

# Getting Started

## In the Box

The following items are included in the box:

- Rylo
- Rechargeable Battery
- Micro SD Card
- USB Charge Cable
- Sync Cable
- Pouch
- Quick Start Guide

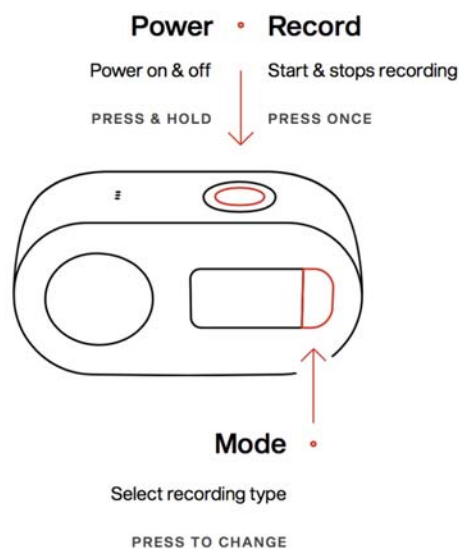
## Quick Start Guide

The magic is in the software.

To get started, connect the sync cable from Rylo to your phone and install the Rylo app. Visit [rylo.com/start](http://rylo.com/start) for more information.

*Note: An iOS or Android phone is required to use Rylo.*

## Getting to Know Rylo



## Downloading the Rylo App

Download the Rylo app from the Apple App Store or Google Play Store. When the download is done, launch the Rylo app and connect Rylo to your phone with its sync cable.

## Recording Videos & Capturing Photos

### Supported Modes

- Rylo supports 360° 4K HD video recording @ 30 fps

Ensure that your device is powered on by pressing and holding the power/record button until the device powers up. Press the mode button next to the display to cycle through the different modes. When a video recording mode is selected, press the power/record button once to start and once to stop video recording. When a photo mode is selected, press the power/record button once to capture a photo. When completed, power off the device by pressing and holding the power/record button until the device powers down.

Note: Please ensure that the battery and Micro SD card are inserted prior to using your device.

## Storage and Device Maintenance

### General

- When not in use store your Rylo in its protective pouch, provided in each box. This will protect and clean the lenses as the interior of this pouch consists of microfiber.
- Take care when using Rylo, make sure not to store or drop Rylo on either of its lenses. When storing Rylo, do so in its protective pouch and so it's not resting on either lens.
- Rylo is NOT waterproof. DO NOT submerge Rylo underwater. If Rylo is submerged underwater, its warranty will be void.

- Use our Adventure Case when using Rylo outside of dry scenarios. For example, when shooting in misty conditions, light precipitation, or near water use Rylo with our Adventure Case. When the Adventure Case is properly used your Rylo will become resistant to small amounts of water or precipitation but won't be fully waterproof. If you use Rylo with the Adventure Case be sure not to submerge Rylo underwater beyond a depth of 3 meters.
- If your moisture is on the exterior of your camera allow it to air dry, while powered off, or gently wipe the exterior with a microfiber cloth.

## Lenses

- Rylo includes a protective pouch whose interior consists of microfiber material. When not in use always carry and store your camera within this protective pouch.
- Use the interior of the protective pouch, which consists of microfiber, to clean your lenses. Be sure to clean them with a circular motion.
- Or, use a lint-free microfiber cloth and wipe the lens in circular motions.

## Doors, Buttons, & Latches

- Before use, visually inspect all latches, doors, and buttons to ensure they're dry and free of debris.

## Microphones

- For optimal audio performance blow lightly into the microphone or shake the camera gently to remove dust or other materials that may become lodged within them.
- DO NOT use compressed air to clean this microphone as it may damage the microphone.

## Updates

- Regular software updates are released and it's best you keep your camera and the Rylo app up-to-date.

# Technical Specifications

Field of View (FOV)	360 (full spherical, 360 horizontally and 360 vertically)
Optics	Dual Wide Angle 208° Lenses
Audio Features	Stereo
Smartphone Compatibility	iOS 10 or newer; Android 5.0 Lollipop or newer
Battery	3.8V 830mAh lithium-ion rechargeable battery pack
Recording Time	Approx. 30 min per charge
Ports	USB MicroB
Storage (Memory)	16GB microSD
Finish	Anodized Aluminum Alloy Body
Size and Weight	L: 72.5 x H: 37.0 x W:42.7 (lenses) W:27.5 (body) Weight: 108g
Operating Temperature Range	0°C – 40°C
Charging Temperature Range	10°C – 40°C
Storage Temperature Range	-20°C – 60°C

## Trademarks

Rylo is a registered trademark of Rylo Inc. in the United States and other countries. Other names and marks are the property of their respective owners.

“Made for iPhone” means that an electronic accessory has been designed to connect specifically to iPhone, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPhone may affect wireless performance.

iPhone is a trademark of Apple Inc., registered in the U.S. and other countries. Lightning is a trademark of Apple Inc.

## Warranty

Rylo warrants the original retail purchaser of our products and accessories against defects in materials and workmanship under normal use for a period of one (1) year from the original date of purchase.

Rylo doesn't warrant against:

- (a) normal wear and tear or other cosmetic damage (including damage to Rylo's lenses resulting from cleaning other than in accordance with Rylo's instructions);
- (b) damage caused by accident, abuse, misuse, spillage of food, dousing with liquids on the product, improperly storing Rylo (as stated in our user guide and online help section), storing or using Rylo outside of its specified operating temperatures (as stated in our user guide and online help section), acts of nature, or other external causes;
- (c) damage caused by modifications or the result of reverse engineering without receiving Rylo's written consent prior to making such modifications, including without limitation modifications or alterations made by unauthorized service providers;
- (d) Adventure Case leakage or any resulting damage as a result of using Adventure Cases purchased from, or those not supplied by, Rylo;
- (e) damage caused by charge or sync cables not supplied by or purchased directly from Rylo;
- (f) damage caused by accessories, including but not limited to aftermarket cases and batteries, obtained from unauthorized retailers and/or not purchased directly from Rylo;
- (g) charging Rylo with the improper voltage other than that described by Rylo in its mobile application, packaging, or online help section;
- (h) damage caused by alteration or modification of the Rylo mobile application;
- (i) loss of media, files, or stored data on the product(s) or Rylo's mobile or web hosting applications;

- (j) damage of any kind, whether accidental or through normal use of, to the carrying pouch.

Rylo may address valid claims under this warranty by, at its sole discretion, replacing (with a new or refurbished product), repairing, or refunding the original purchase price for the product. To obtain warranty or repair services, within the terms of this warranty, you must obtain a return merchant authorization (RMA) from Rylo. Please email Rylo support via [help@rylo.com](mailto:help@rylo.com) to obtain a RMA. If your warranty claim is valid within the terms of this warranty Rylo support will provide you with a prepaid shipping label to return your product(s), as well as instructions on which product(s) to return. To ensure successful delivery, and not delay your warranty service, you must return your product(s) using this prepaid label. All products returned to Rylo, within the terms of this warranty, must include either their original packaging or an equal degree of protection. If your warranty claim is justified by the terms of this warranty Rylo will bear the costs associated with returning the product(s) and shipment of a replacement product(s) to you. Any product(s) returned without a RMA may be rejected or returned to you at your cost.

It is your responsibility to backup any content you may have stored or preserved on the product(s) prior to returning them to Rylo. Software, content, and data is likely to be reformatted during servicing or replacement of the product(s) and Rylo will not be responsible for loss, damage, or recovering content.

Claims under this warranty can only be made within the original country in which the product was purchased. If you purchase Rylo, for shipment later on to a country in which Rylo is not directly sold within, warranty claims can only be made after the product(s) return to the country where the product(s) was originally purchased.

Rylo is not liable for any accident, damage, injury, death, loss or other claim related to or resulting from the use of Rylo's product(s) or any of its parts.

**THE WARRANTY SET FORTH ABOVE IS THE EXCLUSIVE WARRANTY FOR THE PRODUCT AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. EXCEPT FOR THE WARRANTY SET**

FORTH ABOVE THE PRODUCT IS PROVIDED AS-IS. SOME STATES DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSION AND LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

## Warnings and Safety Information

- For your safety, when using Rylo and Rylo accessories:
  - Do not drop the device, subject to sudden force, or expose to water.
  - Take care to protect your lens from contact with other objects or surfaces. Contact may result in scratches which will reduce optical performance.
  - Use only accessories (i.e. batteries, mounts, cases, cables, chargers) manufactured by Rylo Inc.
  - Stop use of the device if you notice anything abnormal such as overheating or smoke.
  - In the event that internal components are exposed after drop or damage, do not touch internal components or circuitry.
  - Do not attempt repair of the device yourself.
  - Comply with all local laws and regulations, including laws applicable to privacy or video/audio recording.
  - Be aware of your surroundings, and only use the device when it is safe to do so.
  - Abide by operating, storage, and charging temperature ranges as stated in the user guide.
  - Keep out of the reach of children.
  - Backup or preserve all content and files. Erased, deleted, lost, or stolen data can not be restored.
  - Data charges may be incurred when uploading, transferring, or backing up files or content. Rylo Inc. is not responsible for such charges.
  
- This products comes with a lithium ion battery. For your safety:
  - Do not expose the battery to water or any other liquids
  - Do not short circuit the terminals of the battery

- Do not disassemble the battery
- Do not put the battery near a flame or flammable substances
- Do not dispose of the battery in fire
- Do not store the battery at temperatures above 60°C
- Do not puncture, crush, bend, or otherwise deform the battery
- Do not place battery in microwave or high pressure container
- Do not put the battery in pockets or containers with other objects which may result in short circuit, puncture, or other damage
- Do not use third party charging devices not manufactured by Rylo Inc.

## Regulatory

FCC ID: 2AK270101A

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, use and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation.



RF exposure warning: This equipment complies with FCC RF exposure limits set forth for an uncontrolled environment. This equipment must not be co-located or operating in conjunction with any other antenna or transmitter.

Note: Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate this equipment.

This product is Listed by UL. Representative samples of this product have been evaluated by UL and meet applicable safety standards.