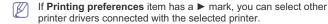
#### CHANGING THE DEFAULT PRINT SETTINGS

- 1. Click the Windows Start menu.
- 2. For Windows Server 2000, select Settings > Printers.
  - For Windows XP/Server 2003, select Printer and Faxes.
  - For Windows Server 2008/Vista, select Control Panel > Hardware and Sound > Printers.
  - For Windows 7 select Control Panel > Devices and Printers
  - For Windows Server 2008 R2, select Control Panel > Hardware > Devices and Printers.
- 3. Right-click your machine.
- For Windows XP/Server 2003/Server 2008/Vista, press Printing Preferences.

For Windows 7 or Windows Server 2008 R2, from context menus, select the **Printing preferences**.



- 5. Change the settings on each tab.
- 6. Click OK.
- /// If v

If you want to change the settings for each print job, change it in **Printing Preferences**.

## SETTING YOUR MACHINE AS A DEFAULT MACHINE

- 1. Click the Windows Start menu.
- 2. For Windows Server 2000, select Settings > Printers.
  - · For Windows XP/Server 2003, select Printer and Faxes.
  - For Windows Server 2008/Vista, select Control Panel > Hardware and Sound > Printers.
  - For Windows 7, select Control Panel > Devices and Printers.
  - For Windows Server 2008 R2, select Control Panel > Hardware > Devices and Printers.
- 3. Select your machine.
- 4. Right-click your machine and select Set as Default Printer.



For Windows 7 or Windows Server 2008 R2, if **Set as default printer** item has a ▶ mark, you can select other printer drivers connected with the selected printer.

## PRINTING TO A FILE (PRN)

You will sometimes need to save the print data as a file. You can print the document to a file instead of routing it directly to a printer. The document is saved with the printer formatting, such as font selection and color specifications, in a .prn file that can be printed on another printer.

To save a print job as a file:

1. Check the Print to file box at the Print window.



- 2. Click Print.
- Type in the destination path and the file name, and then click OK. For example c:\Temp\file name.



If you type in only the file name, the file is automatically saved in **My Documents**. The saved folder may differ depending on your operating system.

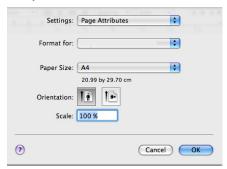
## **MACINTOSH PRINTING**

This section explains how to print a document in a Macintosh operating system.

### Printing a document

When you print with a Macintosh, you need to check the printer driver setting in each application you use. Follow the steps below to print from a Macintosh.

- 1. Open the document you want to print.
- 2. Open the File menu and click Page Setup.
- Choose your paper size, orientation, scaling or other options, and make sure that your machine is selected.



- Choose the number of copies you want and indicate which pages you want to print.
- 5. Click Print.

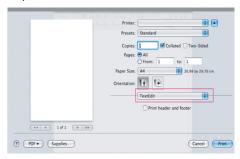
## **Changing printer settings**

You can use advanced printing features provided by your machine. Open an application and select **Print** from the **File** menu. The machine name, which appears in the printer properties pane may differ depending on the machine in use. Except for the name, the composition of the printer properties pane is similar to the following.



- The setting options may differ depending on models or Macintosh OS versions.
- The following pane may differ depending on your operating system or the application you are using.

The following pane is the first pane you will see when you open the printer properties pane. Select other advanced features from the drop-down list.



#### Layout

The **Layout** dialog provides options to adjust how the document appears on the printed page. You can print multiple pages on one sheet of paper. Select **Layout** from the drop-down list to access the following features.

- Pages per Sheet: This option determines how many pages to be printed on one page (See "Printing multiple pages on one sheet of paper" on page 77).
- Layout Direction: This option allows you to select the printing direction on a page similar to the examples on the screen.
- Border: This option allows you to print a border around each page on the sheet
- Reverse Page Orientation: This option allows you to rotate paper 180 degrees.

### **Graphics**

The **Graphics** dialog provides options for selecting **Quality** and **Color mode**. Select **Graphics** from the drop-down list to access the graphic features

- Quality: This option allows you to select the printing resolution. The higher setting option you choose, the better sharpness and clarity of printed characters or images are. A higher setting will also increase the time it takes to print a document.
- Color mode: You can set the color options. Setting to Color typically produces the best possible print quality for color documents. If you want to print a color document in grayscale, select Grayscale.

#### Paper

Set **Paper Type** to correspond to the paper loaded in the tray from which you want to print. This will let you get the best quality printout. If you load a different type of print material, select the corresponding paper type.

#### **Printer Features**

The **Printer Features** dialog provides **Advanced Options** and **Color Adjust** options. Select **Printer Features** from the drop-down list to access the following features.

- Fine Edge: It allows users to emphasize edges of texts and fine lines for improving readability and align color channel registration in color printing mode.
- RGB Color: You can adjust the appearance of images by changing

the settings in the RGB Color option.

- Screen: This option allows you to select options to convert continuous-tone image into printable binary image.
- Color Adjust: You can adjust the image by changing the settings in the Color Adjust option.

## Printing multiple pages on one sheet of paper

You can print more than one page on a single sheet of paper. This feature provides a cost-effective way to print draft pages.

- 1. Open an application, and select Print from the File menu.
- Select Layout from the drop-down list. In the Pages per Sheet drop-down list, select the number of pages you want to print on one sheet of paper.



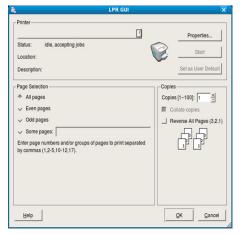
- 3. Select the other options you want to use.
- Click Print, then the machine prints the selected number of pages you want to print on one sheet of paper.

### **LINUX PRINTING**

#### **Printing from applications**

There are several Linux applications that allow you to print using the Common UNIX Printing System (CUPS). You can print using any of these applications.

- 1. Open an application, and select **Print** from the **File** menu.
- 2. Select Print directly using LPR.
- 3. From the LPR GUI window, select the model name of your machine from the printer list and click **Properties**.



- Change the print job properties using the following four tabs displayed at the top of the window.
  - General: This option allows you to change the paper size, the paper type, and the orientation of the documents. It enables the duplex feature, adds start and end banners, and changes the number of pages per sheet.
  - Text: This option allows you to specify the page margins and set the text options, such as spacing or columns.
  - Graphics: This option allows you to set image options that are used when printing image files, such as color options, image size, or image position.
  - Advanced: This option allows you to set the print resolution, paper, source and special print features.
  - If an option is grayed out, it means that the grayed out option is not supported by your machine.
- 5. Click Apply to apply the changes and close the Properties window.
- 6. Click OK in the LPR GUI window to start printing.
- The Printing window appears, allowing you to monitor the status of your print job.

To abort the current job, click Cancel.

### **Printing files**

You can print many different types of files on your machine using the standard CUPS way, directly from the command line interface. The CUPS LPR utility allows you to do that. But the drivers package replaces the standard LPR tool by a much more user-friendly LPR GUI program.

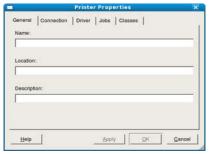
To print any document file

- 1. Type lpr <file\_name> from the Linux shell command line and press Enter. The LPR GUI window appears.
  - When you type only lpr and press **Enter**, the **Select file(s) to print** window appears first. Just select any files you want to print and click **Open**.
- From the LPR GUI window, select your machine from the list, and change the print job properties.
- 3. Click OK to start printing.

## **Configuring Printer Properties**

Using the **Printer Properties** window provided by the **Printers configuration**, you can change the various properties for your machine.

- 1. Open the **Unified Driver Configurator**. If necessary, switch to **Printers configuration**.
- 2. Select your machine from the available printers list and click Properties.
- 3. The Printer Properties window opens.



The following five tabs display at the top of the window.

- General: This option allows you to change the printer location and name. The name entered in this tab displays on the printer list in Printers configuration.
- Connection: This option allows you to view or select another port. If you change the machine port from USB to parallel or vice versa while in use, you must re-configure the machine port in this tab.
- Driver: This option allows you to view or select another machine driver. By clicking Options, you can set the default device options.
- Jobs: This option shows the list of print jobs. Click Cancel job to cancel the selected job and select the Show completed jobs check box to see previous jobs on the job list.
- Classes: This option shows the class that your machine is in. Click Add to Class to add your machine to a specific class or click Remove from Class to remove the machine from the selected class.
- Click OK to apply the changes and close the Printer Properties window

# copying

This chapter gives you step-by-step instructions for copying documents.

#### This chapter includes:

- · Basic copying
- · Changing the settings for each copy
- · Changing the default copy settings



The supported setting options may differ according to your model. Check your model name.

### **BASIC COPYING**

The following is the normal copy procedure for a machine without an Automatic Document Feeder(ADF) such as CLX-3185 and CLX-3185N.

- 1. Place a single original face down on the scanner glass. For details about loading an original, see "Loading originals" on page 65.
- 2. Enter the number of copies using the left/right arrow if necessary.
- If you want to customize the copy settings including Reduce/Enlarge, Darkness, Original Type and more by using the control panel buttons (See "Changing the settings for each copy" on page 79).
- Press Color Start to begin color copying.
   Or press Black Start to begin black and white copying.

The following is the normal copy procedure for a machine with an ADF such as CLX-3185FN and CLX-3185FW.

- 1. Press (Copy) on the control panel.
- 2. Load originals face up into the document feeder, or place a single original face down on the scanner glass.
  - (See "On the scanner glass" on page 65 or "In the document feeder (CLX-3185FN/CLX-3185FW only)" on page 65).
- If you want to customize the copy settings including Reduce/Enlarge, Darkness, Original Type and more by using the control panel buttons (See "Changing the settings for each copy" on page 79).
- Enter the number of copies using the arrow or number keypad, if necessary.
- Press Color Start to begin color copying.Or press Black Start to begin black and white copying.



If you need to cancel the copying job during the operation, press **Stop/Clear** and the copying will stop.

#### CHANGING THE SETTINGS FOR EACH COPY

Your machine provides default settings for copying so that you can quickly and easily make a copy. However, if you want to change the options for each copy, use the copy function buttons on the control panel.



If you press **Stop/Clear** while setting the copy options, all of the options you have set for the current copy job will be canceled and returned to their default status. Or, they will automatically return to their default status after the machine completes the copy in progress.

- ID card copying
- · Using special copy features
- Deciding the form of copy output

#### **Darkness**

If you have an original containing faint marking and dark images, you can adjust the brightness to make a copy that is easier to read.

- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, press Menu on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Copy) and Menu in order on the control panel.
- $\textbf{2.} \ \ \text{Press the left/right arrow until } \textbf{Copy Feature} \ \text{appears and press } \textbf{OK}.$
- 3. Press the left/right arrow until Darkness appears and press OK.
- Press the left/right arrow until the contrast mode you want appears and press OK.
  - · Light: Works well with dark print.
  - Normal: Works well with standard typed or printed originals.
  - Dark: Works well with light print.
- 5. Press Stop/Clear to return to ready mode.

#### **Original Type**

The original type setting is used to improve the copy quality by selecting the document type for the current copy job.

- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, press Menu on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Copy) and Menu in order on the control panel.
- 2. Press the left/right arrow until Copy Feature appears and press OK.
- 3. Press the left/right arrow until **Original Type** appears and press **OK**.
- Press the left/right arrow until the image mode you want appears and press OK.
  - Text/Photo: Use for originals with mixed text and photographs.
  - Photo: Use when the originals are photographs.
  - Magazine: Use when the originals are the form of magazine.
  - Text: Use for originals containing mostly text.
- 5. Press Stop/Clear to return to ready mode.

## Reduced or enlarged copy

You can reduce or enlarge the size of a copied image from 25% to 400% when you copy original documents from the scanner glass.

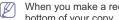
### To select from the predefined copy sizes

- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, press Menu on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Copy) and Menu in order on the control panel.

- 2. Press the left/right arrow until Copy Feature appears and press OK.
- 3. Press the left/right arrow until Reduce/Enlarge appears and press OK
- 4. Press the left/right arrow until the size setting you want appears and press OK.
- 5. Press Stop/Clear to return to ready mode.

#### To scale the copy by directly entering the scale rate

- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, press Menu on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Copy) and Menu in order on the control panel.
- 2. Press the left/right arrow until Copy Feature appears and press OK.
- Press the left/right arrow until Reduce/Enlarge appears and press OK.
- 4. Press the left/right arrow until Custom appears and press OK.
- Press the left/right arrow to enter the copy size you want. Pressing and holding the button allows you to quickly scroll to the number you want. For CLX-3185FN and CLX-3185FW, you can also use the number keypad.
- 6. Press **OK** to save the selection.
- 7. Press Stop/Clear to return to ready mode.

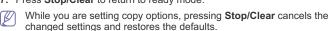


When you make a reduced copy, black lines may appear at the bottom of your copy.

## **CHANGING THE DEFAULT COPY SETTINGS**

The copy options including darkness, original type, copy size and number of copies can be set to those most frequently used. When you copy a document, the default settings are used unless they have been changed by using the corresponding buttons on the control panel.

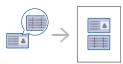
- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, press Menu on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Copy) and Menu in order on the control panel.
- 2. Press the left/right arrow until Copy Setup appears and press OK.
- 3. Press the left/right arrow until Change Default appears and press OK.
- 4. Press the left/right arrow until the setup option you want appears and
- Press the left/right arrow until the setting you want appears and press
- 6. Repeat steps 4 through 5 as needed.
- 7. Press Stop/Clear to return to ready mode.

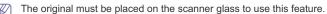


#### **ID CARD COPYING**

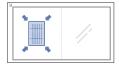
Your machine can print 2-sided originals on one sheet of A4-. Letter-. Folio-. Oficio-, Executive-, B5-, A5- or A6-sized paper.

The machine prints one side of the original on the upper half of the paper and the other side on the lower half without reducing the size of the original. This feature is helpful for copying a small-sized item such as business card.





- 1. Press ID Copy on the control panel.
- 2. Place the front side of an original facing down on the scanner glass where arrows indicate as shown. Then, close the scanner lid.



- 3. Place Front Side and Press [Start] appears on the display.
- 4. Press Color Start or Black Start.

Your machine begins scanning the front side and shows Place Back Side and Press [Start].

Turn the original over and place it on the scanner glass where arrows indicate as shown. Then, close the scanner lid.



6. Press Color Start to begin color copying.

Or, press Black Start to begin black and white copying.



- If you do not press the Color Start or Black Start button, only the front side will be copied.
- If the original is larger than the printable area, some portions may not be printed.
- If you press Stop/Clear or if no buttons are pressed for approximately 30 seconds, the machine cancels the copy job and returns to ready mode.

## **USING SPECIAL COPY FEATURES**

You can use the following copy features.

#### 2-up or 4-up copying (N-up)

Your machine can print 2 or 4 original images reduced to fit onto one sheet of paper.



- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, press Menu on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Copy) and Menu in order on the control panel.

- 2. Press the left/right arrow until Copy Feature appears and press OK.
- 3. Press the left/right arrow until Layout appears and press OK.
- Press the left/right arrow until 2-Up or 4-Up appears and press OK to save the selection.
- 5. Press Stop/Clear to return to ready mode.

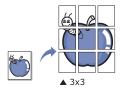


You cannot adjust the copy size using **Reduce/Enlarge** menu for making a 2- or 4-up copy.

## Poster copying

Your machine can print an image onto 9 sheets of paper (3x3). You can paste the printed pages together to make one poster-sized document.

This copy feature is available only when you place originals on the scanner glass.



- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, press Menu on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Copy) and Menu in order on the control panel.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until Copy Feature appears and press OK.
- 4. Press the left/right arrow until Layout appears and press OK.
- 5. Press the left/right arrow until **Poster Copy** appears, and press **OK** to save the selection.
- 6. Press Stop/Clear to return to ready mode.



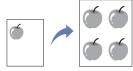
Your original is divided into 9 portions. Each portion is scanned and printed one by one in the following order.

1	2	3
4	5	6
7	8	9

## Clone copying

Your machine can print multiple images copies from the original document a single page. The number of images is automatically determined by the original image and paper size.

This copy feature is available only when you place originals on the scanner glass.



- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, press Menu on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Copy) and Menu in order on the control panel.
- 2. Press the left/right arrow until Copy Feature appears and press OK.

- 3. Press the left/right arrow until Layout appears and press OK.
- Press the left/right arrow until Clone Copy appears and press OK to save the selection.
- 5. Press Stop/Clear to return to ready mode.



You cannot adjust the copy size using **Reduce/Enlarge** menu while making a clone copy.

## **Erasing background images**

You can set the machine to print an image without its background. This copy feature removes the background color and can be helpful when copying an original containing color in the background such as a newspaper or a catalog.

- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, press Menu on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Copy) and Menu in order on the control panel.
- 2. Press the left/right arrow until Copy Feature appears and press OK.
- 3. Press the left/right arrow until Adjust Bkgd. appears and press OK.
- 4. Press the left/right arrow until the background option you want appears.
  - Off: Does not use this feature.
  - Auto: Optimizes the background.
  - Enhance Lev. 1 2: The higher the number is, the more vivid the background is.
  - Erase Lev. 1 4: The higher the number is, the lighter the background is.
- 5. Press **OK** to save the selection.
- 6. Press Stop/Clear to return to ready mode.

#### Gray enhance copying

When you copy the original in black and white, use this feature for the better quality of copy-out-put. This feature is only for the copy in black and white.

- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, press Menu on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Copy) and Menu in order on the control panel.
- 2. Press the left/right arrow until Copy Feature appears and press OK.
- 3. Press the left/right arrow until **Gray Enhance** appears and press **OK**.
- 4. Press the left/right arrow to select On or Off.
- 5. Press **OK** to save the selection.
- 6. Press Stop/Clear to return to ready mode.

## **DECIDING THE FORM OF COPY OUTPUT**

You can set the machine to sort the copy job. For example, if you make 2 copies of a 3 page original, one complete 3 page document will print followed by a second complete document.

- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, place a single original document facing down on the scanner glass and press Menu on the control panel.
  - For CLX-3185FN and CLX-3185FW, place original documents facing up in the document feeder, or you can use the scanner glass with a single document facing down and close the scanner lid. Press
    - (Copy) and Menu in order on the control panel.
- 2. Press the left/right arrow until Copy Setup appears and press OK.

- 3. Press the left/right arrow until Change Default appears and press OK.
- 4. Press the left/right arrow until Copy Collation appears and press OK.
- 5. Press the left/right arrow until **On** appears and press **OK** to save the selection.
  - On: Prints output in sets to match the sequence of originals.





Off: Prints output sorted into stacks of individual pages.







- 6. Press Stop/Clear to return to ready mode.
- 7. Enter the number of copies using the left/right arrow or numeric keypad.
- 8. Press Start to begin copying.

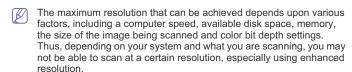
One complete document will print followed by the second complete document.  $% \label{eq:complete} % \label{eq:complete}$ 

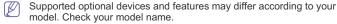
# scanning

Scanning with your machine lets you turn pictures and text into digital files that can be stored on your computer.

#### This chapter includes:

- · Basic scanning method
- Scanning originals and sending to your computer (Scan to PC)
- Scanning by a network connection (Scan to Email) (CLX-3185FN/CLX-3185FW only)
- · Changing the settings for each scan job
- · Changing the default scan settings





(See "Features by Models" on page 28).

## **BASIC SCANNING METHOD**

You can scan the originals with your machine via an USB cable or the network.

- Samsung Scan and Fax Manager: Scan the originals from the control
  panel. Then, the scanned data will be stored in the connected
  computers My Documents folder. When you install all the software in
  the supplied CD, the Samsung Scan and Fax Manager is also
  automatically installed on your computer. This feature can be used via
  the local connection or the network connection (See "Using Samsung
  Scan and Fax Manager" on page 86).
- TWAIN: TWAIN is the one of a preset imaging applications. Scanning
  an image launches the selected application, enabling you to control the
  scanning process. This feature can be used via the local connection or
  the network connection (See "Scanning with TWAIN-enabled software"
  on page 88).
- SmarThru: This program is the accompanying software for your machine. You can use this program to scan images or documents. This feature can be used via the local connection or the network connection (See "SmarThru" on page 110).
- WIA: WIA stands for Windows Images Acquisition. To use this feature, your computer must be connected directly with the machine via an USB cable (See "Scanning using the WIA driver" on page 88).

## SCANNING ORIGINALS AND SENDING TO YOUR COMPUTER (SCAN TO PC)

You can scan an image on the machine via the Samsung Scan and Fax Manager program that is installed in your USB- or network-connected computer.

## For USB connected machine

This is a basic scanning method for USB-connected machine.

- Setting up Address Book (CLX-3185FN/CLX-3185FW only)
- · Using Samsung Scan and Fax Manager
- Scanning with TWAIN-enabled software
- · Scanning using the WIA driver
- · Macintosh scanning
- · Linux Scanning
- Make sure that the machine is connected to your computer and powered on
- Place a single document face down on the document glass, or load the documents face up into the ADF.
  - For details about loading an original, see "Loading originals" on page 65.
- 3. Depending on the model, the operating procedure may differ.
  - For CLX-3185, CLX-3185N and CLX-3185WK, press Scan to on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Scan) on the control panel.
- 4. Press the left/right arrow until Scan to PC appears and press OK.
- 5. Press the left/right arrow until Local PC appears and press OK.
  - If you see **Not Available** message, check the port connection.
- **6.** Press the left/right arrow until the application program you want appears and press **OK**.

Default setting is My Documents.



To add or delete the folder where the scanned file is saved, add or delete the application program in Samsung Scan and Fax Manager > Properties > Set Scan Button.

- Press the left/right arrow until the setting you want appears and press OK.
  - · Resolution: Sets the image resolution.
  - · Scan Color: Sets the color mode.
  - Scan Format: Sets the file format in which the image is to be saved.
  - Scan Size: Sets the image size.



- Scan Format appears only when you selected the Scan destination to My Documents.
- · If you want to scan from the default setting, press Start.
- 8. Scanning begins.



- Scanned image is saved in computer's My Documents > My Pictures > Samsung folder.
- You can use Twain driver to scan quickly in Samsung Scan and Fax Manager program.
- You can also scan by pressing Window's Start > Control Panel > Samsung Scan and Fax Manager > Quick Scan.

## For network connected machine (CLX-3185N/CLX-3185FN/CLX-3185FW only)

Make sure the printer driver is installed on your computer using the software CD, since the printer driver includes the scan program (See "Installing wired network-connected machine's driver" on page 46).

- Make sure that your machine and the computer are connected to a network and Samsung Scan and Fax Manager is installed on the computer.
- Place a single document face down on the document glass, or load the documents face up into the ADF.
  - For details about loading an original, see "Loading originals" on page 65.
- 3. Depending on the model, the operating procedure may differ.
  - For CLX-3185N and CLX-3185WK, press Scan to on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Scan) on the control panel
- 4. Press the left/right arrow until Scan to PC appears and press OK.
- 5. Press the left/right arrow until **Network PC** appears and press **OK**.
  - If you see **Not Available** message, check the port connection.
- Select your registered computer ID, and enter the Password if necessary.



- ID is the same ID as the registered Computer ID for Samsung Scan and Fax Manager.
- Password is the 4 digit number registered Password for Samsung Scan and Fax Manager.
- Press the left/right arrow until the application program you want appears and press OK.

Default setting is My Documents.



To add or delete the folder where the scanned file is saved, add or delete the application program in Samsung Scan and Fax Manager > Properties > Set Scan Button.

- Press the left/right arrow until the setting you want appears and press OK.
  - Resolution: Sets the image resolution.
  - · Scan Color: Sets the color mode.
  - Scan Format: Sets the file format in which the image is to be saved.
  - Scan Size: Sets the image size.



- Scan Format appears only when you selected the Scan destination to My Documents.
- If you want to scan from the default setting, press Start.
- 9. Scanning begins.



- Scanned image is saved in computer's My Documents > My Pictures > Samsung folder.
- You can use Twain driver to scan quickly in Samsung Scan and Fax Manager program.
- You can also scan by pressing Window's Start > Control Panel > Samsung Scan and Fax Manager > Quick Scan.

# SCANNING BY A NETWORK CONNECTION (SCAN TO EMAIL) (CLX-3185FN/CLX-3185FW ONLY)

If you have connected your machine to a network and set up network parameters correctly, you can scan and send images over the network.

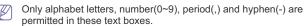
## Setting up an e-mail account

To scan and send an image as an email attachment. You need to set up network parameters using SyncThru™ Web Service.

- Enter your machine's IP address as the URL in a browser and click Go
  to access the SyncThru™ Web Service website.
- 2. Click Login on the upper right of the website.

The Login window appears.

- Type in the ID and Password, and then click Login.
   If it is your first time logging into SyncThru™ Web Service, type in the below default ID and password.
  - · ID: admin
  - · Password: sec00000
- Move the mouse cursor on the Settings of the top menu bar and then click Network Settings.
- 5. Click Outgoing Mail Server(SMTP) on the left pane of the website.
- Enter the SMTP server domain name or the IP address(dotted decimal notation) you want to use on the SMTP Server text box.



- Enter the server port number from 1 to 65535 on Port Number text box. The default port number is 25.
- Select SMTP Requires Authentication check box in the SMTP Login Information section.
- Enter the login ID on the Login ID text box and the password on the Password text box.
- 10. Enter the password one more time on the **Confirm Password** to confirm your choice.
- 11. Click Apply



If the authentication method of SMTP server is POP3 before SMTP, select the **SMTP POP3 Before SMTP Authentication** check box.

- a) Enter the POP3 server domain name on the POP3 Server input field and the port number from 1 to 65535 on the Port Number text boxes respectively.
  - The default port number is 110.
- b) Enter the login ID on the **Login ID** text box and the password on the **Password** text box.
- c) Enter the password one more time on the Confirm Password to confirm your choice.

## **Scanning to Email**

You can scan and send an image as an email attachment. First, you need to set up your email account in SyncThru™ Web Service (See "Setting up an e-mail account" on page 84).

Before scanning, you can set the scan options for your scan job (See "Changing the settings for each scan job" on page 85).

- 1. Make sure that your machine is connected to a network.
- 2. Place a single document face down on the document glass, or load the documents face up into the ADF.
  - For details about loading an original, see "Loading originals" on page 65.

- 3. Press (Scan) on the control panel.
- Press the left/right arrow until Scan to Email appears on the bottom line of the display and press OK.
  - If you registered login ID (user name) and password on SyncThru™ Web Service, **My Log in ID** and **Password** appear. Enter the login ID and password to your machine. Go to step 6.
- When From appears on the top line of the display, enter the sender's email address and press OK.
- When DestinationEmail appears on the top line of the display, enter the recipient's email address and press OK.
  - If you have set up Address Book, you can use a speed button or a speed email or group email number to retrieve an address from memory (See "Setting up Address Book" on page 97).
- To enter additional addresses, press OK when Yes appears and repeat step 6.
  - To continue to the next step, press the left/right arrow to select  $\mbox{\bf No}$  and press  $\mbox{\bf OK}.$
- 8. If the display asks if you want to send the email to your account, press the left/right arrow to select **Yes** or **No** and press **OK**.
- 9. Enter an email subject and press OK.
- Press the left/right arrow until the file format you want appears and press
   OK or Start (Black or Color).
  - The machine begins scanning and then sends the email.
- 11. If the machine asks if you want to log off your account, press the left/right arrow to select Yes or No and press OK.
- 12. Press Stop/Clear to return to ready mode.

## CHANGING THE SETTINGS FOR EACH SCAN JOB

Your machine provides you with the following setting options to allow you to customize your scan jobs.

- Scan Size: Sets the image size.
- · Original Type: Sets the original document's type.
- · Resolution: Sets the image resolution.
- Scan Color: Sets the color mode.
- Scan Format: Sets the file format in which the image is to be saved. If you select TIFF or PDF, you can select to scan multiple pages.
   Depending on the selected scan type, this option may not appear.

To customize the settings before starting a scan job

- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, press Menu on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Scan) and Menu in order on the control panel.
- 2. Press the left/right arrow until Scan Feature appears and press OK.
- Press the left/right arrow until the scan type you want appears and press OK.
- Press the left/right arrow until the scan setting option you want appears and press OK.
- 5. Press the left/right arrow until the desired status appears and press OK.
- 6. Repeat steps 5 and 6 to change other settings.
- 7. When you have finished, press Stop/Clear to return to ready mode.

#### CHANGING THE DEFAULT SCAN SETTINGS

To avoid having to customize the scan settings for each job, you can set up default scan settings for each scan type.

- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, press Menu on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Scan) and Menu in order on the control panel.
- 2. Press the left/right arrow until Scan Setup appears and press OK.
- 3. Press the left/right arrow until Change Default appears.
- Press the left/right arrow until the scan type you want appears and press OK
- Press the left/right arrow until the scan setting option you want appears and press OK.
- 6. Press the left/right arrow until the desired status appears and press OK.
- 7. Repeat steps 6 and 7 to change other settings.
- 8. To change the default settings for other scan types, press Back and repeat from step 5.
- 9. Press Stop/Clear to return mode.

## SETTING UP ADDRESS BOOK (CLX-3185FN/CLX-3185FW ONLY)

You can set up address book with the email addresses you use frequently via SyncThru™ Web Service and then easily and quickly enter email addresses by entering the location numbers assigned to them in address book.

## Registering speed email numbers

- Enter your machine's IP address as the URL in a browser and click Go
  to access SyncThru™ Web Service of your machine.
- 2. Click Address Book on the menu tab in the top of the website.
- 3. The Individual Address Book page appears on the middle pane of the website.
- $\textbf{4.} \ \ \, \text{Click } \textbf{Add} \ \, \text{to enter the contact information you want to register}.$
- The Add windows appears.
   Enter the contact information such as Name, E-mail address and Fax Number. Also, you can specify the Speed No.
- 6. Click Apply.
  - Web Service.

You can also import and export your address book via SyncThru™

## **Grouping addresses in Groups Address Book**

- 1. Turn your network-connected computer on and open the web browser.
- Enter your machine's IP address as the URL in a browser. (Example: http://123.123.123.123)
- 3. Press Enter or click Go to access the SyncThru  $^{\text{TM}}$  Web Service.
  - $\begin{tabular}{ll} \hline \end{tabular} If necessary, you can change the language in the upper right corner of the SyncThru $^{\rm TM}$ Web Service. \end{tabular}$
- Click Login.on the upper right of the website. The Login window appears.
- Type in the ID and Password, and then click Login.
   If it is your first time logging into SyncThru™ Web Service, type in the below default ID and password.
  - · ID: admin

- Password: sec00000

If you do not use the SyncThru  $^{\rm TM}$  Web Service for five minutes, it automatically gets logged out.

- 6. Click Address Book on the top of menu bar.
- 7. Click E-mail Groups.
- 8. Click Add Group. Then the Add window appears.
- Enter the group name you want in the Group Name input area. Specify the Speed No. from the drop-down list.
- 10. Select Add individual(s) after this group is created check box.



If you do not want to add individual addresses to the group address you made, skip this step. You can add individual addresses next time.

- 11. Click Apply. Then the Add window appears.
- Check the addresses you want to add to E-mail Group Address Book from the Individual Address Book.
- Click the arrow in the middle. The selected addresses are added in E-mail Group Address Book.
- 14. Click Apply.

### **Using Address Book entries**

#### Speed email numbers

When you are prompted to enter a destination address while sending an email, enter the speed email number at which you stored the address you want.

- For a one-digit speed email location, press and hold the corresponding digit button from the number keypad.
- For a two- or three-digit speed email location, press the first digit button(s) and then hold down the last digit button.

You can search through memory for an entry by pressing **Address Book** (See "Searching Address Book for an entry" on page 86").

## Group email numbers

To use a group email entry, you need to search for and select it from memory

When you are prompted to enter a destination address while sending an email, press **Address Book** (See "Searching Address Book for an entry" on page 86).

#### Searching Address Book for an entry

There are two ways to search for an address in memory. You can either scan from A to Z sequentially or search by entering the first letters of the name associated with the address.

#### Searching sequentially through memory

- Press Address Book until Search & Send appears on the bottom line of the display and press OK.
- 2. Press the left/right arrow until the number category you want appears and press **OK**.
- 3. Press OK when All appears.
- 4. Press the left/right arrow until the name and address you want appears. You can search upwards or downwards through the entire memory in alphabetical order.

#### Searching with a particular first letter

- Press Address Book until Search & Send appears on the bottom line of the display and press OK.
- 2. Press the left/right arrow until the number category you want appears and press **OK**.
- 3. Press the left/right arrow until ID appears and press OK.
- Enter the first few letters of the name you want appears and press OK.
- Press the left/right arrow until the name you want appears and press

#### **Printing Address Book**

You can check your address Book settings by printing a list.

- 1. Press Address Book until Print appears on the bottom of the display.
- 2. Press OK.
- Press the left/right arrow until the option you want appears and press OK.
- Press OK when Yes appears to confirm printing.
   The selected information prints out.

### **USING SAMSUNG SCAN AND FAX MANAGER**

If you have installed the printer driver, the Samsung Scan and Fax Manager program is installed too. Start Samsung Scan and Fax Manager program to find out about this program information and the installed scan driver's condition. Through this program, you can change scan settings and add or delete the folders where scanned documents are saved in your computer.



The Samsung Scan and Fax Manager program can only be used in the Windows and Mac OS system. If you use the Macintosh, See "Setting scan information in Scan and Fax Manager" on page 89.

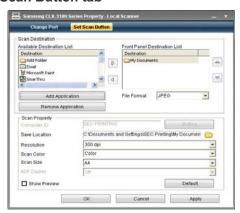
 From the Start menu, click Control Panel > Samsung Scan and Fax Manager.



You can open Samsung Scan and Fax Manager by right clicking the Smart Panel icon in the Windows task bar and selecting Scan Manager.

- Select the appropriate machine from the Samsung Scan and Fax Manager window.
- 3. Press Properties.
- 4. The **Set Scan Button** tab allows you to change the file saving destination and scan settings, to add or delete application program, and to change the file format to be saved.
  - You can change the scanning machine by using the **Change Port** tab (Local or Network).
- 5. When setting is done, press OK.

#### Set Scan Button tab



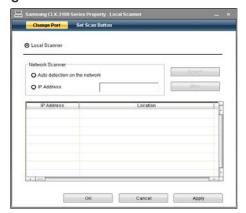
#### **Scan Destination**

- Available Destination List: Shows the list of applications currently linked to scanned images in the PC's registry. Select the program you want to use and click the right arrow and add to Front Panel Destination List.
- Front Panel Destination List: Shows the list of applications to open scanned image.
- Add Application: Allows you to add application you want to use to Available Destination List.
- Remove Application: Allows you to remove an item added by the user in the Available Destination List.
- File Format: Allows you to select the form of scanned data to be saved. You can choose among BMP, JPEG, PDF and TIFF.

#### **Scan Property**

- Computer ID: Shows the ID of your computer.
- Save Location: Allows you to choose the location of the default saving folder.
- Resolution: Allows you to choose the scan resolution.
- Scan Color: Allows you to choose the scan color.
- · Scan Size: Allows you to choose the scan size.
- ADF Duplex: Automatically scans both sides. If your model does not support this option, it will be grayed out.
- Show Preview: Checking this box allows you to preview applied scan options. You can modify the options before scanning.
- · Default: Allows you to go back to default options.

### **Change Port tab**



#### **Local Scanner**

Select when your machine is connected via USB port.

#### **Network Scanner**

Select when your machine is connected via network port.

- Auto detection on the network: Automatically detects your machine
- IP or Host name: Enter in your machine's IP address to detect your machine.

#### **Scan Assistant**

When you press **Quick Scan** in Samsung Scan and Fax Manager, the **Scan Assistant** window appears. **Scan Assistant** allows you to adjust scan settings and start the scanning process.

- Favorites: Allows you to save the current preferences settings for
  future use. When you save Favorites, all current scan settings are
  saved. To use a saved setting, select it from the Favorites drop
  down list. The machine is now set to scan according to the setting
  you selected. To delete saved setting, select it from the Favorites
  drop down list and click Delete. To set a favorite as startup, select
  the favorite you want to set as startup, then click the Set as default
  button.
- Scan settings: The following scan options are available.
  - Image Type: Allows you to chose the proper color settings for image scanning.
  - Resolution: Allows you to choose the image resolution.
  - Document Size: Allows you to choose the proper size of the scanned image.
  - Document Source: Allows you to choose the device (document feeder or scan glass) you want to scan with.
  - Prompt for additional pages: If this check box is checked, you
    can scan pages continuously. This option is useful when you
    scan multi-page documents and/or when **Document Source** is
    set to **Flatbed** (platen glass). In this case a sequence of scanned
    images is processed as a single document.
  - Pages to Scan: Allows you to specify how many pages are to be scanned. This option is available when **Document Source** is set to **ADF**(Document feeder).
- Preference: The following scan options are available.
  - Auto crop image after preview: If this option is checked, the

- scanning area will be automatically adjusted to the image size.
- Preview on program start: If this option is checked, the scanning area will be selected automatically as shown in the preview.
- **Blank page detection**: This operation automatically detects whether the scanned image is blank or not.
  - Delete page: Blank pages will be deleted at the end of the scanning process.
  - Separate files: Blank page will work as a scan job separator.
     That is, when multiple pages are scanned at once a blank page will divide scanned image sequence into parts. Each part will be treated as a separate document (group).
  - Start from scanner: If this option is checked, scanning process is managed using scanner touch screen rather than from the computer. The option is not available for some scanner models
- Advanced: In the Advanced mode, additional options such as Image Adjustment, Image Enhancement, and Additional Settings are available.
  - Image Adjustment: Allows you to perform some transformations
    of the scanned image. These transformations include automatic
    adjustment of image size, straightening and rotation.
  - **Image Enhancement**: Allows you to remove various defects of the image and improve its quality.
  - Additional settings: Allows special processing of scanned images. These transformations include stitching several partial image scans into a single image, processing of scanned books and watermark stamping.



Click the **Help** button from the lower-left corner of the window and click on any option you want to know about. Then a pop up window appears with information about that option's feature which is provided from the **Scan Assistant**.

## **SCANNING WITH TWAIN-ENABLED SOFTWARE**

If you want to scan documents using other software, you will need to use TWAIN-compliant software such as Adobe Photoshop.

Follow the steps below to scan with TWAIN-compliant software.

- 1. Make sure that the machine is connected to your computer and powered
- Load originals face up into the document feeder, or place a single original face down on the scanner glass (See "Loading originals" on page 65).
- 3. Open an application such as Adobe Photoshop.
- 4. Open the TWAIN window and set the scan options.
- 5. Scan and save your scanned image.

## **SCANNING USING THE WIA DRIVER**

Your machine also supports the Windows Image Acquisition (WIA) driver for scanning images. WIA is one of the standard components provided by Microsoft Windows XP and works with digital cameras and scanners. Unlike the TWAIN driver, the WIA driver allows you to scan and easily adjust images without using additional software.



The WIA driver works only on Windows XP/Vista with a USB port.

#### Windows XP

- Make sure that the machine is connected to your computer and powered on.
- Load originals face up into the document feeder, or place a single original face down on the scanner glass.

(See "Loading originals" on page 65).

- 3. From the Start menu, select Control Panel > Scanners and Cameras.
- Double-click your scanner driver icon. The Scanner and Camera wizard appears.
- 5. Click Next
- Set the option in Choose scanning preferences window and click Preview to see how your options affect the picture.
- 7 Click Novt
- 8. Enter a picture name, and select a file format and destination to save the picture.
- Your picture has been successfully copied to your computer. Choose one of the options on screen.
- 10. Click Next.
- 11. Click Finish.

### **Windows Vista**

- Make sure that the machine is connected to your computer and powered on.
- Load originals face up into the document feeder, or place a single original face down on the scanner glass. (See "Loading originals" on page 65).
- From the Start menu select Control Panel > Hardware and Sound > Scanners and Cameras.
- 4. Double-click Scan a document or picture. Windows Fax and Scan application appears.



- You can click on View scanners and cameras to view scanners
- If there is no Scan a document or picture, open the MS paint program and from the File click From Scanner or Camera...
- 5. Click New Scan. Scan driver appears.
- Choose your scanning preferences and click Preview to see your preferences affect the picture.
- 7. Click Scan



If you want to cancel the scan job, press the  ${\bf Cancel}$  button on the  ${\bf Scanner}$  and  ${\bf Camera}$  wizard.

#### Windows 7

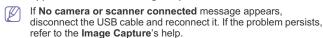
- Make sure that the machine is connected to your computer and powered on
- Load originals face up into the document feeder, or place a single original face down on the scanner glass (See "Loading originals" on page 65).
- From the Start menu select Control Panel > Hardware and Sound > Devices and Printers.
- Click right button of mouse on device driver icon in Printers and Faxes
   Start Scan. New Scan application appears.
- Choose your scanning preferences and click Preview to see your preferences affect the picture.
- 6. Click Scan.

#### MACINTOSH SCANNING

You can scan documents using **Image Capture** program. Mac OS offers **Image Capture** program.

## Scanning with USB

- Make sure that the machine is connected to your computer and powered on.
- Load originals face up into the document feeder, or place a single original face down on the scanner glass. (See "Loading originals" on page 65).
- 3. Start Applications and click Image Capture.



- 4. Set the scan options on this program.
- 5. Scan and save your scanned image.



- For more information about using Image Capture, refer to the Image Capture's help.
- · Use TWAIN-compliant software to apply more scan options.
- You can also scan using TWAIN-compliant software, such as Adobe Photoshop.
- Scan process differ according to TWAIN-compliant software.
   Please refer to the user's guide of the software.
- If scanning does not operate in Image Capture, update Mac OS to the latest version. Image Capture operates properly in Mac OS X 10.3.9 or higher and Mac OS X 10.4.7 or higher.

## Scanning with network

- Make sure that the machine is connected to your computer and powered on.
- Load originals face up into the document feeder, or place a single original face down on the scanner glass (See "Loading originals" on page 65).
- 3. Start Applications and click Image Capture.
- 4. For Mac OS X 10.4 ~ 10.5

Click Devices and click Browse Devices.

For Mac OS X 10.6

Select your device below **SHARED**. Skip to step 7.

5. For Mac OS X 10.4

Select your machine in TWAIN devices option. Make sure that **Use TWAIN software** check box is checked, and click **Connect**.

- · If a warning message appears, click Change Port.. to select port.
- If TWAIN UI appears, from the Preference tab, click Change Port..
  to select port.



Refer to scan manager for **Change port..** use (See "Setting scan information in Scan and Fax Manager" on page 89).

For Mac OS X 10.5

Make sure that **Connected** check box is checked beside your machine in **Boniour Devices**.

If you want to scan using TWAIN, refer to the Mac OS X 10.4 steps above.

- 6. Set the scan options on this program.
- 7. Scan and save your scanned image.



- For Mac OS X 10.3, use TWAIN-compliant software.
- For more information about using Image Capture, refer to the Image Capture's help.
- · Use TWAIN-compliant software to apply more scan options.
- You can also scan using TWAIN-compliant software, such as Adobe Photoshop.
- Scan process differ according to TWAIN-compliant software.
   Please refer to the user's guide of the software.
- If scanning does not operate in Image Capture, update Mac OS to the latest version. Image Capture operates properly in Mac OS X 10.4.7 or higher.

## Setting scan information in Scan and Fax Manager

When you want to find out about Scan and Fax Manager program information, to check the installed scan driver's condition, to change scan settings and to add or delete the folders where scanned documents to computer are saved in Scan and Fax Manager program, follow the below steps.

- From the Smart Panel menu on Status bar, click Scan and Fax Manager.
- 2. Select the appropriate machine from the Scan and Fax Manager.
- 3. Press Properties.
- Use Set Scan Button to change the file destination or scan settings, to add or delete application programs, and to format files. You can change the scanning machine by using Change Port (Local or Network).
- 5. When done, press OK.

#### **LINUX SCANNING**

You can scan a document using the Unified Driver Configurator window.

#### Scanning

- 1. Double-click the Unified Driver Configurator on your desktop.
- 2. Click the button to switch to Scanners configuration.
- 3. Select the scanner on the list.



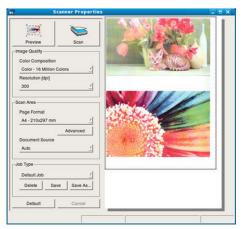
If you use only one machine device and it is connected to the computer and turned on, your scanner appears on the list and is automatically selected

If you have two or more scanners connected to your computer, you can select any scanner to work at any time. For example, while acquisition is in progress on the first scanner, you may select the second scanner, set

the device options and start the image acquisition simultaneously.

- 4. Click Properties.
- Load originals face up into the document feeder, or place a single original face down on the scanner glass. (See "Loading originals" on page 65).
- 6. From the Scanner Properties window, click Preview.

The document is scanned and the image preview appears in the **Preview Pane**.



- Drag the pointer to set the image area to be scanned in the Preview Page
- 8. Change the scan options in the Image Quality and Scan Area sections.
  - Image Quality: This option allows you to select the color composition and the scan resolution for the image.
  - Scan Area: This option allows you to select the page size. The Advanced button enables you to set the page size manually.

If you want to use one of the preset scan option settings, select the option from the **Job Type** drop-down list (See "Adding Job Type Settings" on page 90).

Click Default to restore the default setting for the scan options.

- When you have finished, click Scan to start scanning.
   The status bar appears on the bottom left of the window to show you the progress of the scan. To cancel scanning, click Cancel.
- 10. The scanned image appears.

If you want to edit the scanned image, use the toolbar (See "Using the Image Manager" on page 90).

- 11. When you are finished, click Save on the toolbar.
- Select the file directory where you want to save the image and enter the file name.
- 13. Click Save.

## Adding Job Type Settings

You can save your scan option settings for later use.

## To save a new Job Type setting

- 1. Change the options from the Scanner Properties window.
- 2. Click Save As.
- 3. Enter the name for your setting.
- 4. Click OK.

Your setting is added to the Saved Settings drop-down list.

#### To save a Job Type setting for the next scan job

- 1. Select the setting you want to use from the **Job Type** drop-down list.
- 2. The next time you open the **Scanner Properties** window, the saved setting is automatically selected for the scan job.

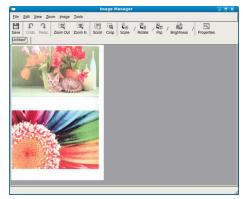
#### To delete a Job Type setting

- Select the setting you want to delete from the Job Type drop-down list.
- 2. Click Delete.

The setting is deleted from the list.

## **Using the Image Manager**

The Image Manager application provides you with menu commands and tools to edit your scanned image.



Use the following tools to edit the image.

TOOLS	NAME	FUNCTION
	Save	Saves the image.
P	Undo	Cancels your last action.
3	Redo	Restores the action you canceled.
3	Scroll	Allows you to scroll through the image.
1	Crop	Crops the selected image area.
व	Zoom Out	Zooms the image out.
<b>1</b>	Zoom In	Zooms the image in.
<u>.</u>	Scale	Allows you to scale the image size; you can enter the size manually, or set the rate to scale proportionally, vertically, or horizontally.
<b>4</b>	Rotate	Allows you to rotate the image; you can select the number of degrees from the drop-down list.
4	Flip	Allows you to flip the image vertically or horizontally.
1	Brightness	Allows you to adjust the brightness or contrast of the image, or to invert the image.
	Properties	Shows the properties of the image.

For further details about the Image Manager application, refer to the on screen help.

# faxing (clx-3185fn/clx-3185fw only)

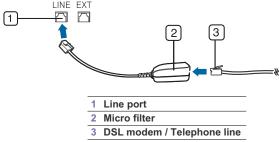
This chapter gives you information about using your machine as a fax machine.

#### This chapter includes:

- · Preparing to fax
- · Using a fax in your computer
- · Sending a fax in your machine
- · Receiving a fax in your machine



- You cannot use this machine as a fax via the internet phone. For more information ask your internet service provider.
- We recommend using traditional analog phone services (PSTN: Public Switched Telephone Network) when connecting telephone lines to use a fax machine. If you use other Internet services (DSL, ISDN, VoIP), you can improve the connection quality by using the Micro-filter. The Micro-filter eliminates unnecessary noise signals and improves connection quality or Internet quality. Since the DSL Micro-filter is not provided with the machine, contact your Internet service provider for use on DSL Micro-filter.





Supported optional devices and features may differ according to your model. Check your model name.

(See "Features by Models" on page 28).

#### PREPARING TO FAX

Before you send or receive a fax, you need to connect the supplied line cord to your telephone wall jack. Refer to the Quick Installation Guide how to make a connection. The method of making a telephone connection is different from one country to another.

### **USING A FAX IN YOUR COMPUTER**

You can send and receive a fax from your computer without going to the machine.

#### Sending a fax (Windows)

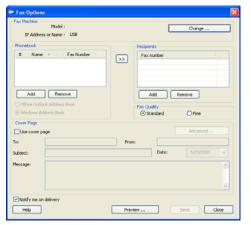
To send a fax from your computer, the **Samsung Network PC Fax** program must be installed. This program will be installed when you installed the printer driver.

- 1. Open the document to be sent.
- Select Print from the File menu. The Print window will be displayed. It may look slightly different

- · Adjusting the document settings
- · Forwarding a fax to another destination
- · Setting up Address Book
- Printing sent fax report automatically

depending on your application.

- 3. Select Samsung Network PC Fax from the Print window
- 4. Click Print or OK. Then, a windows like the image below will appear.



- 5. Enter the recipients' number and set the options if necessary. If you want to use a cover page, check Use cover page. Check Notify me on delivery, when the fax is delivered to the recipient successfully.
- Click Send.



For the more information about **Samsung Network PC Fax**, click **Help**.

### Checking a sent fax list (Windows)

You can check a sent fax list on your computer.

From the Start menu, click Programs or All Programs > Samsung Printers > Network PC Fax > Fax Journal. Then, the Fax Journal appears with the fax list you have sent.

### Sending a fax (Macintosh)

To send a fax from your computer, the **Fax Utilities** program must be installed. This program is installed when you install the printer driver.

The following steps are based on the Mac OS X 10.5 or 10.6. Depending on the OS version, the following steps will be different.

- 1. Open the document to be sent.
- 2. Select Print from the File menu.

The **Print** window will be displayed. It may look slightly different depending on your application.

- In case of Mac OS X 10.3 or 10.4, select PDF and Fax PDF.
- 3. Select CLX-3180 Series fax-USB from the drop-down list in Printer.
- Choose the number of copies you want and indicate which pages you want to fax.
- 5. Choose your paper size, orientation, and scale.
- Enter the recipients' fax number into To's input area. You can also use Addresses pressing button, if you have stored frequently used fax numbers
- 7. If necessary, enter the access code in Dialing Prefix input area.
- If necessary, you can send the fax with cover page, check Use Cover Page.

Enter the subject and message of the fax job.



You can set more detailed options for cover page option in Samsung Fax Cover Page. Select Samsung Fax Cover Page from the drop-down list under Orientation.

- 9. Click Fax.
- 10. The Fax Journal icon appears on your Macintosh dock. Click the icon. You can see the status of the fax job. You can also delete, hold, resume, and pause the fax job.

## SENDING A FAX IN YOUR MACHINE

This part explains how to send a fax and the special methods of transmission.



When you place the originals, you can use either the document feeder or the scanner glass (See "Loading originals" on page 65). If the originals are placed on both the document feeder and the scanner glass, the machine will read the originals on the document feeder first, which has higher priority in scanning.

#### Setting the fax header

In some countries, you are required by law to indicate your fax number on any fax you send.

- 1. Press Menu on the control panel.
- 2. Press the left/right arrow until System Setup appears and press OK.
- 3. Press the left/right arrow until Machine Setup appears and press OK.
- 4. Press the left/right arrow until Machine ID appears and press OK.
- 5. Enter your name or the company name using the number keypad. You can enter alphanumeric characters using the number keypad, and include special symbols by pressing the 1 button. For details on how to enter alphanumeric characters, see "Entering characters using the number keypad (CLX-3185FN/CLX-3185FW only)" on page 62.
- 6. Press OK to save the ID.
- 7. Press the left/right arrow until Machine Fax No. appears and press OK.
- 8. Enter your fax number using the number keypad and press **OK**.
- 9. Press Stop/Clear to return to ready mode.

### Sending a fax

- 1. Press & (Fax) on the control panel.
- 2. Load originals face up into the document feeder, or place a single original face down on the scanner glass.
  - (See "On the scanner glass" on page 65 or "In the document feeder (CLX-3185FN/CLX-3185FW only)" on page 65).
- 3. Adjust the resolution and the darkness to suit your fax needs (See "Adjusting the document settings" on page 96).

- 4. Enter the receiving fax machine's number.
  - You can use speed dial numbers, or group dial numbers. For details about storing and searching for a number, see "Setting up Address Book" on page 97.
- Press Color Start or Black Start on the control panel. The machine starts to scan and send a fax to destinations.



- If you want to send fax directly from your computer, use Samsung Network PC Fax (See "Sending a fax (Windows)" on page 92).
- When you want to cancel a fax job, press Stop/Clear before the machine start transmission.
- If you used the scanner glass, the machine shows the message asking to place another page.

#### Sending a fax manually

This method is sending a fax using **On Hook Dial** on the control panel.

- 1. Press & (Fax) on the control panel.
- 2. Load originals face up into the document feeder, or place a single original face down on the scanner glass.
- Adjust the resolution and the darkness to suit your fax needs (See "Adjusting the document settings" on page 96).
- 4. Press On Hook Dial on the control panel or lift the handset.
- 5. Enter a fax number using the number keypad on the control panel.
- Press Color Start or Black Start when you hear a high-pitched fax signal from the remote fax machine.



When you want to cancel a fax job, press **Stop/Clear** at any time while sending.

#### Confirming a transmission

When the last page of your original has been sent successfully, the machine beeps and returns to ready mode.

When something goes wrong while sending your fax, an error message appears on the display. You must treat the malfunction according to the error messages on the display (See "Understanding display messages" on page 122 for a list of error messages and their meanings. If you receive an error message, press **Stop/Clear** to clear the message and try to send the fax again.

You can set your machine to print a confirmation report automatically each time sending a fax is completed (See "Printing sent fax report automatically" on page 99).

## **Automatic redialing**

When the number you have dialed is busy or there is no answer when you send a fax, the machine automatically redials the number every three minutes, up to seven times according to the factory default settings. When the display shows **Retry Redial?**, press **OK** to redial the number without waiting. To cancel the automatic redialing, press **Stop/Clear**. To change the time interval between redials and the number of redial attempts (See "Changing the fax setup options" on page 103).

#### Redialing the last number

To redial the number you called last

- 1. Press Redial/Pause on the control panel.
- 2. When an original is loaded in the document feeder, the machine automatically begins to send.

If an original is placed on the scanner glass, select **Yes** to add another page. Load another original and press **OK**. When you have finished, select **No** at the **Another Page?** prompt.

## Sending a fax to multiple destinations

You can use the Multiple Send feature, which allows you to send a fax to multiple locations. Originals are automatically stored in memory and sent to a remote station. After transmission, the originals are automatically erased from memory. You cannot send a color fax using this feature.

- 1. Press & (Fax) on the control panel.
- 2. Load originals face up into the document feeder, or place a single original face down on the scanner glass.
- 3. Adjust the resolution and the darkness to suit your fax needs (See "Adjusting the document settings" on page 96).
- 4. Press Menu on the control panel.
- 5. Press the left/right arrow until Fax Feature appears and press OK.
- 6. Press the left/right arrow until Multi Send appears and press OK.
- Enter the number of the first receiving fax machine and press OK.
   You can press speed dial numbers or select group dial number using Address book button. For details, see "Setting up Address Book" on page 97.
- 8. Enter the second fax number and press OK.
  - The display asks you to enter another fax number to send the document.
- 9. To enter more fax numbers, press **OK** when **Yes** appears and repeat steps 7 and 8. You can add up to 10 destinations.
- 10. Press OK to start storing the scanned original data into memory.



Once you entered a group dial number, you cannot enter another group dial numbers anymore.

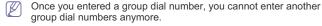
- 11. When you have finished entering fax numbers, press the left/right arrow to select **No** at the **Another No.?** prompt and press **OK**.
- 12. If an original is placed on the scanner glass, select Yes to add another pages. Load another original and press OK.

When you have finished, select **No** at the **Another Page?** prompt. The machine begins sending the fax to the numbers you entered in the order in which you entered them.

## Delaying a fax transmission

You can set your machine to send a fax at a later time when you will not be present. You cannot send a color fax using this feature.

- 1. Press (Fax) on the control panel.
- 2. Load originals face up into the document feeder, or place a single original face down on the scanner glass.
- 3. Adjust the resolution and the darkness to suit your fax needs (See "Adjusting the document settings" on page 96).
- 4. Press Menu on the control panel.
- 5. Press the left/right arrow until Fax Feature appears and press OK.
- 6. Press the left/right arrow until **Delay Send** appears and press **OK**.
- Enter the number of the receiving fax machine and press OK.
   You can press speed dial numbers or select group dial number using Address book button. For details, see "Setting up Address Book" on page 97.
- 8. The display asks you to enter another fax number to send the document.
- 9. To enter more fax numbers, press **OK** when **Yes** appears and repeat steps 7. You can add up to 10 destinations.



10. When you have finished entering fax numbers, press the left/right arrow to select No at the Another No.? prompt and press OK.

11. Enter the job name you want and press OK.

For details on how to enter alphanumeric characters, see "Entering characters using the number keypad (CLX-3185FN/CLX-3185FW only)" on page 62.

If you do not want to assign a name, skip this step.

12. Enter the time using the number keypad and press OK.



If you set a time earlier than the current time, the fax will be sent at that time on the following day.

The original is scanned into memory before transmission.

13. If an original is placed on the scanner glass, select Yes to add another pages. Load another original and press OK.

When you have finished, select No at the Another Page? prompt.

The machine returns to ready mode. The display reminds you that you are in ready mode and that a delayed fax is set.

#### Adding documents to a reserved delay fax job

You can add additional documents to the delayed fax job which is saved in memory.

- 1. Load the originals to be added and adjust document settings.
- 2. Press (Fax) on the control panel.
- 3. Press Menu on the control panel.
- 4. Press the left/right arrow until Fax Feature appears and press OK.
- 5. Press the left/right arrow until Add Page appears and press OK.
- Press the left/right arrow until the fax job you want appears and press OK.

When you have finished, select **No** at the **Another Page?** prompt. The machine scans the original into memory.

7. Press **Stop/Clear** to return to ready mode.

### Canceling a reserved delay fax job

You can cancel the delayed fax job which is saved in memory.

- 1. Press Menu on the control panel.
- 2. Press (Fax) on the control panel.
- 3. Press the left/right arrow until Fax Feature appears and press OK.
- 4. Press the left/right arrow until Cancel Job appears and press OK.
- Press the left/right arrow until the fax job you want appears and press OK.
- Press OK when Yes appears.The selected fax is deleted from memory.
- 7. Press Stop/Clear to return to ready mode.

## Sending a priority fax

This function is used when a high priority fax need to be sent ahead of reserved operations. The original is scanned into memory and immediately transmitted when the current operation is finished. In addition, priority transmission will interrupt a sending to multiple destinations between stations (example, when the transmission to station A ends, before transmission to station B begins) or between redial attempts.

- 1. Press (Fax) on the control panel.
- Load originals face up into the document feeder, or place a single original face down on the scanner glass.
- 3. Adjust the resolution and the darkness to suit your fax needs (See "Adjusting the document settings" on page 96).
- 4. Press Menu on the control panel.
- 5. Press the left/right arrow until Fax Feature appears and press OK.

- 6. Press the left/right arrow until Priority Send appears and press OK.
- Enter the number of the receiving fax machine and press OK.
   You can press speed dial numbers or select group dial number using Address book button. For details, see "Setting up Address Book" on page 97.
- Enter the job name you want and press OK.The original is scanned into memory before transmission.
- If an original is placed on the scanner glass, select Yes to add another pages. Load another original and press OK.
  - When you have finished, select **No** at the **Another Page?** prompt. The machine starts to scan and send a fax to destinations.

### RECEIVING A FAX IN YOUR MACHINE

This part explains how to receive a fax, and the special receiving methods available.

#### Changing the receive modes

Your machine is preset to **Fax** mode at the factory. When you receive a fax, the machine answers the call on a specified number of rings and automatically receives the fax. But if you want to change the Fax mode to another mode, follow the steps below.

- 1. Press & (Fax) on the control panel.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until Fax Setup appears and press OK.
- 4. Press the left/right arrow until Receiving appears and press OK.
- 5. Press the left/right arrow until Receive Mode appears and press OK.
- **6.** Press the left/right arrow until the fax reception mode you want appears.
  - Fax: Answers an incoming fax call and immediately goes into the fax reception mode.
  - Tel: Receives a fax by pressing On Hook Dial and then Start. If
    your machine has a handset, you can receive a fax by picking up the
    handset
  - Ans/Fax: Is for when an answering machine attached to your machine. Your machine answers an incoming call, and the caller can leave a message on the answering machine. If the fax machine senses a fax tone on the line, the machine automatically switches to Fax mode to receive the fax.
  - DRPD: you can receive a call using the Distinctive Ring Pattern Detection (DRPD) feature. Distinctive Ring is a telephone company service which enables an user to use a single telephone line to answer several different telephone numbers. For further details, see "Receiving faxes using DRPD mode" on page 95.
- 7. Press OK to save your selection.
- 8. Press Stop/Clear to return to ready mode.



- To use the Ans/Fax mode, attach an answering machine to the EXT socket on the back of your machine.
- If you do not want other people to view your received documents, you can use secure receiving mode. In this mode, all of the received faxes are stored in memory. For further details, see "Receiving in secure receiving mode" on page 96.

#### Receiving automatically in Fax mode

Your machine is preset Fax mode at the factory. When you receive a fax, the machine answers the call on a specified number of rings and automatically receives the fax.

To change the number of rings, see "Fax setup (CLX-3185FN/CLX-3185FW only)" on page 103.

## Receiving manually in Tel mode

You can receive a fax call by pressing **On Hook Dial** and then pressing **Black Start** or **Color Start** when you hear a fax tone from the remote machine.

The machine begins receiving a fax and returns to ready mode when the reception is completed.

## Receiving faxes manually using an extension telephone

This feature works best when you are using an extension telephone connected to the EXT socket on the back of your machine. You can receive a fax from someone you are talking to on the extension telephone, without going to the fax machine.

When you receive a call on the extension phone and hear fax tones, press the keys \*9\* on the extension phone. The machine receives the fax.

Press the buttons slowly in sequence. If you still hear the fax tone from the remote machine, try pressing  $^*9^*$  once again.

\*9\* is the remote receive code preset at the factory. The first and the last asterisks are fixed, but you can change the middle number to whatever you wish. For details about changing the code, see "Changing the fax setup options" on page 103

## Receiving automatically in Answering Machine/Fax mode

To use this mode, you must attach an answering machine to the EXT socket on the back of your machine (See "Rear view" on page 33).

If the caller leaves a message, the answering machine stores the message as it would normally. If your machine detects a fax tone on the line, it automatically starts to receive the fax.



- If you have set your machine to this mode and your answering
  machine is switched off, or no answering machine is connected to
  EXT socket, your machine automatically goes into Fax mode after
  a predefined number of rings.
- If your answering machine has a user-selectable ring counter, set the machine to answer incoming calls within 1 ring.
- If you are in Tel mode when the answering machine is connected to your machine, you must switch off the answering machine.
   Otherwise, the outgoing message from the answering machine will interrupt your phone conversation.

#### Receiving faxes using DRPD mode

Distinctive Ring is a telephone company service which enables an user to use a single telephone line to answer several different telephone numbers. The particular number someone uses to call you is identified by different ringing patterns, which consist of various combinations of long and short ringing sounds. This feature is often used by answering services who answer telephones for many different clients and need to know which number someone is calling in on to properly answer the phone.

Using the Distinctive Ring Pattern Detection (DRPD) feature, your fax machine can learn the ring pattern you designate to be answered. Unless you change it, this ringing pattern will continue to be recognized and

answered as a fax call, and all other ringing patterns will be forwarded to the extension telephone or answering machine plugged into the EXT socket. You can easily suspend or change DRPD at any time.

Before using the DRPD option, Distinctive Ring service must be installed on your telephone line by the telephone company. To set up DRPD, you will need another telephone line at your location, or someone available to dial your fax number from outside.

To set up the DRPD mode

- 1. Press (Fax) on the control panel.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until Fax Setup appears and press OK.
- 4. Press the left/right arrow until Receiving appears and press OK.
- 5. Press the left/right arrow until Receive Mode appears and press OK.
- 6. Press the left/right arrow until DRPD appears and press OK. Waiting Ring appears on the display.
- 7. Call your fax number from another telephone. It is not necessary to place the call from a fax machine.
- When your machine begins to ring, do not answer the call. The machine requires several rings to learn the pattern.

When the machine completes learning, the display shows **Completed DRPD Setup**. If the DRPD setup fails, **Error DRPD Ring** appears. Press OK when DRPD appears and start over from step 6.



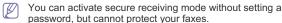
- DRPD must be set up again if you re-assign your fax number, or connect the machine to another telephone line.
- After DRPD has been set up, call your fax number again to verify that the machine answers with a fax tone. Then have a call placed to a different number assigned to that same line to be sure the call is forwarded to the extension telephone or answering machine plugged into the EXT socket.

#### Receiving in secure receiving mode

You may need to prevent your received faxes from being accessed by unauthorized people. You can turn on secure receiving mode to restrict printing of received faxes when the machine is unattended. In secure receiving mode, all incoming faxes go into memory. When the mode is deactivated, any stored faxes are printed.

#### Activating secure receiving mode

- 1. Press (Fax) on the control panel.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until Fax Feature appears and press OK.
- 4. Press the left/right arrow until Secure Receive appears and press OK.
- 5. Press the left/right arrow until On appears and press OK.
- 6. Enter a four-digit password you want to use and press OK.



- password, but cannot protect your faxes.
- 7. Re-enter the password to confirm it and press OK.
- 8. Press Stop/Clear to return to ready mode.

When a fax is received in secure receiving mode, your machine stores it in memory and shows Secure Receive to let you know that there is a fax received.

#### Printing received faxes

- 1. Access the Secure Receive menu by following steps 1 through 4 in 'Activating secure receiving mode.'
- 2. Press the left/right arrow until Print appears and press OK.

3. Enter the four-digit password and press **OK**. The machine prints all of the faxes stored in memory.

#### Deactivating secure receiving mode

- 1. Access the Secure Receive menu by following steps 1 through 4 in 'Activating secure receiving mode."
- 2. Press the left/right arrow until Off appears and press OK.
- 3. Enter the four-digit password and press OK. The mode is deactivated and the machine prints all faxes stored in memory.
- 4. Press Stop/Clear to return to ready mode.

#### Receiving faxes in memory

Since your machine is a multi-tasking device, it can receive faxes while you are making copies or printing. If you receive a fax while you are copying or printing, your machine stores incoming faxes in its memory. Then, as soon as you finish copying or printing, the machine automatically prints the fax.

### ADJUSTING THE DOCUMENT SETTINGS

Before starting a fax, change the following settings according to your original's status to get the best quality.

#### Resolution

The default document settings produces good results when using typical text-based originals. However, if you send originals that are of poor quality, or contain photographs, you can adjust the resolution to produce a higher

- 1. Press (Fax) on the control panel.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until Fax Feature appears and press OK.
- 4. Press the left/right arrow until Resolution appears and press OK.
- Press the left/right arrow until the option you want appears and press OK
- 6. Press Stop/Clear to return to ready mode.

Recommended resolution settings for different original document types are described in the table below.

MODE	RECOMMENDED FOR
Standard	Originals with normal sized characters
Fine	Originals containing small characters or thin lines or originals printed using a dot-matrix printer
Super Fine	Originals containing extremely fine detail. Super Fine mode is enabled only if the machine with which you are communicating also supports the Super Fine resolution.  • For memory transmission, Super Fine mode is not available. The resolution setting is automatically changed to Fine. • When your machine is set to Super Fine resolution and the fax machine with which you are communicating does not support Super Fine resolution, the machine transmits using the highest resolution mode supported by the other fax machine.
Photo Fax	Originals containing shades of gray or photographs

W

The resolution setting is applied to the current fax job. To change the default setting, see "Change Default" on page 104.

#### **Darkness**

You can select the degree of darkness of the original document.

- 1. Press (Fax) on the control panel.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until Fax Feature appears and press OK.
- 4. Press the left/right arrow until Darkness appears and press OK.
- Press the left/right arrow until the option you want appears and press OK
- 6. Press Stop/Clear to return to ready mode.



The darkness setting is applied to the current fax job. To change the default setting, see "Change Default" on page 104.

## FORWARDING A FAX TO ANOTHER DESTINATION

You can set the machine to forward the received or sent fax to other destination by a fax. If you are out of office but have to receive the fax, this feature may be useful.

## Forwarding a sent fax to another destination

You can set the machine to forward every fax you sent to another destination.

- 1. Press & (Fax) on the control panel.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until Fax Feature appears and press OK.
- 4. Press the left/right arrow until Forward appears and press OK.
- 5. Press the left/right arrow until Fax appears and press OK.
- 6. Press the left/right arrow until Send Forward appears and press OK.
- 7. Press the left/right arrow until  ${\bf On}$  appears and press  ${\bf OK}$ .
- Enter the number of the fax machine to which faxes are to be sent and press OK.
- Press Stop/Clear to return to ready mode.
   Subsequent sent faxes will be forwarded to the specified fax machine.

#### Forwarding a received fax to another destination

With this feature, you can forward every fax you received to another destination. When the machine receives a fax, a fax is stored in the memory then, the machine sends it to the destination you have set.

- 1. Press & (Fax) on the control panel.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until Fax Feature appears and press OK.
- 4. Press the left/right arrow until Forward appears and press OK.
- 5. Press the left/right arrow until Fax appears and press OK.
- 6. Press the left/right arrow until Rcv. Forward appears and press OK.
- Press the left/right arrow until Forward appears and press OK.
   To set the machine to print out a fax when fax forwarding has been completed, select Forward & Print.
- 8. Enter the number of the fax machine to which faxes are to be sent and press **OK**.
- Enter the starting time using left/right arrow or numeric keypad and press OK.

- Enter the ending time using left/right arrow or numeric keypad and press
   OK
- 11. Press Stop/Clear to return to ready mode.
  Subsequent sent faxes will be forwarded to the specified fax machine.

## Forwarding a sent fax to email address

You can set the machine to forward every fax you sent to another destination.

- 1. Press (Fax) on the control panel.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until Fax Feature appears and press OK.
- 4. Press the left/right arrow until Forward appears and press OK.
- 5. Press the left/right arrow until E-mail appears and press OK.
- 6. Press the left/right arrow until Send Forward appears and press OK.
- 7. Press the left/right arrow until On appears and press OK.
- Enter the sender's email address when From appears on the display and press OK.
- Enter the recipient's email address when **DestinationEmail** appears on the display and press **OK**.
- 10. Then, the setting is saved.
- 11. Press Stop/Clear to return to ready mode.
  Subsequent sent faxes will be forwarded to the specified email address.

## Forwarding a received fax to email address

With this feature, you can forward every fax you received to another destination. When the machine receives a fax, a fax is stored in the memory then, the machine sends it to the destination you have set.

- 1. Press & (Fax) on the control panel.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until Fax Feature appears and press OK.
- 4. Press the left/right arrow until  ${\bf Forward}$  appears and press  ${\bf OK}.$
- 5. Press the left/right arrow until E-mail appears and press OK.
- 6. Press the left/right arrow until Rcv. Forward appears and press OK.
- Press the left/right arrow until Forward appears and press OK.
   To set the machine to print out a fax when fax forwarding has been completed, select Forward & Print.
- Enter the sender's email address when From appears on the display and press OK.
- Enter the recipient's email address when DestinationEmail appears on the display and press OK.
- 10. Then, the setting is saved.
- 11. Press Stop/Clear to return to ready mode.
  Subsequent sent faxes will be forwarded to the specified email address.

### **SETTING UP ADDRESS BOOK**

You can set up **Address Book** with the fax numbers you use most frequently. Your machine provides you with the following features for setting up **Address Book**.



Before beginning to store fax numbers, make sure that your machine is in Fax mode.

## Speed dial numbers

You can store up to 240 frequently-used fax numbers in speed dial numbers

#### Registering a speed dial number

- 1. Press & (Fax) on the control panel.
- 2. Press Address Book on the control panel.
- 3. Press the left/right arrow until New & Edit appears and press OK.
- 4. Press the left/right arrow until Speed Dial appears and press OK.
- 5. Enter a speed dial number between 1 and 240 and press OK. If an entry is already stored in the number you choose, the display shows the message to allow you to change it. To start over with another speed dial number, press Back.
- Enter the name you want and press OK.
   For details on how to enter alphanumeric characters (See "Entering characters using the number keypad (CLX-3185FN/CLX-3185FW only)" on page 62).
- 7. Enter the fax number you want and press OK.
- 8. Press Stop/Clear to return to ready mode.

#### **Editing speed dial numbers**

- 1. Press (Fax) on the control panel.
- 2. Press Address Book on the control panel.
- 3. Press the left/right arrow until New & Edit appears and press OK.
- 4. Press the left/right arrow until Speed Dial appears and press OK.
- 5. Enter the speed dial number you want to edit and press OK.
- 6. Change the name and press OK.
- 7. Change the fax number and press OK.
- 8. Press Stop/Clear to return to ready mode.

## Using speed dial numbers

When you are prompted to enter a destination number while sending a fax, enter the speed dial number at which you stored the number you want.

- For a one-digit (0-9) speed dial number, press and hold the corresponding digit button on the number keypad.
- For a two- or three-digit speed dial number, press the first digit button(s) and then hold down the last digit button.

You can also search through memory for an entry by pressing Address Book (See "Searching Address Book for an entry" on page 98).

## Group dial numbers

If you frequently send the same document to several destinations, you can group these destinations and set them under a group dial number. You can then use a group dial number to send a document to all of the destinations within the group. You can set up to 200 (1 through 200) group dial numbers using the destination's existing speed dial numbers.

## Registering a group dial number

- 1. Press (Fax) on the control panel.
- 2. Press Address Book on the control panel.
- 3. Press the left/right arrow until New & Edit appears and press OK.
- $\textbf{4.} \ \ \text{Press the left/right arrow until } \textbf{Group Dial} \ \text{appears and press } \textbf{OK}.$
- Enter a group dial number between 1 and 200 and press OK.If an entry is already stored in the number you choose, the display shows the message to allow you to change it.
- Enter the name you want and press OK.
   For details on how to enter alphanumeric characters (See "Entering characters using the number keypad (CLX-3185FN/CLX-3185FW only)" on page 62).

- 7. Enter the speed dial number you want and press **OK**.
- 8. Press **OK** when the speed dial information appears correctly.
- 9. Press OK when Yes appears at the Add? prompt.
- 10. Press OK when Yes appears at the Another No.? prompt. Repeat steps 7 and 10 to include other speed dial numbers into the group.
- 11. When you have finished, press the left/right arrow to select **No** at the **Another No.?** prompt and press **OK**.
- 12. Press Stop/Clear to return to ready mode.

#### Editing a group dial number

- 1. Press (Fax) on the control panel.
- 2. Press Address Book on the control panel.
- 3. Press the left/right arrow until New & Edit appears and press OK.
- 4. Press the left/right arrow until Group Dial appears and press OK.
- 5. Enter the group dial number you want to edit and press **OK**.
- 6. Enter the name you want to edit and press OK.
- Enter the speed dial number you want to add or delete and press
   OK
- 8. Press OK when the speed dial information appears correctly. If you entered a new speed dial number, Add? appears. If you enter a speed dial number stored in the group, Delete? appears.
- 9. Press OK to add or delete the number.
- 10. Press OK when Yes appears to add or delete more numbers and repeat steps 7 and 8.
- 11. When you have finished, press the left/right arrow to select No at the Another No.? and press OK.
- 12. Press Stop/Clear to return to ready mode.

## Using group dial numbers

To use a group dial entry, you need to search for and select it from memory.

When you are prompted to enter a fax number while sending a fax, press **Address Book**. See below.

## Searching Address Book for an entry

There are two ways to search for a number in memory. You can either scan from A to Z sequentially, or you can search by entering the first letters of the name associated with the number.

## Searching sequentially through the memory

- 1. Press (Fax) on the control panel.
- 2. Press Address Book on the control panel.
- 3. Press the left/right arrow until Search & Dial appears and press OK.
- **4.** Press the left/right arrow until the number category you want appears and press **OK**.
- 5. Press the left/right arrow until  $\boldsymbol{AII}$  appears and press  $\boldsymbol{OK}.$
- Press the left/right arrow until the name and number you want appears.

## Searching with a particular first letter through the memory

- 1. Press (Fax) on the control panel.
- 2. Press Address Book on the control panel.
- 3. Press the left/right arrow until Search & Dial appears and press OK.

- Press the left/right arrow until the number category you want appears and press OK.
- 5. Press the left/right arrow until ID appears and press OK.
- 6. Enter the first few letters of the name you want.
- Press the left/right arrow until the name and number you want appears.

### **Deleting a Address Book for entry**

- 1. Press (Fax) on the control panel.
- 2. Press Address Book on the control panel.
- 3. Press the left/right arrow until Delete appears and press OK.
- Press the left/right arrow until the number category you want appears and press OK.
- Press the left/right arrow until the searching method you want appears and press OK.
  - Select **Search All** to search for an entry by scanning through all entries in **Address Book**.
  - Select **Search ID** to search for an entry by the first few letters of the name
- Press the left/right arrow until the name you want appears and press OK.
  - Or, enter the first letters. Press the left/right arrow until the name you want appears and press  $\mathbf{OK}$ .
- 7. Press **OK** when **Yes** appears to confirm the deletion.
- 8. Press Stop/Clear to return to ready mode.

#### **Printing Address Book**

You can check your Address Book settings by printing a list.

- 1. Press (Fax) on the control panel.
- 2. Press Address Book on the control panel.
- Press the left/right arrow until Print appears and press OK. The machine begins printing.

## PRINTING SENT FAX REPORT AUTOMATICALLY

You can set the machine to print a report with detailed information about the previous 50 communication operations, including time and dates.

- 1. Press & (Fax) on the control panel.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until Fax Setup appears and press OK.
- 4. Press the left/right arrow until Auto Report appears and press OK.
- 5. Press the left/right arrow until On appears and press OK.
- 6. Press Stop/Clear to return to ready mode.

# using usb memory device (clx-3185n/clx-3185fn/clx-3185wk/clx-3185fw only)

This chapter explains how to use a USB memory device with your machine.

#### This chapter includes:

- · About USB memory
- Plugging in a USB memory device
- · Scanning to a USB memory device
- Printing from a USB memory device

#### **ABOUT USB MEMORY**

USB memory devices are available with a variety of memory capacities to give you more room for storing documents, presentations, downloaded music and videos, high resolution photographs or whatever other files you want to store or move.

You can do the following on your machine using a USB memory device.

- Scan documents and save them on a USB memory device
- Print data stored on a USB memory device
- · Restore backup files to the machine's memory
- Format the USB memory device
- · Check the available memory space

#### PLUGGING IN A USB MEMORY DEVICE

The USB memory port on the front of your machine is designed for USB V1.1 and USB V2.0 memory devices. Your machine supports USB memory devices with FAT16/FAT32 and sector size of 512 bytes.

Check your USB memory device's file system from your dealer.

You must use only an authorized USB memory device with an A plug type connector.





Use only a metal-shielded USB memory device.



Insert a USB memory device into the USB memory port on the front of your machine.



- Do not remove the USB memory device while the machine is in operation or writing to or reading from USB memory. The machine warranty does not cover damage caused by user's misuse.
- If your USB memory device has certain features such as security

- · Backing up data
- Managing USB memory
- · Printing directly from a digital camera

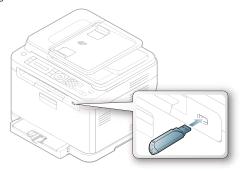
settings and password settings, your machine may not automatically detect it. For details about these features, see the user's guide of the USB memory device.

#### SCANNING TO A USB MEMORY DEVICE



Illustrations on this user's guide may differ from your machine depending on its options or models. Check your model name.

You can scan a document and save the scanned image onto a USB memory device. There are two ways of doing this: you can scan to the device using the default settings or you can customize your own scan settings.



#### Scanning

- Insert a USB memory device into the USB memory port on your machine
- Place a single original face down on the scanner glass.For details about loading an original, see "Loading originals" on page 65.
- 3. Press (Scan) on the control panel.
- Press OK when Scan to USB appears on the bottom line of the display.
   Press Color Start or Black Start when Ready to Scan to USB appears.

Regardless of the button you press, the color mode is decided as

customized (See ""Customizing Scan to USB" on page 101). Your machine begins scanning the original, and then asks if you want to scan another page.

Press OK when Yes appears to scan more pages. Load another original to be scanned and press Color Start or Black Start.

Regardless of the button you press, the color mode is decided as customized (See ""Customizing Scan to USB" on page 101).

Otherwise, press the left/right arrow to select No and press OK.

After scanning is complete, you can remove the USB memory device from the machine.

## **Customizing Scan to USB**

You can specify image size, file format, or color mode for each scanning to USB job.

- 1. Press (Scan) on the control panel.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until Scan Feature appears and press OK.
- 4. Press OK when USB Feature appears.
- Press the left/right arrow until the setting option you want appears and press OK.

You can set the following options.

- Scan Size: Sets the image size.
- · Original Type: Sets the original document's type.
- · Resolution: Sets the image resolution.
- Scan Color: Sets the color mode. If you select Mono in this option, you cannot select JPEG in Scan Format.
- Scan Format: Sets the file format in which the image is to be saved. When you select TIFF or PDF, you can select to scan multiple pages. If you select JPEG in this option, you cannot select Mono in Scan Color.
- $\textbf{6.} \ \ \text{Press the left/right arrow until the desired status appears and press } \textbf{OK}.$
- 7. Repeat steps 4 and 5 to set other setting options.
- **8.** When you have finished, press **Stop/Clear** to return to ready mode. You can change the default scan settings. For details, see "Changing the default scan settings" on page 85.

#### PRINTING FROM A USB MEMORY DEVICE

You can directly print files stored on a USB memory device. You can print TIFF, BMP, JPEG and PRN files.

Files types supported by Direct Print option

- PRN: Only files created by provided driver with your machine are compatible.
- PRN files can be created by selecting the Print to file check box when
  you print a document. The document will be saved as a PRN file, rather
  than printed on paper. Only PRN files created in this fashion can be
  printed directly from USB memory. See "Printing to a file (PRN)" on
  page 76 to learn how to create a PRN file.
- BMP: BMP Uncompressed
- TIFF: TIFF 6.0 Baseline
- JPEG: JPEG Baseline

#### To print a document from a USB memory device

- Insert a USB memory device into the USB memory port on your machine, and then press **Direct USB**. If one has already been inserted, press **Direct USB**.
- 2. Press OK when USB print appears.
  - Your machine automatically detects the device and reads data stored on it
- Press the left/right arrow until the folder or file you want appears and press OK.
  - If you see [D] in the front of a folder name, there are one or more files or folders in the selected folder.
- 4. If you selected a file, skip to the next step.
  - If you selected a folder, press the left/right arrow until the file you want appears.
- Press the left/right arrow to select the number of copies to be printed or enter the number.
- Press OK, Color Start or Black Start to start printing the selected file. There are two types of mode as following.
  - · OK or Color Start: Color print
  - Black Start: Black and White print

After printing the file, the display asks if you want to print another job.

- Press OK when Yes appears to print another job, and repeat from step 2.
  - Otherwise, press the left/right arrow to select No and press OK.
- 8. Press Stop/Clear to return to ready mode.

### **BACKING UP DATA**

Data in the machine's memory can be accidentally erased due to power failure or storage failure. Backup helps you protect the system settings by storing them as backup files on a USB memory device.

### Backing up data

- Insert the USB memory device into the USB memory port on your machine.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until System Setup appears and press OK.
- 4. Press OK when Machine Setup appears.
- 5. Press the left/right arrow until Export Setting appears and press OK.
- **6.** Press the left/right arrow until the option you want appears.

For CLX-3185N, **Setup Data** option is only available.

For CLX-3185FN/3185FW, Setup Data and Address Book options are available.

7. Press **OK** to begin backing up the data.

The data is backed up to the USB memory.

Press Stop/Clear to return to ready mode.

### Restoring data

- Insert the USB memory device on which the backup data is stored in to the USB memory port.
- $\begin{tabular}{ll} \textbf{2.} & \textbf{Press Menu} \ on the control panel. \end{tabular}$
- 3. Press the left/right arrow until  ${\bf System\ Setup}$  appears and press  ${\bf OK}.$
- 4. Press OK when Machine Setup appears.
- 5. Press the left/right arrow until Import Setting appears and press OK.
- 6. Press the left/right arrow until the data type you want appears and press

For CLX-3185N, Setup Data option is only available.

For CLX-3185FN/3185FW, **Setup Data** and **Address Book** options are available.

- Press the left/right arrow until the file containing the data you want to restore appears and press OK.
- 8. Press **OK** when **Yes** appears to restore the backup file to the machine.
- 9. Press Stop/Clear to return to ready mode.

## **MANAGING USB MEMORY**

You can delete image files stored on a USB memory device one by one or all at once by reformatting the device.



After deleting files or reformatting a USB memory device, files cannot be restored. Therefore, confirm that you no longer need the data before deleting it.

### Deleting an image file

- Insert the USB memory device into the USB memory port on your machine.
- 2. Press Direct USB.
- 3. Press the left/right arrow until File Manage appears and press OK.
- 4. Press OK when Delete appears.
- Press the left/right arrow until the folder or file you want to delete appears and press OK.



If you see [D] in the front of a folder name, there are one or more files or folders in the selected folder.

If you selected a file, the display shows the size of the file for about 2 seconds. Go to the next step.

If you selected a folder, press the left/right arrow until the file you want to delete appears and press  $\mathbf{OK}$ .

- 6. Press OK when Yes appears to confirm your selection.
- 7. Press Stop/Clear to return to ready mode.

#### Formatting a USB memory device

- Insert the USB memory device into the USB memory port on your machine.
- 2. Press Direct USB.
- 3. Press the left/right arrow until File Manage appears and press OK.
- 4. Press the left/right arrow until Format appears and press OK.
- 5. Press **OK** when **Yes** appears to confirm your selection.
- 6. Press Stop/Clear to return to ready mode.

#### Viewing the USB memory status

You can check the amount of memory space available for scanning and saving documents.

- Insert the USB memory device into the USB memory port on your machine.
- 2. Press Direct USB.
- 3. Press the left/right arrow until Check Space appears and press OK.
- The available memory space appears on the display. Press Stop/Clear to return to ready mode.

#### PRINTING DIRECTLY FROM A DIGITAL CAMERA

This machine supports the PictBridge feature. You can print images directly from any PictBridge-compatible device such as a digital camera, camera phone and camcorder. You do not need to connect it to a computer.

- 1. Turn on the machine.
- Connect your PictBridge-compatible device to the memory port on the front of the machine using the USB cable supplied with the device.
- 3. Send an order to print images from the PictBridge-compatible device.



- Detailed information on how to print an image from a camera with PictBridge feature, refer to the manual provided with your camera.
- · Index printing is not support.
- · Date or file name printing is not supported.

## machine status and advanced feature

This chapter explains how to browse the current status of your machine, and the method of setting for the advanced machine setup. Read this chapter carefully in order to use your machine's diverse features.

#### This chapter includes:

- Fax setup (CLX-3185FN/CLX-3185FW only)
- · Copy setup
- Printing a report



Some menus may not appear on the display depending on options or models. If so, it is not applicable to your machine.

## FAX SETUP (CLX-3185FN/CLX-3185FW ONLY)

## Changing the fax setup options

Your machine provides you with various user-selectable options for setting up the fax system. You can change the default settings for your preferences and needs.

To change the fax setup options:

- 1. Press (Fax) on the control panel.
- 2. Press Menu on the control panel.
- 3. Press the left/right arrow until Fax Setup appears and press OK.
- Press the left/right arrow until the fax setup item you want appears and press OK.
- 5. Press the left/right arrow until the option you want appears and press
- Press the left/right arrow until the desired status appears or enter the value for the option you have selected, and press OK.
- 7. Repeat steps 4 through 6 if necessary.
- 8. Press Stop/Clear to return to ready mode.

### Sending

OPTION	DESCRIPTION
Redial Times	You can specify the number of redial attempts. If you enter 0, the machine will not redial.
Redial Term	Your machine can automatically redial a remote fax machine if it was busy. You can set an interval between attempts.
Prefix Dial	You can set a prefix of up to five digits. This number dials before any automatic dial number is started. It is useful for accessing a PABX exchange.

- Clearing memory
- Network (CLX-3185N/CLX-3185FN/CLX-3185FW only)
- Menu overview

OPTION	DESCRIPTION
ECM Mode	This mode helps with poor line quality and makes sure any faxes you send are sent smoothly to any other ECM-equipped fax machine. Sending a fax using ECM may take more time.
Send Report	You can set your machine to print a confirmation report showing whether a transmission was successful, how many pages were sent, and more. The available options are <b>On</b> , <b>Off</b> , and <b>On-Error</b> , which prints only when a transmission is not successful.
Image TCR	This function allows users to know what fax messages have been sent by showing sent messages in the transmission report.  The first page of the message is turned into an image file that is printed on the transmission report so the users can see what messages have been sent.  However, you can not use this function when sending fax without saving the data in the memory.

## Receiving

OPTION	DESCRIPTION
Receive Mode	You can select the default fax receiving mode. For details on receiving faxes in each mode, see "Changing the receive modes" on page 95.
Ring To Answer	You can specify the number of times the machine rings before answering an incoming call.
Stamp RCV Name	This option allows the machine to automatically print the page number, and the date and time of reception at the bottom of each page of a received fax.
RCV Start Code	This code allows you to initiate fax reception from an extension phone plugged into the EXT socket on the back of the machine. If you pick up the extension phone and hear fax tones, enter the code. It is preset to *9* at the factory.

OPTION	DESCRIPTION
Auto Reduction	When receiving a fax containing pages as long as or longer than the paper loaded in the paper tray, the machine can reduce the size of the original to fit the size of the paper loaded in the machine.  Turn on this feature if you want to automatically reduce an incoming page.  With this feature set to <b>Off</b> , the machine cannot reduce the original to fit onto one page. The original will be divided and printed in actual size on two or more pages.
Discard Size	When receiving a fax containing pages as long as or longer than the paper in your machine, you can set the machine to discard a specific length from the end of the received fax. The machine will print the received fax on one or more sheets of paper, minus the data that would have been on the specified discard segment.  When the received fax contains pages larger than the paper in your machine, and <b>Auto Reduction</b> has been turned on, the machine will reduce the fax to fit on the existing paper, and nothing will be discarded.
Junk Fax Setup	This setting may not be available depending on your country. Using this feature, the system will not accept faxes sent from remote stations whose numbers are stored in the memory as junk fax numbers. This feature is useful for blocking any unwanted faxes.  When you turn on this feature, you can access the following options to set junk fax numbers.  • Add: Allows you to set up to 10 fax numbers.  • Delete: Allows you to delete the desired junk fax number. If you select Delete All, Allows you to delete all junk fax numbers.
DRPD Mode	This mode enables a user to use a single telephone line to answer several different telephone numbers. In this menu, you can set the machine to recognize which ring patterns to answer. For details about this feature, see "Receiving faxes using DRPD mode" on page 95.

## **Change Default**

OPTION	DESCRIPTION
Resolution	Changing the resolution setting affects the appearance of the received document.  • Standard: Originals with normal sized characters.  • Fine: Originals containing small characters or thin lines or originals printed using a dot-matrix printer.  • Super Fine: Originals containing extremely fine detail. Super Fine mode is enabled only if the machine with which you are communicating also supports the Super Fine resolution.  • For memory transmission, Super Fine mode is not available. The resolution setting is automatically changed to Fine.  • When your machine is set to Super Fine resolution and the fax machine with which you are communicating does not support Super Fine resolution, the machine transmits using the highest resolution mode supported by the other fax machine.
	Photo Fax: Originals containing shades of gray or photographs.  Color Fax: Originals with colors. Sending a color fax is enabled only if the machine with which you are communicating supports color fax reception and you send the fax manually. In this mode, memory transmission is not available.
Darkness	You can select the default contrast mode to fax your originals lighter or darker.

## **Auto Report**

You can set the machine to print a report with detailed information about the previous 50 communication operations including time and dates. For further details, see "Printing sent fax report automatically" on page 99.

## **COPY SETUP**

## Changing the copy setup options

For copy output, you can set up several options in advance.

- 1. Depending on the model, the operating procedure may differ.
  - For CLX-3185 and CLX-3185N, press **Menu** on the control panel.
  - For CLX-3185FN and CLX-3185FW, press (Copy) and Menu in order on the control panel.
- 2. Press the left/right arrow until Copy Setup appears and press OK.
- 3. Press the left/right arrow until Change Default appears and press OK.
- Press the left/right arrow until the copy setup item you want appears and press OK.

- Press the left/right arrow until the setup option you want appears and press OK.
- Press the left/right arrow until the setting you want appears and press OK.
- 7. Repeat steps 4 through 6, as needed.
- 8. Press Stop/Clear to return to ready mode.

## **Change Default**

OPTION	DESCRIPTION
Copies	You can enter the number of copies using the number keypad.
Copy Collation	You can set the machine to sort the copy job. For further details, see "Deciding the form of copy output" on page 81.
Reduce/Enlarge	You can reduce or enlarge the size of a copied image.
Darkness	You can adjust the brightness level to make a copy that is easier to read, when the original contains faint markings and dark images.
Original Type	You can improve the copy quality by selecting the document type for the current copy job.
Есо Сору	You can cut toner consumption and paper usage by using this option.

### **PRINTING A REPORT**

You can print a report on the machine's configuration or font list, etc.

- 1. Press **Menu** on the control panel.
- 2. Press the left/right arrow until System Setup appears and press OK.
- 3. Press the left/right arrow until Report appears and press OK.
- Press the left/right arrow until the report or list you want to print appears and press OK.
  - To print all reports and lists, select All Report.
- Press OK when Yes appears to confirm printing. The selected information prints out.

OPTION	DESCRIPTION
All Report	You can print reports and lists about all options.
Configuration	This list shows the status of the user-selectable options. You may print this list to confirm your changes after changing settings.
Supplies Info	This list shows the current status of consumables in your machine.
Address Book	This list shows all of the fax numbers currently stored in the machine's memory.
Send Report	This report shows the fax number, the number of pages, the elapsed time of the job, the communication mode, and the communication results for a particular fax job.  You can set up your machine to automatically print a transmission confirmation report after each fax job (See "Sending" on page 103).

OPTION	DESCRIPTION
Sent Report	This report shows information on the faxes you have recently sent. You can set the machine to automatically print this report every 50 communications (See "Sending" on page 103).
Fax RCV Report	This report shows information on the faxes you have recently received.
Schedule Jobs	This list shows the documents currently stored for delayed faxes along with the starting time and type of each operation.
Junk Fax Report	This list shows the fax numbers specified as junk fax numbers. To add or delete numbers to or from this list, access the Junk Fax Setup menu (See "Receiving" on page 103).
Network Info.	This list shows information on your machine's network connection and configuration.
User Auth List	This list shows authorized users, who are allowed to use the email function.
PCL Font List	This list shows all the PCL fonts currently available to your machine.
Fax Option	This list shows the status of the user-selectable options for fax. You may print this list to confirm your changes after changing fax settings.



You can also print the machine's status information and browse status with SyncThru™ Web Service. Open the Web browser on your network-connected computer and type the IP address of your machine. When SyncThru™ Web Service opens, click Information > Print information.

### **CLEARING MEMORY**

You can selectively clear information stored in your machine's memory.

- 1. Press Menu on the control panel.
- 2. Press the left/right arrow until System Setup appears and press OK.
- 3. Press the left/right arrow until Clear Setting appears and press OK.
- Press the left/right arrow until the item you want to clear appears and press OK.
- 5. Press **OK** when **Yes** appears to confirm clearing.
- **6.** Repeat steps 4 through 5 to clear another item.
- 7. Press Stop/Clear to return to ready mode.



Some menus may not appear on the display depending on options or models. If so, it is not applicable to your machine.

OPTION	DESCRIPTION
All settings	Clears all of the data stored in memory and resets all of your settings to the factory default.
Fax Setup	Restores all of the fax options to the factory default.
Copy Setup	Restores all of the copy options to the factory default.

OPTION	DESCRIPTION
Scan Setup	Restores all of the scan options to the factory default.
System Setup	Restores all of the system options to the factory default.
Network Setup	Restores all of the network options to the factory default.
Address Book	Clears all of the fax numbers entries stored in memory.
Sent Report	Clears all records of sent faxes.
Fax RCV Report	Clears all records of received faxes.

## NETWORK (CLX-3185N/CLX-3185FN/CLX-3185FW ONLY)

You may set up the network with the machine's display screen. Before doing that, you must have the relevant information concerning the type of network protocols and computer system you use. If you are not sure which setting to use, contact your network administrator to configure this machine to the network.

- 1. Press Menu on the control panel.
- 2. Press the left/right arrow until Network appears and press OK.
- Press the left/right arrow until the setup option you want appears and press OK.
- Press the left/right arrow until the setting you want appears and press OK.
- 5. Repeat steps 3 through 4, as needed.
- 6. Press Stop/Clear to return to ready mode.

OPTION	DESCRIPTION
TCP/IP	Select appropriate protocol and configure parameters to use the network environment.
	There are lots of parameters to be set. If you are not sure, leave as is, or consult the network administrator.
TCP/IP (IPv6)	Selects this option to use the network environment through IPv6 (See "IPv6 Configuration" on page 49).
Ethernet Speed	Configure the network transmission speed.
Wireless	Selects this option to use the wireless network (See "Wireless network setup (CLX-3185FW/CLX-3185WK only)" on page 50).
Clear Setting	Reverts the network settings to the default values.
Network Info.	This list shows information on your machine's network connection and configuration.

### **MENU OVERVIEW**

The control panel provides access to various menus to set up the machine or use the machine's functions. These menus can be accessed by pressing **Menu**.



Some menus may not appear on the display depending on options or models. If so, it is not applicable to your machine.

ITEMS	OPTION
Fax Feature <sup>b</sup>	Darkness
	Resolution Multi Send
	Delay Send Priority Send
	Forward
	Secure Receive Add Page
	Cancel Job
Fax Setup <sup>b</sup>	Sending Redial Times
	Redial Term Prefix Dial
	ECM Mode
	Send Report Image TCR
	Receiving Receive Mode
	Ring To Answer
	Stamp RCV Name RCV Start Code
	Auto Reduction Discard Size
	Junk Fax Setup
	DRPD Mode Change Default
	Resolution Darkness
	Auto Report
Copy Feature	Reduce/Enlarge Darkness
	Original Type
	Layout Adjust Bkgd.
	Gray Enhance
Copy Setup	Eco Copy Change Default
	Copies
	Copy Collation Reduce/Enlarge
	Darkness Original Type
	Eco Copy <sup>a</sup>

ITEMS	OPTION
System Setup	Machine Setup Machine ID Machine Fax Nob Date & Timeb Clock Modeb Language Default Mode Power Save Timeout Altitude Adj. Auto Continue Import Setting Export Setting Paper Size Paper Type Sound/Volume Key Sound Alarm Sound Speakerb Ringerb Report Configuration Supplies Info Address Bookb Sent Reportb Schedule Jobsb Junk Fax Reportb Network Info.c User Auth Listc PCL Font List Fax Optionb Maintenance Supplies Life Color Serial Number Clear Setting All Settings Fax Setup System Setup Network Setup System Setup Network Setupc Address Bookb Sent Reportb Fax RCV Reportb Maintenance Supplies Life Color Serial Number Clear Setting All Settings Fax Setup System Setup Network Setupc Address Bookb Sent Reportb Fax RCV Reportb Fax RCV Reportb Fax RCV Reportb Fax RCV Reportb

- a. CLX-3185/CLX-3185N/CLX-3185FN only
- b. CLX-3185FN/CLX-3185FW only
- c. CLX-3185N/CLX-3185FN/CLX-3185FW only
- d. CLX-3185WK/CLX-3185FW only

# management tools

This chapter introduces management tools provided to help you make full use of your machine.

#### This chapter includes:

- · Introducing useful management tools
- Using SyncThru<sup>™</sup> Web Service (CLX-3185N/CLX-3185FN/CLX-3185FW only)



Supported optional devices and features may differ according to your model. Check your model name.

(See "Features by Models" on page 28).

### INTRODUCING USEFUL MANAGEMENT TOOLS

The programs below help you to use your machine conveniently.

- "Using SyncThru™ Web Service (CLX-3185N/CLX-3185FN/CLX-3185FW only)" on page 108.
- · "Using the Smart Panel program" on page 109.
- "SmarThru" on page 110.
- "Using the Linux Unified Driver Configurator" on page 111.

## USING SYNCTHRU™ WEB SERVICE (CLX-3185N/CLX-3185FN/CLX-3185FW ONLY)



Internet Explorer 6.0 or higher is the minimum requirement for SyncThru™ Web Service.

If you have connected your machine to a network and set up TCP/IP network parameters correctly, you can manage the machine via SyncThru™ Web Service, an embedded web server. Use SyncThru™ Web Service to:

- View the machine's device information and check its current status.
- · Change TCP/IP parameters and set up other network parameters.
- · Change printer preference.
- Set the email notifications advising of the machine's status.
- · Get support for using the machine.

## To access SyncThru™ Web Service

- Access a web browser, such as Internet Explorer, from Windows.
   Enter the machine IP address (http://xxx.xxx.xxx.xxx) in the address field and press the Enter key or click Go.
- 2. Your machine's embedded website opens.

## Logging into SyncThru™ Web Service

Before configuring options in SyncThru™ Web Service, you need to log-in as an administrator. You can still use SyncThru™ Web Service without logging in but you won't have access to **Settings** tab and **Security** tab.

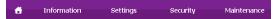
- Click Login on the upper right of the SyncThru<sup>™</sup> Web Service website.
  - A log-in page appears.
- Type in the ID and Password then click Login.
   If it's your first time logging into SyncThru™ Web Service, type in the below default ID and password.

- · Using the Smart Panel program
- SmarThru
- Using the Linux Unified Driver Configurator

· ID: admin

Password: sec00000

## SyncThru™ Web Service overview





Some tabs may not appear depending on your model.

#### Information tab

This tab gives you general information about your machine. You can check things, such as remaining amount of toner. You can also print reports such as an error report and so on.

- Active Alerts: This item allows you to check the alerts occurred in the machine and their severity.
- Supplies: This item allows you to check how many pages are printed and amount of toner left in the cartridge.
- Usage Counters: This item allows you to check the usage count by print types: simplex, duplex.
- Current Settings: This item allows you to check the machine and network information.
- Print information: This item allows you to print reports such as system related reports, e-mail address and font reports.

#### Settings tab

This tab allows you to set configurations provided by your machine and network. You need to log-in as an administrator to view this tab.

- Machine Settings tab: This tab allows you to set options provided by your machine.
  - System: You can set settings related to your machine.
  - Printer: You can set settings related to printing jobs.
  - **E-mail Notification:** You can set e-mail notification feature and e-mail address of recipients who will receive the notification.
- Network Settings tab: This tab allows you to view and change the network environment. You can set things, such as TCP/IP, network protocols and so on.
  - **SNMP:** You can exchange of management information between network devices using SNMP.
  - Outgoing Mail Server(SMTP): You can set the outgoing e-mail
  - Restore Default: You can restore default network settings.

#### Security tab

This tab allows you to set system and network security information. You need to log-in as an administrator to view this tab.

 System Security: You can set the system administrator's information and also enable or disable machine features.  Network Security: You can set settings for HTTPs, IPSec, IPv4/IPv6 filtering, 802.1x, Authentication servers.

#### Maintenance tab

This tab allows you to maintain your machine by upgrading firmware and setting contact information for sending emails. You can also connect to Samsung website or download drivers by selecting the **Link** menu.

- · Firmware Upgrade: You can upgrade your machine's firmware.
- · Contact Information: You can view the contact information.
- Link: You can view the links to useful sites where you can download or check information.

#### E-mail notification setup

You can receive emails about your machine's status by setting this option. By setting information such as IP address, host name, e-mail address and SMTP server information, the machine status (toner cartridge shortage or machine error) will be sent to a certain person's e-mail automatically. This option may be used more frequently by a machine administrator.

- Start a web browser, such as Internet Explorer, from Windows.
   Enter the machine IP address (http://xxx.xxx.xxx.xxx) in the address field and press the Enter key or click Go.
- 2. Your machine's embedded website opens.
- 3. From the Settings tab, select Machine Settings > E-mail Notification.



If you haven't configured outgoing server environment, go to **Settings > Network Settings > Outgoing Mail Server(SMTP)** to configure network environment before setting e-mail notification.

- 4. Select Enable check box to use the E-mail Notification.
- Click Add button to add e-mail notification user.
   Set the recipient name and e-mail address(es) with notification items you want to receive an alert for.
- 6. Click Apply.



If the firewall is activated, the e-mail may not be sent successfully. In that case, contact the a network administrator.

#### Setting the system administrator information

Set the system administrator information. This setting is necessary for using the e-mail notification option.

- Start a web browser, such as Internet Explorer, from Windows.
   Enter the machine IP address (http://xxx.xxx.xxx.xxx) in the address field and press the Enter key or click Go.
- 2. Your machine's embedded website opens.
- 3. From the Security tab, select System Security > System Administrator
- Enter the name of the administrator, phone number, location and E-mail address.
- 5. Click Apply.

## **USING THE SMART PANEL PROGRAM**

The Smart Panel is a program that monitors and informs you of the machine status, and allows you to customize the machine's settings. For Windows and Macintosh, Smart Panel is installed automatically when you install the machine software. For Linux, you can download Smart Panel from the Samsung website and install (See "Installing the SmartPanel" on page 42).



To use this program, your computer has to meet the following system requirements:

· Windows. Check that your computer's CPU, RAM and HDD meet

- or exceed specification (See "System requirements" on page 39).
- Mac OS X 10.3 or higher. Check that your computer's CPU, RAM and HDD meet or exceed specification (See "System requirements" on page 39).
- Linux. Check that your computer's CPU, RAM and HDD meet or exceed specification (See "System requirements" on page 39).
- Internet Explorer version 5.0 or higher for flash animation in HTML Help.

If you need to know the exact model name of your machine, you can check the supplied software CD.

## **Understanding Smart Panel**

If an error occurs while operating, you can check the error from the Smart Panel.

You can also launch Smart Panel manually. Double-click the Smart Panel icon on the Windows task bar (in Windows), or Notification Area (in Linux). You can also click it on the status bar (in Mac OS X).

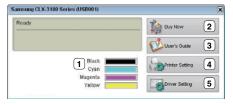
Windows	25	Double-click this icon in Windows.
Macintosh	S	Click this icon in Mac OS X.
Linux	5	Click this icon in Linux.

Or, if you are a Windows user, you can launch it from the **Start** menu, select **Programs** or **All Programs** > **Samsung Printers** > **your printer driver** name > **Smart Panel**.



- If you have already installed more than one Samsung machine, first select the correct machine model you want in order to access the corresponding Smart Panel.
  - Right-click (in Windows or Linux) or click (in Mac OS X) the Smart Panel icon and select your machine.
- The Smart Panel window and its contents shown in this user's guide may differ depending on the machine or operating system in use

The Smart Panel program displays the current status of the machine, the estimated level of toner remaining in each toner cartridge, and various other types of information. You can also change settings.



1	Toner Level	You can view the level of toner remaining in each toner cartridge. The machine and the number of toner cartridge(s) shown in the above window may differ depending on the machine in use. Some machines do not have this feature.
2	Buy Now	You can order replacement toner cartridge(s) from online.

3	User's Guide	You can view the online User's Guide.
		This button changes to <b>Troubleshooting Guide</b> when error occurs. You can directly open the troubleshooting section in the user's guide.
4	Printer Setting	You can configure various machine settings in the Printer Settings Utility window. Some machines do not have this feature.
		If you connect your machine to a network, the SyncThru™ Web Service window appears instead of the Printer Settings Utility window.
5	Driver Setting	You can set all of the machine options you need in the <b>Printing Preferences</b> window. This feature is available only for Windows (See "Opening printing preferences" on page 72).

### **Changing the Smart Panel Program Settings**

Right-click (in Windows or Linux) or click (in Mac OS X) the Smart Panel icon and select **Options**. Select the settings you want from the **Options** window.

### **SMARTHRU**

The supplied software CD provides you with SmarThru. SmarThru offers you convenient features to use with your machine.

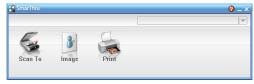
#### Starting SmarThru

Follow the steps below to start SmarThru.

- Make sure that your machine and computer are turned on and properly connected to each other.
- Once you have installed SmarThru, you will see the SmarThru icon on your desktop.
- 3. Double-click the SmarThru icon.



4. The SmarThru appears.



- Scan to: Allows you to scan an image and save it to an application or folder, email it, or publish it on a website.
- Image: Allows you to edit an image you have saved as a graphic file
  and send it to a selected application or folder, email it, or publish it on
  a website.
- Print: Allows you to print images you have saved. You can print images in black and white or color mode if your machine supports it.

For more information about SmarThru, click at the top right corner of the window. The SmarThru help window appears; you can view on screen help supplied on the SmarThru program.



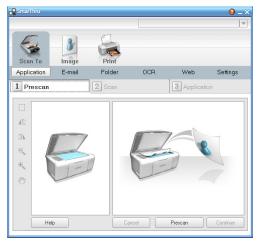
Follow the steps below to uninstall SmarThru. Before you begin the uninstall, ensure that all applications are closed on your computer.

- a) From the Start menu, select Programs or All Programs.
- b) Select Samsung Printers > SmarThru 4 > Uninstall SmarThru 4.
- When your computer asks you to confirm your selection, read the statement and click **OK**.
- d) Click Finish.

## **Using SmarThru**

#### Scanning

1. Click Scan To.



- Application: Scanning an image and placing it in an image editor application such as Paint or Adobe Photoshop.
- E-mail: Scanning an image and emailing it. Allows you to scan an image, preview it, and email it.



To send an image by e-mail, you must have a mail client program, like Outlook Express, which has been set up with your e-mail account.

- Folder: Scanning an image and saving it to a folder. Allows you
  to scan an image, preview it, and save it to the folder of your
  choice.
- OCR: Scanning an image and performing text recognition. Allows you to scan an image, preview it, and send it to the OCR program for text recognition.
  - Recommended scan option for OCR.
  - Resolution: 200 or 300 dpi.
  - Image type: grayscale or black & white.
- Web: Scanning an image, previewing it, and publishing it on a website, using the specified file format for the image you want to publish.
- Settings: Customizing settings of Scan To basic functions.
   Allows you to customize settings for Application, E-mail, OCR, and Web functions.
- 2. Set scan settings and click Scan.

#### **Printing**

- 1. Click Print.
- 2. Select the file you want to print.
- 3. Select the machine you want to use for printing.
- 4. Click Print to start the job.

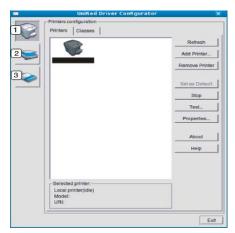
## USING THE LINUX UNIFIED DRIVER CONFIGURATOR

The Unified Driver Configurator is a tool primarily intended for configuring machine devices. You need to install Unified Linux Driver to use Unified Driver Configurator (See "Installing the Unified Linux Driver" on page 42).

After the driver is installed on your Linux system, the Unified Driver Configurator icon will automatically be created on your desktop.

## **Opening the Unified Driver Configurator**

- Double-click the Unified Driver Configurator on the desktop.
   You can also click the Startup Menu icon and select Samsung Unified Driver > Unified Driver Configurator.
- Click each button on the left to switch to the corresponding configuration window.



- 1 Printers Configuration
- 2 Scanners Configuration
- 3 Ports Configuration
- To use the on screen help, click **Help**.
- After changing the configurations, click Exit to close the Unified Driver Configurator.

## **Printers configuration window**

Printers configuration has the two tabs: Printers and Classes.

#### **Printers tab**

View the current system's printer configuration by clicking on the machine icon button on the left side of the Unified Driver Configurator window.



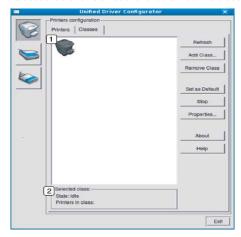
- Switches to Printers configuration.
- Shows all of the installed machine.
- 3 Shows the status, model name and URL of your machine.

The printer control buttons are as follows:

- · Refresh: Renews the available machines list.
- Add Printer: Allows you to add a new machines.
- Remove Printer: Removes the selected machine.
- Set as Default: Sets the current selected machine as a default machine.
- · Stop/Start: Stops/starts the machine.
- Test: Allows you to print a test page to ensure the machine is working properly.
- Properties: Allows you to view and change the printer properties.

#### Classes tab

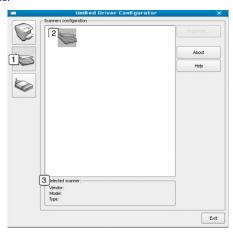
The Classes tab shows a list of available machine classes.



- Shows all of the machine classes.
- Shows the status of the class and the number of machines in the class.
  - Refresh: Renews the classes list.
  - · Add Class: Allows you to add a new machine class.
  - · Remove Class: Removes the selected machine class.

# Scanners configuration

In this window, you can monitor the activity of scanner devices, view a list of installed Samsung machine devices, change device properties, and scan images.



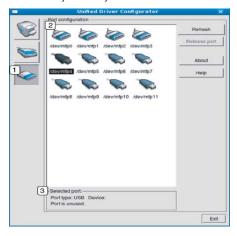
- Switches to Scanners configuration.

  Shows all of the installed scanners.
- 3 Shows the vendor, model name and type of your scanner.

Properties: Allows you to change the scan properties and scan a document

# Ports configuration

In this window, you can view the list of available ports, check the status of each port, and release a port that is stalled in a busy state when its owner has terminated the job for any reason.



- Switches to Ports configuration.
- 2 Shows all of the available ports.
- Shows the port type, device connected to the port, and status.
- Refresh: Renews the available ports list.
- Release port: Releases the selected port.

# **Sharing Ports Between Printers and Scanners**

Your machine may be connected to a host computer via a parallel port or USB port. Since the machine device contains more than one device (printer and scanner), it is necessary to organize proper access of "consumer" applications to these devices via the single I/O port.

The Unified Linux Driver package provides an appropriate port sharing mechanism that is used by Samsung printer and scanner drivers. The drivers talk to their devices via so-called machine ports. The current status of any machine port can be viewed via the **Ports configuration**. The port sharing prevents you from accessing one functional block of the machine device, while another block is in use.

When you install a new machine device onto your system, it is strongly recommended you do this with the assistance of an Unified Driver Configurator. In this case you will be asked to choose I/O port for the new device. This choice will provide the most suitable configuration for machine's functionality. For machine scanners, I/O ports are being chosen by scanner drivers automatically, so proper settings are applied by default.

# maintenance

This chapter provides information about maintaining your machine and the toner cartridge.

#### This chapter includes:

- · Printing a machine report
- · Adjusting the color contrast
- Finding the serial number
- · Cleaning the machine

# PRINTING A MACHINE REPORT

You can print the machine's information and job report.

- 1. Press Menu on the control panel.
- 2. Press the left/right arrow until System Setup appears and press OK.
- 3. Press the left/right arrow until Report appears and press OK.
- Press the left/right arrow until the report or list you want to print appears.press OK.
  - To print all reports and lists, select All Report.
- Press the left/right arrow to appears Yes at the Print? prompt and press OK

# ADJUSTING THE COLOR CONTRAST

Color menu allows you to adjust the color setting.

- 1. Press Menu on the control panel.
- 2. Press the left/right arrow until System Setup appears and press OK.
- 3. Press the left/right arrow until Maintenance appears and press OK.
- 4. Press the left/right arrow until Color appears and press OK.
- $\textbf{5.} \ \ \text{Press the left/right arrow until } \textbf{Custom Color} \ \text{appears and press } \textbf{OK}.$
- Press the left/right arrow until the color menu you want to appears on display and press OK.



You can adjust the contrast of each color independently. **Default** optimizes the color contrast automatically. **Manual Adjust** allows you to manually adjust the color contrast for each cartridge. **Default** setting is recommended for getting best color quality.

7. Press Stop/Clear to return to ready mode.



If you have moved the machine, it is strongly recommended to operate this menu manually.

# FINDING THE SERIAL NUMBER

When you call for service or register as a user on the Samsung website, the machine's serial number by taking the following steps.

- 1. Press Menu on the control panel.
- 2. Press the left/right arrow until System Setup appears and press OK.
- 3. Press the left/right arrow until Maintenance appears and press OK.
- 4. Press the left/right arrow until Serial Number appears and press OK.
- 5. Check your machine's serial number.
- 6. Press Stop/Clear to return to ready mode.

- Storing the toner cartridge
- Maintenance parts
- · Tips for moving & storing your machine

# **CLEANING THE MACHINE**

If printing quality problems occur or if you use your machine in a dusty environment, you need to clean your machine regularly to keep the most optimum print quality.



- Cleaning the cabinet of the machine with cleaning materials containing large amounts of alcohol, solvent or other strong substances can discolor or distort the cabinet.
- If your machine or the surrounding area is contaminated with toner, we recommend that you use a cloth or tissue dampened with water to clean it. If you use a vacuum cleaner, toner blows in the air and might be harmful if inhaled.

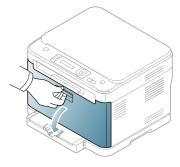
### Cleaning the outside

Clean the machine cabinet with a soft and lint-free cloth. Dampen the cloth slightly with water, but be careful not to let any water drip onto or into the machine.

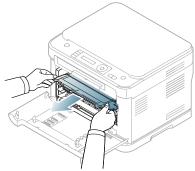
## Cleaning the inside

During the printing process, paper, toner and dust particles can accumulate inside the machine. This buildup can cause print quality problems such as toner specks or smearing. Cleaning the inside of the machine clears and reduces these problems.

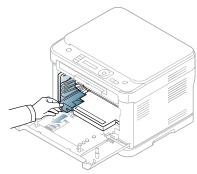
- 1. Turn the machine off and unplug the power cord. Wait for the machine to cool down.
- 2. Using the handle, completely open the front door.



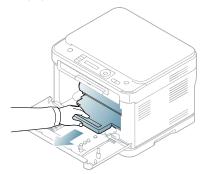
3. Grasp the handles on the toner cartridge and pull to remove four cartridges from the machine.



4. Pull the waste toner container out of the machine using the handle.

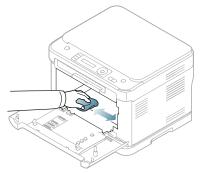


5. Pull the imaging unit out of the machine using the groove on the front of the imaging unit.

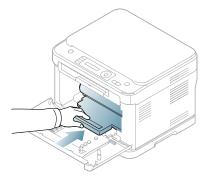


Do not touch the green surface of the drum located in the imaging unit. Use the handle on the cartridge to avoid touching this area.

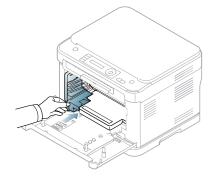
With a dry and lint-free cloth, wipe away any dust and spilled toner from the toner cartridges area and their cavities.



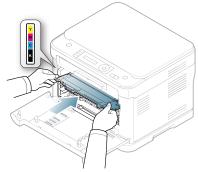
- Λ
- If toner gets on your clothing, wipe it off with a dry cloth and wash it in cold water. Hot water sets toner into fabric.
- If your machine or its surrounding is contaminated with toner, we recommend you use a cloth or tissue dampened with water to clean. If you use a vacuum cleaner, toner blows into the air then might be harmful if inhaled.
- After cleaning, let the machine to dry completely.
- 7. Holding the groove on the front of the imaging unit, push imaging unit into the machine.



- Do not touch the green surface of the drum located in the imaging unit. Use the handle on the cartridge to avoid touching this area.
- 8. Insert the waste toner container into position and then push it to make sure that it is firmly seated in place.



9. Slide four toner cartridges back into the machine.



- 10. Reinstall all the compartments into the machine and close the front door.
  - If the front door is not completely closed, the machine will not operate.

**11.** Plug in the power cord and turn the machine on.

# Cleaning the scan unit

Keeping the scan unit clean helps ensure the best possible copies. We suggest that you clean the scan unit at the start of each day and during the day as needed.



The procedure may differ depending on your model. Check your model name.

The following procedure is for CLX-3185 and CLX3185N.

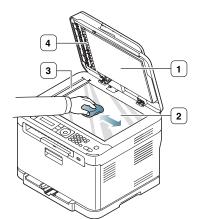
- 1. Slightly dampen a soft, lint-free cloth or paper towel with water.
- 2. Open the scanner lid.
- 3. Wipe the surface of the scanner glass until it is clean and dry.



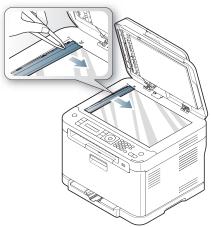
- 4. Wipe the underside of the scanner lid and white sheet until it is clean and dry.
- 5. Close the scanner lid.

The following procedure is for CLX-3185FN and CLX-3185FW.

- 1. Slightly dampen a soft, lint-free cloth or paper towel with water.
- 2. Open the scanner lid.
- 3. Wipe the surface of the scanner glass until it is clean and dry.



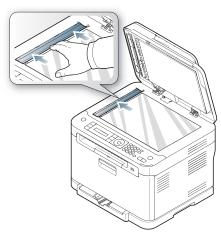
- 1 Scanner lid
- Scanner glass
- 3 ADF sheet
- 4 White sheet
- Wipe the underside of the scanner lid and white sheet until it is clean and dry.
- 5. Push the ADF sheet with any tool such as tweezers carefully.



6. Hold the edge of the ADF sheet and wipe both sides of the ADF sheet until it is clean and dry.



7. Push the ADF sheet back into the machine smoothly.



8. Close the scanner lid.

# STORING THE TONER CARTRIDGE

Toner cartridges contain components that are sensitive to light, temperature and humidity. Samsung suggests users follow the recommendations to ensure the optimum performance, highest quality and longest life from your new Samsung toner cartridge.

Store this cartridge in the same environment in which the printer will be used. This should be in controlled office temperature and humidity conditions. The toner cartridge should remain in its original and unopened package until installation – If original packaging is not available, cover the top opening of the cartridge with paper and store in a dark cabinet.

Opening the cartridge package prior to use dramatically shortens its useful shelf and operating life. Do not store on the floor. If the toner cartridge is removed from the printer, follow the instruction below to store the toner cartridge properly.

- Store the cartridge inside the protective bag from the original package.
- Store lying flat (not standing on end) with the same side facing up as if it
  was installed in the machine.
- · Do not store consumable in any of the following conditions:
  - Temperature greater than 40°C (104°F).
  - Humidity range less than 20% and not greater than 80%.
  - An environment with extreme changes in humidity or temperature.
  - Direct sunlight or room light.
  - Dusty places.
  - A car for a long period of time.
  - An environment where corrosive gases are present.
  - An environment with salty air.

## **Handling instructions**

- Do not touch the surface of the photoconductive drum in the cartridge.
- Do not expose the cartridge to unnecessary vibrations or shock.
- Never manually rotate the drum, especially in the reverse direction; this
  can cause internal damage and toner spillage.

# Use of non-Samsung and refilled toner cartridge

Samsung Electronics does not recommend or approve the use of non-Samsung brand toner cartridges in your printer including generic, store brand, refilled or remanufactured toner cartridges.



Samsung's printer warranty does not cover damage to the machine caused by the use of a refilled, remanufactured or non-Samsung brand toner cartridge.

# Estimated cartridge life

Estimated cartridge life (the life of the toner cartridge yield) depends on the amount of toner that print jobs require. The actual print yield may vary depending on the print density of the pages you print on, operating environment, printing interval, media type and/or media size. For example, if you print a lot of graphics, the consumption of the toner is high and you may need to change the cartridge more often.

### **MAINTENANCE PARTS**

To avoid print quality and paper feed problems resulting from worn parts, and to maintain your machine in top working condition, the following items will need to be replaced after the specified number of pages, or when the life span of each item has expired.

ITEMS	YIELD (AVERAGE)	
Fuser unit	Approx. 50,000 black pages or 12,500 color pages	
Transfer roller	Approx. 50,000 black pages or 12,500 color pages	
Transfer unit (ITB)	Approx. 50,000 black pages or 12,500 color pages	
Pick-up roller	Approx. 50,000 pages	

We highly recommend that this maintenance be performed by an authorized service provider, dealer or the retailer where you bought the machine. The warranty does not cover the replacement of the maintenance parts after their lifespan.



The battery inside the machine is a service component. Do not change it by yourself.

There is risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to your local environmental guidelines. Don't puncture or incinerate the battery.

#### Checking replacables

If you experience frequent paper jams or printing problems, check the number of pages the machine has printed or scanned. Replace the corresponding parts, if necessary.

- 1. Press Menu on the control panel.
- 2. Press the left/right arrow until System Setup appears and press OK.
- 3. Press the left/right arrow until Maintenance appears and press OK.
- 4. Press the left/right arrow until Supplies Life appears and press OK.
- $\textbf{5.} \ \ \text{Press the left/right arrow until the item you want appears and press } \textbf{OK}.$ 
  - Supplies Info: Prints the supply information page.
  - · Total: Displays the total number of pages printed.
  - ADF Scan: Displays the number of pages printed by using the ADF.
  - Platen Scan: Displays the number of pages scanned by using scanner glass.
  - Imaging Unit, Transfer Belt, Fuser, Transfer Roller, Tray1 Roller:
     Displays the number of pages printed by each item.
- 6. If you selected to print a supply information page, press **OK** to confirm.

7. Press Stop/Clear to return to ready mode.

# TIPS FOR MOVING & STORING YOUR MACHINE

- When moving the machine, do not tilt or turn it upside down. Otherwise, the inside of the machine may be contaminated by toner, which can cause damage to the machine or reduce print quality.
- When moving the machine, make sure at least two people are holding the machine securely.

# troubleshooting

This chapter gives helpful information for what to do if you encounter an error.

#### This chapter includes:

- · Redistributing toner
- · Tips for avoiding paper jams
- · Clearing original document jams (CLX-3185FN/CLX-3185FW only)

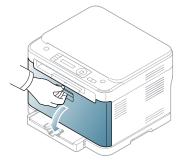
# REDISTRIBUTING TONER

When the toner cartridge is near the end of its life,

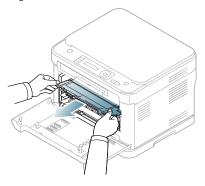
- · White streaks or light printing occurs.
- Prepare new toner appears on the display.
- · The Status LED blinks red.

If this happens, you can temporarily improve print quality by redistributing the remaining toner in the cartridge. In some cases, white streaks or light printing will still occur even after you have redistributed the toner.

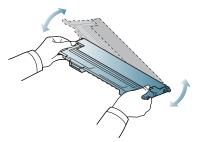
1. Using the handle, completely open the front door.



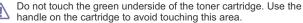
2. Grasp the handles on the toner cartridge and pull to remove the cartridge from the machine.



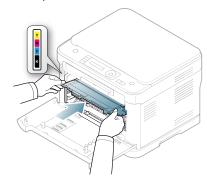
- Clearing paper jams
- · Understanding display messages
- · Solving other problems
- 3. Thoroughly roll the cartridge five or six times to distribute the toner evenly inside the cartridge.



If toner gets on your clothing, wipe it off with a dry cloth and wash clothing in cold water. Hot water sets toner into fabric.



4. Make sure that the color of the toner cartridge matches the color slot and then grasp the handles on the toner cartridge. Insert the cartridge until it clicks into place.



5. Close the front door. Make sure the door is securely latched.



If the front door is not completely closed, the machine will not operate.

# **TIPS FOR AVOIDING PAPER JAMS**

By selecting the correct media types, most paper jams can be avoided. When a paper jam occurs, refer to the guidelines below: (See "Clearing paper jams" on page 119).

• Ensure that the adjustable guides are positioned correctly (See "Loading

paper in the tray" on page 68).

- Do not overload the tray. Ensure that the paper level is below the paper capacity mark on the inside of the tray.
- · Do not remove paper from the tray while your machine is printing.
- · Flex, fan, and straighten paper before loading.
- Do not use creased, damp, or highly curled paper.
- · Do not mix paper types in a tray.
- Use only recommended print media (See "Setting the paper size and type" on page 70).
- Ensure that the recommended side of the print media is facing up in the tray.

# CLEARING ORIGINAL DOCUMENT JAMS (CLX-3185FN/CLX-3185FW ONLY)

When an original document jams in the document feeder, a warning message appears on the display.



To avoid tearing the document, remove the jammed document slowly and carefully.

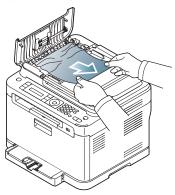


To prevent document jams, use the scanner glass for thick, thin or mixed paper-type originals.

- 1. Remove any remaining pages from the document feeder.
- 2. Open the document feeder cover.



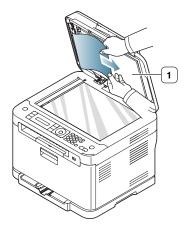
3. Gently remove the jammed paper from the document feeder.



- If you see no paper in this area, go to step 5.
- Close the document feeder cover. Reload the pages you removed, if any, in the document feeder.



- 5. Open the scanner lid.
- Seize the misfeed paper, and remove the paper from the feed area by carefully pulling it to the right using both hands.



1 scanner lid

Close the scanner lid. Load the removed pages back into the document feeder.

# **CLEARING PAPER JAMS**

When a paper jam occurs, the warning message appears on the display screen. Refer to the table below to locate and clear the paper jam.

MESSAGE	LOCATION OF JAM	GO ТО
Paper jam in Tray 1	In the paper feed area and inside the machine	See "In the tray" on page 120.
Paper jam inside machine	Inside the machine	See "In the fuser unit area" on page 120.
Paper jam in exit area	Inside the machine and in the paper exit area	See "In the paper exit area" on page 121.

Some messages may not appear on the display depending on options or models.



To avoid tearing the paper, pull the jammed paper out slowly and carefully. Follow the instructions in the following sections to clear the jam.

# In the tray



Click this link to open an animation about clearing a jam.

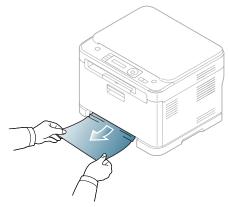
1. Open and close the front door. The jammed paper is automatically ejected from the machine.

If the paper does not eject, go to the next step.

2. Pull out tray 1 out of the machine.



3. Remove the jammed paper by gently pulling it straight out.



If the paper does not eject when you pull, or if you do not see the paper in this area, check the fuser area around the toner cartridge (See "In the fuser unit area" on page 120).

4. Insert the tray 1 back into the machine until it snaps into place. Printing automatically resumes.

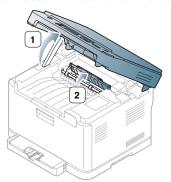
# In the fuser unit area



Click this link to open an animation about clearing a jam.

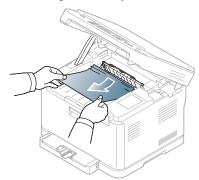
If paper is jammed in the fuser unit area, follow the next steps to release the jammed paper.

1. Open the scan unit first and then inner cover.



Do not touch the fuser inside the inner cover. It is hot and could cause burns! Take care when removing paper from the machine.

1. Holding the inner cover open, carefully take the jammed paper out of the machine. The inner cover will then close automatically. Lower down the scan unit gently until it is completely closed. Make sure that it is securely latched. Printing automatically resumes.



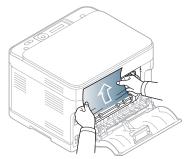
Be careful not to pinch your fingers!

If you do not see the paper, lower down the scan unit gently until it is completely closed. Go to the next step.

To remove the jammed paper, open the rear door.

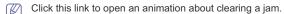


3. Carefully remove the paper by pulling in the direction as shown below. Most of the jammed paper can be removed in this step.

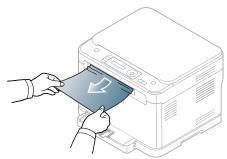


4. Close the rear door. Printing automatically resumes.

# In the paper exit area



- 1. Open and close the front door. The jammed paper is automatically ejected from the machine.
- 2. Gently pull the paper out the output tray.

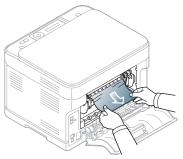


If you do not see the jammed paper or if there is any resistance when you pull, stop and go to the next step.

3. Open the rear door.

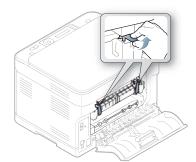


4. If you see the jammed paper, pull it straight up. Skip to step 10.

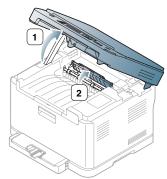


If you do not see the paper or if there is any resistance when you pull, stop and go to the next step.

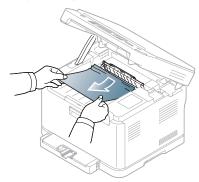
5. Pull up the fuser lever.



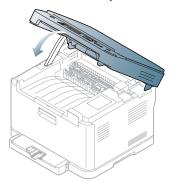
- The fuser area is hot. Take care when removing paper from the machine.
- 6. Open the scan unit first and then inner cover.



7. Carefully take the jammed paper out of the machine.

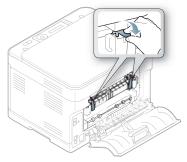


8. Lower down the scan unit gently and slowly until it completely closed. Make sure that it is securely latched.



▲ Be careful no to pinch your fingers!

9. Pull down the fuser lever.



10. Close the rear door. Printing automatically resumes.

# **UNDERSTANDING DISPLAY MESSAGES**

Messages appear on the control panel display to indicate the machine's status or errors. Refer to the tables below to understand the messages' and their meaning, and correct the problem, if necessary.

# Checking display messages



- If a message is not in the table, reboot the power and try the printing job again. If the problem persists, call a service representative.
- When you call for service, provide the service representative with the contents of display message.
- Some messages may not appear on the display depending on the options or models.
- · [error number] indicates the error number.
- [tray type] indicates the tray number.
- [media type] indicates the media type.
- [media size] indicates the media size.
- [color] indicates the color of toner or imaging unit.

MESSAGE	MEANING	SUGGESTED SOLUTIONS
[COMM. Error]	The machine has a communication problem.	Ask the sender to try again.
[Incompatible]	The machine has received a fax from which is registered as a junk fax.	The received fax data will be deleted. Reconfirm junk fax setup (See "Changing the fax setup options" on page 103).
[Line Busy]	The receiving fax machine did not answer or the line is already engaged.	Try again after a few minutes.
[Line Error]	Your machine cannot connect with the receiving fax machine or has lost contact because of a problem with the phone line.	Try again. If the problem persists, wait an hour or so for the line to clear and try again. Or, Turn the ECM mode on (See "Fax setup (CLX-3185FN/CLX-3185FW only)" on page 103).
BOOTP problem Auto IP Run	The IP address assignment is failed. This happens when Auto IP for BOOTP is set in SyncThru Web Service.	Change the IP address assignment method to DHCP or Static. If you do not change this option, the BOOTP server continually asks to assign the IP address.
BOOTP problem Reconfigure DHCP	The IP address assignment is failed. This happens when Auto IP for BOOTP is not set in SyncThru Web Service.	Change the IP address assignment method to DHCP or Static. If you do not change this option, the BOOTP server continually asks to assign the IP address.

T	
MEANING	SUGGESTED SOLUTIONS
The IP address assignment is failed. This happens when Auto IP for DHCP is set in SyncThru Web Service.	Change the IP address assignment method to BOOTP or Static. If you do not change this option, the DHCP server continually asks to assign the IP address.
The IP address assignment is failed. This happens when Auto IP for DHCP is not set SyncThru Web Service.	Change the IP address assignment method to BOOTP or Static. If you do not change this option, the DHCP server continually asks to assign the IP address.
The loaded original document has jammed in the ADF.	Clear the jam (See "Clearing original document jams (CLX-3185FN/CLX-3185 FW only)" on page 119).
The front door is not securely latched.	Close the door until it locks into place.
A system error has occurred.	Turn the power button off and on. If the problem persists, call a service representative.
A system error has occurred.	Turn the power button off and on. If the problem persists, call a service representative.
The toner cartridge is installed improperly or not installed.	Reinstall the toner cartridge two or three times to confirm it is seated properly. If the problem persists, the toner cartridge is not being detected. Contact the service representatives.
The memory is full.	Press the left/right arrow to highlight Cancel or Start, then press OK. If you select Cancel, the machine stops the fax job. If you select Start, the machine only sends scanned documents of the fax job.
The IP address is used elsewhere.	Check the IP address or obtain a new IP address.
The receiving fax machine has not answered after several redial	Try again. Make sure that the receiving machine is operational.
	The IP address assignment is failed. This happens when Auto IP for DHCP is set in SyncThru Web Service.  The IP address assignment is failed. This happens when Auto IP for DHCP is not set SyncThru Web Service.  The loaded original document has jammed in the ADF.  The front door is not securely latched.  A system error has occurred.  A system error has occurred.  The toner cartridge is installed improperly or not installed.  The memory is full.  The memory is full.

MESSAGE	MEANING	SUGGESTED SOLUTIONS
Not Compatible [color] toner	The toner cartridge is not suitable for your machine.	Install the corresponding toner cartridge with a Samsung-genuine cartridge (See "Replacing the toner cartridge" on page 136).
Not installed Waste tank	The waste toner container is not installed.	Install the waste toner container.
Not original [color] toner	The toner cartridge is not a Samsung-genuine toner cartridge.	Install the corresponding toner cartridge with a Samsung-genuine cartridge (See "Replacing the toner cartridge" on page 136).
Output bin full Remove media	The output tray is full. Or the sensor is not facing down.	Remove papers from the output tray, the machine resumes printing. Or make sure the sensor is facing down. If the problem persists, call a service representative.
Paper Empty in Tray1	There is no paper in tray 1.	Load paper in tray 1 (See "Loading paper in the tray" on page 68).
Paper jam in exit area	Paper has jammed in the paper exit area.	Clear the jam (See "In the paper exit area" on page 121).
Paper jam in Tray 1	Paper has jammed in the Tray 1 area.	Clear the jam (See "In the tray" on page 120).
Paper jam inside machine	Paper has jammed inside the machine.	Clear the jam (See "In the fuser unit area" on page 120).
Prepare IMG unit ▼	The estimated life of imaging unit is close.	Prepare a imaging unit for replacement (See "Available supplies" on page 135).
Prepare new Transfer belt	The estimated life of transfer unit (ITB) is close.	The estimated life of a transfer unit (ITB) is close (See "Available maintenance parts" on page 135).
Remove seal tape & Install Toner	The machine cannot detect a toner cartridge.	Remove the sealing tape from the toner cartridge. Refer to the Quick Installation Guide.
Replace new Transfer belt	The transfer unit (ITB) has almost reached its estimated life.	Prepare the transfer unit (ITB) with a new one (See "Available maintenance parts" on page 135).

MESSAGE	MEANING	SUGGESTED SOLUTIONS
Replace new Transfer roller	The transfer roller has almost reached its estimated life.	Replace the transfer roller with a new one (See "Available maintenance parts" on page 135).
Prepare toner ▼	Small amount of toner is left in the indicated cartridge. The estimated cartridge life of toner is close.	Prepare a new cartridge for a replacement. You may temporarily increase the printing quality by redistributing the toner (See "Redistributing toner" on page 118).
Replace Fuser soon	The estimated life of fuser unit is close.	Prepare a fuser unit for replacement (See "Available maintenance parts" on page 135).

MESSAGE	MEANING	SUGGESTED
	The indicated toner	• If Stop Continue or
Replace Toner	reached its estimated cartridge life. The machine might stop printing.  Estimated cartridge life means the expected or estimated toner cartridge life, which indicates the average capacity of print-outs and is designed pursuant to ISO/IEC 19798.	If Stop, Continue or Mono Only appears in the LCD display, choose one of them. If you select Stop, the machine stops printing and you cannot print anymore without changing the cartridge. If you select Continue, the machine keeps printing but the printing quality cannot be guaranteed. If you select Mono Only, the machine prints the data in black only. Replace the toner cartridge for the best print quality when this message appears. Using a cartridge beyond this stage can result in printing quality issues (See "Replacing the toner cartridge" on page 136).  Samsung does not recommend using non-genuine Samsung toner cartridge's quality. Service or repair required as a result of using non-genuine Samsung toner cartridges will not be covered under the machine warranty.  If the machine stops printing, replace the toner cartridge (See "Replacing the toner cartridge" on page 136).

MESSAGE	MEANING	SUGGESTED SOLUTIONS
Replace new Fuser unit	The fuser unit has almost reached its estimated life.	Replace the fuser unit with a new one (See "Available maintenance parts" on page 135).
Replace IMG unit ▼	The imaging unit has almost reached its estimated life.	Replace the imaging unit with a new one (See "Replacing the imaging unit" on page 137).
Self Diagnostics Please wait	The engine in your printer is checking some problems detected.	Please wait a few minutes.
Toner Supply Err. ▼	The machine cannot detect a toner cartridge.	Remove the toner hopper sheet from the toner cartridge (See "Replacing the toner cartridge" on page 136).
Too many Faxes Remove Job	Too many faxes are received.	Remove received faxes.

# **SOLVING OTHER PROBLEMS**

The following chart lists some trouble conditions that may occur and the recommended solutions. Follow the suggested solutions until the problem is corrected. If the problem persists, contact a service representative.

# Other problems include:

- See "System problems" on page 125.
- See "Power problems" on page 125.
- See "Paper feeding problems" on page 126.
- See "Printing problems" on page 127.
- See "Printing quality problems" on page 128.
- See "Common Windows problems" on page 132.
- See "Common Linux problems" on page 133.
- See "Common Macintosh problems" on page 134.

# **System problems**

CONDITION	SUGGESTED SOLUTIONS	
The red error light is on.	Turn the machine on/off. If the problem persists, contact a service representative (See "Contact SAMSUNG worldwide" on page 143").	
	The machine is experiencing problems that require service such as LSU error or fuser error.	

# **Power problems**



Click this link to open an animation about solving power problems.

# SUGGESTED SOLUTIONS CONDITION The machine is not receiving Plug in the power cord and press (j)(power) on the control panel. power, or the connection cable between the computer and the machine is not connected properly. Disconnect the machine cable and reconnect it. - For Local Printing For Network Printing (CLX-3185N/CLX-3185FN/CLX-3185FW only)

# Paper feeding problems

CONDITION	SUGGESTED SOLUTIONS
Paper jams during printing.	Clear the paper jam (See "Clearing paper jams" on page 119).

CONDITION	SUGGESTED SOLUTIONS	
Paper sticks together.	<ul> <li>Ensure there is not too much paper in the tray. The tray can hold up to 130 sheets of paper, depending on the thickness of your paper.</li> <li>Make sure that you are using the correct type of paper (See "Setting the paper size and type" on page 70).</li> <li>Remove paper from the tray and flex or fan the paper.</li> <li>Humid conditions may cause some paper to stick together, replace with a new stack.</li> </ul>	
Multiple sheets of paper do not feed.	Different types of paper may be stacked in the tray. Load paper of only one type, size and weight.	
Paper does not feed into the machine.	<ul> <li>Remove any obstructions from inside the machine.</li> <li>Paper has not been loaded correctly. Remove paper from the tray and reload it correctly.</li> <li>There is too much paper in the tray. Remove excess paper from the tray.</li> <li>The paper is too thick. Use only paper that meets the specifications required by the machine (See "Selecting print media" on page 66).</li> </ul>	
The paper keeps jamming.	<ul> <li>There is too much paper in the tray. Remove excess paper from the tray.</li> <li>An incorrect type of paper is being used. Use only paper that meets the specifications required by the machine (See "Selecting print media" on page 66).</li> <li>There may be debris inside the machine. Open the front door and remove any debris.</li> </ul>	
Envelopes skew or fail to feed correctly.	Ensure that the paper guides are against both sides of the envelopes.	

# **Printing problems**

CONDITION	POSSIBLE CAUSE	SUGGESTED SOLUTIONS
The machine does not print.	The machine is not receiving power.	Check the power cord connections. Check the power switch and the power source.
	The machine is not selected as the default machine.	Select your machine as your default machine in your Windows.
	the door. Paper is jammed. "Clearing paper ja No paper is loade paper in the tray"	Clear the paper jam (See ms" on page 119). d. Load paper (See "Loading on page 68). e is not installed. Install the
	The connection cable between the computer and the machine is not connected properly.	Disconnect the machine cable and reconnect it.
	The connection cable between the computer and the machine is defective.	If possible, attach the cable to another computer that is working properly and print a job. You can also try using a different machine cable.
	The port setting is incorrect.	Check the Windows printer setting to make sure that the print job is sent to the correct port. If the computer has more than one port, make sure that the machine is attached to the correct one.
	The machine may be configured incorrectly.	Check the <b>Printing Preferences</b> to ensure that all of the print settings are correct (See "Opening printing preferences" on page 72).
	The printer driver may be incorrectly installed.	Repair the machine software (See "Installing USB connected machine's driver" on page 40).
	The machine is malfunctioning.	Check the display message on the control panel to see if the machine is indicating a system error. If the error cannot be cleared, contact a service representative.

CONDITION	POSSIBLE CAUSE	SUGGESTED SOLUTIONS
The machine does not print.	The document size is so big that the hard disk space of the computer is not enough to access the print job.	Allocate more hard disk space on your computer for spooling, and try printing.
The machine selects print materials from the wrong paper source.	The paper source selection in the printer properties may be incorrect.	For many software applications, the paper source selection is found under the <b>Paper</b> tab within the printer properties. Select the correct paper source. See the printer driver help screen.
A print job is extremely slow.	The job may be very complex.	Reduce the complexity of the page or try adjusting the print quality settings.
Half the page is blank.	The page orientation setting may be incorrect.	Change the page orientation in your application. See the printer driver help screen.
	The paper size and the paper size settings do not match.	Ensure that the paper size in the printer driver settings matches the paper in the tray. Or, ensure that the paper size in the printer driver settings matches the paper selection in the software application settings you use.
The machine prints, but the text is wrong, garbled or incomplete.	The machine cable is loose or defective.	Disconnect the machine cable and reconnect. Try a print job that you have already printed successfully. If possible, attach the cable and the machine to another computer and try a print job that you know works. Finally, try a new printer cable.
	The wrong printer driver was selected.	Check the application's printer selection menu to ensure that your machine is selected.
	The software application is malfunctioning.	Try printing a job from another application.
	The operating system is malfunctioning.	Exit Windows and reboot the computer. Turn the machine off and back on again.

CONDITION	POSSIBLE CAUSE	SUGGESTED SOLUTIONS
Pages print, but they are blank.	The toner cartridge is defective or out of toner.	Redistribute the toner, if necessary (See "Redistributing toner" on page 118). If necessary, replace the toner cartridge (See "Replacing the toner cartridge" on page 136).
	The file may have blank pages.	Check the file to ensure that it does not contain blank pages.
	Some parts such as the controller or the board may be defective.	Contact a service representative.
The machine does not print PDF file correctly. Some graphics, text or illustrations are	Incompatibility between the PDF file and the Acrobat products	Printing the PDF file as an image may solve this problem. Turn on <b>Print As Image</b> from the Acrobat printing options.     W   It will take longer to
missing.		print when you print a PDF file as an image.
The print quality of photos is not good. Images are not clear.	The resolution of the photo is very low.	Reduce the photo size. If you increase the photo size in the software application, the resolution will be reduced.
Before printing, the machine emits vapor near the output tray.	Using damp paper can cause vapor during printing.	This is not a problem. Just keep printing.
The printed billing paper is curled.	The paper type setting does not match.	Change the printer option and try again. Go to <b>Printing Preferences</b> , click <b>Paper</b> tab, and set type to <b>Thick</b> (See "Opening printing preferences" on page 72).

**Printing quality problems**If the inside of the machine is dirty or paper has been loaded improperly, you may notice a reduction in print quality. See the table below to clear the problem.

CONDITION	SUGGESTED SOLUTIONS
AaBbCc AaBbCc AaBbCc AaBbCc AaBbCc AaBbCc	<ul> <li>If a vertical white streak or faded area appears on the page:</li> <li>The toner supply is low. You may be able to temporarily extend the toner cartridge life (See "Redistributing toner" on page 118). If this does not improve the print quality, install a new toner cartridge.</li> <li>The paper may not meet paper specification; for example, the paper may be too moist or rough (See "Selecting print media" on page 66).</li> <li>If the entire page is light, the print resolution setting is too low or the toner save mode is on. Adjust the print resolution and turn the toner save mode off. See the help screen of the printer driver.</li> <li>A combination of faded or smeared defects may indicate that the toner cartridge needs cleaning.</li> <li>The surface of the LSU part inside the machine may be dirty. Clean the LSU, contact a service representative.</li> </ul>
A a C c A a C c A a C c A a C c A a C c A a C c A a C c C A a C c C A a C c C A a C c C A a C c C C A a C C c	The paper may not meet specification, for example, the paper may be too moist or rough (See "Selecting print media" on page 66). The paper path may need cleaning (See "Cleaning the inside" on page 113).
A a B b C A a B b C	If faded areas, generally rounded, occur randomly on the page:  A single sheet of paper may be defective. Try reprinting the job.  The moisture content of the paper is uneven or the paper has moist spots on its surface. Try a different brand of paper (See "Selecting print media" on page 66).  The paper lot is bad. The manufacturing processes can cause some areas to reject toner. Try a different kind or brand of paper.  Change the printer option and try again. Go to Printing Preferences, click Paper tab, and set type to Thick (See "Opening printing preferences" on page 72).
	If these steps do not correct the problem, contact a service representative.

#### CONDITION **SUGGESTED SOLUTIONS** White Spots If white spots appear on the page: The paper is too rough and a lot of dirt from a paper falls to the inner devices within the machine, which means the transfer belt may be dirty. Clean the inside of your machine. Contact a service representative. The paper path may need cleaning. Contact a service representative. **Vertical lines** If black vertical streaks appear on the page: The drum inside the toner cartridge has AaBbCc probably been scratched. Remove the toner cartridge and install a new one (See AaBbCc "Replacing the toner cartridge" on page 136). AaBbCc If white vertical streaks appear on the page: The surface of the LSU part inside the AaBbCd machine may be dirty. Clean the LSU, contact AaBbCc a service representative. Black background If the amount of background shading becomes unacceptable: Change to a lighter weight paper (See AaBbCc "Selecting print media" on page 66). AaBbCc Check the environmental conditions: very dry **AaBbCc** (low humidity) or high humidity (higher than 80% RH) conditions can increase the amount AaBbCc of background shading. AaBbCc Remove the old toner cartridge and, install a new one (See "Replacing the toner cartridge" on page 136). Clean the inside of the machine (See "Cleaning Toner smear the inside" on page 113). AaBbCc Check the paper type and quality (See "Selecting print media" on page 66). AaBbCc Remove the toner cartridge and then, install a AaBbCc new one (See "Replacing the toner cartridge" on page 136). AaBbCc AaBbCc Vertical repetitive If marks repeatedly appear on the printed side of defects the page at even intervals: The toner cartridge may be damaged. If a AaBbCc repetitive mark occurs on the page, print a cleaning sheet several times to clean the AaBbCc cartridge. After the printout, if you still have the AaBbCc same problems, remove the toner cartridge and install a new one (See "Replacing the AaBbCc toner cartridge" on page 136). AaBbCc Parts of the machine may have toner on them. If the defects occur on the back of the page, the problem will likely correct itself after a few more pages. The fusing assembly may be damaged.

Contact a service representative.

CONDITION	SUGGESTED SOLUTIONS	
Background scatter	Background scatter results from bits of toner randomly distributed on the printed page.  The paper may be too damp. Try printing with a fresh ream of paper. Do not open packages of paper until necessary so that the paper does not absorb too much moisture.  If background scatter occurs on an envelope, change the printing layout to avoid printing over areas that have overlapping seams on the reverse side. Printing on seams can cause problems.  If background scatter covers the entire surface area of a printed page, adjust the print resolution through your software application or the printer properties.	
Misformed characters  AaBbCc AaBbCc AaBbCc AaBbCc AaBbCc AaBbCc AaBbCc AaBbCc	<ul> <li>If characters are improperly formed and producing hollow images, the paper stock may be too slick. Try different paper (See "Selecting print media" on page 66).</li> <li>If characters are improperly formed and producing a wavy effect, the scanner unit may need service, For service, contact a service representative.</li> </ul>	
A a B b C A a B b C	<ul> <li>Ensure that the paper is loaded properly.</li> <li>Check the paper type and quality (See "Selecting print media" on page 66).</li> <li>Ensure that the paper or other material is loaded correctly and the guides are not too tight or too loose against the paper stack.</li> </ul>	
AaBbCC AaBbCC AaBbCC AaBbCC AaBbCC AaBbCC AaBbCC	<ul> <li>Ensure that the paper is loaded properly.</li> <li>Check the paper type and quality. Both high temperature and humidity can cause paper curl (See "Selecting print media" on page 66).</li> <li>Turn the stack of paper over in the tray. Also try rotating the paper 180° in the tray.</li> </ul>	

CONDITION	SUGGESTED SOLUTIONS
Aal bCc Aal bCc Aal bCc Aal bCc Aal bCc Aal bCc Aal bCc Aal bCc Aal bCc	<ul> <li>Ensure that the paper is loaded properly.</li> <li>Check the paper type and quality (See "Selecting print media" on page 66).</li> <li>Turn the stack of paper over in the tray. Also try rotating the paper 180° in the tray.</li> </ul>
Back of printouts are dirty	Check for leaking toner. Clean the inside of the machine (See "Cleaning the inside" on page 113).
AaBbCc AaBbCc AaBbCc AaBbCc	
Solid Color or Black pages	The toner cartridge may not be installed properly. Remove the cartridge and reinsert it. The toner cartridge may be defective and need replacing. Remove the toner cartridge and install a new one (See "Replacing the toner cartridge" on page 136). The machine may require repair. Contact a service representative.
AaBbCc AaBbCc AaBbCc AaBbCc AaBbCc AaBbCc AaBbCc	Clean the inside of the machine (See "Cleaning the inside" on page 113). Check the paper type and quality (See "Selecting print media" on page 66). Remove the toner cartridge and install a new one (See "Replacing the toner cartridge" on page 136). If the problem persists, the machine may require repair. Contact a service representative.
Character Voids	Character voids are white areas within parts of characters that should be solid black.  If you are using transparencies, try another type of transparency. Because of the composition of transparencies, some character voids are normal.  You may be printing on the wrong surface of the paper. Remove the paper and turn it over.  The paper may not meet paper specifications (See "Selecting print media" on page 66).

CONDITION	SUGGESTED SOLUTIONS
A a B b C A a B b C	If horizontally aligned black streaks or smears appear:  The toner cartridge may be installed improperly. Remove the cartridge and reinsert it.  The toner cartridge may be defective. Remove the toner cartridge and install a new one (See "Replacing the toner cartridge" on page 136).  If the problem persists, the machine may require repair. Contact a service representative.
AaBbCc AaBbCc AaBbCc	If the printed paper is curled or paper does not feed into the machine:  Turn over the stack of paper in the tray. Also try rotating the paper 180° in the tray.  Change the printer option and try again. Go to printer properties, click Paper tab and set type to Thin Paper (See "Opening printing preferences" on page 72).
An unknown image repetitively appears on a few sheets or loose toner, light print, or contamination occurs.	Your machine is probably being used at an altitude of 1,000 m (3,281 ft.) or above.  The high altitude may affect the print quality such as loose toner or light imaging. You can select a correct altitude of your machine location (See "Altitude adjustment" on page 61).
Conving problems	

# Copying problems

CONDITION	SUGGESTED SOLUTION
Copies are too light or too dark.	Use <b>Darkness</b> in <b>Copy feature</b> to lighten or darken the backgrounds of copies (See "Changing the settings for each copy" on page 79).
Smears, lines, marks, or spots appear on copies.  AaBbCc AaBbCc AaBbCc AaBbCc AaBbCc AaBbCc AaBbCc	<ul> <li>If the defects are on the original, use Darkness in Copy feature to lighten the background of your copies (See "Changing the settings for each copy" on page 79).</li> <li>If there are no defects on the original, clean the scan unit (See "Cleaning the scan unit" on page 115).</li> </ul>
Copy image is skewed.	<ul> <li>Ensure that the original is face down on the scanner glass.</li> <li>Check that the copy paper is loaded correctly.</li> </ul>
Blank copies print out.	Ensure that the original is face down on the scanner glass.

CONDITION	SUGGESTED SOLUTION
Image rubs off the copy easily.	<ul> <li>Replace the paper in the tray with paper from a new package.</li> <li>In high humidity areas, do not leave paper in the machine for extended periods of time.</li> </ul>
Frequent copy paper jams occur.	<ul> <li>Fan the stack of paper, then turn it over in the tray. Replace the paper in the tray with a fresh supply. Check/adjust the paper guides, if necessary.</li> <li>Ensure that the paper is the proper paper weight.</li> <li>Check for copy paper or pieces of copy paper remaining in the machine after a paper jam has been cleared.</li> </ul>
Toner cartridge produces fewer copies than expected before running out of toner.	Your originals may contain pictures, solids, or heavy lines. For example, your originals may be forms, newsletters, books, or other documents that use more toner.      The scanner lid may be left open while copies are being made.      Turn the machine off and back on.

# Scanning problems

CONDITION	SUGGESTED SOLUTIONS
The scanner does not work.	Make sure that you place the original to be scanned face down on the scanner glass. There may not be enough available memory to hold the document you want to scan. Try the Prescan function to see if that works. Try lowering the scan resolution rate. Check that the machine cable is connected properly. Make sure that the machine cable is not defective. Switch the cable with a known good cable. If necessary, replace the cable. Check that the scanner is configured correctly. Check scan setting in the SmarThru or the application you want to use to make certain that the scanner job is being sent to the correct port (for example, USB001).
The unit scans very slowly.	Check if the machine is printing received data. If so, scan the document after the received data has been printed. Graphics are scanned more slowly than text. Communication speed slows in scan mode because of the large amount of memory required to analyze and reproduce the scanned image. Set your computer to the ECP printer mode through BIOS setting. It will help to increase the speed. For details about how to set BIOS, refer to your computer user's guide.

<ul> <li>Message appears on your computer screen:</li> <li>Device can't be set to the H/W mode you want.</li> <li>Port is being used by another program.</li> <li>Port is Disabled.</li> <li>Scanner is busy receiving or printing data. When the current job is completed, try again.</li> <li>Invalid handle.</li> <li>Scanning has failed.</li> <li>There may be a copying or printing job in progress. Try your job again when that job is finished.</li> <li>The selected port is currently being used. Restart your computer and try again.</li> <li>The machine cable may be improperly connected or the power may be off.</li> <li>The scanner driver is not installed or the operating environment is not set up properly.</li> <li>Ensure that the machine is properly connected and the power is on, then restart your computer.</li> <li>The USB cable may be improperly connected or the power may be off.</li> </ul>		
your computer screen:  Device can't be set to the H/W mode you want. Port is being used by another program. Port is Disabled. Scanner is busy receiving or printing data. When the current job is completed, try again. Invalid handle. Scanning has  progress. Try your job again when that job is finished. The selected port is currently being used. Restart your computer and try again. The machine cable may be improperly connected or the power may be off. The scanner driver is not installed or the operating environment is not set up properly. Ensure that the machine is properly connected and the power is on, then restart your computer. The USB cable may be improperly connected or the power may be off.	CONDITION	SUGGESTED SOLUTIONS
when the current job is completed, try again. Invalid handle. Scanning has	Message appears on your computer screen:  Device can't be set to the H/W mode you want.  Port is being used by another program.  Port is Disabled.  Scanner is busy receiving or	<ul> <li>There may be a copying or printing job in progress. Try your job again when that job is finished.</li> <li>The selected port is currently being used. Restart your computer and try again.</li> <li>The machine cable may be improperly connected or the power may be off.</li> <li>The scanner driver is not installed or the operating environment is not set up properly.</li> <li>Ensure that the machine is properly connected and the power is on, then restart your computer.</li> </ul>
	When the current job is completed, try again. Invalid handle. Scanning has	

# Fax problems

CONDITION	SUGGESTED SOLUTIONS
The machine is not working, there is no display, or the buttons are not working.	<ul> <li>Unplug the power cord and plug it in again.</li> <li>Ensure that there is power being supplied to the electrical outlet.</li> </ul>
No dial tone.	Check that the phone line is properly connected. Check that the phone socket on the wall is working by plugging in another phone.
The numbers stored in memory do not dial correctly.	Make sure that the numbers are stored in memory correctly. Print an <b>Address Book</b> list (See "Setting up Address Book" on page 97).
The original does not feed into the machine.	<ul> <li>Make sure that the paper is not wrinkled and you are inserting it in correctly. Check that the original is the right size, not too thick or thin.</li> <li>Make sure that the document feeder is firmly closed.</li> <li>The document feeder rubber pad may need to be replaced. Contact a service representative.</li> </ul>
Faxes are not received automatically.	<ul> <li>The receiving mode should be set to fax.</li> <li>Make sure that there is paper in the tray.</li> <li>Check to see if the display shows any error message. If it does, clear the problem.</li> </ul>
The machine does not send.	Make sure that the original is loaded in the document feeder or on the scanner glass.     Check the fax machine you are sending to, to see if it can receive your fax.

CONDITION	SUGGESTED SOLUTIONS
The incoming fax has blank spaces or is of poor-quality.	<ul> <li>The fax machine sending you the fax may be faulty.</li> <li>A noisy phone line can cause line errors.</li> <li>Check your machine by making a copy.</li> <li>A toner cartridge has reached its estimated cartridge life. Replace the toner cartridge (See "Replacing the toner cartridge" on page 136).</li> </ul>
Some of the words on an incoming fax are stretched.	The fax machine sending the fax had a temporary document jam.
There are lines on the originals you sent.	Check your scan unit for marks and clean it (See "Cleaning the scan unit" on page 115).
The machine dials a number, but the connection with the other fax machine fails.	The other fax machine may be turned off, out of paper, or cannot answer incoming calls. Speak with the other machine operator and ask her/him to solve out the problem.
Faxes do not store in memory.	There may not be enough memory space to store the fax. If the display indicating the memory status shows, delete any faxes you no longer need from the memory, and then try to store the fax again. Call a service representative.
Blank areas appear at the bottom of each page or on other pages, with a small strip of text at the top	You may have chosen the wrong paper settings in the user option setting. For details about paper settings, see "Setting the paper size and type" on page 70.

# Samsung Scan and Fax Manager Problem

CONDITION	SUGGESTED SOLUTION
Samsung Scan and Fax Manager does not work.	Check your system requirements. Samsung Scan and Fax Manager works in Windows and Mac OS (See "System requirements" on page 39).

# **Common Windows problems**

CONDITION	SUGGESTED SOLUTIONS
"File in Use" message appears during installation.	Exit all software applications. Remove all software from the printer's startup group, then restart Windows. Reinstall the printer driver.
"General Protection Fault", "Exception OE", "Spool 32" or "Illegal Operation" messages appear.	Close all other applications, reboot Windows and try printing again.

CONDITION	SUGGESTED SOLUTIONS	
"Fail To Print", "A printer timeout error occurred" messages appear.	These messages may appear during printing. Just keep waiting until the machine finishes printing. If the message appears in standby mode or after printing has been completed, check the connection and/or whether an error has occurred.	



Refer to the Microsoft Windows User's Guide that came with your computer for further information on Windows error messages.

# **Common Linux problems**

CONDITION	SUGGESTED SOLUTIONS	
The machine does not print.	<ul> <li>Check if the printer driver is installed in your system. Open Unified Driver Configurator and switch to the Printers tab in Printers configuration window to look at the list of available machines. Make sure that your machine is displayed on the list. If not, open Add new printer wizard to set up your device.</li> <li>Check if the machine is started. Open Printers configuration and select your machine on the printers list. Look at the description in the Selected printer pane. If its status contains Stopped string, press the Start button. After that normal operation of the machine should be restored. The "stopped" status might be activated when some problems in printing occurred. For instance, this could be an attempt to print a document when the port is claimed by a scanning application.</li> <li>Ensure the port is not busy. Since functional components of machine (printer and scanner) share the same I/O interface (port), the situation of simultaneous access of different user applications to the same port is possible. To avoid possible conflicts, only one of them at a time is allowed to gain control over the device. The other user will encounter "device busy" response. You should open ports configuration and select the port assigned to your machine. In the Selected port pane you can see if the port is occupied by some other application. If this is the case, you should either wait for completion of the current job or press the Release port button, if you are sure that the present application has special print option such as "-oraw". If "-oraw" is specified in the command line parameter, then remove it to print properly. For Gimp front-end, select "print" -&gt; "Setup printer" and edit command line parameter in the command item.</li> <li>The CUPS (Common Unix Printing System) version distributed with SuSE Linux 9.2 (cups-1.1.21) has a problem with ipp (Internet Printing Protocol) printing. Use the socket printing instead of ipp or install a later version of CUPS (cups-1.1.22 or higher).</li> </ul>	
The machine does not print whole pages, and output is printed on half the page.	It is a known problem that occurs when a color machine is used on version 8.51 or earlier of Ghostscript, 64-bit Linux OS, and has been reported to bugs.ghostscript.com as Ghostscript Bug 688252.The problem is solved in AFPL Ghostscript v. 8.52 or above. Download the latest version of AFPL Ghostscript from http://sourceforge.net/projects/ghostscript/ and install it to solve this problem.	

CONDITION	SUGGESTED SOLUTIONS	
I cannot scan via Gimp Front-end.	Check if Gimp Front-end has Xsane: <b>Device dialog</b> on the <b>Acquire</b> menu. If not, you should install Xsane plug-in for Gimp on the your computer. You can find Xsane plug-in package for Gimp on Linux distribution CD or Gimp home page. For the detailed information, refer to the Help for Linux distribution CD or Gimp Front-end application.  If you wish to use another kind of scan application, refer to application's Help.	
I encounter the "Cannot open port device file" error when printing a document.	Avoid changing print job parameters (via LPR GUI, for example) while a print job is in progress. Known versions of CUPS server break the print job whenever print options are changed and then try to restart the job from the beginning. Since Unified Linux Driver locks the port while printing, the abrupt termination of the driver keeps the port locked and unavailable for subsequent print jobs. If this situation occurs, try to release the port by selecting Release port in Port configuration window.	
The machine does not appear on the scanners list.	<ul> <li>Ensure your machine is attached to your computer, connected properly via the USB port, and is turned on.</li> <li>Ensure the scanner driver for your machine is installed in your system. Open Unified Linux Driver configurator, switch to Scanners configuration, then press Drivers. Make sure that driver with a name corresponding to your machine's name is listed in the window.</li> <li>Ensure the port is not busy. Since functional components of machine (printer and scanner) share the same I/O interface (port), the situation of simultaneous access of different user applications to the same port is possible. To avoid possible conflicts, only one of them at a time is allowed to gain control over the device. The other user will encounter "device busy" response. This usually happens when starting a scan procedure. An appropriate message box appears.</li> <li>To identify the source of the problem, open the Ports configuration and select the port assigned to your scanner, port's symbol /dev/mfp0 corresponds to LP:0 designation displayed in the scanners' options, /dev/mfp1 relates to LP:1, and so on. USB ports start at /dev/mfp4, so scanner on USB:0 relates to /dev/mfp4 respectively and so forth sequentially. In the Selected port pane, you can see if the port is occupied by another application. If this is the case, you should either wait for completion of the current job or press the Release port button, if you are sure that the present port application is not functioning properly.</li> </ul>	

CONDITION	SUGGESTED SOLUTIONS	
The machine does not scan.	Ensure a document is loaded into the machine, ensure your machine is connected to the computer.     If there is an I/O error while scanning.	



Refer to the Linux User's Guide that came with your computer for further information on Linux error messages.

# **Common Macintosh problems**

CONDITION	SUGGESTED SOLUTIONS
The machine does not print PDF files correctly. Some parts of graphics, text, or illustrations are missing.	Printing the PDF file as an image may enable the file to print. Turn on <b>Print As Image</b> from the Acrobat printing options.  It will take longer to print when you print a PDF file as an image.
The document has printed, but the print job has not disappeared from the spooler in Mac OS X 10.3.2.	Update your Mac OS to Mac OS X 10.3.3. or higher.
Some letters are not displayed normally during the cover page printing.	Mac OS cannot create the font during the cover page printing. The English alphabet and numbers are displayed normally on the cover page.
When printing a document in Mac OS with Acrobat Reader 6.0 or higher, colors print incorrectly.	Make sure that the resolution setting in your machine driver matches the one in Acrobat Reader.



Refer to the Macintosh User's Guide that came with your computer for further information on Macintosh error messages.

# supplies and accessories

This chapter provides information about purchasing supplies, accessories and maintenance parts available for your machine.

#### This chapter includes:

- · How to purchase
- Available supplies
- Available maintenance parts
- · Checking replaceable's lifespan



- Illustrations on this user's guide may differ from your machine depending on its options or models. Check your model name.
- Available accessories may differ from country to country. Contact your sales representatives to obtain the list of available supplies and maintenance parts.

# **HOW TO PURCHASE**

To order Samsung-authorized supplies, accessories and maintenance parts, contact your local Samsung dealer or the retailer where you purchased your machine. You can also visit www.samsung.com/supplies, and then select your country/region to obtain the information on calling for service.

# **AVAILABLE SUPPLIES**

When supplies reach their lifespan, you can order the following types of supplies for your machine.

TYPE	AVERAGE YIELD <sup>a</sup>	PART NAME
Standard yield toner cartridge	Average continuous black cartridge yield: 1,500 standard pages (Black)     Average continuous black cartridge yield: 1,000 standard pages (Yellow/Magenta/C yan)	K407(CLT-K407S): Black C407(CLT-C407S): Cyan M407(CLT-M407S): Magenta Y407(CLT-Y407S): Yellow Region A <sup>b</sup> K4072(CLT-K4072S): Black C4072(CLT-C4072S): Cyan M4072(CLT-M4072S): Magenta Y4072(CLT-Y4072S): Yellow Region B <sup>c</sup> K4073(CLT-K4073S): Black C4073(CLT-C4073S): Cyan M4073(CLT-M4073S): Magenta Y4073(CLT-M4073S): Magenta
Imaging unit	Approx. 24,000 images <sup>d</sup>	CLT-R407
Waste toner container	Approx. 10,000 images <sup>d</sup> (Full color 5% image)	CLT-W409

a. Declared yield value in accordance with ISO/IEC 19798.

- · Replacing the toner cartridge
- · Replacing the imaging unit
- · Replacing the waste toner container
- b. Region A: Albania, Austria, Belgium, Bosnia, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Italy, Macedonia, Netherlands, Norway, Poland, Portugal, romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, UK.
- c. Region B: China and India.
- d. Image counts based on one color on each page. If you print documents in full color (Cyan, Magenta, Yellow, Black), the life of this item will be reduced by 25%.



When purchasing new toner cartridges or other supplies, these must be purchased in the same country as the machine you are using. Otherwise, new toner cartridges or other supplies will be incompatible with your machine due to different configurations of toner cartridges and other supplies according to the specific country conditions.

# **AVAILABLE MAINTENANCE PARTS**

To avoid print quality and paper feed problems resulting from worn parts and to maintain your machine in top working condition, the following parts will need to be replaced after printing the specified number of pages or when the life span of each item has expired.

ITEMS	AVERAGE YIELD <sup>a</sup>	
Fuser unit	Approx. 50,000 black pages or 12,500 color pages	
Transfer roller	Approx. 50,000 black pages or 12,500 color pages	
Transfer unit (ITB)	Approx. 50,000 black pages or 12,500 color pages	
Pick-up roller	Approx. 50,000 pages	

 a. Yield is affected by operating system used, computing performance, application software, connecting method, media type, media size and job complexity.

To purchase maintenance parts, contact the source where you purchased the machine.

Replacing maintenance parts can be performed only by an authorized service provider, dealer or the retailer where you purchased the machine. The warranty does not cover the replacement of any maintenance parts after their lifespan.

### CHECKING REPLACEABLE'S LIFESPAN

If you experience frequent paper jams or printing problems, check the number of pages the machine has printed. Replace the corresponding parts, if necessary.

- 1. Press Menu on the control panel.
- 2. Press the left/right arrow until System Setup appears and press OK.
- 3. Press the left/right arrow until Maintenance appears and press OK.
- 4. Press the left/right arrow until Supplies Life appears and press OK.
- 5. Press the left/right arrow until the item you want appears and press OK.
  - Supplies Info: Prints the supply information page.
  - Total: Displays the total number of pages printed in color mode or black and white mode.
  - ADF Scan: Displays the number of pages scanned using the ADF.
  - Platen Scan: Displays the number of pages scanned using the scanner glass.
  - Imaging Unit: Displays the number of pages scanned and printed.
  - Transfer Belt: Displays the number of pages scanned and printed.
  - · Fuser: Displays the number of pages scanned and printed.
  - Transfer Roller: Displays the number of pages scanned and printed.
  - Tray 1 Roller: Displays the number of pages scanned and printed.
- 6. Press Stop/Clear to return to ready mode.

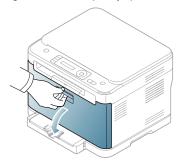
# REPLACING THE TONER CARTRIDGE

The machine uses four colors and has a different toner cartridge for each one: yellow (Y), magenta (M), cyan (C) and black (K).

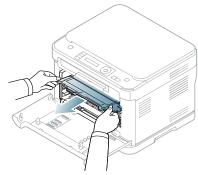
The status LED and the toner-related message on the display indicate which toner cartridge should be replaced.

At this stage, the indicated toner cartridge needs to be replaced. Before replacing the toner cartridge, check the model number for the toner cartridge used in your machine.

- 1. Turn the machine off, then wait a few minutes for the machine to cool.
- 2. Using the handle, completely open the front door.



3. Grasp the handles on the toner cartridge and pull to remove the cartridge from the machine.

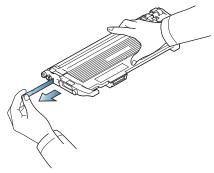


4. Take a new toner cartridge out of its package.

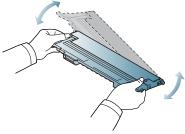


Don't use sharp objects such as a knife or scissors to open the toner cartridge package. You could damage the surface of the toner cartridge.

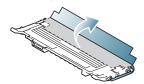
5. Pull out the hopper sheet from a new toner cartridge.



**6.** Holding both handles on the toner cartridge, thoroughly rock it from side to side to evenly distribute the toner.

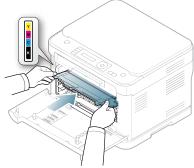


7. Place the toner cartridge on a flat surface as shown below and remove the protecting sheet.



If toner gets on your clothing, wipe it off with a dry cloth and wash it in cold water. Hot water sets toner into fabric.

8. Make sure that the color of the toner cartridge matches the color slot and then grasp the handles on the toner cartridge. Insert the cartridge until it clicks into place.



9. Close the front door. Make sure the door is securely latched and then turn the machine on.



If the front door is not completely closed, the machine will not operate.

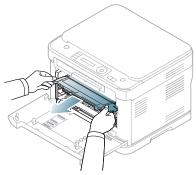
# REPLACING THE IMAGING UNIT

When the life span of the imaging unit has expired, the Smart Panel program window appears on the computer, indicating the imaging unit needs to be placed. Otherwise, your machine may stop printing.

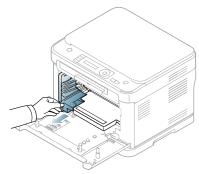
- If the machine is printing from the computer or warming up, wait until the job ends. Then, turn the machine off.
- 2. Using the handle, completely open the front door.



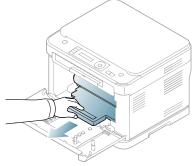
3. Grasp the handles on the front cartridge and pull to remove four cartridges from the machine.



4. Pull the waste toner container out of the machine using its handle.



5. Pull the imaging unit out of the machine using the groove on the front of the imaging unit.

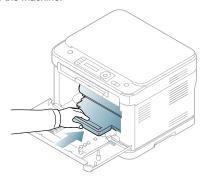


Take a new imaging unit out of its package. Remove the protective devices on both sides of the imaging unit and the paper protecting the surface of the imaging unit.

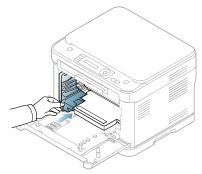


- Don't use sharp objects such as a knife or scissors to open the imaging unit package.
- Do not touch the drum located in the imaging unit. Use the handle on the cartridge to avoid touching this area.
- · Be careful not to scratch the surface of imaging unit.
- To prevent damage, do not expose the imaging unit to light for more than a few minutes. Cover it with a piece of paper to protect it if necessary.

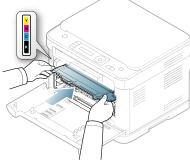
7. Holding the groove on the front of the imaging unit, push imaging unit in to the machine.



8. Insert the waste toner container into position and then push it to make sure that it is firmly seated in place.



9. Slide four toner cartridges back into the machine.



10. Close the front door firmly.



If the front door is not completely closed, the machine will not operate. Please, make sure all toner cartridges are installed properly. If any toner cartridge is installed improperly, the front door do not close.

11. Turn the machine on.

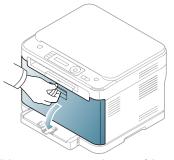


It may takes few minutes for your machine to get ready.

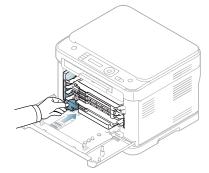
# REPLACING THE WASTE TONER CONTAINER

When the life span of the waste toner container has expired, the Smart Panel program window appears on the computer, indicating the waste toner container needs to be replaced. Otherwise your machine stops printing.

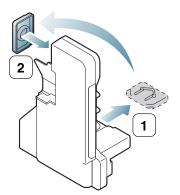
- 1. Turn the machine off, then wait a few minutes for the machine to cool.
- 2. Using the handle, completely open the front door.



3. Pull the waste toner container out of the machine using its handle.



- Make sure that you lay the waste toner container on a flat surface so that the toner does not spill.
- 4. Remove the container's cap from the container as shown below and then use it to close the waste toner container opening.

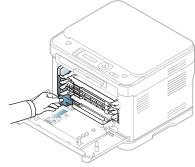


**A** [

Do not tilt or turn over the container.

5. Take a new waste toner container out of its package.

**6.** Insert the new container into position and then push it to make sure that it is firmly seated in place.



- 7. Close the front door firmly.
  - Λ

If the front door is not completely closed, the machine will not operate. Please, make sure all toner cartridges are installed properly. If any toner cartridge is installed improperly, the front door do not close.

8. Turn the machine on.

# specifications

This chapter covers the machine's primary specifications.

# This chapter includes:

- · Hardware specifications
- · Environmental specifications
- · Electrical specifications
- · Print media specifications



The specification values are listed below: specifications are subject to change without notice. See www.samsung.com/printer for possible changes in information.

# HARDWARE SPECIFICATIONS

	ITEM	DESCRIPTION
Dimensions	Height	<ul> <li>CLX-3185/CLX-3185N/CLX-3185WK: 308 mm (12.13 inches)</li> <li>CLX-3185FN/CLX-3185FW: 391.5 mm (15.41 inches)</li> </ul>
	Depth	<ul> <li>CLX-3185/CLX-3185N/CLX-3185WK: 407.5 mm (16.04 inches)</li> <li>CLX-3185FN/CLX-3185FW: 407.5 mm (16.04 inches)</li> </ul>
	Width	<ul> <li>CLX-3185/CLX-3185N/CLX-3185WK: 416 mm (16.38 inches)</li> <li>CLX-3185FN/CLX-3185FW: 416 mm (16.38 inches)</li> </ul>
Weight	Machine with consumables	<ul> <li>CLX-3185/CLX-3185N/CLX-3185WK: 14.5 Kg (32.0 lbs)</li> <li>CLX-3185FN/CLX-3185FW: 15.4 Kg (34.0 lbs)</li> </ul>
Package weight	Paper	<ul> <li>CLX-3185/CLX-3185N/CLX-3185WK: 1.85 Kg (4.08 lbs)</li> <li>CLX-3185FN/CLX-3185FW: 1.90 Kg (4.19 lbs)</li> </ul>
	Plastic	<ul> <li>CLX-3185/CLX-3185N/CLX-3185WK: 0.36 Kg (0.79 lbs)</li> <li>CLX-3185FN/CLX-3185FW: 0.42 Kg (0.93 lbs)</li> </ul>

# **ENVIRONMENTAL SPECIFICATIONS**

	ITEM	DESCRIPTION
Noise Level <sup>a</sup>	Printing mode	Less than 46 dBA (Color printing) Less than 48 dBA (Mono printing)
	Copying mode	Mono copying     ADF: 52 dBA     Scan glass: 50 dBA     Color copying     ADF: 50 dBA     Scan glass: 48 dBA
	Standby mode	Background noise Level
	Sleep mode	Background noise Level
Temperature	Operation	10 to 32 °C (50 to 89.6 °F)
	Storage (packed)	-20 to 50 °C (-4 to 122 °F)

	ITEM	DESCRIPTION
Humidity	Operation	20 to 80% RH
	Storage (packed)	10 to 90% RH

a. Sound Pressure Level, ISO 7779. Configuration tested: machine basic installation, A4 paper, simplex printing.

# **ELECTRICAL SPECIFICATIONS**



Power requirements are based on the country/region where the device is sold. Do not convert operating voltages. Doing so might damage the device and void the product warranty.

	ITEM	DESCRIPTION
Power rating <sup>a</sup>	110 volt models	AC 110 - 127 V
	220 volt models	AC 220 - 240 V
Power consumption	Average operating mode	Less than 350 W
	Ready mode	Less than 60 W
	Power save mode	<ul> <li>CLX-3185/CLX-3185N: Less than 8 W</li> <li>CLX-3185WK/CLX-3185FN/CLX-3185FW: Less than 11 W</li> </ul>
	Power off mode	Less than 0.45 W

a. See the rating label on the machine for the correct voltage (V), frequency (hertz) and type of current (A) for your machine.

# PRINT MEDIA SPECIFICATIONS

TYPE	SIZE	DIMENSIONS	WEIGHT <sup>a</sup>	CAPACITY <sup>b</sup>
Plain paper	Letter	216 x 279 mm (8.50 x 11.00 inches)	60 to 105 g/m <sup>2</sup> (16 to 28 lbs bond)	130 sheets of 80 g/m <sup>2</sup> (20 lbs
	Legal	216 x 356 mm (8.50 x 14.00 inches)		bond) paper for the tray
	US Folio	216 x 330 mm (8.50 x 13.00 inches)		
	A4	210 x 297 mm (8.27 x 11.69 inches)		
	Oficio	216 x 343 mm (8.50 x 13.50 inches)		
	JIS B5	182 x 257 mm (7.17 x 10.12 inches)		
	ISO B5	176 x 250 mm (6.93 x 9.84 inches)		
	Executive	184 x 267 mm (7.25 x 10.50 inches)		
	Statement	140 x 216 mm (5.5 x 8.50 inches)		
	A5	148 x 210 mm (5.83 x 8.26 inches)		
	A6	105 x 148 mm (4.13 x 5.82 inches)		
Envelope	Envelope Monarch	98 x 191 mm (3.87 x 7.50 inches)	75 to 90 g/m² (20 to 24 lbs bond)	5 sheets for manual feeding in the tray
	Envelope 6 3/4	92 x 165 mm (3.62 x 6.50 inches)		
	Envelope No. 10	105 x 241 mm (4.12 x 9.50 inches)		
	Envelope No. 9	98 x 225 mm (3.87 x 8.87 inches)		
	Envelope DL	110 x 220 mm (4.33 x 8.66 inches)		
	Envelope C5	162 x 229 mm (6.38 x 9.02 inches)		
	Envelope C6	114 x 162 mm (4.49 x 6.38 inches)		
Thick paper	Refer to the Plain paper section	Refer to the Plain paper section.	90 to 105 g/m <sup>2</sup> (24 to 28 lbs bond)	5 sheets for manual feeding in the tray
Thin paper	Refer to the Plain paper section	Refer to the Plain paper section.	60 to 70 g/m <sup>2</sup> (16 to 19 lbs bond)	
Labels <sup>c</sup>	Letter, A4	Refer to the Plain paper section.	120 to 150 g/m <sup>2</sup> (37 to 40 lbs bond)	
Card stock	Post card	101.60 x 152.40 mm (4 x 6 inches)	105 to 220 g/m <sup>2</sup> (28 to 43 lbs bond)	=
Transparency <sup>de</sup>	Letter, A4	Refer to the Plain paper section.	-	1 sheet for manual feeding in the
Glossy photo <sup>f</sup>	Letter, A4	Refer to the Plain paper section.	111 to 220 g/m <sup>2</sup> (30 to 58 lbs bond)	- tray
Matte photo	Letter, A4, Postcard 4 x 6	Refer to the Pain paper section.	111 to 220 g/m <sup>2</sup> (30 to 58 lbs bond)	
Minimum size (custom)		76 x 160 mm (3.00 x 6.30 inches)	60 to 163 g/m <sup>2</sup> (16 to 43 lbs bond)	
Maximum size (custom)		216 x 356 mm (8.50 x 14.02 inches)	1	

a. If media weight is over 120  $g/m^2$  (32 lbs), load a paper into the tray one by one.

 $b. \\ Maximum \ capacity \ may \ differ \ depending \ on \ media \ weight, \ thickness, \ and \ environmental \ conditions.$ 

c. The smoothness of the labels used in this machine is 100 to 250 (sheffield). This means the numeric level of smoothness.

d. Recommended media: Transparency for a color laser printers by Xerox 3R91331 (A4) or Xerox 3R2780 (Letter).

e. Recommended media: 0.104 to 0.124 mm (0.004094 to 0.004882 inches) thickness of transparency paper.

f. Recommended media: Glossy paper (Letter) for this machine by **HP Brochure Paper** (Product: Q6611A). Glossy paper (A4) for this machine by **HP Superior Paper 160 glossy** (Product: Q6616A).

# contact samsung worldwide

If you have any comments or questions regarding Samsung products, contact the Samsung customer care center.

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	Samsung Zrt., česká organizační složka, Oasis Florenc, Sokolovská394/17, 180 00, Praha 8	
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# glossary



The following glossary helps you get familiar with the product by understanding the terminologies commonly used with printing as well as mentioned in this user's guide.

#### 802.11

802.11 is a set of standards for wireless local area network (WLAN) communication, developed by the IEEE LAN/MAN Standards Committee (IEEE 802).

# 802.11b/g/n

802.11b/g/n can share same hardware and use the 2.4 GHz band. 802.11b supports bandwidth up to 11 Mbps, 802.11n supports bandwidth up to 150 Mbps. 802.11b/g/n devices may occasionally suffer interference from microwave ovens, cordless telephones, and Bluetooth devices.

#### **Access point**

Access Point or Wireless Access Point (AP or WAP) is a device that connects wireless communication devices together on wireless local area networks (WLAN), and acts as a central transmitter and receiver of WLAN radio signals.

#### **ADF**

An Automatic Document Feeder (ADF) is a scanning unit that will automatically feed an original sheet of paper so that the machine can scan some amount of the paper at once.

# **AppleTalk**

AppleTalk is a proprietary suite of protocols developed by Apple, Inc for computer networking. It was included in the original Macintosh (1984) and is now deprecated by Apple in favor of TCP/IP networking.

# **BIT Depth**

A computer graphics term describing the number of bits used to represent the color of a single pixel in a bitmapped image. Higher color depth gives a broader range of distinct colors. As the number of bits increases, the number of possible colors becomes impractically large for a color map. 1-bit color is commonly called as monochrome or black and white.

# ВМР

A bitmapped graphics format used internally by the Microsoft Windows graphics subsystem (GDI), and used commonly as a simple graphics file format on that platform.

#### **BOOTP**

Bootstrap Protocol. A network protocol used by a network client to obtain its IP address automatically. This is usually done in the bootstrap process of computers or operating systems running on them. The BOOTP servers assign the IP address from a pool of addresses to each client. BOOTP enables 'diskless workstation' computers to obtain an IP address prior to loading any advanced operating system.

### CCD

Charge Coupled Device (CCD) is a hardware which enables the scan job. CCD Locking mechanism is also used to hold the CCD module to prevent any damage when you move the machine.

#### Collation

Collation is a process of printing a multiple-copy job in sets. When collation is selected, the device prints an entire set before printing additional copies.

#### **Control Panel**

A control panel is a flat, typically vertical, area where control or monitoring instruments are displayed. They are typically found in front of the machine

## Coverage

It is the printing term used for a toner usage measurement on printing. For example, 5% coverage means that an A4 sided paper has about 5% image or text on it. So, if the paper or original has complicated images or lots of text on it, the coverage will be higher and at the same time, a toner usage will be as much as the coverage.

#### **CSV**

Comma Separated Values (CSV). A type of file format, CSV is used to exchange data between disparate applications. The file format, as it is used in Microsoft Excel, has become a de facto standard throughout the industry, even among non-Microsoft platforms.

#### **DADF**

A Duplex Automatic Document Feeder (DADF) is a scanning unit that will automatically feed and turn over an original sheet of paper so that the machine can scan on both sides of the paper.

#### **Default**

The value or setting that is in effect when taking a printer out of its box state, reset, or initialized.

#### **DHCP**

A Dynamic Host Configuration Protocol (DHCP) is a client-server networking protocol. A DHCP server provides configuration parameters specific to the DHCP client host requesting, generally, information required by the client host to participate on an IP network. DHCP also provides a mechanism for allocation of IP addresses to client hosts.

#### DIMM

Dual Inline Memory Module (DIMM), a small circuit board that holds memory. DIMM stores all the data within the machine like printing data, received fax data.

#### DLNA

The Digital Living Network Alliance (DLNA) is a standard that allows devices on a home network to share information with each other across the network

#### **DNS**

The Domain Name Server (DNS) is a system that stores information associated with domain names in a distributed database on networks, such as the Internet

#### **Dot Matrix Printer**

A dot matrix printer refers to a type of computer printer with a print head that runs back and forth on the page and prints by impact, striking an ink-soaked cloth ribbon against the paper, much like a typewriter.

#### DPI

Dots Per Inch (DPI) is a measurement of resolution that is used for scanning and printing. Generally, higher DPI results in a higher resolution, more visible detail in the image, and a larger file size.

#### **DRPD**

Distinctive Ring Pattern Detection. Distinctive Ring is a telephone company service which enables a user to use a single telephone line to answer several different telephone numbers.

#### **Duplex**

A mechanism that will automatically turn over a sheet of paper so that the machine can print (or scan) on both sides of the paper. A printer equipped with a Duplex Unit can print on both sides of paper during one print cycle.

# **Duty Cycle**

Duty cycle is the page quantity which does not affect printer performance for a month. Generally the printer has the lifespan limitation such as pages per year. The lifespan means the average capacity of print-outs, usually within the warranty period. For example, if the duty cycle is 48,000 pages per month assuming 20 working days, a printer limits 2,400 pages a day.

# **ECM**

Error Correction Mode (ECM) is an optional transmission mode built into Class 1 fax machines or fax modems. It automatically detects and corrects errors in the fax transmission process that are sometimes caused by telephone line noise.

## **Emulation**

Emulation is a technique of one machine obtaining the same results as another

An emulator duplicates the functions of one system with a different system, so that the second system behaves like the first system. Emulation focuses on exact reproduction of external behavior, which is in contrast to simulation, which concerns an abstract model of the system being simulated, often considering its internal state.

#### **Ethernet**

Ethernet is a frame-based computer networking technology for local area networks (LANs). It defines wiring and signaling for the physical layer, and frame formats and protocols for the media access control (MAC)/data link layer of the OSI model. Ethernet is mostly standardized as IEEE 802.3. It has become the most widespread LAN technology in use during the 1990s to the present.

#### **EtherTalk**

A suite of protocols developed by Apple Computer for computer networking. It was included in the original Macintosh (1984) and is now deprecated by Apple in favor of TCP/IP networking.

#### FD

Foreign Device Interface (FDI) is a card installed inside the machine to allow a third party device such as a coin operated device or a card reader. Those devices allow the pay-for-print service on your machine.

#### **FTP**

A File Transfer Protocol (FTP) is a commonly used protocol for exchanging files over any network that supports the TCP/IP protocol (such as the Internet or an intranet).

#### **Fuser Unit**

The part of a laser printer that fuses the toner onto the print media. It consists of a heat roller and a pressure roller. After toner is transferred onto the paper, the fuser unit applies heat and pressure to ensure that the toner stays on the paper permanently, which is why paper is warm when it comes out of a laser printer.

## Gateway

A connection between computer networks, or between a computer network and a telephone line. It is very popular, as it is a computer or a network that allows access to another computer or network.

## Grayscale

A shades of gray that represent light and dark portions of an image when color images are converted to grayscale; colors are represented by various shades of gray.

#### Halftone

An image type that simulates grayscale by varying the number of dots. Highly colored areas consist of a large number of dots, while lighter areas consist of a smaller number of dots.

#### **HDD**

Hard Disk Drive (HDD), commonly referred to as a hard drive or hard disk, is a non-volatile storage device which stores digitally-encoded data on rapidly rotating platters with magnetic surfaces.

#### **IEEE**

The Institute of Electrical and Electronics Engineers (IEEE) is an international non-profit, professional organization for the advancement of technology related to electricity.

#### **IEEE 1284**

The 1284 parallel port standard was developed by the Institute of Electrical and Electronics Engineers (IEEE). The term "1284-B" refers to a specific connector type on the end of the parallel cable that attaches to the peripheral (for example, a printer).

#### Intranet

A private network that uses Internet Protocols, network connectivity, and possibly the public telecommunication system to securely share part of an organization's information or operations with its employees. Sometimes the term refers only to the most visible service, the internal website

#### IP address

An Internet Protocol (IP) address is a unique number that devices use in order to identify and communicate with each other on a network utilizing the Internet Protocol standard.

#### **IPM**

The Images Per Minute (IPM) is a way of measuring the speed of a printer. An IPM rate indicates the number of single-sided sheets a printer can complete within one minute.

#### **IPP**

The Internet Printing Protocol (IPP) defines a standard protocol for printing as well as managing print jobs, media size, resolution, and so forth. IPP can be used locally or over the Internet to hundreds of printers, and also supports access control, authentication, and encryption, making it a much more capable and secure printing solution than older ones.

#### IPX/SPX

IPX/SPX stands for Internet Packet Exchange/Sequenced Packet Exchange. It is a networking protocol used by the Novell NetWare operating systems. IPX and SPX both provide connection services similar to TCP/IP, with the IPX protocol having similarities to IP, and SPX having similarities to TCP. IPX/SPX was primarily designed for local area networks (LANs), and is a very efficient protocol for this purpose (typically its performance exceeds that of TCP/IP on a LAN).

#### ISO

The International Organization for Standardization (ISO) is an international standard-setting body composed of representatives from national standards bodies. It produces world-wide industrial and commercial standards.

# ITU-T

The International Telecommunication Union is an international organization established to standardize and regulate international radio and telecommunications. Its main tasks include standardization, allocation of the radio spectrum, and organizing interconnection arrangements between different countries to allow international phone calls. A -T out of ITU-T indicates telecommunication.

### ITU-T No. 1 chart

Standardized test chart published by ITU-T for document facsimile transmissions.

#### **JBIG**

Joint Bi-level Image Experts Group (JBIG) is an image compression standard with no loss of accuracy or quality, which was designed for compression of binary images, particularly for faxes, but can also be used on other images.

#### **JPEG**

Joint Photographic Experts Group (JPEG) is a most commonly used standard method of lossy compression for photographic images. It is the format used for storing and transmitting photographs on the World Wide Web.

### **LDAP**

The Lightweight Directory Access Protocol (LDAP) is a networking protocol for querying and modifying directory services running over TCP/IP.

#### I FD

A Light-Emitting Diode (LED) is a semiconductor device that indicates the status of a machine.

#### MAC address

Media Access Control (MAC) address is a unique identifier associated with a network adapter. MAC address is a unique 48-bit identifier usually written as 12 hexadecimal characters grouped in pairs (e. g., 00-00-0c-34-11-4e). This address is usually hard-coded into a Network Interface Card (NIC) by its manufacturer, and used as an aid for routers trying to locate machines on large networks.

# MFP

Multi Function Peripheral (MFP) is an office machine that includes the following functionality in one physical body, so as to have a printer, a copier, a fax, a scanner and etc.

# МН

Modified Huffman (MH) is a compression method for decreasing the amount of data that needs to be transmitted between the fax machines to transfer the image recommended by ITU-T T.4. MH is a code-book-based run-length encoding scheme optimized to efficiently compress white space. As most faxes consist mostly of white space, this minimizes the transmission time of most faxes.

#### MMF

Modified Modified READ (MMR) is a compression method recommended by ITU-T T.6.

#### Modem

A device that modulates a carrier signal to encode digital information, and also demodulates such a carrier signal to decode transmitted information

#### MR

Modified Read (MR) is a compression method recommended by ITU-T T.4. MR encodes the first scanned line using MH. The next line is compared to the first, the differences determined, and then the differences are encoded and transmitted.

#### **NetWare**

A network operating system developed by Novell, Inc. It initially used cooperative multitasking to run various services on a PC, and the network protocols were based on the archetypal Xerox XNS stack. Today NetWare supports TCP/IP as well as IPX/SPX.

#### **OPC**

Organic Photo Conductor (OPC) is a mechanism that makes a virtual image for print using a laser beam emitted from a laser printer, and it is usually green or rust colored and has a cylinder shape.

An imaging unit containing a drum slowly wears the drum surface by its usage in the printer, and it should be replaced appropriately since it gets worn from contact with the cartridge development brush, cleaning mechanism, and paper.

#### **Originals**

The first example of something, such as a document, photograph or text, etc, which is copied, reproduced or translated to produce others, but which is not itself copied or derived from something else.

#### OSI

Open Systems Interconnection (OSI) is a model developed by the International Organization for Standardization (ISO) for communications. OSI offers a standard, modular approach to network design that divides the required set of complex functions into manageable, self-contained, functional layers. The layers are, from top to bottom, Application, Presentation, Session, Transport, Network, Data Link and Physical.

#### **PABX**

A private automatic branch exchange (PABX) is an automatic telephone switching system within a private enterprise.

#### PCL

Printer Command Language (PCL) is a Page Description Language (PDL) developed by HP as a printer protocol and has become an industry standard. Originally developed for early inkjet printers, PCL has been released in varying levels for thermal, dot matrix printer, and laser printers.

# **PDF**

Portable Document Format (PDF) is a proprietary file format developed by Adobe Systems for representing two dimensional documents in a device independent and resolution independent format.

# **PostScript**

PostScript (PS) is a page description language and programming language used primarily in the electronic and desktop publishing areas. - that is run in an interpreter to generate an image.

### **Printer Driver**

A program used to send commands and transfer data from the computer to the printer.

#### **Print Media**

The media like paper, envelopes, labels, and transparencies which can be used in a printer, a scanner, a fax or, a copier.

#### **PPM**

Pages Per Minute (PPM) is a method of measurement for determining how fast a printer works, meaning the number of pages a printer can produce in one minute.

#### **PRN file**

An interface for a device driver, this allows software to interact with the device driver using standard input/output system calls, which simplifies many tasks.

#### Protocol

A convention or standard that controls or enables the connection, communication, and data transfer between two computing endpoints.

#### PS

See PostScript.

#### **PSTN**

The Public-Switched Telephone Network (PSTN) is the network of the world's public circuit-switched telephone networks which, on industrial premises, is usually routed through the switchboard.

#### **RADIUS**

Remote Authentication Dial In User Service (RADIUS) is a protocol for remote user authentication and accounting. RADIUS enables centralized management of authentication data such as usernames and passwords using an AAA (authentication, authorization, and accounting) concept to manage network access.

#### Resolution

The sharpness of an image, measured in Dots Per Inch (DPI). The higher the dpi, the greater the resolution.

## **SMB**

Server Message Block (SMB) is a network protocol mainly applied to share files, printers, serial ports, and miscellaneous communications between nodes on a network. It also provides an authenticated Inter-process communication mechanism.

#### **SMTP**

Simple Mail Transfer Protocol (SMTP) is the standard for e-mail transmissions across the Internet. SMTP is a relatively simple, text-based protocol, where one or more recipients of a message are specified, and then the message text is transferred. It is a client-server protocol, where the client transmits an email message to the server.

## SSID

Service Set Identifier (SSID) is a name of a wireless local area network (WLAN). All wireless devices in a WLAN use the same SSID in order to communicate with each other. The SSIDs are case-sensitive and have a maximum length of 32 characters.

#### **Subnet Mask**

The subnet mask is used in conjunction with the network address to determine which part of the address is the network address and which part is the host address.

#### TCP/IP

The Transmission Control Protocol (TCP) and the Internet Protocol (IP); the set of communications protocols that implement the protocol stack on which the Internet and most commercial networks run.

#### **TCR**

Transmission Confirmation Report (TCR) provides details of each transmission such as job status, transmission result and number of pages sent. This report can be set to print after each job or only after failed transmissions.

### **TIFF**

Tagged Image File Format (TIFF) is a variable-resolution bitmapped image format. TIFF describes image data that typically come from scanners. TIFF images make use of tags, keywords defining the characteristics of the image that is included in the file. This flexible and platform-independent format can be used for pictures that have been made by various image processing applications.

#### **Toner Cartridge**

A kind of bottle or container used in a machine like a printer which contains toner. Toner is a powder used in laser printers and photocopiers, which forms the text and images on the printed paper. Toner can be fused by by a combination of heat/pressure from the fuser, causing it to bind to the fibers in the paper.

#### **TWAIN**

An industry standard for scanners and software. By using a TWAIN-compliant scanner with a TWAIN-compliant program, a scan can be initiated from within the program. It is an image capture API for Microsoft Windows and Apple Macintosh operating systems.

# **UNC Path**

Uniform Naming Convention (UNC) is a standard way to access network shares in Window NT and other Microsoft products. The format of a UNC path is: \\<servername>\<sharename>\<Additional directory>

#### URL

Uniform Resource Locator (URL) is the global address of documents and resources on the Internet. The first part of the address indicates what protocol to use, the second part specifies the IP address or the domain name where the resource is located.

#### **USB**

Universal Serial Bus (USB) is a standard that was developed by the USB Implementers Forum, Inc., to connect computers and peripherals. Unlike the parallel port, USB is designed to concurrently connect a single computer USB port to multiple peripherals.

#### Watermark

A watermark is a recognizable image or pattern in paper that appears lighter when viewed by transmitted light. Watermarks were first introduced in Bologna, Italy in 1282; they have been used by papermakers to identify their product, and also on postage stamps, currency, and other government documents to discourage counterfeiting.

#### **WEP**

Wired Equivalent Privacy (WEP) is a security protocol specified in IEEE 802.11 to provide the same level of security as that of a wired LAN. WEP provides security by encrypting data over radio so that it is protected as it is transmitted from one end point to another.

#### WIA

Windows Imaging Architecture (WIA) is an imaging architecture that is originally introduced in Windows Me and Windows XP. A scan can be initiated from within these operating systems by using a WIA-compliant scanner.

#### **WPA**

Wi-Fi Protected Access (WPA) is a class of systems to secure wireless (Wi-Fi) computer networks, which was created to improve upon the security features of WEP.

#### **WPA-PSK**

WPA-PSK (WPA Pre-Shared Key) is special mode of WPA for small business or home users. A shared key, or password, is configured in the wireless access point (WAP) and any wireless laptop or desktop devices. WPA-PSK generates a unique key for each session between a wireless client and the associated WAP for more advanced security.

# **WPS**

The Wi-Fi Protected Setup (WPS) is a standard for establishing a wireless home network. If your wireless access point supports WPS, you can configure the wireless network connection easily without a computer.

#### XPS

XML Paper Specification (XPS) is a specification for a Page Description Language (PDL) and a new document format, which has benefits for portable document and electronic document, developed by Microsoft. It is an XML-based specification, based on a new print path and a vector-based device-independent document format.

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