# SKYTEX. Quick Start Guide

**Product Name:MID** 

Model:SP736

Manufacturer: SHENZHEN SYNERGY DIGITAL CO., LTD.

Address: 5/F,Block 5,Runheng Industrial park,Fuyuan 1st Road,Fuyong,Baoan,Shenzhen

P.R.C

## **IMPORTANT NOTICES**

This package may contain plastic bags or other materials that pose a hazard to children. Be sure to dispose of all packing materials after opening.

To avoid damaging the screen, do not touch it with excessive force or with any object other than your finger. For best response, make sure your hands are clean before using the touch Screen controls.

The battery used in this tablet may present a fire or chemical burn if misused. Don't heat or incinerate the tablet. Don't leave it in a place subject to direct sunlight, or in a car with windows closed. Don't connect to a power source from another manufacturer. This may result in the risk of fire or electric shock.

SKYTEX is not responsible for any loss or damages incurred from your access to third party content, Apps, or services and expressly disclaims all warranties of any kind.

To avoid damage and data corruption, do not remove a memory card while data is being written to or read from the card. As an example, do not remove a card while playing a video or music file stored on the card. The available menu items are dependent on the unit. All illustrations are for reference only.

Customer Use Only:
Enter the model number of your tablet and save for future reference.
Model #:
Serial #:

Be especially cautious with applications that request access to many functions or to a significant amount of your data. You are responsible for the results of applications installed on your tablet.

The Tablet's "mass storage mode" is compatible with many operating systems including: Windows® XP, Vista, 7 or higher and Mac OS or Linux.

For recycling or disposal information about this product, please contact your local authorities or the Electronics Industries Alliance: www.eiae.org.

#### **Company Trademarks**

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## SAFETY NOTICES

- 1. Read: and retain these instructions for future reference.
- 2. Warnings: on the product and User Guide instructions should always be adhered to.
- 3. Cleaning Do not use liquid cleaners or aerosol cleaners. Use a damp soft cloth for cleaning.
- 4. Adapters: Use UL certified adapters recommended by SKYTEX. Other adapters may be hazardous or void your warranty.
- 5. Moisture & Water: Do not use near water such as near bath tub, kitchen sink, laundry tub, or swimming pool.
- 6. Ventilation: Should there be slots and openings in the tablet, they are provided for ventilation to ensure reliable operation of and protection from overheating. These openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface.
- 7. Power Sources: This tablet should be operated from the type of power source indicated on the rating label. Consult your product dealer or our website for more information. For products intended to operate from battery power or other sources, refer to the operating instructions.
- 8. Overloading: Do not overload wall outlets, extension cords, or integral convenience receptacles as this can result in a risk of fire or electric shock.

- 9. Object and Liquid Entry: Never put objects of any kind on to or into this product through openings as they may touch dangerous voltage points or short out parts that could result in a fire or electric shock. Never spill liquid of any kind on the product.
- 10. Servicing: Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards and will void your warranty. Refer all servicing to qualified service personnel.
- 11. Damage Requiring Service: Unplug this product from

the wall outlet and refer servicing to qualified service personnel: a) when the power-supply is damaged; b) if liquid has been spilled; c) if the product has been exposed to rain or water; d) if the product does not operate normally; e) if the product has been dropped or damaged in any way (voids warranty); f) when the product exhibits a distinct change in performance.

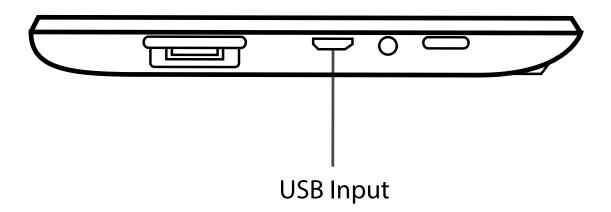
- 12. Heat: The product should be kept away from heat sources such as a radiator, heat register, stove, or other products that generate heat.
- 13. Replacement Parts: Unauthorized substitutions when service this product may result in fire, electric shock, or other hazards. Make sure your service technician has used parts specified by the manufacturer.

## CHARGING YOUR TABLET

The tablet comes with a built-in rechargeable battery that should be charged fully prior to first use. Connect the AC adapter to your Tablet via the DC input on the bottom of the Tablet (illustrated below). Disconnect the Tablet when its fully charged.

A full charge and discharge (15% or below) cycle is recommended to maximize the battery's life and performance.

If the battery is completely drained please allow the Tablet at least 10-15 minutes to recharge prior to turning it on.



Note: When charging the Tablet while powered OFF, the battery indicator appears momentarily. Although the battery indicator disappears, the Tablet will continue to charge.

# POWER ON/OFF/STANDBY MODE

ON: Press and hold the Power button until the Tablet's loading screen appears. Once the lock screen appears, unlock the Tablet by swiping your finger from the left 'Unlock' icon to the right 'Unlock' icon (illustrated below). Should the display 'Timeout' (or go black) before you are able to unlock the Tablet, press the Power button for one second to turn the display back on.



NOTE: Leaving the Tablet in Standby Mode when not in use will result in battery drain. Switch the Tablet off completely to conserve power between charges.



<u>OFF:</u> Press and hold the Power button until the Tablet options appear. The options will prompt you to tap 'OK' to power the Tablet off or 'Cancel' to return back to the Home screen.

<u>STANDBY:</u> To enter Standby Mode, simply tap and release the Power button. To wake from Standby, tap and release the Power button.

## TROUBLESHOOTING

For more updated FAQs and troubleshooting tips, visit us at www.skytex.com/support

Symptom	Syr	np	to	m
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#### Solution

My touchscreen is not responding. How do I reset the tablet?

The battery drained completely and now it won't turn on...

I inserted a MicroSD card. Where are my files located?

My Wi-Fi says it's 'Disconnected' after I attempt to connect?

To reset, first make sure the power source is unplugged. Press and hold the Power button for 10 seconds and then plug the power source back in. Press the Power button for another 2-3 seconds.

To erase all data on the Tablet go to Settings > Backup & reset > Factory Data Reset. ALL DATA WILL BE LOST.

After inserting the card, find your files in the "File Manager" application. Go to the App tray; open 'File Manager'. Select the SD card icon to access files.

The 'Disconnected' status means that the tablet is not connected to any network. Make sure the correct password is entered when connecting to your wireless network. This password could be on the bottom of the router or a password that was created by someone when the Wi-Fi device was originally set up.

## **WARRANTY & SUPPORT**

SKYTEX Technology Inc. warrants against defects in material and workmanship for a period of one year from original purchase date when purchased from an authorized U.S. reseller/retailer by the original purchaser or is a consumer who received the tablet as a gift. You must retain and provide the original bill of sale (or photocopy) as proof of purchase in case the tablet requires service. Retain the original box and inner packaging to ship if necessary.

#### Your Responsibility

Warranty service shall be provided after a return authorization number (RMA#) is provided to you by our customer support representative. For one year, SKYTEX will provide at no charge, service repairs using new or replacement parts. In certain cases your tablet may be replaced with a refurbished model that meets or exceeds factory specifications. Service provided or refurbished replacement is warranted for the duration of the original warranty period or 45 days, whichever is greater. Warranty extends to defects in materials or workmanship and does not cover cosmetic imperfections, damage incurred during shipment to SKYTEX, misuse, accidental drops that crack the screen, connection to improper equipment, or repairs by an unauthorized party. Write the RMA number on the package; include a copy of the store receipt and description of the issue with the product and serial number.

#### How to Obtain Warranty Service

If after following the User Guide, should you find it necessary to contact Customer Support, email or call between 9am-5:30pm Mon-Fri (Pacific Time). Have your date of purchase, serial number, and a full understanding of the issue ready for your representative. You are responsible for the transportation costs and protective packaging associated with shipping the product to SKYTEX safely. Ship the tablet using a service that provides tracking information.

Customer Support Mon-Friday 9:00am-5:30pm

Phone: (909) 869-7883 Email: support@skytex.com Website: www.skytex.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.