

# disclosures

This document explains the terms by which you may use the Kuri personal robot and dock, as well as important warnings and additional resources.

Supported Mobile Operation System for Kuri App: iOS 10 and higher, iPhone 5 SE and higher. More details at [heykuri.com/helpcenter](http://heykuri.com/helpcenter).

## LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL ROBERT BOSCH START-UP PLATFORM NORTH AMERICA LLC, SERIES 1, DBA MAYFIELD ROBOTICS ("MAYFIELD," "WE," "OUR," OR "US"), ITS AFFILIATES, AGENTS, DIRECTORS, EMPLOYEES, SUPPLIERS, OR LICENSORS BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, DATA, OR OTHER INTANGIBLE LOSSES, THAT RESULT FROM THE USE OF, OR INABILITY TO USE, THE KURI PERSONAL ROBOT ("KURI") OR THIS SERVICE. UNDER NO CIRCUMSTANCES WILL MAYFIELD BE RESPONSIBLE FOR ANY DAMAGE, LOSS OR INJURY RESULTING FROM HACKING, TAMPERING OR OTHER UNAUTHORIZED ACCESS OR USE OF THE SERVICE OR YOUR ACCOUNT OR THE INFORMATION CONTAINED THEREIN.

IN NO EVENT SHALL MAYFIELD, ITS AFFILIATES, AGENTS, DIRECTORS, EMPLOYEES, SUPPLIERS, OR LICENSORS BE LIABLE TO YOU FOR ANY CLAIMS, PROCEEDINGS, LIABILITIES, OBLIGATIONS, DAMAGES, LOSSES OR COSTS IN AN AMOUNT EXCEEDING THE AMOUNT YOU PAID TO MAYFIELD HEREUNDER IN THE THREE (3) MONTHS PRIOR TO THE EVENT GIVING RISE TO THE LIABILITY.

THIS LIMITATION OF LIABILITY SECTION APPLIES WHETHER THE ALLEGED LIABILITY IS BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER BASIS, EVEN IF MAYFIELD HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. THE FOREGOING LIMITATION OF LIABILITY SHALL APPLY TO THE FULLEST EXTENT PERMITTED BY LAW IN THE APPLICABLE JURISDICTION.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS AGREEMENT GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. THE DISCLAIMERS, EXCLUSIONS, AND LIMITATIONS OF LIABILITY UNDER THIS AGREEMENT WILL NOT APPLY TO THE EXTENT PROHIBITED BY APPLICABLE LAW.

## INSTRUCTIONS; RESTRICTIONS; WARNINGS; DISCLAIMERS

Please carefully read the following guidelines, as well as any instructions, restrictions, and warnings that may be provided to you or available online at [heykuri.com/helpcenter](http://heykuri.com/helpcenter) (collectively, the "Guidelines").

### Disclaimer of Liability:

You assume all risk and liability, and we have no obligation or liability whatsoever to you or anyone else for any or all of the following activities or for your failure to adhere to the Guidelines, including without limitation the following:

- Failure by you or a third party to comply with environmental and storage requirements for Kuri specified by us, including, without limitation, temperature or humidity ranges set forth in these Guidelines;
- Any damage to property or persons caused by your use of Kuri that is not caused by material defect, including your failure to understand the functionalities of Kuri;
- Failure by you to ensure that any person who uses Kuri also complies with the Guidelines, the Terms of Service (currently available at <https://www.heykuri.com/legal>), and any other guidance we provide you, whether such guidance is included in writing with Kuri or made available online on our websites or in the Kuri mobile application;
- Failure to determine the suitability of Kuri for your intended use;
- Damage to Kuri from external causes such as dirt, sand, battery leakage, power surges, or improper usage of any electrical source;
- Failure to adhere to any relevant laws and local government rules;
- Continued use of Kuri after you detect any material defect, including erratic responses to user input;
- Failure to use all reasonable precautions when using Kuri;
- Use of Kuri other than in accordance with our published specifications or documentation;
- Use of Kuri in any application or hazardous environment that requires fail-safe performance, where the failure or inaccuracy of Kuri might result in or cause death, personal injury, collision, or significant environmental damages; and
- Any other improper or unauthorized use of Kuri.

### Maintenance and Care Instructions, Restrictions and Warnings:

- You should periodically inspect Kuri to ensure proper function. Check wheel well for debris, hair, plastic burs, and other objections that may impair function. Also check speakers for dirt and dust.
- Do not attempt to affix anything to Kuri.
- Do not have Kuri modified, altered, adjusted, or repaired by a party other than one we authorize.
- Do not use Kuri in combination with any third-party devices or products that we have not provided or recommended to you.
- CAUTION: Do not disassemble Kuri unless otherwise instructed. Equipment contains a laser that could be damaged during repair or disassembly which could result in hazardous exposure to invisible laser radiation.
- DO NOT PERFORM YOUR OWN MAINTENANCE ON KURI. WARNING: RISK OF ELECTRIC SHOCK OR BURN OR OTHER SERIOUS INJURY. If Kuri requires maintenance, please contact customer service at [support@heykuri.com](mailto:support@heykuri.com).
- WARNING: USE OF CONTROLS OR ADJUSTMENTS OR PERFORMANCE OF PROCEDURES OTHER THAN THOSE SPECIFIED BY MAYFIELD MAY RESULT IN HAZARDOUS RADIATION EXPOSURE.

- WARNING: MISHANDLING KURI MAY RESULT IN SERIOUS INJURY OR IMPAIRED FUNCTIONALITY. Do not push, kick, punch, knock over, or lay Kuri on her side. Supervise children and domestic animals around Kuri.

#### **Operating Environment Instructions, Restrictions and Warnings:**

- Do not allow Kuri to land on unstable surfaces or dangerous terrain. Kuri's operating environment temperature must be between 50°F and 105°F (10°C to 40°C).
- Kuri's recommended operating environment humidity range lies between 35% and 60%.
- Do not leave Kuri in direct sunlight for long periods.
- Do not use Kuri in inclement weather or low light.
- WARNING: DO NOT EXPOSE KURI OR THE CHARGER TO EXTREME HEAT OR MOISTURE. RISK OF FIRE, ELECTRIC SHORT, OR SERIOUS INJURY. DO NOT KEEP KURI OR THE CHARGER NEAR A FIREPLACE, WASHING MACHINE, DISHWASHER, REFRIGERATOR, OR OTHER HOUSEHOLD APPLIANCE.
- WARNING: Kuri is designed to avoid stairs, but may fail to sense a stairway, causing risk of falling.
- WARNING: Operating Kuri on high carpet or other difficult to navigate surfaces may cause permanent damage to the robot.
- WARNING: Kuri's nightlight may malfunction. Be mindful of Kuri's location at all times, especially in the dark. In case of malfunction, please contact customer service at support@heykuri.com.
- WARNING: Kuri may bump into objects she doesn't detect.

#### **Charger and Battery Instructions, Restrictions and Warnings:**

- Do not attempt to charge Kuri with any charger other than the one provided by Mayfield. Use only Mayfield-approved batteries. WARNING: There is a risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries according to local guidelines and regulations.
- WARNING: RISK OF ELECTRICAL FIRE OR BURNS. Lithium Ion batteries have an inherent risk of overheating. In the event of overheating, please contact customer service at support@heykuri.com.
- WARNING: Keep battery connectors free of all foreign objects. Avoid all contact with metal. You must not try to replace the batteries with batteries other than those we provided or recommended in writing.

#### **Without limiting any of the foregoing, the additional Warnings and Disclaimers apply:**

- WARNING: CHILDREN MUST BE SUPERVISED WHEN HANDLING KURI.
- WARNING: PINCHING HAZARD. Beware of hands around Kuri's wheel well track, tread, neck gap, eyes, and head.
- WARNING: Kuri may contain BPA, a chemical known by the state of California to cause birth defects or other reproductive harm, and nickel, which is known by the state of California to cause cancer. For more information, visit <https://www.p65warnings.ca.gov>.
- WARNING: Do not look directly at Kuri's chest light at close range. Users prone to photosensitive epilepsy should use special care. Do not damage LED lenses cover.
- WARNING: To avoid hearing damage, ensure Kuri's speaker volume is set appropriately as described in the user manual.

#### **FCC DECLARATION OF CONFORMITY**



FCC ID: 2AN44-AHR-M8T

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Exposure to Radio Frequency Radiation

To comply with FCC RF exposure compliance requirements, for mobile configurations, a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons. This device must not be co-located or operating in conjunction with any other antenna or transmitter.

#### **CLASS 1 LASER PRODUCT**

Complies with 21 CFR 1040.10 and 1040.11 except for deviations pursuant to Laser Notice No. 50, dated June 24, 2007.

Class 1 laser product marking and 21 CFR 1040 compliance statement is also printed on a label located on Kuri's underside.

#### **ADDITIONAL INFORMATION**

For additional maintenance, service, and handling instructions, visit [heykuri.com/helpcenter](http://heykuri.com/helpcenter). Additional terms of service can be found at [heykuri.com/terms](http://heykuri.com/terms). Information about our trademarks and patents are available at [heykuri.com/legal](http://heykuri.com/legal). Information about open source compliance is available at [heykuri.com/legal](http://heykuri.com/legal). Our privacy policies can be found at [heykuri.com/privacy](http://heykuri.com/privacy).

You can contact Mayfield Robotics by mail at 400 Convention Way, Redwood City, CA 94063 or by email at support@heykuri.com, or visit [heykuri.com/contact](http://heykuri.com/contact) if you have a question or concern about any product or service we sell over the internet.