

ENGLISH

MY **X6**-2

 **SAGEM**

You have just purchased a SAGEM phone, we congratulate you; it is recommended that you read this handbook carefully in order to use your phone efficiently and in the best conditions.

Your phone can be used internationally in the various networks (GSM 850 MHz and DCS 1800 MHz or PCS 1900 MHz) depending on the roaming arrangements with your operator.

We remind you that this phone is approved to meet European standards.

#### **WARNING**

Depending on the model, network configuration and associated subscription cards, certain functions may not be available.

Ensure that your SIM card is a 3 V SIM type that is compatible with your phone. Inserting an incompatible card will be indicated by a message when your phone is switched on. Contact your operator.

Your phone is identified by its IMEI number. Write this number down, and do not keep it with your phone, because you may be asked for it in the event of your phone being stolen, in order to prevent it from being used, even with a different SIM card. In order to display the IMEI on your phone's screen, type: \*#06#.

#### **Technical features**

Weight: 104 g

Size: 110 x 47 x 19 mm

Original battery: Li-ion 920 mAh

Multimedia objects supported:

Audio formats: iMelody, Midi, wave, MP3, AAC, AAC+, AMR

Graphic formats: wbmp, bmp, png, gif, gif animés, jpeg, 3gp, mpeg4 depending on model

Size of memory available for messages:

100 SMS

Size of memory available for MMS, the phonenook and the multimedia objects: up to 8 Mb

Maximum size of each message:

SMS: < 160 characters

MMS: < 100 Kb for outgoing messagezs, 300 Kb for incoming messages (depends on the phone configuration and on the operator reservations)

Using temperature: from - 10 °C to + 55 °C

# CE Conformance Document

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## CE Conformance Document

**Manufacturer** Sagem Communication  
**Address** Le Ponant de Paris  
27 rue Leblanc - 75512 Paris cedex 15 - FRANCE

Declares under our sole responsibility that our product:

**Product Name** Triple-band GSM 850/DCS/PCS M2005a (myX6-2a)

Conforms to the requirements of the following EEC directives:

**EEC Directive 1999/5/CE**

**Safety** EN 60950

**EMC** EN 301 489-1  
EN 301 489-7  
EN 301 489-17

**Low voltage directive** 73/23/CEE

**Network** 3GPP TS 51.010-1 v 6.3.0 selected with GCF-CC v 3.18.0 included  
EN 301 511 V9.0.2  
EN 300 328-2

**Health** EN 50360, EN 50361

## FCC Conformance Document

FCC Part 24, FCC Part 22, FCC Part 15

FCC Part 15.247

**Network** NAPRD03.ver 3.2.1

**Health Draft** IEEE Std 1528-200x

Place and date of issue

Cergy St Christophe - Day 14<sup>th</sup>, 2005

Signature



# Safety Information for Wireless handled phones

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Use of your phone is subject to safety rules designed to protect the user and his or her environment.

## Exposure to Radio Frequency Signals

- Your wireless handheld portable phone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out frequency (RF) signals.
- In August, 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:
  - ANSI C95.1 (1992) (\*)
  - NCPR Report 86 (1986) (\*)
  - ICNIRP (1996) (\*)
- Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).
- The design of your phone complies with the FCC guidelines (and those standards).
- For body worn operation, this phone has been tested and meets FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 1.5 cm from the body.  
Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

## Phone Operation

- Normal position: hold the phone as you would any other phone with the upper zone (back of the LCD display) pointed up and over your shoulder.
- Tips on efficient operation: for your phone to operate most efficiently: do not touch cover unnecessarily the top part of the phone with your hand. This would cover the integrated antenna and affect call quality and may cause the phone to operate at a higher power level than otherwise needed.

(\*) *American National Standards Institute; National Council on Radiation Protection and Measurements; International Commission and Non-Ionizing Radiation Protection.*

## **Driving**

- Check the laws and regulations on the use of wireless phones in the areas where you drive. Always obey them. Also, if using your phone while driving while driving please:
  - Give full attention of driving, driving safely is your first responsibility
  - Use hands-free operation, if available
  - Pull off the road and park before making or answering a call if driving conditions so require.

## **Electronic Devices**

- Most modern electronic equipment is shielded from RF signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.
- Some phone accessories allow to reduce the radiation interferences of the phone. Please contact your distributor.

## **Pacemakers**

The Health Industry Manufacturers Association recommends that a minimum separation of six (6") inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

### **Persons with pacemakers:**

- Should ALWAYS keep the phone more than six inches from their pacemaker when the phone is turned ON
- Should not carry the phone in the breast pocket
- Should use the ear opposite to the pacemaker to minimize the potential for interference
- If you have any reason to suspect that interference is taking place, turn your phone OFF immediately.

## **Hearing Aids**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider.

## **Other Medical Devices**

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so.

Hospitals or health care facilities may be using equipment that could be sensitive to sensitive external RF energy.

## **Vehicles**

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

## **Posted Facilities**

Turn your phone OFF in any facility where posted notices so require.

## **Aircraft**

FCC regulations prohibit using your phone while in the air. Switch OFF your phone before boarding an aircraft.

## **Blasting Areas**

To avoid any interfering with blasting operations, turn your phone OFF when in a "blasting area" or in areas posted: "Turn off two-way radio". Obey all signs and instructions.

## **Potentially Explosive Atmospheres**

- Turn your phone OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.
- Areas with a potentially explosive atmosphere are often but not always clearly marked. They include fueling areas such as gasoline stations; below deck on boats, fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust, or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

## **For Vehicles equipped with Air Bag**

An air bag inflates with great force. DO NOT place objects, including both installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

## **Electrical Safety**

- Only use the appropriate chargers recommended in the manufacturer's catalog. Using another charger may prove dangerous and could invalidate the warranty of your phone.
- The main power socket should be easily accessible.
- Make sure that the main voltage corresponds to the level marked on the charger identification plate.

## **General Precautions**

- Do not try to open your phone and repair it yourself. The manufacturer cannot be held liable for any resulting damage.
- Any work done by an unqualified and unauthorized person will invalidate your warranty.
- Do not use your phone in humid places (bathroom, swimming pool, etc.). Protect it from splashing water and other liquids.
- Do not expose your phone to extreme temperatures.
- Keep your phone out of reach of small children. Do not allow them to play with it, it is not a toy.
- Only use your phone with original accessories. Failure to comply with these rules will invalidate your warranty.
- Remember to disconnect the charger before removing the battery.
- The physical and chemical processes used in rechargeable batteries mean that temperature limits must be followed during rapid charging. Your phone automatically protects the batteries from extreme temperatures.
- If the phone is disconnected from the battery for an extended period of time, it will lose the time and the recorded voice messages.

## **WARNING**




- The manufacturer cannot be held liable for any failure to comply with the above recommendations or for any misuse.
- The software program developed by Sagem Communication remains the exclusive property of Sagem Communication. It is therefore highly prohibited to modify, translate, decompile or disassemble this software program or any part thereof.
- Sagem Communication may not be held responsible for the contents of messages, software or objects downloaded and/or for any direct or indirect consequential damage to the phone itself.

## **Emergency Calls**

### **IMPORTANT**

- This phone, like any PCS phone, operates using radio signals, PCS and landline networks, and user-programmed functions. As a consequence a connection in all conditions cannot be guaranteed. Therefore you should never rely solely upon any PCS phone for essential communications (e.g. medical emergencies).
- To make or receive any calls, this phone must be switched on and in service area with adequate PCS signal strength. Emergency calls may not be possible on all PCS networks or when certain network services and/or phone features are in use. Check with local Service Providers.
- When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your PCS phone may be the only means of communication at the scene of an accident - do not terminate the call until given permission to do so.
- If certain features are in use (such as Keyguard), you may first need to turn those features off before you can make an emergency call. Consult this manual and your local PCS Service Provider.

### **Emergency Calling**

- If the phone is not on, press .
- Key in emergency number for your present location (e.g. 911 or other official emergency number).
- Press .
- If you dial 911  during a call, the phone terminates the current call and attempts to make a call to the emergency number 911.

### **FCC/INDUSTRY CANADA NOTICE**

Your phone may cause TV or radio interference (e.g. when using phone in close proximity of receiving equipment). The FCC/INDUSTRY Canada can require you to stop using your phone if such interference cannot be eliminated. If you need assistance, contact your local dealer.

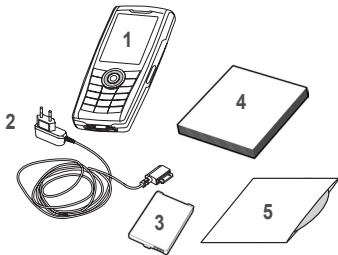
This device complies with parts 15 and 68 of the FCC rules. Operation is subject to the condition that this device does not cause harmful interferences.

# Your phone package - Accessories

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When you open the box, check that all items are present:

- 1 - Phone
- 2 - Charger
- 3 - Battery
- 4 - User guide
- 5 - Wellphone CD



## Accessories

We advise you the use of SAGEM brand accessories for an optimal operating of your phone and of your accessories. You can order the following accessories:

- Stereo pedestrian kit
- Bluetooth pedestrian kit
- Additional battery
- Additional charger
- USB cable (with associated drivers) and serial cable to connect your phone to a PC (\*)
- Cigar lighter charger

For more information : [www.planetsagem.com](http://www.planetsagem.com) and [www.sagem.com](http://www.sagem.com)

(\*) *Warning: the USB cable equipped with a charge connector is an extra connector. If the battery has run down, we advise you the use of the charger provided with the phone.*



# Description

Zoom (in photo or video preview screen)  
Volume setting (in call)

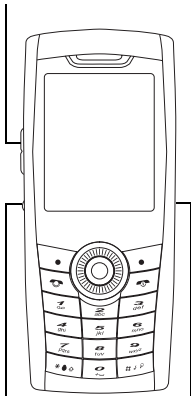


Photo taking key

IrDA  
(infrared)



**Red key:** Hold down: Switch on/off. *In a call context*: Reject a call - hang up  
*In menus*: Return to idle screen



**Green key:** Long press: Activate/Deactivate hands-free mode : press again this key to switch into hands-free mode

**WARNING:** Do not use the phone in hands-free mode near to your ear, or you may suffer hearing loss.

*In call context*: Call - receiving a call



**Right programmable key:** (Function available depending on model)

*In idle screen*: Access to certain functions (shortcuts)

*In menus*: Access to the selection shown on screen in the tab (\*)



**Left programmable key:** (Function available depending on model)

*In idle screen*: Access to certain functions (shortcuts)

*In menus*: Access to the selection shown on screen in the tab (\*)



The navigator allows you:

- to navigate in the various functions pressing the relevant part (up, down, right, left)

- to confirm your selection pressing the central part (**OK**)

*In idle screen*, pressing the navigator displays the main menus icons

Pressing the navigator followed by one of the twelve keys of the keypad, you can display a menu directly.

\* **When composing a message:** Short press: switches from one input mode to another (T9, ABC, 123). Long press: upper case/lower case

# Hold down: *In idle screen*: Silent mode. *In call reception mode*: Short press stops ring tone. *In ring tone setting mode*: Activate / deactivate ring tone  
Stops sound in video or message playing, or in a game

**2 to 9** A long press on the keys **2** to **9** directly displays the phonebook

(\*) *In this manual, when a function is chosen by pressing on this key, square brackets are used (e.g.: [Save]).*

## Installing the SIM card and the battery

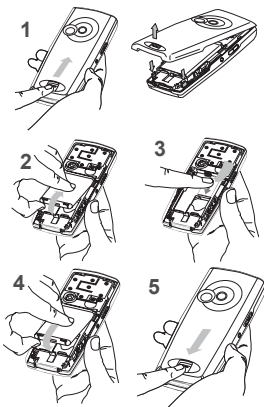
### WARNING

Depending on the model, network configuration and associated subscription cards, certain functions may not be available. Ensure that your SIM card is a 3 V SIM type that is compatible with your phone. Inserting an incompatible card will be indicated by a message when your phone is switched on. Contact your operator.

Your phone is identified by its IMEI number. Write this number down, and do not keep it with your phone, because you may be asked for it in the event of your phone being stolen, in order to prevent it from being used, even with a different SIM card. In order to display the IMEI on your phone's screen, type: \*#06#.

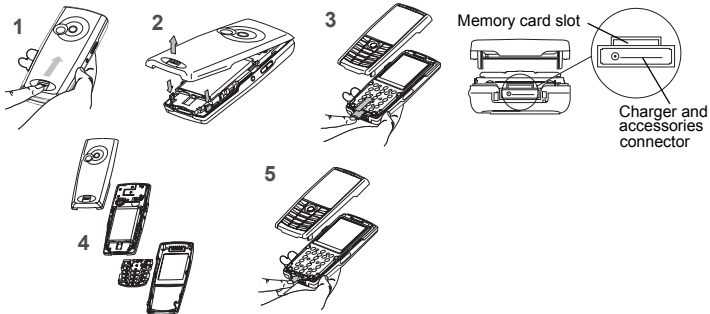
The SIM card is inserted under the phone's battery. Ensure that the phone is switched off and the charger disconnected.

- 1 Turn the phone back and slide the lock button up to remove the back cover.
- 2 Take out battery if already installed.
- 3 Slide the SIM card, with cut corner as shown on the phone, into the card holder with fold face down.
- 4 Place the battery by positioning first the top of it, as shown on the battery.
- 5 Replace the back cover, locking it first on the top part.



## Inserting the memory card

- 1 Turn the phone back and slide the lock button up to remove the back cover.
- 2 Remove first the back cover then the front cover, pushing on the two side clips.
- 3 Insert the memory card pushing it until you hear a « clic ».
- 4 Turn the front cover back, replace the keyboard then put the electronic board inside. Replace the back cover.
- 5 To remove the memory card, gently press it to make it come out.



## Using the memory card





The memory card is very fragile. Take care when you insert or remove the memory card. Some memory cards must be formatted with a PC before first use with the phone.

# Idle screen

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The idle screen may contain the following information:

## 1 - The title bar icons:

-  Battery (if it flashes red, the battery must be charged immediately)
-  Silent mode (the ringtone is off)
- E** Only emergency call is possible
-  Signal strength level (between 0 and 5 bars)
-  Message received (read your message), flashing: memory full (delete some messages)

**GPRS** Grey: GPRS unavailable  
Black: GPRS connection  
Flashing: GPRS connection on hand


 WAP connection

## 2 - Date and time, in digital or analog mode

## 3 - Network provider

## 4 - Thumbnail centred on bottom line:

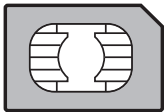
The main « Menu » thumbnail shows that the menus can be accessed by pressing the navigator. The following information may also be displayed: « 1 message received » or « 1 call » (incoming call failed).

It can be deleted by pressing  briefly.

# Quick start

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## Information on the SIM card



To use your phone, you need a card called SIM card. It contains personal information that you can modify:

Secret codes (PIN(s): Personal Identification Numbers), these codes allow you to protect access to your SIM card and phone

Phonebook

Messages

How special services work.

Your phone is compatible with the SIM 3V cards.

### WARNING

This card must be handled and stored with care in order not to be damaged. If you should lose your SIM card, contact your network provider immediately.

Please keep your SIM card out of reach of young children.

## Getting started

When you switch on your phone for the first time, follow instructions displayed on the screen.

If access to the SIM card is protected, the device prompts you to enter the PIN number:

Enter the code between 4 and 8 digits given to you when the SIM card was issued. These digits do not appear on the screen for security reasons.

After pressing **[OK]**, the phone activates the SIM card settings and switches on again ; enter your PIN code again then the date and time, make your choice for the following settings: time zone, daylight savings, skin, wallpaper, screensaver, ring tone, volume, vibrate and voicemail number.

If there are contacts saved in your SIM card, you are invited, if you wish, to copy them in the phone contacts memory.

### Warning



If a wrong PIN number is entered three times in succession, your SIM card is blocked. You must then:

- Enter « \*\*05\* ».
- Enter the PUK (Personal Unblocking Key) code provided by your operator, and validate.
- Enter your PIN number and validate.
- Enter your PIN number again and validate.

After 5 or 10 failed attempts (depending on the type of SIM card), the SIM card is definitely locked. You must then contact your operator to obtain a new card.

## Switching ON/OFF

When your phone is off, a short press on  will turn it ON.

When the phone is ON, if you are browsing inside the menus, a short press on  will come back to the idle screen. When you are in the idle screen, a long press on  will switch OFF the phone.

## Network

From now on the phone hunts for a network on which it can make calls. If it finds one, it displays the name of the network on the screen. You are then ready to send or receive a call.

If the network's name appears, calls are possible on your operator's network.

If the letter R and a network name are displayed, calls are possible on a roaming network provider.

If the letter E is displayed without any network name, only the emergency services are accessible (ambulance, police, fire brigade).

If the network icon flashes, the phone is in permanent search mode. There is no network available. The signal strength indicator received allows you to display the quality of reception. If it indicates less than three bars, search for better reception in order to call in good conditions.

## First call

Dial the number you want to ring.

Press .

During the call, the call in progress icon flashes on screen and tones may indicate the establishment of the call.

While a call is connecting, the phone icon is flashing.

You can adjust the sound level (volume) using the navigator upwards or downwards.


At the end of the conversation press  to hang up.

### International call

Press 0 (hold down) to display « + », then dial the country code without waiting for the dial tone, then the number of the called party.

### Emergency services


Depending on the network you can obtain the emergency service with or without SIM card or when the keypad is locked. It is enough to be in an area served by a network.

To obtain the international emergency service, dial **112** then press .

## Receiving a call

When you receive a call, the number of your caller is displayed when it is presented by the network.

Press  to answer, and speak.

To refuse the call, press .

To stop the ring tone or the vibrate, without refusing the call, press #.

### Hands-free mode

During a call, press and hold  to switch into hands-free mode.

**WARNING:** in this mode do not bring the phone up to your ear.

*All the numbers corresponding to incoming and outgoing calls are logged in the list of recent calls.*

When on a call, pressing [**Options**] allows you to have access to different functions: switching to hands-free mode, switching to mute mode, displaying menus, displaying the phonebook.

Pressing [**Mute**] allows you to switch off the microphone temporarily when you want that your correspondent does not listen.

# Using your phone

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## Improving antenna performance



The antenna is integrated in your phone, under the back cover at the top. Avoid putting your fingers on this area when the phone is switched ON. If your fingers obstruct the antenna, the phone may have to operate with a higher power level than usual; decreasing its efficiency quickly. It could also affect the quality of your communications.

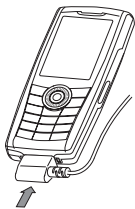


## Increase the battery life of your phone

- Don't press the keys when not necessary: each keypress activates the backlight, and uses much power.
- Don't obstruct the antenna with your fingers.
- Activation of IrDA or Bluetooth functions reduces the phone battery life. We advise you to deactivate them when not in use.



## Charging the battery



Your phone is powered by a rechargeable battery. A new battery must be charged for 4 hours at least before being used for the first time. It reaches its optimum capacity after a few cycles of use.

When your battery has been discharged, the empty battery icon flashes. In this case recharge your battery for at least 15 minutes before making any calls in order not to be cut off quickly.

### To recharge the battery:

Connect the charger to a socket.

Plug the end of the cable into the bottom connector of the phone.

The phone is then charging up. The battery icon scrolls up and down to indicate that it is charging. When the battery is fully charged, the charging stops on its own. Disconnect the cable.

When charging, the battery may warm up, this is normal.

### WARNING

There is danger of explosion if the battery is placed in an incorrectly way or if it is exposed to fire.

Do not short circuit it.

The battery does not have any part that you can change.

Do not try to open the battery casing.

Use only the appropriate chargers and batteries as shown in the phone manufacturer's catalogue.

The use of other types of chargers or batteries may be dangerous or invalidate the warranty.

Used batteries must be disposed of in the appropriate places.

We advise you to take the battery out if you plan not to use the phone for extended periods.

You are strongly advised not to connect your phone to the charger if it doesn't contain a battery.

The charger is a safety step-down transformer, it is forbidden to modify, alter or replace it by another component (power supply plug, etc).



## Using the phonebook

Enter the **Phonebook** menu, the contacts list is displayed if you already get some (otherwise, go to **Storing a new contact**). When a contact is selected, an icon is displayed in the title bar:



contact stored in the SIM card



contact stored in the phone



contact stored in the Fixed Dialling. See **PIN2 number** and **Fixed dialling** in **Security** Menu for more details about this activation.

You can search for a contact quickly by typing the first letters (up to three). You can display it by pressing OK.

## Storing a new contact


- Display the Phonebook, press **[Options]** then select **Add SIM contact** or **Add phone contact**.
- Enter the last name and press the navigator.
- Enter the number and press the navigator (**OK**).

**Note:** you can fill other fields if you store the contact in the phone memory (email, address, ringtone, photo, etc.).

- Press **[Save]** to store it.

## Calling a contact

Several ways:

- Select a contact. Press  to start the call.
- Select a contact, press **OK**, his number is displayed, press **[Call]** to start the call.
- Direct call from the idle screen (only for the contacts stored in the SIM card memory): type the number with which the contact was saved then \* (example : 21 \*) or the number then #, the number is displayed, confirm.

## Contact options

To display the various options, select a contact and press [**Options**].

### Modifying a contact

Modify what you want and validate then select **Save** once the modifications completed.

### Sending a message

To send a SMS or a MMS to a contact (see chapter **Messages**).

### Sending by

To send a contact details by SMS, MMS, IrDA or Bluetooth (see chapters **Messages** and **Connectivity**).

### Copy to SIM / Copy to mobile

This allows you to copy your phonebook contacts from one memory to the other. Only the name and the first phone number will be copied.

### My numbers

You can create the entries corresponding to your own numbers in order to consult them when necessary. Select **My numbers** and validate. Enter the different details and validate.

### Memory

Select **SIM** or **Phone** and validate.

Phone: the screen displays the amount of memory used. The memory capacity is shared between the phonebook and various other features. If you lack memory, check if you can free some space.

SIM: available memory only for contacts.

### Delete/Delete all

This allows you to delet the contact selected or all the contacts.

## Set as my card/Business card

The details of a contact stored in the phone memory can be saved in a business card.

- Select a contact and press **[Options]**.
- Select **Set as my card** and **[OK]**. The details are saved as **Business card**. Then you can read it, modify it or send it by SMS, MMS or IrDA.

## Synchronize

You can synchronize your phonebook with your archives stored in your operator's network depending on the options offered by your operator.

The local synchronisation with your computer is only computer originated, from Wellphone software; you have only to activate infrared, Bluetooth, or configure your USB connection in your phone.

## Contacts synchronisation with a computer

Install Wellphone, software provided on CD, and click on DIRECTSYNC: you can synchronise your contacts stored in the phone memory with those of your Lotus Notes™ or Microsoft Outlook™ bases.

## List choice

This menu allows you to select the default phonebook (SIM, Phone, SIM and Phone) displayed when the phone switches on.

## Mailing lists

A mailing list allows you to group contacts: this list can be used to send messages easily to all the list contacts.

- In the phonebook, select the **Mailing Lists** tab pressing the navigator rightwards.
- Press **[Options]**.
- Select **Add mailing list**.
- Select the list type (SMS or MMS).
- Enter a name and press the navigator.
- Then, on a list press **[Options]**. Select **Add contact** each time you want to add a contact in the list.

# Messages

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*From this menu, you are able to send SMS and MMS. MMS is a Multimedia Message Service, which allows you to enclose photos, audio files, and others rich contents to your messages; these messages can even be composed of several slides. MMS are differently charged to SMS are. Please contact your network provider to get more information on their cost and the service availability.*

## Compose SMS

*The language used is the one selected on the display of the phone (if the language selected is not compatible with the Easy Message T9™, the English language will be automatically selected).*

*The Easy Message T9™ mode helps you to easily write your messages.*



### Using T9 Mode

Press once the key corresponding to the letter chosen and compose the word by continuing to press the keys corresponding to the various letters without paying attention to the display: the word is highlighted.

The same sequence of keys pressed can correspond to several words, existing on the dictionary. If the word that appears is not the word you expected, press the navigator upwards to scroll through the words corresponding to this key sequence.

Once you agree on the word proposed on the screen, press the navigator rightwards to validate it or on the **0** key (which validates and inserts a space after the word), and go on writing the next word.

If the word you are expected is not proposed, please add characters until you get the message **Add a word?** Press **Yes** and validate if the word displayed suits you or modify this word before adding it in the dictionary.

If you do not want to use T9 mode, you can change of input mode (which appear at the top right of the title bar) pressing \*: the **123 mode** allows you to type numbers and the **ABC mode** allows you to type letters: press on one key several times to make the letter wanted appear (for example: press twice the **2** key to display **B**).

### Upper case

A long press on \* will display the next letter in upper case (↑ icon).

### Punctuation characters

Punctuation characters are obtained by pressing the **1** key (except in **123** mode), or with the help of **Insert** mode (fast access by briefly pressing #).

### Accented characters

Accented characters are generated automatically in T9 mode.

In ABC mode accented characters are available by pressing the key supporting the non-accented character repeatedly.

## Saving the message

- Select **Save** if you do not want send the message immediately or if you want to send it several times.
- Select where you want to save it (SIM card or phone). It is saved in the **Drafts** menu.

## Sending the message

- Once the text entered, press the navigator or press **[Options]** and select **Send**.
- Enter the receiver's number or take it in your phonebook pressing **[Options]** then selecting **Contacts**.

You also can select a contacts list in your phonebook.

- Select **Send**.

**Note:** if the message type (SMS or MMS) has not been selected when composing the message, the phone prompts for a confirmation.

You can use an email address if the message is a MMS.

## Receiving messages

When you receive a message, the phone plays the ring tone that you selected, and a message icon comes on the screen of your phone.

If you do not read the messages, this icon remains displayed on the screen. When it flashes, the memory is full.

Receiving icons, backgrounds or tunes can take several seconds. An icon is flashing when the download of your message is in progress.

Note that you have two different possibilities for receiving MMS: automatically or manually; if « manual mode » is activated, then you will receive only a notification in your Inbox, meaning that a MMS is available on the MMS Server; select Retrieve in the options when you want to retrieve the MMS from the network.

For more details about automatic and retrieval modes, see « Options » on page 24.

Please contact your network provider to get more information on icons, backgrounds or tunes downloading.

*Received messages are stored in the SIM card or in the phone until you choose to delete them.*

# Messages menu

## Inbox

Messages are listed in chronological order, the latest one being displayed first.

The quantity of Not Read and Not Retrieved messages is shown. Not Retrieved and Not Read messages are shown in bold.

## Outbox

This menu displays the messages that have not been sent. You can therefore send them again.

## Sentbox

The **Sentbox** menu is used to store all your sent messages if you activated the option **Store sent messages** in the **Options** menu (see page 24).

Too many messages saved will quickly fill up the available memory and no further messages will be received.

For each message, its characteristics (shown with an icon) and the time (or date) of sending are displayed on the screen.

Select a message and press the navigator.

Choose one of the options given: Read, Modify, Forward, Delete, Delete all.

## Drafts

*When you store a composed message, it is stored among the drafts.*

Select a message and press [**Options**]. The options are: Delete, Read, Modify, Details.

If you select a message and press the navigator, you can modify it.

If you want to send it, select **Modify** then press [**Options**] and select **Send**.

## Templates

When composing a message, if you selected the **Save as template** option, the template is saved in this menu.

The same options as for the drafts are available for the templates.

## Options

Choose one of the options given: SMS or MMS.

The SMS sending options are: store sent messages, acknowledgment, reply given, period of validity (during that period, the network provider will try to send the message), message format, msg centre n°.

The MMS options are:

- **Store sent msgs:** (it is highly recommended that you keep this function deactivated, in order to avoid a full memory),
- **Retrieval mode:** if you are in a poor coverage area, it may be more convenient to choose the manual retrieval mode which gives you the retrieve later option.
- **Priority:** selection of a priority to send a message.
- **Request delivery report:** request of a delivery report when sending a message.
- **Period of validity:** during that period, the network provider will try to send the message.

Advanced settings

- **Send delivery report:** sending a delivery report when receiving a message.
- **MMS ignore:** if you want to deactivate the reception of any MMS in your phone.
- **MMS server:** to select another MMS provider, or set the parameters of a new MMS provider.
- **Display Bcc:** if you want to activate/deactivate this display.
- **Sender visibility:** you choose to display or not your phone number on the receiver's phone screen, with that message.
- **Maximum size:** if you want to activate/deactivate the option of maximum size supported for the MMS.

## Memory

*You may know the memory available for saving messages.*

Choose one of the options given: SMS or MMS.

The SMS screen displays the memory available either on the SIM card or on the phone.

The MMS screen displays how much memory is used in Kbytes.

## Local info.

*This menu is used to activate reception of information broadcast by the network.*

*You can choose whether you want to receive this information or not (please contact your network provider).*





*This menu allows you to take photos and use them for different purposes. For instance, you can send them to another phone or an Internet address, store them, use them as wallpapers or screen savers.*

## Taking and saving a photo

### Taking a photo

- Select the **Camera** menu or press the side key from the idle screen. The camera is now on. Look into your phone display and position your subject. Move your phone to position your photo.
- Press the navigator or on the side key, the photo is taken and stays on the phone display.

*Warning: if you press **[Back]**, you will go back to the previous screen and lose the photo you have just taken.*

- Press the navigator if you want to send the photo immediately by MMS.
- Press **Save** to save your photo, a progress bar animates then different options are displayed:
  - **Send By:** allows you to send the photo by MMS, IrDA or Bluetooth.
  - **New...:** allows you to take a new photo.
  - **Editor:** various options to modify a photo.
    - Zoom:* allows you to magnify certain parts of your photo,
    - Adjustment:* allows you to improve contrast,
    - Emboss:* allows you to modify a photo with an embossed grey tint,
    - Negative:* allows you to change a photo into negative,
    - Grey Scale:* allows you to change color into black and white,
    - Contrast:* allows you to increase or decrease the contrast of your photo,
    - Sharpen:* allows you to sharpen a photo,
    - Blur:* allows you to add blur to a photo,
    - Sepia:* allows you to change colors into sepia,
    - Shape:* allows you to shape a photo,
    - Brightness:* allows you to increase or decrease the brightness of a photo,
    - Solarize:* allows you to increase or decrease the solarize of a photo,
    - Saturation:* allows you to increase or decrease the color saturation.
  - **Rename:** allows you to modify the name of a photo.
  - **Add to contact:** allows you to assign a photo to a contact saved in the phonebook.
  - **Use as:** allows you to select the photo as a wallpaper or screensaver.

If there is not enough memory to save the photo, a warning message appears, prompting you to confirm whether you want to go on.

Once taken, the photo has a number and is saved in **Multimedia/Pictures**.

**Note:** using the camera during a call may disturb the call quality.

**Settings before taking a photo**

**Zoom:**

To activate zoom, use the navigator upwards or downwards or the side keys (+ and -).

**Note:** if the zoom selected does not match with the storing format, the photo is automatically saved in an appropriate format

**Other settings** (pressing [Options]):

- **Activate timer:** to take a photo with a 5, 10 or 15 second time delay.
- **Effects:** to select an effect (sepia, negative or grey levels).
- **Exposure:** to select luminosity (indoor, sunny, etc.).
- **Timer duration:** to select the timer delay
- **Click sound:** to select the sound you will hear when taking a photo.
- **Photo quality:** to select the photo quality.
- **Photo format:** to select the format in which your photo will be saved
- **Go to video:** to take a video (see chapter **Video**).



## Taking a video

- Select the **Video** menu.
- If necessary, select the following settings pressing **[Options]**:
  - **Video sound:** allows you to record whether or not the sound when recording a video.
  - **Video restriction:** allows you to choose a video size.

Press the navigator to record then press **[Stop]** when you want to stop recording.

The video is automatically saved and has a number. It is saved in **Multimedia/Videos**.

**Note:** the phone automatically stops recording when the maximum size available is reached.

Press **[Options]** to display the options:

- **Record a video:** allows you to take a new video.
- **Playback:** allows you to play the video.
- **Send By:** allows you to send a video by MMS, IrDA or Bluetooth.
- **Rename:** allows you to modify a video name.
- **Delete:** allows you to delete a video.

**Note:** the videos are saved in the phone with a .3gp format.

# Multimedia

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This menu contains photos and videos taken and saved with your phone, the sounds recorded and all the downloaded objects (pictures, ring tones, etc). It also contains ghosts which display the copyrights status of the multimedia objects downloaded in the phone or in the memory card.

There are two tabs, that you can select pressing the navigator rightwards or leftwards:

- **Mobile** tab (phone memory)
- **My microSD™** tab (available if you have inserted a memory card in your phone).

With the navigator, enter the menu:

## Pictures

To display a picture, select it and press the navigator.

To display others, press the navigator upwards or downwards.

To display the different options, press **[Options]**.

- **New photo**: allows you to take a new photo.
- **Use as**: allows you to use the picture as a wallpaper or screen saver.
- **Send by**: makes it possible to transmit a picture (NB: you may not send any copyrighted picture).
- **Direct print**: if your phone is connected to a printer (via infrared, Bluetooth or USB cable) this option allows you to print the photo directly (without using a PC). If you use a USB cable, it must be «Pictbridge» configured (see chapter **Connectivity**).

## Sounds

To listen to a sound, select it and press the navigator.

To listen to others, press the navigator upwards or downwards.

Note: to listen to several sounds in continuation, it is better to use Music Player.

## Videos

To display a video, select it and press **OK**. To display the video in full screen, press the navigator rightwards.

To display others, press the navigator upwards or downwards.

## Exchanging objects with a PC and your phone

You must connect them with a USB cable, by infrared or Bluetooth (see chapter **Connectivity**).

# Connectivity

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You can exchange with other devices (PC, mobile phones, personal assistants, printers, etc.) various data: pictures, sounds, photos, videos, To Do tasks, organiser events, contacts, etc.

Data exchange can be done through:

- a serial or USB cable,
- an infrared connection,
- a bluetooth connection.

If you have inserted a memory card in your phone, it is considered as an additional memory in the Windows explorer files directory; you can copy/paste.

If you want to exchange objects between the phone memory and a PC, you must install the Wellphone software provided on CD: select Multimedia to open, from the PC, the phone files explorer.

To save contacts, events or tasks, the Wellphone software provided on the CD with your phone (also available from <http://www.wellphone.com>) must be installed on a PC.

You can read more details about Phonebook or Calendar in chapters **Phonebook** and **Calendar**.

**Note:** If a call comes in during an exchange of data with your PC, the link will be interrupted and will have to be manually re-started.

## Bluetooth

*This menu allows you to set your phone Bluetooth connection in order to communicate with other devices equipped with Bluetooth: for example, an audio connection with a pedestrian kit, a car kit or a data connection with a PC.*

Bluetooth is a free wireless connection, with a 10 metre maximum range.

**Paired devices:** allows you to search for devices which may connect with Bluetooth link with your phone (for instance: headset).

**Mode:** allows you to activate the phone Bluetooth connection.

- Off: Bluetooth connection impossible.
- On and hidden: your phone is not detected by the other devices but the phone detects the other devices.
- On and visible: your phone can be detected by another device.

**My Bluetooth name:** allows you to assign a name to your phone for the Bluetooth connection. This name is displayed on the devices connected.

## IrDA

This menu allows you to activate or deactivate the infrared connection.

## Serial speed

This menu enables you to select the speed to be used for data exchanges via your phone's serial port. Except for specific requirements, it is advisable to stick to the default setting: **Automatic**.

## Car kit

This menu allows you to configure the options of the phone with a pedestrian kit or a car kit (Automatic response, Switch off, Kit volume).

## USB mode

This menu allows you to select a mode to connect the phone to a peripheral with the USB cable available as an accessory.

**Modem:** to exchange data between the phone memory and a PC.

**Pictbridge:** to connect the phone to a printer (printing photos) without using a PC.

**Mass storage for PC:** to exchange data between the memory card inserted in the phone and a PC.

## SyncML

You can synchronize your phonebook, your organizer or your ToDos with your archives stored in your operator's network depending on the options offered by your operator.

The local synchronisation with your computer is only computer originated, from Wellphone software; you have only to activate infrared, Bluetooth, or configure your USB connection in your phone.

# Music Player

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This menu allows you to listen to musics in a continuous way like a portable music player.

If you do not have any music in memory, use WAP to download some or connect your phone to a PC (see chapter **Multimedia**).

Two tabs are displayed: **Player** and **Library**. Select **Library** pressing the navigator rightwards. The directory of the musics contained in the phone and in the memory card (if it is present) is displayed.

Select [**Options**]: you can play all the musics directly or manage them in lists.

## Creating a playlist

- Select [**Options**] in the **Library** tab.
- Select **Create playlist**.
- Type a name for your playlist and press **OK**.
- The list of the musics is displayed in two tabs: those contained in the phone memory or pressing the navigator rightwards those contained in the memory card.
- Select the music you want in your playlist and press **OK** to add the music to the playlist ; do it again if you want add others or select **Playlist: Add all** to add them all to the playlist.

When pressing [**Options**] on a playlist, you can display or play the contents, add musics, create a new playlist, delete one or modify its name.

## Playing your music

**Player** tab: This tab opens as soon as a music or a list of musics, has been selected to be played.

To display the different options, press [**Options**]:

- **Play**: to play musics of the playlist.
- **Remove from list**: to remove the music selected from the playlist.
- **Clear list**: to remove all the musics from the playlist
- **Shuffle**: to play the musics in a random way.
- **Play options**: to play the musics one by one or in a continuous way.
- **Send By**: to send the music by message, IrDA or Bluetooth.
- **Rename**: to rename the music.
- **Priority to**: to give priority to phone (in case of incoming call) or to playing music.  
Note: music is in pause in case of incoming call, it automatically resumes at the end of the call.
- **Details**: properties of the music selected.



*WAP (Wireless Application Protocol): a protocol that translates the Internet language into WML and HTML languages that can be read by a phone. The WAP function allows you to log onto certain Internet sites. You can log onto sites that allow you to download ringtones, icons, animated screensavers, Java™ applications, videos to your phone.*

## The WAP Menu

The WAP navigator is under licence:



RSA Data Security

The WAP navigator and the softwares included are the exclusive property of Openwave. For this reason, it is forbidden to modify, translate, disassemble or even decompile all or part of these softwares.

**Go to URL:** this menu allows you to input an Internet address directly.

**Bookmarks:** allows to store bookmarks (addresses of Internet sites).

A bookmark stored in the list can be modified, sent or deleted.

You can receive bookmarks and add them to this list.

**History:** backward and forward navigation of the pages displayed are kept in memory.

**Browser settings:**

- **Profiles:** allows you to select or modify your provider's configuration settings or to configure others providers' settings.
- **Menu:** allows you to add a new profile or to display the available memory.

**Note:** see chapter **Idle screen** for information on @ and GPRS icons.




## WAP Logging on

*The connection to a WAP service on the GPRS network is not cut if an incoming call is received. You can answer the call.*  
If you are logging onto the GSM or GPRS network, the @ symbol flashes, the metering of the cost of the call starts as soon as it stops flashing.

## Downloading objects

Some WAP sites allow you to download ringtones, icons, animated screensavers, games or JAVA™ applications. Once downloaded, they are stored in your phone's memory. You can then save them in your phone (same operation as used for downloading using messages).

## WAP Logging off

To log off, press . The logoff happens automatically after a few seconds of inactivity if you forget to log off. This period is defined by the linger time setting.

## GPRS

A flashing icon indicates that the phone is logging onto a GPRS network.

A non-flashing icon indicates that the GPRS network is available; if the icon is dark, it indicates that the phone is logged onto the GPRS network.

This icon is not displayed if the GPRS network is not available or if the SIM card inserted in your phone does not include the GPRS service. It may also disappear when accessing WAP services if the connection uses the GSM network instead of the GPRS network.



Your phone contains one or several games, depending on model. You can download more. You are the owner of a SAGEM mobile phone which gives you the ability to download applications and games to be executed on your phone thanks to the built-in Java™ engine.

However, receiving applications from everywhere implies some basic knowledge of the possible effects of such download.

We advise you to download certified games or applications from your operator sites or from [www.planetsagem.com](http://www.planetsagem.com).

By default, the connection URL of your operator or of PlanetSagem is configured in your phone.

If no connection URL is configured, by selecting the **More games** menu, you display the WAP function to configure new profiles which allow you to download games or applications.

When you select a game or an application, the **General Settings/Connection** menu (displayed with [**Options**] key) allows you to configure a profile which only be used by the game or application to connect to the network (to exchange scores for example) but is not used to download new games or applications.

# Applications

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## Services

This item may not be present on your phone's menu, as its contents depends on your SIM.


## Alarm

This menu allows you to set and activate the alarm.

*The alarm works even when the phone is switched off.*

## Timer

This menu is used to set and activate the timer.

 *The alarm icon appears on the idle screen.*



## Calculator


This menu allows you to use your phone as a calculator.

Use the following keys to make calculations:

Upwards: Add, downwards: Subtract, rightwards: Multiply, leftwards: Divide

The following keys are used for:

: Equals or convert : Delete

\* : Decimal point.

*If no calculations are being run, pressing [**Convert**] allows you to use the value in the **converter** directly.*

### Converter

This menu allows you to convert one currency to another.

Enter a value and press the navigator upwards to convert from one currency to another, or downwards to convert back.

Pressing [**Options**] allows you to use the following options:

### Rapid exchange

If the Rapid exchange is activated, the converter will work in the idle screen by entering the desired numbers and pressing the navigator to convert.

### Exchange rate

Enter the exchange rate corresponding to the chosen currency.

### Currency

Enter the two types of currency to be converted.

### Go to calculator

This option allows you to use immediately the value converted in the **calculator**.

## ToDo

*This menu allows you to add ToDo's, access category-based Todo management and delete all the ToDo's.*

If there are not any ToDo, you directly access to the options below.

If there is a ToDo, press **[Options]** to display the options.

- **Add written ToDo/Add vocal ToDo:** allows you to add ToDo of the text or voice type. Fill in the different items. Save the ToDo.
- **Categories:** allows you to see the different ToDo categories, assign a specific ring tone to each individual ToDo, know the number of ToDo's in each category and see them.
- **Delete all:** allows you to delete all the ToDo's from your ToDo.
- **Memory:** allows you to view the memory used by the different functions of your ToDo.
- **Synchronize:** allows you to synchronise a ToDo with a computer.

### ToDo actions menu

*This menu allows you to do all the actions possible on any ToDo.*

On the **Applications** menu, please select **ToDo**.

To display a ToDo, select it in the list and press the navigator.

To display the different options, press **[Options]**.

- **Modify ToDo:** allows you to modify the ToDo properties.
- **Delete:** allows you to delete the ToDo.
- **Send By:** allows you to send the the ToDo by message, IrDA or Bluetooth (see chapter **Connectivity**).

# Calendar

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*This menu gives you access to your diary and get to a day, week, month or specific date. It lets you add events, access the global actions for all the events and manage them by event category.*

*This menu lets you add events, manage events by category, see the available memory and delete all the events.*

- **Add Written Event/Add Vocal Event:** allows you to add events of the text or voice type. Fill in the different items. Save the event.
- **Delete:** allows you to schedule the deletion of events that took place more than one day, week or month ago.
- **Memory:** allows you to view the memory capacity used by the different functions of your diary.
- **Delete all:** allows you to delete all the events from your diary.
- **Categories:** allows you to see the different event categories, assign a specific ring tone to each individual category, know the number of events in each category and see them.
- **Synchronize:** you can synchronize your organizer with your archives stored in your operator's network depending on the options offered by your operator.

The local synchronisation with your computer is only computer originated, from Wellphone software; you have only to activate infrared, Bluetooth, or configure your USB connection in your phone.

The other menus are:

- **See month:** allows you to access events on a month-by-month basis.
- **See week:** allows you to access events on a week-by-week basis.
- **See today:** allows you to access the events for the current day and the actions possible on any event (see, modify, delete and send).
- **See date:** allows you to access events at a specific date.

# Settings

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## Phone settings

### Silent mode

*This menu allows you to switch to Silent mode.*

Silent mode can also be accessed via the idle screen by holding down the # key.

🔊 *When the phone is in silent mode, this relevant icon appears on the idle screen.  
In this mode, the ring tone will not function, except for the alarm clock.*

Note: if you have activated the silent mode, it does not remain after switching off your phone.

### Ring tones

*This menu allows you to allocate a ring tone to different functions (call receiving, message receiving, alarm).*

### Vibrate

*This menu allows you to activate the vibrate mode for calls.*

### Languages

This menu allows you to choose your phone's display language.

Select your language and validate.

If you select **Automatic**, the language used will be the one relative to your SIM card.

### Beeps

*This menu allows you to activate a beep for the battery, the keypad or the network.*

### Date / Time

#### Set Date/Time

*This menu allows you to set the date and time of your phone.*

#### Automatic update

*This menu allows you to choose manual or automatic updating of date and time (after switch off of your phone or when going abroad for instance) (service depending on the operator).*

Please select Automatic, Manual or On demand and press **[Select]**.

## Display

*This menu allows you to select the date and time display.*

In the list that appears, select the desired display type between: Analog, Digital, None and validate.

## Time zone

*This menu allows you to change time in relation to the GMT time.*

Choose the time of the country desired by calculating the time from the GMT time.

## Daylight savings

*This menu allows you to set your phone to the summer/winter time.*

Select 1 h, 2 h **Summer time** or **Winter time** depending on the season, and validate.

# Display

*This menu allows you to customize your screen by choosing a different presentation.*

## Wallpaper

*This menu allows you to display the background picture you want on your phone.*

**Note:** you can select wallpapers through the phone default wallpapers, the pictures downloaded in **Multimedia/Pictures** and the pictures of your memory card.

- *No wallpaper:* select **None**.
- *Several wallpapers in a random way:* select **Random**.
- *A specific wallpaper:* select **Browse**:
  - Press [**Select**] on the wallpaper name, the wallpaper is selected.  
or
  - Press the navigator: the picture is displayed. Press [**Select**] to select it as your phone wallpaper or press the navigator upwards or downwards to display others.

## Screensaver

*This menu allows you to display an animation when the phone is in standby mode.*

**Note:** you can select screensavers through the phone default screensaver, the pictures downloaded in **Multimedia/Pictures** and the pictures of your memory card.

- *No screensaver:* select **Normal screen**.
- *Several wallpapers in a random way:* select **Slide Show**.
- *A specific screensaver:* select **Browse**:
  - Press [**Select**] on the screensaver name, the screensaver is selected; or
  - Press the navigator: the picture is displayed. Press [**Select**] to select it as your phone screensaver or press the navigator upwards or downwards to display others.

## Operator logo

*This menu allows you to display your operator's logo on the idle screen.*

On the menu, please select the menu and **[Select]**.

Select **Activate** or **Deactivate** and press **[OK]**.

## Energy saving

### Economic mode

You can select one of the following eco modes:

- **Complete**: the screen is off. Press **OK**, the red or green key to turn on the backlight and see the time. Press \* **OK** to light up the screen and enter the menus. This mode gives the maximum efficiency of the battery life.
- **Locked keyboard**: the screen is off, time remains displayed. Press **OK**, the red or green key to turn on the backlight and see the time. Press \* **OK** to light up the screen and enter the menus.
- **Unlocked keyboard**: the keypad is always active, meaning that when you press any key, it allows you to light up the screen and enter the menus. This mode decreases the battery life.
- **Partial**: the screen is off. Press the red key to light up the screen and enter the menus.

### Backlight

- **Screen only**: only the screen is lit up.
- **Full backlight**: both the screen and the keypad are lit up.

**Note**: in any case, after a certain time of inactivity, the backlight will be automatically turned off to save battery life.

## Contacts

**Contacts list**: This menu allows you to select the default phonebook (phone or SIM card) displayed when the phone switches on.

**Storing**: This menu allows you to select the way to sort contacts in the phonebook (by name or first name) and the filter applied on the contacts list display (SIM contacts, phone memory or both).

## Calls


*The **Calls** menu allows you to manage all the calls functions (call forward, displaying numbers, call waiting, voicemail number, etc.).*

### Call forward

*Depending on your subscription, this service allows you to forward incoming calls to a different number or to the voice mailbox. Choose the type of forwarding you want from the options available.*



## View last calls

*This menu allows you to access the list of last numbers used.  
Fast access to the list of calls from the idle screen: press .*

## Counters

*This menu allows you to consult the duration of the up calls.  
It can also be used to check the volume of data exchanged in GPRS.*

## Display number

*This menu allows you to modify the status of the display number function.  
Select one of the options given: Anonymous mode, My number, Callers' number.*

### Anonymous mode

You have the ability to mask your number on the phone of the person you are calling.

- **Preset:** network default mode.
- **No:** you choose not to activate anonymous mode and then to display your number.
- **Yes:** you choose to active anonymous mode and then not to display your number.

## Call waiting

*(Operator-dependent service)*

*During a call, you may be informed that a caller is trying to reach you: you hear a special tone. The caller's identity is displayed on the screen (name or number).*

You can **activate**, **deactivate**, or **status** of the call waiting service in order to check if it is active or not.

During a call, if a second caller tries to contact you, the screen displays the call warning.

## Auto redial

*This menu allows you to call back a caller you have not managed to reach.*

You can set the redial function to inactive, on request or systematic.

If you choose **On demand**, your phone will offer to redial your caller automatically if his number is busy.

## Blacklist

*The blacklist is used to limit failures on automatic calls (calls generated by the automatic redial function or by applications: data, fax for example).*

When several automatic calls failed with a number (number busy or unknown), this number is put in the blacklist and no automatic call will be done with this number any more until you delete it from the blacklist.

**Note:** this function does not apply to the calls performed manually.

## Voicemail

*This function is used to record your voicemail access number.*

*This number will be used during a call to the voice mailbox using the programmable keys.*

Enter your answer phone number and validate.

## ALS

The ALS (Alternate Line Service) function allows you, depending on your subscription, to have two phone lines. The number of the line selected (1 or 2) for the calls appears on the idle screen.

## Networks

*This menu allows you to configure network preferences.*

Choose **Selection** to activate (automatically or manually) one of the networks accessible in the area in which you are located.

Choose **Preferred** to view all the pre-registered networks.

Choose **Network type** to select your network: GSM-DCS or PCS (depending on model).

Choose **GPRS** to select the way you want to be attached on the GPRS network: always, or only when needed (when launching a data connection).

## Security

*This menu allows you to configure your phone's security settings.*

### PIN number

*This menu allows you to activate and modify your phone's PIN.*

To modify the PIN, select **Modify PIN code** and [**Select**].

Enter old PIN and validate.

Enter new PIN twice and validate.

To activate or deactivate the PIN, select the **Control PIN** menu and [**Select**].

Enter PIN and validate.

Select **Activate** or **Deactivate** and validate.

## PIN2 number

*You have a second PIN number to allow you to access certain functions\*.*

*\* These functions may or may not be available depending on your SIM card.*

Proceed as above in order to activate, deactivate or modify PIN number 2 of your phone.

## Phone code

*The Phone code menu allows you to activate the phone code so that it is requested and checked whenever the phone is switched on if a different SIM card is used. This code is automatically linked to the SIM card installed when the phone is activated, for example to protect the phone if stolen.*

Select **Check** and **[Select]**.

Enter 0000 (the factory code, by default) and validate.

Select **Activate** or **Deactivate** and validate.

To modify the phone code, select **Modify** and validate.

Enter old phone code and validate.

Enter new phone code and validate.

Enter phone code again to confirm it and validate.

## Confidentiality

*This menu allows the activation or deactivation of automatic deletion, after power off/on, of outgoing calls, messages stored or organizer events.*

Select **Activate** or **Deactivate** and validate.

## Operator

*This menu allows you to modify the call barring.*

*Access to this service depends on your type of subscription.*

## Call barring

*This menu allows you to block the sending or receiving of certain calls.*

*Before you can use this service, a password will be provided by your operator when you take out your subscription.*

*Access to this service depends on your subscription type.*

To activate call barring :

- Select incoming or outgoing calls.
- Select the call type on which you want to activate call barring.

- Select:
  - either All,
  - or If roaming, if you are away from your home country and if roaming is available, only incoming calls will be blocked.
- Select Activation and enter password.

## Fixed dialling

*This menu allows you to restrict the outgoing calls.*

*The availability of this menu depends on your SIM.*

Enter PIN2 number and validate.

Select **Activate** or **Deactivate** and validate.

Proceed as for any other phonebook.

When activating this function, only the numbers stored in the phonebook can be called.

*This phonebook is linked to the SIM card, and its size depends on the card's capacity.*

## Cost

*This menu allows you to control the cost of your calls (\*).*

The **Cost** menu (\*) lets you check the cost of the last call you made and of all the calls you made since you last deleted them.

The **Delete costs** menu (\*) lets you delete the cost of your last call and reset the cost counter after entering your PIN 2 code.

### (\* **WARNING**

Depending on how the networks and associated subscription cards are configured, some functions may be unavailable (these are marked out with \*).

## Player settings

**Play options:** to play the musics one by one or in a continuous way.

**Player Priority:** to give priority to phone (in case of incoming call) or to playing music.

## Browser settings

This menu allows you to set various parameters needed for WAP connection (see chapter **WAP**).

## Camera settings

This menu allows you to set the camera features of your phone.

- **Timer:** this menu enables you to take a photo with a 5, 10 or 15 second time delay. During preview of the photo, activate the delayed exposure by pressing **[Timer]**. (NB: if you want to take the photo immediately, then press **OK**).
- **Click sound:** This menu allows you to select the sound you will hear when taking a photo.
- **Photo format:** This menu allows you to choose the format in which your photo will be saved.
- **Photo quality:** This menu allows you to select the photo quality.


## Video settings

This menu allows you to set the video features of your phone.

- **Video sound:** This menu allows you to select or not the sound when recording a video.
- **Video size restriction:** This menu allows you to choose a video size.

## Shortcuts

*This menu allows you to customize the settings of your phone to make it as convenient as possible for you to use.  
(Function available depending on model)*

This menu allows you to allocate functions to the programmable keys: .

Select the key that you wish to modify and validate.

Choose the function that you want to allocate to this key and validate.

## Storage

This menu allows you to select (phone memory or memory card) where the sounds, pictures, videos or applications downloads will be stored as well as the pictures, videos and sounds taken with your phone.

## Keys checking

When activating this choice, you will be warned when a using right of a multimedia object (ringtone or wallpaper for instance) will soon expire.

## Help

This menu allows you to activate or deactivate the display of the help in the phone.

# Care and safety information

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## SAR

### **THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES**

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government and Health Canada. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and Health Canada is 1.6 W/kg (\*). Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (i.e., at the ear and worn on the body) as required by the FCC for each model.

The highest SAR value for this model phone as reported to the FCC when tested for use at the ear is 1.18 W/kg and when worn on the body is 0.789 W/kg.

(\*) *In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.*

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID M9H95MYX62A.

## **Advice for limiting exposure to radiofrequency (RF) fields**

For individuals concerned about limiting their exposure to RF fields, the World Health Organization (WHO) provides the following advice:

**Precautionary measures:** Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's' RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body.

Further information on this subject can be obtained from the WHO home page <http://www.who.int/peh-emf> WHO Fact sheet 193: June 2000.

## **Safety**

Never attempt to disassemble your phone. You alone are responsible for how you use your phone and any consequences of its use.

As a general rule, always switch off your phone wherever the use of a phone is prohibited.

Use of your phone is subject to safety measures designed to protect users and their environment.

Do not use your phone in damp areas (bathroom, swimming pool...). Protect it from liquids and other moisture.

Do not expose your phone to extreme temperatures lower than - 10°C or higher than + 55°C.

The physicochemical processes created by chargers impose temperature limits when charging the battery. Your phone automatically protects the batteries in extreme temperatures.

Do not leave your phone within the reach of small children (certain removable parts may be accidentally ingested).

### **Electrical safety**

Only use the chargers listed in the manufacturer's catalogue. Using any other charger may be dangerous; it would also invalidate your warranty. Line voltage must be exactly the one indicated on the charger's serial plate.

### **Aircraft safety**

When travelling by plane, you will need to switch your phone off when so instructed by the cabin crew or the warning signs.

Using a mobile phone may be dangerous to the operation of the aircraft and may disrupt the phone network.

Its use is illegal and you could be prosecuted or banned from using cellular networks in the future if you do not abide by these regulations.

### **Explosive materials**

Please comply with warning signs at petrol station asking you to switch your phone off. You will need to comply with radio equipment usage restrictions in places such as chemical plants, fuel depots and at any location where blasting operations are under way.

### **Electronic equipment**

To avoid the risk of demagnetisation, do not let electronic devices close to your phone for a long time.

### **Electronic medical equipment**

Your phone is a radio transmitter which may interfere with electronic medical equipment or implants, such as hearing aids, pacemakers, insulin pumps, etc. It is recommended that a minimum separation of 15 cm be maintained between the phone and an implant. Your doctor or the manufacturers of such equipment will be able to give you any advice you may need in this area.

### **Hospitals**

Always make sure that your phone is switched off in hospitals when so instructed by warning signs or by medical staff.

### **Road safety**

Do not use your phone when driving. In order to give your full attention to driving, stop and park safely before making a call. You must comply with any current legislation.

### **Distance of operation**

This phone model has been tested and meets radiofrequency exposure guidelines when used as follows:

- against the ear: place or receive a phone call and hold the phone as you would a wireline telephone,
- body worn: when transmitting, place the phone in a carry accessory that contains no metal and positions the phone a minimum of 1.5 cm from your body. Use of other accessories may not ensure compliance with radiofrequency exposure guidelines. If you do not use a body worn accessory and are not holding the phone at the ear, position the phone a minimum of 1.5 cm from your body,
- data operation: when using a data feature, position the phone a minimum of 1.5 cm from your body for the whole duration of the data transmission.



# End User Licence Agreement (EULA), for the software

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## CONTEXT AND ACCEPTATION OF THE AGREEMENT

You have acquired a Mobile Phone device ("DEVICE"), manufactured by Sagem Communication (SAGEM), that includes software either developed by SAGEM itself or licensed third party Software suppliers ("SOFTWARE COMPANIES") to SAGEM with the rights to sub-license it to the purchaser of the device. Those installed software products whatever their company of origin, and wherever the name of the company of origin is indicated or not in the DEVICE documentation, as well as associated media, printed materials, and "online" or electronic documentation ("SOFTWARE") are protected by international intellectual property laws and treaties. The SOFTWARE is licensed, not sold. All rights reserved.

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You are the owner of a SAGEM mobile phone which gives you the ability to download applications and games to be executed on your phone thanks to the built-in Java™ engine.

However, receiving applications from everywhere implies some basic knowledge of the possible effects of such download.

Thank you for spending a few minutes reading these pages: this will prevent you from performing action without measuring the consequences.

*WARNING: When running a Java™ application, you may be prompted to grant access to protected features. These features are protected because using them could incur you cost, or involve your personal data. Read the security popup message carefully, to understand what feature is requested, and decide whether it is legitimate for the application to perform it. In case of doubt, don't hesitate to refuse access by selecting the "No" button!*

***The security configuration menu is an expert feature! You must know exactly what you are doing before attempting to change security parameters of a MIDlet. Misunderstanding changes may render MIDlet non functional and/or lead to higher risks for your private data or impact your airtime consumption. Any changes in the security configuration are done under your responsibility. In no case shall Sagem Communication and/or your network provider be liable for any damages deriving from or arising out of such changes in the security configuration.***

*You must be aware that applications downloaded to your phone could cause the phone to perform actions for which you will be billed, like making calls and sending SMS. Depending on your operator's billing policy, you may also be charged to download the application because of airtime consumption.*

## Security considerations

Java™ MIDP technology is an efficient way to provide powerful applications in mobile phones. It allows use, by "over the air" downloaded applications or games, of the great features built-in in a mobile phone (SMS sending and receiving, multimedia playback and recording, network access...).

All these MIDP 2.0 features cannot be simply exposed to any MIDlet installed in the handset: a careful access control system is implemented in the device to protect your private data and airtime consumption.

Access controls are gathered in 9 security groups:

- Network access (GPRS/GSM data airtime consumption, HTTP/web connections...)
- Auto invocation (MIDlet can wake up at a given time or when receiving a SMS)
- Phone call (ability to initiate a phone call)

- Local connectivity (IrDA or serial interfaces use by the MIDlet)
- Messaging receive (SMS, SMS-CB interception by a MIDlet)
- Messaging sending (SMS sending by a MIDlet)
- Read User data (Subscriber identity, Phonebook, Agenda read access from a MIDlet)
- Write User data (New phonebook or agenda entry)
- Multimedia recording (ability to control camera or microphone from a MIDlet)

According to the security status of an installed MIDlet (see below), each of these security groups has one among 5 possible authorizations levels (listed from the more restrictive to the more permissive):

- Never  
The security group completely prevents access to the protected features.
- Per use  
Each time MIDlet tries to use protected feature, user is prompted to grant access.
- Per session  
First time a MIDlet uses a protected function, user is prompted to grant access like in "Per use" authorization but access is granted until the MIDlet terminates.
- Single confirmation  
The first time in the whole MIDlet life a MIDlet uses a protected feature, user is prompted to grant access. It remains valid until the MIDlet is removed from the handset.
- Always  
The security group unconditionally grants access to protected features.

A MIDlet has a security status which is either "uncertified", or else "certified".

An "uncertified" status means that the source of the MIDlet could not be verified by the mobile phone at installation time. As far as the phone knows, the MIDlet could have been written by anyone.

A "certified" status means that the MIDlet was digitally signed by a known party, whose name is displayed by the mobile phone. This means that the mobile phone successfully authenticated the named party as the source of the MIDlet.

Security permissions are different for "uncertified" or "certified" MIDlets, and may be different for different sorts of named parties. Usually "uncertified" security permissions are more restrictive than "certified" ones.

#### Security configuration menu

When a MIDlet is installed in the mobile phone, default security authorizations are applied.

This default security configuration may be altered through the "Settings/Security" menu of an installed MIDlet.

Once in the "Security" menu, the security status of the MIDlet is displayed (see "Security considerations" paragraph above).

If you do not want to enter the security menu, simply select "Back" button.

You can proceed by selecting "Ok" button.

The menu displayed allows you to increase or decrease permissions currently applied to the current MIDlet for each of the security groups.

When you set a more permissive authorization to a security group than the current value, mobile phone asks you to confirm your increased risk exposure.

The maximum risk exposure increase is limited by the security status. Depending of the manufacturing configuration, it means, for example, that "Net Access" security group authorization cannot be set to a permissive value higher than "Session" for an "uncertified" MIDlet ("Single confirmation" and "Always" are unavailable in the security configuration menu) but an operator "certified" MIDlet may have all permission values available without any limitations.

#### What is Java™?

Java™ is a new technology enabling use of powerful applications in the mobile phone area. Business applications and games are easily downloadable by the end-user on a Java™ featured handset.

Your mobile phone is a MIDP 2.0 compliant Java™ platform which implements WMA (SMS support) and MMAPI (Multimedia support) options, providing an exciting environment to run highly graphical, networked and intuitive MIDP applications.

Such applications may be, for example, a wide range of games and appealing applications like action and logic games, agenda, e-Mail reader, Web browser...

#### What is a MIDlet?

A Java™ application or a game designed to run in a mobile phone is named a MIDlet (MIDP applet).

A MIDlet is usually made of 2 files:

- The JAD file
- The JAR file

JAD file stands for Java™ Application Descriptor. It is a small file describing the content of a JAR file (version, vendor name, size...) and displayed by the mobile phone. **JAD file size is usually less than**



#### 2 kilo-bytes large.

JAR file stands for Java™ Archive. It refers to the application data themselves (program, images, sound). **A JAR file may be up to 200 kilo-bytes large.**

*NOTE: In rare circumstances, MIDlet vendors may provide no JAD file and the MIDlet is the JAR file alone. In such a case it is your only responsibility to evaluate the risk to download the JAR file without possibility of consulting the JAD file.*

#### Downloading a MIDlet (Java™ game or application)

MIDlets are easily downloaded in the mobile phone through the Games or Applications menus or through the WAP browser.

In almost all cases, you will first receive a JAD file which will be displayed on the screen.

Much care must be given in examining the content of the file as explained further.

When you select a JAD file, your mobile phone downloads it, displays data contained and prompts you to acknowledge the JAR file download.

The popup displays information below:

- Name of the MIDlet
- Version
- Size (JAR file size)
- Vendor name
- Security status (**IMPORTANT:** see "Security considerations" paragraph below)
- JAR file URL.

If you do not want to download the main data (JAR file), you shall refuse to acknowledge further airtime consumption by selecting "Cancel" (JAR file is not downloaded).

If you agree on the MIDlet installation, just select "Ok". The MIDlet is installed with security levels set to default values associated with its security status.

Before downloading an application, such a message may appear: "Your handset cannot identify the application, please be sure of the source of the application before installing the application".

**You shall read carefully the next two paragraphs to fully understand Java™ MIDP security concerns.**

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#### Disclaimer

As explained hereabove, some downloaded items may contain data or may induce actions which may cause malfunctioning of your mobile phone or loss or corruption of data or abnormal increase of your airtime consumption.

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# Troubleshooting

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It is impossible to switch the phone on

Remove and replace the battery.

If you still cannot switch the phone on, charge the battery:

- Put it on charge for at least 15 minutes before switching it back on again.
- Check if the battery icon is scrolling up and down.
- If so, the phone is charging.
- If not, please take the charger out and put it back on again. Please check that the charging icon is scrolling up and down.
- If you still cannot switch the phone on, please disconnect the charger, put it back on again and please repeat that manipulation several times.
- If the charging icon is still not scrolling up and down, please contact your after-sales services.
- When the charging icon has stopped scrolling up and down, the battery is charged.

**SIM not present**

Check if the SIM card is present and properly positioned / inserted.

Check the condition of the SIM card. If damaged, please go back to the operator's shop for advice. Contact your after-sales service if the message persists.

**Incorrect PIN code**

An incorrect PIN code has been entered. Be careful! Three incorrect PIN codes will block the SIM Card.

**SIM BLOCKED**

You have entered three incorrect PIN codes.

Enter your PUK code to unblock your SIM Card.

You must enter: \*\*05\*PUK\*PIN\*PIN#

You must enter the PUK code (Personal Unblocking Key) given by your network provider.

10 errors will permanently block your SIM Card. You must then contact your network provider to get a new one.

**SIM LOCKED**

In certain cases, the handset can only be used with some types of SIM cards. This message means that the SIM card you are using does not fit with the phone. Take the SIM card out, and switch it back on. If the message **SIM not present** appears on the screen, you will need to check its compatibility next to the place where you bought it. If not, please contact your after-sales service.

#### No call connection

Check that the number you have dialled is correct.

If the letter R is displayed on the top right corner of the screen, without any network name displayed, only emergency services can be called.

Check the status of your credit.

Check that the SIM Card you are using offers the service you are requesting; check if its validity has not expired.

Check and deactivate the outgoing calls restriction when necessary.

The network could be saturated. Try later.

If the problem persists, please contact your Technical Helpdesk.

#### No receiving calls

Try to make a call in order to check that the phone and the network are operational.

Check and deactivate the permanent call forwarding (permanent call forwarding icon displayed on the screen).

Check and deactivate the incoming calls restriction when necessary.

If the problem persists, please contact your Technical Helpdesk.

#### Quality reception when calling

Avoid placing your fingers on the top of the phone, where the aerial is integrated: the phone will have to use full strength to establish a quality transmission.

#### Impossible to send message

Check that the message centre number is correctly entered.

To do so, please select the menu **Messages**, select **Options**, select **MSG centre n°** and check the number entered.

Please contact your network provider to get this number.

#### No voicemail

Check that your subscription does offer this service.

Program the call to be forwarded to voicemail using the information provided by the operator.

Try to make a call to check that phone and network are operational.

Check if the voicemail number is properly configured. To do so, go to the **Settings/Calls** menu, select **Voicemail** and check the number. Otherwise, enter your operator's voicemail number.

#### Operator name does not appear on screen

Go into the **Settings** menu, select **Networks**, then **Selection**. Wait until the operator appears, select it and validate.

If the Operator logo is present (depending on model), activate the display (**Settings/Operator logo**).

#### How can I increase the efficiency of my phone?

Activate the eco mode (see **Settings/Energy saving**).

# Warranty

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You must always use your phone for the purpose for which it was designed, under normal operating conditions. Sagem Communication declines all responsibility for any use outside of the scope of its designed purpose and for any consequences of this use.

The software program developed by SAGEM remains the exclusive property of Sagem Communication. It is therefore highly prohibited to modify, translate, de-compile or disassemble this software program or any part thereof.

## Usage precautions

Your phone allows you to download ring tones, icons and animated screensavers. Some of these items may contain data that may cause malfunctions of your phone or data losses (virus for example).

For this reason, Sagem Communication rejects all responsibility concerning (1) the reception of downloaded data or losses of the said data, (2) the impact on the operation of the phone and (3) damages resulting from receiving the said downloaded data or loss of said data. In addition, Sagem Communication states that a failure caused by receiving downloaded data that do not comply with the specifications set by Sagem Communication is excluded from the warranty. Consequently, the diagnosis and repair of a phone infected by the said downloaded data will be at the expense of the customer.

Any content that you download to your phone may be protected by copyright belonging to third parties and consequently you may not have the right to use this content or its use may be restricted. Consequently it is up to you to ensure that you have permission, such as under the terms of a license agreement, to use any content that you download. Furthermore, Sagem Communication does not guarantee the accuracy nor the quality of any content that you download. You alone are responsible for the content that you download to your mobile phone and how you use it. Sagem Communication cannot be held responsible for this content nor for its use.

It is your responsibility to ensure compliance, at your own expense, with the laws and regulations applicable in the country where you use your phone.

## Warranty conditions

Whenever you wish to make use of the warranty, please contact your vendor and present him with the purchasing paperwork that he gave you.

If a fault occurs, he will advise you.

1.

The new phone (excluding consumables), including new accessories bundled with the phone, are guaranteed by Sagem Communication, parts and labour (apart from travel) against any manufacturing fault for a period of twelve (12) months with effect from the sale of the phone to the customer, on presentation of the paperwork stating the purchase date of the phone. Phones that have been repaired or replaced as standard during the warranty period stated above are guaranteed (parts and labour) until the later of these two dates:

Expiry of the guarantee period of twelve (12) months stated above or three (3) months with effect from the date of support provided by Sagem Communication.

Your legal rights under the terms of applicable national law as well as your rights in relation to your retailer, as set out in the sales contract, remain applicable and are not in any way affected by this guarantee.

In any disputes, the phone is covered by the legal warranty against the consequences of faults or hidden defects in compliance with articles 1641 and subsequent of the French civil code.

## 2.

All faulty phones under warranty will be replaced or repaired free of charge at Sagem Communication's option (with the exclusion of repair of any other damage), once it has been specified that the work required for the application of the warranty will be done in a workshop and that the return costs (transport and insurance) of the phone to the address to be indicated to it by the Sagem Communication after-sales service, whose phone number will appear on the delivery note, will be charged to the customer.

Subject to essential legal provisions, Sagem Communication does not accept any warranty, explicit or implicit, other than the warranty provided expressly in this chapter, nor shall Sagem Communication accept responsibility for any immaterial and/or indirect damages (such as loss of orders, loss of profit or any other financial or commercial damage) under the warranty or not.

## 3.

The acceptance of a phone under warranty demands that a purchase document that is legible and without modification, stating vendor's name and address, date and place of purchase, type of phone and IMEI, are attached to the warranty, and that the information on the phone identification label is legible and that this label or any other seal has not been tampered with. The warranty applies in normal conditions of use.

Prior to sending the phone for repair, it is the customer's responsibility to backup at his expense the customized data stored in the phone (phonebook, settings, wallpapers). A list of backup facilities can be provided by Sagem Communication on request. The responsibility of Sagem Communication cannot be invoked if damage occurs to customer files, programs or data. The information or operating elements and the contents of files will not be re-installed in any case in the event of loss. Sagem Communication may decide, at its option, to repair the phone with new or reconditioned parts, replace the phone with a new phone or, in any dispute, a phone in good working condition. During its work Sagem Communication reserves the facility to make, where necessary, any technical modifications to the phone where these modifications do not adversely affect its initial purpose.

Faulty parts to be replaced during a repair under warranty will become the property of Sagem Communication.

The phone repair and standstill time during the warranty period may not lead to an extension of the warranty period as stated in article 1 above, provided no other vital provisions have been agreed.

The application of the warranty is subject to the full payment of the sums due for the phone when the request for support is made.

4.

The following are excluded from the warranty:

Breakdowns or malfunctions due to non-compliance with the installation and use instructions, to an external cause of the phone (shock, lightning, fire, vandalism, malice, water damage of any type, contact with various liquids or any harmful agent, unsuitable electric current...), to modifications of the phone made without the written consent of Sagem Communication, to a servicing fault, as described in the documentation supplied with the phone, to lack of supervision or care, to poor environmental conditions of the phone (especially temperature and hygrometry, effects of variations in electric voltage, interference from the mains network or earth) or even due to a repair, a call-out (opening or trying to open the phone) or to servicing done by personnel not approved by Sagem Communication.

Damage resulting from inadequate packaging and/or poor packing of the phone sent back to Sagem Communication.

Normal wear and tear of the phone and accessories.

Communication problems linked with a poor environment, especially:

Problems accessing and/or logging onto the Internet, such as breakdowns of the access network, the failure of the subscriber's or his correspondent's line, transmission fault (poor geographic coverage by radio transmitters, interference, disturbance, failure or poor quality of phone lines...), a fault inherent to the local network (cabling, file server, user phone) and/or transmission network fault (interference, disturbance, failure or poor quality of the network...).

Change of parameters of the cellular network made after the phone was sold.

Supply of new software versions.

Current servicing work: delivery of consumables, installation or replacement of these consumables...

Call-outs for phone or software modified or added without the written consent of Sagem Communication.

Faults or disruptions resulting from the use of products or accessories not compatible with the phone.

Phones returned to Sagem Communication without having complied with the return procedure specific to the phone covered by this warranty.

The opening or closing of a SIM operator key and call-outs resulting in the non-operation of the phone resulting from the opening or closing of SIM operator key done without the agreement of the original operator.

5.

In the cases of warranty exclusion and of expiry of the warranty period, Sagem Communication shall draw up an estimate to be given to the customer for acceptance before any call-out. The repair and carriage costs (there and back) given in the accepted estimate will be charged to the customer.

These provisions are valid unless a special written agreement has been made with the customer. If one of the provisions turns out to infringe a legally essential rule that consumers could have the benefit of under the national legislation, this provision will not be applied, but all other provisions will remain valid.

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**Sagem Communication**

SAFRAN Group

## **Mobile Communication Business Group**

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