

End of Sale Pre-Announcement – ZoneFlex 7372, 7372-E, and 7352

June 30, 2016

Document Revision 0.1

Document Revision History

Doc Rev	Description
0.1	Initial publication

Please be advised that effective **December 31, 2016**, the ZoneFlex 7372, 7372-E, and 7352 access points will go End of Sale and will no longer be available for purchase. Ruckus may update this announcement after initial release to provide clarity or to address any errors or omissions.

Discontinued Products

The following SKUs will no longer be orderable after **December 31, 2016**:

Part Number	Description
901-7372-XX00	ZoneFlex 7372 Dual Band 2x2 802.11n Indoor Access Point
901-7372-XX50	ZoneFlex 7372-E Dual Band 2x2 802.11n Indoor Access Point, External Antenna
901-7352-XX00	ZoneFlex 7352 Single Band (2.4GHz) 2x2 802.11n Indoor Access Point

XX = country specific code;

The last ship date for these SKUs will be **June 30, 2017**

Discontinued Support

Support SKUs related to the ZoneFlex 7372, 7372-E, and 7352 will go End of Sale per the following schedule:

Support SKU	End of Sale Date
807-7372-5000 Partner Support for ZoneFlex 7372 & 7372-E 5 year	December 31 2016
806-7372-5000 End User Support for ZoneFlex 7372 & 7372-E 5 year	
803-7372-5000 Advanced Replacement for ZoneFlex 7372 & 7372-E 5 year	
827-7372-5000 Partner Support Renewal for ZoneFlex 7372 & 7372-E 5 year	
826-7372-5000 End User Support Renewal for ZoneFlex 7372 & 7372-E 5 year	
823-7372-5000 Advanced Replacement Renewal for ZoneFlex 7372 & 7372-E 5 year	June 30 2017
807-7352-5000 Partner Support for ZoneFlex 7352 5 year	
806-7352-5000 End User Support for ZoneFlex 7352 5 year	
803-7352-5000 Advanced Replacement for ZoneFlex 7352 5 year	
827-7352-5000 Partner Support Renewal for ZoneFlex 7352 5 year	
826-7352-5000 End User Support Renewal for ZoneFlex 7352 5 year	June 30 2017
823-7352-5000 Advanced Replacement Renewal for ZoneFlex 7352 5 year	
807-7372-3000 Partner Support for ZoneFlex 7372 & 7372-E 3 year	
806-7372-3000 End User Support for ZoneFlex 7372 & 7372-E 3 year	
803-7372-3000 Advanced Replacement for ZoneFlex 7372 & 7372-E 3 year	
807-7352-5000 Partner Support for ZoneFlex 7352 3 year	June 30 2017
806-7352-5000 End User Support for ZoneFlex 7352 3 year	

803-7352-5000 Advanced Replacement for ZoneFlex 7352 3 year 807-7372-1000 Partner Support for ZoneFlex 7372 & 7372-E 1 year 806-7372-1000 End User Support for ZoneFlex 7372 & 7372-E 1 year 803-7372-1000 Advanced Replacement for ZoneFlex 7372 & 7372-E 1 year 807-7352-5000 Partner Support for ZoneFlex 7352 1 year 806-7352-5000 End User Support for ZoneFlex 7352 1 year 803-7352-5000 Advanced Replacement for ZoneFlex 7352 1 year	
827-7372-3000 Partner Support Renewal for ZoneFlex 7372 & 7372-E 3 year 826-7372-3000 End User Support Renewal for ZoneFlex 7372 & 7372-E 3 year 823-7372-3000 Advanced Replacement Renewal for ZoneFlex 7372 & 7372-E 3 year 827-7352-5000 Partner Support Renewal for ZoneFlex 7352 3 year 826-7352-5000 End User Support Renewal for ZoneFlex 7352 3 year 823-7352-5000 Advanced Replacement Renewal for ZoneFlex 7352 3 year	December 31 2018
827-7372-1000 Partner Support Renewal for ZoneFlex 7372 & 7372-E 1 year 826-7372-1000 End User Support Renewal for ZoneFlex 7372 & 7372-E 1 year 823-7372-1000 Advanced Replacement Renewal for ZoneFlex 7372 & 7372-E 1 year 827-7352-5000 Partner Support Renewal for ZoneFlex 7352 1 year 826-7352-5000 End User Support Renewal for ZoneFlex 7352 1 year 823-7352-5000 Advanced Replacement Renewal for ZoneFlex 7352 1 year	December 31 2020

Software Support

ZoneFlex 7372, 7372-E, and 7352 will be supported in all major software releases (including SmartZone, ZoneDirector) for at least 1 year following the end of sale date – that is, until December 31st 2017. Note that while these AP models will be supported in major software releases during this time, they may not support all new features introduced in these releases.

End of Software Milestones	Date/Last Release
End of Software Development: (Support in major software releases)	December 31, 2017 (release numbers TBD)

Replacement Products

Replacement products are functionally better than or equivalent to EOL products, but may have a different form factor.

Old Product		New Product	
Part Number	Description	Part Number	Description
901-7372-XX00	ZoneFlex 7372 Dual Band 2x2 802.11n Indoor Access Point	901-R500-XX00	ZoneFlex R500 dual-band 2x2 802.11ac Indoor Access Point
901-7372-XX50	ZoneFlex 7372-E Dual Band 2x2 802.11n Indoor Access Point, External Antenna	901-R500-XX00	ZoneFlex R500 dual-band 2x2 802.11ac Indoor Access Point (No external antenna model planned)

901-7352-XX00	ZoneFlex 7352 Single Band (2.4GHz) 2x2 802.11n Indoor Access Point	901-R300-XX02	ZoneFlex R300 dual-band 2x2 802.11n Indoor Access Point (No single band AP planned)
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XX = country specific code

Milestone Dates

Milestone	Date
End of Sale Pre-Announcement	June 30, 2016
End of Sale	December 31, 2016
Last Ship Date	June 30, 2017
End of Software Development	December 31, 2017
Last possible hardware repair/replacement under Advance Replacement Support*	December 31, 2021
End of Support (last possible Support contract active)	December 31, 2021

*The ZoneFlex 7372, 7372-E, and 7352 are covered by Ruckus' Limited Lifetime Warranty. Ruckus Wireless' Limited Lifetime Warranty period continues so long as the Product remains in the possession of the original purchasing Customer. Under this warranty, Ruckus will, at its option, repair or replace the affected product with the same or a substantially equivalent product.

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