

3.1. 基本安全規範

在下列情況下，請斷開電源和外設，將設備給專業維修人員處理：

- ~ 電源線或者插頭被損壞
- ~ 設備內有液體進入
- ~ 設備被雨水淋濕
- ~ 當按照操作指南進行操作時，設備不正常工作
- ~ 設備被摔壞或受損
- ~ 設備出現明顯的異常變化

3.1. Basic Safety Practice

For the follow cases, disconnect the power and the accessories and send for repairing:

- ~ Damage on the power cable and the plug
- ~ Liquid get in to the terminal
- ~ Terminal gets wet in the rain
- ~ Still abnormal after follow all the instruction mentioned
- ~ Terminal totally broken by fall
- ~ Terminal obviously abnormal

3.2. 安全警告

- ~ 在使用CREON的無線機型進行無線通訊時，務必將設備與人體之間的距離保持在20釐米以上，不得將設備與其他天線或發射裝置並列放置者連接使用
- ~ 在安裝內置電池組時要小心，錯誤的安裝可能會導致爆炸。請務必採用品由CREON提供的專用電池組，舊電池處理請按當地法規處理
- ~ 務必採用CREON特定的AC/DC電源適配器來供電

3.2. Safety Warning

- ~ During using the wireless CREON, the distance between human should be unless 20cm, and do not close to the other antenna to avoid interference
- ~ Shall be very careful for battery installation to avoid explosion. Should use the designated Battery for CREON, and follow local regulation to discard battery
- ~ Should use the designated power Adaptor for CREON

3.3. 安裝位置

- ~ 使零售商和持卡人能安全方便進行操作
- ~ 把CREON平放在桌面上或工作臺上，便於連接電源插座和其他外設
- ~ 保持設備通風良好，當設備放在固定場所時，終端周圍必須留出22釐米空間

禁止將終端暴露在以下環境中：

- ~ 電壓波動或者電雜訊輻射超標的設備，如：空調、電扇、電動馬達、霓虹標誌或其他高頻安全設備
- ~ 裝水的容器，如：水槽、熨衣水盆或水池等
- ~ 濕度、溫度過高的場所
- ~ 含油、鹽分及粉塵含量超標的場所
- ~ 陽光直接照射或熱輻射
- ~ 金屬隔離物或者阻礙無線接收及發射的物體（使用終端的無線功能時）
- ~ 消磁裝備及磁力防盜系統附近

3.3. Location for installation

- ~ Should be a safe place for the users during business
- ~ Should be on plate desk or working platform to make it easy for power and other accessories connection
- ~ Good ventilation and should have 22cm space around the terminal in a fix place

DO NOT explore CREON in following situation:

- ~ High frequency wavelength electronic applications, such as motor, neon sign, etc.
- ~ Liquid container, e.g. water trough, sink and pond, etc.
- ~ High temperature and humidity place
- ~ High contain of VOC, salty and dusty area
- ~ Sunshine and thermal radiation area
- ~ Metal and other items that have interference for the wireless signal receiving (using wireless CREON)
- ~ Next to the Anti-Magnetic system and Magnetic Security System

3.4. 電池使用

- ~ 當電池顯示標識只剩一格時，應立刻外接電源充電
- ~ 當只使用電池組進行打印時，發現顯示幕有閃動，即表示電壓不足，應立刻外接電源

3.4. Use Battery

- ~ While the battery signal only remain One, re-charge the battery at once.
- ~ While only use the battery for printing and find the LCD flashing, re-connect the external power at once

3.5. 維護技巧

CREON是以最少的維護，為您提供持續穩定的服務，用戶使用時要避免太陽暴曬、高溫、潮濕和塵土，以保證終端正常工作。為保證CREON工作在最佳狀態，我們有以下建議：

- ~ 終端乾燥，盡可能地保持工作及貯存環境的潔淨
- ~ 不要在太熱或太冷的地方貯存終端
- ~ 不要打開AC/DC電源適配器
- ~ 不要遙晃或摔打終端
- ~ 不要嘗試打開終端部件(電池, SAM卡倉除外)。打開CREON內部的行為將導致所有密鑰被自動擦除，終端也將無法進行

清潔CREON

日常清潔需注意以下事項：

- ~ 使用一塊乾淨絨布輕輕擦去終端上的灰塵
- ~ 可用酒精或酒精類清潔劑擦去較頑固的污點
- ~ 如果可以，可使用低壓吹風器吹去鍵盤按鍵及紙倉中的灰塵
- ~ 可用軟布或鏡頭紙輕擦顯示幕

3.5. Maintenance

CREON has been designed to have less maintenance and stable performance for users. It should avoid exposing in the sunshine, high temperature, high humidity and dusty area. Ensure to have best performance for the CREON, we suggest:

- ~ Dry place, clean and tidy environment
- ~ No extremely hot and cold place
- ~ Do not open the power adaptor by yourself
- ~ Do not shake and thrash the terminal
- ~ Do not try to disassembly the terminal (battery and SAM card are ok). The opening of internal part would erase all the data in the terminal and cannot run in Normal way.

CREON Cleaning

User can perform the daily cleaning on CREON as:

- ~ Use flannelette to erase the dust from the terminal
- ~ Can use alcohol to remove stubborn stains
- ~ If possible, use low pressure blower to blow out the dust on the keypad and the paper tray
- ~ Use flannelette or lens cleaning paper to Clean the display

3.5. 維護技巧

清潔印表機

清潔印表機請按以下步驟：

- 1、斷開終端與電源的連接
- 2、開啓紙斗蓋, 取出軸心及紙卷
- 3、清除紙斗中的紙屑及灰塵, 如果可能的話, 可使用低壓吹風器
- 4、放回紙卷
- 5、合上紙斗蓋

維修運送

如需要把CREON運送到維修部門, 請先和代理商聯繫, 並把CREON打包要細心, 最好使用原始包裝, 確保在運送過程中不會弄壞機身。

3.5. Maintenance

Printer Cleaning

Use the follow steps to clean up the printer:

1. Disconnect the power cable from the terminal
2. Open the printer cover, take out the paper and roller
3. Cleanup the dust and paper wastes in the paper tray. If possible, use low-pressure blower to blow it.
4. Put back the paper and roller in the paper tray
5. Close the printer cover

Send back for repairing

If it is necessary to send back the CREON for repairing, please contact the agency at first, ant then carefully pack the CREON with our original packing, to avoid damage during Transportation.

3.6. 故障排除

CREON的產品設計力求穩定可靠，但在安裝和使用的過程中還是可能出現一些小問題，在準備送修之前，可自行作出以下簡單的解決辦法，如果問題仍未解決，請與代理商聯繫，禁止私自拆卸終端

終端出現“死機”情況

- 1、檢查AC/DC電源插座是否插牢，以及同軸接頭與終端PWR介面是否吻合
- 2、如果CREON只使用電池供電，請按下OFF鍵，保持3秒種，關掉機件
- 3、連接一個其他設備，檢查電源插座有沒有電壓，如果懷疑電源插座存在問題，聯繫專業電工進行專門檢查
- 4、嘗試換一台CREON的AC/DC電源適配器來連接CREON
- 5、換一個電源插座來連接CREON
- 6、嘗試調節LCD液晶顯示幕的對比度
- 7、如果問題仍未解決，請與代理商聯繫。

交易不成功

- 1、換一張磁卡或IC卡進行交易
- 2、檢查插卡或刷卡方式是否正確，正常速度
- 3、如果用終端輸入的方式交易失敗，請檢查終端上所有電話連線及電纜，如果可能，請檢查主機一端的連接情況
- 4、如果問題仍未解決，請與代理商聯繫

印表機在缺紙情況下仍然送紙

- 1、檢查印表機的打印紙感測器（紙斗內）是否被碎紙或異物擋住
- 2、如果問題仍未解決，請與代理商聯繫

3.6. Trouble Shooting

CREON is designed to have stable performance. However, there would be some minor problems in use. Before sending back for repairing, user can apply the following simple actions to fix the problems

Terminal not function

1. Check the power adaptor is connected well to power socket, and connect to the Terminals
2. If CREON is power supplied by battery only, press the off key for 3 second to off the terminal
3. Check the power supply socket is error free by testing it with other electronic application.
4. Try to use the other power adaptor to connect the CREON to check it
5. Use another power socket for CREON
6. Try to adjust the LCD contract
7. Still have problem, contact agency for Details

Unsuccessful Transaction

1. Try to use other Magnetic card or IC card for transaction
2. Check the swap card method is correct, normal speed
3. Still failure, check the carefully on the power cable and telephone line connect
4. Still have problem, contact agency for details

Printer still running without paper roller

1. Check any paper waste, dust and items that broken the printer sensor
2. Still have problem, contact agency for details

3.6. 故障排除

列印機工作不正常

- 1、如果CREON只使用電池供電，請給電池充電或更換電池，如果問題仍未解決，連接終端和AC/DC電源適配器
- 2、檢查AC/DC電源適配器與電源插座是否插牢，以及同軸接頭與終端後側介面板上的PWR介面是否吻合
- 3、打開紙倉蓋，檢查紙卷是否用完，若是請更換紙卷
- 4、檢查打印紙安裝是否正確
- 5、印表機只用熱敏打印紙
- 6、檢查打印紙是否卡住或破損，若是請按“送紙”鍵，用手動方式調整打印紙位置
- 7、可以嘗試用手十分輕緩地向後拉扯打印紙，將紙拉出印表機的進紙機構。如果問題仍未解決，請與代理商聯繫

磁卡讀卡器工作不正常

- 1、檢查刷卡時磁條是否位於磁卡的下端，是否朝向終端的左邊
- 2、反方向刷卡
- 3、換一張磁卡再試
- 4、如果問題仍未解決，請與代理商聯繫

IC卡讀卡器工作不正常

- 1、檢查IC卡上靠近晶片一端是否完全插入，晶片是否朝前方。
- 2、換一張IC卡再試。
- 3、如果問題仍未解決，請與代理商聯繫。

3.6. Trouble Shooting

Printing abnormal

1. If the power supply is only by battery, change the battery to test the printer. Else plug in the power adaptor for printing
2. Check the power adaptor is connected well to power socket, and connect to the Terminals
3. Open the paper tray to check the paper roll is used up or not
4. To check the paper roller is install correctly
5. Thermal paper can only be used for the printer
6. Check the paper is jammed? Try to used "feed" or manual to adjust the paper
7. Try to pull the paper roller softly, and pull the paper tip out of the paper try cover
8. Still have problem, contact agency for Details

Malfunction on Magnetic Card Reader

1. Check the magnetic strip is on the bottom site and face to left
2. Try to swipe in opposite direction
3. Use another card for testing
4. Still have problem, contact agency for Details

Malfunction on IC Card Reader

1. Check the IC chip are totally insert in the terminal, and face upward
2. Use another card for testing
3. Still have problem, contact agency for details

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



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