

Optimum

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Service Terms & Information.

Safety Information.

Important Safety Compliance Instructions

- Read and retain instructions from the manufacturer of your equipment.
- Place the electronic equipment in a location that is easily accessible and close enough to an electrical outlet to accommodate the length of the power cord and unplugged quickly in case of a problem. **Note:** Place the electronic equipment on a stable surface. The surface must support the size and weight of the electronic equipment.
- The electronic equipment has openings for ventilation that protect it from overheating. To ensure the reliability follow these guidelines to avoid obstructing the openings:
 - Do not place other equipment, lamps, books, vases with liquid, or any other object on the top of the electronic equipment.
 - Do not place in any of the following locations: (1) Outdoors; (2) On a bed, sofa, rug, or similar surface; (3) Over a radiator or a heat register; or (4) In an enclosure, such as a bookcase or equipment rack, unless the installation provides proper ventilation.
- Before cleaning the electronic equipment, unplug it from the electrical outlet. Use a damp cloth to clean. Do not use a liquid cleaner or an aerosol cleaner. Do not use a magnetic/static cleaning device (dust remover) to clean the electronic equipment.
- Never push objects of any kind into this product through openings as they may touch dangerous voltage points or short out parts that could result in a fire or electric shock.
- Do not expose the electronic equipment to liquid or moisture.
- Do not place on a wet surface. Do not spill liquids on or near the electronic equipment.
- Do not use accessories with the electronic equipment unless recommended by your cable service provider.
- Do not overload electrical outlets, extension cords, or integral convenience receptacles, as this can result in a risk of fire or electric shock.
- Ground (earth) your cable system to provide some protection against voltage surges and built-up static charges. Plug your electronic equipment into a surge protector to reduce the risk of damage from lightning strikes and power surges. If you have questions, call your cable service provider.
- Arrange all power cords so that people can't walk on the cords, place objects on the cords, or place objects against the cords, which can damage them. Give particular attention to the cords at the point at which the cord connects to the plug, at electrical outlets, and at the places where the cords exit the electronic equipment.
- A label on the electronic equipment indicates the correct power source. Operate only from an electrical outlet that has the voltage and frequency that the label indicates. If you are unsure of the type of power supply to your residence, consult your local power company.
- The electronic equipment has a two-prong plug. Properly ground (earth) by inserting the plug into a grounded electrical, two-socket outlet. If this plug is polarized, it has one wide prong and one narrow prong. This plug fits only one way. If you are unable to insert this plug fully into the outlet, contact an electrician to replace your obsolete outlet.
- Do not open the cover of the electronic equipment. Refer all servicing to qualified personnel only. Contact Optimum for instructions.
- For damage that requires service, unplug the electronic equipment from the electrical outlet. Refer to qualified personnel when any of the following occurs: (1) There is damage to the power cord or plug; (2) Liquid enters the electronic equipment; (3) There is exposure to rain or water;

(4) Operation is not normal (the instructions in this Guide describe the proper operation); (5) If you drop or damage the electronic equipment; or (6) If the electronic equipment exhibits a distinct change in performance.

- Upon completion of any service or repairs to the electronic equipment (home terminal), the service technician will perform safety checks to determine that the equipment is in proper operating condition.
- The electronic equipment was qualified under test conditions that included the use of the supplied cables between system components. Use only the provided power and interface cables and install them properly.
- Different types of cord sets may be used for connections to the electronic equipment. Use only a main-line cord that complies with the applicable electronic equipment safety compliance.
- Installation of electronic equipment must be in accordance with national wiring codes and conform to local regulations.
- Connect the manufacturer supplied AC to DC power adapter. Only use a manufacturer supplied and approved power adapter. The DCIWA384 UHD requires the use of a 12 VDC, 3800 mA power adapter in compliance with LPS of clause 2.5 of IEC /UL 60950-1 Edition. The DGCI384 UHD requires the use of a 12 VDC, 5000 mA power adapter in compliance with LPS of clause 2.5 of IEC /UL 60950-1 Edition 2. Always first plug the mains adapter lead into the DCIWA384 UHD or DGCI384 UHD, then the mains lead into the mains adapter, and finally the mains lead into the mains socket. If you do not follow this order of connections you may get an electric shock. Make sure that the mains lead is properly inserted into the power supply unit, and that it is correctly pushed into the recess. It is very important to push the mains lead until the recess bottom. If it is incorrectly connected this may cause a risk of fire or electric shock.
- The coaxial connector “cable” of this product is intended to be connected to a system outlet whose shielding of the coaxial cable is imperatively earthed, in accordance with clause 7.3 of IEC /UL 60950- 1 Edition 2.
- To reduce the risk of fire, use only CSA-certified telecommunication line cord, or national equivalent for your modem.
- **Handling optional, re-chargeable battery (for modems).** Your modem might include a chargeable Lithium-Ion battery to provide stand-by operation in the event of an AC power failure.
- Use only the battery approved by manufacturer. Respect the security instructions on the battery identification label. **Caution:** Do not replace the battery with an incorrect type, or expose the battery to excessive heat, fire or liquid. Any of these conditions can cause product failure and a risk of fire or battery explosion. Do not incinerate, disassemble, crush, or puncture the battery. Keep away from children. Recycle or dispose of used batteries promptly and in accordance with local ordinances.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Rewind Live TV contains small parts that could lead to a choking hazard. Not intended for children under 3 years of age.

UNITED STATES FCC COMPLIANCE

Important: The information shown in the FCC Declaration of Conformity paragraph below is a requirement of the FCC and is intended to supply you with information regarding the FCC approval of this device.

FCC Declaration of Conformity

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference, and
- 2) This device must accept any interference received, including interference that may cause undesired operation.

Modifications

You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

FCC Responsible Party:

Sagemcom USA
14651 N. Dallas Parkway
Suite 900
Dallas, TX 75254
Phone: 972-674-4100

Radio Frequency Interference Statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1) Reorient or relocate the receiving antenna.
- 2) Increase the separation between the equipment and receiver.
- 3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4) Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with "FCC1.1310 for radiation exposure limits set forth for an uncontrolled environment". This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device produces radio frequency energy in the 2.4 GHz and 5 GHz spectrum. The antenna should be positioned to keep a minimum distance of 30cm (0.98ft) from the radiating element to any nearby person.