Use screen lists the applications that have been using the battery, from greatest to least battery use. The top of the screen displays the time since you were last connected to a charger or, if you're currently connected to one, how long you were running on battery power before you connected to a charger. Then each application or service that used battery power during that time is displayed, in order of the amount of power they used. Touch an application in the Battery Use screen to learn details about its power consumption. Different applications offer different kinds of information.

3.3 Linking to the Networks and devices

Your phone can connect to a variety of networks and devices, including mobile networks for voice and data transmission, Wi-Fi data networks, and Bluetooth devices,

such as headsets. You can also connect your phone to a computer, to transfer files from your phone's storage or SD card and share your phone's mobile data connection via USB cable.

Connecting to mobile networks
 When you assemble your phone with a SIM card, your phone is configured to use your provider's mobile networks for voice calls and for transmitting data.

Connecting to Wi-Fi networks
 Wi-Fi is a wireless networking technology that can provide Internet access at distances of up to 100 meters, depending on the Wi-Fi router and your surroundings. Touch Settings>Wireless & networks > WLAN settings. Check Wi-Fi to turn it on. The phone scans for available Wi-Fi networks and displays the names it finds. Secured networks are indicated with a Lock icon.

Note: If the phone finds a network that you connected to previously, it connects to it. Touch a network to connect to it. If the network is open, you are prompted to confirm that you want to connect to that network by touching Connect. If the network is secured, you're prompted to enter a password or other credentials. Connecting to Bluetooth devices

Bluetooth is a short-range wireless communications technology that devices can use to exchange information over a distance of about 8 meters. The most common Bluetooth devices are headphones for making calls or listening to music, hands-free kits for cars, and other

4 Using the Menus

4.1 Browser

You can use Browser to view web pages and search for information on the web. When you open Browser, your home page opens. The web address (URL) of the current page is displayed at the top of the window.

To go to a webpage or search the web
 Touch the URL box at the top of the Browser screen. Enter the address (URL) of a webpage. Or enter terms you want to search for. As you enter text, your web search engine makes suggestions of web pages and queries.

To refresh the current page
 Touch Menu icon and an option interface appears, then you can touch Refresh to update the current web page.

To zoom in or out on a webpage
 Slide your finger slightly on the screen to reveal the Zoom control. Touch the plus or minus side of the Zoom control to zoom in or out.

To find text on a webpage
 Touch Menu icon and touch More > Find on page. Enter the text you're looking for. As you type, the first word with matching characters is highlighted on the screen, and subsequent matches are boxed. Touch the left or right arrow to scroll to and highlight the previous or next matching word.
 Copy text from webpage

Use your finger to long press the text you want to copy. It will pop up some options, select the Select text option to select the text you want, and then touch the icon at the right top corner of the screen to copy or share the text.

Navigate among webpage
 You can open links on a webpage, navigate back and forward, and review your browsing history, just as in any web browser.

To open a link: Touch a link to open it. Links that you touch are highlighted in orange until the webpage they refer to opens in the window.

To go back and forward among the pages you've opened: Press back key or touch menu icon> forward.

To view your Browser history: As you browse the web, Browser keeps track of the pages you visit, to help you find your way back later. Touch the icon which situates at the right of the URL box, then touch History tab, and then you can view your browser history. Select Most visited tab and you can view a list of most visited webpage.

Working with multiple browser windows
 You can open up to several Browser windows at once and switch among them.

To open a new Browser window, touch menu icon > new window; New windows open with your home page.

To switch Browser windows, touch the icon at the top right corner of the screen. Here, all your open windows are listed. You can select one of them as per your need.

• Swipe or slide
 To swipe or slide, you quickly move your finger across the surface of the screen, without pausing when you first touch it (so you don't drag an item instead). For example, you slide the screen up or down to scroll a list.

• Lock screen
 When Screen lock in Security setting is enabled, press Power key to lock the handset. This helps to prevent accidental touching of keys and as well as power saving. When Sleep function in Display setting is enabled, after the handset device has been idle for preset time period, the screen will be locked automatically to save power.

• Unlock screen
 Press Power key to switch on the handset device. The lock screen appears. Touch and slide left to open camera application. Touch and slide right to unlock screen, and the screen being locked last time will show.

3.5 Using the onscreen keypad

You enter text using the onscreen keyboard. Some applications open the keyboard automatically. In others, you touch a text field where you want to enter text to open the keyboard.

• To enter text
 Touch a text field, and the onscreen keyboard opens. Some applications open the keyboard automatically. In others, you touch a text field where you want to enter text to open the keyboard.
 • Touch the keys on the keyboard to type.

To close a Browser window, touch the icon at the top right corner of the screen. Here, all your open windows are listed. You can touch the close icon at the right side of each open window to close it.

Downloading files
 You can download files and even applications from webpage. The files that you download are stored on your SD card.

To download a file, Different webpage offer different mechanisms for downloading pictures, documents, applications, and other files. Touch & hold an image or a link to a file or to another webpage. In the menu that opens, touch Save. If the file is in a format supported by an application on the phone, it is downloaded to your SD card. Touch menu icon and then touch More-downloads, here, you can find a list of downloaded files. If you want to delete a file, just touch the indication box which situates at the left of the downloaded file, and an option box will pop out, here, you can select delete to delete an unnecessary file.

Working with bookmarks
 Open a web page to bookmark, touch menu icon> Bookmarks, here, you can view bookmarks displayed in thumbnail style.

Touch & hold a bookmark, an option box will pop out. There, you can perform the following operations on bookmarks: Open, open in new window, Edit bookmark, Add shortcut to Home, Share link, copy link URL, Delete bookmark and set the current bookmark as homepage.

4.2 Calculator

You can use this Calculator to solve simple arithmetic problems or use its advanced operators to solve more complex equations. Enter numbers and arithmetic operators on the basic screen; Drag the basic screen to the left to open the advanced screen; Touch DELETE to delete the last number or operator you entered. Touch & hold DELETE to delete everything in the display. In the calculator screen, you can touch menu icon to clear history or access advanced panel.

4.3 Calendar

You can open Calendar to view events you've created. Touch the Calendar icon in the main menu interface. Events from each account you've added to your phone and configured to synchronize calendars are displayed in Calendar. Creating an event You can use Calendar on your phone to create events. In any calendar view, touch menu icon and then touch more> new event to open a event details screen for a new event. Enter a name, time, and optional additional details about the event. You can touch plus icon to add more reminders. In the Guests field, you can enter the email addresses of everyone you want to invite to the event. Separate multiple addresses with commas (,). If the people to whom you send invitations use Google Calendar, they'll receive an

invitation in Calendar and by email. You can touch menu icon and touch Show extra options to add details about the event. Scroll to the bottom of the Event details screen and touch Done. The event is added to your calendar.

Synchronizing and displaying calendars When you add a Google Account or Microsoft Exchange ActiveSync account to your phone that includes a calendar service, and you configure that account to synchronize calendar events to the phone, the events from that calendar are added and kept up to date in Calendar on the phone.

In calendar screen, touch menu icon and touch Calendars to display > Calendars, here, you can set whether calendars are stored on the phone or visible. The Calendars screen displays all the calendars you've added or subscribed to for each account that is configured to synchronize events to your phone, organized by account. Touch the name of an account to show or hide its calendars on your phone. An icon to the right of each calendar indicates whether its events are synchronized in the phone and whether they are visible in Calendar.

Change Calendar settings You can change the following settings for how Calendar displays event and how it notifies you of upcoming events. Open a Calendar view, touch menu icon and touch settings.

4.4 Camcorder

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4.13 Gmail

You can access to Gmail application through this function.

4.14 Latitude

You can access to Google application through this function.

4.15 Local

You can fix your location and search the spot you want to know through this function.

4.16 Maps

You can access to Google map through this application.

4.17 Messaging

You can use Messaging to exchange text messages (SMS) and multimedia messages (MMS) with your friends on their mobile phones.

- Sending a message
- 1. Touch message icon on the home screen and touch New message icon to edit a new message.
- 2. Enter a contact's name or call number in the To field. As the information is entered, all matching contacts appear. Touch a suggested contact or multiple contacts as message recipient(s).
- 3. Touch Enter message to compose your message. Touch to select a message template.
- 4. After completing the message, touch Send icon which beside template icon to send your message.

Message template Message templates can save your time in editing message with similar format. To create a message template:

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4.24 Play store

When you first open Play store, a guide will display to guide you to use this function.

4.25 Portable hotspot

Use this function to share your phone's mobile data connection via USB or as a portable WLAN hotspot.

4.26 Profile manager

The mobile phone provides multiple profiles, so that you can customize some settings to adapt to the specific events and environments.

4.27 Search

The Search function enables you to open a search box for searching your phone and the web.

4.28 Settings

The Settings application contains most of the tools for customizing and configuring your phone.

[WIRELESS & NETWORK]

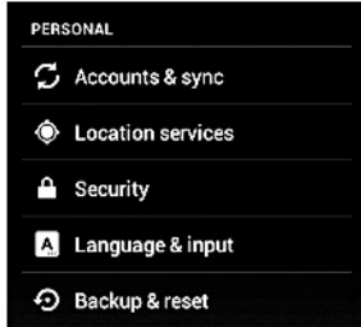
You can use Wireless & Network settings to configure and manage connections to networks and devices by using Wi-Fi. You also can use Wireless & Network settings to configure connections between your phone and virtual private networks (VPNs), to connect your phone to the Internet using your phone, and to turn off all radios with Airplane mode, etc.

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your SD card.

- Battery You can view your battery status, battery level and battery use in this interface.
- Apps You can use the Applications settings to view details about the applications installed on your phone, to manage their data and force them to stop, to view and control currently running services, and to view the storage used by applications, etc.

[PERSONAL]



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4.33 Voice dialer You can originate a call by voice through this function.

4.34 Whether You can manage your develop tools through this function.

4.35 World Clock Access this menu to view time of main cities in various time zones.

4.36 YouTube You can access YouTube through this application.

5 Appendix

Appendix 1 : Troubleshooting If you find exceptions when operating the mobile phone, restore the factory settings and then refer to the following table to solve the problem. If the problem persists, contact the distributor or service provider.

Touch the Camcorder icon in the main menu interface or on the home screen, camcorder opens in Landscape mode, ready to record a video. In this mode, you can touch the bottom icon start recording, touch the icon beside start icon to switch between camera and video mode.

Note: you can also touch menu icon to pop out an option box. There, you can switch to camera mode .

4.5 Camera

Touch the Camera icon in the main menu interface or on the home screen, camera opens in Landscape mode, ready to take a picture. In this mode, you can touch the bottom icon to take a photo, touch the icon beside start icon to switch between camera and video mode.

Note: you can also touch menu icon to pop out an option box. There, you can switch to camcorder mode.

4.6 Clock

Touch the Clock icon on the Home screen or in the main menu interface. Clock opens with the date and time displayed on your Home screen wallpaper. You can set an alarm by modifying an existing alarm or by adding a new one.

Note: Alarms that are set are underlined in green.

4.7 Currents

You can access Currents through this function.

4.8 Downloads

Through this function, you can view a list of files and applications which you downloaded from the webpage.

1. Touch message icon on the home screen and touch application item to enter message settings.
2. Touch Message template to create or edit a message template.

4.18 Video studio

You can editing and rearrange your photos and videos through this function.

4.19 Music

Music plays audio files that are stored on your phone's SD card, so before you open Music, you must copy audio files from your computer onto the SD card. Music supports a wide variety of audio file formats, so it can play music that you purchase from online stores, music that you copy from your CD collection, and so on.

To open Music and view your music library Touch the Music icon in the main menu interface or on the Home screen.

When you copy music to your SD card, Music searches the card for music files and builds a catalog of your music, based on information about each file that is stored in the file itself. This can take from a few seconds to several minutes, depending on how many files you have copied onto the SD card. When the catalog is complete, the Music library screen opens, with tabs that you can touch to view your music library organized by Artists, Albums, Songs or Playlists.

Note: If the phone power off owing to low battery while you were downloading music via USB cable, the phone would

4.9 Email

You use the Email application to read and send email. Touch email icon to access it. If the Email account has not been set up, you can set up an Email account in a few steps.

- Account setup Enter an Email address and the account's password.
- Account settings
 - Set inbox checking frequency.
 - Set Send email from this account by default.
 - Set Notify me when email arrives.
 - Set Synchronize contacts, calendar or Email from this account.
 - Set Automatically download attachments when connected to Wi-Fi.
- Compose and sending Email To compose and send an Email:
 1. Touch the create icon to compose a new Email.
 2. Enter Email address(es) for intended recipient(s).
 3. Touch Menu → Attach file to attach a file.
 4. Touch Menu → Add Cc/Bcc to add copy or blind copy this Email to other contacts.
 5. After completing the Email, Touch send icon to send the Email. Touch folder icon to check the account status. For each Email account there are five default folders, i.e., Inbox, Drafts, Outbox, Send and Trash folders. To view sent Emails, open Sent folder and tap refresh icon.

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prompt 'SD card error' when you power on the phone. Repower on the phone for about 5 times, the same prompt would occur. Under this circumstance, you should repower on the phone until it prompts 'SD card error. Format?' . Please select format to format your SD card to ensure the phone runs properly. Any sudden suspend during downloading music via USB cable may result in great damage to your SD card.

Play music You can listen to music by using the phone's built-in speaker, through a wired headset, or through a wireless Bluetooth stereo headset.

Touch a song in your library to listen to it. The Playback screen opens and the song you touched starts to play. The Playback screen contains several icons that you can touch to control the playback of songs. On the right-top of playback screen, you can find three function icons. You can touch them to open the current playlist, shuffle the current playlist or repeat the current playlist / repeat the current track (touch twice). Three function icons which situate just above the process bar can be used to control the playing process of the music application. Their functions can be defined as the following: switch to last song (touch) /rewind (touch & hold), play/pause and switch to next song (touch)/ fast forward (touch & hold)

To delete a song from the SD card You can delete music from the storage card. Touch & hold a song in a library list. In the menu that opens, touch

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Delete.

4.20 Navigation

You can use this function as navigation.

4.21 News & Weather

You can view the weather predicted and the latest news through this function, but it required network connected.

4.22 People

In the contacts screen, touch menu icon and you can perform the following operations:

Delete: Select this function, then you can mark the target contacts. To delete all contacts, you just need to touch all at the top of contacts screen. Last, touch OK and confirm to delete contacts.

Contacts to display: you can select the contacts on different group to display.

Import/export: you can import/export the contacts form SIM card or storage; you can also share the visible contacts.

Settings: you can set the display options in this interface.

4.23 Phone

Touch the Contacts icon on the Home screen or in main menu interface. Three tabs are listed at the top of the screen. Select the phone tab and you can find a dial pad screen where you can input phone number to originate a call.

Note: During a conversation, you can't originate a new call by open the dial pad, enter number and press dial key. If you press dial key, the current conversation would hold.

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●Dual-SIM settings When a SIM card is enabled, the user can :

- Set SIM card name, turn on or turn off the SIM card.
- Set preferred SIM slot for voice call, data call and SMS.
- Set count down time.
- Enable or disable preferred callback.

●Theme settings You can select the theme you like in this interface.

●Sound You can set volumes, the sounds of notification and system in this interface.

●Display

- Brightness
- Adjust brightness of screen.
- Wallpaper
- Choose wallpaper from Gallery, Live Wallpapers or Wallpapers.
- Auto-rotate screen
- Adapt screen orientation automatically per movement and direction of the mobile handset.
- Sleep
- Set the period of time for the screen to turn off screen before being in idle.
- Font size
- Set font size for user interface.

●Storage Use the Storage settings to monitor the used and available space on your phone and on your SD card and to manage

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●Accounts & sync You should add account first before using this function.

●Location services

- Google's location service
- Use Google location service to locate your position via Wi-Fi or mobile network connection.
- GPS satellites
- Use GPS to pinpoint user's location.
- Location & Google search

Google uses your location to improve search results and other services.

●Security

- Screen lock
- Select screen lock mode from one of the following options:
 - None
 - Slide
 - Face unlock
 - Pattern
 - PIN
 - Password
- For example, with the Pattern option, a user can protect the handset from unauthorized use by creating a personal screen unlock pattern. Slide your finger to connect at least four dots together on the next screen.
- Owner information
- Show owner information on lock screen (make sure to have SIM/USIM card inserted).
- Encrypt phone
- Require the user to input a numeric PIN or password to decrypt the handset device upon powering on.
- Set up SIM card lock
- Lock SIM card and change PIN for SIM card.

• Make passwords visible

• Show password as you type.

• Device administrators

• View or deactivate device administrators.

• Unknown sources

• Allow installation of applications with unknown sources.

• Trusted credentials

• Display trusted CA certificates from system and user applications. Allow applications to access secure certificates/other credentials.

- Install from SD card
- Install encrypted certificates from SD card.
- Clear credentials
- Remove all certificates.

●Language & input Use the Language & Keyboard settings to select the language for the text on your phone and for configuring the input method.

●Backup & reset You can backup your data and reset your phone in this interface.

[SYSTEM]

●Date & time You can use Date & Time settings to set your preferences for how dates are displayed. You can also use these settings to set your own time and time zone, rather than obtaining the current time from the network, etc.

●Accessibility

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You use the Accessibility settings to configure any accessibility plug-ins you have installed on your phone.

●Developer options You can manage your develop tools through this function.

●About phone This function enables you to view some phone related information.

4.29 SIM Toolkit STK service is the tool kit of SIM card. This phone supports the service function. The specific items are depended by SIM card and network. Service menu will be auto added to the phone menu when supported by network and SIM card.

4.30 Sound Recorder Use this function to record audio files. Three function icons at the bottom of the Recorder screen are corresponding to start recording, review record file and stop recording.

4.31 Talk You can log on Google talk through this application.

4.32 Videos With Videos, you can play video clips in your device (for example, the video you captured by the camera) or video files stored in compatible SD card (if inserted).

<Tips> If there are available video files in the device, for example, you captured some video files by camera, the amount of these video files will be displayed in bracket at right of Movie.

Fault	Cause	Solution
SIM card error	The SIM card is damaged.	Contact your network service provider
	The SIM card is not in position.	Check the SIM card
	The metal face of the SIM card is polluted.	Clean the SIM card with a clean cloth
Poor received signal quality	Signals are obstructed. For instance, radio waves cannot be effectively transmitted nearby a high building or in a basement.	Move to a place where signals can be effectively transmitted
	Line congestions occur when you use the mobile phone in high-traffic hours	Avoid using the mobile phone in high-traffic hours
The mobile phone cannot be powered on	The battery energy is exhausted.	Charge the battery
Calls cannot be dialed	Call barring is activated	Cancel call barring
The mobile phone cannot connect the network	The SIM card is invalid	Contact your network service provider
	The mobile phone is not in a service area of the GSM network	Move to the network operator's service area
	The signal is weak	Move to a place where the signal quality is high
The battery cannot be charged	The charging voltage does not match the voltage range indicated on the charger	Ensure the charging voltage matches the voltage range indicated on the charger
	An improper charger is used	Use the charger specially designed for the mobile phone
	Poor contact	Ensure the charger plug is in good contact with the mobile phone

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