(\$) • 251350662_myV-65_lu_vodafone_en.book Page 1 Mercredi, 24. septembre 2003 1:10 13 \bigcirc **C E** Conformance Document SAGEM SA declares under its sole responsibility that the product GSM/DCS/PCS Type H2003 (myV-65) conforms to the requirements of the following EEC directives: EEC Directive 1999/5/CE Safety EN 60950: 2000 EN 301 489-1 EN 301 489-7 EMC Low voltage directive 73/23/CEE 3GPP TS 51.010-1 with GCF-CC v3.11.1 included Network Requirements GT01 v 4.7.0 TBR 19 Edition 5 TBR 20 Edition 3 TBR 31 Edition 2 TBR 32 Edition 2 EN 301 419-1 EN 301511 v7.0.1 EN 50360 EN 50361 Health P. KLEIN Development Director, Mobile Phones Division 1

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FCC Conformance Document

FCC Part 24 Network Health

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NAPRD03.ver 2.7.2 Draft IEEE Std 1528-200x

Exposure to Radio Frequency Signals

- Your wireless handheld portable phone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out frequency (RF) signals.
- In August, 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

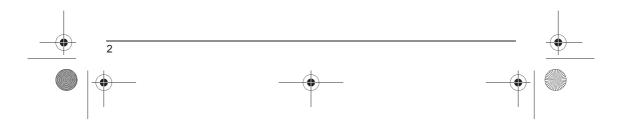
ANSI C95.1 (1992)* NCPR Report 86 (1986)*

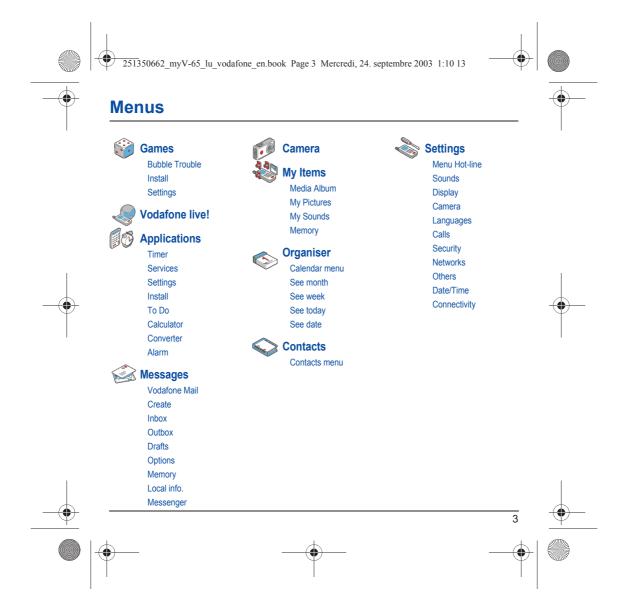
ICNIRP (1996)*

(*) American National Standards Institute; National Council on Radiation Protection and Measurements; International Commission and Non-Ionizing Radiation Protection.

- Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature.
 For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).
- The design of your phone complies with the FCC guidelines (and those standards).

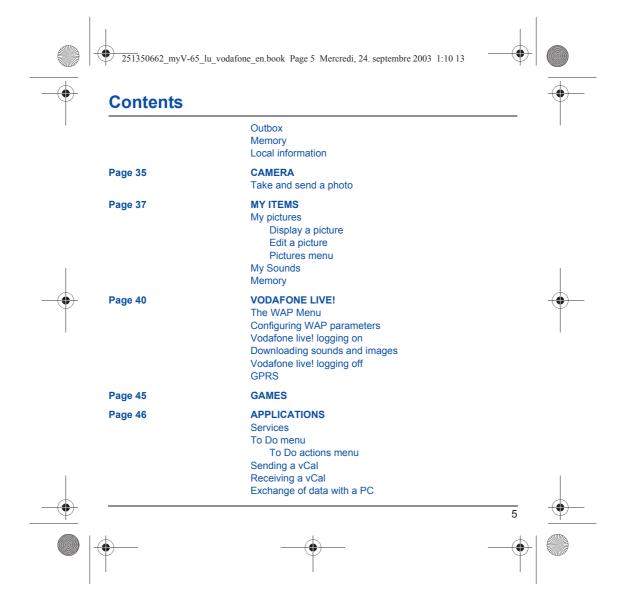
- For body worn operation, this phone has been tested and meets FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

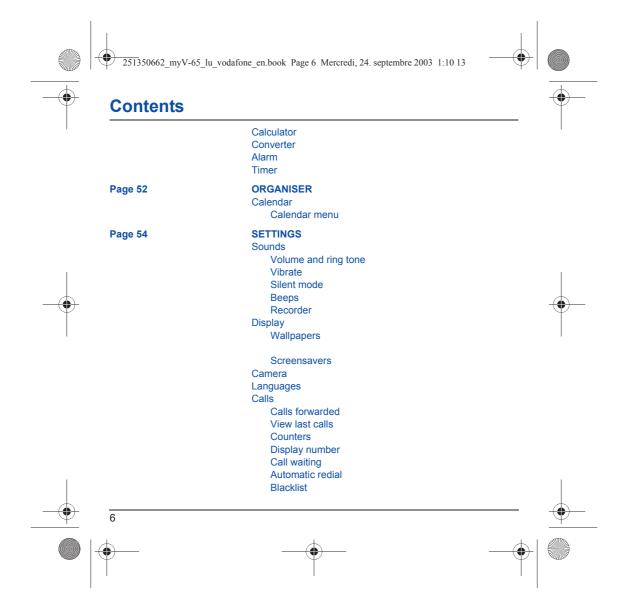


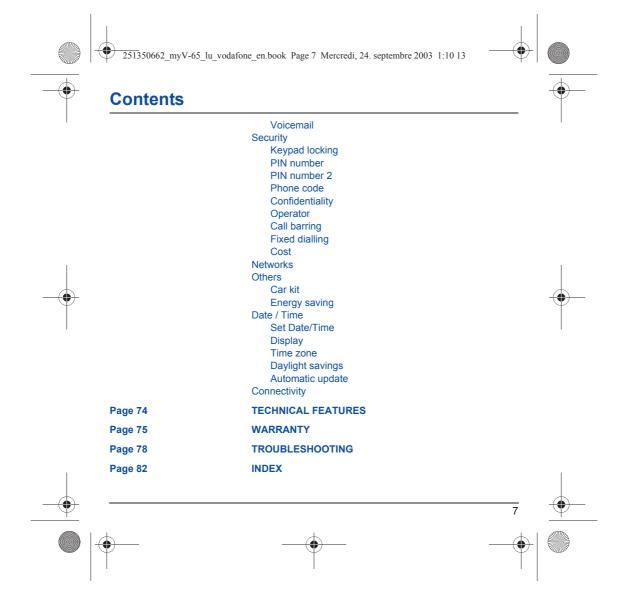


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Contents MENUS Page 3 DESCRIPTION Page 9 Strap attachment NAVIGATION PRINCIPLES Page 11 **INITIAL SCREEN** Page 12 ACTIVATING YOUR PHONE Page 13 Information on your Vodafone SIM card Installing the SIM card and the battery USING YOUR PHONE Page 15 Don't obstruct the antenna with your fingers Increase the efficiency of your phone Charging the battery CONTACTS Page 17 Using the phonebook Contacts menu Options from a contact saved Sending a vCard Receiving a vCard MESSAGES Page 24 How to create a SMS How to create a MMS Receiving messages Inbox Drafts Sending options 4





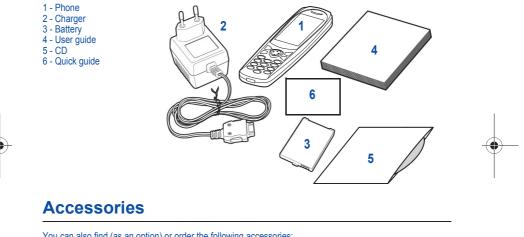


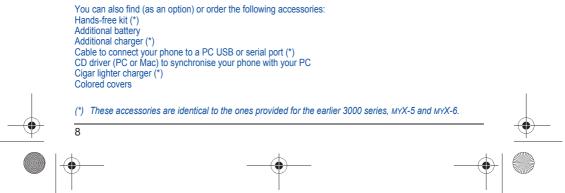
251350662_myV-65_lu_vodafone_en.book Page 8 Mercredi, 24. septembre 2003 1:10 13

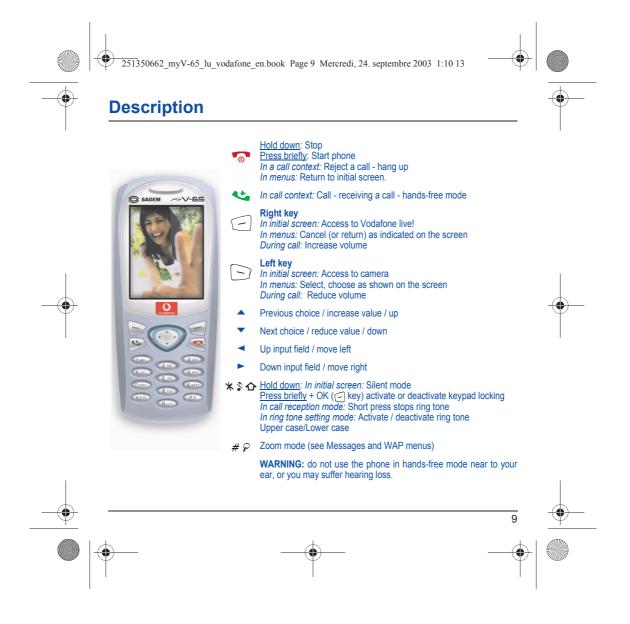
Your phone package

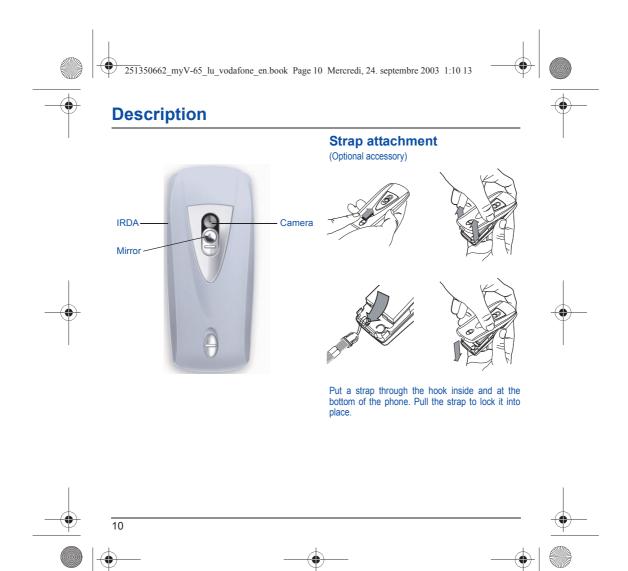
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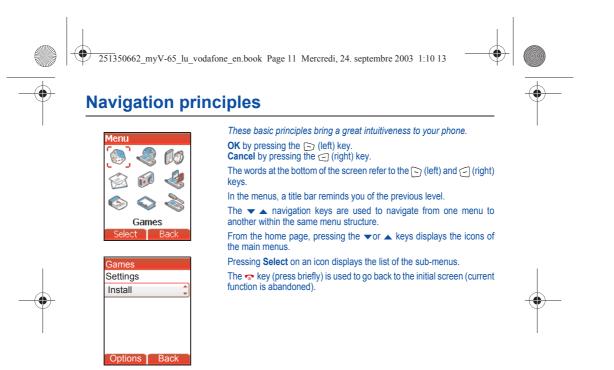
When you open the box, check that all items are present (some items may vary from the pictures shown below):

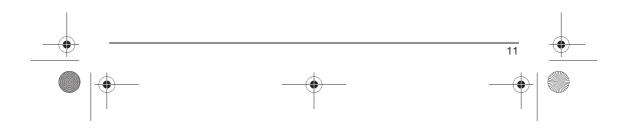


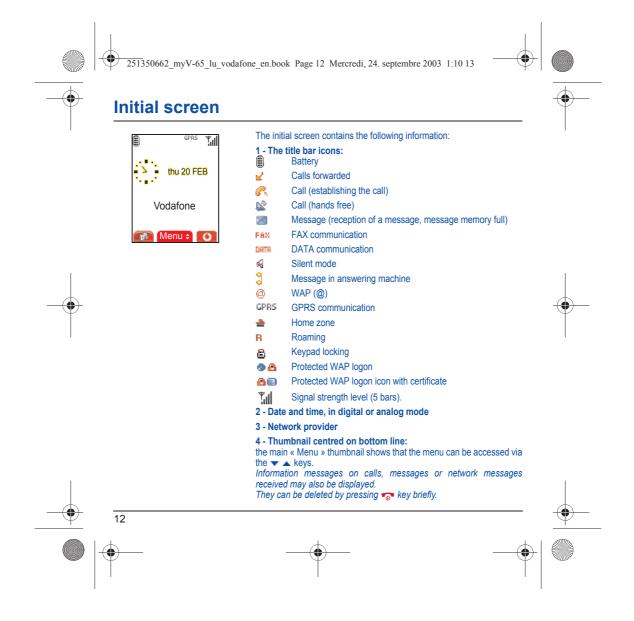












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Activating your phone

Information on your Vodafone SIM card



To use your phone, you need your Vodafone SIM card. It contains personal information:

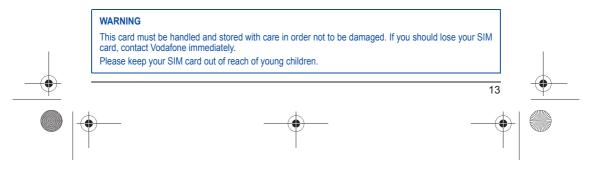
•

. Secret codes (PIN(s): Personal Identification Numbers), these codes allow you to protect access to your SIM card and phone.

Phonebook, Messages,

How special services work.

Your phone is compatible with the SIM 3V cards.

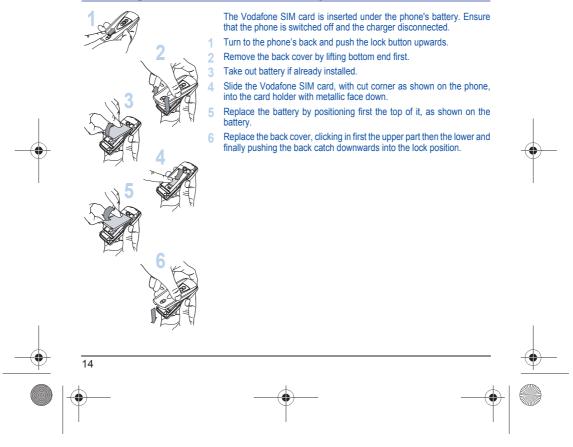


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Activating your phone

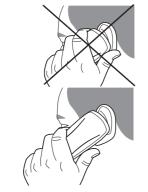
Installing the SIM card and the battery



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Using your phone

Don't obstruct the antenna with your fingers

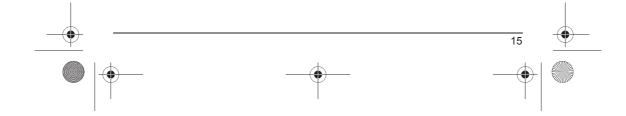


The antenna is integrated inside your phone, under the back cover at the top.

Avoid putting your fingers on this area when the phone is switched ON. If your fingers obstruct the antenna, the phone may have to operate with a higher power level than usual; decreasing its efficiency quickly. It could also affect the quality of your communications.

Increase the efficiency of your phone

- Don't press the keys when not necessary: each keypress activates the backlight, and uses much power.
- Don't activate too often the screensaver: a starting time too high increases the power consumption.
- Don't obstruct the antenna with your fingers.



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Using your phone

Charging the battery

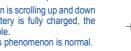


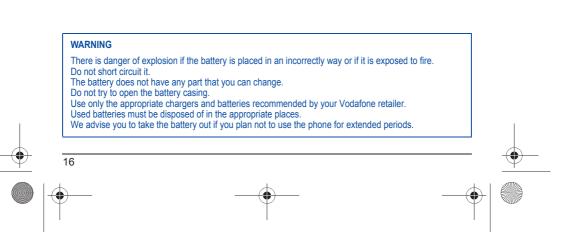
Your phone is powered by a rechargeable battery. A new battery must be charged for 4 hours at least before being used for the first time. It reaches its optimum capacity after a few cycles of use.

When your battery has been discharged, the phone displays the state (empty battery icon flashes). In this case recharge your battery for at least 15 minutes before making any calls in order not to be cut off in the middle of a call.

To recharge the battery:

Connect the charger to a socket. Plug the end of the cable into the bottom connector of the phone. The phone is then charging up. The battery icon is scrolling up and down to indicate that it is charging. When the battery is fully charged, the charging stops on its own. Disconnect the cable. When charging, the battery may warm up, this phenomenon is normal.









Contacts



The phonebook allows you to store numbers that you call regularly. These numbers can be stored in the SIM card or in the phone. Your phone has a vCard phonebook, the following fields can be filled in the phone for each contact: last name, first name, number 1, email, number 2, number 3, call group, company, comment, photo.

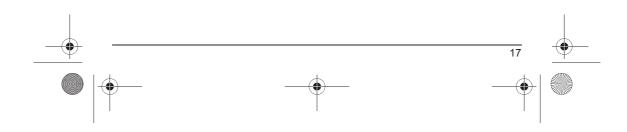
The fields followed by a question mark on the list above are mandatory. The storage capacity will depend on the SIM card. Please contact Vodafone to get that information.

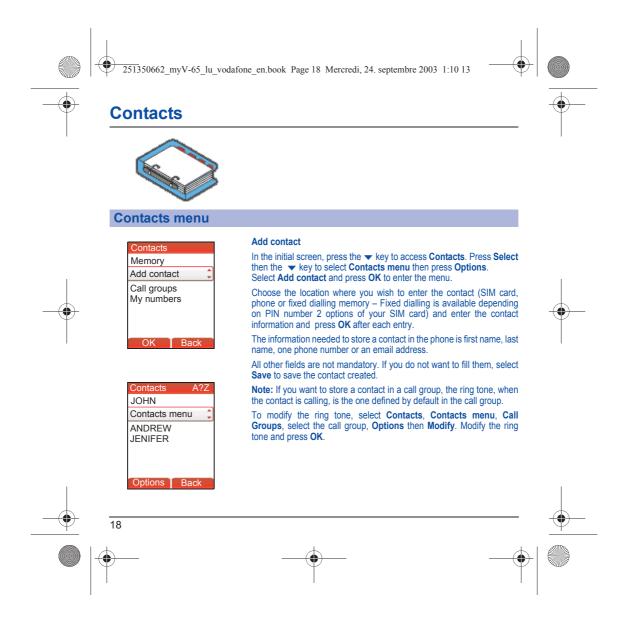
Using the phonebook

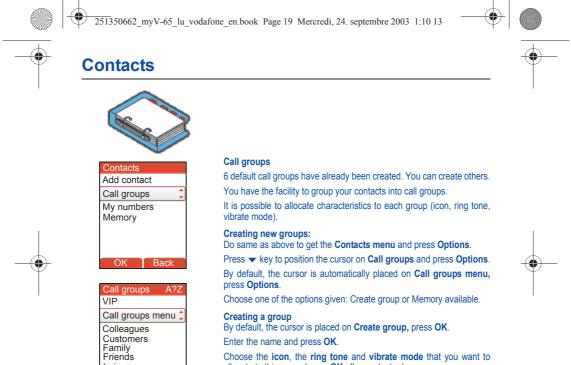


In the initial screen, press the \checkmark key to access the main menus. Go to the **Contacts** menu icon and press **Select** to enter the menu. The list of your correspondents appears. By default, the cursor is

positioned on the first name in alphabetical order. If you are using your phone and SIM card for the first time, the phonebook list may be empty, only the **Contacts menu** function will be available.



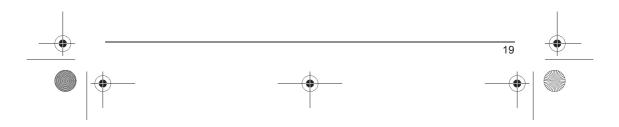




Choose the icon, the ring tone and vibrate mode that you want to allocate to this group (press ${\rm OK}$ after each step).

Leisures Options | Back

Memory Select Memory and press OK. The screen displays the number of locations available for new groups.







Contacts



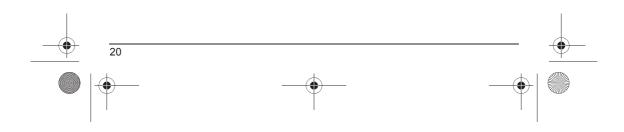


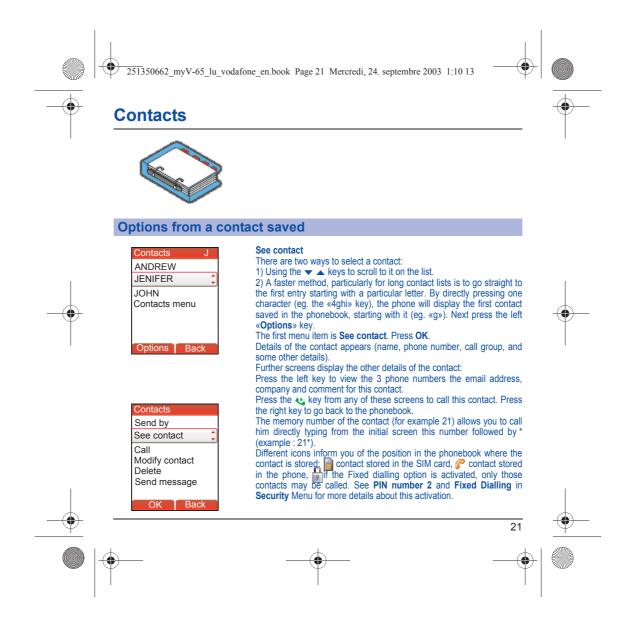
Memory Select Memory and press OK. Select SIM or Telephone and press OK. The screen displays the locations used on the SIM Card and in the phone itself. The screen displays the amount of memory used. The memory capacity is shared between the phonebook and the photo, pictures, organiser, etc. features. If you lack memory, check if you can free some space from another function.

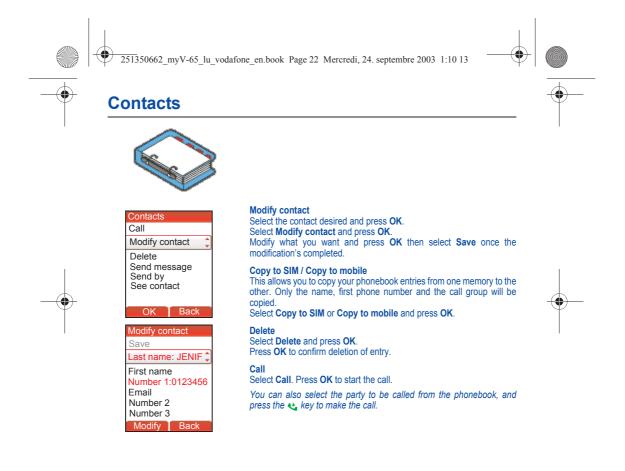
My numbers

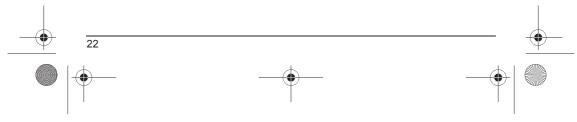
You can create the entries corresponding to your own numbers in order to consult them when necessary.

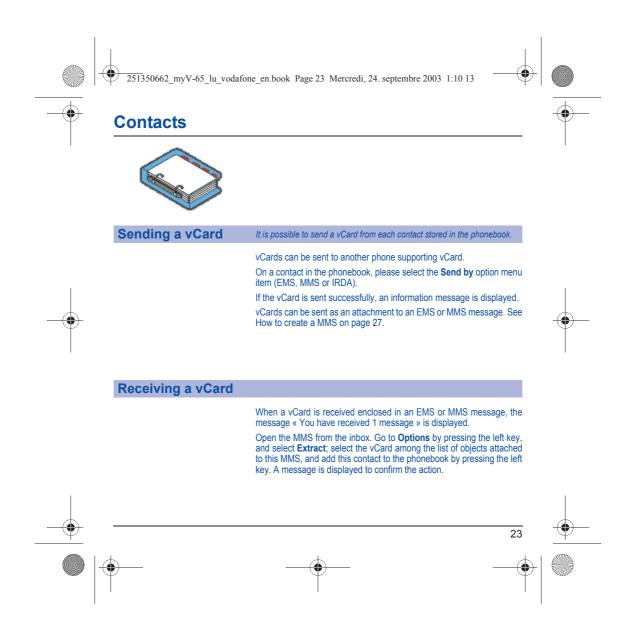
Select My numbers and press OK. Enter the different details and press OK.

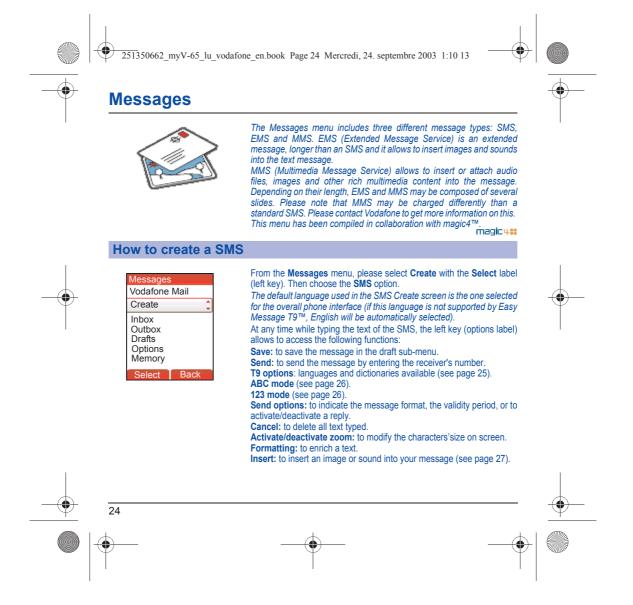




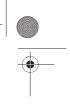








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Messages



The Easy Message T9 $^{\rm TM}$ mode helps you to conveniently write your text messages.

Using the T9 Mode

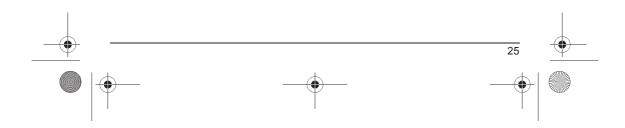
Press the key corresponding to the wished letter once (disregarding of the letter position on the key) and compose the word by continuing to press the keys corresponding to the various letters without paying attention to the display until the word is complete. During this process, the word is highlighted.

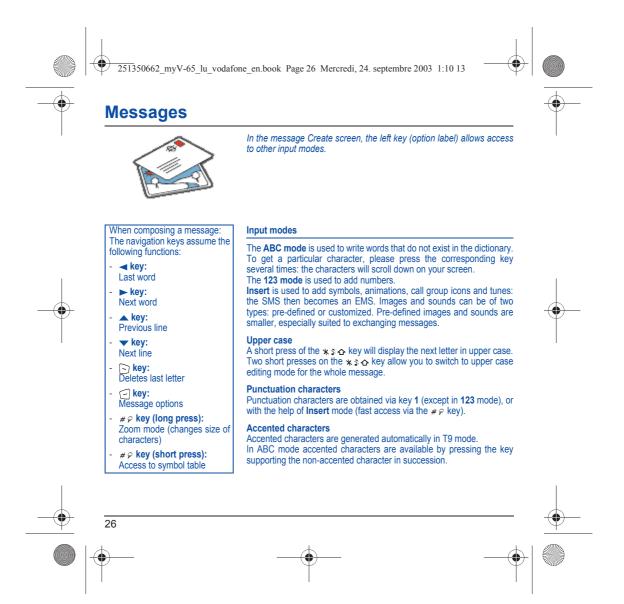
Upon completion of the word and if it is correct, press the ${\bf 0}$ key to validate it, and go on writing the next word.

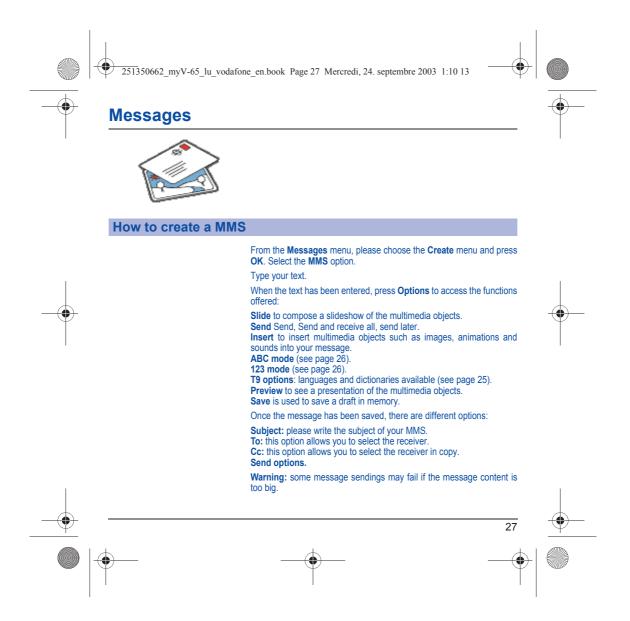
However, the same sequence of key press may correspond to several defined words, in the dictionary. If the word that appears is not the word you expected, press the left key indicating \bigcirc to scroll through the words corresponding to this key sequence.

Once you agree on the word proposed on the screen, press the ${\bf 0}$ key to validate it, and go on writing the next word.

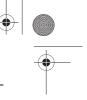
If the word you are expected is not proposed, please add characters until you get the message **Add the word**? Press **Yes**, edit the word if necessary and press **OK** to add it in the phone dictionary.







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Messages



How to create a MMS

Saving your message

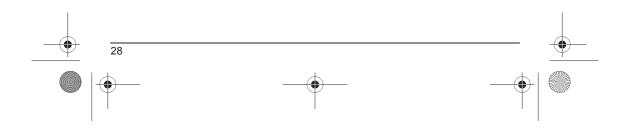
You can save your message as a draft by selecting « Save » from the options, or when editing the Subject. You will be able to edit it later from the **Draft** menu.

Sending MMS messages

Once the MMS are sent, you have the option to save them in your $\ensuremath{\mathsf{OutBox}}$.

It is not recommended to save them automatically: too many messages saved will quickly fill up the available memory and no further messages will be received.

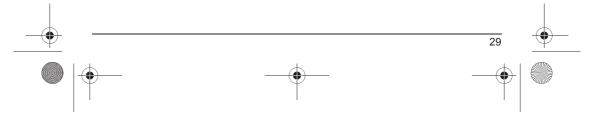
will be received. **Note:** It is possible that the format of voice messages attached to MMS (.amr) may not be supported by some PC.





If « manual mode » is activated, then you will receive only a notification by SMS in your Inbox, meaning that a MMS is held for you by Vodafone; select this notification, and read it when you want to retrieve the MMS from the network.

Please contact Vodafone to get more information on icons, backgrounds or tunes downloading.





Messages



Received messages are stored in the SIM card or in the phone until you choose to delete them.

Inbox

Messages	
Create	
Inbox	\$
Outbox Drafts Options Memory Local info	
Select	Back

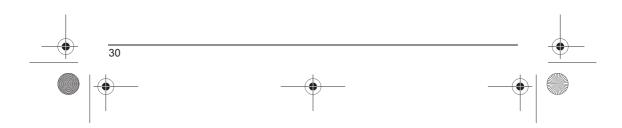
From the **Messages** menu, please choose the **Inbox** menu and **Select**. Each message shows the presence of any attachments, the time and date the message was received and its size. Icons are used to describe the type of message (Multimedia 🗺, Remote 🗺, SMS/EMS 🗐). Messages are listed in chronological order, the latest one being displayed at the top.

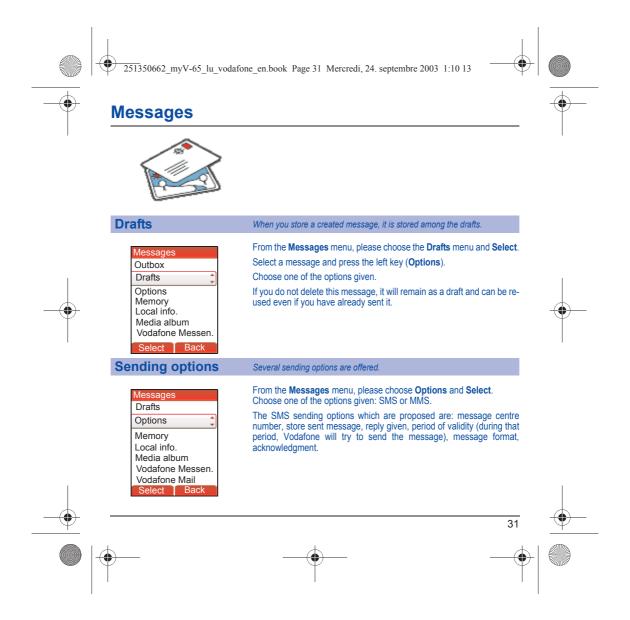
The quantity of Not Read and Not Retrieved messages is shown. Not Retrieved and Not Read messages are shown in bold.

Select a message and press the left key (**Options**). Choose one of the options given.

Enclosures (pictures or sounds), which you receive, can be saved in order to be used later on (stored...).

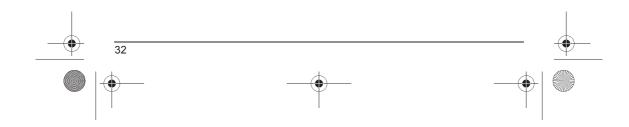
You can consult them in the corresponding menus (WAP bookmarks in **Vodafone live!**, tune in **Sounds**, backgrounds in **Display**, and icons in **Call groups**).

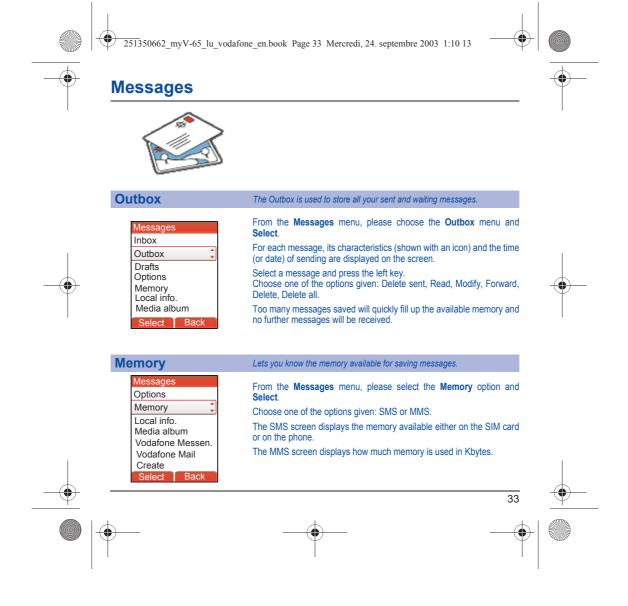


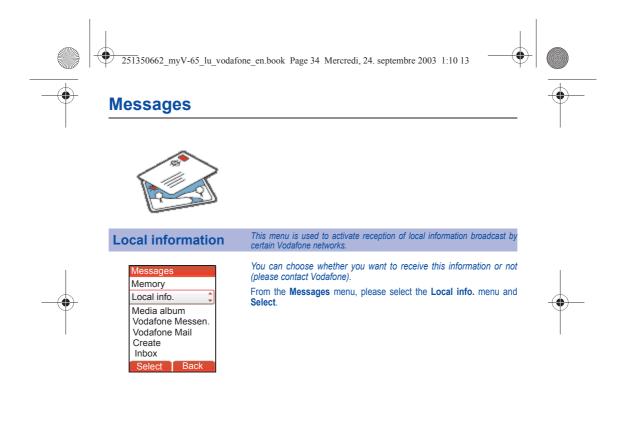


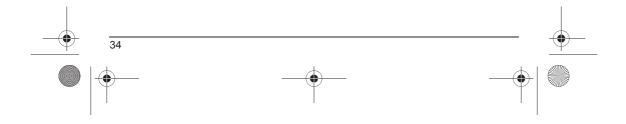


- may be more convenient to choose the manual retrieval mode which gives you the retrieve later option.
- Priority: selection of a priority to send a message.
- Request delivery report: request of a delivery report when sending a message.









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Camera

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This menu allows you to take photos and use them for different purposes. For instance, you can send them to another phone or an Internet address, store them, use them as wallpapers or screen savers...

Take and send a photo

Before taking a picture, some features need to be set. See the **Settings** menu.

Click on the camera button on the initial screen or select the **Camera** menu. The camera is now on. Open the shutter at the back of your phone. Look into your phone display and position your subject. Move your phone to position your photo.

To activate one of the four available zoom levels, use the \checkmark \land keys. You can set the luminosity using the \triangleleft \triangleright keys:

 $\textcircled{\begin{tabular}{ll} \hline \end{tabular}}$: to compensate for backlighting, $\begin{tabular}{ll} \end{tabular}$: outdoor, $\begin{tabular}{ll} \end{tabular}$: low luminosity.

Press Take, the photo is taken and stays on the phone display.

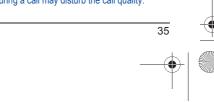
Warning: if you press the right key, you will go back to the previous screen and lose the photo you have just taken.

Briefly press the left key to save your photo. You may have to choose the photo format, depending on your settings.

If there is not enough memory to save the photo, a warning message appears, prompting you to confirm whether you want to go on.

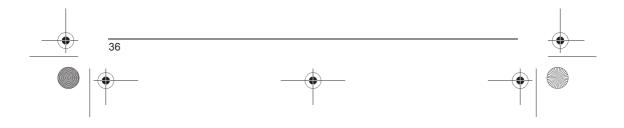
Once taken, the photo appears on the phone display. The name is made up with a number.

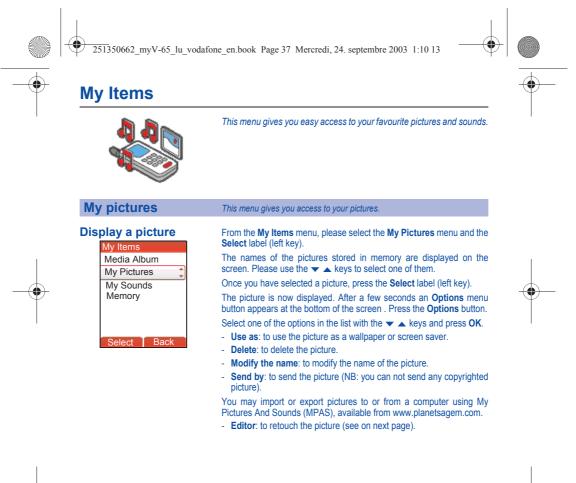
Note: using the camera during a call may disturb the call quality.

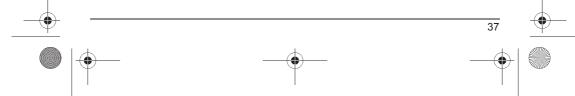


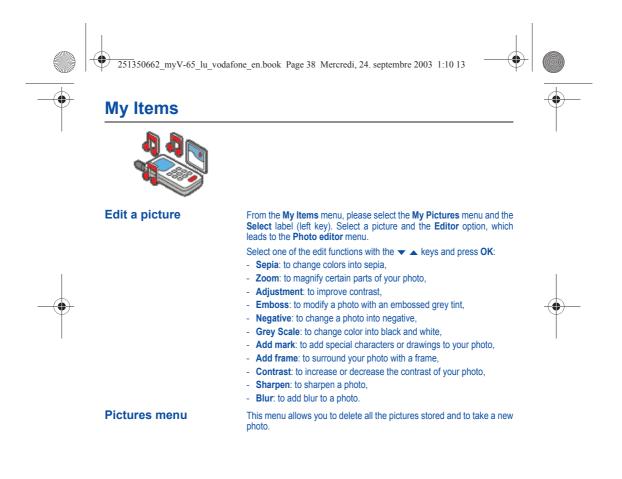


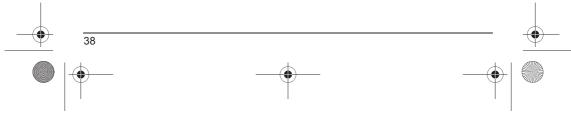


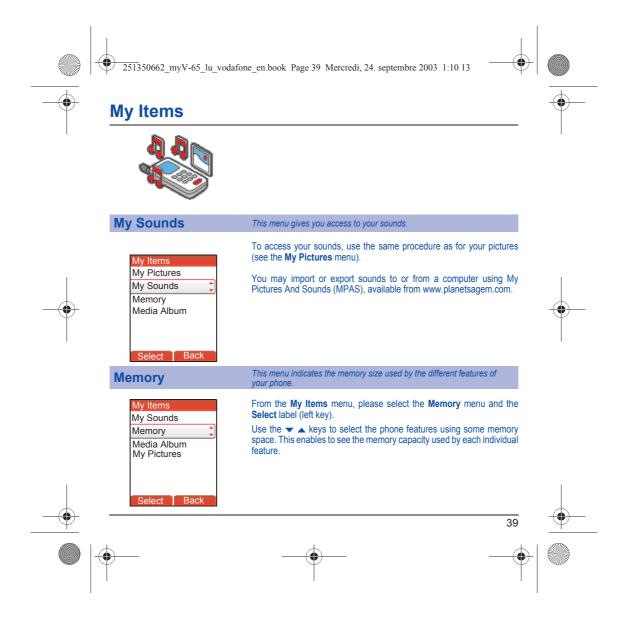












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Vodafone live!



WAP (Wireless Application Protocol): this protocol translates the Internet language into WML and HTML languages that can be read by a mobile phone. The WAP feature allows you to log onto certain Internet sites. You may log onto sites such as Vodafone live!, which enables you to download tunes, icons or animated screensavers to your phone.

The WAP Menu

The WAP navigator is under licence:



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OPENWAVE @ 1995-200 **RSA** Data Security

 \mathfrak{D}

The WAP navigator is the exclusive property of Openwave. For this reason, it is forbidden to modify, translate, disassemble or even decompile all or part of the software that makes up the navigator.

can activate You the magnifying glass to increase the size of the characters by holding down the $\# \varphi$ key.

The Services menu, a dropdown menu, can be accessed at all times when navigating through WAP pages.

Consult the Services Menu using the green key; these Services Menus can also be consulted from any WAP page, using the green key; these Services menus contain all the following sub menus:

Bookmarks: to save the names and addresses of Internet sites in a phonebook to allow for an easy access.

You can receive a bookmark from a message and add it to this list (see chapter on SMS).

You can also send messages by SMS: select a bookmark, press the key (Options), then select Send by message.

Go to URL: this menu allows you to input an Internet address directly. Inbox: this menu allows you to check the messages sent by the Internet site «push messages».

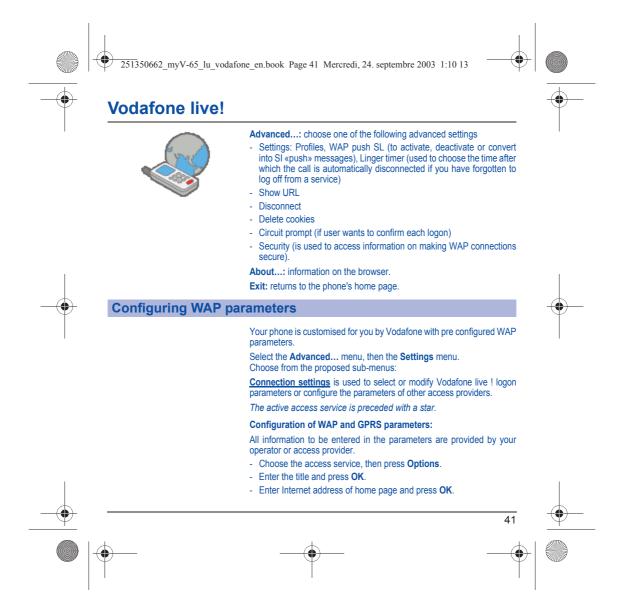
Save items: is used to save WAP items (images, etc.).

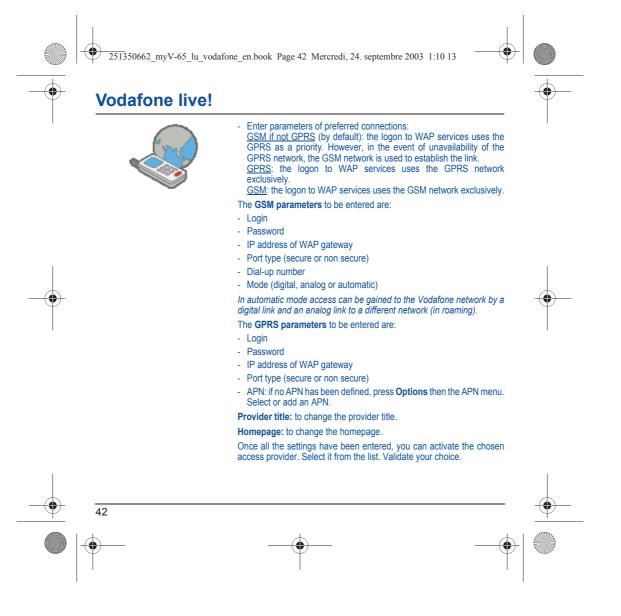
Reload: refreshes the current page.

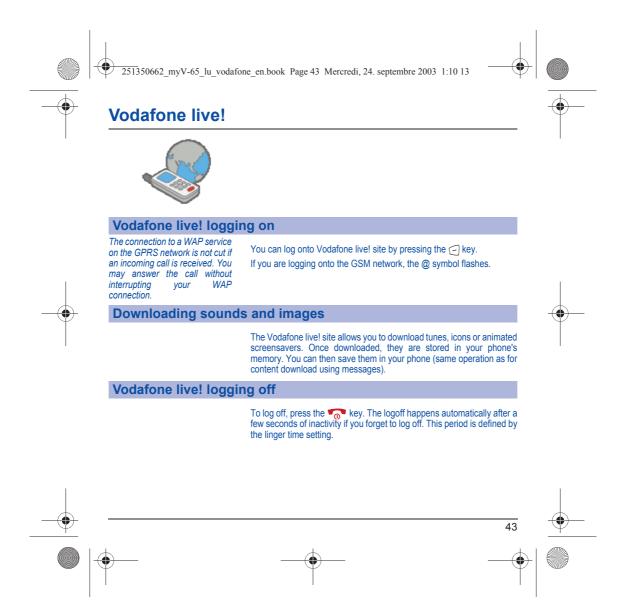
Reset cache: clears the stored information on previous connections.

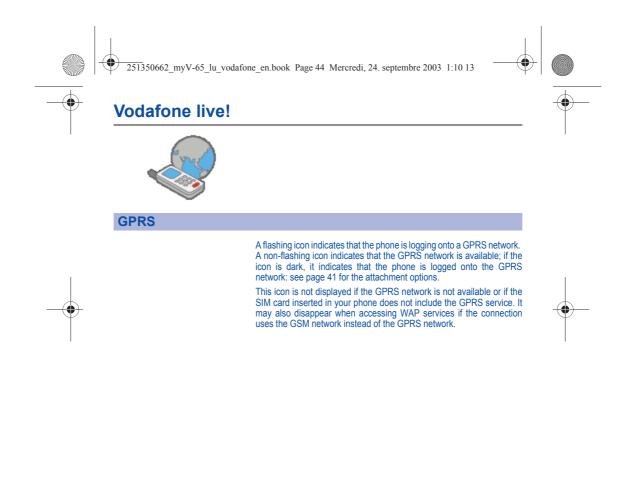
Snapshots: takes a snapshot of the currently displayed page.

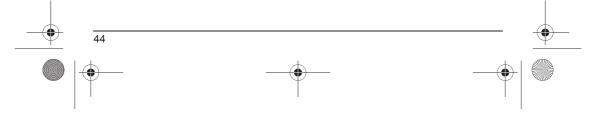
History: backward and forward navigation of the pages displayed are kept in memory.



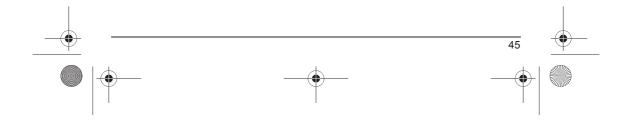


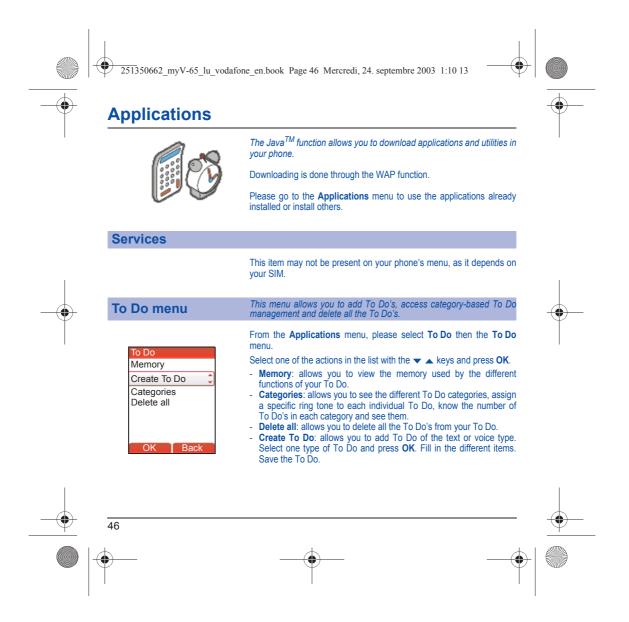


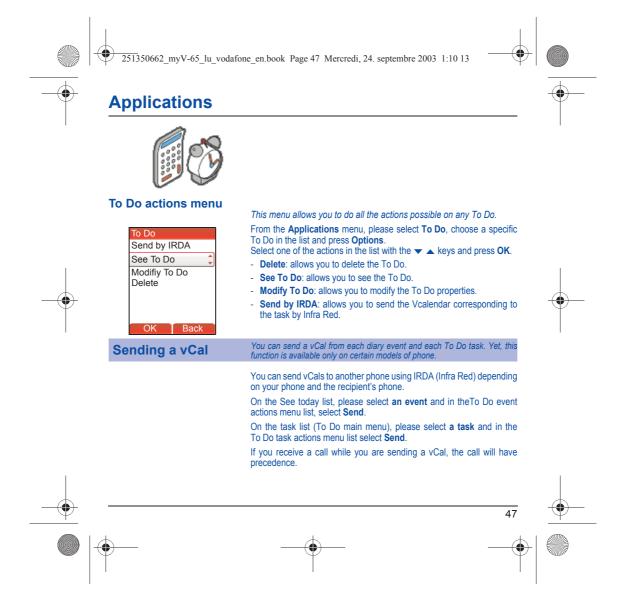


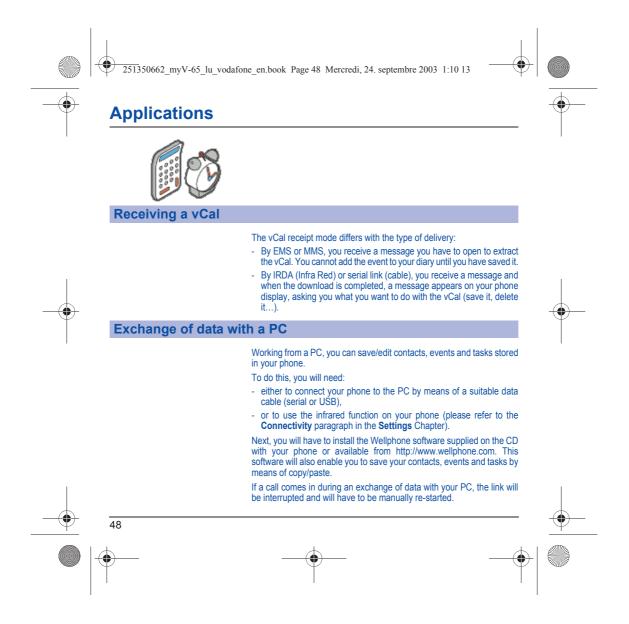


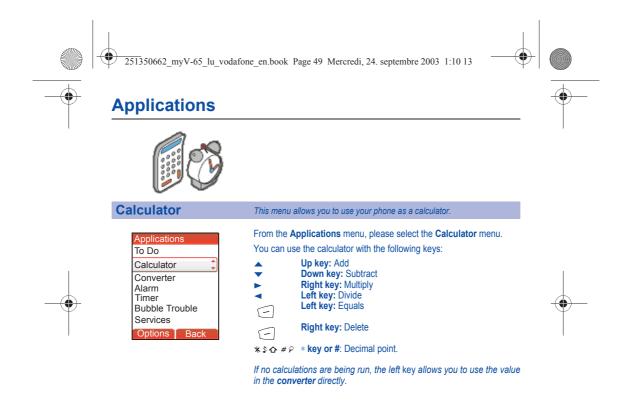


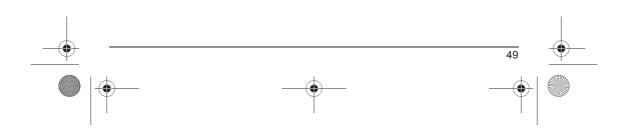














Applications



Converter

Applications Calculator Converter Alarm Timer Bubble Trouble Services Settings Options Back

This menu allows you to convert one currency to another.

From the **Applications** menu, please select the **Converter** menu. Enter a value and press the \blacktriangle key to convert from one currency to another, **or** the \checkmark key to convert back.

The left key allows you to use the following options:

Rapid exchange

If the Rapid exchange is activated, the converter will work in the initial screen by entering the desired numbers and pressing the \blacktriangle vevs to convert.

Exchange rate

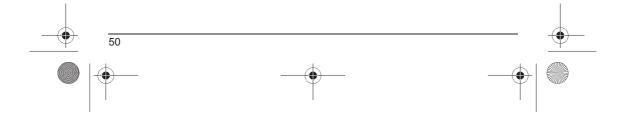
Enter the exchange rate corresponding to the chosen currency.

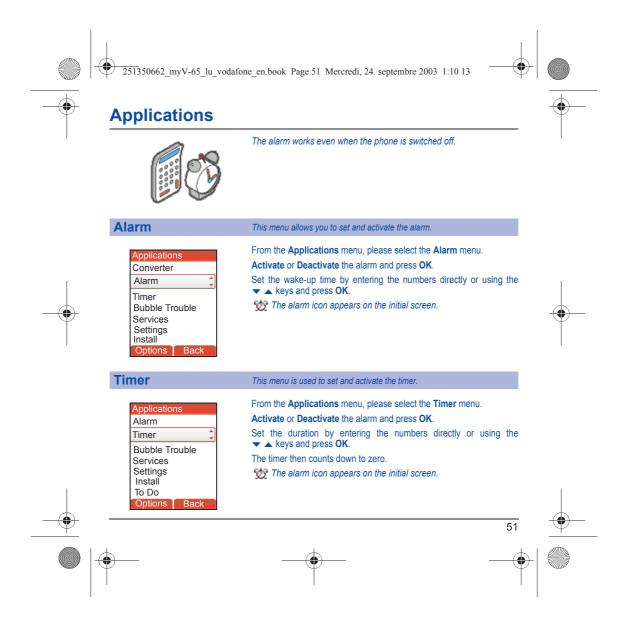
Currency

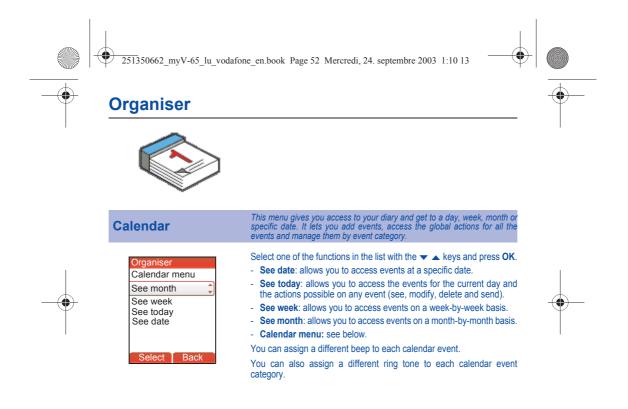
Enter the two types of currency to be converted.

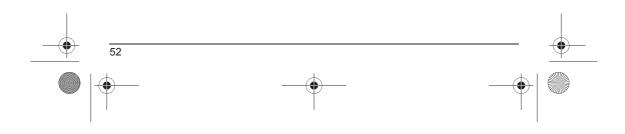
Go to calculator

This option allows you to use immediately the value converted in the $\ensuremath{\textbf{calculator}}$.



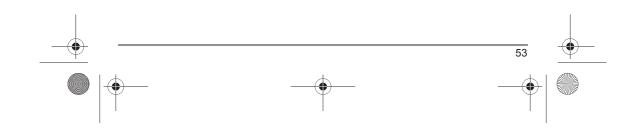






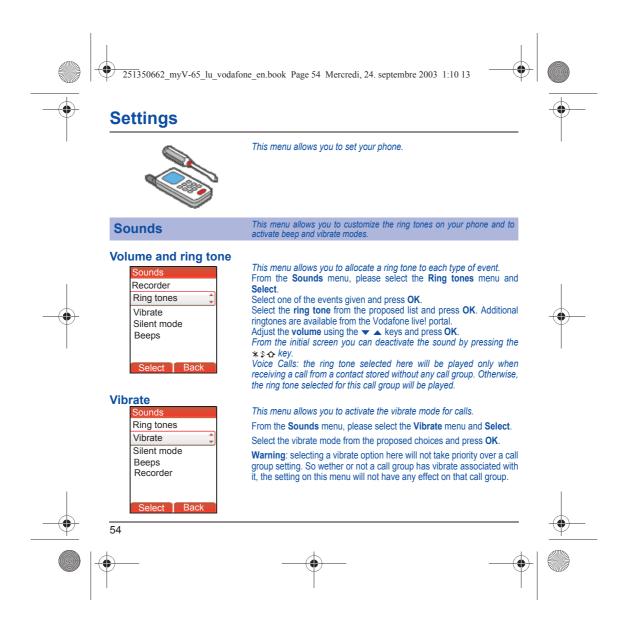


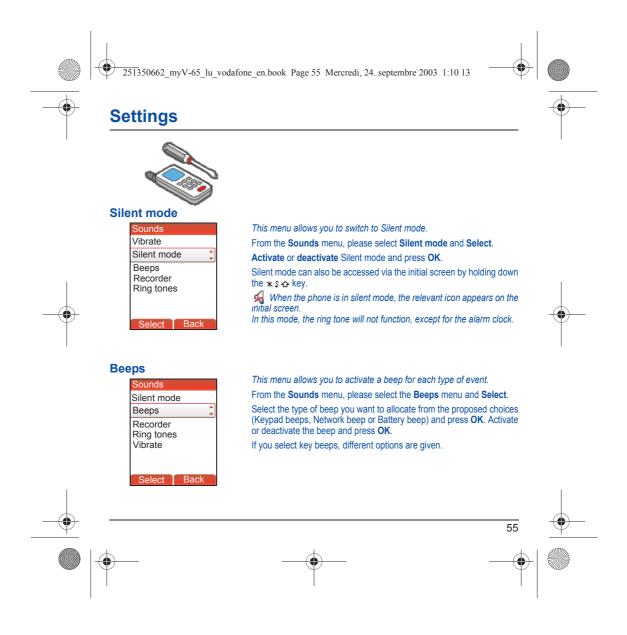
- Memory: allows you to view the memory capacity used by the different functions of your diary.
- Clean-up: allows you to schedule the deletion of events that took place more than one day, week or month ago. 2
- Delete all : allows you to delete all the events from your diary.
- Add events: allows you to add events according to their categories. Select one type of event and press **OK**. Fill in the different items. Save 2 the event.

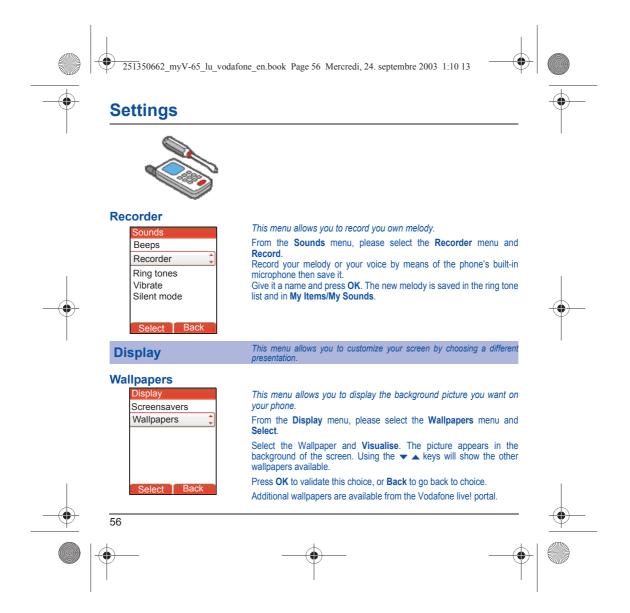


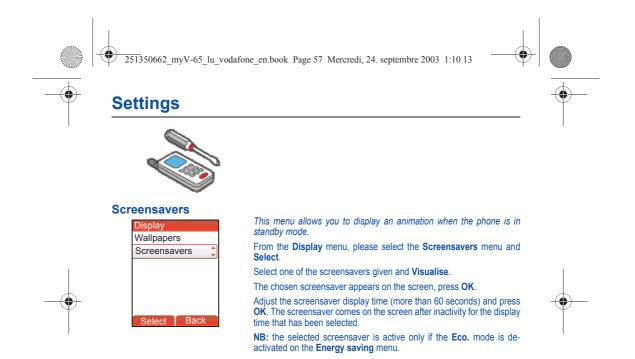
Back

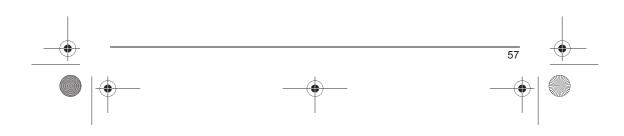
OK]

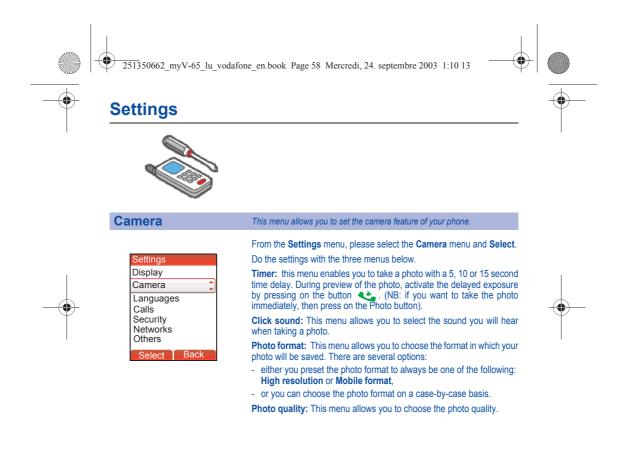


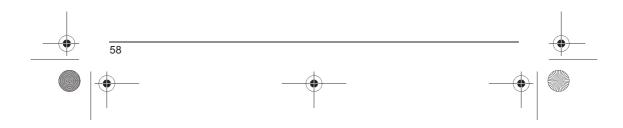


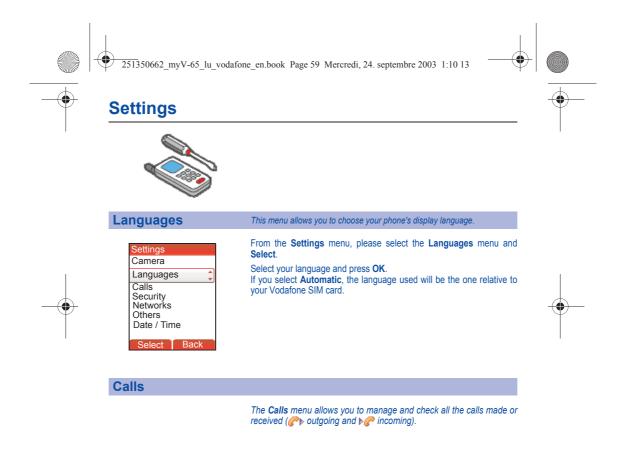


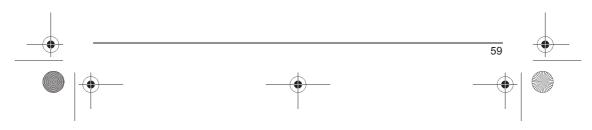


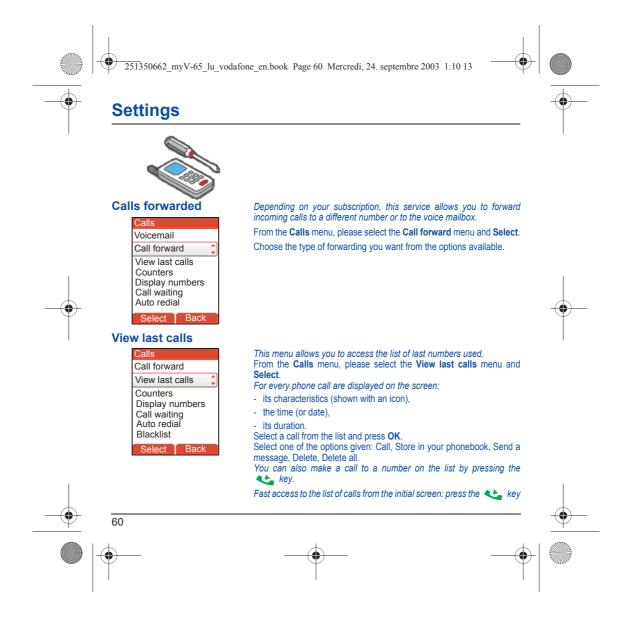


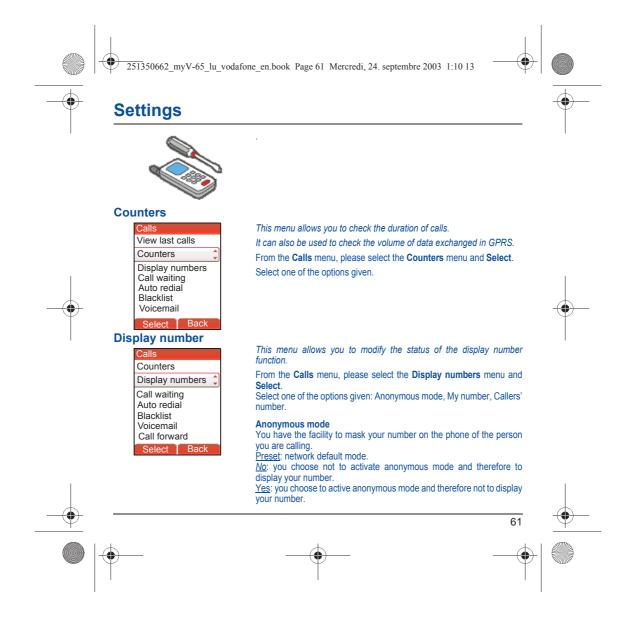


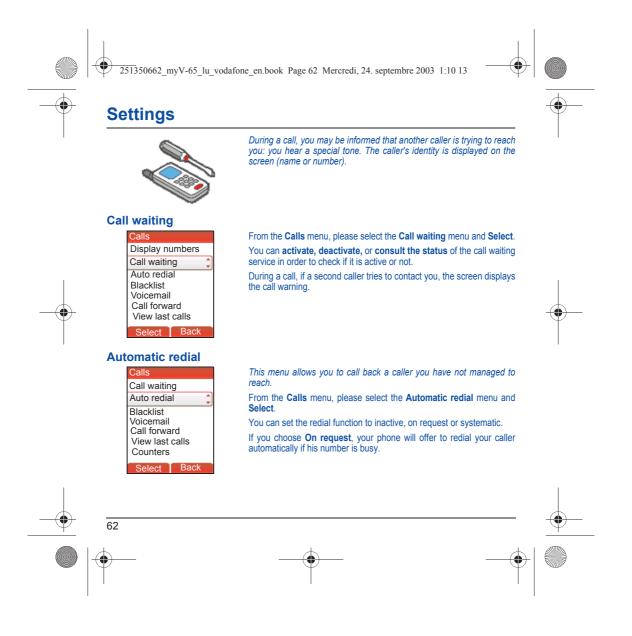


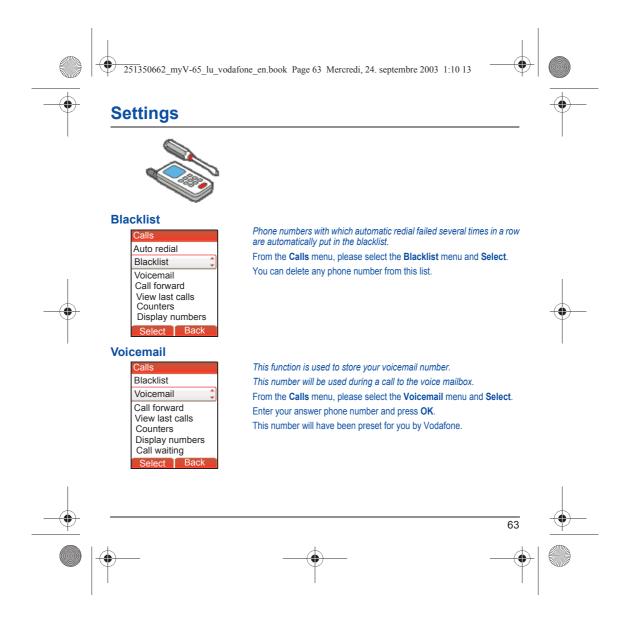


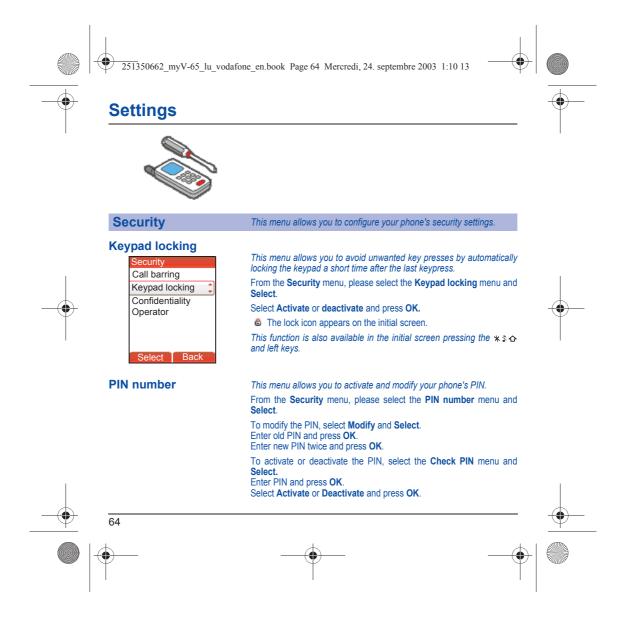


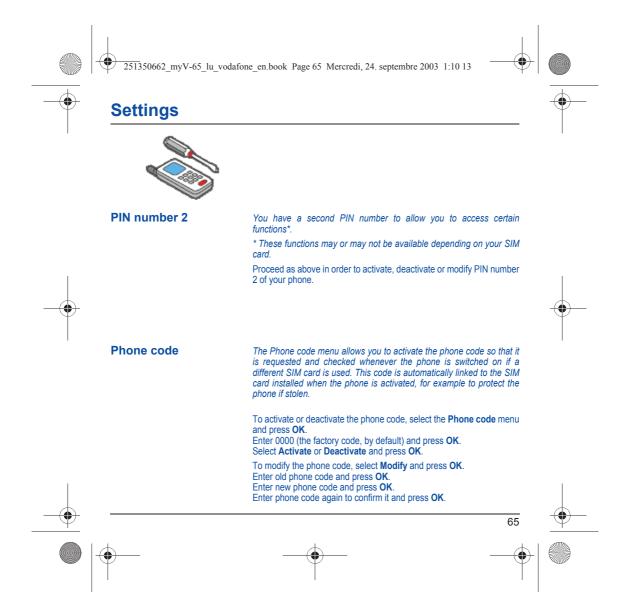


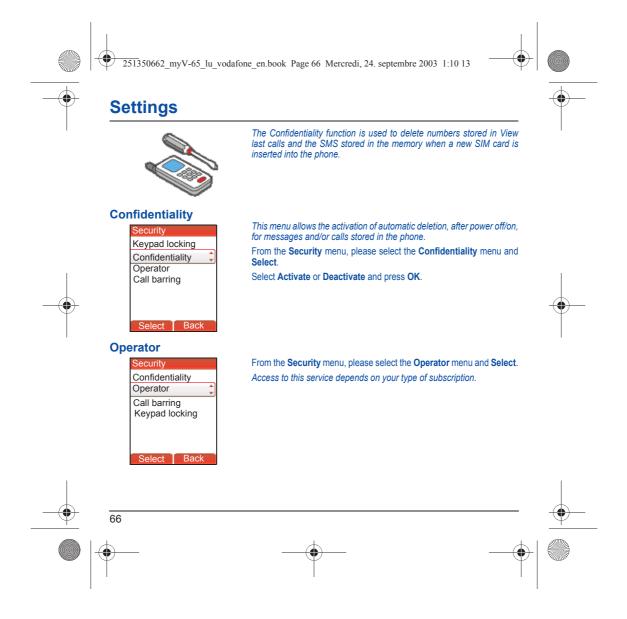


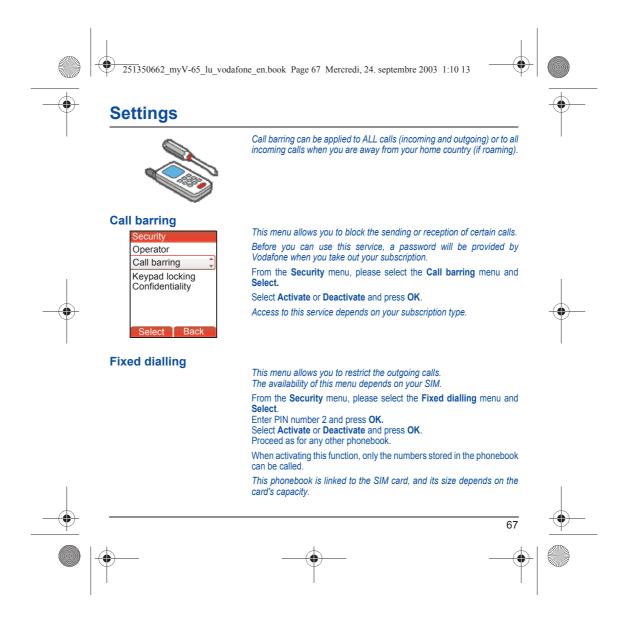


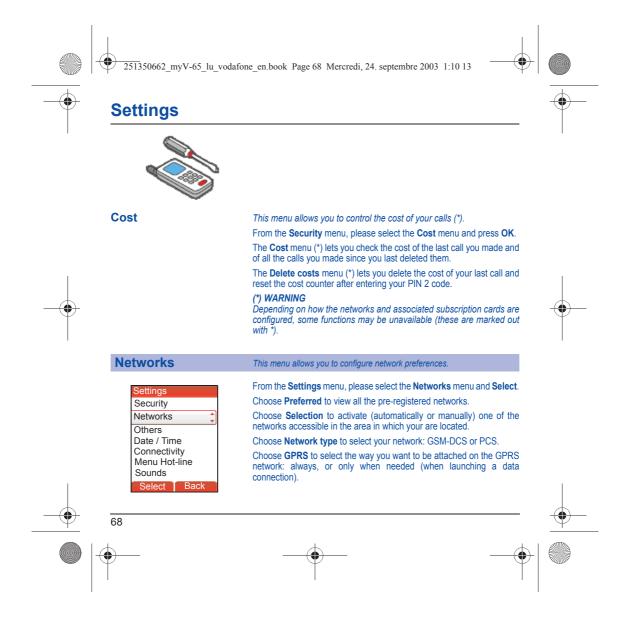


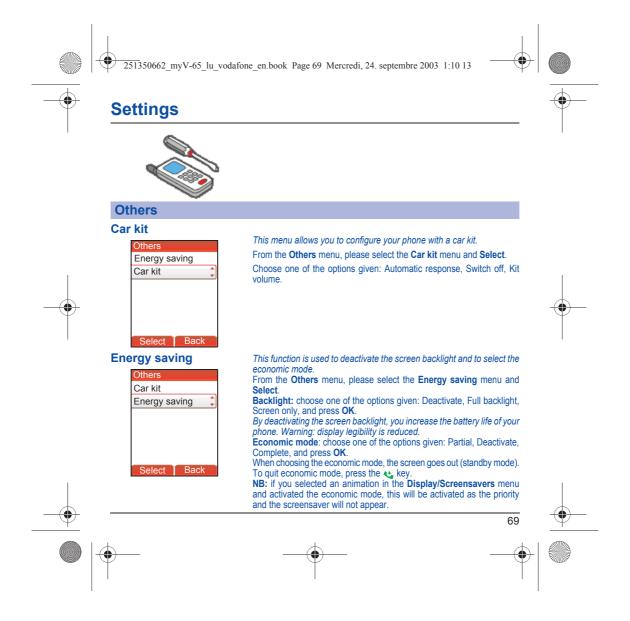


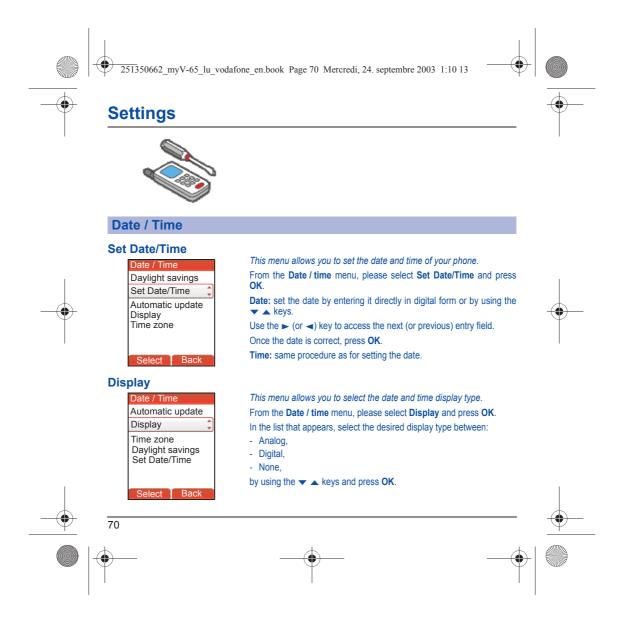


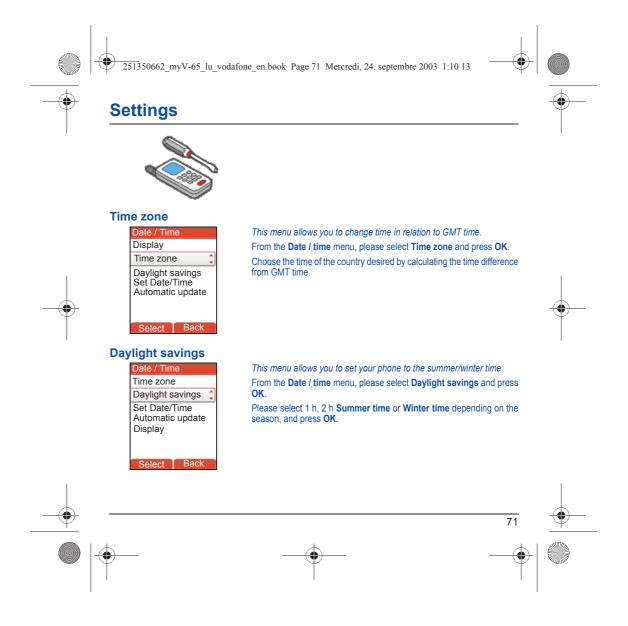


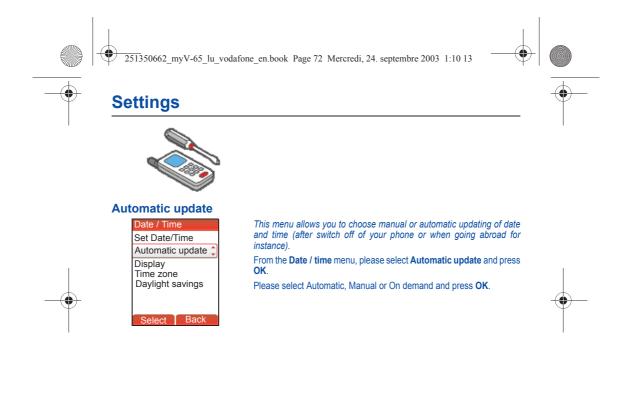


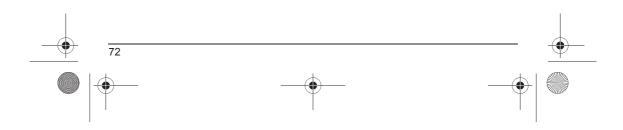


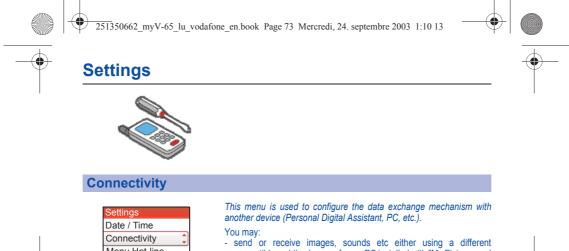












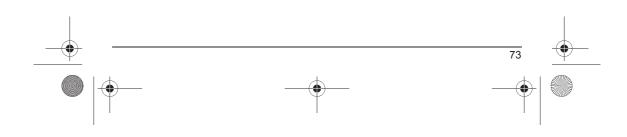
Menu Hot-line

Select Back

Sounds Display Camera Languages

- compatible mobile phone or from a PC installed with "My Pictures and 2
 - Sounds" (available from www.planetsagem.com), or exchange contacts, events and tasks with your PC by means of the Wellphone synchronisation software (page 48).

The **Speed** menu enables you to select the speed to be used for the data exchange via your phone's serial port. Except for specific requirements, it is advisable to stick to the default setting: **Automatic**. You can also connect your mobile phone to your computer in order to receive data or fax through GSM or GPRS network: configure the connection parameters of your computer using the Wellphone CD supplied as an accessory.



 $(\mathbf{0})$ myV-65 Technical features.fm Page 74 Mardi, 30. septembre 2003 4:05 16

Technical features

Use of your phone is subject to safety measures designed to protect users and their environment

Electrical safety:

Conclusion state(y: Only use the chargers listed in the manufacturer's catalogue. Using any other charger may be dangerous; it would also invalidate your warranty. Line voltage must be exactly the one indicated on the charger's serial plate.

Aircraft safety: When travelling by plane, you will need to switch your phone off when so instructed by the cabin crew or the warning signs. Using a mobile phone may be dangerous to the operation of the aircraft and may disrupt the phone network.

Explosive materials:

Pelaase comply with warning signs at petrol station asking you to switch your phone off. You will need to comply with radio equipment usage restrictions in places such as chemical plants, fuel depots and at any location where blasting operations are under way.

Electronic medical equipment:

Your phone is a radio transmitter which may interfere with electronic medical equipment such as hearing aids, pacemakers, etc. Your doctor or the manufacturers of such equipment will be able to give you any advice you may need in this area. Always make sure that your phone is switched off in hospitals when so instructed by warning signs or by medical staff.

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Road safety: Except in emergencies, do not use your phone when driving unless you have a hands-free kit enabling you to manoeuvre freely. In order to give your full attention to driving, stop and park safely before making a call. You must comply with any current legislation.

This phone complies with European requirements governing exposure to radio waves. Your phone is a transmitter/receiver. It has been designed and manufactured to comply with radiofrequency energy exposure limits recommended by the Council of the European Union and the ICNIRP for the entire population. These limits were established by independent scientific agencies on the basis of in-depth and regular evaluations of scientific studies. The limits include a large safety margin that is intended to guarantee the safety of all, irrespective of age or state of health.

The exposure standard for phones uses a unit of measure called the SAR, or Specific Absorption Ratio. The SAR limit recommended by the Council of the European Union and the ICNIRP is 2 W/kg (*). Tests were conducted on a standardised usage position basis, with the phone transmitting at its maximum level certified in all its frequency bands. Although the standardised measurement is done at maximum power, the real SAR of the phone in use is generally very far below the maximum value. The phone was designed to operate at the power level strictly neces-sary to ensure communication with the network. In general, the closer you are to a base station, the lower the power at which the phone will transmit.

Validation of conformity with European directive 1999/5 (directive R&TTE) is a pre-requisite for introducing any model of phone onto the market. Protection of health and the safety of the public and the user are a vital requirement of this directive. This model's maximum SAR value measured in the conformity test is 0.76 W/kg. Although differences may exist from one phone to the other and depending on position, all comply with European regulations.

(*) The SAR limit for phones used by the general public is 2 watts/kilogram (2 W/kg) on average for 10 g of tissue. This value includes a large safety margin to increase protection and to take account of the variations in measurements. The SAR information may vary in different parts of the world, depending on declared national requirements and the frequency between the strengther. bands used by the network.

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Usage precautions Your phone allows you to download ring tones, icons and animated screensavers. Some of these items may contain data that

For this reason, SAGEM SA rejects all responsibility concerning (1) the reception of downloaded data or losses of the said data, (2) the impact on the operation of the phone and (3) damages resulting from receiving the said downloaded data or loss of said data. In addition, SAGEM SA states that a failure caused by receiving downloaded data that do not comply with the specifications set by SAGEM SA is excluded from the warranty. Consequently, the diagnosis and repair of a phone infected by the said downloaded data will be at the expense of the customer.

Warranty conditions

Whenever you wish to make use of the warranty, please contact your vendor and present him with the purchasing paperwork that he gave you.

If a fault occurs, he will advise you.

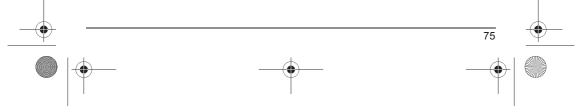
The new phone (excluding consumables), including new accessories bundled with the phone, are guaranteed by SAGEM SA, parts and labour (apart from travel) against any manufacturing fault for a period of twelve (12) months with effect from the sale of the phone by SAGEM SA to the customer, on presentation of the paperwork stating the purchase date of the phone

Phones that have been repaired or replaced as standard during the warranty period stated above are guaranteed (parts and labour) until the later of these two dates:

Expiry of the guarantee period of twelve (12) months stated above or three (3) months with effect from the support provided by SAGEM SA.

In any disputes, the phone is covered by the legal warranty against the consequences of faults or hidden defects in compliance with articles 1641 and subsequent of the French civil code.

2. All faulty phones under warranty will be replaced or repaired free of charge at SAGEM SA's option (with the exclusion of repair of any other damage), once it has been specified that the work required for the application of the warranty will be done in a workshop and that the return costs (transport and insurance) of the phone to the address to be indicated to it by the SAGEM SA after-sales service, whose phone number will appear on the delivery note, will be charged to the customer. Subject to essential legal provisions, SAGEM SA does not accept any warranty, explicit or implicit, other than the warranty provided expressly in this chapter, nor shall SAGEM SA accept responsibility for any immaterial and/or indirect damages (such as loss of orders, loss of profit or any other financial or commercial damage) under the warranty or not.



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Warranty

The acceptance of a phone under warranty demands that a purchase document that is legible and without modi-fication, stating vendor's name and address, date and place of purchase, type of phone and IMEI, are attached to the warranty, and that the information on the phone identification label is legible and that this label or any other seal has not been tampered with. The warranty applies in normal conditions of use.

Prior to sending the phone for repair, it is the customer's responsibility to backup at his expense the customized data stored in the phone (phonebook, settings, wallpapers). A list of backup facilities can be provided by SAGEM SA on request. The responsibility of SAGEM SA cannot be invoked if damage occurs to customer files, programs or data. The information or operating elements and the contents of files will not be re-installed in any case in the event of loss.

SAGEM SA may decide, at its option, to repair the phone with new or reconditioned parts, replace the phone with a new phone or, in any dispute, a phone in good working condition. During its work SAGEM SA reserves the facility to make, where necessary, any technical modifications to the phone where these modifications doe not adversely affect its initial purpose. Faulty parts to be replaced during a repair under warranty will become the property of SAGEM SA.

The phone repair and standstill time during the warranty period may not lead to an extension of the warranty period as stated in article 1 above, provided no other vital provisions have been agreed.

The application of the warranty is subject to the full payment of the sums due for the phone when the request for support is made.

The following are excluded from the warranty:

Breakdowns or malfunctions due to non-compliance with the installation and use instructions, to an external cause of the phone (shock, lightning, fire, vandalism, malice, water damage of any type, contact with various liguids or any harmful agent, unsuitable electric current...), to modifications of the phone made without the written consent of SAGEM SA, to a servicing fault, as described in the documentation supplied with the phone, to lack of supervision or care, to poor environmental conditions of the phone (especially temperature and hygrometry, effects of variations in electric voltage, interference from the mains network or earth) or even due to a repair, a call-out (opening or trying to open the phone) or to servicing done by personnel not approved by SAGEM SA. Damage resulting from inadequate packaging and/or poor packing of the phone sent back to SAGEM SA.

Normal wear and tear of the phone and accessories.

Communication problems linked with a poor environment, especially:

Problems accessing and/or logging onto the Internet, such as breakdowns of the access network, the failure of the subscriber's or his correspondent's line, transmission fault (poor geographic coverage by radio transmitters, interference, disturbance, failure or poor quality of phone lines...), a fault inherent to the local network (cabling, file server, user phone) and/or transmission network fault (interference, disturbance, failure or poor quality of the network...).

Change of parameters of the cellular network made after the phone was sold.

Supply of new software versions.

Current servicing work: delivery of consumables, installation or replacement of these consumables... Call-outs for phone or software modified or added without the written consent of SAGEM SA.



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Warranty

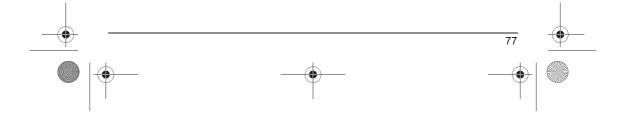
Faults or disruptions resulting from the use of products or accessories not compatible with the phone.

Phones returned to SAGEM SA without having complied with the return procedure specific to the phone cove-red by this warranty.

The opening or closing of a SIM operator key and call-outs resulting in the non-operation of the phone resulting from the opening or closing of SIM operator key done without the agreement of the original operator.

5.
 In the cases of warranty exclusion and of expiry of the warranty period, SAGEM SA shall draw up an estimate to be given to the customer for acceptance before any call-out. The repair and carriage costs (there and back) given in the accepted estimate will be charged to the customer.

These provisions are valid unless a special written agreement has been made with the customer. If one of the provisions turns out to infringe a legally essential rule that consumers could have the benefit of under the national legislation, this provision will not be applied, but all other provisions will remain valid.



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Troubleshooting

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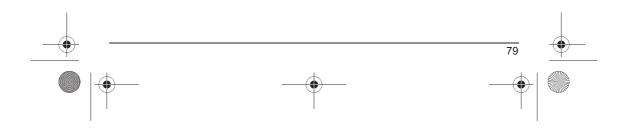
·	PROBLEM - SITUATION	ACTIONS
	It is impossible to switch the phone on	Put it on charge for at least 15 minutes before switching it back on again. Check if the battery icon is scrolling up and down. If so, the phone is charging.
		If not, please take the charger out and put it back on again. Please check that the charging icon is scrolling up and down.
		If you still cannot switch the phone on, please disconnect the charger, put it back on again and please repeat that manipulation several times.
		If the charging icon is still not scrolling up and down, please contact your after-sales services.
I		When the charging icon has stopped scrolling up and down, the battery is charged.
—	Battery status unknown	The phone does not recognize the battery. Please check the position of the battery.
	LOW BATTERY	This message is displayed when the battery becomes too weak. The phone switches itself off automatically. Put the phone on charge.
·	SIM not present	Check if the SIM card is present and properly positioned / inserted. Check the condition of the SIM card. If damaged, please go back to the operator's shop for advice. Contact your after-sales service if the message persists.
	Incorrect PIN code	An incorrect PIN code has been entered. Be careful! Three incorrect PIN codes will block the SIM Card.
	SIM BLOCKED	You have entered three incorrect PIN codes.
		Enter your PUK code to unblock your SIM Card.
		Type: **05* then enter the PUK code (Personal Unblocking Key) given by your network provider then your PIN code and the PIN2 code.
I		10 errors will permanently block your SIM Card. You must then contact Vodafone to get a new one.
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Troubleshooting

	PROBLEM - SITUATION	ACTIONS
	SIM LOCKED	On network providers' request, the handset can only be used with some types of SIM cards. This message means that the SIM card you are using does not fit with the phone. Take the SIM card out, and switch it back on. If the message SIM not present appears on the screen, you will need to check its compatibility next to the place where you bought it. If not, please contact your after-sales service.
	No call connection	Check that the number you have dialled is correct.
		If the letter R is displayed on the top right corner of the screen, without any network name displayed, only emergency services can be called.
		Check the status of your credit.
		Check that the SIM Card you are using offers the service you are requesting; check if its validity has not expired.
		Check and deactivate the outgoing calls restriction when necessary.
ナ		The network could be saturated. Try later.
		If the problem persists, please contact your Technical Helpdesk.
	No receiving calls	Try to make a call in order to check that the phone and the networks are operational.
		Check and deactivate the permanent call forwarding (permanent call forwarding icon displayed on the screen).
		Check and deactivate the incoming calls restriction when necessary.
		If the problem persists, please contact your Technical Helpdesk.
	Quality reception when calling	Avoid placing your fingers on the top of the phone, where the aerial is integrated: the phone will have to use full strength to establish a quality transmission.



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Troubleshooting

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PROBLEM - SITUATION ACTIONS No voicemail Check that the SIM card does offer this service. Program the call to be forwarded to answer phone using the information provided by the operator. Check that the SIM card used offers this service. Try to make a call to check that phone and network are operational. Check that the SIM card used offers this service. Try to make a call to check that phone and network are operational. Check that the SIM card used offers this service. Try to make a call to check that phone and network are operational. If answer phone icon flashing Check the calls menu, select Voicemail and check the number. Otherwise, enter your operator's answer phone centre number. If answer phone icon flashing Call the answer phone to make it disappear. Wrong ring tone is played on call reception Call the answer phone to make it disappear. Backlight does not work Go into the Settings / Others menu, select the Energy saving menu and activate backlight. In WAP context: server not answering message Switch off and then switch phone back on. Logon to home page impossible In the WAP menu, Clear the cache. Operator name does not appear Go into the Settings menu, select Networks, then Selection. Wait until the operator appears, select it and press OK. How do I (un)lock the keypad? Press the x s o key, then OK. How do I activate zoom? Can be activated only in SMS and WAP screens; in SMS press t		
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on screen until the operator appears, select it and press OK. How do I (un)lock the keypad? Press the ★ \$ \$ \$ \$ key, then OK. How do I switch to silent mode? Hold the ★ \$ \$ \$ \$ key down until this icon (\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Logon to home page impossible	In the WAP menu, Clear the cache.
How do I switch to silent mode? Hold the * \$ \$ \$ key down until this icon () appears in the display. Turn silent mode off in the same way. How do I activate zoom? Can be activated only in SMS and WAP screens; in SMS press the # \$ key and in WAP hold down the # \$ key. How do I delete the envelop that If you have received a voice mail, please call your voice mailbox and		
How do I activate zoom? Can be activated only in SMS and WAP screens; in SMS press the # p key and in WAP hold down the # p key. How do I delete the envelop that If you have received a voice mail, please call your voice mailbox and	How do I (un)lock the keypad?	Press the ★ ≱ ☆ key, then OK .
key and in WAP hold down the #	How do I switch to silent mode?	
	How do I activate zoom?	
appears on the screen?	How do I delete the envelop that appears on the screen?	If you have received a voice mail, please call your voice mailbox and follow the instructions given.
	80	
		If answer phone icon flashing Wrong ring tone is played on call reception Backlight does not work In WAP context: server not answering message Logon to home page impossible Operator name does not appear on screen How do I (un)lock the keypad? How do I switch to silent mode? How do I activate zoom? How do I delete the envelop that appears on the screen?

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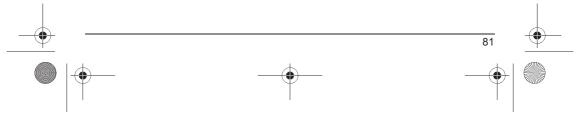
Troubleshooting

PROBLEM - SITUATION

ACTIONS

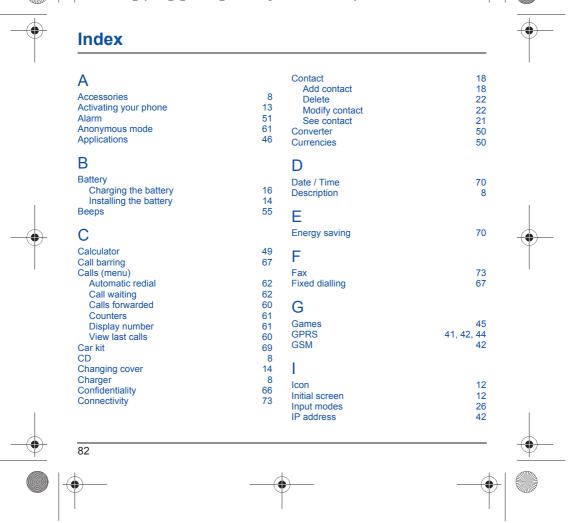
How do I delete the answer This answer phone means that you have received a voice mail: please call your voice mailbox and listen to it. Please follow the instructions phone that appears on the screen? given. How do I remove the written Press the not key to go back to the initial page without messages. message at the bottom of the home page (1 call) How do I download ring tones? Refer to the Quick Guide included with your phone. How do I free up memory to Go into the My Items menu, select My pictures or My sounds then download my objects (sounds, delete some objects. images) How do I free up memory to Manage your Outbox carefully. It is recommended not saving them automatically: too many messages saved will quickly fill up the available memory and no further messages will be received. To delete receive new messages? them, please go into the Messages menu, select Outbox then delete some messages. Manage your Inbox carefully also. How do I free up memory to store It is highly recommended to manage your Phonebook carefully. new contacts in my Phonebook? If you have received pictures enclosed to a Vcard, please save or delete them. How can I increase the efficiency The most efficient actions are as follows: of my phone? You can deactivate the backlight (in the menu Others / Energy Saving), or please keep your phone safely, in order to avoid pressing the keys unnecessarily: every time a key is pressed the screen lights up. You can deactivate the screensaver or select the activation time to be more than every 300 s (the screensaver uses processing power). Make sure that you don't obstruct the antenna with your fingers when using the phone (see page 15). Press the 👩 key.

How to quit the eco mode?



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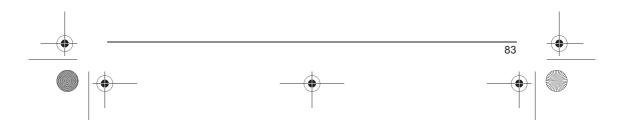
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