

End of Life Announcement

September 1st, 2011

Revision December 21st, 2012

Please be advised that effective **February 29, 2012**, the following Ruckus Wireless products will be End of Sales.

Discontinued Products

Part Number	Description
901-1006-XX00	ZoneDirector 1000 Supporting 6 Access Points
901-1012-XX00	ZoneDirector 1000 Supporting 12 Access Points
901-1025-XX00	ZoneDirector 1000 Supporting 25 Access Points
901-1050-XX00	ZoneDirector 1000 Supporting 50 Access Points
903-2741-XX20	NFR Kit - ZD1006, FM25, 3x 2741, 2x 7731, 6x 2211
903-2942-XX03	NFR Kit - ZD1006, 3x 2942
903-7363-XX03	NFR Kit - ZD1006, 3x 7363
903-7762-XX02	NFR Kit - ZD1006, 2x 7762
903-7762-XX20	NFR Kit - ZD1006, FM25, 3x 7762, 2x 7731, 6x 2211
903-7962-XX03	NFR Kit - ZD1006, 3x 7962

XX = country specific power adapter options

The following Support SKUs are End of Sales on September 1, 2011.

Discontinued Support

Part Number	Description
908-10YY-2002	Partner Premium Support – 5 Year
904-10YY-2002	Premium Support – 5 Year
907-10YY-2002	Software Upgrade Only – 5 Year

YY = License level for 06, 12, 25, 50 Access Points

The following Support SKUs are End of Sales on May 1, 2012.

Discontinued Support

Part Number	Description
907-10YY-0002	Software Upgrade Only – 1 Year
907-10YY-1002	Software Upgrade Only – 3 Year

YY = License level for 06, 12, 25, 50 Access Points

The following Support SKUs are End of Sales on May 1, 2013 (replaced by new WatchDog Support)

Discontinued Support

Part Number	Description
908-10YY-1002	Partner Premium Support – 3 Year
904-10YY-1002	Premium Support – 3 Year
908-10YY-0002	Partner Premium Support – 1 Year
904-10YY-0002	Premium Support – 1 Year

YY = License level for 06, 12, 25, 50 Access Points

The following Support SKUs are End of Sales on September 1, 2013.

Discontinued Support

Part Number	Description
802-10YY-3000	Partner WatchDog Premium Support – 3 Year
801-10YY-3000	WatchDog Premium Support – 3 Year
822-10YY-3000	Partner WatchDog Premium Support Renewal – 3 Year
821-10YY-3000	WatchDog Premium Support Renewal – 3 Year

YY = License level for 06, 12, 25, 50 Access Points

The following Support SKUs are End of Sales on September 1, 2015.

Discontinued Support

Part Number	Description
802-10YY-1000	Partner WatchDog Premium Support – 1 Year
801-10YY-1000	WatchDog Premium Support – 1 Year
822-10YY-1000	Partner WatchDog Premium Support Renewal – 1 Year
821-10YY-1000	WatchDog Premium Support Renewal – 1 Year

YY = License level for 06, 12, 25, 50 Access Points

Discontinued Software Support

The ZoneDirector 1000 will be supported in software upgrades and updates until May 1, 2013. The last supported software will be a 9.3 Maintenance Release (MR). Ruckus Support may recommend upgrade to the latest 9.3 MR for any ZD1000 Support cases. After May 1, 2013, Ruckus will no longer provide new software (including bug fixes, upgrades, and updates) for the ZD1000. ZD1000 hardware limitations prevent upgrade to 9.4 or later software releases. Consequently, software support for ZD1000 is deemed discontinued after May 1, 2013. After this date, all new and existing Partner Premium Support and Premium Support (SKUs 908-10YY-X002 & 904-10YY-X002) for the ZD1000 will not include software upgrades nor updates, but will continue to include Advanced Replacement, Technical Support, and Support web access, with no price adjustments. Customers who buy or renew Partner Premium Support or Premium Support which extends beyond May 1, 2013 accept this revised support term.

Ruckus Wireless will fulfill orders taken by February 29, 2012. Orders taken after that date will be fulfilled only if product is available.

Replacement Products

Old Product		New Product	
Part Number	Description	Part Number	Description
901-1006-XX00	ZoneDirector 1000 Supporting 6 Access Points	901-1106-XX00	ZoneDirector 1100 Supporting 6 Access Points
901-1012-XX00	ZoneDirector 1000 Supporting 12 Access Points	901-1112-XX00	ZoneDirector 1100 Supporting 12 Access Points
901-1025-XX00	ZoneDirector 1000 Supporting 25 Access Points	901-1125-XX00	ZoneDirector 1100 Supporting 25 Access Points
901-1050-XX00	ZoneDirector 1000 Supporting 50 Access Points	901-1150-XX00	ZoneDirector 1100 Supporting 50 Access Points
903-2741-XX20	NFR Kit - ZD1006, FM25, 3x 2741, 2x 7731, 6x 2211	903-2741-XX21	NFR Kit - ZD1106, FM25, 3x 2741, 2x 7731, 6x 2211
903-2942-XX03	NFR Kit - ZD1006, 3x 2942		No Replacement
903-7363-XX03	NFR Kit - ZD1006, 3x 7363	903-7363-XX13*	NFR Kit - ZD1106, 3x 7363
903-7762-XX02	NFR Kit - ZD1006, 2x 7762	903-7762-XX12	NFR Kit - ZD1106, 2x 7762
903-7762-XX20	NFR Kit - ZD1006, FM25, 3x 7762, 2x 7731, 6x 2211	903-7762-XX21	NFR Kit - ZD1106, FM25, 3x 7762, 2x 7731, 6x 2211
903-7962-XX03	NFR Kit - ZD1006, 3x 7962	903-7962-XX13*	NFR Kit - ZD1106, 3x 7962

XX = country specific power adapter options

* Note that new NFR kits with Indoor ZoneFlex Access Points ship with the Power Adapter for the Indoor AP in the overpack box, not inside the AP box.

Replacement products are better than or equivalent to EOL products.

Milestone Dates

Milestone	Date
End of Life Notification	September 1, 2011
End of Sales Date for ZD1000	February 29, 2012
Last Ship Date	August 31, 2012
Last Day for Advanced Replacement	August 31, 2016
Last Day to Repair or Replace	August 31, 2016
Last Supported Software Revision is the last 9.3 MR made available by	May 1, 2013

Ruckus Wireless will continue support the product as per the warranty agreement between the customers and Ruckus Wireless. Ruckus Wireless will continue to honor the hardware lifetime warranty for ZoneDirector and ZoneFlex Indoor Access Points.

