

End of Sale Pre-Announcement – ZoneFlex 7731 Outdoor Wireless Bridge

April 30, 2016

Document Revision 0.1

Document Revision History

Doc Rev	Description
0.1	Initial publication

Please be advised that the ZoneFlex 7731 outdoor wireless bridge product will go End of Sale in the United States on **May 31st, 2016**, and End of Sale worldwide on **October 31st, 2016**. Beyond these dates the ZoneFlex 7731 will no longer be available for purchase. Ruckus may update this announcement after initial release to provide clarity or to address any errors or omissions.

Discontinued Products

The following SKUs will no longer be orderable after **May 31, 2016 in the USA**, or after **October 31, 2016 in the rest of the world**.

Part Number	Description
901-7731-XX01	ZoneFlex 7731 802.11n Outdoor Wireless Bridge, Single Unit
901-7731-XX02	ZoneFlex 7731 802.11n Outdoor Wireless Bridge, Pre-Provisioned Pair

XX = country specific code;

The last ship date for these SKUs will be **May 31, 2016 in the USA**, and **April 30, 2017 in the rest of the world**

Discontinued Support

Support SKUs related to the ZoneFlex 7731 will go End of Sale per the following schedule:

Support SKU	End of Sale Date
807-7731-5000 Partner Support for ZoneFlex 7731 (single unit) 5 year 806-7731-5000 End User Support for ZoneFlex 7731 (single unit) 5 year 803-7731-5000 Advanced Replacement for ZoneFlex 7731 (single unit) 5 year 827-7731-5000 Partner Support Renewal for ZoneFlex 7731 (single unit) 5 year 826-7731-5000 End User Support Renewal for ZoneFlex 7731 (single unit) 5 year 823-7731-5000 Advanced Replacement Renewal for ZoneFlex 7731 (single unit) 5 year 807-7731-5100 Partner Support for ZoneFlex 7731 (pair) 5 year 806-7731-5100 End User Support for ZoneFlex 7731 (pair) 5 year 803-7731-5100 Advanced Replacement for ZoneFlex 7731 (pair) 5 year 827-7731-5100 Partner Support Renewal for ZoneFlex 7731 (pair) 5 year 826-7731-5100 End User Support Renewal for ZoneFlex 7731 (pair) 5 year 823-7731-5100 Advanced Replacement Renewal for ZoneFlex 7731 (pair) 5 year	Oct 31 2016
807-7731-3000 Partner Support for ZoneFlex 7731 (single unit) 3 year 806-7731-3000 End User Support for ZoneFlex 7731 (single unit) 3 year 803-7731-3000 Advanced Replacement for ZoneFlex 7731 (single unit) 3 year 807-7731-3100 Partner Support for ZoneFlex 7731 (pair) 3 year 806-7731-3100 End User Support for ZoneFlex 7731 (pair) 3 year 803-7731-3100 Advanced Replacement for ZoneFlex 7731 (pair) 3 year 807-7731-1000 Partner Support for ZoneFlex 7731 (single unit) 1 year 806-7731-1000 End User Support for ZoneFlex 7731 (single unit) 1 year 803-7731-1000 Advanced Replacement for ZoneFlex 7731 (single unit) 1 year	Apr 30, 2017

807-7731-1100 Partner Support for ZoneFlex 7731 (pair) 1 year	
806-7731-1100 End User Support for ZoneFlex 7731 (pair) 1 year	
803-7731-1100 Advanced Replacement for ZoneFlex 7731 (pair) 1 year	
827-7731-3000 Partner Support Renewal for ZoneFlex 7731 (single unit) 3 year	Oct 31 2018
826-7731-3000 End User Support Renewal for ZoneFlex 7731 (single unit) 3 year	
823-7731-3000 Advanced Replacement Renewal for ZoneFlex 7731 (single unit) 3 year	
827-7731-3100 Partner Support Renewal for ZoneFlex 7731 (pair) 3 year	
826-7731-3100 End User Support Renewal for ZoneFlex 7731 (pair) 3 year	
823-7731-3100 Advanced Replacement Renewal for ZoneFlex 7731 (pair) 3 year	
827-7731-1000 Partner Support Renewal for ZoneFlex 7731 (single unit) 1 year	Oct 31 2020
826-7731-1000 End User Support Renewal for ZoneFlex 7731 (single unit) 1 year	
823-7731-1000 Advanced Replacement Renewal for ZoneFlex 7731 (single unit) 1 year	
827-7731-1100 Partner Support Renewal for ZoneFlex 7731 (pair) 1 year	
826-7731-1100 End User Support Renewal for ZoneFlex 7731 (pair) 1 year	
823-7731-1100 Advanced Replacement Renewal for ZoneFlex 7731 (pair) 1 year	

Software Support

Software maintenance (bug fixes) for ZoneFlex 7731 will continue for at least 1 year following the end of sale date – that is, until October 31st 2017.

End of Software Milestones	Date/Last Release
End of Software Development & Maintenance:	October 31, 2017

Replacement Products

Replacement products are functionally better than or equivalent to EOL products, but may have a different form factor.

Old Product		New Product	
Part Number	Description	Part Number	Description
901-7731-XX01	ZoneFlex 7731 802.11n Outdoor Wireless Bridge, Single Unit	901-P300-XX01	ZoneFlex P300 802.11ac Outdoor Wireless Bridge, Single Unit
901-7731-XX02	ZoneFlex 7731 802.11n Outdoor Wireless Bridge, Pre-Provisioned Pair	901-P300-XX02	ZoneFlex P300 802.11ac Outdoor Wireless Bridge, Pre-Provisioned Pair

XX = country specific code

Milestone Dates

Milestone	Date
End-of-Sale Pre-Announcement	April 30, 2016
End of Sale - USA	May 31, 2016
End of Sale – outside of USA	October 31, 2016
Last Ship Date	April 30, 2017
End of Software Development	October 31, 2017
Last possible hardware repair/replacement under Advance Replacement Support*	October 31, 2021
End of Support (last possible Support contract active)	October 31, 2021

*The ZoneFlex 7731 is covered by Ruckus' hardware limited warranty. Under the hardware limited warranty, for a period of 1 year following the date of Ruckus shipment of the product, Ruckus will, at its option, repair or replace the affected product with the same or a substantially equivalent product.

Ruckus will honor its repair and/or replacement obligations per any active Hardware Advance Replacement Support contract until such time as that contract expires.

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